

INS. CASE OWNER: Shwini

CC # 4/111800

1446, 4 pbsg

LKK:  
IDAC:

Surveyor: Marcus

DOI: 25/1/18

Date / Time: 24/1/18

Registered in Merimen: 24/1/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHA 37824

Name of Insured:

UTPV

Insured Tel No.:

HP:

Excess Sec II : \$

D.O.A:

14/1/18

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

TPV M 200

Driver Tel No.:

(V/L YES / NO)

Claim No.:

MU18010467

Policy No.:

M00M0015

Make / Model:

MYLINDA1

Place of Accident:

COMMONWEALTH AVE WEST  
CROSS MEMENTI AVE 3

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SGF 4180X



INSRS:

WSP:

Tel:

Liability:

RMKS:

Kah motor



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time	STAGE	DATE / PIC
<u>24/1/18</u>	Non-Reporting ltr (1st):	
<u>24/1/18</u>	Non-Reporting ltr (2nd):	
<u>24/1/18</u>	Non-Reporting ltr (Final):	
<u>24/1/18</u>	Notification ltr (if non-pickup):	
<u>24/1/18</u>	Call OI:	
<u>24/1/18</u>	After call ltr to OI:	
<u>24/1/18</u>	Documentation Check List:	Handler Typist
<u>24/1/18</u>	Notification ltr (if non-pickup):	
<u>24/1/18</u>	After call ltr to OI:	
<u>24/1/18</u>	Authorisation To Act:	
<u>24/1/18</u>	Release Voucher:	
<u>24/1/18</u>	Final Repair Bill:	
<u>24/1/18</u>	Car Rental Invoice:	
<u>24/1/18</u>	Towing Invoice:	
<u>24/1/18</u>	ITA / GIA:	
<u>24/1/18</u>	Medical Bill:	
<u>24/1/18</u>	PIR:	
<u>24/1/18</u>	Mandate/Reject Instruction:	
<u>24/1/18</u>	LOD:	
<u>24/1/18</u>	Payment Breakdown Form:	
<u>24/1/18</u>	Post-Repair Photos:	
<u>24/1/18</u>	Others:	

<b>PRELIMINARY ADVICE</b>		Date/Time:	Sent By:
<b>FINALIZATION</b>		Date/Time:	Confirm with:
Repair Cost:	\$	( days )	Reduction: %
<b>FINAL SETTLEMENT</b>		Date/Time:	Confirm with:
Final Liability:	%	( Agreed / Assessed )	BOLA S/N No.:
Repair Cost:	\$		
Loss of Rental (LOR):	\$	( days )	
Loss of Use (LOU):	\$	( days )	
Loss of income (LOI):	\$	( days )	
LOR only	<input type="checkbox"/>	LOU only	<input type="checkbox"/>
LOR + LOU	<input type="checkbox"/>	LOR + LOI	<input type="checkbox"/>
( Tick only one )			
GIA/LTA Search:	\$		
Medical:	\$		
Disbursement:	\$	( e.g. Tow / Independent )	
Legal Cost:	\$		
Total:	\$		Global Sum \$:
<b>FINAL PAYMENT</b>		Date/Time:	Confirm with:
Payee 1:	\$	Name 1:	
Payee 2: (Strike if N.A.)	\$	Name 2:	
Payee 3: (Strike if N.A.)	\$	Name 3:	

**COPY SENT**

1) Claim status: Normal/Reject/Private Settle  
2) Report Format:  
3) Survey fee: \$350.00





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL		Ref : CC4/III18001446/pb3		
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 24-01-2018		
		Code : III2		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SHA 3782G	Veh. Inspected	SGK 4180X	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	24/01/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	14/01/2018	Inspection Date		
Survey held at	KAH MOTOR CO SDN BERHAD 15 UBI ROAD 4 SINGAPORE 408610			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

**KAH MOTOR CO. SDN. BHD.**

(A Member of the Oriental Holdings Berhad)

Service and Body Repair

Tel: +65 6841 3838

Website: www.honda.com.sg

For 24-hours Roadside Assistance, Call 98203838

Kindly Help to arrange  
Surveyor to Survey this  
vehicle  
Thanks

**QUOTATION**

GST Reg No.: M200050223

Company Ref. No.: S60FC1380G

Customer : INDIA INTERNATIONAL INSURANCE  
64 CECIL STREET  
#04-00 & #05-00 IOB BUILDING  
SINGAPORE 049711  
Registration No : SGK4180X  
Chassis No : MRHFB1630FP000086  
Model : 2015 CIVIC 1.6L AUTO (EURO 4)  
Owner's Name : CHNG HAK PENG (ZHUANG  
Ins Policy No. :  
Date of Accident : 14/1/2018

Document No. : SQT18000356 Page 1  
Date : 23. Jan 2018  
Customer No. : WZ1007  
Svc Advisor : LIM CHOU SIONG  
Engine No : R16B25100177  
Date | Time : 23. Jan 2018 7:18:39 PM  
Surveyor Name :  
Survey Date :  
Authorisation Date :

Item	Description	Qty	Unit Price	Disc %	Amount	GST Amt	Amount incld GST	
	TP DIRECT SETTLEMENT (J/NO:)							
	OWNER: CHNG HAK PENG (ZHUANG XUEPENG)							
	OWNER INSURER: NTUC INCOME INS CO-OPERATIVE LTD							
	ACC DATE: 14/1/2018							
	SURVEYED BY:							
	DATE:							
	REF NO:							
	TP INSURER: INDIA INTERNATIONAL INSURANCE PTE LTD							
	TP VEH: SHA3782G							
04715-TR0-G10ZZ	FACERR.BUMPER <i>DO/ce</i>	1	700.70	25	525.52	36.79	562.31	
71593-TR0-A02	SPACERR.RR.BUMPER SIDE <i>best</i>	1	18.30	25	13.72	0.96	14.68	
71598-TR0-A02	SPACERL.RR.BUMPER SIDE <i>best</i>	1	18.30	25	13.72	0.96	14.68	
91505-TM8-003	CLIPBUMPER <i>ner</i>	2	2.00	25	3.00	0.21	3.21	
91506-S9A-003	CLIP BBUMPER <i>ner</i>	2	2.40	25	3.60	0.25	3.85	
	Sum Item				559.56	39.17	598.73	
BOSUN	SUNDRIES	1	30.00	<i>ner</i>	30.00	2.10	32.10	
BML02I	INSPECT RR LIGHTING MECHANISMS. PERFORM WATER	1	80.00		80.00	5.60	85.60	
BKBU02R	REPLACE RR BUMPER, REPAIR RR BUMPER LOWER SPOILER	1	1200.00	<i>560</i>	1200.00	84.00	1284.00	
BP03R	SPRAY PAINTING ON RR BUMPER, RR BUMPER LOWER 1		1500.00	<i>900</i>	1500.00	105.00	1605.00	
	<i>450x2</i>				Sum Labor	2810.00	196.70	3,006.70

Survey By

Date &amp; Time

Excess

Status

Signature

*Marcus Khan*  
*25/1/18*

*Not Authorized*

*Take photo before party.*  
*3 day.*

Total Amount 3,369.56 235.87 3,605.43

Total (Inclusive of GST) 3,605.43

**KAH MOTOR CO. SDN. BHD.**

(A Member of the Oriental Holdings Berhad)

Service and Body Repair

Tel: +65 6841 3838

Website: www.honda.com.sg

For 24-hours Roadside Assistance, Call 98203838

**QUOTATION**

GST Reg No.: M200050223

Company Ref. No.: S60FC1380G

**Customer** : INDIA INTERNATIONAL INSURANCE  
64 CECIL STREET  
#04-00 & #05-00 IOB BUILDING  
SINGAPORE 049711

**Registration No** : SGK4180X

**Chassis No** : MRHFB1630FP000086

**Model** : 2015 CIVIC 1.6L AUTO (EURO 4)

**Owner's Name** : CHNG HAK PENG (ZHUANG)

**Ins Policy No.** :

**Date of Accident** : 14/1/2018

**Document No.** : SQT18000356 **Page** 2

**Date** : 23. Jan 2018

**Customer No.** : WZI007

**Svc Advisor** : LIM CHOU SIONG

**Engine No** : R16B25100177

**Date | Time** : 23. Jan 2018 7:18:39 PM

**Surveyor Name** :

**Survey Date** :

**Authorisation Date** :

Item	Description	Qty	Unit Price	Disc %	Amount	GST Amt	Amount Incl GST
------	-------------	-----	------------	--------	--------	------------	--------------------

C S Lim  
81006303 (Hr)

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No dealer modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

Printed on 23/1/2018 7:30:40 PM

This is a computer generated invoice. No signature is required.

Part prices are subjected to change without notice.

The above estimated cost of repair do not include any unforeseen damages.

GST Amount is calculated from individual line(s)

**KAH MOTOR CO. SDN. BHD.**

(A Member of the Oriental Holdings Berhad)

370 Ubi Road 3 Singapore 408851. Tel: +65 6841 3883 Fax: +65 6741 5022

255 Alexandra Road Singapore 159937. Tel: +65 6471 5458 Fax: +65 6471 5480



12/02/2018

Page 1/1

**SERVICE PRE-INVOICE**GST Reg No.: M200050223  
Company Ref. No.: S60FC1380G

Attn: Marcus (L.K.K.)

3 days

Customer: WZ1007 / INDIA INTERNATIONAL  
Chassis No: MRHFB1630FP000086  
License No: SGK4180X  
Mileage: 35108  
Engine No: R16B25100177

Document No: SVO18007365  
Printed By: CSLIM  
Order Date: 5. February 2018  
Order Time: 9:32:43 AM  
Service Advisor: LIM CHOU SIONG

ITEM	DESCRIPTION	QTY	UNIT	DISC %	AMOUNT	7% GST Amount	Incld Amount	GST
	TP DIRECT SETTLEMENT (J/NO: 69939) OWNER: CHNG HAK PENG (ZHUANG XUEPENG) OWNER INSURER: NTUC INCOME INS CO-OPERATIVE LTD ACC DATE: 14/1/2018 SURVEYED BY: MARCUS (L. K. K.) DATE: 25/01/2018 @ 14:00PM REF NO: TP INSURER: INDIA INTERNATIONAL INSURANCE PTE LTD TP VEH: SHA3782G							
04715-TR0-G10ZZ	FACERR.BUMPER	1	700.70	25	525.52	36.79	562.31	
71693-TR0-A02	SPACERR.RR.BUMPER SIDE	1	18.30	25	13.72	0.96	14.68	
71696-TR0-A02	SPACERL.RR.BUMPER SIDE	1	18.30	25	13.72	0.96	14.68	
91506-TMB-003	CLIPBUMPER	2	2.00	25	3.00	0.21	3.21	
91506-S9A-003	CLIP BBUMPER	2	2.40	25	3.60	0.25	3.85	
	<b>SUM PARTS:</b>				<b>559.56</b>	<b>39.17</b>	<b>598.73</b>	
BOSUN	0672	1	10.00		10.00	0.70	10.70	
	SUNDRIES							
BML02I	EXT-YJ	1	80.00		80.00	5.60	85.60	
	INSPECT RR LIGHTING MECHANISMS. PERFORM WATER TEST.(N)							
BKBU02R	EXT-YJ	1	580.00		580.00	39.20	599.20	
	REPLACE RR BUMPER, REPAIR RR BUMPER LOWER SPOILER, RR PANEL & OTHER DAMAGE PARTS.							
BP03R	EXT-YBH	1	900.00		900.00	63.00	963.00	
	SPRAY PAINTING ON RR BUMPER, RR BUMPER LOWER SPOILER & RR PANEL							
	<b>SUM LABOUR:</b>				<b>1,650.00</b>	<b>108.60</b>	<b>1,658.60</b>	
	<b>TOTAL SGD</b>				<b>2,109.56</b>	<b>147.67</b>	<b>2,257.23</b>	
	<b>Total Payable (SGD)</b>						<b>2,257.23</b>	

GST Amount is calculated from individual line(s)

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	2687C
<b>Vehicle Details</b>	
Vehicle No.:	SGK4180X
Vehicle to be Exported:	No
Intended De-registration Date:	25 Jan 2018
Vehicle Make:	HONDA
Vehicle Model:	CIVIC 1.6 VTIS A/T ABS D/AIRBAG 2WD
Primary Colour:	Grey
Manufacturing Year:	2015
Engine No.:	R16B25100177
Chassis No.:	MRHFB1630FP000086
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$21,031.00
Original Registration Date:	20 Mar 2015
First Registration Date:	20 Mar 2015
Transfer Count:	0
Actual ARF Paid:	\$21,444.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Mar 2025
PARF Rebate Amount:	\$16,083.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	19 Mar 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$61,410.00
COE Rebate Amount:	\$43,867.00
<b>Total Rebate Amount:</b>	<b>\$59,950.00</b>

The information contained herein is correct as at 25 Jan 2018

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 25 January 2018 4:12 PM  
**To:** 'Lim Chou Siong'  
**Cc:** Admin A; Zaini (LKK Auto)  
**Subject:** Your Ref: SGK 4180X \*Our Ref: CC4/III18001446/Upb3 [ACCIDENT INVOLVING SHA 3782G(III) & SGK 4180X ON 14/01/2018]

Your Ref: **SGK 4180X**  
Our Ref: CC4/III18001446/Upb3

*Without Prejudice*

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SHA 3782G(III) & SGK 4180X ON 14/01/2018**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Claim Audit

### AUDIT TRAIL

No.	On	Audit	Remarks	By
1	24 Jan 2018 15:24	<b>Clm Veh Model Changed</b>	(204464) HONDA CIVIC 1.6 VTI-S (A).	[A] Lau Shu Pei
2	24 Jan 2018 15:24	<b>Clm Created</b>	Reg No: SGK4180X. Acct Date: 2018/01/14. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Kah Motor Co Sdn Bhd (Ubi)	[A] Lau Shu Pei
3	24 Jan 2018 15:24	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	24 Jan 2018 15:24	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/02/02	[A] Lau Shu Pei
5	24 Jan 2018 15:24	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	24 Jan 2018 15:24	<b>Label Added</b>	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] Lau Shu Pei
7	24 Jan 2018 15:24	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] Lau Shu Pei
8	25 Jan 2018 10:16	<b>Clm Dtl Modified</b>	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 1993 03821R.	[A] Lau Shu Pei
9	25 Jan 2018 12:29	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability:100% Remarks: Insured driver rear-ended third party.	[A] CHEW HSIAO TONG
10	25 Jan 2018 14:32	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/02/02	[I] Sherini Pillai
11	25 Jan 2018 14:32	<b>Adj Mandate Set</b>	Approved:0.00.	[I] Sherini Pillai
12	26 Jan 2018 13:19	<b>Label Removed</b>	(30651):Vehicle Not In.	[A] Lau Shu Pei
13	26 Jan 2018 13:21	<b>Adj Rpt Initiated</b>		[A] Lau Shu Pei
14	26 Jan 2018 13:21	<b>Clm Details Notified</b>		[A] Lau Shu Pei
15	24 Feb 2018 10:27	<b>Adj Mandate Request</b>	Cur.Req:2437.23:PODS Liability: 100% (BOLA 27) Quantum:(a)CORw/GST:\$2,257.23 + (b) LOU(3days X\$60.00): \$180.00 = Total:\$2,437.23 Vehicle Model: Honda Civic (1598cc) For your approval pls.	[A] CHEW HSIAO TONG

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Ins Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1706472	26/01/2018 13:21	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGK4180X		10.70

## Print Received Message

This mail is associated with :

**\*SGK4180X (MCT18010467)  
[SHA3782G]**

TP

CHNG HAK PENG

Jan 14 2018 4:00PM

[COMFORT TRANSPORTATION PTE LTD]

Kah Motor Co Sdn Bhd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 26/02/2018 10:17 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$2437.23) - SGK4180X - Claim Handler: Sherini Pillai

Approved:2437.23.

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 5 March 2018 11:14 AM  
**To:** 'Emillin Liew'  
**Cc:** Zaini (LKK Auto); Faeaz; Admin A  
**Subject:** RE: LKK C/O INDIA- Submission of Third Party Direct Settlement, Y/R: CC4/III18001446/Upb3 : O/R: SGK4180X  
**Attachments:** DV\_SGK 4180X.pdf

*Without Prejudice*

Hi Emillin,

We refer to your below email.

We confirm settlement as follows: -

1. Cost of Repair(w/GST)	\$ 2,257.23
2. Loss of Use (3days x \$60.00)	\$ 180.00
<b>TOTAL</b>	<b><u>\$ 2,437.23</u></b>

Please duly sign the DV enclosed and return the original copy to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Emillin Liew [mailto:[emillinliew@honda.com.sg](mailto:emillinliew@honda.com.sg)]

**Sent:** Tuesday, 20 February 2018 9:07 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Faeaz <[faeaz@honda.com.sg](mailto:faeaz@honda.com.sg)>

**Subject:** LKK C/O INDIA- Submission of Third Party Direct Settlement, Y/R: CC4/III18001446/Upb3 : O/R: SGK4180X

Dear Hsiao Tong,

RE: ACCIDENT INVOLVING SGK4180X AND SHA3782G ON 14.01.18

Attached please find our Original repair invoice, DV and other relevant documents for the direct settlement claim. Hard copies have mail to you on 20.02.18.

We would appreciate if you could process payment for this claim soonest possible.

Kindly contact us if you need any clarifications.

Warmest Regards,

Emillin Liew

DID: +65 6514 5684

Email: [emillinliew@honda.com.sg](mailto:emillinliew@honda.com.sg)

**KAH MOTOR CO. SDN. BHD.**

(A member of Oriental Holdings Berhad)

15 Ubi Road 4 Singapore 408610

Tel: +65 6743 4333 Fax: +65 6748 0770



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Facebook page



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**Kah Motor Co. Sdn. Bhd.**  
(A Member of Oriental Holdings Berhad)  
15 Ubi Road 4  
Singapore 408610  
Tel : +65 6841 3838  
Fax : +65 6748 0770  
[www.honda.com.sg](http://www.honda.com.sg)

5 March 2018

**Your ref : MCT18010467**  
**Our ref : SGK4180X**

**LKK Auto Consultants Pte Ltd**  
Blk 51 Paya Ubi Industrial Park Ubi Ave 1  
#02-25  
Singapore 408933

**Attn: Motor Claims Dept / Chew Hsiao Tong**

Dear Sir / Madam,

**ACCIDENT INVOLVING SGK4180X AND SHA3782G ON 14.01.18**

We herewith enclosed the original Express Settlement discharge voucher duly signed for your necessary action.

Kindly let us have your cheque payment of **SS\$2,437.23 (nett)** in favour of **Kah Motor Co. Sdn. Bhd.** as soon as possible.

Your prompt settlement would be much appreciated.

Thank you.

Yours sincerely,

Emillin  
DID: 6514 5684  
[emillinliew@honda.com.sg](mailto:emillinliew@honda.com.sg)



**Kah Motor Co. Sdn. Bhd.**  
(A Member of Oriental Holdings Berhad)  
15 Ubi Road 4  
Singapore 408610  
Tel : +65 6841 3838  
Fax : +65 6748 0770  
www.honda.com.sg

RECEIVED 23 FEB 2018



M/s India International Insurance Pte Ltd  
64 Cecil Street  
#04-00 & #05-00 IOB Building  
Singapore 049711

Date: 20/2/18

Your ref: CC4/III18001446/Upb3

Attn: Motor Claims Department

Our ref: SGK4180X

Dear Sir / Madam,

### THIRD PARTY DIRECT SETTLEMENT

#### ACCIDENT INVOLVING SGK4180X AND SHA3782G ON 14.01.18


We refer to the items(s) marked ( ✓ ) below:

- ( ✓ ) We refer to LKK- Hsiao Tong's email dated 25.01.18
- ( ✓ ) We enclosed herewith the repair invoice / Third Party Direct Settlement Agreement.
- ( ✓ ) Kindly forward the discharge voucher for our client's signature within 2 weeks via email to emillinliew@honda.com.sg or faeaz@honda.com.sg
- ( ) We return your discharge voucher duly completed.
- ( ✓ ) Kindly expedite settlement the following:-

Repair Cost	<b>S\$2,257.23 payable to Kah Motor Co Sdn Bhd</b>
Loss of Use	<b>S\$60.00 x 3 Days = S\$180.00 payable to</b>
	<b>Chng Hak Peng</b>
Rental	NIL
Third Party Insurer Search	NIL
LTA Search	NIL
- ( ✓ ) Kindly let us have your cheque made in favour of the above mentioned names(s) for our transmission as soon as possible.
- ( ✓ ) Letter of Authority

Thank you.

Yours faithfully,

  
\_\_\_\_\_  
Lim Chou Siong

## LETTER OF AUTHORITY

TO WHOM IT MAY CONCERN

ACCIDENT INVOLVING (OWNER'S VEHICLE NO.) SGK 4180X  
& (THIRD PARTY'S VEHICLE NO.) SHA 3782G  
ON 14/01/2018 ALONG Junc Commonwealth Ave W and  
Clementi Ave 3

- I hereby authorize Kah Motor Co Sdn Bhd and its agents or any person authorized by Kah Motor to do all or any of the following.
- To submit, resolve and make any claims(s) which I may have against the 3<sup>rd</sup> party insurers.
- To execute, sign discharge voucher / indemnity forms and all necessary documents in connection with and arising out of the above claim

Any payment should be made in favour of my name / Kah Motor Co Sdn Bhd



Owner Signature

(Co stamp & authorized signature if it's Co. registered vehicle)

Name : Chng Hak Peng

NRIC No : S7302687C

Vehicle No : SGK 4180X

Date : 21/01/2018

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

WITHOUT PREJUDICE to:

India Ref: MCT18010467  
Claimant Ref: SGK4180X

Any Personal Injury Claims

We/I, Kah Motor Co. Sdn. Bhd. ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2,257.23 (repair cost), S\$ 180.00 (loss of use/rental), S\$ — (search fee), vehicle no. SGK 4180X that was damaged pursuant to the accident which occurred on 14/01/2018 (date) at Junction Commonwealth Ave W & Clementi Ave 3 (location) involving vehicle no. SHA 3782G (insured vehicle). This is pursuant to the inspection conducted on 25/01/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHNG HAK PENG ("the third party claimant") of vehicle no. SGK 4180X to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SGK 4180X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,437.23 to Kah Motor Co. Sdn. Bhd.

Dated this 5th day of March 2018

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

Lim Ahn Siong

NRIC:

S692096712

Address:

KAH MOTOR CO. SDN. BHD.

15, UBI ROAD 4

SINGAPORE 408610

TEL: 6841 3833 FAX: 6743 0770

Nationality:

Self-Advised

Occupation:

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



CKS





**Kah Motor Co. Sdn. Bhd.**  
A Member of Oriental Holdings Berhad)  
5 Ubi Road 4, 408610 SINGAPORE  
Jbi Parts Centre  
Phone No. : +65 6841 3838 Fax No. :

NDIA INTERNATIONAL INSURANCE PTE LTD  
MOTOR CLAIMS DEPT  
34 CECIL STREET  
#04-00 & #05-00 IOB BUILDING  
SINGAPORE, 049711

Customer No. : WZ1007

**ORIGINAL**

**Service Tax Invoice**

GST Reg No. M200050223  
Company Ref. No. S60FC1380G

Invoice No. : SINV-BS18000275  
Invoice Date : 15/02/18  
Order No. : SVO18007365  
Reference : 69939  
Job Card No. :  
Date/Time Received : 23/01/18 / 7:18:39 PM  
Licence No. : SGK4180X  
Model : 2015 CIVIC 1.6L AUTO (EURO  
Car Chassis No. : MRHFB1630FP000086  
Car Engine No. : R16B25100177  
Mileage : 35106  
Service Advisor : LIM CHOU SIONG 0427A  
Served By : CSLIM  
Page : 1

						7% GST Amount incld	
No.	Description	Qty.	UoM	U. PriceDisc %	Amount	Amount	GST
	TP DIRECT SETTLEMENT (J/NO: 69939) OWNER: CHNG HAK PENG (ZHUANG XUEPENG) OWNER INSURER: NTUC INCOME INS CO-OPERATIVE LTD ACC DATE: 14/1/2018 SURVEYED BY: MARCUS ( L. K. K. ) DATE: 25/01/2018 @ 14:00PM REF NO: TP INSURER: INDIA INTERNATIONAL INSURANCE PTE LTD TP VEH: SHA3782G						
BOSUN	0672 SUNDRIES	1	Hours	10.00	10.00	0.70	10.70
BML02I	EXT-YJ INSPECT RR LIGHTING MECHANISMS. PERFORM WATER TEST (N)	1	Hours	80.00	80.00	5.60	85.60
BKBU02R	EXT-YJ REPLACE RR BUMPER, REPAIR RR BUMPER LOWER SPOILER, RR PANEL & OTHER DAMAGE PARTS.	1	Hours	560.00	560.00	39.20	599.20
BP03R	EXT-YBH SPRAY PAINTING ON RR BUMPER, RR BUMPER LOWER SPOILER & RR PANEL	1	Hours	900.00	900.00	63.00	963.00
04715-TR0-G10ZZ	FACERR.BUMPER	1	Each	700.70 25	525.52	36.79	562.31
71593-TR0-A02	SPACERR.RR.BUMPER SIDE	1	Each	18.30 25	13.72	0.96	14.68
71598-TR0-A02	SPACERL.RR.BUMPER SIDE	1	Each	18.30 25	13.72	0.96	14.68
91505-TM8-003	CLIPBUMPER	2	Each	2.00 25	3.00	0.21	3.21
91506-S9A-003	CLIP BBUMPER	2	Each	2.40 25	3.60	0.25	3.85
Sum Labor					1,550.00	108.50	1,658.50
Sum Item					559.56	39.17	598.73
Total SGD					2,109.56	147.67	2,257.23
Total Payable (SGD)							2,257.23

Printed by CSLIM on 15 Feb 2018 at 9:43:29 AM  
This is a computer generated invoice. No signature is required.  
Please review your bill and advise us of any errors or omissions.  
Kah Motor reserves the right to deliver a subsequent bill for any charge omitted.  
GST Amount is calculated from individual line(s)

Please give us your  
feedback by scanning  
the QR Code using  
mobile device.



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Jan 2018 <a href="#">Edit Reg</a>		24 Jan 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$2,109.56</b> <a href="#">Edit Estimates</a>	<b>S\$2,109.56</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:		COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R							
Main Claimant:		CHNG HAK PENG, ID: S7302687C							
Vehicle Reg. No.:		SGK4180X	Date of Loss:	14/01/2018 16:00 - :59					
Claim Type:		TP / MCT18010467	Policy/Cover Note No.:						
Vehicle Reg. No. (Insured):		SHA3782G	Policy No. (Claimant):	5070624739-02					
		Excess:							
Repairer:		Kah Motor Co Sdn Bhd (Ubi) 15 Ubi Road 4, 408610 Ubi - Tel: 68465671							
Handling Insurer:		India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]							
Claimant's Insurer:		NTUC Income Insurance Co-operative Ltd (HQ) - Tel:							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 02/02/2018]							
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>III_SG (26/02/2018): Alert - Adj Mandate Approved (S\$2437.23) - SGK4180X - Claim Handler: Sherini Pillai</li> <li>III_SG (25/01/2018): Alert - Adj Mandate Approved (S\$0.00) - SGK4180X - Claim Handler: Sherini Pillai</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SGK4180X (MCT18010467)  
 [SHA3782G]  
 TP  
 CHNG HAK PENG  
 Jan 14 2018 4:00PM  
 [COMFORT TRANSPORTATION PTE LTD]  
 Kah Motor Co Sdn Bhd

Upload Documents			Upload Photos			Compose New Letter			View <span>View in Browser</span>		
Photos/Images						3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print			
1	25/01/18 15:51	Odometer Reading					Load JPG	<input checked="" type="checkbox"/>			
2	25/01/18 15:51	General View					Load JPG	<input checked="" type="checkbox"/>			
3	25/01/18 15:51	Chassis Number					Load JPG	<input checked="" type="checkbox"/>			
4	25/01/18 15:51	General View					Load JPG	<input checked="" type="checkbox"/>			
5	25/01/18 15:51	General View					Load JPG	<input checked="" type="checkbox"/>			
6	25/01/18 15:51	General View					Load JPG	<input checked="" type="checkbox"/>			
7	25/01/18 15:51	General View					Load JPG	<input checked="" type="checkbox"/>			
8	25/01/18 15:51	General View					Load JPG	<input checked="" type="checkbox"/>			
9	25/01/18 15:51	General View					Load JPG	<input checked="" type="checkbox"/>			
10	25/01/18 15:51	General View					Load JPG	<input checked="" type="checkbox"/>			
11	25/01/18 15:51	General View					Load JPG	<input checked="" type="checkbox"/>			
12	25/01/18 15:51	General View					Load JPG	<input checked="" type="checkbox"/>			
13	25/01/18 15:51	General View					Load JPG	<input checked="" type="checkbox"/>			
14	25/01/18 15:51	General View					Load JPG	<input checked="" type="checkbox"/>			
15	25/01/18 15:51	General View					Load JPG	<input checked="" type="checkbox"/>			
16	25/01/18 15:51	General View					Load JPG	<input checked="" type="checkbox"/>			
17	25/01/18 15:51	General View					Load JPG	<input checked="" type="checkbox"/>			
18	25/01/18 15:51	General View					Load JPG	<input checked="" type="checkbox"/>			
19	25/01/18 15:51	General View					Load JPG	<input checked="" type="checkbox"/>			
20	25/01/18 15:51	General View					Load JPG	<input checked="" type="checkbox"/>			
21	25/01/18 15:51	General View					Load JPG	<input checked="" type="checkbox"/>			
22	25/01/18 15:51	General View					Load JPG	<input checked="" type="checkbox"/>			
23	25/01/18 15:51	General View					Load JPG	<input checked="" type="checkbox"/>			
24	25/01/18 15:51	General View					Load JPG	<input checked="" type="checkbox"/>			
25	25/01/18 15:51	General View					Load JPG	<input checked="" type="checkbox"/>			
26	25/01/18 15:51	General View					Load JPG	<input checked="" type="checkbox"/>			
27	25/01/18 15:51	General View					Load JPG	<input checked="" type="checkbox"/>			
28	25/01/18 15:51	General View					Load JPG	<input checked="" type="checkbox"/>			
29	08/02/18 17:47	Reinspection Photo					Load JPG	<input checked="" type="checkbox"/>			
30	08/02/18 17:47	Reinspection Photo					Load JPG	<input checked="" type="checkbox"/>			
31	08/02/18 17:47	Reinspection Photo					Load JPG	<input checked="" type="checkbox"/>			
32	08/02/18 17:47	Reinspection Photo					Load JPG	<input checked="" type="checkbox"/>			
Documentation						1 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print			
1	24/01/18 15:24	EMAIL FROM III DD 24012018					Load PDF	<input checked="" type="checkbox"/>			

2	24/01/18 15:24	TP EST & GIA REPORT	1	Load PDF	
3	26/01/18 15:10	TP ESTIMATE- MARKED	1	Load PDF	
4	23/02/18 14:34	WORKSHOP INVOICE	1	Load PDF	
5	23/02/18 14:34	LOD	1	Load PDF	
6	08/03/18 16:16	AUTHORISATION TO ACT FORM	1	Load PDF	
7	08/03/18 16:16	DISCHARGE VOUCHER	1	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	25/01/18 08:53	Singapore Accident Statement	1	Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<p><b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b></p> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
<p><b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18001446/UPB3Q2

Date: 08/03/2018

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

Claimant Vehicle No : SGK4180X

Insured Vehicle No : SHA3782G

Date of Loss: 14/01/2018

Nature of Claim: TP

Claim No: MCT18010467

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SGK4180X

Make &amp; Model: HONDA CIVIC, 1.6 VTI-S (A)

Engine No: R16B25100177

Reg. Date: 20/03/2015 (Man. Year: 2015)

Chassis No: MRHFB1630FP000086

Colour: Grey

Odometer: 34777 km

Engine Capacity: 1598 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 205/55 R16

Rear Tyre Size: 205/55 R16

Front Left Side: Yokohama 8 mm

Rear Left Side: Yokohama 8 mm

Front Right Side: Yokohama 8 mm

Rear Right Side: Yokohama 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	589.56	569.56	20.00	3.39
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,780.00	1,540.00	1,240.00	44.60
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>3,369.56</b>	<b>2,109.56</b>	<b>1,260.00</b>	<b>37.39</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>235.87</b>	<b>147.67</b>	<b>88.20</b>	<b>37.39</b>
<b>Nett Amount (S\$)</b>	<b>3,605.43</b>	<b>2,257.23</b>	<b>1,348.20</b>	<b>37.39</b>
<b>+ Loss of Use (3.0 x S\$60.00/day) (S\$)</b>		<b>180.00</b>		
<b>Nett Liability (S\$)</b>		<b>2,437.23</b>		

## INSPECTION

Date of Assignment: 24/01/2018

Date Inspected: 25/01/2018

Inspected At:

Kah Motor Co Sdn Bhd (Ubi)  
15 Ubi Road 4  
Singapore 408610

Estimated Period of Repair: 3.0 days

**Adjuster:** MARCUS CHUA

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 23 Feb 2018)
<b>Parts:</b>	143	HONDA CIVIC 1.6 VTi-S (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SGK4180X)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	30.00 FS	*10.00 FS
2	1		*FACERR.BUMPER	Dented / Deformed	525.52 FS	*525.52 FS
3	1		*SPACERR.RR.BUMPER SIDE	Bent	13.72 FS	*13.72 FS
4	1		*SPACERL.RR.BUMPER SIDE	Bent	13.72 FS	*13.72 FS
5	2		*CLIPBUMPER	Necessary	3.00 FS	*3.00 FS
6	2		*CLIP BUMPER	Necessary	3.60 FS	*3.60 FS

F=Franchise part. S=SpcNett.

**Total Parts (S\$)      589.56      569.56**

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	INSPECT RR LIGHTING MECHANISMS ,PERFORM WATER	New	80.00	80.00
2	REPLACE RR BUMPER ,REPAIR RR BUMPER LOWER SPOILER	New	1,200.00	560.00
3	SPRAY PAINTING ON RR BUMPER ,RR BUMPER LOWER	New	1,500.00	900.00
Gross Labour Cost (\$\$)			2,780.00	1,540.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >