

Veron Chen (LKKAUTO)

From: Mastura <mastura@premiumauto.com.sg>
Sent: Saturday, 31 March 2018 5:30 PM
To: Veron Chen (LKKAUTO); 'Claims Dept'; SUR
Subject: LOD - SCQ 6118 E Own Damage Claims (DOA: 18/1/2018)
Attachments: SAftersales18033117220.pdf

Dear Claims team,

Above attachment is for your perusal. We will be pass the LOD by hand to Adrian shortly.

Thank you.

Best Regards,
Mastura
Claims Administrator

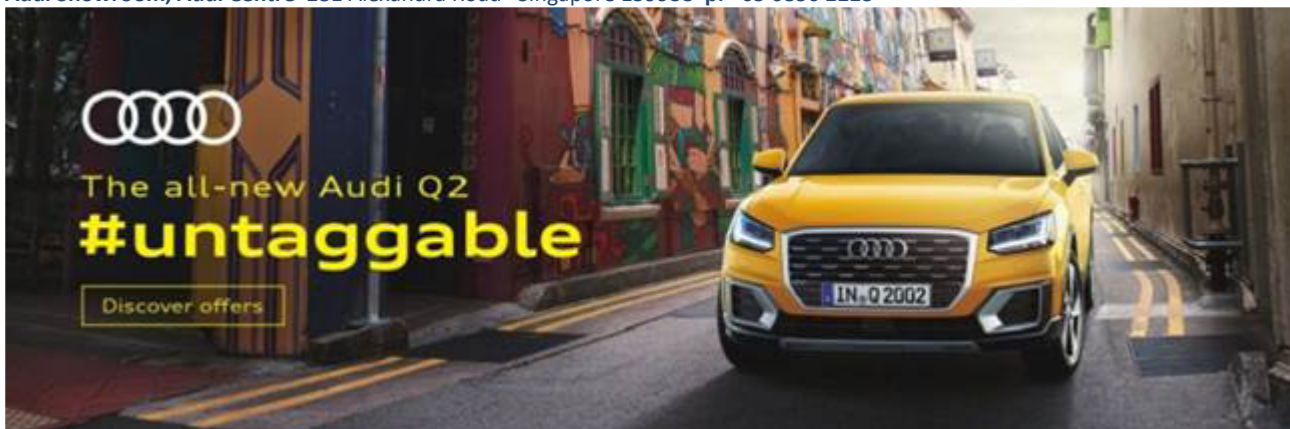
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. mastura@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Wednesday, 24 January 2018 2:32 PM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SCQ 6118 E Own Damage Claims (DOA: 18/1/2018)

Dear Jeffery,

As instructed by our client AIG , please proceed to repair the insured vehicle **SCQ 6118E (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 24 January 2018 11:12 AM

To: 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: SCQ 6118 E Own Damage Claims

Dear Jeffery,

We are pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 23 January 2018 6:37 PM

To: SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: SCQ 6118 E Own Damage Claims

Dear all,

Kindly assist in the approval for the above mentioned vehicle.

Attached the supplementary for Adrian kind reference.

Many thanks!

Best regards,

Jeffery Tan

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