

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 31 January 2018 9:15 AM
To: 'Eric Lee Ming Hui'; Admin A; SUR
Cc: Claims Dept of CTI; boonsen.chong (boonsen.chong@sg.cntaiping.com)
Subject: RE: [URGENT] Accident involving motor vehicle nos. SDE738G & PZ664H along Telok Blangah St 31, Accident date: 20/01/2018

Dear Eric,

OIC is (CHONG BOON SEN), their ref: SNM18D00393C02

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Eric Lee Ming Hui [mailto:eric.lee@cyclecarriage.com.sg]
Sent: Wednesday, 31 January 2018 9:02 AM
To: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [URGENT] Accident involving motor vehicle nos. SDE738G & PZ664H along Telok Blangah St 31, Accident date: 20/01/2018

Dear LKK officer,

Do you know who is the officer in charge of the case and their contract details?

Have not gotten any reply from them.

Please kindly assist.

Thank you.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: Eric Lee Ming Hui
Sent: Tuesday, 30 January, 2018 8:43 AM

To: 'Claims Dept of CTI'

Cc: Admin A; SUR

Subject: [URGENT] Accident involving motor vehicle nos. SDE738G & PZ664H along Telok Blangah St 31, Accident date: 20/01/2018

Dear Officer,

Please update the liability status ASAP as I have not gotten a single reply as of yet.

Thank you.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: Eric Lee Ming Hui

Sent: Monday, 29 January, 2018 9:10 AM

To: 'Claims Dept of CTI'

Subject: RE: Accident involving motor vehicle nos. SDE738G & PZ664H along Telok Blangah St 31, Accident date: 20/01/2018

Dear Officer,

Car has been surveyed last week,

Please kindly update the liability status.

Thank you.

Regards

Eric Lee Ming Hui

-----Original Message-----

From: Eric Lee Ming Hui

Sent: Friday, 26 January, 2018 6:11 PM

To: 'Claims Dept of CTI'

Subject: RE: Accident involving motor vehicle nos. SDE738G & PZ664H along Telok Blangah St 31, Accident date: 20/01/2018

Dear Officer,

Any status on the case?

Thank you.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: Eric Lee Ming Hui
Sent: Monday, 22 January, 2018 3:55 PM
To: Claims Dept of CTI
Subject: Accident involving motor vehicle nos. SDE738G & PZ664H along Telok Blangah St 31, Accident date: 20/01/2018

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have been instructed by him/her (motor vehicle number SFN188Y), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SKW2091Y) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at Eric.Lee@cyclecarriage.com.sg

Thank You.

Video of accident : https://drive.google.com/file/d/1aG6x7L_UvTRQsJh7jCD_N5O9aBGQXew9/view

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

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