

# NATIONAL Assessment Centre Services (wef 1 Jan 2005) MNA 118011624

Date In: <b>23/11/18 17:39</b>	Job description: <b>SAS e-filing</b>	Date & Time Completed:	Done by:
Ref No: <b>NA/INC18001401164</b>	E-mail (within 3hrs, AIO 2hrs):		
Veh No: <b>SGP 4777 Z</b>	i-Motor Claim Form: <b>MT10979188</b>	<b>23/11/18 18:03</b>	
D.O.A: <b>23/11/18 16:25</b>	i-Motor W/O (Within: OD 2hrs, TP 4hrs):		
OD <b>(TP)</b> Reporting Only	i-Photo Uploaded:		
TP Insurer:	Assessment/Survey Report:		
	Ass't Report by Fax/ Hand to Owner/Wksp:		

Preferred Wksp / INC Assign Wksp / QW: (	Tel: (	Fax: (
TP Particulars:	Veh No: <b>SBS 6474 C</b>	INC ( ) / Non-INC ( )
Owner / Driver: (	Tel: (	
Policy No: (	Period: (	Cover Type: (
Confirmed by: (	Date: (	Time: (
Insured/Driver Liability: ( %)	[Note-Est Status (WO): N: 0-20%; P: 21-79% F: 80-100%]	
Year of Registration: (	Warranty: YES ( ) / NO ( )	
Excess: (\$	Loading: \$1,000 ( ) / \$2,000 ( )	

**General Remarks:-**

( ) Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.

( ) Total Loss Case : to e-mail Insurer URGENTLY.

Drive-In ( ) / Towed-In ( ); Invoice: YES ( ) / NO ( ); Towing Co: (

Remarks:- (INC hotline: 6788 6616)	Date & Time Completed:	Done by:
1) Apply for Transport Allowance ( ) / Courtesy Car ( )		
2) QC Check / Post Repair Inspection ( )		
3) Upload Resurvey Photo [Repair Cost > \$3000] ( )		

**Injury:** \_\_\_\_\_

Date/Time	Actions

<b>NA1800526</b>	<b>Invoice Preparation Checklist</b>	Amc (\$)	Amc (\$)
		Inc Bill	Ass Bill
<b>Claimant's Particulars:-</b>	1) AR: Accident Reporting (\$30);	<b>30.00</b>	
<b>Driver/Owner:</b>	2) DA: Damage Assessment (\$100); INC (\$80)		
<b>Contact No:</b>	3) TF: Towing Fee \$40/\$45		
<b>Damaged Portion:</b>	4) FT: Follow-Through Survey \$120		
	5) FT: Follow-Through Survey (Resurvey) \$30		
	For claiming against INC Only (wef 10 Jan 2005)		
	6) TR: Re-inspection \$75		
	7) N1: Idac DA + SMRT Survey \$160		
	8) NTUC Additional Services -		
	<b>Q1:</b>		
<b>QC Checked by (Engr-In-Charge):</b>	*N3: Courtesy Car / Tpl Allowance \$5		
	*N6: Repair Co-ordination \$10		
	*N7: Post Repair Inspection \$25		
<b>Auditors' Comments:-</b>	*N8: DV / Collect Excess Coordination \$5		
<b>Pat 1:</b>	TP (N11) - TP (N11) against INC \$25		
<b>Pat 2/3:</b>	9) N12: Idac Mobile \$30		
	Invoice dated	Fee Charged	
	Invoice dated	Fee Charged	

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	23/01/2018 17:39
Date Of Accident	23/01/2018 16:25
Exact Location Of Accident	UPP SERANGOON TWDS UPP PAYA LEBAR
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGP4777Z
<b>Insured/Policyholder</b>	
Name Of Registered Owner	WONG SIEW LIAN
NRIC No	S7171372E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-85793963
Alternative Phone No	OFFICE-85793963

### Vehicle Particulars

Manufacturer	PROTON
Model	GEN.21.3MTL
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	NO
Policy Number	5033604568-09
Cover Note Number	-

### Driver

Name of Driver	NG YANG HWEE
NRIC No	S1729918B
Date Of Birth	11/02/1965
Occupation	OUTDOOR
Date Of Driving Pass	26/09/1985
Driving Experience	32 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96827748
Fax Number	
Contact Number	
Email Address	NOEMAIL



## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:



Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

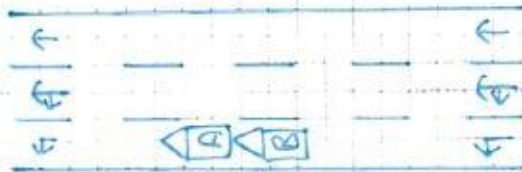


Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



# SKETCH PLAN

Upper Serangoon Toward Upper Paya Lebar (outside until 796).



A - SGP 4777Z

B - SBS 6474C

## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the above date and time, I was driving along Upper Serangoon toward Upper Paya Lebar on the 3 lane of a 2 lanes road. Somewhere outside until 796, vehicle ahead of me slowed down and stopped due to heavy traffic. As such I applied brake to slowed down and stopped. Out of the sudden vehicle B (SBS 6474C) came from the rear and collided directly onto the rear portion of my vehicle.

A - SGP 4777Z

B - SBS 6474C

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



<b>Vehicle No.</b>	SGP 4777 Z	<b>Model / Make</b>	Proton Gen 2
<b>Date of Accident</b>	23/11/18		
<b>Time of Accident</b>	16.25	<b>HRS</b>	
<b>Location of Accident</b>	Upper Serangoon Toward Upper Paya Lebar (Outside Unit 179C)		
<b>Exact purpose use during accident</b>	Private Use		
<b>Name of Owner</b>	Wong Siew Liew		
<b>Telephone No.</b>	H/P : 8579 3963	<b>Home :</b>	<b>Office :</b>
<b>NRIC</b>	S7171372E		
<b>Address</b>	Blk 238 Hougang Ave 1 #03-320 S(530238)		
<b>Claim type</b>	OD	<b>THIRD PARTY</b>	<b>REPORTING ONLY</b>
<b>Insurance Company</b>	NTUC		
<b>Type of Coverage</b>	Comprehensive	Third Party	<b>Third Party / Fire / Theft</b>
<b>Policy No.</b>	5033604568-09		
<b>Name of Driver</b>	As Above (If No, Ng Yang Hwee		
<b>NRIC</b>	S1729918B	<b>Any Passengers :</b> Nil	
<b>Date of birth</b>	11/2/1965		
<b>Occupation</b>	Outdoor	/	Indoor
<b>Driving License Pass Date</b>	26 Sep 1986		
<b>Gender</b>	Male	/	Female
<b>Contact No.</b>	H/P : 9682 7748	<b>Home :</b>	<b>Office :</b>
<b>Address</b>	Blk 238 Hougang Ave 1 #03-320 S(530238)		
<b>Driver have any own vehicle</b>	No	If yes, Reg No.	
<b>Relationship</b>	Employee,	If no, state	
<b>Weather condition</b>	Clear	Raining	Other Spouse
<b>Road Surface</b>	Dry	Wet	Other
<b>Any Injuries</b>	No	If Yes, Who?	
<b>Name And Contact No.</b>			
<b>Name And Contact No.</b>			
<b>Police Report</b>	No	If Yes, Where?	
<b>Vehicle B No.</b>	SBS 6474 C	<b>Any Passengers :</b> N.A	
<b>Name of Driver</b>			
<b>Vehicle C No.</b>	<b>Any Passengers :</b>		
<b>Vehicle D No.</b>	<b>Any Passengers :</b>		
<b>Vehicle E no.</b>	<b>Any Passengers :</b>		
<b>Vehicle F No.</b>	<b>Any Passengers :</b>		
<b>Vehicle G No.</b>	<b>Any Passengers :</b>		
<b>Witness Name</b>	<b>Witness Contact :</b>		
<b>Accident Portion</b>	Rear Portion		
<b>Camera Recorder</b>	Yes / No		
<b>Email Address</b>	ng@m-tech.com.sg		
<b>PARTICULAR WORKSHOP</b>	Twincar Automotive Pte Ltd		
<b>CONTACT NO.</b>	6842 0051 / 6744 0510	8481 5151	
<b>CONTACT PERSON</b>	Amos		
<b>FAX NO</b>	6741 0510		
<b>WORKSHOP EMAIL ADDRESS</b>	sales@n51.com.sg		

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S1729918B



Name

NG YANG HWEE

黄衍辉

Race

CHINESE

Date of Birth

11-02-1965

Sex

M

Country of Birth

SINGAPORE



REPUBLIC OF SINGAPORE DRIVING LIC



Licence Number: S17299

Name:

NG YANG HWEE

Birth Date: 11 Feb 1965

Issue Date: 30 Oct 2003



2458504

NRIC No. S1729918B



Blood Group: Date of issue

O+ 07-10-1994

APT BLK 238 HOUGANG AVENUE 1 #03-32U  
SINGAPORE 530238

NRIC No: S1729918B

Date: 05-12-2004

No: 5087112

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of  
which unladen does not exceed 2500 kilograms

26 Sep 1985



NP 428A



**Certificate of Insurance**

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)  
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

**Certificate Number:** 5033604568-09

**Cover :** Third Party, Fire & Theft

1. Index mark and Registration Number of Vehicle  
Chassis Number

: **SGP4777Z**  
: PL1CM3LNR7G092720

2. Name of Policyholder

: **WONG SIEW LIAN**

3. Effective Date of Insurance

: **18 Dec 2017**

4. Expiry Date of Insurance

: **17 Dec 2018**

5. Persons or Classes of Persons entitled to drive#

(a) The Policyholder.

(b) Any other person who is driving on the Policyholder's order or with his/her permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to Use#

(a) Use for social domestic and pleasure purposes and in connection with the Policyholder's business or profession.

**This Policy does not cover**

(a) Use for hire or reward.

(b) Use for racing, pace-making, reliability trial or speed-testing.

(c) Use for the carriage of goods (other than samples) in connection with any trade or business.

(d) Use for any purpose in connection with the Motor Trade.

# Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1)

: N/A

EXCESS (SECTION 2)

: N/A

ADDITIONAL EXCESS

: N/A

UNNAMED DRIVER EXCESS

: N/A

REPAIR AT OWNER'S PREFERRED WORKSHOP

: NO

INSURE WITH COE

: YES

NCD PROTECTION

: YES (FREE)

PRIMARY DRIVER

: **WONG SIEW LIAN**

NAMED DRIVER (1)

: **NG YANG HWEE**

NAMED DRIVER (2)

: N/A

HIRE PURCHASE COMPANY

: **HONG LEONG FINANCE LTD**

SUM INSURED

: **MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS**

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : INCOME-HOUGANG BRANCH (00000600329)

Date of Issue : 13 Dec 2017 13:19 hrs

Reprint : 13 Dec 2017 13:20 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED



Countersigned By:

Authorised Officer



Chief Executive

## Claim Handling

Accident MT/0979188

Policy No.	5033604568-09	Vehicle No.	SGP4777Z	GST Registration No.	
Policyholder Name	WONG SIEW LIAN			Policyholder NRIC	S717
Product Code	PRIVATE CAR INSURANCE	Cover Type	Third Party, Fire & Theft	Loading	0
Contact No.(Mobile)	85793963	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	No
KFK	<input checked="" type="radio"/> No <input type="radio"/> Yes	TCA	<input checked="" type="radio"/> No <input type="radio"/> Yes	eCode Reason	
NCD Protection	Yes	NCD Entitlement(%)	50	Private Hire	No

**▼ Accident Details**

Report Date	23/01/2018 17:56	Accident Report Within 24 hrs	Yes	Accident Type	Collision
Date of Accident	23/01/2018	Time of Accident hh:mm	16:25	Country of Accident	Singapore
Reporting Centre		Orange Force		ICM No.	
Accident Location	UPP SERANGOON TWDS UPP PAYA LEBAR				

**▼ Benefits**

**▼ Excess**

Own damage Excess	0.00	Additional Excess		Windscreen Excess	
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	0.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

**▼ GST Registered Information**

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

**▼ Policyholder Mailing Address**

Address 1	BLK 238 #03-320	Address 2	HOUGANG AVENUE 1	Address 3	SINGAPORE
Address 4		Address Type	Singapore address	Post Code	53021
Unit No.		Related Policy Number	5033604568-09		

**▼ OI Driver Info**

Driver Name	NG YANG HWEE	Driver Type	Named Driver	Driver DOB	11/02
Unnamed driver Name		Driver NRIC	S1729918B	Driving Experience	33
Register Date of Driver License	01/01/1985	Driver Age	52	Contact No.(Home)	
Contact No.(Mobile)	96827748	Contact No.(Office)		Address 3	SINGAPORE
Address 1	BLK 238 #03-320	Address 2	HOUGANG AVENUE 1	Post Code	53021
Address 4		Address Type	Singapore address		
Unit No.	03-320			Driver Insurer Company	
Does he own a Singapore Registered car?	<input type="radio"/> Yes <input checked="" type="radio"/> No	Driver Vehicle No.			

**Declaration**

Breathalyser or Blood Test Reading?	0 mg	Any injury?	<input type="radio"/> Yes <input checked="" type="radio"/> No
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Modification History

Claim 001

New

Claim Type *	OD-MX	Insured Name	WONG SIEW LIAN	Insured NRIC	S717
Contact No.(Mobile)	85793963	Contact No.(Home)	NIL	Contact No.(Office)	NIL
Email Address	melissawong931@gmail.com	OI Vehicle Number	SGP4777Z	TP Vehicle Number	SBS6
Claim Description	SGP4777Z / SBS6474C ON 23 Jan 2018			Name of Preferred Workshop	0
Preferred Workshop Contact No.	0	Insured Liability *	Not at Fault	GIA report	Receiv
Require Finalisation	Yes	Preferred Repair Option	Preferred Workshop, Name unknown	Date Received	23/01
Date Registered	23/01/2018 18:02	Claim Close Date			
Report Taken By	SIEW SHAN HUI				

☒ Print AK letter

Save Submit

Attachment



Accident No.	MT/0070188	Claim No.	001
Last Doc. Received	<input checked="" type="radio"/> Yes <input type="radio"/> No	Upload Date	23/01/2018 18:03

Path *	Browse...	Clear	Category *	Confidential	Urgency *
	Browse...	Clear	Please Select	NO	Normal
	Browse...	Clear	Please Select	NO	Normal
	Browse...	Clear	Please Select	NO	Normal
	Browse...	Clear	Please Select	NO	Normal
	Browse...	Clear	Please Select	NO	Normal
	Browse...	Clear	Please Select	NO	Normal

[Messages Read](#)

## Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Description
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVICES) on 23 Jan 2018 18:03	NRIC/ Driving License	Normal	NRIC/ Driving License
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVICES) on 23 Jan 2018 18:03	SAS	Normal	SAS 2018-1
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVICES) on 23 Jan 2018 18:03	Photos	Normal	Photos 2018
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVICES) on 23 Jan 2018 18:03	Photos	Normal	Photos 2018
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVICES) on 23 Jan 2018 18:02	Photos	Normal	Photos 2018
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVICES) on 23 Jan 2018 18:02	Photos	Normal	Photos 2018
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVICES) on 23 Jan 2018 18:02	Photos	Normal	Photos 2018
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVICES) on 23 Jan 2018 18:02	Photos	Normal	Photos 2018
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVICES) on 23 Jan 2018 18:02	Photos	Normal	Photos 2018
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVICES) on 23 Jan 2018 18:02	Photos	Normal	Photos 2018

## Video List

Uploaded By/Date	Folder Date	File Name	Source
		<a href="#">Display in New Window</a>	<a href="#">Scan and uploading</a>