

REF:

003 / AL18001405 / Avb72

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop n/s _____
 of _____
 Insured: _____
 Policy No. **1700012497**
 Claims No. _____
 Sum Insured: _____ Excess: **0**
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: **145K**
 IDAC Accident Report: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: **885** **4** days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: **SCQ 6118 E.** Yr Regn: **2017 May**
 Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: **Audi A4 sedan** C.O. **1395**
 Colour: **Silver** A/C: Insured / Std / NI / NA
 Sp Reading: **6303** T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: **WAU222F4XA161793**
 Gen. Cond: **Good** / Fair / Poor / Burnt
 Steering: **In order** / Jammed / Leaked / Burnt or
 Brake: **In order** / Jammed / Leaked / Burnt or
 Mod: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: **205/60R16**
 R: **205/60R16**
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or **Continental**
 Front Rear
 R/Bal. **06** mm R/Bal. **06** mm
 L/Bal. **06** mm L/Bal. **06** mm
 D.O.A. **18/1/18** D.O.I. **23/01/18**
 Survey held at: **Premium**
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Rear n/s.
 The U/C / Chassis frame / Body Structure affected due to collision:

Date / Time	Action / Instruction
	017 A/C
	SCQ 6118 E - X
24/1/18	Revert by merimen
24/1/18	Rate approved \$5308 from Victor by merimen
24/1/18	Informed Jeffery c/a R \$0 by email
26/1/18	Final fig \$5720.96 (Red 3716.64, 3990 confirmed by email)

RECEIVED 20 MAR 2018

RECEIVED 03 APR 2018

Date/Time, File Pass to? ☐ : Preli. Report1) ☐ : Final Report

Date/Time, File Return to?

2) **3/4 - typist**Days Of Repair: **4**Resurvey No. of Trip: **1**

Survey Fee:

Transportation:

Add Fee:

☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

) \$ - R\$ \$

) Photos

) Cines

TOTAL

200**10****210**Report Format : **merimen**Lump Sum / I.B.I. (\$) **5720.96**

Survey Department Check List (Case Handler)

Reference No.: CC3 | AIG 18001405 | Arb
Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are ACCURATE.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From	✓			
C	Assign Date	✓			
C	Veh No (Inspected)				
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No				
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type				
C	Weekend Charges	✓			
N	Survey held at/Repairer	✓			
C	Excess	✓			

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases	✓			
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By: VERON 26/3/18
Case Handler Date

*C: Critical *N: Non-Critical

21/05/2014



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18001405/Avb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 24-01-2018



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SCQ 6118E
Policy No. 1700012497	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	23/01/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date 18/01/2018	Inspection Date 23/01/2018
Survey held at PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699	

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.
--

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Loo, Tong Shing

Date: 24 Jan 2018

Preliminary Advice

Vehicle No	: SCQ6118E	Accident Date	: 18/01/2018
Make	: AUDI A4	Policy No.	: 1700012497
Assignment Date	: 24/01/2018	Excess	: S\$0.00
Date of Inspection	: 23/01/2018	Est. Duration of Repair	: 4.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	9,344.00
Revised Amount	:S\$	5,308.00
Check Items (Estimated)	:S\$	2,902.00
Total	:S\$	8,210.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	145,000.00
COE / PARF Rebate	:S\$	70,346.00
Salvage Value	:S\$	
Margin for Repair	:S\$	74,654.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 24 January 2018 2:32 PM
To: 'Claims Dept'; SUR
Subject: RE: SCQ 6118 E Own Damage Claims (DOA: 18/1/2018)

Dear Jeffery,

As instructed by our client AIG , please proceed to repair the insured vehicle **SCQ 6118E (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 24 January 2018 11:12 AM
To: 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SCQ 6118 E Own Damage Claims

Dear Jeffery,

We are pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, 23 January 2018 6:37 PM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: SCQ 6118 E Own Damage Claims

Dear all,

Kindly assist in the approval for the above mentioned vehicle.

Attached the supplementary for Adrian kind reference.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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View Received Message

This mail is associated with :

***SCQ6118E (5476356238SG)**

OD

Jan 18 2018 7:10PM

[SHAM KEAT MIN]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 24/01/2018 13:49 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$5308.00) - SCQ6118E - Claim Handler: Mohd Zawaye, Norsazani

Approved:5308.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9659E
Vehicle Details	
Vehicle No.:	SCQ6118E
Vehicle to be Exported:	No
Intended De-registration Date:	24 Jan 2018
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC (NAV)
Primary Colour:	Silver
Manufacturing Year:	2017
Engine No.:	CVN038634
Chassis No.:	WAUZZZF4XHA161793
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,660.00
Original Registration Date:	31 May 2017
First Registration Date:	31 May 2017
Transfer Count:	0
Actual ARF Paid:	\$27,724.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 May 2027
PARF Rebate Amount:	\$20,793.00
Intended COE Rebate Details	
COE Expiry Date:	30 May 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : SHAM KEAT MIN
 Period of Insurance : 31 May 2017 To 30 May 2018
 Engine No. : CVN038634
 Chassis No. : WAUZZZF4XHA161793

Vehicle No. : SCQ6118E
 Policy No. : 1700012497
 Endorsement No. :
 Issued Date : 13 Jun 2017

ABOUT THE COVER

Make/Model : AUDI/A4 1.4 TFSI S tronic
 Engine Capacity/Tonnage : 1,395.00 CC
 Driver Restriction : NA
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2017
 Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use (15 days)

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

SHAM KEAT MIN - \$600 (Own Damage) KAM KOON NEE - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63862323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125202

PREMIUM LEASING - JT
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manile

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE
 Chiang Guan Yee

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number **S2559659E**
 Name
SHAM KEAT MIN

Birth Date: **23 Jan 1960**
 Issue Date: **01 Oct 2003**

000881285G

REPUBLIC OF SINGAPORE
 IDENTITY CARD NO. **S2559659E**



Name
SHAM KEAT MIN

沈傑明
 Race
CHINESE
 Date of Birth
23-01-1960 Sex
M
 Country of Birth
MALAYSIA

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	PASS DATE
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	12 Sep 1983

NP 428A

Licence No: S2559659E

0711333

NRIC No. **S2559659E**



Blood Group **O+** Date of issue **05-01-1993**

31 MOUNT SINAI RISE #16-07
SINGAPORE 226953
 NRIC No: **S2559659E** Date: **16-07-2005** No: **5158197**

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0088/2018/JT
Date	:	22-Jan-17

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Sham Keat Min
Address	:	31 Mount Sinai Rise #16-07 Singapore 276953
Telephone	:	HP +65 8606 1181
Type of Claim	:	Own Damage Claims
Policy No.	:	170012497
Vehicle No	:	SCQ 6118 E
Model Code	:	Audi A4 Sedan 1.4 TFSI S-tronic
Model / Year	:	May-17
Engine No	:	CVN 038634
Chassis No	:	WAUZZZF4XA161793
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	18-Jan-18
Place of Accident	:	Commonwealth Avenue West

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SCQ 6118 E.

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid and rear lid kick sensor. Check function.	S/N	\$ 380.00	✓ ✓
2	To dismantle and renew rear bumper assy. Re-organise rear crash management components. Reinstall all parts removed.		\$ 900.00 500	✓
3	To respray rear bumper.		\$ 800.00 550	✓
5	To carry out diagnostic checks.	S/N	\$ 192.00	✓ ✓
TOTAL LABOUR CHARGES		:	\$ 2,272.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SCQ 6118 E.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>Red</i>	\$ 1,907.00	✓ 1525.60
2	REAR BUMPER FIXING PARTS <i>nec</i>	\$ 63.00	+
3	REAR BUMPER SPOILER <i>cut</i>	\$ 216.00	✓ 172.50
4	REAR BUMPER SECURING STRIP <i>to be changed.</i>	\$ 191.00	X 152.80
5	REAR REINFORCEMENT BEAM <i>Not New</i>	\$ 786.00	? X
6	REAR BUMPER OUTER GUIDE - LHS <i>2 nec</i>	\$ 19.00	✓ 14.88
7	REAR BUMPER INNER GUIDE - LHS	\$ 211.00	+
8	REAR PARKING AID <i>Not New</i>	\$ 215.00	? X
9	REAR WHEEL HOUSE LINER - LHS <i>torn</i>	\$ 78.00	✓ 171.60
10	REAR BUMPER LIGHT REFLECTOR - LHS <i>cracked</i>	\$ 35.00	✓ 27.76
11	REAR BOOT LID CONTROL UNIT <i>Not New</i>	\$ 362.00	? X
12	REAR PARKING LID KICK OPEN SENSOR <i>Not New</i>	\$ 184.00	? X
13	CENTRE SILENCER <i>Best</i>	\$ 875.00	? 700
14	REAR SILENCER <i>Best</i>	\$ 970.00	✓ 775.60
15	DUAL CLIP <i>Not New</i>	\$ 43.00	? 34
16	EXHAUST SILENCER BRACKET <i>Best</i>	\$ 37.00	? 29.04
17	SUNDRIES <i>Not New</i>	\$ 400.00	? 14.88
TOTAL SPARE PARTS CHARGES :		\$ 6,592.00	
TOTAL LABOUR CHARGES		\$ 2,272.00	
GRAND TOTAL		\$ 8,864.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

9437.60

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Ly
Surveyed Date : 23/01/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 04 Days.

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Estimate No. PA/OD/0088/2018/JT
Date 23-Jan-18
Service Advisor Jeffery Tan
Pages 1
Regn No SCQ 6118 E
Model No Audi A4 Sedan 1.4 TFSI S-tronic

Quantity	Description	Unit Price	Amount
LABORS			
1	To cut out and renew mid silencer & rear silencer. To realign new silencer. (Special Nett)	\$ 480.00	
	TOTAL	\$ 480.00	

For Premium Automobiles Pte Ltd

Adrian Ling
24/01/18.



Authorised Signature

Veron Chen (LKKAUTO)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Tuesday, 23 January 2018 6:37 PM
To: SUR
Cc: claims@premiumauto.com.sg
Subject: SCQ 6118 E Own Damage Claims
Attachments: SAftersales18012318100.pdf

Dear all,

Kindly assist in the approval for the above mentioned vehicle.

Attached the supplementary for Adrian kind reference.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 26 March 2018 4:05 PM
To: 'Boo seng yak'; Carrine Leong; Nora Khai; SUR
Subject: RE: FINAL REVISION SCQ6118E - OD AIG - SURVEYED 3 JAN 18

Dear Mr Boo,

Confirm repair cost of \$5720.96 before GST @ 4 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Saturday, 17 March 2018 6:07 PM

To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>

Subject: FINAL REVISION SCQ6118E - OD AIG - SURVEYED 3 JAN 18

Hi Adrian and all,

Revised estimate and photographs attached.

Please confirm repair cost of \$5720.96 @ 4 days of repairs.

Your early closure is appreciated.

Best regards - jb

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0088/2018/JT
Date : 22-Jan-17

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

4 days of repairs - ok - jb - 17 Mar 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Sham Keat Min
Address : 31 Mount Sinai Rise
#16-07
Singapore 276953
Telephone : HP +65 8606 1181
Type of Claim : Own Damage Claims
Policy No. : 170012497
Vehicle No : **SCQ 6118 E**
Model Code : Audi A4 Sedan 1.4 TFSI S-tronic
Model / Year : May-17
Engine No : CVN 038634
Chassis No : WAUZZZF4XA161793
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 18-Jan-18
Place of Accident : Commonwealth Avenue West

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SCQ 6118 E.

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid and rear lid kick sensor. Check function.	S/N \$	380.00	\$ 380.00
2	To dismantle and renew rear bumper assy. Re-organise rear crash management components. Reinstall all parts removed.	\$	900.00	\$ 500.00
3	To respray rear bumper.	\$	800.00	\$ 550.00
3A	<i>Added labour charges - see attached</i>	S/N \$	480.00	\$ 480.00
5	To carry out diagnostic checks.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 2,752.00</u>	<u>\$ 2,102.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SCQ 6118 E.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER	\$ 1,907.00	\$ 1,525.60
2	REAR BUMPER FIXING PARTS	\$ 63.00	
3	REAR BUMPER SPOILER	\$ 216.00	\$ 172.80
4	REAR BUMPER SECURING STRIP	\$ 191.00	\$ 152.80
5	REAR REINFORCEMENT BEAM	\$ 786.00	
6	REAR BUMPER OUTER GUIDE - LHS	\$ 19.00	\$ 14.88
7	REAR BUMPER INNER GUIDE - LHS	\$ 211.00	
8	REAR PARKING AID	\$ 215.00	
9	REAR WHEEL HOUSE LINER - LHS	\$ 78.00	\$ 171.60
10	REAR BUMPER LIGHT REFLECTOR - LHS	\$ 35.00	\$ 27.76
11	REAR BOOT LID CONTROL UNIT	\$ 362.00	
12	REAR PARKING LID KICK OPEN SENSOR	\$ 184.00	
13	CENTRE SILENCER	\$ 875.00	\$ 700.00
14	REAR SILENCER	\$ 970.00	\$ 775.60
15	DUAL CLIP	\$ 43.00	\$ 34.00
16	EXHAUST SILENCER BRACKET	\$ 37.00	\$ 29.04
17	SUNDRIES	\$ 400.00	\$ 14.88
TOTAL SPARE PARTS CHARGES		\$ 6,592.00	\$ 3,618.96
TOTAL LABOUR CHARGES		\$ 2,752.00	\$ 2,102.00
GRAND TOTAL		\$ 9,344.00	\$ 5,720.96

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Estimate No.	PA/OD/0088/2018/JT
Date	23-Jan-18
Service Advisor	Jeffery Tan
Pages	1
Regn No	SCQ 6118 E
Model No	Audi A4 Sedan 1.4 TFSI S-tronic

Quantity	Description	Unit Price	Amount
<u>LABORS</u>			
1	To cut out and renew mid silencer & rear silencer. To realign new silencer. (Special Nett)	\$ 480.00	\$ 480.00
TOTAL		\$ 480.00	\$ 480.00

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SCQ 6118 E

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0088/2018/MAS

31 March 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SCQ 6118 E, Audi A4 Sedan 1.4 TFSI S-Tro

With reference to the above-mentioned vehicle, no. **SCQ 6118 E**, claimant, **Mr. Sham Keat Min**, please find the related document per attached.

1. A copy of the Original invoice no. 85012304 – S\$6,121.43
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SCQ 6118 E

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 1183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	24 Jan 2018 10:30		24 Jan 2018 09:53 Edit Adj Rpt	S\$5,720.96 Edit Estimates	S\$5,720.96 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All																				
CLAIM SUBFOLDER DETAILS [Created by insurer]																								
Insured:	SHAM KEAT MIN, ID: S2559659E, Tel: +6586061181, Email: NOEMAIL																							
Vehicle Reg. No.:	SCQ6118E	Date of Loss:	18/01/2018 19:00 - :59 [7 Months and 18 Days From LTA Reg Date (Man Yr)]																					
Claim Type:	OD / 5476356238SG	Policy/Cover Note No.:	1700012497 (Comprehensive)																					
		Excess:	S\$0.00																					
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911																							
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mohd Zawaye, Norsazani] Norsazani.Zawaye@aig.com																							
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 02/02/2018]																							
Driver/Custodian:	SHAM KEAT MIN (57 / Male), NRIC: S2559659E, Tel: +6586061181																							
ASSOCIATED MAIL RECEIVED			View All	Compose Case Mail																				
- AIG_SG (26/03/2018): Alert - Adj Mandate Approved (S\$5720.96) - SCQ6118E - Claim Handler: Mohd Zawaye... - AIG_SG (24/01/2018): Alert - Adj Mandate Approved (S\$5308.00) - SCQ6118E - Claim Handler: Mohd Zawaye... - AIG_SG (24/01/2018): SCQ6118E / OD / 18/01/2018 / Coverage & Excess update																								
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete <table border="1"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Created On</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table>					Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?															
No results.																								

