## Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

**Sent:** Friday, 26 January, 2018 12:27 PM

To: 'Jenny Toh'

**Cc:** Admin A; Vivian Lau (LKKAuto); Joy Irene (LKKAuto)

Subject: RE: OUR REF: YL6813Y YOUR INSURED: YP3886K - KINDLY ARRANGE TP SURVEY

& CHECK LIABILITY

Attachments: TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf

Categories: bee

## WITHOUT PREJUDICE

Your ref: VC011103

LKK ref: CC4/QBE18001420/T1wa3

Dear Jenny,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: YL 6813Y

Date of survey: 24.01.2018

Enclosed for your perusal is:

TP estimate (marked)Preliminary advice

We have not authorized repairs.

## Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

## To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

**Sent:** Tuesday, 23 January, 2018 12:55 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: YL6813Y YOUR INSURED: YP3886K - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY

Dear Sir/Mdm,

#### Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [mailto:jenny.toh@qbe.com]
Sent: Tuesday, 23 January 2018 12:09 PM
To: 'assignments' <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>

Cc: Jenny Toh < jenny.toh@qbe.com >

Subject: FW: OUR REF: YL6813Y YOUR INSURED: YP3886K - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY

Our ref: VC011103

Dear Madam

Kindly survey the TP Vehicle

Insured: YP3886K TP Vehicle: YL6813Y

Date of accident :18/01/2018

Contact: as below

Kindly acknowlege

Jenny Toh Senior Assistant, Claims QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd Phone: +65 6477 1225 Email: jenny.toh@qbe.com Visit us on the web at www.qbe.com.sq



From: CYSAUTO [mailto:cysauto@singnet.com.sg]
Sent: Tuesday, 23 January, 2018 11:38 AM
To: Jenny Toh <jenny.toh@qbe.com>

Cc: admin-d@lkkauto.com

Subject: RE: OUR REF: YL6813Y YOUR INSURED: YP3886K - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY

Dear Ms Jenny Toh, WITHOUT PREJUDICE

We would like request Mr Taufikh (LKK Auto Consultants Pte Ltd) survey this lorry. Thanks

### Dear Ms Veron,

Kindly arrange Mr Taufikh survey this lorry at 38 Woodlands Industrial Park E1 #07-17 S(757700) Thanks

# Warm regards,

Ms Tee Wee Sin



# CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096 Email: cysauto@singnet.com.sg

From: Jenny Toh

[mailto:jenny.toh@qbe.com]

Sent: Tuesday, January 23, 2018 11:31 AM

To: cysauto@singnet.com.sg

Cc: Jenny Toh < jenny.toh@qbe.com>

Subject: FW: OUR REF: YL6813Y YOUR INSURED: YP3886K - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY

Importance: High

Our ref: VC011103

Dear Sir

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisals Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte
Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Jenny Toh Senior Assistant, Claims

QBE Insurance (Singapore) Pte Ltd Phone: +65 6477 1225



From: CYSAUTO [mailto:cysauto@singnet.com.sg]

**Sent:** Tuesday, 23 January, 2018 10:06 AM **To:** Joyce Foo <joyce.foo@gbe.com>

Subject: FW: OUR REF: YL6813Y YOUR INSURED: YP3886K - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY

Importance: High

Dear Ms Joyce Foo, WITHOUT PREJUDICE

Kindly let us have your 10 list motor surveyors to arrange TP survey. Thanks

# Warm regards,

Ms Tee Wee Sin



## CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096 Email: <a href="mailto:cysauto@singnet.com.sg">cysauto@singnet.com.sg</a>

From: CYSAUTO

[mailto:cysauto@singnet.com.sg]

Sent: Monday, January 22, 2018 4:00 PM

To: 'karen.poh@qbe.com.sg' < karen.poh@qbe.com.sg >

Subject: FW: OUR REF: YL6813Y YOUR INSURED: YP3886K - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY

From: CYSAUTO [mailto:cysauto@singnet.com.sg]

**Sent:** Monday, January 22, 2018 3:57 PM **To:** 'Joyce Heng' <joyce.heng@qbe.com>

Subject: OUR REF: YL6813Y YOUR INSURED: YP3886K - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY

Our Ref: YL6813Y

Your Insured: YP3886K WITHOUT PREJUDICE

Dear Ms Joyce Heng,

# ACCIDENT INVOLVING YL6813Y AND YP3886K ALONG JOO KOON ROAD ON 18 JANUARY 2018

Attached herewith estimate and GIA report for your attention.

Kindly arrange TP survey at 38 Woodlands Industrial Park E1 #07-17 S(757700) and let us have the list of 10 motor surveyors .

Dear officer in charge,

Kindly check liability for this claim. Thanks and look forward for your reply.

# Warm regards,

Ms Tee Wee Sin



# CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096 Email: cysauto@singnet.com.sg

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