

AXA

24/01/18

SHC 3038L

27 Jan 2011

0

Hyundai Sonata
Blue

1991

0

0

SHC 3038L
Comfort Delgro
59 Layang Drive

KM HET41VMB804209

215/60R16

Wed/4

7

7

7

7

20/1/18

24/1/18

(PHE (1.700))

Ren

Vol no B. 41.

Total loss.

Book value - \$16698.18

LTA Rebate - \$13032.00

Net value - \$3666.18.

JOB CARD Sales Order:

JC NO.305109502

REGN NO: SHC3038L	MILEAGE
MAKE: HYUNDAI	FUEL E.....1/2.....F
MODEL SONATA	DATE/TIME IN 20.01.2018 03:25
YR OF MANU. 27.01.2011	TARGET DATE
CHASSIS CODE KMHET41VMB804209	COMPLETION DATE/TIME

UNIT CARD NO.

JOB DESCRIPTION

Incident Date: 20.01.2018
 TIME: 3P 20.01.18

NO	LABOR CODE	DESCRIPTION
----	------------	-------------

CEC & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE _____

edgement Slip

Exit Pass

SHC3038L FZ AXA

Vehicle No.: SHC3038L

Service Advisor

Signature/Date

Name of Service Advisor

Date _____

urned to Service Reception upon collection

To be kept by Security Guard

JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

Job Requisition		
1. Date: 21/1/17 Time Received: 4:02 AM	3. Vehicle Type: <input type="checkbox"/> Private <input type="checkbox"/> Taxi (CTPL/CCPL) <input type="checkbox"/> Fleet <input type="checkbox"/> STK (Boon Lay)	4. Type of Towing: <input type="checkbox"/> Normal Tow <input type="checkbox"/> King Dolly <input type="checkbox"/> Flat Bed <input type="checkbox"/> Crane-up
2. <input type="checkbox"/> New <input type="checkbox"/> SPARK Kakis Name of Customer : KIM CHENG Contact No. : 91566366 Vehicle No. : 94C5038L Make / Model / Colour : HONDA BLUE Email :	5. Nature of Service: <input type="checkbox"/> Jumpstart <input checked="" type="checkbox"/> Recovery <input type="checkbox"/> Change Tyre / Battery	6. Parts Replaced/Remarks:
7. Location: Orchard Road, Sheraton Hotel, Indragiri	8. Vehicle Tow - In Workshop: <input type="checkbox"/> Smoky Exhaust <input type="checkbox"/> Wheel Jammed <input type="checkbox"/> Overheating <input type="checkbox"/> Steering Faulty <input type="checkbox"/> Brake Faulty <input type="checkbox"/> Alternator Faulty <input type="checkbox"/> Starting Problem <input type="checkbox"/> Loss Power <input checked="" type="checkbox"/> Accident <input type="checkbox"/> Engine Stalled <input type="checkbox"/> Return Taxi	
9. Preferred Workshop: <input type="checkbox"/> Braddell <input checked="" type="checkbox"/> Loyang <input type="checkbox"/> Pandan <input type="checkbox"/> Sin Ming <input type="checkbox"/> Sungei Kadut <input type="checkbox"/> Ubi <input type="checkbox"/> Senoko <input type="checkbox"/> Komoco (UBI / Leng Kee) <input type="checkbox"/> Others:	10. Odometer Reading : Fuel Level : F 1/4 1/2 3/4 E	11. Radio / CD Player <input checked="" type="checkbox"/> OK <input type="checkbox"/> Faulty <input type="checkbox"/> Not tested
Job Attended		
12. Tow Truck / Recovery Van : <input type="checkbox"/> VRS <input type="checkbox"/> QA <input checked="" type="checkbox"/> GAO <input type="checkbox"/> TZ <input type="checkbox"/> YISHUN <input type="checkbox"/> OTHERS TOWING Name of Driver : MICHAEL Vehicle No. : 94C5038L Time Dispatch : 4:02 AM Time of Arrival : 4:42 AM Time Completed : 5:25 AM		

Cash Invoice Details (if applicable)

13. Cash Invoice No. :

Customer Acknowledgement

a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc.
b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses.
c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.

Date: 20/1/17	Time: 4:02 AM	Signature of Customer: 
---------------	---------------	--

14. WORKSHOP

Name of Attending Staff/Guard	Date & Time of Arrival	Signature of Attending Staff/Guard
-------------------------------	------------------------	------------------------------------

1,349.50

110.90

341.20

132.10

30.30

78.20

43.60

24.20

26.10

22.70

230.20

165.40

11.00

578.40

483.30

22.00

98.00

137.40

185.80

76.00

344.00

93.80

391.80

95.80

723.00

1,935.90

1,255.00

74.10

60.00

9,119.70

80%

7,295.76

451.00

2,710.00

=

10,456.76

REVISED

1,200.00

1,080.00

20.00

50.00

50.00

50.00

100.00

50.00

50.00

50.00

60.00

46.00

200.00

46.00

80%

230.20

344.00

27.60

217.40

863.00

200.30

135.30

163.60

88.55

2,561.00

56.10

56.10

204.30

37.40

49.40

15.50

361.80

639.00

78.20

221.60

35.00

6,585.35

80%

5,268.28

CHECK

TOTAL

=

15,725.04

COMFORTDELGRO ENGINEERING PTE LTD

VEHICLE NO : SHC 3038L

DATE 22/1/2018 14:57

FZ - DXXH

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Boot Lid ✓			\$ 1,349.50
	Boot Lid Rubber ✓			\$ 110.90
	Boot Lid Hinge (LH/RH) ✓	\$	170.60	\$ 341.20
	Boot Lid Lock Upper ✓			\$ 132.10
	Boot Lid Lock Lower ✓			\$ 30.30
	Boot Lid Key Lock ✓			\$ 78.20
	Boot Lid Sonata Plate ✓			\$ 43.60
	Boot Lid Hyundai Plate ✓			\$ 24.20
	Boot Lid 'H' Emblem ✓			\$ 26.10
	Boot Lid CRDI Plate ✓			\$ 22.70
	Boot Lid Lamp (LH/RH) LH ✓ RH?	\$	230.20	\$ 460.40 ✓
	Boot Lid Trimboard ✓			\$ 165.40
	Boot Lid Trimboard Clips (10pcs) ✓			\$ 11.00
	Rear Bumper ✓			\$ 578.40
	Rear Bumper Reinforcement ✓			\$ 483.30
	Rear Bumper Clip ✓			\$ 22.00
	Rear Bumper Bracket (LH/RH) ✓	\$	49.00	\$ 98.00
	Rear Bumper Sponge ✓			\$ 137.40
	Rear Bumper Under Cover ✓			\$ 185.80
	Rear Bumper Protector (LH/RH) ✓	\$	38.00	\$ 76.00
	Tail Lamp (LH/RH) LH ✓ RH?	\$	344.00	\$ 688.00 ✓
	Tail Lamp Quarter Panel (LH/RH) LH ✓ RH x repair	\$	93.80	\$ 187.60 ✓
	Rear Panel ✓			\$ 391.80
	Rear Panel Garnish ✓			\$ 95.80
	Spare Tyre Holder ?			\$ 27.60
	Tail Lamp Panel Top (LH) ?			\$ 217.40
	Spare Tyre Panel ?			\$ 863.00
	Spare Tyre Panel Cushion ?			\$ 200.30
	Rear Towing Hook ?			\$ 135.30
	Member Assy- Rear Floor Centre ?			\$ 163.60
	Panel Assy-Rear Floor Side (LH) ?			\$ 88.55
	Rear Floor Chassis Member (LH/RH) ?	\$	1,280.50	\$ 2,561.00
	Exhaust Pipe Insulator ?			\$ 56.10
	Exhaust Silencer ✓			\$ 723.00
	Exhaust Pipe Hanger ?			\$ 56.10
	Rear Fender (LH/RH) LH ✓ RH x repair	\$	1,935.90	\$ 3,871.80 ✓
	Rear Fender Inner Panel (LH) ✓			\$ 1,255.00
	Rear Fender Inner Lining (LH) ✓			\$ 74.10
	Rear Fender Corner Hardboard Cover (LH) ?			\$ 204.30
	Rear Tray Lugg Side (RH) ?			\$ 37.40
	Rear Fender Air-Duct ?			\$ 49.40
	Rear Fender Mudflap (LH) ?			\$ 15.50
	Rear Fender Trim Board (LH/RH) ?	\$	180.90	\$ 361.80
	Rear Windscreen Glass ?			\$ 639.00
	Rear Windscreen Moulding ✓			\$ 60.00
	Fuel Tank Sub Hose ?			\$ 78.20
	Fuel Tank Upper Neck ?			\$ 221.60

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Wheel Hup-Cap (LH) ✕			\$ 145.00	
	Fire Extingusher Holder			\$ 35.00	
	SUB TOTAL			\$ 17,879.75	
	LESS 20%			\$ 3,575.95	
	DISCOUNTED TOTAL			\$ 14,303.80	
	Boot Lid Comfort Logo & Tel No. Sticker			\$ 30.00	Nett
	Boot Lid Advertisement Logo			\$ 100.00	Nett
	Rear No. Plate			\$ 25.00	Nett
	Rear Bumper Reverse Sensor ✕			\$ 135.70	Nett
	Rear Bumper Advertisement Logo			\$ 50.00	Nett
	Rear Fender Advertisement Logo (LH/RH)		\$ 100.00	\$ 200.00	Nett
	Rear Windscreen Sealant			\$ 46.00	Nett
	Rear Door Advertisement Logo (LH) ✕			\$ 100.00	Nett
	Rear Door Tel No. Sticker (LH) ✕			\$ 10.00	Nett
	Rear Tyre (LH) ✕			\$ 207.00	Nett
				\$ 903.70	
	Labour Charge				
	Panel Beating			\$ ¹²⁰⁰ 3,000.00	
	Spray Painting Charge			\$ 1,600.00	1080
	Wiring Charge			\$ 100.00	20
	Tuff Kote			\$ 150.00	50
	Towing Charge			\$ 50.00	-
	Rear Chassis Alignment Charge			\$ 400.00	X
	Remove/Refix Cushion & Upholstery Rear			\$ 150.00	50
	Remove/Refix Rear Windscreen Glass			\$ 120.00	100
	Remove/Refix Fuel Tank			\$ 150.00	50
	Remove/Refix Exhaust Pipe			\$ 150.00	50
	Rear Wheel Alignment			\$ 120.00	60
	TOTAL LABOUR			\$ 5,990.00	
	ESTIMATE TOTAL			\$ 21,197.50	
	<p><i>Kalin (LKR)</i> <i>24/1/18 10 hrs.</i> <i>TBA Repair Dep.</i> <i>45</i> <i>check back value.</i></p>				
	<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> • To resurvey before/after spray painting • To display damaged parts in line resurvey • Parts prices are subject to quotation • Third party survey is on a "Without Prejudice" basis • No illegal modifications is allowed • Supplemental items must be surveyed and is subject to final approval from Insurance Company <p>Acknowledged by Repairer Signature: _____ Date: _____</p>				
	This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	3821R

Vehicle Details

Vehicle No.:	SHC3038L
Vehicle to be Exported:	Yes
Intended De-registration Date:	25 Jan 2018
Vehicle Make:	HYUNDAI
Vehicle Model:	SONATA NF 2.0 CRDI AT ABS 2WD 4DR TURBO
Primary Colour:	Blue
Manufacturing Year:	2010
Engine No.:	D4EAA930836
Chassis No.:	KMHET41VMBA804209
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$14,934.00
Original Registration Date:	27 Jan 2011
First Registration Date:	27 Jan 2011
Transfer Count:	0
Actual ARF Paid:	\$14,934.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Jan 2019
PARF Rebate Amount:	\$9,707.00

Intended COE Rebate Details

COE Expiry Date:	26 Jan 2019
COE Category:	A - Car (1600cc & below)

1/25/2018

PARF/COE Rebate Enquiry

COE Period(Years):	8
PQP Paid:	\$30,972.00
COE Rebate Amount:	\$3,881.00
Total Rebate Amount:	\$13,588.00

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 25 Jan 2018

OK

$$\text{cost of taxi} = 70862.62$$

$$\text{ARF} = 9707$$

$$\begin{aligned} & \text{Pe} \quad (70862.62 - 9707) \div 96 \\ & = 637.04 \end{aligned}$$

$$\begin{aligned} & (637.04 \times 11) + 9707 \\ & = 16714.44 \end{aligned}$$

$$16714.44 - 13588$$

$$3126$$

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	3821R
Vehicle Details	
Vehicle No.:	SHC3038L
Vehicle to be Exported:	No
Intended De-registration Date:	24 Jan 2018
Vehicle Make:	HYUNDAI
Vehicle Model:	SONATA NF 2.0 CRDI AT ABS 2WD 4DR TURBO
Primary Colour:	Blue
Manufacturing Year:	2010
Engine No.:	D4EAA930836
Chassis No.:	KMHET41VMBA804209
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$14,934.00
Original Registration Date:	27 Jan 2011
First Registration Date:	27 Jan 2011
Transfer Count:	0
Actual ARF Paid:	\$14,934.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Jan 2019
PARF Rebate Amount:	\$9,707.00
Intended COE Rebate Details	

COE Expiry Date:	26 Jan 2019
COE Category:	A - Car (1600cc & below)
COE Period(Years):	8
PQP Paid:	\$30,972.00
COE Rebate Amount:	\$3,892.00
Total Rebate Amount:	\$13,599.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 24 Jan 2018

OK

TP Veh	
Date of Reg	
DOA	

\$

(I) Estimated Book Value

Unit Cost	
Import Duty	
Registration Fee	
PQP Paid	
ARF Paid	
Estimated Per Taxi Purchase Price	<u>70,862.62</u>
Estimated Per Taxi Purchase Price	70,862.62
Less 60% of ARF Paid	<u>8,960.40</u>
Estimated Full Lifespan Depreciation	<u>61,902.22</u>
Estimated Full Lifespan Depreciation	61,902.22
Times Balance Life (12/96 months)	<u>7,737.78</u>
Add 60% of ARF Paid	<u>8,960.40</u>
Estimated Book Value	<u>16,698.18</u>

(II) Adjusted LTA Rebate

PARF Rebate	
PQP Paid	
Times Balance Life (63/96 months)	
Adjusted COE Rebate	
PARF Rebate	
Add Adjusted COE Rebate	
Adjusted LTA Rebate	<u>13,599.00</u>

(Summary) Estimated Nett Value

Estimated Book Value	16,698.18
Less Adjusted LTA Rebate	<u>13,599.00</u>
Estimated Net Value	<u>3,099.18</u>

View Received Message

This mail is associated with :

***SHC3038L (C0468077)**
[SHF781C]

TP
COMFORT TRANSPORTATION PTE LTD
Jan 20 2018 3:00AM
[TRANS-CAB SERVICES PTE LTD]
ComfortDelGro Engineering Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 17/04/2019 08:40 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5531.18) - SHC3038L - Claim Handler: Vale Oh

Approved:5531.18,

DOCUMENTS SUMMARY

There are no documents.

Hsiao Tong (LKKAUTO)

From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Sent: Monday, 16 September 2019 3:56 PM
To: Hsiao Tong (LKKAUTO)
Cc: KKLau
Subject: [Reminder 3] [Counter Offer] AXA/LKK Ref: CC4/AXA18001448/K1wb3 CDGE Ref: TL 0118/SHC3038L/WT [AT] >> Acc on 20.01.2018 invlg SHC3038L & SHF781F [AXA]

WITHOUT PREJUDICE

Ms Chew Hsiao Tong
M/s LKK Auto Consultants Pte Ltd

Please let us have your reply to our email of 7 June 2019 as well as reminders of 5 July 2019 and 16 August 2019. Thank you.

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843

From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Sent: Friday, 16 August 2019 09:59
To: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: [Reminder 2] [Counter Offer] AXA/LKK Ref: CC4/AXA18001448/K1wb3 CDGE Ref: TL 0118/SHC3038L/WT [AT] >> Acc on 20.01.2018 invlg SHC3038L & SHF781F [AXA]

WITHOUT PREJUDICE

Ms Vivian Lau
M/s LKK Auto Consultants Pte Ltd

Please let us have your reply to our email of 7 June 2019 and reminder of 5 July 2019. Thank you.

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843

From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Sent: Friday, 5 July 2019 12:29
To: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: [Reminder] [Counter Offer] AXA/LKK Ref: CC4/AXA18001448/K1wb3 CDGE Ref: TL 0118/SHC3038L/WT [AT] >> Acc on 20.01.2018 invlg SHC3038L & SHF781F [AXA]

WITHOUT PREJUDICE

Ms Vivian lau
M/s LKK Auto Consultants Pte Ltd

Please let us have your reply to our email dated 7 June 2019. Thank you.

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843

From: Aileen Tan Lee Noi
Sent: Friday, 7 June 2019 17:15
To: Vivian Lau (LKKAuto)
Cc: Hsiao Tong (LKKAuto); William Tan Thoo Seng
Subject: [Counter Offer] AXA/LKK Ref: CC4/AXA18001448/K1wb3 CDGE Ref: TL 0118/SHC3038L/WT [AT] >> Acc on 20.01.2018 invlg SHC3038L & SHF781F [AXA]

WITHOUT PREJUDICE

Ms Vivian Lau
M/s LKK Auto Consultants Pte Ltd

We refer to your email dated 17 April 2019.

