ASS. REC. BY: REF: CS/H118	00 1501/RItbez Special instruction:
Surveyor Rasul ASSIGNM	
	FCI Dete/Time: 24012018 427 pm
Estimated Cost:	
OD TO WS TP RES OD RES / EVA / INV / MV / C	SS
To Inspect Vehicle No: SLA 97201	_
at Workshop m/s Volksway o	Tel: 9231 1588
of 17 Tuns AVC9	
Policy No:	Claim No: D(8000 fles MFSH
Sum Insured:	- <del></del>
3.41 034.	D.O.A. 200 MOS
CA / REV / REP. / REV 24 HRS 1051	H.O.D. Endorsement:
Date/Time: 2502018 1007CM Person Contacted:	German Vehicle DV OUT
Date/Time Action/Instruction ( ) Estimate	
0 10 A111 200	
SHR TICKZ - M3/ ATTO DO	5739/ Cugigi Dea: 10:11.1009
261- Hovert via preti a	dule.
part by Part \$ 599=	5.30 [ (Red: 6614.44.52%)

Tech. Invs (\$

Weekend (\$

7074L

Report Format:

Lump Sum / IB. NS



# **LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	a. Affiliated to Federation Internal	onale Des Experis En Avion	oblie
FIRST CAPITAL INSU	RANCE LTD	Ref : CS/FCI180015	01/R1tb
36 ROBINSON ROAD #16-01 CITY HOUSES		Date: 25-01-2018 Code: FCI2	
	Policy Particular	s:- THIRD PARTY CLAI	M
Insured Veh.	SHA 7626Z	Veh. Inspected	SLA 9920M
Policy No.		Coverage (\$)	0.00
Claim No.	D18000685MFSH	Excess (\$)	0.00
Assign From	CWS (KAREN TAN)	Assign Date	24/01/2018
	Vehicle Par	ticulars & Condition ::	
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
Mary of the second of the second	Condi	tions of Tyres	
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
	Partie Descript	on of Damages (two)	
-ij il Engine <b>tvo</b> (18)	அவறாயுக்கு seese Gener	al Intormation	
Accident Date	20/01/2018	Inspection Date	25/01/2018
Survey held at	VOLKSWAGEN GROUP SING	APORE PTE LTD	
	NO 17 TUAS AVE 9 SINGAPORE 639197		
alsa Typisa Juliya R		Remarks <b>atur</b> ×	
A)THE INSPECTIO	ON WAS CONDUCTED ON A"WI	THOUT PREJUDICE" BASI	S
B)IN ACCORDANG	CE TO YOUR INSTRUCTIONS, V	VE HAVE NOT AUTHORIS	ED REPAIRS.

# **First Capital Insurance Limited**

Company Reg. No. 195000106C GST Reg. No. M2-0001676-9

A FAIRFAX Company

MOTOR SURVEY ASSIGNMENT

Date

22-01-2018

Our Ref No. D18000685MFSH

Accident Date

20-01-2018

Claim Type. Third Party

Insured Vehicle

SHA7626Z

Third Party Vehicle. SLA9920M

Survey Location

17 TUAS AVE 9

Contact Person.

**GERMAINE ONG** 

Contact No.

69223502/92361588

Fax No. 0

**Survey Type** 

DIRECT SETTLEMENT:

Commy May 1005 C 1007cm

**Appointed** 

Surveyor

LKK AUTO CONSULTANTS PTE LTD

**Contact Person** 

Fax No. 68416315

Contact Number.

NA

## FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc: Workshop

VOLKSWAGEN CENTRE

Attention. NIL

Cc: TP Solicitor

NA

TP Solicitor Fax No. NA

Officer Incharge

**KARENT** 

SINGAPORE

### **IMPORTANT NOTE**

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection. This is a computer generated letter, no signature required.

Job Sheet (/	ClaimWS/Surveyor/JobShee	t/234173)	PRI Documents (L) Close	×			
			PRI Header Details				
Claim No	D18000685MFSH	Policy No	D-18088936MFSH	Claimant S.No & Name	1 & VC SINGA		
Workshop Name	VOLKSWAGEN CENTRE SINGAPORE (Contact Person : GERMAINE ONG)	Survey Location & Contact Details	17 TUAS AVE 9  Mobile: 92361588 , Pho EmailId: GERMAINE.ON		•		
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	I DIRECT SETTI EMENT				
Insured Name	COMFORT TRANSPORTATION PTE LTD	Insured Vehicle No	SHA7626Z	TP Vehicle No	SLA992		
PRI Recieved Date	24-01-2018 04:11:08 PM	Surveyor Appointed Date	24-01-2018 04:27:04 PM	Surveyor Accept Date	25-01-		
		S.	urvey Report Upload				
Surveyor Inspection Date *:		Surveyor Report Date	25-01-2018	Upload Survey Report *:			
		,	Vehicle Particulars				
Make	Please Select Make	Model	Please Select Model	Year	Select		
Chasis No		Engine No		Mileage			
Color		Cubic Capacity					
Multiple Do	ocuments Upload				*		
	Up	load Multiple Dod	cuments		İ		
File Nam	e		Ac	tion			

Surveyor Job Remarks



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your Ref: D18000668MFSH

Date: 26/1/2018

Our Ref: CS/FCI18001527/Utb

The Motor Claims Department First Capital Insurance Ltd

Dear Sir/Madam,

## INITIAL INSPECTION REPORT OF VEHICLE NO. <u>SLT 6320P</u>.

Please be informed that we had conducted the inspection of the abovementioned vehicle on 25/1/2018 at the premises of M/s Vfix and have the following to report: -

Workshop Estimate Amount	: <u>S\$ 16,818.80.</u>	
Revised Estimate Amount	: S\$ 9,373.16	
"Check" Items Amount	: <u>S\$ 0.00</u>	
Market Value	: <u>S\$</u> .	
LTA Reimbursement Value	: <u>S\$</u>	
Nett Value	: <u>S\$</u>	<u>.</u>

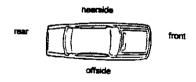
Description of Damage:

<u>The vehicle sustained damages</u>
at the rear portion.

Comments/ Present Status:

Damages Consistent.

Yours faithfully Marcus Automotive Assessor



## **Denise Tay (LKKAuto)**

From:

Denise Tay (LKKAuto)

Sent:

Friday, 26 January 2018 1:29 PM

To:

Admin-D (LKKAuto); 'Claim Workflow System'; assignments

Cc:

EILEENLEE@MSFIRSTCAPITAL.COM.SG; SUR

Subject:

RE: SURVEY ASSESSMENT - D18000668MFSH/1

**Attachments:** 

PRELI ADVISED SLT 6320P.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SLT 6320P

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>denisetay@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 25 January 2018 10:14 AM

To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: EILEENLEE@MSFIRSTCAPITAL.COM.SG; SUR <sur@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D18000668MFSH/1

Dear Sir / Madam,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [mailto:cwsmotorclaims@msfirstcapital.com.sg]

Sent: Wednesday, 24 January, 2018 4:53 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; EILEENLEE@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D18000668MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey. Kindly submit your report via CWS within the next 14 days.

Best Regards, Admin Team Claim Workflow System MVGS18010304 / Volkswagen Centre Singapore - HQ ENTRY DATE & TIME: 22/01/2018 10:41 SUBMITTED BY: Tang Shu Shi

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

	ACCIDENT STATEMENT	
Date Of Report	22/01/2018 10:41	
Date Of Accident	20/01/2018 15:15	
Exact Location Of Accident	BEDOK NORTH AVE 4	
Country/State of Loss	SINGAPORE	
	· · · · · · · · · · · · · · · · · · ·	

DETAILS OF OWN VEHICLE

Vehicle Registration Number

**SLA9920M** 

Insured/Policyholder

Name Of Registered Owner

KWEH KIM ENG

NRIC No

S1581564G

**Email Address** 

KIMKWEH@GMAIL.COM

Mobile Phone No

(LOCAL) +65-98201616

Alternative Phone No

OFFICE-98201616

**Vehicle Particulars** 

Manufacturer

**VOLKSWAGEN** 

Model

POLO GP 1.2 BMT DSG SR LED

Exact Purpose for which vehicle was being used at

time of accident

PRIVATE

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken

THIRD PARTY

Vehicle Category

PRIVATE CAR

**Insurance Company** 

Name of Insurance Company

MSIG INSURANCE (SINGAPORE) PTE, LTD.

Type Of Coverage

**COMPREHENSIVE** 

Fleet Policy

NO

Policy Number

A 28711186 AVW

Cover Note Number

Driver

Name of Driver **KWEH KIM ENG** NRIC No S1581564G Date Of Birth 02/12/1963

Occupation

**INDOOR** 

Date Of Driving Pass

21/12/2011

**Driving Experience** 

6 YEARS AND 0 MONTHS

Gender

**FEMALE** 

Mobile Number

(LOCAL) +65-98201616

Fax Number

Contact Number

OFFICE-98201616

**EMail Address** 

KIMKWEH@GMAIL.COM

**BLK 228 SIMEI STREET 4** Address

#10-214

Postcode 520228

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured **OWNER** 

Vehicle Registration Number of Driver's Own

Vehicle

į.,

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions **CLEAR** Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles involved in the accident

Was any body injured in the Accident? YES

Was any injured conveyed to hospital by

ambulance?

NO

NO

2

Was any other material or property damaged? YES

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

Passenger 1

NAME:

: KATHERINE NG

: FEMALE GENDER:

**Details of Police Action** 

Was the accident reported to the police?

YES

If Yes, Please state which Police Station

Police Station Name

CHANGI NEIGHBOURHOOD POLICE CENTRE

ROAD: 9 SIMEI STREET 2, POSTCODE: 529914, COUNTRY: Police Station Address

**SINGAPORE** 

Police Station Contact TEL NO: 1800-5872999 - FAX NO: 65872900

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO SKETCH PLAN REFER TO POLICE REPORT

Attachment(s)

Are accident photos available for attachment? YES NO Was there any video captured by Car Camera? Was there any audio recorded? NO

**DETAILS OF OTHER VEHICLE PROPERTY 1** 

SHA7626Z Vehicle Registration Number

**COMFORT TAXI** Vehicle Make/Model/Colour

**Details Of Properties** 

Vehicle Category TAXI

Name of Driver HO CHANG SENG

NRIC/Passport Number S1440131H

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

## **DETAILS OF INJURED PERSON 1**

KWEH KIM ENG Name

Approximate Age Injuries Sustain

Injured person in which vehicle? SLA9920M

Were seat belts worn?

Was this injured conveyed to hospital by ambulance?

Address Postcode

YE\$

NO

#### Sketch Plan Pg. 1

#### **SKETCH PLAN**

#### **IMPORTANT NOTICE**

1 .

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>regudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
  Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
  interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Driver's Signature (If driver is not the policyholder)

Date & Time:

8 1 6300 6 72

VOLKSWAGEN GROUP SINGAPORE

> Name: NRIC/FIN No.:

Personnel's Signature

## Accident Sketch Plan Pg. 1

\* ,

SKETCH PLAN	traffic
	traffic uncha
1 A	
Š ne	
acc	idea
The second secon	1 yellow box
	my car 31 A 55 >0 m.
	(1) taxi( SH # 1676 2)
	uncha  ligal  the of  yellow box  my car 31 A 55 > 0 m  taxi(SMA 76) 6 Z)
DESCRIBE CIRCUMSTANCES OF	THE ACCIDENT
	was driving along Bedok North Ave
4 an 20" 21	on Dold at 1818 when I come to
a traffic 40	oft junction. The It was red lique
and I had	come to a complete stop behind
the yellow be	come to a complete stop behind ox. A few minutes later, there was a and my passenger and I were d.
load bons!	and my passenger and I were
thrown former	ار.
Whe	a I came out of the agr, and
the taxi driver	, Ho Chang Song, 1/C No: S1440131H,
come forward	and apara applicated profusely that
he was at	fault. As it was a 1-lone road
I Suggested	that we drove to the covert
next to E	that we drove to the carpark 31k 103, Bedok North Ave 4 to
exchange portice	ilars.
As	the back bumper of my car was
batty As	
70101	
bal 1	
The been pa	ete scratching on the real right tyre.
DECLARATION	ver helped to puch it in.
I/We declare the foregoing particulars	are true in every respect.
Was	SINGAPORE 27 118
Policyholder's Signature Date & Time:	Driver's Signature (If driver is not the policyholder) Date & Time:  Repolation tre Personnel's Signature  8 Name: 3 0 0 0 2

# **VEHICLE CONDITION REPORT FORM / JOB RECORD**



Date: 22/01/2018 Time:	Customer Name:
Technician Name: FFS GETC107	Customer Telephone:
Reg. No: SIA9920M Job No:	Make/Model: VW Paco
Odometer Reading (Customer Vehicle):	Location: 102 BEDOK NATH flux 4
KM Travelled by Assistance Vehicle: (1 way)	Time on Scene:
Fault Reported: ACCIDENT.	Time Job Completed:
Fault Found:	Repaired at Breakdown Scene: Y/N
How was vehicle repaired?	VIN No:
Hubcaps (Y)N Day/Nig	
	se circle the above as appropriate  lamaged area for scratch and Y for dent
Audio System (Y/N	amaged area for scraich and 1 for defin
Keys to Remote Y/N	
Aerial YYN	
Cashcard (RM ) Y/N	
Fuel E F	
Interior Condition:	
Front Seats	
Rear Seats	
Floor Covering	
Headlining	
Delivery to Dealership / Date and Time:	
Vehicle received in the above condition YES/NO	
	-

## **CUSTOMER DECLARATION**

- 1. I am entitled to the service requested. In the event of this subsequently not being the case I shall be responsible for the cost of any assistance provided.
- 2. I accept that any roadside repairs will be of a temporary nature and that advice of a franchised dealer should be sought by me as soon as possible.
- 3. In the case of forced entry, I confirm that I specifically requested that the operator forcefully enter the vehicle and that all damages occasioned thereby is and shall be my sole responsibility.
- 4. I accept that any removable items left in the vehicle will not be the responsibility of the emergency service or their agents.

				<u></u>				
	Customers		Dealer/Workshop	lust -	Óperators	Made		
ļ	Signature	· / /	Signature	America :	Signature	1	-= 1	*
	(white copy)	4	(pink copy)		(yellow copy)	P. P.	1	

#### Accident Sketch Plan Pg. 1

Annex E

### NOTICE OF REPORTING

This is to confirm that <u>Kweh Kim Eng NRIC/FIN: S1581564G</u>, residing at <u>228 Simei Street 4 #10-214TEL: 98201616</u>, has reported to the Police, a non-injury traffic accident which occurred at <u>Bedok North Ave 4 (in front of Blk 103)</u> on <u>20/01/2018</u> at <u>1515hrs</u> involving the following vehicle(s):

- i) <u>SLA9920M</u>
- ii) **SHA7626Z**
- 2 If this accident was reported to the Police within 24 hours of its occurrence, then he/she has complied with Sec 84(2) of the Road Traffic Act, Cap 276.

Rank/Name of Issuing Officer: SGT(3) Andy Ong

Date: <u>20/01/2018</u> Time: <u>1630hrs</u>

Police Post/ Unit: Changi Neighbourhood Police Centre

Original - to be issued to informant Duplicate - to be submitted to Traffic Police

> Singapore 529914 Singapore 529999 Tel: 1800-5872999

### Accident Sketch Plan Pg. 1

Ho Chang Seng & 1440131 M.

DOB 11/6/1960

As I was waiting at the traffic junction along Bedok

North Aus H, a taxi rammed to my an from the back (L1519)

SHA 76262.

The taxi driver, the Chang Seng, claimed reeponsibity.

Apapers Tel 90076657



MSIG Insurance (Singapore) Pte. Ltd.

4 Shenton Way #21-01 SGX Centre 2 Singapore 068807 Tel: (65) 6827 7888 Fax: (65) 6827 7800 Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

# Certificate of Insurance

**ORIGINAL** 

ROAD TRANSPORT ACT 1987 (MALAYSIA)

THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
(REPUBLIC OF SINGAPORE)

(REPUBLIC OF SINGAPORE)

THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)

OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1

Individual Ownership

VW DRIVEEASY
Comprehensive

Certificate No. A 28711186 AVW

Excess: SGD500

Windscreen Excess: SGD100

1. Index Mark and Registration Number of Vehicle

SLA9920M

2. Name of Policyholder

Kweh Kim Eng

3. Effective Date of the Commencement of Insurance for the purposes of the Act

23/03/2017

4. Date of Expiry of Insurance

22/03/2018

5. Persons or Classes of Persons entitled to drive\*

Kweh Kim Eng

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

- \* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.
- 6. Limitations as to use\*

Use only for social domestic and pleasure purposes and for the Policyholder's business. The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

or Acts passed in substitution thereor.

nature / Date

Counter-Signatory:

Winner Consultancy Pte. Ltd.

MSIG Insurance (Singapore) Pte. Ltd.

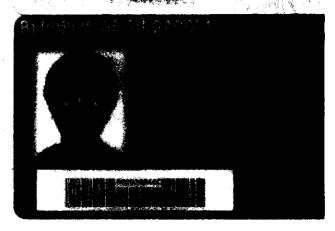
Approved Insurers

Amy Ler Senior Vice President, Agencies

This certificate is not valid unless it is signed for & on behalf of the Company and Counter-Signed by a duly authorised representative of the Counter-Signatory.



KWEN KUK ENG



NRC No. S1581564G

APT BLX 228 SOME STREET 4 #10-214
SINGAPORE 520228
BRIC No. 515615846
Date: 28/

21 Dec 2011



**i** .

## **Service Order Confirmation**

SERVICE ORDER NO: 18IP0209

CUSTOMER NO.:

CV033186

CUSTOMER NAME: KWEH KIM ENG

TELEPHONE NO.:

ADDRESS:

228 SIMEI STREET 4 #10-214

Singapore

**SLA9920M** VEH No.:

Order Date:

22/01/18

Reg Date:

23/03/16

KM:

29,445

VIN NO.:

WVWZZZ6RZGU045924

ENGINE NO:

SA: Tang Shu Shi

MODEL:

Polo GP 1.2 BMT DSG SR LED MODEL NO.: 6C13EZ

	No.	DESCRIPTION	QTY	<u>uom</u>	UNIT PRICE	DISC %	AMOUNT
	Labor						, .
1	B&P TOWING	B&P TOWING CHARGES	156	TU	1.25		195
2	B&P MECH	ELECT WIRING & MECH COMPONENT CHECK	1	TU	280		./ 280
3	B&P DIAG	PROGRAMMING & CALIBRATION- NETT	1	TU	480		480
4	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0		0
5	B&P MACP LABOUR	LABOUR	6	UNIT	840		1260
6	B&P MACP PAINT	SPRAY PAINT	5	UNIT	800		1600
7	B&P SENSOR	-SUPPLY & INSTALL REVERSE SENSOR	1	PCS	400		X400 7 5VC
8	B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	ST	80		1600 400 7/SVC
	ltem						
9	6C0853687 2ZZ	NAME PLATE - POLO	1	PCS	61.36		√61.36 per 1
10	6C0853675M 2ZZ	NAME PLATE - 180 TSI	1	PCS	66.09		66.09Ker /
11	6C6807421A GRU	REAR BUMPER	1	PCS	1,118.04		1,118.04
12	6C6807393B	REAR LHS BUMPER BRACKET	1	PCS	102.96		102 96
13	6C6807394B	REAR RHS BUMPER BRACKET	1	PC\$	102.96		102.96
14	6C0945095L	REAR LHS TAILLIGHT	1	PCS	292.75	9	Svy 292.75
15	6C0945106B	REAR RHS REFLECTOR	1	PCS	235.29		102 96 Au 102 96 Au 292 75 7. 235 29 S.C.
16	6R0809957F	REAR LHS FENDER LINER	1	PCS	155.29		155.29 John

## **Service Order Confirmation**

SERVICE ORDI	ER NQ: 18IP0209		
CUSTOMER NO	D.: CV033186		
CUSTOMER NA	AME: KWEH KIM ENG		
TELEPHONE N	10.:		
ADDRESS:	228 SIMEI STREET 4 #10-	214	
	Singapore		
VEH No	o.: SLA9920M		
Order Date:	22/01/18		
Reg Date:	23/03/16	KM: 29,445	
VIN NO.;	WVWZZZ6RZGU045924	ENGINE NO:	SA
MODEL:	Polo GP 1.2 BMT DSG SR LED	MODEL NO.: 6C13EZ	
No.	DESCRIPTIO	N	QTY UOM UNIT PRICE DISC %
		_	<u> </u>
			(ASUL Hp 90010068 4 days
			/m /m
			1 HD 90010068
			( Kr. )
			4 days
LKK	Auto Consultants hence no	tify	
	epairer of the following: survey before/after spray painting		11-0-20
	splay damaged part(s) during res		22/01/18 6/123
• Parts	prices are subject to confirmation	n I	' '
• Third	party survey is on a "Without Pre	judice" basis	25/01/18 @1530 Resur by part
	egal modification(s) is allowed lementary item(s) must be resure	eved and	7 (1
is sut	pject to final approval from Insura	nce Company	
Acknow	Wedged by Repairer	l	TOTAL
Signatu	• • •		GST AMOUNT

On Behalf Of "COMPANY" Certified Goods/Service received:

Authorized Signature Customer

TOTAL AMOUNT

Tang Shu Shi

**AMOUNT** 

12,609.74 882.68 13,492.42

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Date:

10 m

# **Service Order Confirmation**

SERVICE ORDER NO: 18/P0209

CUSTOMER NO.: CV033186

CUSTOMER NAME: KWEH KIM ENG

TELEPHONE NO.:

ADDRESS:

228 SIMEI STREET 4 #10-214

Singapore

VEH No.: SLA9920M

Order Date:

22/01/18

Reg Date:

23/03/16

KM:

VIN NO.:

WVWZZZ6RZGU045924

ENGINE NO:

SA: Tang Shu Shi

MODEL:

Polo GP 1.2 BMT DSG SR LED MODEL NO.: 6C13EZ

29,445

	No.	DESCRIPTION	ΩΤΥ	<u>wow</u>	UNIT PRICE	DISC %	AMOUNT
	Labor						195
1	B&P TOWING	B&P TOWING CHARGES	156	TU	1.25		
2	B&P MECH	ELECT WIRING & MECH COMPONENT CHECK NETT	1	TU	280		280
3	B&P DIAG	PROGRAMMING & CALIBRATION- NETT	1	TU	480		480
4	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0		0
5	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0		0
6	B&P MACP LABOUR	LABOUR	1.5	UNIT	840		1,260
7	B&P MACP PAINT	SPRAY PAINT	2	UNIT	800		1,600
	Item						44.00
8	6C0853687 2ZZ	NAME PLATE - POLO	1	PCS	61.36		61.36
9	6C0853675M 2ZZ	NAME PLATE - 180 TSI	1	PCS	66.09		66.09
10	6C6807421A GRU	REAR BUMPER	1	PCS	1,118.04		1,118.04
11	6C6807393B	REAR LHS BUMPER BRACKET	1	PCS	102.96		102.96
	6C6807394B	REAR RHS BUMPER BRACKET	1	PCS	102.96		102.96
12		REAR RHS REFLECTOR	1	PCS	235.29		235.29
13	6C0945106B		1	PCS	338.31		338.31 (🗘)
14	6R0807305A	REAR CROSS MEMBER	1	PCS	155.29		155.29
15	6R0810971C	LHS RR FENDER LINER	1	FUS	100.23		

Remarks : DIRECT SETTLEMENT

DOA: 20-01-2018

TP VEHICLE NO: SHA7626Z YOUR REF: D18000685MFSH SURVEY BY RASUL (LKK)

# **Service Order Confirmation**

		Authorized Signature	<u> </u>		<u> </u>	Custom	er
		On Behalf Of "COMPANY"				/Service received	
				GS	TAL ET AMOUNT OTAL AMOUNT		5,995.30 419.67 6,414.97
No.	<u>DESCRIPTIO</u>	И	ΩΊΥ	UOM	UNIT PRICE	DISC %	INUOMA
VIN NO.: MODEL:	Polo GP 1.2 BMT DSG SR LED	MODEL NO.: 6C13EZ					
Reg Date:	23/03/16 WVWZZZ6RZGU045924	KM: 29,445 ENGINE NO:				SA:	Tang Shu Shi
Order Date:	22/01/18						
VEH No.	Singapore .: SLA9920M						
TELEPHONE NO ADDRESS:	228 SIMEI STREET 4 #10-2	14					
CUSTOMER NAI							
CUSTOMER NO.	.: CV033186						
SERVICE ORDE	R NO: 18IP0209						

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

# **Supplementary or Omitted List**

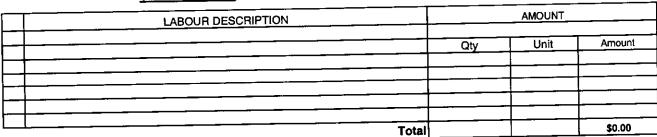
VEHICLE NUMBER:

**SLA9920M** 

MODEL

Polo GP 1.2 BMT DSG SR LED

CLAIMS DETAILS



Na	Item No.	Description	Qty	Unit Pricing	Discount	Amount
<u> 10.</u>		REAR CROSS MEMBER	1	\$ 338.31	0%	\$ 338.31
	6R0807305A	REAR CROSS WEWDER			T	
2			<del> </del>			
3	<u> </u>					
4						
5_	ļ					
6				<del>                                     </del>		
7	<del></del>				1	
8	<u> </u>					
9	<u> </u>			<u> </u>		
10						
11						
12						
13						
14						
15			<del></del>			
16						
17						
18						
19						
20						
21						
22						
2	<del></del>					
	<del>                                     </del>					
	_ <del></del>					
			TOTAL			\$338.31

Total Labour & Parts

\$338.31

Survey By





## **LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Internation	iales bear			
FIRST CAPITAL INSU		Ref :	CS/FCI18001501/		
	·				
36 ROBINSON ROAD		Date :	07-03-2018		
#16-01 CITY HOUSES	INGAPORE 068877	•			
		Code :			
1	Policy Particulars	200 and 200 metals and a second	<ul> <li>A series of the s</li></ul>	AT THE RESIDENCE OF PARTICULAR STATES OF THE PROPERTY OF THE PROPERTY OF THE PARTY	
Insured Veh.	SHA 7626Z		spected	SLA 9920M	
Policy No.	D-18088936MFSH	Covera		0.00	
Claim No.	D18000685MFSH	Excess	• • • • • • • • • • • • • • • • • • • •	0.00	
Assign From	KAREN TAN	Assign		24/01/2018	
2.	VehiclePartic		Semulion E		
Make & Model	VOLKSWAGEN POLO GP 1.2 A	c.c		1197	
Engine No.	HIDDEN	Year of	f Reg.	2016	
Chassis No.	WVWZZZ6RZGU045924	Colour	•	RED	
Odometer	2948	Steerin	ıg	IN ORDER	
Brakes	IN ORDER	Modific	cation	SPORTS RIM	
General	FAIR				
3.4.4	www.		William State		
	Size	Make		Balance	
R/H Front Tyre	215/45 R16	CONTIN	IENTAL	6 mm	
⊔/H Front Tyre	215/45 R16	CONTIN		6 mm	
R/H Rear Tyre	215/45 R16	CONTIN		6 mm	
L/H Rear Tyre	215/45 R16	CONTIN	Control of the Contro	6 mm	
4.54	Contraction of the contraction o		was kabie		
THE VEHICLE SU	STAINED DAMAGES AT THE REA	AR O/S P	ORTION.		
DAMAGES SEE DI	ETAILS.	_			
5.	A Ceneral	[1](•)-1/t			
Accident Date	20/01/2018	Inspec	tion Date	25/01/2018	
Survey held at	VOLKSWAGEN GROUP SINGAL	PORE PT	TE LTD		
	NO 17 TUAS AVE 9				
5a.	SINGAPORE 639197				
	A)DAMAGES CONSISTENT TO ACCIDENT REPORT.				
B)THE INSPECTION	B)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. [C)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
				REPAIRS.	
56. * *	AN ACRICA FOR REPAIR	MEN'S	an emisse south to entrible south the		
ESTIMATED NORI	MAL PERIOD FOR REPAIR:		4 Working Days		



## **LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

#### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLA 9920M

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	NAME PLATE-POLO (SN)	NECESSARY	61.36	61.36
1	NAME PLATE-180 TSI (SN)	NECESSARY	66.09	66.09
1	REAR BUMPER (SN)	DEFORMED	1,118.04	1,118.04
1	REAR LHS BUMPER BRACKET (SN)	NECESSARY	102.96	102.96
1	REAR RHS BUMPER BRACKET (SN)	NECESSARY	102.96	102. <del>9</del> 6
1	REAR LHS TAILLIGHT (SN)	SERVICEABLE	292.75	-
1	REAR RHS REFLECTOR (SN)	SCRATCHED	235.29	235.29
1	REAR LHS FENDER LINER (SN)	TORN	155.29	155.29
1	REAR CROSS MEMBER (ADDITIONAL)(SN)	BENT	338.31	338.31
1	REVERSE SENSOR (SN)	SERVICEABLE	400.00	_
1	B&P NUMBER PLATE (SN)	SERVICEABLE	80.00	<u> </u>
			2,953.05	2,180.30
	LABOUR			
	B&P TOWING CHARGES.		195.00	195.00
	ELECT WIRING & MECH COMPONENT CHECK.		280.00	280.00
	PROGRAMMING & CALIBRATION.		480.00	480.00
	LABOUR.		5,040.00	1,260.00
	SPRAY PAINT.		4,000.00	1,600.00
			9,995.00	3,815.00
	GRAND TOTAL		12,948.05	5,995.30

the state of the second	。一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个
	ACT AE DEDAIDS
I	OST OF REPAIRS 5,995,30
ADT.	

Report Ref No. CS/FCI18001501/R1tbe2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

XX.X.

ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M.MATAI

Licensed Appraiser

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