Claim Documents

*SCQ6118E (5476356238SG)
OD
Jan 18 2018 7:10PM
[SHAM KEAT MIN]
Premium Automobiles Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View Use Viewer ▾	
Video						1 per page ▾	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail		Print		
1	19/01/18 11:20	Video - Accident [Linked Accident Report Documents]		Load MP4			
Assessment Reports						1 per page ▾	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail		Print		
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Photos/Images						3 per page ▾	☒
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Documentation			1 per page ☒		
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2	24/01/18 11:03	Certificate of Insurance	1 Load PDF		
3	24/01/18 11:04	Insured's Driving License	1 Load PDF		
4	24/01/18 11:04	ESTIMATE	1 Load PDF		
5	19/03/18 17:27	1ST ESTIMATE	1 Load PDF		
6	19/03/18 17:28	SUPPLEMENTARY	1 Load PDF		
7	03/04/18 17:07	WORKSHOP INVOICE	1 Load PDF		
8	03/04/18 17:07	DISCHARGE VOUCHER	1 Load PDF		

Linked Accident Report Documents

Video			View Use Viewer ☒		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
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Assessment Reports			1 per page ☒		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
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Photos/Images			3 per page ☒		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
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Documentation			1 per page ☒		
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Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)				
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18001405/AVBN2

Date: 03/04/2018

REFERENCE

Insured/Claimant: SHAM KEAT MIN Policy No: 1700012497
Date of Loss: 18/01/2018 Nature of Claim: OD Claim No: 5476356238SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SCQ6118E
Make & Model: AUDI A4, 1.4 TFSI S TRONIC (A)
Reg. Date: 31/05/2017 (Man. Year: 2017)
Colour: Silver
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$145,000.00
Sum Insured (S\$): Market Value/New Car Price

Engine No: CVN038634
Chassis No: WAUZZZF4XHA161793
Odometer: 6303 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60R16 Rear Tyre Size: 205/60R16
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,685.60	3,618.96	3,066.64	45.87
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,752.00	2,102.00	650.00	23.62
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	9,437.60	5,720.96	3,716.64	39.38
+ GST 7.00/7.00% (S\$)	660.63	400.47	260.16	39.38
Nett Amount (S\$)	10,098.23	6,121.43	3,976.80	39.38

INSPECTION

Date of Assignment: 24/01/2018
Date Inspected: 23/01/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,907.00 FS	*1,525.60 FS
2	1		*REAR BUMPER FIXING PARTS	Not Necessary	63.00 FS	*- FS
3	1		*REAR BUMPER SPOILER	Cut	216.00 FS	*172.80 FS
4	1		*REAR BUMPER SECURING STRIP	Damaged	191.00 FS	*152.80 FS
5	1		*REAR REINFORCEMENT BEAM	Not Necessary	786.00 FS	*- FS
6	1		*REAR BUMPER OUTER GUIDE-LHS	Necessary	19.00 FS	*14.88 FS
7	1		*REAR BUMPER INNER GUIDE-LHS	Not Necessary	211.00 FS	*- FS
8	1		*REAR PARKING AID	Not Necessary	215.00 FS	*- FS
9	1		*REAR WHEEL HOUSE LINER-LHS	Torn	171.60 FS	*171.60 FS
10	1		*REAR BUMPER LIGHT REFLECTOR-LHS	Cracked	35.00 FS	*27.76 FS
11	1		*REAR BOOT LID CONTROL UNIT	Not Necessary	362.00 FS	*- FS
12	1		*REAR PARKING LID KICK OPER SENSOR	Not Necessary	184.00 FS	*- FS
13	1		*CENTRE SILENCER	Bent	875.00 FS	*700.00 FS
14	1		*REAR SILENCER	Bent	970.00 FS	*775.60 FS
15	1		*DUAL CLIP	Necessary	43.00 FS	*34.00 FS
16	1		*EXHAUST SILENCER BRACKET	Bent	37.00 FS	*29.04 FS
17	1		*SUNDRIES	Necessary	400.00 FS	*14.88 FS
					Total Parts (S\$)	6,685.60 3,618.96

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION	New	380.00	380.00
2	TO DISMANTLE AND RENEW REAR BUMPER ASSY.RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	900.00	500.00
3	TO RESPRAY REAR BUMPER	New	800.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
5	TO CUT OUT AND RENEW MID SILENCER & REAR SILENCER.TO REALIGN NEW SILENCER	New	480.00	480.00
Gross Labour Cost (S\$)			2,752.00	2,102.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >