

198210

INS. CASE OWNER

cheek tang | CC 4 AIG1800 1438, MIP634

LKK:  
IDAC:

Surveyor:

Ma / Kalin

DOI:

ASSIGNMENT

25/1/18

Date / Time

24/1/18

Registered in Merimen:

24/1/18

Pre-assign / CCU / FTE



Insured Vehicle No. :

GBF 8492E

Claim No. :

3646665MSU

Name of Insured :

ADVANCE (CHEMICAL TREATMENT P/L)

Policy No. :

706505812

Insured Tel No. :

HP:

Make / Model :

NISSAN

Excess Sec II :SS

D.O.A. :

12/01/18

Place of Accident :

ENTERPRISE ONE LEVEL 4

Is driver the owner? ( YES / NO )

( YES / NO )

Nature of Accident :

If NO, Driver Name / Age :

BH GUAN HIN

OI GIA REPORT: YES NO : TP GIA REPORT: YES NO

Driver Tel No. :

(V/L- YES / NO)

Insured Liability : %

Final ? Yes / No

SJO 33280



INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:

Kian Teong



INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:



INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:



INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:

Date/ Time:		STAGE	DATE / PIC
24/1/18	SJO 33280-7	Non-Reporting ltr (1st):	
24/1/18		Non-Reporting ltr (2nd):	
24/1/18		Non-Reporting ltr (Final):	
24/1/18		Notification ltr (if non-pickup):	
31/1/18	Old received & HFE TP	Call OI:	24/1/18
23/8/18	PV sent	After call ltr to OI:	1.02.2018
27/1/18	File pass to show per to close.	Documentation Check List:	Handler
		Notification ltr (if non-pickup)	Typist
		After call ltr to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA :	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD:	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

**PRELIMINARY ADVICE** Date/Time: \_\_\_\_\_ Sent By: \_\_\_\_\_

**FINALIZATION** Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Confirm by: \_\_\_\_\_

Repair Cost: S\$ \_\_\_\_\_ ( \_\_\_\_\_ days) Reduction: \_\_\_\_\_ % Email  Call

**FINAL SETTLEMENT** Date/Time: 20/1/18 Confirm with: Wendy Email  Call

Final Liability: % 100 (Agreed / Assured) BOLA S/N No.: N/A

Repair Cost: W/457 S\$ 5350.00 (Old received)

Loss or Rental (LOR): S\$ \_\_\_\_\_ ( \_\_\_\_\_ days)

Loss of Use (LOU): S\$ 300.00 (S\$ 100 x 3 days)

Loss of Income (LOI): S\$ \_\_\_\_\_ ( \_\_\_\_\_ x \_\_\_\_\_ days)

LOR only  LOU only  LOR + LOU  LOR + LOI  [Tick only one]

GIA/LTA Search: S\$ 7.45

Medical: S\$ \_\_\_\_\_

Disbursement: S\$ \_\_\_\_\_ (e.g. Tow/ Independent)

Legal Cost: S\$ \_\_\_\_\_

**Total:** S\$ 5657.45 Global Sum S\$: \_\_\_\_\_

**FINAL PAYMENT** Date/Time: 21/1/18 Confirm with: Wendy Email  Call

Payee 1: S\$ 5657.45 Name 1: Kian Teong Auto Centre

Payee 2: (Strike if N.A.) S\$ \_\_\_\_\_ Name 2: \_\_\_\_\_

Payee 3: (Strike if N.A.) S\$ \_\_\_\_\_ Name 3: \_\_\_\_\_

COPY SENT 26/1/18

- 1) Claim status:  Claim /  Reject /  Private Settle
- 2) Report Format:  GP
- 3) Survey fee: \$ 320 - \$ 20

REF:

### ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s KIEN TEONG  
 of \_\_\_\_\_  
 Insured \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

Veh No: SJQ328C Yr Regn: APR 2012  
 Type: M.Car M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Make: BMW 730i cc 2996  
 Colour: Black A/C: Insured / Std / NI / NA  
 Sp. Reading: 99299 T.Radio: Insured / Std / NI / NA  
 Eng No: \_\_\_\_\_  
 C.No: WBAKB22080C951621  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: In order / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Brake: In order / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Modi: Nil / S/Rim / STD A/Rim or \_\_\_\_\_  
 Tyre Size: F: \_\_\_\_\_ R: \_\_\_\_\_  
245/50/18

N/S	O/S

(Policy Condition)  
 Remark: The veh had commenced its repair at the time of inspection.  
 Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: 03 days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No  
 CA / REV / REP. / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or \_\_\_\_\_  
 Front \_\_\_\_\_ Rear \_\_\_\_\_  
 R.Bal. 8 mm R.Bal. 8 mm  
 L.Bal. 8 mm L.Bal. 8 mm  
 D.O.A. 17/10/08 D.O.I. 25/10/08  
 Survey held at \_\_\_\_\_  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
FRT  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	PIP \$5000 (Peak) (467.50 / 47%).

Date/Time File Pass to?  : Prell. Report  
 : Final Report  
 Days Of Repair: \_\_\_\_\_  
 Resurvey No. of Trip: \_\_\_\_\_  
 Survey Fee: \_\_\_\_\_  
 Transportation: \_\_\_\_\_  
 Add Fee:  Site Insp (\$)  
 Interview (\$)  
 Tech. Insp (\$)  
 Weekend (\$)  
 Report Format : \_\_\_\_\_  
 Lump Sum / I.B.I. (\$) \_\_\_\_\_  
 Photos \_\_\_\_\_  
 Other \_\_\_\_\_



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC4/AIG18001438/pb3

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 24-01-2018



Code : AIG

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBF 8492E	Veh. Inspected	SJQ 3328C
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	24/01/2018

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--

## 5. General Information

Accident Date	17/01/2018	Inspection Date	
Survey held at	KIAN TEONG AUTO CENTRE BLK 176 SIN MING DRIVE #01-08 SIN MING CARE SINGAPORE 575721		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
---

# KIAN TEONG AUTO CENTRE

Blk 176 Sin Ming Drive #01-08  
 Sin Ming AutoCare Singapore 575721  
 Tel No. : 64556268 Fax No. : 64555166  
 E-Mail : info@ktauto.com.sg  
 Website : www.ktauto.com.sg  
 Tax Reg. No. : 52991859E Buss. Reg. No. : 52991859E

AIG ASIA PACIFIC INSURANCE PTE LTD

Estimate : ES000424

Attention : Motor Claim Department  
 Contact : 64193000 Fax No. : 64153727

Date : 25/01/2018  
 Vehicle Num. : SJO 3328 C  
 Make/Model : BMW 730i-2011  
 Chassis/Eng# : WBAKB22080C951621/09718007N52B  
 Accident Date : 25/01/2018  
 Claim No. :  
 Reference :  
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
LIST ITEMS :				
1.	1	FRONT BUMPER ✓ dtf		2,280.00
2.	1	FRONT HEAD LAMP SPRAY MOTOR COVER ✓ mis		<del>488.50</del> 150
3.		FRONT HEAD LAMP SPRAY MOTOR ✓ cr9		398.00
4.	2 FRT PCS	PARKING SENSOR ✓ show		790.00
5.	1 RH	FRONT HEAD LAMP ✓ cr	395.00	1,879.50
6.	1	PARKING SENSOR HARDNESS ✓ svc		580.00
7.	1	FRONT BUMPER CHROME MOULDING ✓ dt		<del>378.50</del> 120
8.	1	FRONT BUMPER REINFORCEMENT (SPONGE) ✓ torn		<del>465.00</del> 100
List Total S\$ :				7,269.50
NETT ITEMS :				
1.	1	NUMBER PLATE WITH CASING	MV 40X	<del>58.00</del>
Nett Total S\$ :				58.00
LABOUR :				
LABOUR FEES:				
		TO KNOCK AND REPAIR ALL DAMAGED PARTS	400	<del>1,120.00</del>
		TO REMOVE AND CHANGE ALL DAMAGED PARTS	300	<del>600.00</del>
		TO SPRAY PAINT ALL DAMAGED PARTS	30	<del>180.00</del>
		TO CHECK ALL HEAD LAMP LIGHTINGS		
		TO CHECK AND REPAIR WIRING		
		TO DIAGNOSE AND CHECK HEADLAMP MODULE	120	<del>160.00</del>
Labour Total S\$ :				2,140.00
E. & O.E.			Total S\$ :	9,467.50

for KIAN TEONG AUTO CENTRE

Please do not hesitate to contact us at the above number if there is any other further query.  
 We thank you for your kind attention. Your prompt reply is greatly appreciated.

4/5 \$5000 / 30 days

# KIAN TEONG AUTO CENTRE

Blk 176 Sin Ming Drive #01-08  
 Sin Ming AutoCare Singapore 575721  
 Tel No. : 64556268 Fax No. : 64555166  
 E-Mail : info@ktauto.com.sg  
 Website : www.ktauto.com.sg  
 Tax Reg. No. : 52991859E Buss. Reg. No. : 52991859E

AIG ASIA PACIFIC INSURANCE PTE LTD

Estimate : ES000424

Attention : Motor Claim Department  
 Contact : 64193000 Fax No. : 64153727

Date : 25/01/2018  
 Vehicle Num. : SJQ 3328 C  
 Make/Model : BMW 730i-2011  
 Chassis/Eng# : WBAKB22080C951621/09718007N52B3  
 Accident Date : 25/01/2018  
 Claim No. :  
 Reference :  
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

- |    |   |  |  |  |
|----|---|--|--|--|
| 1. | 1 | LIST ITEMS :                                   |  |  |
| 2. | 1 | FRONT BUMPER <i>del</i>                        |  |  |
| 3. | 1 | FRONT HEAD LAMP SPRAY MOTOR COVER <i>mic</i>   |  |  |
| 4. | 1 | FRONT HEAD LAMP SPRAY MOTOR                    |  |  |
| 5. | 1 | FRONT 2 PCS PARKING SENSOR <i>del</i>          |  |  |
| 6. | 1 | PARKING SENSOR HARDNESS <i>del</i>             |  |  |
| 7. | 1 | FRONT BUMPER CHROME MOULDING <i>del</i>        |  |  |
| 8. | 1 | FRONT BUMPER REINFORCEMENT (SPONGE) <i>del</i> |  |  |

List Total S\$ :

- |    |   |                          |  |  |
|----|---|--------------------------|--|--|
| 1. | 1 | NETT ITEMS :             |  |  |
|    |   | NUMBER PLATE WITH CASING |  |  |

Nett Total S\$ :

LABOUR :  
 LABOUR FEES:  
 TO KNOCK AND REPAIR ALL DAMAGED PARTS  
 TO REMOVE AND CHANGE ALL DAMAGED PARTS  
 TO SPRAY PAINT ALL DAMAGED PARTS  
 TO CHECK ALL HEAD LAMP LIGHTINGS  
 TO CHECK AND REPAIR WIRING  
 TO DIAGNOSE AND CHECK HEADLAMP MODULE

Labour Total S\$ :

40	58.00
	58.00
400	1,120.00
300	680.00
200	180.00
120	160.00
	2,140.00

E. & O.E.

Total S\$ : 2,198.00

for KIAN TEONG AUTO CENTRE

Please do not hesitate to contact us at the above number if there is any other further quire.  
 We thank you for your kind attention.

UKK Auto Consultants hence notify  
 your property is greatly appreciated.  
 • To resurvey before/after spray painting  
 • To display damaged part(s) during resurvey  
 • Parts prices are subject to confirmation  
 • Third party survey is on a "Without Prejudice" basis  
 • No illegal modification(s) is allowed  
 • Supplementary item(s) must be resurveyed and  
 is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

*Not Anthony  
 HS Repair  
 APT's paint job  
 UKK Auto Centre  
 25/1/2018*

## Hsiao Tong (LKKAUTO)

---

**From:** info@ktauto.com.sg  
**Sent:** Monday, 12 March 2018 10:19 AM  
**To:** Hsiao Tong (LKKAUTO); Ma C.F (LKKAUTO)  
**Subject:** Re: ACCIDENT INVOLVING GBF 8492E(AIG) & SJQ 3328C ON 17/01/2018 \*Our Ref: CC4/AIG18001438/M1pb3  
**Attachments:** 3328.pdf

Dear Sirs,

Please find attached estimate for your finalization.

Yours faithfully  
Wendy Siew  
On and behalf of  
Kian Teong Auto Centre  
176 Sin Ming Drive  
Sin Ming autocare #01-08  
Singapore 575721  
Tel: 65 64556268  
Fax: 65 64555166  
HP: 91786498  
Website: [www.ktauto.com.sg](http://www.ktauto.com.sg)

---

**From:** "Hsiao Tong (LKKAUTO)" <chewht@lkkauto.com>  
**Sent:** 1/31/18 11:28 AM  
**To:** "info@ktauto.com.sg" <info@ktauto.com.sg>  
**Subject:** ACCIDENT INVOLVING GBF 8492E(AIG) & SJQ 3328C ON 17/01/2018 \*Our Ref: CC4/AIG18001438/M1pb3  
undefinedundefined

Your ref: **SJQ 3328C** **WITHOUT PREJUDICE**  
Our Ref: CC4/AIG18001438/M1pb3

Dear Sir/Madam,

### **ACCIDENT INVOLVING GBF 8492E(AIG) & SJQ 3328C ON 17/01/2018**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: [chewhit@lkkauto.com](mailto:chewhit@lkkauto.com) | fax: 6741-4108

Blk 51, Pays Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 9 July 2018 11:33 AM  
**To:** 'info@ktauto.com.sg'  
**Cc:** Admin A  
**Subject:** RE: 36466652215G-003, accident involving GBF8492E and SJQ3328C on 17 Jan 2018 \*LKK REF: CC4/AIG18001438/M1pb3  
**Attachments:** 3328.pdf

*Without Prejudice*

Dear Wendy,

We refer to your below email.

For COR, recommended amount at L/sum **\$5,000.00** with **03repair days**.

Please confirm.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** info@ktauto.com.sg [mailto:info@ktauto.com.sg]

**Sent:** Friday, 25 May 2018 12:22 PM

**To:** assignments <assignments@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Subject:** Re: 36466652215G-003, accident involving GBF8492E and SJQ3328C on 17 Jan 2018

Dear Sirs,

Please help to finalise the estimate

Thank you

Yours faithfully

Wendy Siew

On and behalf of

Kian Teong Auto Centre

176 Sin Ming Drive

Sin Ming autocare #01-08

Singapore 575721

Tel: 65 64556268



Fax: 65 64555166  
HP: 91786498  
Website: [www.ktauto.com.sg](http://www.ktauto.com.sg)

---

**From:** "Loh, Chee-Heng" <[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com)>  
**Sent:** 1/23/18 5:31 PM  
**To:** "[info@ktauto.com.sg](mailto:info@ktauto.com.sg)" <[info@ktauto.com.sg](mailto:info@ktauto.com.sg)>  
**Cc:** "Abu Kassim, Noor Mariesa" <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>  
**Subject:** 3646665221SG-003, accident involving GBF8492E and SJQ3328C on 17 Jan 2018  
undefinedundefined

Without Prejudice

Dear Wendy,

Liability is clear, quantum to be agreed.

Kindly let us have your claim quantification and supporting documents after finalising repair with our surveyor.

Thank you.

Best regards,

Loh Chee Heng  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd  
78 Shenton Way #08-16 Singapore(079120)  
Tel +(65) 6419 1881 | Fax +(65) 6835 7416

[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

IMPORTANT NOTICE:

*The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.*

**From:** info@ktauto.com.sg [mailto:info@ktauto.com.sg]  
**Sent:** Tuesday, January 23, 2018 3:04 PM  
**To:** Abu Kassim, Noor Mariesa; [assignments@lkktauto.com](mailto:assignments@lkktauto.com)  
**Subject:** Re: Your reference 36466652ISG003

Dear Mdm,

Please help to arrange LKK Mr. Ma Chin Fook as our joint surveyor to do pre-repair and direct settlement. Kindly please advice liability of this case.

Yours faithfully  
Wendy Siew  
On and behalf of  
Kian Teong Auto Centre  
176 Sin Ming Drive  
Sin Ming autocare #01-08  
Singapore 575721  
Tel: 65 64556268  
Fax: 65 64555166  
HP: 91786498  
Website: [www.ktauto.com.sg](http://www.ktauto.com.sg)

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.



**KIAN TEONG AUTO CENTRE**

*Blk 176 Sin Ming Drive #01-08, Sin Ming AutoCare*

*Singapore 575721*

*Tel: 64556268 Fax: 64555166*

TO: AIG INSURANCE

DATE: 029/07/2018

ATTN: MOTOR CLAIM DEPT

YOUR REF: 3646665221SG-003

**RE: LETTER OF DEMAND**

Please find below breakdown claim of the vehicle no: SJQ3328C

Repair cost: \$5,350.00 (INCL GST)

Loss of used: 3days x \$100.00 = \$300.00

Search Fees: \$7.49

Total amount: \$5,657.49

Your kind assistance on above matter would be appreciated

Thanks & Regards,

Wendy Siew - Mobile: 91786498

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 12 July 2018 2:24 PM  
**To:** 'info@ktauto.com.sg'  
**Cc:** Admin A  
**Subject:** RE: 3646665221SG-003, accident involving GBF8492E and SJQ3328C on 17 Jan 2018 \*LKK REF: CC4/AIG18001438/M1pb3

### Without Prejudice

Hi Wendy,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 5,350.00
2. Loss of Use (3days x \$100.00)	\$ 300.00
3. LTA/GIA search fee	\$ 7.45
Total	<b>\$ 5,657.45</b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 10 July 2018 10:12 AM  
**To:** 'info@ktauto.com.sg' <info@ktauto.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: 3646665221SG-003, accident involving GBF8492E and SJQ3328C on 17 Jan 2018 \*LKK REF: CC4/AIG18001438/M1pb3

Without Prejudice

Hi Wendy,

Noted with thanks.

## Hsiao Tong (LKKAuto)

---

**From:** info@ktauto.com.sg  
**Sent:** Monday, 20 August 2018 11:59 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: 3646665221SG-003, accident involving GBF8492E and SJQ3328C on 17 Jan 2018 \*LKK REF: CC4/AIG18001438/M1pb3

Dear Mdm,

We confirm acceptance of your mentioned offer amount.

Thank you  
Yours faithfully  
Wendy Siew  
On and behalf of  
Kian Teong Auto Centre  
176 Sin Ming Drive  
Sin Ming autocare #01-08  
Singapore 575721  
Tel: 65 64556268  
Fax: 65 64555166  
HP: 91786498  
Website: [www.ktauto.com.sg](http://www.ktauto.com.sg)

---

**From:** "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>  
**Sent:** 8/14/18 9:05 AM  
**To:** "info@ktauto.com.sg" <info@ktauto.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: 3646665221SG-003, accident involving GBF8492E and SJQ3328C on 17 Jan 2018 \*LKK REF: CC4/AIG18001438/M1pb3  
undefinedundefinedundefined

Without Prejudice

Hi Wendy,

We refer to our below email.

Kindly confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 12 July 2018 2:24 PM  
**To:** 'info@ktauto.com.sg' <info@ktauto.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: 3646665221SG-003, accident involving GBF8492E and SJQ3328C on 17 Jan 2018 \*LKK REF: CC4/AIG18001438/M1pb3

**Without Prejudice**

Hi Wendy,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 5,350.00
2. Loss of Use (3days x \$100.00)	\$ 300.00
3. LTA/GIA search fee	\$ 7.45
Total	<b>\$ 5,657.45</b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 10 July 2018 10:12 AM  
**To:** 'info@ktauto.com.sg' <[info@ktauto.com.sg](mailto:info@ktauto.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: 3646665221SG-003, accident involving GBF8492E and SJQ3328C on 17 Jan 2018 \*LKK REF: CC4/AIG18001438/M1pb3

Without Prejudice

Hi Wendy,

Noted with thanks.

We will get back an offer to you once we receive LOD from your good office.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** [info@ktauto.com.sg](mailto:info@ktauto.com.sg) [<mailto:info@ktauto.com.sg>]

**Sent:** Tuesday, 10 July 2018 9:49 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: 3646665221SG-003, accident involving GBF8492E and SJQ3328C on 17 Jan 2018 \*LKK REF: CC4/AIG18001438/M1pb3

Dear Hsiao Tong,

We are pleased to accept as offer, LOD will be sent over to your goodself by mail

Thank you  
Yours faithfully  
Wendy Siew  
On and behalf of  
Kian Teong Auto Centre  
176 Sin Ming Drive  
Sin Ming autocare #01-08  
Singapore 575721  
Tel: 65 64556268  
Fax: 65 64555166  
HP: 91786498  
Website: [www.ktauto.com.sg](http://www.ktauto.com.sg)



---

**From:** "Hsiao Tong (LKKAuto)" <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** 7/9/18 11:33 AM  
**To:** "info@ktauto.com.sg" <[info@ktauto.com.sg](mailto:info@ktauto.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: 3646665221SG-003, accident involving GBF8492E and SJQ3328C on 17 Jan 2018 \*LKK REF: CC4/AIG18001438/M1pb3

undefinedundefinedundefined

*Without Prejudice*

Dear Wendy,

We refer to your below email.

For COR, recommended amount at L/sum **\$5,000.00** with **03repair days**.

Please confirm.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** [info@ktauto.com.sg](mailto:info@ktauto.com.sg) [mailto:[info@ktauto.com.sg](mailto:info@ktauto.com.sg)]  
**Sent:** Friday, 25 May 2018 12:22 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Re: 3646665221SG-003, accident involving GBF8492E and SJQ3328C on 17 Jan 2018

Dear Sirs,

Please help to finalise the estimate

Thank you  
Yours faithfully  
Wendy Siew  
On and behalf of  
Kian Teong Auto Centre  
176 Sin Ming Drive  
Sin Ming autocare #01-08  
Singapore 575721  
Tel: 65 64556268  
Fax: 65 64555166  
HP: 91786498  
Website: [www.ktauto.com.sg](http://www.ktauto.com.sg)

---

**From:** "Loh, Chee-Heng" <[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com)>  
**Sent:** 1/23/18 5:31 PM  
**To:** "[info@ktauto.com.sg](mailto:info@ktauto.com.sg)" <[info@ktauto.com.sg](mailto:info@ktauto.com.sg)>  
**Cc:** "Abu Kassim, Noor Mariesa" <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>  
**Subject:** 3646665221SG-003, accident involving GBF8492E and SJQ3328C on 17 Jan 2018

undefinedundefined

Without Prejudice

Dear Wendy,

Liability is clear, quantum to be agreed.

Kindly let us have your claim quantification and supporting documents after finalising repair with our surveyor.

Thank you.

Best regards,

Loh Chee Heng  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd  
78 Shenton Way #08-16 Singapore(079120)  
Tel +(65) 6419 1881 | Fax +(65) 6835 7416

[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

**IMPORTANT NOTICE:**

*The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.*

**From:** [info@ktauto.com.sg](mailto:info@ktauto.com.sg) [<mailto:info@ktauto.com.sg>]  
**Sent:** Tuesday, January 23, 2018 3:04 PM  
**To:** Abu Kassim, Noor Mariesa; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Subject:** Re: Your reference 36466652ISG003

Dear Mdm,

Please help to arrange LKK Mr. Ma Chin Fook as our joint surveyor to do pre-repair and direct settlement. Kindly please advice liability of this case.

Yours faithfully  
Wendy Siew

On and behalf of  
Kian Teong Auto Centre  
176 Sin Ming Drive  
Sin Ming autocare #01-08  
Singapore 575721  
Tel: 65 64556268  
Fax: 65 64555166  
HP: 91786498  
Website: [www.ktauto.com.sg](http://www.ktauto.com.sg)

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG18001438/M1pb3

01 FEBRUARY 2018

**ADVANCE CHEMICAL TREATMENT PTE. LTD.**

3029A UBI ROAD 3

#01-102

SINGAPORE 408661

ATTN: THE MANAGEMENT

Dear Sir/Madam,

**ACCIDENT INVOLVING GBF 8492E & SJQ 3328C ON 17/01/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SJQ 3328C against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler

DID: 6742 3197

FAX: 6741 4108

Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

# AUTHORISATION TO ACT

I/We, Loh Nte Seng ("the third party claimant") owner of SJ4 3328C (vehicle no.) hereby authorize **KIAN TEONG AUTO CENTRE** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SJ4 3328C That was damaged pursuant to the accident which occurred on 17/1/18 (date) along Enterprise One (location) involving vehicle no/s 534 3328C and 606 8492C ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

Dated this 18<sup>th</sup> (day) of Jan (month) 2018 (year)

Owner (  )

Signed by "the workshop"  
(with chop if applicable)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, KIAN TEONG AUTO CENTRE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for SS5,350.00 (Repair Cost), SS300.00 (Loss of Use/Rental), SS7.45 (Disbursement) for vehicle no. SJO 3328C that was damaged pursuant to the accident which occurred on 17/01/2018 (date) along #04-06 ENTERPRISE ONE (location) involving vehicle no/s GBF 8492E. This is pursuant to the inspection conducted on 25/01/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LOH WEE SENG (the third party claimant") of vehicle no. SJO 3328C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJO 3328C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 20<sup>th</sup> (day) of August (month) 20 18 (year)



*Mop*

Signed by appointed surveyor



*[Handwritten signature]*

Signed by "the workshop" (with chop)

# KIAN TEONG AUTO CENTRE

Blk 176 Sin Ming Drive #01-08

Sin Ming AutoCare Singapore 575721

Tel No. : 64556268 Fax No. : 64555166

E-Mail : info@ktauto.com.sg

Website : www.ktauto.com.sg

Tax Reg. No. : 52991859E Buss. Reg. No. : 52991859E

AIG ASIA PACIFIC INSURANCE PTE LTD

Tax Invoice : KT046885

Invoice Date : 23/08/2018

Vehicle Num. : SJQ 3328 C

Make/Model : BMW 730i

Mileage(Km) :

PO/WO/RO# :

Ref./Remark : INSURANCE CLAIM

S/N	Quantity	Particular	Unit Price	Amount S\$
1.		ACCIDENT REPAIR DATED 17/01/2018	5,000.00	5,000.00

SingDollars : Five Thousand Three Hundred Fifty Only

E. & O.E.

Total S\$ : 5,000.00  
GST@7% S\$ : 350.00  
Amount Due S\$ : 5,350.00  
=====

Terms : Cash

Customer's Signature/Co. Stamp

for KIAN TEONG AUTO CENTRE

Cheque must be crossed and made payable to "Kian Teong Auto Centre"





Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 20 Jan 2018 / 13:45:26

Receipt Date/Time : 20 Jan 2018 / 13:45:26

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-180120-000601

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - GBF8492E As at 17 Jan 2018/23:59:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.			
1	Insurance Enquiry - GBF8492E Enquiry Fee 20180120134231733905	7.00	0.49	7.49
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45

Paid By

xxxxxxxxxxxx2042	Credit Card: Visa/MasterCard	7.45
Total		7.45
Cash Change		0.00
Tendered Amount		7.45
Excess Refundable Amount		0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

[Print Receipt](#) | [OK](#) | [Save as PDF](#)

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	17 Jan 2018 <a href="#">Edit Reg</a>		25 Jan 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$5,000.00</b> <a href="#">Edit Estimates</a>	<b>S\$5,000.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>		<b>[Created by adjuster]</b>							
Insured:	<b>Advance Chemical Treatment Pte Ltd</b> , Co. Reg. No.: 201017340K								
Main Claimant:	<b>LOH WEE SENG</b> , ID: S7083438C								
Vehicle Reg. No.:	<b>SJQ3328C</b>	Date of Loss:	17/01/2018 00:00 - :59 <b>[68 Months and 28 Days From LTA Reg Date (Man Yr)]</b>						
Claim Type:	<b>TP / 3646665221SG</b>	Policy/Cover Note No.:	2100505812 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>GBF8492E</b>	Policy No. (Claimant):	MPC17B00093700						
		Excess:							
Repairer:	<b>Kian Teong Auto Centre (HQ)</b> BLK 176 SIN MING DRIVE #01-08 SIN MING AUTOCARE, 575721 Sin Ming - Tel:								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Loh, Chee-Heng</b> ] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	<b>ECICS Limited (HQ)</b> - Tel: 63374779 /6303 0178								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MA CHIN FOOK</b> ] ... <b>[Final Rpt due 02/02/2018]</b>								
<b>ASSOCIATED MAIL RECEIVED</b>		<a href="#">View All</a> <a href="#">Compose Case Mail</a>							
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b>		<a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>							
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>	<b>Subject</b>	<b>Handler</b>	<b>Assigned By</b>	<b>Completed On</b>	<b>Created On</b>	<b>Done?</b>
No results.									

## Claim Documents

\*SJQ3328C (3646665221SG)  
 [GBF8492E]  
 TP  
 LOH WEE SENG  
 Jan 17 2018 12:00AM  
 [Advance Chemical Treatment Pte Ltd]  
 Kian Teong Auto Centre

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <span style="float: right;">View in Browser <input type="button" value="v"/></span>	
<b>Letters/Correspondences</b>															1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	(Draft)	<b>Third Party Express Settlement - Payment Breakdown</b>											Edit			
<b>Assessment Reports</b>															1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail	Print			
1	25/01/18 14:34	<b>Accident Statement</b> From: SC - Reg. No: GBF8492E, Claimant: ADVANCE CHEMICAL TREATMENT PTE. LTD.											Load HTM			
<b>Photos/Images</b>															3 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	09/07/18 11:31	<b>General View</b>											Load JPG <input checked="" type="checkbox"/>			
2	09/07/18 11:31	<b>General View</b>											Load JPG <input checked="" type="checkbox"/>			
3	09/07/18 11:31	<b>Odometer Reading</b>											Load JPG <input checked="" type="checkbox"/>			
4	09/07/18 11:31	<b>Chassis Number</b>											Load JPG <input checked="" type="checkbox"/>			
5	09/07/18 11:31	<b>General View</b>											Load JPG <input checked="" type="checkbox"/>			
6	09/07/18 11:31	<b>General View</b>											Load JPG <input checked="" type="checkbox"/>			
7	09/07/18 11:31	<b>General View</b>											Load JPG <input checked="" type="checkbox"/>			
8	09/07/18 11:31	<b>General View</b>											Load JPG <input checked="" type="checkbox"/>			
9	09/07/18 11:31	<b>General View</b>											Load JPG <input checked="" type="checkbox"/>			
10	09/07/18 11:31	<b>General View</b>											Load JPG <input checked="" type="checkbox"/>			
11	09/07/18 11:31	<b>General View</b>											Load JPG <input checked="" type="checkbox"/>			
12	09/07/18 11:31	<b>General View</b>											Load JPG <input checked="" type="checkbox"/>			
13	09/07/18 11:32	<b>Reinspection Photo</b>											Load JPG <input checked="" type="checkbox"/>			
14	09/07/18 11:32	<b>Reinspection Photo</b>											Load JPG <input checked="" type="checkbox"/>			
15	09/07/18 11:32	<b>Reinspection Photo</b>											Load JPG <input checked="" type="checkbox"/>			
16	09/07/18 11:32	<b>Reinspection Photo</b>											Load JPG <input checked="" type="checkbox"/>			
<b>Documentation</b>															1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	24/01/18 14:58	<b>EMAIL FROM AIG DD 23012018</b>											Load PDF			
2	24/01/18 14:58	<b>NOTICE &amp; GIA REPORT</b>											Load PDF			
3	30/01/18 09:02	<b>TP ESTIMATE- MARKED</b>											Load PDF			
4	03/09/18 10:32	<b>WORKSHOP INVOICE</b>											Load PDF			
5	03/09/18 10:32	<b>AUTHORISATION TO ACT FORM</b>											Load PDF			
6	03/09/18 10:32	<b>Release Voucher</b>											Load PDF			
7	03/09/18 10:32	<b>LTA SEARCH</b>											Load PDF			
8	03/09/18 10:32	<b>LETTER TO OI</b>											Load PDF			

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
---------------------	-------	------	-------

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:**  Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

<b>Vehicle No:</b>	GBF8492E (Insd veh)	<b>Model:</b>	BMW 730LI 3.0 AT ABS D/AB 2WD 4DR NAV HID SR (A)
	SJQ3328C (TP veh)		
<b>Date of Accident:</b>	17/01/2018		

Global Sum Settlement	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate			: \$ <b>10,130.23</b>
Final Repair Cost			: \$ 5,350.00
Loss of Use			: \$ 300.00      3.00 days at \$100.00 per day
Rental (if any)			: \$ 0.00      days
LTA / GIA Search Fee			: \$ 7.45
Others:			: \$ 0.00
			: \$
Final Settlement Sum			: \$ 5,657.45

**Is Third Party Workshop GIA Registered?**     YES     NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**      Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

**B) For GIA Registered Workshop:**              BOLA Applicable: Yes/ No    BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%)              Assessed Liability (\*): \_\_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Kian Teong Auto Centre	: \$	5,657.45
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN  
 \_\_\_\_\_  
 LKK Auto Consultants Pte Ltd

03 Sep  
 2018  
 \_\_\_\_\_  
 Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co. Reg. No: 189607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CC4/AIG18001438/M1PB3Q2  
**Date:** 03/09/2018

#### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100505812
<b>Claimant Vehicle No :</b> SJQ3328C	<b>Insured Vehicle No :</b>	GBF8492E
Date of Loss: 17/01/2018	Nature of Claim:	TP Claim No: 3646665221SG

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJQ3328C	Engine No:	09718007N52B30AF
Make & Model:	BMW 730LI, 3.0 AT ABS D/AB 2WD 4DR NAV HID SR (A)	Chassis No:	WBAKB22080C951621
Reg. Date:	20/04/2012 (Man. Year: 2011)	Odometer:	99299 km
Colour:	Black		
Engine Capacity:	2996 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size:	245/50 R18	Rear Tyre Size:	245/50 R18
Front Left Side:	Pirelli 8 mm	Rear Left Side:	Pirelli 8 mm
Front Right Side:	Pirelli 8 mm	Rear Right Side:	Pirelli 8 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,327.50	5,431.62	1,895.88	25.87
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,140.00	850.00	1,290.00	60.28
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>9,467.50</b>	<b>6,281.62</b>	<b>3,185.88</b>	<b>33.65</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>5,000.00</b>		
	(S\$) 9,467.50	5,000.00	4,467.50	47.19
<b>+ GST 7.00/7.00% (S\$)</b>	662.73	350.00	312.73	47.19
<b>Nett Amount (S\$)</b>	<b>10,130.23</b>	<b>5,350.00</b>	<b>4,780.23</b>	<b>47.19</b>
<b>+ Loss of Use (3.0 x S\$100.00/day) (S\$)</b>		300.00		
<b>+ Doc/Search Fee (S\$)</b>		7.45		
<b>Nett Liability (S\$)</b>		<b>5,657.45</b>		

#### INSPECTION

Date of Assignment:	23/01/2018	
Date Inspected:	25/01/2018 Inspected At:	Kian Teong Auto Centre (HQ) BLK 176 SIN MING DRIVE #01-08 SIN

MING AUTOCARE  
Singapore 575721

Estimated Period of Repair: 3.0 days

---

**Adjuster:** MA CHIN FOOK

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*FRONT BUMPER	Deformed	2,280.00 F	*2,280.00 FL	
2	1		*FRONT HEAD LAMP SPRAY MOTOR COVER	Missing	498.50 F	*150.00 FL	
3	1		*FRONT HEAD LAMP SPRAY MOTOR	Cracked	398.00 F	*398.00 FL	
4	2		*FRT PARKING SENSOR	Shorted	790.00 F	*790.00 FL	
5	1		*RH FRONT HEAD LAMP	Cracked	1,879.50 F	*1,879.50 FL	
6	1		*PARKING SENSOR HARDNESS	Serviceable	580.00 F	*- FL	
7	1		*FRONT BUMPER CHROME MOULDING	Dented	378.50 F	*120.00 FL	
8	1		*FRONT BUMPER REINFORCEMENT (SPONGE)	Torn	465.00 F	*100.00 FL	
9	1		*NUMBER PLATE WITH CASING	Not Necessary	58.00 FS	*- FS	
					<b>Sub Total (\$\$)</b>	<b>7,327.50</b>	<b>5,717.50</b>
					<b>- List Item Discount on L Items 0.00/5.00% (\$\$)</b>	<b>0.00</b>	<b>285.88</b>
					<b>Total Parts (\$\$)</b>	<b>7,327.50</b>	<b>5,431.62</b>

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO KNOCK AND REPAIR ALL DAMAGED PARTS TO REMOVE AND CHANGE ALL DAMAGED PARTS	New	1,120.00	400.00
2	TO SPRAY PAINT ALL DAMAGED PARTS	New	680.00	300.00
3	TO CHECK ALL HEAD LAMP LIGHTINGS	New	180.00	30.00
4	TO CHECK AND REPAIR WIRING TO DIAGNOSE AND CHECK HEADLAMP MODULE	New	160.00	120.00
<b>Gross Labour Cost (S\$)</b>			<b>2,140.00</b>	<b>850.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >