

Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Thursday, 8 March, 2018 3:20 PM
To: 'claims@transcab.com.sg'
Cc: 'carrisalee@ava-ins.com'; 'icewong@ava-ins.com'; 'ireneng@ava-ins.com'; 'foonghon@ava-ins.com'
Subject: ACCIDENT INVOLVING SHF 781C & SHC 3038L ALONG CTE LSIP RD TWDS MERCHANT RD

08 March 2018

Transecab Taxi
Singapore

Dear Sir/Madam,

OUR REF : CC4/AXA18001448/K1wb3
YOUR REF : SHF 781C

ACCIDENT INVOLVING SHF 781C & SHC 3038L ALONG CTE LSIP RD TWDS MERCHANT RD

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **ComfortDelGro Engineering Pte Ltd** acting on behalf of the owner of SHC 3038L against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of **S\$5,000.00** attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim.

AXA shall keep you informed of the third party claim settlement and thereafter kindly let AXA have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by AXA for the above subject matter, AXA expressly reserves all their rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to Vivianlau@lkkauto.com **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to est@axa.com.sg or deliver it by hand to AXA's Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 8625 or email us at Vivianlau@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGSONATA SHC3038L , SHF781C
SLIP RD TO MERCHANT RD. FROM CTE TUNNEL.

ON 20-Jan-18 03:25

I / We

GOH CHOK PHENG

(Hirer) NRIC No.: S1178319H

and/or

CHONG HIN SHEN

(Relief) NRIC No.: S1677516I

Taxi Number

SHC3038L

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

22-Jan-2018

Name of Hirer

GOH CHOK PHENG

Hirer NRIC

S1178319H

Signature :

Address

508 JELAPANG ROAD #09-100
670508

Contact No.

96485122

Name of Relief

CHONG HIN SHEN

Relief NRIC

S1677516I

Signature :

Address

477 JURONG WEST STREET 41 09-350
640447

Contact No.

91566566



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHF 7B1C (Insd veh)	Model: HYUNDAI SONATA NF 2.0 CRDI AT
	SHC 3038L (TP veh)	
Date of Accident/ Time:	20/01/2018	

Repair Estimate	: \$	
Final Repair Cost - <i>Total Loss</i>	: \$	
Loss of Use	: \$	days at \$ per day
Rental (if any)	: \$	days at \$ per day
LTA / GIA Search Fee	: \$	
Others	: \$	
	: \$	
Final Settlement Sum (Global Sum)	: \$	6,390.00
Payee Name : COMFORTDELGRO ENGINEERING PTE LTD		
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)		
A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: <u>27</u>
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks: <i>Total Loss</i>		

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and/or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 AILEEN TAN Manager, Claims	 Sabrina Tan Claims Officer
Signature of workshop representative / Workshop stamp Name of Representative: COMFORTDELGRO ENGINEERING PTE LTD Date: <u>29/11/2019</u> AWK (LKK)	Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>29/11/2019</u> Date: <u>29/11/2019</u>
Signature of AXA's surveyor/representative: Name of AXA's surveyor / Representative: Date:	Please forward your cheque made payable to: COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Our Ref: CT18010637

Date: 08 February 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	20/01/2018 @ 03:25 hrs
ALONG	SLIP ROAD TO MERCHANT ROAD FROM CTE TUNN
INVOLVING	SHF781C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3038L** (the "Taxi"). The Taxi was hired to **GOH CHOK PHENG IC NO S1178319H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$98.25** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

4.08am
4.42am
5.25am

高 GAO

Express Towing Services

You Call, We Tow - Fast . Secured . Reliable



Blk 27 Marine Crescent Ville #10-01 Singapore 440027 Co. Reg. No. S3152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: <http://www.gaoexpress towing.sg>

CASH SALE/WORK ORDER

No. 141112

Date: 20/1/18

寶號

Messrs: Comlast.

車號

Vehicle No: SHC3038C

車型

Model No: H140

時間(日/夜)

Time (day/night): Night

Contact No: 96660666

Location:

Merchand K1

到

To: Loy ang

Cash \$:

60

其他

Others: Accident

經手人

Authorised By: Jim

Tow Truck

Driver Name: Mavis 5738

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

10 Sin Ming Drive Singapore 575701
Tel: 1800-CALL LTA (1800-2255 582) Fax: (65) 6553 5329

Our ref: 0502180601N053094347

05 Feb 2018

COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
GAS BUILDING
SINGAPORE 575717



Dear MR YEE HON WAI

DE-REGISTRATION STATUS OF VEHICLE SHC3038L

The above-mentioned vehicle was de-registered on 05 Feb 2018. If the vehicle has yet to be disposed of, you should by no later than 05 May 2018, scrap it (including the engine and chassis) at an Appointed Scrapyard or submit to LTA, valid documentary proof that the vehicle has been permanently exported out of Singapore. Otherwise, it constitutes an offence under the Road Traffic Act and you may be prosecuted in Court.

2. We have granted the following rebate(s), where applicable, to you. You may use the rebate(s) if there are no outstanding matters with the vehicle, e.g. no road tax arrears, submitted valid documentary proof that the vehicle has been permanently exported out of Singapore to LTA etc.

PARF Rebate Amount : \$8,960.00
PARF Rebate Reference No. : 1850437IP0000
Expiry Date of PARF Rebate : 04 Feb 2019

COE Rebate Amount : \$3,767.00
COE Rebate Reference No. : 1850437JC0000
Expiry Date of COE Rebate : 04 Feb 2019

3. The PARF rebate may only be used to offset the Additional Registration Fee (ARF), Registration Fee (RF), Quota Premium (QP) and Used Car Surcharge, where applicable, of a motor car to be registered in your name. The COE rebate may be used to offset the ARF, RF, QP and Used Car Surcharge, where applicable, of any motor vehicle to be registered in your name. The COE rebate can also be used to offset the Prevailing Quota Premium (PQP) payable for revalidating the COE of a vehicle that is currently registered in your name. You may also transfer the PARF/COE rebate(s) together or separately to a third party. A fee of \$15.00 is payable for each transfer.

4. Alternatively, you may apply to encash the PARF/COE rebate(s) before the expiry of the rebate. You can download the application form (Form FR02) for encashment of the rebate(s) from <http://www.onemotoring.com.sg> and mail the completed Form FR02 to LTA, 10 Sin Ming Drive, Singapore 575701, Attn: VRL Service Operations Division, at least 2 weeks before the expiry date of your PARF/COE rebate(s). For your convenience, you may also login to e-Services@ONE.MOTORING (Vehicle Hub > Update Owner Particulars) using your NRIC number/FIN and SingPass or User ID/Password or EASY (for firm and organisation) to register your Refund Bank Account for GIRO refund BEFORE applying online for the encashment (Ownership > PARF/COE Rebate > Apply to encash rebate).

5. Any unused portion of the road tax will be refunded to you automatically.