Strictly without admission of liability and solely for amicable settlement, we counter propose a global sum of **S\$6,840.00**.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim, if any of the taxi driver.

We look forward to your early reply to wrap up this case.

Kindly refer to formula with computation below that shows how the Total Loss Value of **S\$3,665.83** is derived. The following documents are attached for your perusal:

1. Registration details for SHC3038L (Hyundai Sonata)
2. Copy of NBV that shows Purchase Price of taxi at S\$70,862.62
3. LTA's de-registration letter dated 05 Feb 2018 showing PARF and COE rebate at S\$8,960.00 and S\$3,767.00 respectively
4. Sale documents that show wreck value at S\$305.00

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843

P.S. Formula for Write-Off Value of Taxi using Straight Line Depreciation Method

1. Depreciation of taxi per month:

= (Cost of taxi - PARF benefit at end of 8 years)/Life span of taxi (8 years) in months

2. Book value of taxi as at date of accident:

= (Depreciation per month from (1) x life span left as at date of accident) + PARF benefit at end of 8 years.

3. Write off value of taxi as at date of accident:

= Book value from (2) - PARF/COE rebate at date of accident - Salvage value of wreck

Computation of Write-Off value for SHC3038L:

1. Depreciation per month:

= (S\$70,862.62 - S\$8,960.00) / 96 months (27.01.2011 to 26.01.2019)

= S\$644.82

2. Book value at date of accident:

= (S\$644.82 x 12 months) + S\$8,960.00

= S\$16,697.83

3. Write-off value as at date of accident:

= S\$16,697.83 - S\$8,960.00 - S\$3,767.00 - S\$305.00

= S\$3,665.83

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Print Sent Message

This mail is associated with :

***SHC3038L (C0468077)**
[SHF781C]
 TP
 COMFORT TRANSPORTATION PTE LTD
 Jan 20 2018 3:00AM
 [TRANS-CAB SERVICES PTE LTD]
 ComfortDelGro Engineering Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 23/09/2019 11:33 AM.
To sashe.goms@axa.com.sg
CC AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject RE: Alert - Adj Mandate Approved (S\$5531.18) - SHC3038L - Claim Handler: Vale Oh

Dear Sirs/Mdm,

We refer to the above matter.

Third party rejected our offer at \$5,531.18(all-in) and proposed G/S \$6,840.00(all-in). The breakdown of third party proposed is as follows: -

1. Total Loss Value **	\$ 3,665.83
2. Loss of Rental (21days x \$98.25)	\$ 2,063.25
3. Loss of Income (21days x \$50.00)	\$ 1,050.00
3. Towing Fee	\$ 60.00
	Total\$ 6,839.08
	Global Sum\$ 6,840.00

**Third party Calculation Formula for Write-Off Value of Taxi using Straight Line Depreciation Method: -

- Depreciation of taxi per month:
 = (Cost of taxi - PARF benefit at end of 8 years)/Life span of taxi (8 years) in months
- Book value of taxi as at date of accident:
 = (Depreciation per month from (1) x life span left as at date of accident) + PARF benefit at end of 8 years.
- Write off value of taxi as at date of accident:
 = Book value from (2) - PARF/COE rebate at date of accident - Salvage value of wreck

Computation of Write-Off value for SHC3038L:

- Depreciation per month:
 = (S\$70,862.62 - S\$8,960.00) / 96 months (27.01.2011 to 26.01.2019)
 = S\$644.82
- Book value at date of accident:
 = (S\$644.82 x 12 months) + S\$8,960.00
 = S\$16,697.83
- Write-off value as at date of accident:
 = S\$16,697.83 - S\$8,960.00 - S\$3,767.00 - S\$305.00
=S\$3,665.83

Kindly let us have your further mandate/ instruction.

Thank you.

Hsiao Tong

<-- Original Message -->

From: AXA_SG

To: LKK_HQ

Sent On: 17/04/2019 08:40 AM

Subject: Alert - Adj Mandate Approved (S\$5531.18) - SHC3038L - Claim Handler: Vale Oh

Approved:5531.18.

Print Received Message

This mail is associated with :

***SHC3038L (C0468077)**

[SHF781C]

TP

COMFORT TRANSPORTATION PTE LTD

Jan 20 2018 3:00AM

[TRANS-CAB SERVICES PTE LTD]

ComfortDelGro Engineering Pte Ltd

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 23/09/2019 11:58 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5101.33) - SHC3038L - Claim Handler: Vale Oh

Approved:5101.33:LOR offer up to 14days, LOI included in injury claim. Thank you.

Print Sent Message

This mail is associated with :

***SHC3038L (C0468077)**
[SHF781C]
TP
COMFORT TRANSPORTATION PTE LTD
Jan 20 2018 3:00AM
[TRANS-CAB SERVICES PTE LTD]
ComfortDelGro Engineering Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 12/10/2019 09:52 AM.
To vale.oh@axa.com.sg
CC AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject RE: Alert - Adj Mandate Approved (S\$5101.33) - SHC3038L - Claim Handler: Vale Oh

Dear Sirs/Mdm,

We refer to the above matter.

We have offered third party up to \$5,101.33(all-in) as per mandate. However third party had rejected our offer and proposed G/S \$6,840.00(all-in). According to third party repairer, the LOI was claimed for the hirer and the hirer did not submit any injury claim.

The breakdown of third party proposed is as follows: -

1. Total Loss Value **	\$ 3,665.83
2. Loss of Rental (21days x \$98.25)	\$ 2,063.25
3. Loss of Income (21days x \$50.00)	\$ 1,050.00
3. Towing Fee	\$ 60.00
	Total\$ 6,839.08
	Global Sum\$ 6,840.00

Kindly let us have your further mandate/ instruction.

