

ASSIGNMENT

REF: CS/AXA18001396/Gvd3er

ASM

ASSIGNMENT 10/10/18

From Person:

GQ  
Yvonne Argy

AXA

22/1/18 @ 157pm

Estimated Cost:

① TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Insure Vehicle No:

SKF7878B

At Workshop on:

Weamers Automotive

8126 1237

at:

249 Alexandra Road

Policy No:

S8M007J0

Sum Insured:

\$ 700.00

Make of Veh:

Client's Report:

D.O.A. 19/01/2018

CA + REV

REP. / REV 24 HRS

Date/Time:

3:15pm @ 23/1/18

Person Contacted:

Paul Ong

NOO Information:

URGENT OUT

Date/Time:

Acting Insurance:

✓ SKF7878B

Pending Driving License? Insured Authorize letter

26/3/18

Revert by SMART claim

5/4/18

Rece authorise repair

5/4/18

Informed Mandy c/A re \$700 by email

20/4/18

Final fig \$10,052.03 confirmed by email (Red 3440.67, 26/4)

xnd.

REF.

AXA.

8840d

## ASSIGNMENT

Port: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
☒ TP / WS / TP RES / CD RES / EVA / INV / MV  
 To inspect Vehicle No: Wlarnes Auto  
 at Workshop no: Regent meters  
 of: 3-5 Alexandra Rd  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: 9700  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_  
 (Policy Condition)  
 Remark: The veh had commenced its  
 repair at the time of inspection  
 Sell or Market Value: \$167K.  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: \_\_\_\_\_ days Res: Yes or No  
 Lump Sum: \_\_\_\_\_ % 3 Val: Yes or No  
 CA / ☒ REP / REP. / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle IN / OUT

N/S	O/S

License: SKF 7878 B V/Reg: 01 Mar 2012  
 Type: ☒ M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or  
 Make: Jaguar XJ CC: 5000  
 Colour: Black A/C: Insured / Std / N / NA  
 Sp Reading: 43567 T.Radio: Insured / Std / N / NA  
 Eng No: \_\_\_\_\_  
 Ch No: SAJAC22F3CLV3111  
 Gen. Cond: ☒ Good / Fair / Poor / Burnt  
 Steering: ☒ In / Jammed / Leaked / Burnt or  
 Brake: ☒ In / Jammed / Leaked / Burnt or  
 Mod: NH / SiRim / STD / AirRim or  
 Tyre Size: F: 245/45R19  
 R: "  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ SUMI /  
 TOYO / YOKO or  
 Front: \_\_\_\_\_ Rear: \_\_\_\_\_  
 R.Bal: 6 mm R.Bal: 6 mm  
 L.Bal: 6 mm L.Bal: 6 mm  
 D.O.A: \_\_\_\_\_ D.O.I: 23/5/8  
 Survey held at: Wlarnes 249 Alexandra 2pm  
 Des of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or  
hit N/S.  
 The UIC / Chassis frame / Body Structures affected due to collision

RECEIVED 08 MAY 2017

Cost/Time Fee Paid: ☐ Prel. Report  
☐ Final Report

Days Of Repair: 4  
 Resurvey No. of Trip: 1

Cost/Time Fee Paid: 01

015 - typist

Add Fee: ☐ Site Visit \$  
☐ Interim \$  
☐ Test \$  
☐ Wash \$

Survey Fee

Transportation

3-1000

Fuel

Meal

Other

TOTAL

Report Format: SMART claim  
 Lump Sum / L.B. / L.S. 10,052.03

250

250



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CS/ASM18001396/Gvd3

8 SHENTON WAY #24-01  
AXA TOWERS SINGAPORE 068811

Date : 23-01-2018



Code : ASM

## 1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SKF 7878B
Policy No.	Coverage (\$)	0.00
Claim No. S8M007J0	Excess (\$)	700.00
Assign From SMART CLAIM (YVONNE ANG)	Assign Date	23/01/2018

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--

## 5. General Information

Accident Date 19/01/2018	Inspection Date
Survey held at WEARNES AUTOMOTIVE PTE LTD 249 ALEXANDRA ROAD SINGAPORE 159935	

## 5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.
--

**Veron Chen (LKKAUTO)**

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 5 April 2018 3:01 PM  
**To:** 'Mandy Neo'; SUR  
**Subject:** RE: SKF7878B Authorise letter (DOA: 19/1/2018)

Dear Mandy,

As instructed by our client AXA , please proceed to repair the insured vehicle **SKF 7878B (Excess \$700/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mandy Neo [mailto:mandy.neo@wearnes.com]  
**Sent:** Tuesday, 3 April 2018 10:37 AM  
**To:** SUR <sur@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Subject:** FW: SKF7878B Authorise letter

Dear Ms Chen,

Attached authorise for vehicle SKF7878B

Best regards,

**Mandy Neo**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte. Ltd.**  
49 Alexandra Road 159935  
F (65) 6264 7137 O (65) 97704368  
[www.wearnes.com](http://www.wearnes.com) [mandy.neo@wearnes.com](mailto:mandy.neo@wearnes.com)

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

**From:** [it.services@wearnes.com](mailto:it.services@wearnes.com) [mailto:[it.services@wearnes.com](mailto:it.services@wearnes.com)]

**Sent:** Tuesday, 3 April, 2018 10:32 AM

**To:** Mandy Neo

**Subject:** Attached Image



## Re:PENDING FOR APPROVAL

Type

🔔 Question

Message

Please proceed to authorize repair

Reply



## Excess

Type

🔔 Question

Message

Please take note excess \$700

Reply



## IA SUBMITTED SKF 7878B

Type

🔗 Question

Message

Dear Yvonne, Please be informed that IA submitted. We have Not authorize repair. Pending for driving licensed and Insured authorize letter.Repairer's Estimate (Gross) : S\$13,492.701 Revised Estimate Amount : S\$10,692.70 "Check" Items Amount : S\$ Total : S\$10,692.70 Market Value : S\$167,000.00 COE/PARF Rebate : S\$83,168.00 Nett Value : S\$83,832.00 Thanks Veron Chen

Reply





Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: S8M007JO  
Our ref: CS/ASM18001396/Gvd3 DATE: 26/3/2018

The Motor Claims Department  
M/s AXA INSURANCE PTE LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO. SKF 7878B**

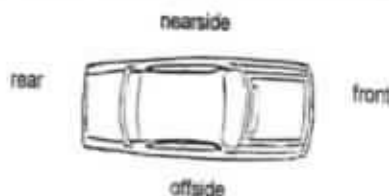
We thank you for your instruction on 22/1/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on 23/3/2018 at the premises of M/s WEARNES AUTOMOTIVE PTE LTD and have the following to report:-

Repairer's Estimate (Gross)	: S\$13,492.701
Revised Estimate Amount	: S\$10,692.70
"Check" Items Amount	: S\$
Total	: S\$10,692.70
Market Value	: S\$167,000.00
COE/PARF Rebate	: S\$83,168.00
Nett Value	: S\$83,832.00

**Description of Damage:**

The vehicle sustained damages at the front n/s portion.



**Comments/Present Status:**

Survey date and time: 23/3/2018 at 2PM

We have Not authorise repair.

No of days :4 days

Yours faithfully,

XING GUO QIANG  
M.MATAI, AMSAE-A

**Celine Fong (LKKAUTO)**

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**From:** Paul Ong Qing Yong <paul.ong@wearnes.com>  
**Sent:** Monday, 22 January 2018 4:57 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Subject:** OD Claim SKF78788  
**Attachments:** SAS2344724.PDF; 1308\_001.pdf

**Sensitivity:** Confidential

**Categories:** Amol

Hi,

Attached for OD Claim.

Best Regards,

**Paul Ong**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
249 Alexandra Road Singapore 159935  
M (65) 6126 1237 D (65) 6378 9336  
[www.wearnesauto.com](http://www.wearnesauto.com) [paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)

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## Service Request Details

Claim

S8M007J0

Reference

None 

Loss Date

January 19, 2018

Request Date

January 23, 2018

Due Date

January 30, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD) ▼

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated workshop survey

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SKF7878B

Make

JAGUAR

## Service Address

249 Alexandra Road, , , 159935

## Primary Contact/Insured

CHUN MING @ VICTOR OW OW  
850 OLD HOLLAND ROAD, 278691, Singapore, Singapore

PL@ANIKA.SG

## Claim Handler

Yvonne ANG  
6568804461  
yvonne.ang@axa.com.sg

Additional Instructions  
PENDING DRIVING LICENSE & INSURED AUTHORIZE LETTER

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

TYPE



SENT

1/23/18 2:43 PM

FROM

Yvonne ANG

SUBJECT

EXCESS

BODY

Please take note excess \$700



# **SERVICE ESTIMATE**

6742 - C00001 SL: SERVICE SALES - PC

Mr Ow Chun Ming @ Victor Ow  
850 Old Holland Road

Singapore 278691

Closed by .... : Paul Ong Qing Yong  
Svc Consultant :  
Remarks ..... : Mr Ow Chun Ming @ Vi

GST Reg.No:M28920628X

Inv.No. . : B&P 0 Page 1

Inv.date. : 22/01/2018

WIP No. . : 41328

Veh.In/Out:

\*Tel.No. . : Mobile: 96386933

Reg.No. . : SKF7878B

Reg.date . : 01/03/2012

Mileage .. : 0

Chassis No: SAJAC22F3CLV31111

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
802	TO REPLACE FRT BUMPER, BUMPER BRACKET, HEADLAMP, WHEELARCH, ETC	0	3600.00	0		3,600.00	S
800	TO PUTTY SPRAYPAINT ON FRT BUMPER, LHF FENDER, ETC	0	3000.00	0		3,000.00	S
280	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES	0	486.00	0		486.00	S
	BUMPER COVER FRT XJL	1.0 EA	2796.20			2,796.20	S
	JC2D2819/MOUNTING-BR	1.0 EA	49.10			49.10	S
	JC2D23098/WHEELARCH	1.0 EA	398.10			398.10	S
	HEADLAMP RH XJL HID	1.0 EA	3163.30			3,163.30	S

Gross Total. 13,492.70

Labour Total 7,086.00  
Parts Total 6,406.70  
Package Total 0.00

Net..... 13,492.70  
GST @ 7.0% 944.49  
Total..... 14,437.20  
Paid..... 0.00  
Please Pay.. 14,437.20

GST: S=StdRated; O=OutOfScope; Z=ZeroRated

**Veron Chen (LKKAuto)**

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**From:** Admin-D (LKKAuto)  
**Sent:** Monday, 26 March 2018 1:21 PM  
**To:** Veron Chen (LKKAuto)  
**Subject:** FW: SKF 7878B  
**Attachments:** 1281\_006.tif

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Paul Ong Qing Yong [<mailto:paul.ong@wearnes.com>]  
**Sent:** Monday, 26 March, 2018 1:14 PM  
**To:** Catherine Chong (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** 'LKK Assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Mandy Neo <[mandy.neo@wearnes.com](mailto:mandy.neo@wearnes.com)>  
**Subject:** RE: SKF 7878B

Hi Catherine,

As spoken,

Attached is the policy with the driver stated as a named driver. Do advise if AXA still requires said authorisation letter.

Thank you.

Best Regards,

**Paul Ong**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
249 Alexandra Road Singapore 159935  
M (65) 8126 1237 D (65) 6378 9336  
[www.wearnesauto.com](http://www.wearnesauto.com) [paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)

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**From:** Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Monday, 26 March, 2018 11:56 AM  
**To:** Paul Ong Qing Yong  
**Cc:** 'LKK Assignments'  
**Subject:** SKF 7878B

Dear Paul,

Kindly assist provide us the Driving License & Insured Authorise Letter.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



redefining / insurance

AXA Insurance Pte Ltd  
 1800 880 4888 (Within Singapore)  
 (65) 6880 4888 (International)  
 (65) 6880 4740  
 customer.care@axa.com.sg  
 www.axa.com.sg

account number  
 00914

## Certificate of Insurance

Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 188) - Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 - Road Transport Act, 1987 (Malaysia)  
 Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

### Policy details

Policyholder name	OW CHUN MING @ VICTOR OW	Certificate number	GA164397 / 1
Cover	Comprehensive	Chassis number	SAJAC22F3CLV31111
Plan name	Private	Engine number	11112516085508PN
NCD applicable	50%		
Vehicle registration number	SKF7878B		
Period of Insurance	from 01/03/2017 to 28/02/2018 (both dates inclusive)		
Finance loan company	Nil		

### Persons or classes of persons entitled to drive\*

- (a) The Policyholder  
 (b) Any Named Driver as stated in the Policy:  
 1. OW KAR MUN CARMEN  
 2. TAN JUN YOU BRYAN  
 3. ZULKIFLI BIN RAKIDIN  
 4. RAHMAN BIN KASIM  
 (c) Any person who is driving on the Policyholder's order or with their permission

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

### Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
 The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

\* Limitations rendered inoperative by Section 9 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 188) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be induced under these limitations.

EXCESS	Basic Own Damage Excess	SGD 700.00
	Windscreen Excess	SGD 100.00

An Additional Excess is applicable as follows:

- \$5500 for unnamed Authorised Driver
- \$5500 for declared Young and Inexperienced Driver
- \$55,000 for undeclared Young and Inexperienced Drivers. This additional excess is reduced to \$52,500 if You have chosen AXA Premium Workshops.

### Additional clauses & endorsements to your policy

#### Additional Clause 1

with effect from 09/06/2017 include

(1) Named driver : RAYME BIN MOHAMED TAHER

NRIC NO.: S6843893D

DOB: 17/11/1968

GENDER: MALE

MARITAL STATUS: MARRIED

OCCUPATION: DRIVER

DRIVING EXPERIENCES: SINCE 17/04/1989

(2) NAMED DRIVER: MUHAMMAD AZLI BIN MD ALI

NRIC NO.: S8930141F

DOB: 06/09/1989

GENDER: MALE

MARITAL STATUS: MARRIED

OCCUPATION: DRIVER

DRIVING EXPERIENCES: SINCE 25/05/2009

AXA Insurance Pte Ltd (199903512M)  
 8 Shenton Way, #24-01, AXA Tower,  
 Singapore 068811  
 Customer Centre, #B1-01



REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: S8842926E

Name:

OW KAY MUN, CARMEN

Expiry Date: 02 Nov 1988

Valid Date: 03 Oct 2011



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3A Motor cars without clutch pedals (Auto) <= 3000kg 03 Oct 2011  
with <= 7 passengers, exclusive of the driver; and  
other motor vehicles without clutch pedals <= 3500kg

NP 425A



License No: 56042928E

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	8840D
Vehicle Details	
Vehicle No.:	SKF7878B
Vehicle to be Exported:	No
Intended De-registration Date:	26 Mar 2018
Vehicle Make:	JAGUAR
Vehicle Model:	XJ 5.0L AT ABS D/AB 2WD 4DR GAS/D SR
Primary Colour:	Black
Manufacturing Year:	2011
Engine No.:	11112516085508PN
Chassis No.:	SAJAC22F3CLV31111
Maximum Power Output:	283.0 kW (379 bhp)
Open Market Value:	\$86,983.00
Original Registration Date:	01 Mar 2012
First Registration Date:	01 Mar 2012
Transfer Count:	0
Actual ARF Paid:	\$86,983.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Feb 2022
PARF Rebate Amount:	\$56,538.00
Intended COE Rebate Details	
COE Expiry Date:	28 Feb 2022
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$67,889.00
COE Rebate Amount:	\$26,630.00
<b>Total Rebate Amount:</b>	<b>\$83,168.00</b>

The information contained herein is correct as at 26 Mar 2018

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	20/01/2018 10:58
Date Of Accident	19/01/2018 15:30
Exact Location Of Accident	ALONG HOLLAND ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKF7878B
<b>Insured/Policyholder</b>	
Name Of Registered Owner	OW CHUN MING @VICTOR OW
NRIC No	S0008840D
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96386933
Alternative Phone No	OFFICE-96386933

### Vehicle Particulars

Manufacturer	JAGUAR
Model	XJ-5.0 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

### Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA164397/1
Cover Note Number	

### Driver

Name of Driver	OW KAR MUN, CARMEN
NRIC No	S8842926E
Date Of Birth	02/11/1988
Occupation	INDOOR
Date Of Driving Pass	03/10/2011
Driving Experience	6 YEARS AND 3 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96984265
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	850 OLD HOLLAND ROAD
Postcode	278691
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO ATTACHED

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SBK1900P
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

# SINGAPORE ACCIDENT STATEMENT

## IMPORTANT NOTICE

1. Complete and submit this Form to Allied World's Authorised Reporting Centre ("ARC") for filing.
2. Please report correctly the details of the accident to speed up the claims process.
3. This Form must be completed by the Policyholder and/or the Authorised Driver.
4. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
5. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
6. Any false reporting may be referred to the Traffic Police Department for investigation.

## ACCIDENT STATEMENT

Date and Time of Accident	Date: 19.1.18 Time: 15.30pm
Exact Location of Accident	along Holland Road

## DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKF7878B
-----------------------------	----------

## INSURED / POLICYHOLDER (OWN VEHICLE)

Name of Registered Owner (See Insurance Cert.)	OW CHUN MING @ VICTOR
Personal Identification - NRIC (Singaporean/PR)	S0008840D
- FIN/Passport Number	
- Not Applicable	

## VEHICLE PARTICULARS (OWN VEHICLE)

Vehicle Make / Model	Manufacturer _____ Model _____
Type of Vehicle*	<input checked="" type="radio"/> Saloon <input type="radio"/> MPV <input type="radio"/> CRV <input type="radio"/> Van <input type="radio"/> Lorry <input type="radio"/> Bus <input type="radio"/> M/cycle <input type="radio"/> Others, _____
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	<input type="radio"/> Yes <input type="radio"/> No (If No, Pls select: <input type="radio"/> Third Party <input type="radio"/> Reporting)
Vehicle Category*	<input checked="" type="radio"/> Private <input type="radio"/> Commercial <input type="radio"/> Motorcycle

## INSURANCE COMPANY (OWN VEHICLE)

Name of Insurance Company *	AXA
Type of Policy	<input checked="" type="radio"/> Comprehensive <input type="radio"/> Third Party Fire & Theft <input type="radio"/> TP Only
Fleet Policy	<input type="radio"/> Yes <input checked="" type="radio"/> No
Policy Number	GA16439711
Motor CI	

## DRIVER

	<input type="radio"/> Same as Insured above	
Name of Driver	OW Icar Man, Carmen	
Personal Identification - NRIC (Singaporean/PR)	S8842926E	
- FIN/Passport Number		
Date of Birth	02 dd/ 11 mm/ 1988/yy	
Driving Date Pass	03 dd/ 10 mm/ 2011/yy	
Year of Driving Experience	Year(s)	Month(s)
Occupation	<input checked="" type="radio"/> Indoor <input type="radio"/> Outdoor	
Gender	<input type="radio"/> Male <input checked="" type="radio"/> Female	
Contact Number / Mobile Phone / Fax No.	96989265	

Address of Driver	850 OLD HOLLAND ROAD
	Postcode ( 278691 )
Email Address	
Was driver an employee of the Insured's Company?	<input type="radio"/> Yes <input checked="" type="radio"/> No
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own	<input type="radio"/> Yes <input checked="" type="radio"/> No
Vehicle Registration Number of Driver's Own Vehicle (if applicable)	
Insurance Company of Driver's Own Vehicle (if applicable)	

### GENERAL INFORMATION OF THE ACCIDENT

Type of Collision (Eg. Chain collision, Head-On collision, Side Swipe, Front to Rear)	side SWIP
Weather Conditions	<input checked="" type="radio"/> Clear <input type="radio"/> Raining <input type="radio"/> Others, _____
Road Surface	<input checked="" type="radio"/> Dry <input type="radio"/> Wet <input type="radio"/> Others, _____

### OTHER INFORMATION

Was any foreign vehicle involved in this accident?	<input type="radio"/> Yes <input checked="" type="radio"/> No
Was any body injured in the accident?	<input type="radio"/> Yes <input checked="" type="radio"/> No
Was any other vehicle or property damaged?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Was there any video captured by Car Camera?	<input type="radio"/> Yes <input checked="" type="radio"/> No
Number of Passengers (Including Driver)	01

### DETAILS OF POLICE ACTION

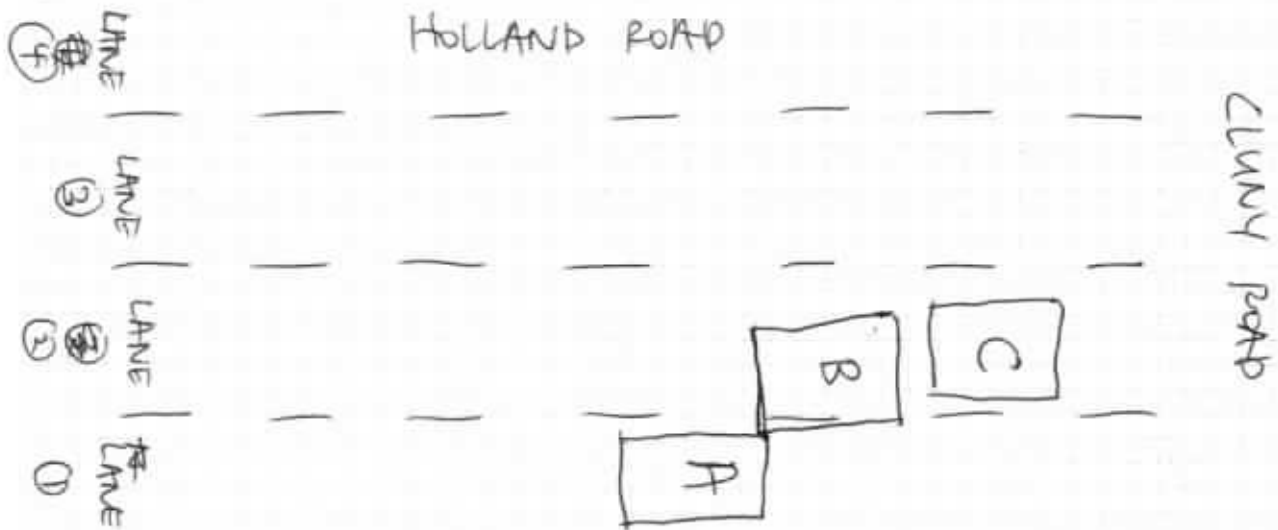
Was the Accident reported to the Police?	<input type="radio"/> Yes <input checked="" type="radio"/> No (If Yes, please state which Police Station.)
Police Station Name	
Police Station Address	
Police Station Contact	Tel No. _____ Fax No. _____
Was notice of intended Prosecution given?	<input type="radio"/> Yes <input checked="" type="radio"/> No (If Yes, against whom?)

### DETAILS OF OTHER VEHICLE / PROPERTY 1

Vehicle Registration Number	SBK 1900P
Vehicle Make/ Model/ Colour	BMW
Details of Properties	
Name of Driver	seah Boon kwang
Personal Identification - NRIC (Singaporean/PR)	S1250713E
- FIN/Passport Number	
Contact Number	
Address	
Name of Insurance Company	
Nature of Damage	
No. of Passenger (Including Driver)	

(Note - Please use page 5 if you need to add more vehicles)

# SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving Car A (SKF 7878 B) along Holland Road on 19 Jan 2018 at 3:30pm. Around the junction of Cluny Road, Car B (SBK 1900P) was in the 1st lane and was changing to 2nd lane. I was at the 1st lane and Car B was almost fully into 2nd lane. Suddenly Car B jam braked - I was in car A moving straight. I jam braked and there was a side swipe on near right side bumper of Car B. Both cars drove to side of the road. Driver of car B came out and said she was sorry as Car C suddenly jam braked.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



AXA insurance Pte Ltd  
8 Shenton Way  
#24-01 AXA Tower  
Singapore 068811

29/03/2018

To Parties Involved:

I, Ow Chun Ming Victor (IC:S0008840D) authorise Ow Kar Mun Carmen (IC:S8842926E) to drive and sign off on all related accident report documents for vehicle SKF7878B.



---

Ow Chun Ming  
S0008840D



**LKK Auto** is a fully authorised repairer for the Repaire with following:

- To resurvey before and after painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

GST Reg.No: M28920628X

# SERVICE ESTIMATE

6742 - C00001 SL: SERVICE SALES - PC  
Mr Ow Chun Ming @ Victor Ow  
850 Old Holland Road

Singapore 278691

Closed by .... : Paul Ong Qing Yong  
Svc Consultant :  
Remarks ..... : Mr Ow Chun Ming @ Vi

Inv.No. . : B&P 0 Page 1  
Inv.date. : 22/01/2018  
WIP No. . : 41328  
Veh.In/Out:  
\*Tel.No. . : Mobile: 96386933  
Reg.No. . : SKF7878B  
Reg.date . : 01/03/2012  
Mileage .. : 0  
Chassis No: SAJAC22F3CLV31111

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
-------	-------------	----------	-------	-------	-----	--------	---

802	TO REPLACE FRT BUMPER, BUMPER BRACKET, HEADLAMP, WHEELARCH, ETC	0	3600.00	0		3,600.00 S	1800 ✓
800	TO PUTTY SPRAYPAINT ON FRT BUMPER, LHF FENDER, ETC	0	3000.00	0		3,000.00 S	2000 ✓
280	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES	0	486.00	0		486.00 S	✓
1	BUMPER COVER FRT XJL	1.0 EA	2796.20			2,796.20 S	2516.58
2	JC2D2819/MOUNTING-BR	1.0 EA	49.10			49.10 S	44.19
3	JC2D23098/WHEELARCH	1.0 EA	398.10			398.10 S	358.29
4	HEADLAMP RH XJL HID	1.0 EA	3163.30			3,163.30 S	2846.97

4 Days -  
Excess \$700  
Not Authorised.  
Guo Qiang - 82880282

Labour Total 7,086.00  
Parts Total 6,406.70  
Package Total 0.00

Gross Total. 13,492.70  
Net..... 13,492.70  
GST @ 7.0% 944.49  
Total..... 14,437.20  
Paid..... 0.00  
Please Pay.. 14,437.20

GST: S=StdRated; O=OutOfScope; Z=ZeroRated

23/3/18  
before paint photos.  
After paint photos.  
Guo Qiang @ lkkauto.com

## Veron Chen (LKKAuto)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 20 April 2018 8:44 AM  
**To:** 'Mandy Neo'; SUR  
**Subject:** RE: SKF7878B Finalization

Dear Mandy,

Confirmed final amount \$10,052.03 before excess \$700 and GST

No of days: 4 days

Kindly forward us invoice and discharge voucher for us to close file.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mandy Neo [mailto:mandy.neo@wearnes.com]  
**Sent:** Thursday, 19 April 2018 6:11 PM  
**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: SKF7878B Finalization

Hi

Vehicle SKF7878B  
Attached copy for finalization

Best regards,

**Mandy Neo**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte. Ltd.**  
49 Alexandra Road 159935  
F (65) 6264 7137 O (65) 97704368  
[www.wearnes.com](http://www.wearnes.com) [mandy.neo@wearnes.com](mailto:mandy.neo@wearnes.com)

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**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Tuesday, 17 April, 2018 4:03 PM  
**To:** Mandy Neo; SUR  
**Subject:** RE: SKF7878B Authorise letter (DOA: 19/1/2018)

Dear Mandy,

Kindly advise vehicle status.

**If vehicle has been repaired, please finalize with us.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 5 April 2018 3:01 PM  
**To:** 'Mandy Neo' <[mandy.neo@wearnes.com](mailto:mandy.neo@wearnes.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: SKF7878B Authorise letter (DOA: 19/1/2018)

Dear Mandy,

As instructed by our client AXA , please proceed to repair the insured vehicle **SKF 7878B (Excess \$700/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

**\*Our client reserve their right not to pay if there is no valid approval obtained before repair.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mandy Neo [<mailto:mandy.neo@wearnes.com>]  
**Sent:** Tuesday, 3 April 2018 10:37 AM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Subject:** FW: SKF7878B Authorise letter

Dear Ms Chen,

Attached authorise for vehicle SKF7878B

Best regards,

**Mandy Neo**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte. Ltd.**  
49 Alexandra Road 159935  
F (65) 6264 7137 O (65) 97704368  
[www.wearnes.com](http://www.wearnes.com) [mandy.neo@wearnes.com](mailto:mandy.neo@wearnes.com)

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**From:** [it.services@wearnes.com](mailto:it.services@wearnes.com) [<mailto:it.services@wearnes.com>]  
**Sent:** Tuesday, 3 April, 2018 10:32 AM  
**To:** Mandy Neo  
**Subject:** Attached Image

### SERVICE ESTIMATE

0 - A00005 SL: AXA INSURANCE (S) P/L  
 AXA INSURANCE (S) P/L  
 8 SHENTON WAY,  
 #27-01 AXA TOWER,  
 SINGAPORE 068811

GST Reg.No: M28920628X  
 Inv.No. : B&P 0 Page 1  
 Inv.date. : 19/04/2018  
 WIP No. : 41328  
 Veh.In/Out: 23/03/2018 29/03/2018  
 \*Tel.No. : 6338 7288  
 Reg.No. : SKF78788  
 Reg.date : 01/03/2012  
 Mileage : 43,567  
 Chassis No: 9AJAC22F3CLV31111

Closed by .... : Mandy Neo  
 Svc Consultant : ACC  
 Remarks ..... : Mr Ow Chun Ming @ Vi

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
802	TO REPLACE FRT BUMPER, BUMPER BRACKET, HEADLAMP, WHEELARCH, REPAIR FRT LH FENDER	0	1800.00	0		1,800.00	S ✓
800	TO PUTTY SPRAYPAINT ON FRT BUMPER, LHF FENDER, ETC	0	2000.00	0		2,000.00	S ✓
280	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES	0	486.00	0		486.00	S ✓
EXC	Excess cost	0	700.00	0		-700.00	S
	BUMPER COVER FRT XJL 1	1.0 EA	2796.20	10		2,516.58	S
	JC202819/MOUNTING-BR 2	1.0 EA	49.10	10		44.19	S
	HEADLAMP LH XJL HID 3	1.0 EA	3163.30	10		2,846.97	S
	WHEELARCH FRT RH XJL 4	1.0 EA	398.10	10		358.29	S

		Gross Total.	10,052.03
		Less.....	700.00
Labour Total	4,286.00	Net.....	9,352.03
Parts Total	5,766.03	GST @ 7.0%	654.64
Package Total	0.00	Total.....	10,006.67
		Paid.....	0.00
		Please Pay..	10,006.67

GST: S=StdRated; O=OutOfScope; Z=ZeroRated

## Veron Chen (LKKAUTO)

---

**From:** Shu Pei (LKKAUTO)  
**Sent:** Monday, 7 May 2018 8:37 PM  
**To:** Veron Chen (LKKAUTO); Admin-D (LKKAUTO)  
**Cc:** Christine Yow; Admin A  
**Subject:** FW: AXA OD SKF7878B & SLB7277U  
**Attachments:** SKF7878B.pdf; SLC7277U.pdf

Hi Veron,

Fyna. Our ref: CS/ASM18001396/Gvd3

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Christine Yow [<mailto:christine.yow@wearnes.com>]  
**Sent:** Monday, 7 May 2018 4:46 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** AXA OD SKF7878B & SLB7277U

Dear OIC,

Original copy of the attach will be mail out to AXA for the next process.

Kindly expedite the payment.

Best Regards,  
**Christine Yow**  
Admin Assistant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
249 Alexandra Road Singapore 159935  
D (65) 6430 4899  
[www.wearnesauto.com](http://www.wearnesauto.com)   [christine.yow@wearnes.com](mailto:christine.yow@wearnes.com)

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

Upx

# **SERVICE TAX INVOICE**

0 - A00005 SL: AXA INSURANCE (S) P/L  
 AXA INSURANCE (S) P/L  
 8 SHENTON WAY,  
 #27-01 AXA TOWER,  
 SINGAPORE 068811

GST Reg.No:M28920628X  
 Inv.No. : B&P 7013419 Page 1  
 Inv.date. : 30/04/2018  
 WIP No. : 41328  
 Veh.In/Out: 23/03/2018 29/03/2018  
 \*Tel.No. : 6338 7288  
 Reg.No. : SKF7878B  
 Reg.date : 01/03/2012  
 Mileage : 43,567  
 Chassis No: SAJAC22F3CLV31111

Closed by .... : Mandy Neo  
 Svc Consultant : ACC  
 Remarks ..... : Mr Ow Chun Ming @ Vi

Parts/Op.No	Description	Mech	Qty	Price	Disc%	Pkg	Amount	G
802	TO REPLACE FRT BUMPER, BUMPER BRACKET, HEADLAMP, WHEELARCH, REPAIR FRT LH FENDER		0	1800.00	0		1,800.00	S
800	TO PUTTY SPRAYPAINT ON FRT BUMPER, LHF FENDER, ETC		0	2000.00	0		2,000.00	S
280	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES		0	486.00	0		486.00	S
EXC	Excess cost		0	700.00	0		-700.00	S
C2D5386XXX	BUMPER COVER FRT XJL	1.0	EA	2796.20	10		2,516.58	S
C2D43333	JC2D2819/MOUNTING-BR	1.0	EA	49.10	10		44.19	S
C2D3179	HEADLAMP LH XJL HID	1.0	EA	3163.30	10		2,846.97	S
C2D14864	WHEELARCH FRT RH XJL	1.0	EA	398.10	10		358.29	S

		Gross Total.	10,052.03
		Less.....	700.00
Labour Total	4,286.00	Net.....	9,352.03
Parts Total	5,766.03	GST @ 7.0%	654.64
Package Total	0.00	Total.....	10,006.67
		Paid.....	0.00
		Please Pay..	10,006.67

GST: S=StdRated; O=OutOfScope; Z=ZeroRated  
 Enquiries must be lodged within 14 days from the invoice date  
 This is a computer generated invoice. No signature is required.



**Wearnes Automotive Pte. Ltd.**  
**SATISFACTION CERTIFICATE**

I/We Mr ow Chan ming hereby state that the  
repairs to my/our Jaguar Vehicle No. SEF7878B have  
been carried out to my/our entire satisfaction and I/We agree that the discharge  
to the account of Messrs. Wearnes Automotive Pte. Ltd. for S\$ 10006.67 by  
the AXA shall be in full discharge of all  
claims under Policy No. GA164397 in respect of damage  
to my/our vehicle, as the result of an accident which occurred on or about the  
19 day of 01/18 at 15.30.

X [Signature] 22/3/2018  
Customer's Signature / Date  
(PLEASE SIGN AND RETURN)