

Veron Chen (LKKAuto)

From: Eric Lee Ming Hui <eric.lee@cyclecarriage.com.sg>
Sent: Tuesday, 30 January 2018 8:43 AM
To: Claims Dept of CTI
Cc: Admin A; SUR
Subject: [URGENT] Accident involving motor vehicle nos. SDE738G & PZ664H along Telok Blangah St 31, Accident date: 20/01/2018

Dear Officer,

Please update the liability status ASAP as I have not gotten a single reply as of yet.

Thank you.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: Eric Lee Ming Hui
Sent: Monday, 29 January, 2018 9:10 AM
To: 'Claims Dept of CTI'
Subject: RE: Accident involving motor vehicle nos. SDE738G & PZ664H along Telok Blangah St 31, Accident date: 20/01/2018

Dear Officer,

Car has been surveyed last week,

Please kindly update the liability status.

Thank you.

Regards
Eric Lee Ming Hui

-----Original Message-----

From: Eric Lee Ming Hui
Sent: Friday, 26 January, 2018 6:11 PM
To: 'Claims Dept of CTI'
Subject: RE: Accident involving motor vehicle nos. SDE738G & PZ664H along Telok Blangah St 31, Accident date: 20/01/2018

Dear Officer,

Any status on the case?

Thank you.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: Eric Lee Ming Hui
Sent: Monday, 22 January, 2018 3:55 PM
To: Claims Dept of CTI
Subject: Accident involving motor vehicle nos. SDE738G & PZ664H along Telok Blangah St 31, Accident date: 20/01/2018

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have been instructed by him/her (motor vehicle number SFN188Y), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SKW2091Y) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at Eric.Lee@cyclecarriage.com.sg

Thank You.

Video of accident : https://drive.google.com/file/d/1aG6x7L_UvTRQsJh7jCD_N5O9aBGQXew9/view

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
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