Thank you.

Hsiao Tong.

<-- Original Message -->

From: AXA_SG

To: LKK_HQ

Sent On: 23/09/2019 11:58 AM

Subject: Alert - Adj Mandate Approved (S\$5101.33) - SHC3038L - Claim Handler: Vale Oh

Approved:5101.33:LOR offer up to 14days, LOI included in injury claim. Thank you.

Print Received Message

This mail is associated with :

***SHC3038L (C0468077)**

[SHF781C]

TP

COMFORT TRANSPORTATION PTE LTD

Jan 20 2018 3:00AM

[TRANS-CAB SERVICES PTE LTD]

ComfortDelGro Engineering Pte Ltd

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 14/10/2019 08:36 AM.
To LKK_HQ
Subject Alert - Adj Mandate Maintained - SHC3038L - Claim Handler: Vale Oh

Maintained:Hi Pls show breakdown on your offer including the injury claim, tks-VO LOR offer up to 14days, LOI included in injury claim. Thank you.

Print Received Message

This mail is associated with :

***SHC3038L (C0468077)**

[SHF781C]

TP

COMFORT TRANSPORTATION PTE LTD

Jan 20 2018 3:00AM

[TRANS-CAB SERVICES PTE LTD]

ComfortDelGro Engineering Pte Ltd

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 14/10/2019 08:41 AM.
To LKK_HQ; AXA_SG
Subject Re: Hi Hsiao Tong-no injury offer

Hi Hsiao Tong

Additinal to our email below

Please note no loss of earning offer as well as it had been settled, tks-VO

<-- Original Message -->

From: AXA_SG

To: LKK_HQ

CC: AXA_SG

Sent On: 14/10/2019 08:38 AM

Subject: Hi Hsiao Tong-no injury offer



Hi Hsiao Tong

Refer to your mandate.

Please let us have your breakdown of your offer and do note, we had settled the TPBI claim hence, no offer on this item, tks-VO

Print Sent Message

This mail is associated with :

***SHC3038L (C0468077)**

[SHF781C]

TP

COMFORT TRANSPORTATION PTE LTD

Jan 20 2018 3:00AM

[TRANS-CAB SERVICES PTE LTD]

ComfortDelGro Engineering Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 14/10/2019 10:47 AM.
To vale.oh@axa.com.sg
CC AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject <Seek Mandate>C0468077

Dear Sirs/Mdm,

As per mandate dated 23/09/2019, the breakdown of our offer to third party is as follows: -

1. Total Loss Value	\$ 3,665.83
2. Loss of Rental (14days x \$98.25)	\$ 1,375.50
3. Towing Fee	\$ 60.00

Kindly advise if we are maintaining our offer at \$5,101.33(all-in).

Thanks.

Hsiao Tong.

<-- Original Message -->

From: AXA_SG
To: LKK_HQ; AXA_SG
Sent On: 14/10/2019 08:41 AM
Subject: Re: Hi Hsiao Tong-no injury offer

Hi Hsiao Tong

Additinal to our email below

Please note no loss of earning offer as well as it had been settled, tks-VO

<-- Original Message -->

From: AXA_SG
To: LKK_HQ
CC: AXA_SG
Sent On: 14/10/2019 08:38 AM
Subject: Hi Hsiao Tong-no injury offer



Hi Hsiao Tong

Refer to your mandate.

Please let us have your breakdown of your offer and do note, we had settled the TPBI claim hence, no offer on this item, tks-VO

Print Received Message

This mail is associated with :

***SHC3038L (C0468077)**

[SHF781C]

TP

COMFORT TRANSPORTATION PTE LTD

Jan 20 2018 3:00AM

[TRANS-CAB SERVICES PTE LTD]

ComfortDelGro Engineering Pte Ltd

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 14/10/2019 15:32 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5101.33) - SHC3038L - Claim Handler: Vale Oh

Approved:5101.33:Hi Pls show breakdown on your offer including the injury claim, tks-VO LOR offer up to 14days, LOI included in injury claim. Thank you.

Print Sent Message

This mail is associated with :

***SHC3038L (C0468077)**

[SHF781C]

TP

COMFORT TRANSPORTATION PTE LTD

Jan 20 2018 3:00AM

[TRANS-CAB SERVICES PTE LTD]

ComfortDelGro Engineering Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 14/11/2019 14:52 PM.
To vale.oh@axa.com.sg
CC AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject RE: <Seek Mandate>C0468077

Dear Sirs/Mdm,

Please be informed that third party is claiming LOI for the hirer. The injury claim was submitted by the relief driver. Third party counter proposed as follows: -

1. Total Loss Value	\$ 3,665.83
2. Loss of Rental (18days x \$98.25)	\$ 1,768.50
3. Loss of Income (18days x \$50.00)	\$ 900.00
3. Towing Fee	\$ 60.00
Total\$ 6,394.33	

Kindly let us have your mandate/ instruction.

Thanks.

Hsiao Tong.

<-- Original Message -->

From: LKK_HQ
To: vale.oh@axa.com.sg
CC: AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 14/10/2019 10:47 AM
Subject: C0468077

Dear Sirs/Mdm,

As per mandate dated 23/09/2019, the breakdown of our offer to third party is as follows: -

1. Total Loss Value	\$ 3,665.83
2. Loss of Rental (14days x \$98.25)	\$ 1,375.50
3. Towing Fee	\$ 60.00

Kindly advise if we are maintaining our offer at \$5,101.33(all-in).

Thanks.

Hsiao Tong.

<-- Original Message -->

From: AXA_SG
To: LKK_HQ; AXA_SG
Sent On: 14/10/2019 08:41 AM
Subject: Re: Hi Hsiao Tong-no injury offer

Hi Hsiao Tong

Additinal to our email below

Print Received Message

This mail is associated with :

***SHC3038L (C0468077)**

[SHF781C]

TP

COMFORT TRANSPORTATION PTE LTD

Jan 20 2018 3:00AM

[TRANS-CAB SERVICES PTE LTD]

ComfortDelGro Engineering Pte Ltd

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 18/11/2019 08:19 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$6394.33) - SHC3038L - Claim Handler: Vale Oh

Approved:6394.33:Hi Pls show breakdown on your offer including the injury claim, tks-VO LOR offer up to 14days, LOI included in injury claim. Thank you.

Hsiao Tong (LKKAUTO)

From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Sent: Wednesday, 27 November 2019 3:41 PM
To: Hsiao Tong (LKKAUTO)
Cc: KKLau
Subject: [Accept Offer] AXA/LKK Ref: CC4/AXA18001448/K1wb3 CDGE Ref: TL 0118/SHC3038L/AT >> Acc on 20.01.2018 invlg SHC3038L & SHF781F [AXA]

WITHOUT PREJUDICE

Ms Chew Hsiao Tong
M/s LKK Auto Consultants Pte Ltd

Your email dated 27 November 2019 refers.

Strictly without admission of liability and solely for quick amicable settlement, we accept your revised global offer of **\$6,390.00**. Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim, if any of the taxi driver.

Kindly arrange to let us have discharge voucher for early execution. Thank you.

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843



Think Before Printing

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 27 November 2019 15:31
To: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Cc: KKLau <kklau@lkkauto.com>
Subject: RE: [Reminder 4] [Counter Offer] AXA/LKK Ref: CC4/AXA18001448/K1wb3 CDGE Ref: TL 0118/SHC3038L/AT >> Acc on 20.01.2018 invlg SHC3038L & SHF781F [AXA]

Without Prejudice
(save as to costs)

Dear Ms Aileen,

We refer to the above matter.

We have our principal instruction to improve our offer at a global sum of **\$6,390.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice

engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Sent: Tuesday, 12 November 2019 4:38 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>

Subject: [Reminder 4] [Counter Offer] AXA/LKK Ref: CC4/AXA18001448/K1wb3 CDGE Ref: TL 0118/SHC3038L/AT >>
Acc on 20.01.2018 invlg SHC3038L & SHF781F [AXA]

WITHOUT PREJUDICE

Ms Chew Hsiao Tong

M/s LKK Auto Consultants Pte Ltd

We refer to your email dated 8 November 2019 and our telephone conversation this evening.

We reiterate that LOI is put up for taxi hirer and he has not submitted any injury claim. Kindly also appeal to AXA to improve their offer so that we can wrap up the claim amicable at this stage.

Your early reply is awaited. Thank you.

Best Regards

Aileen Tan

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8735 | Fax: 6214 1843



Think Before Printing

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 8 November 2019 11:07

To: Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Cc: KKLau <kklau@lkkauto.com>

Subject: RE: [Reminder 4] [Counter Offer] AXA/LKK Ref: CC4/AXA18001448/K1wb3 CDGE Ref: TL 0118/SHC3038L/AT >> Acc on 20.01.2018 invlg SHC3038L & SHF781F [AXA]

Without Prejudice

Dear Sirs/Mdm,

Thank you for your patience.

We have appealed your matter to our principal for further instruction. However we regret to inform you that we have our principal instruction to maintain our position as follows: -

1. Total Loss Value	\$ 3,665.83
2. Loss of Rental (14days x \$98.25)	\$ 1,375.50
3. Towing Fee	\$ 60.00
Total	\$ 5,101.33

According to AXA, LOI included in injury claim.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Sent: Monday, 7 October 2019 8:49 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>

Subject: [Reminder 4] [Counter Offer] AXA/LKK Ref: CC4/AXA18001448/K1wb3 CDGE Ref: TL 0118/SHC3038L/AT >>
Acc on 20.01.2018 invlg SHC3038L & SHF781F [AXA]

Importance: High

WITHOUT PREJUDICE

Ms Chew Hsiao Tong

M/s LKK Auto Consultants Pte Ltd

Your email dated 5 October 2019 refers.

We rejected AXA/LKK's offer of S\$5,500.00 dated 17 April 2019 and counter-proposed a global sum of S\$6,840.00 on 7 June 2019. After our repeated chasers of 5 July 2019, 16 August 2019 and 16 September 2019, we had finally received a reply but with a reduced offer and stated that LOI was included in injury claim.

Your reduced offer of S\$5,100.00 is rejected. LOI claim is put up for taxi hirer and he has not submitted any injury claim.

Strictly without admission of liability and solely for quick amicable settlement, please let us have your urgent reply to our counter proposal of **S\$6,840.00**

Best Regards

Aileen Tan

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8735 | Fax: 6214 1843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Saturday, 5 October 2019 14:26

To: Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Cc: KKLau <kklau@lkkauto.com>

Subject: RE: [Reminder 3] [Counter Offer] AXA/LKK Ref: CC4/AXA18001448/K1wb3 CDGE Ref: TL 0118/SHC3038L/WT [AT] >> Acc on 20.01.2018 invlg SHC3038L & SHF781F [AXA]

Without Prejudice

Dear Sirs/Mdm,

Thank you for your patience.

We have our principal instruction to revise our offer at a global sum of **\$5,100.00(all-in)**. The breakdown is as follows: -

1. Total Loss Value	\$ 3,665.83
2. Loss of Rental (14days x \$98.25)	\$ 1,375.50
3. Towing Fee	\$ 60.00

According to AXA, LOI included in injury claim.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Sent: Monday, 16 September 2019 3:56 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: KKLau <kklau@lkkauto.com>
Subject: [Reminder 3] [Counter Offer] AXA/LKK Ref: CC4/AXA18001448/K1wb3 CDGE Ref: TL 0118/SHC3038L/WT [AT] >> Acc on 20.01.2018 invlg SHC3038L & SHF781F [AXA]

WITHOUT PREJUDICE

Ms Chew Hsiao Tong

M/s LKK Auto Consultants Pte Ltd

Please let us have your reply to our email of 7 June 2019 as well as reminders of 5 July 2019 and 16 August 2019. Thank you.

Best Regards

Aileen Tan

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8735 | Fax: 6214 1843

From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Sent: Friday, 16 August 2019 09:59
To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [Reminder 2] [Counter Offer] AXA/LKK Ref: CC4/AXA18001448/K1wb3 CDGE Ref: TL 0118/SHC3038L/WT [AT] >> Acc on 20.01.2018 invlg SHC3038L & SHF781F [AXA]

WITHOUT PREJUDICE

Ms Vivian Lau

M/s LKK Auto Consultants Pte Ltd

Please let us have your reply to our email of 7 June 2019 and reminder of 5 July 2019. Thank you.

Best Regards

Aileen Tan

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8735 | Fax: 6214 1843

From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Sent: Friday, 5 July 2019 12:29

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: [Reminder] [Counter Offer] AXA/LKK Ref: CC4/AXA18001448/K1wb3 CDGE Ref: TL 0118/SHC3038L/WT [AT] >> Acc on 20.01.2018 invlg SHC3038L & SHF781F [AXA]

WITHOUT PREJUDICE

Ms Vivian lau

M/s LKK Auto Consultants Pte Ltd

Please let us have your reply to our email dated 7 June 2019. Thank you.

Best Regards

Aileen Tan

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8735 | Fax: 6214 1843

From: Aileen Tan Lee Noi
Sent: Friday, 7 June 2019 17:15
To: Vivian Lau (LKKAuto)
Cc: Hsiao Tong (LKKAuto); William Tan Thoo Seng
Subject: [Counter Offer] AXA/LKK Ref: CC4/AXA18001448/K1wb3 CDGE Ref: TL 0118/SHC3038L/WT [AT] >> Acc on 20.01.2018 invlg SHC3038L & SHF781F [AXA]

WITHOUT PREJUDICE

Ms Vivian Lau

M/s LKK Auto Consultants Pte Ltd

We refer to your email dated 17 April 2019.

Strictly without admission of liability and solely for amicable settlement, we counter propose a global sum of **S\$6,840.00**.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim, if any of the taxi driver.

We look forward to your early reply to wrap up this case.

Kindly refer to formula with computation below that shows how the Total Loss Value of **S\$3,665.83** is derived. The following documents are attached for your perusal:

1. Registration details for SHC3038L (Hyundai Sonata)
2. Copy of NBV that shows Purchase Price of taxi at S\$70,862.62
3. LTA's de-registration letter dated 05 Feb 2018 showing PARF and COE rebate at S\$8,960.00 and S\$3,767.00 respectively
4. Sale documents that show wreck value at S\$305.00

Best Regards

P.5. Formula for Write-Off Value of Taxi using Straight Line Depreciation Method

1. Depreciation of taxi per month:

= (Cost of taxi - PARF benefit at end of 8 years)/Life span of taxi (8 years) in months

2. Book value of taxi as at date of accident:

= (Depreciation per month from (1) x life span left as at date of accident) + PARF benefit at end of 8 years.

3. Write off value of taxi as at date of accident:

= Book value from (2) - PARF/COE rebate at date of accident - Salvage value of wreck

Computation of Write-Off value for SHC3038L:

1. Depreciation per month:

= (S\$70,862.62 - S\$8,960.00) / 96 months (27.01.2011 to 26.01.2019)

= S\$644.82

2. Book value at date of accident:

= (S\$644.82 x 12 months) + S\$8,960.00

= S\$16,697.83

3. Write-off value as at date of accident:

= S\$16,697.83 - S\$8,960.00 - S\$3,767.00 - S\$305.00

= S\$3,665.83

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Our Ref: TL 0118/ SHC3038L /WT(st)

Your Ref:

Date: 18-Sep-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6363 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199604049R

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut

7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn: Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC3038L YOUR INSURED SHF 781C
AND OTHER ON 20.01.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No: **SHC3038L** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving: **SHF 781C** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

- 1 Total Loss Value
- 2 30 days Loss of Rental @ \$ 98.25 per day
- 3 Survey Report Fees (Surveyed by M/s LKK)
- 4 GIA / LTA Search Fee
- 5 GIA / Police Report Fees
- 6 Towing Fees

\$ 3,665.83
\$ 2,947.50
\$ -
\$ -
\$ 60.00

Sub Total: \$ 6,673.33

HIRER'S CLAIM

- 7 30 days Loss of Income @ \$ 80.00 per days

\$ 2,400.00

Total Claims: \$ 9,073.33

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs 9 pcs
- b) LTA search slip/s of: SHF 781F
- c) GIA / Police report/s of: SHC3038L
- d) Letter of authority from owner / hirer / operator
 - (X) Photocopy/s of Accident Scene Photo/s () Traffic Compound () PIR
 - () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William 'Ian

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

Fleet Management System
Sales Contract Vehicles Listing

Contract Ref : C4697

Contract Date : 28/02/2018

Tender Ref : GP-TQ17195

Tender Date : 02/10/2017

Buyer : VTECH

S/No.	Vehicle Number	Model	Scrap Date	Amount
1	SHC3038L	SONATA 2.0A CRD 2007	05/02/2018	\$305.00
2	SHA3521T	SONATA 2.0A CRD 2007	05/02/2018	\$305.00
3	SHD4541M	SONATA 2.0A CRD 2007	20/02/2018	\$305.00
4	SHA1873R	SONATA 2.0A CRD 2007	20/02/2018	\$305.00
5	SH9637L	SONATA 2.0A CRD 2007	20/02/2018	\$305.00
6	SH8248H	SONATA 2.0A CRD 2007	26/02/2018	\$305.00
7	SHA4521L	SONATA 2.0A CRD 2007	07/02/2018	\$305.00

\$2,135.00

*** End of Report ***

...CLAIM SUBFOLDER...(Pending for Survey Report)

81 Direct Settlement

CLAIM SUBFOLDER TRACKING








Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Jan 2018		23 Jan 2018 15:52 Edit Adj Rpt	S\$3,665.83 Edit Estimates	S\$3,665.83 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHC3038L	Date of Loss:	20/01/2018 03:00 - :59 [73 Months and 24 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / C0468077	Policy/Cover Note No.:	P1680520 (Third Party Only)						
Vehicle Reg. No. (Insured):	SHF781C	Policy No. (Claimant):	D-18088936MFSH						
		Excess:	S\$5,000.00						
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Vale Oh - 6880 4897]								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 01/02/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AXA_SG (18/11/2019): Alert - Adj Mandate Approved (S\$6394.33) - SHC3038L - Claim Handler: Vale Oh AXA_SG (14/10/2019): Alert - Adj Mandate Approved (S\$5101.33) - SHC3038L - Claim Handler: Vale Oh AXA_SG (14/10/2019): Re: Hi Hsiao Tong-no injury offer AXA_SG (14/10/2019): Hi Hsiao Tong-no injury offer AXA_SG (14/10/2019): Alert - Adj Mandate Maintained - SHC3038L - Claim Handler: Vale Oh AXA_SG (23/09/2019): Alert - Adj Mandate Approved (S\$5101.33) - SHC3038L - Claim Handler: Vale Oh AXA_SG (17/04/2019): Alert - Adj Mandate Approved (S\$5531.18) - SHC3038L - Claim Handler: Vale Oh AXA_SG (03/03/2018): Re: New TP Assignment - C0468077/P1680520 AXA_SG (23/01/2018): New TP Assignment - C0468077/P1680520 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHC3038L (C0468077)
[SHF781C]
TP
COMFORT TRANSPORTATION PTE LTD
Jan 20 2018 3:00AM
[TRANS-CAB SERVICES PTE LTD]
ComfortDelGro Engineering Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Assessment Reports			1 per page 1 <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	06/03/18 16:59	Adjuster Immediate Advice	Load HTML	<input type="checkbox"/>
Photos/Images			3 per page 3 <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/01/18 17:30	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
2	24/01/18 17:30	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
3	24/01/18 17:30	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4	24/01/18 17:30	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
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6	24/01/18 17:30	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
7	24/01/18 17:30	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
8	24/01/18 17:30	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
9	24/01/18 17:30	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
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17	24/01/18 17:30	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
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19	24/01/18 17:30	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
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33	24/01/18 17:30	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Documentation			1 per page 1 <input checked="" type="checkbox"/>	
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1	23/01/18 15:51	E-filed GIA report - INSD	Load PDF	<input type="checkbox"/>
2	07/03/18 10:18	E-filed GIA report - TP	Load PDF	<input type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/01/18 17:57	TP ESTIMATE- MARKED	Load PDF	<input type="checkbox"/>
2	09/04/19 17:13	TOWING FEE	Load PDF	<input type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
3	09/04/19 17:13	RENTAL RECEIPT		Load PDF
4	23/09/19 11:25	TP LOD		Load PDF
5	23/09/19 11:25	De-Registered Letter from LTA		Load PDF
6	23/09/19 11:25	Wreck Value.		Load PDF
7	04/12/19 11:06	AUTHORISATION TO ACT FORM		Load PDF
8	04/12/19 11:06	PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM		Load PDF
9	04/12/19 11:06	LETTER TO OI		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div> <div>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</div> <div> <div></div> <div> <div>^</div> <div>v</div> </div> </div> </div> <div> Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small> </div>			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA18001448/K1PB3Q2

Date: 04/12/2019

REFERENCE

Handling Insurer:	AXA Insurance Pte Ltd	Policy No:	P1680520
Claimant	SHC3038L	Insured Vehicle No :	SHF781C
Vehicle No :	SHC3038L		
Date of Loss:	20/01/2018	Nature of Claim:	TP
		Claim No:	C0468077

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHC3038L	Engine No:	D4EAA930836
Make & Model:	HYUNDAI SONATA, 2.0 (A)	Chassis No:	KMHET41VMBA804209
Reg. Date:	27/11/2011 (Man. Year: 2011)	Odometer:	0 km
Colour:	Blue		
Engine Capacity:	1991 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/60 R16	Rear Tyre Size:	215/60 R16
Front Left Side:	West Lake 7 mm	Rear Left Side:	West Lake 7 mm
Front Right Side:	West Lake 7 mm	Rear Right Side:	West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	0.00	0.00	0.00	
Approved Total (Overridden) (S\$)		3,665.83		
Nett Amount (S\$)	0.00	3,665.83	-3,665.83	
+ Loss of Use (18.0 x S\$50.00/day) (S\$)		900.00		
+ Car Rental (18.0 x S\$98.25/day) (S\$)		1,768.50		
+ Other Costs (S\$)		60.00		
Nett Liability (S\$)		6,394.33		
Global Sum Settlement (S\$)		6,390.00		

INSPECTION

Date of Assignment:	23/01/2018	
Date Inspected:	24/01/2018 Inspected At:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive Singapore 508969
Estimated Period of Repair:	0.0 days	

Adjuster: KALVIN ANG WEI KUN**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

PLEASE BE INFORMED OWNER THAT THE VEHICLE NOT ECONOMICAL FOR REPAIR.

BOOK VALUE : \$16,698.18

LTA REIMBURSEMENT VALUE (RV) : \$13,032.00

NETT VALUE : \$3,666.18

IN VIEW OF THE ABOVE, THE VEHICLE IS UNECONOMICAL TO BE REPAIRED.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 04 Dec 2019)
Parts:	143	HYUNDAI SONATA 2.0 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHC3038L)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >