

REF:

NC/NCI8001395/Svd322

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: SHD 2866PPolicy No. 5068045737-03Claims No. MT/0977221-002

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SH8577R Yr Regn: 24/1/200

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Chevrolet Epica C.C. 1999Colour Maroon A/C: Insured / Std / NI / NASp. Reading 726306 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KLILA69RJ80133235

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: NI / S/Rim / STD A/Rim orTyre Size: F: 205/55R15R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Fallan

Front _____ Rear _____

R/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmD.O.A. 9/1/18 D.O.I. 11/1/18Survey held at SMRT

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Rear MS

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time / Action / Instruction

26/1/18 Sebastian Confirmed LS \$4200 (Red 10,551.08, 7190) TAX/01/18/2055 \$ LK

NTUC

Resurvey No. 2018

Date/Time, File Pass to?

☐

: Prel. Report

☐

: Final Report

1)

Date/Time, File Return to?

2) 30/1- typst

Days Of Repair: 4Resurvey No. of Trip: 1

Survey Fee:

Transportation:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

) \$ + RS. SI

) Photos

) Others

Report Format :

Lump Sum / I.B.I: (\$ 42006)

TOTAL

160
35
195

Survey Department Check List (Case Handler)

Reference No. : NS/ INC 1800 1395 / Svd3

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin () : Case handler to make sure all Information created by the assignment team are ACCURATE.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor () : Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By: VERON 29/11/18
Case Handler Date

*C: Critical *N: Non-Critical

21/05/201



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC18001395/Svd3				
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556			Date: 23-01-2018	
			Code: INC4	
1. Policy Particulars - THIRD PARTY CLAIM				
Insured Veh.	SHD 2866P	Veh. Inspected	SHB 5799R	
Policy No.	5068045737-03	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	11/01/2018	
2. Vehicle Particulars & Condition				
Make & Model	c.c			
Engine No.	Year of Reg.			
Chassis No.	Colour			
Odometer	Steering			
Brakes	Modification			
General				
3. Tyre & Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	09/01/2018	Inspection Date		
Survey held at				
5a. General Remarks				

Veron Chen (LKKAUTO)

From: mtreg <mtreg@income.com.sg>
Sent: Tuesday, 30 January 2018 11:03 AM
To: Veron Chen (LKKAUTO)
Subject: REQUEST FOR CLAIM NUMBER

Hi,

All claims created.

With Regards

Samsia
Senior Admin Assistant, Motor Insurance
www.income.com.sg



From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Tuesday, January 30, 2018 9:25 AM
To: mtreg <mtreg@income.com.sg>
Subject: REQUEST FOR CLAIM NUMBER

Dear Sir/Madam,

Kindly provides us the claim number.

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle
1	MT/0977221-002	SMRT TAXIS PTE LTD	SHB 5799R	SHD 2866F
2	MT/0966739-002	SMRT BUSES LTD	SG 5799J	SKK 4545E

D.O.A	Time of Accident	Estimate	Tentative repair cost
9/1/2018	19:15	\$14,751.08	\$4,200.00
22/10/2017	15:50	\$976.00	\$565.00

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

eBaoTech

GeneralClaim

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No.	<input type="text"/>	Date of Accident	<input type="text" value="09/01/2018 17:00"/>
Vehicle No. (For Motor)	<input type="text" value="SHD2866P"/>		

Search

Select	Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5068045737-03	PRIME CAR RENTAL & TAXI SERVICES PTE. LTD.	199606293Z	GFT	Third Party, Fire & Theft	SHD2866P	SHD2866P	09/10/2017	

Cancel

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company

Owner ID: 5369K

Vehicle Details

Vehicle No.: SHB5799R

Vehicle to be Exported: No

Intended De-registration Date: 22 Jan 2018

Vehicle Make: CHEVROLET

Vehicle Model: EPICA 2.0DSL AT ABS/AB 2WD 4DR TURBO

Primary Colour: Maroon

Manufacturing Year: 2012

Engine No.: Z20S1462631K

Chassis No.: KL1LA69RJBB133235

Maximum Power Output: 110.0 kW (147 bhp)

Open Market Value: \$13,994.00

Original Registration Date: 24 Jan 2013

First Registration Date: 24 Jan 2013

Transfer Count: 0

Actual ARF Paid: \$13,994.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 23 Jan 2021

PARF Rebate Amount: \$10,495.00

Intended COE Rebate Details

COE Expiry Date: 23 Jan 2021

COE Category: A - Car (1600cc & below)

COE Period(Years): 8

PQP Paid: \$60,655.00

COE Rebate Amount: \$22,766.00

Total Rebate Amount: \$33,261.00

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 22 Jan 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	10/01/2018 15:27
Date Of Accident	09/01/2018 19:15
Exact Location Of Accident	RIVER VALLEY CLOSE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB5799R
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000
Vehicle Particulars	
Manufacturer	CHEVROLET
Model	EPICA-2.0 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI
Insurance Company	
Name of Insurance Company	FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-17087562MFSH
Cover Note Number	
Driver	
Name of Driver	TAN THIAN KOO
NRIC No	S1561446C
Date Of Birth	24/07/1962
Occupation	OUTDOOR
Date Of Driving Pass	10/01/1984
Driving Experience	33 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	63 LORONG 5 TOA PAYOH 11-207
Postcode	310063
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - RELIEF
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

AFTER TURNING INTO RIVER VALLEY CLOSE AT THE RIGHT LANE, THE FRONT VEHICLE SUDDENLY SLOWED DOWN WANTED TO TURN RIGHT INTO THE REGALIA CONDO. UPON SEEING, I SLOWED DOWN MY TAXI TO A STOP. AFTER WHICH, THE PRIME TAXI SHD2866P FROM BEHIND FAILED TO BRAKE IN TIME AND COLLIDED ONTO THE REAR LEFT PORTION OF MY TAXI.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	FILE TOO LARGE
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHD2866P
Vehicle Make/Model/Colour	PRIME TAXI
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

1

DETAILS OF INJURED PERSON 1

Name TAN THIAN KOO

Approximate Age

Injuries Sustain

Injured person in which vehicle?

SHB5799R

Were seat belts worn?

YES

Was this injured conveyed to hospital by ambulance?

NO

Address

Postcode


SKETCH PLAN


IMPORTANT NOTICE

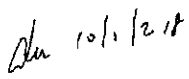
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

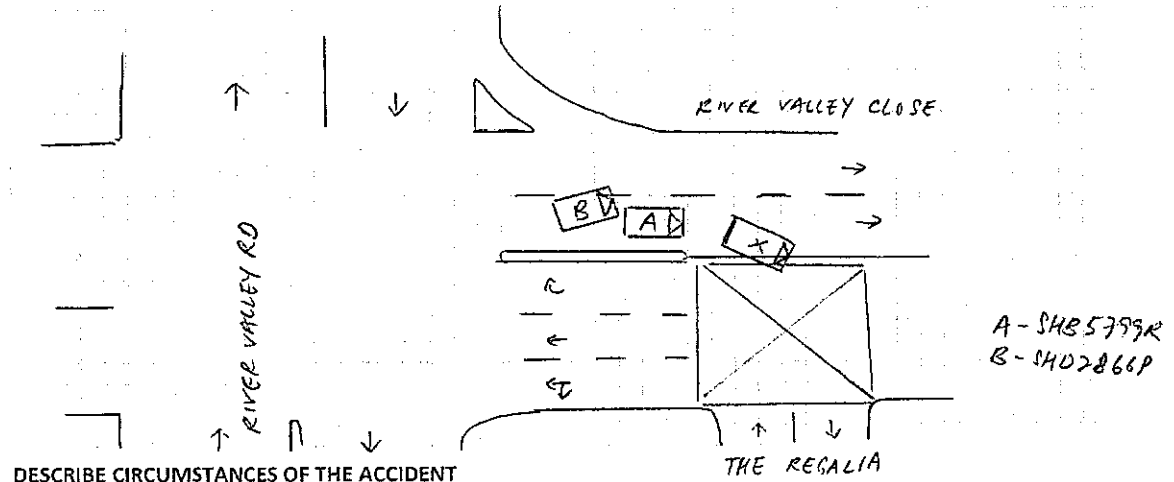
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

[illegible]

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature _____

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

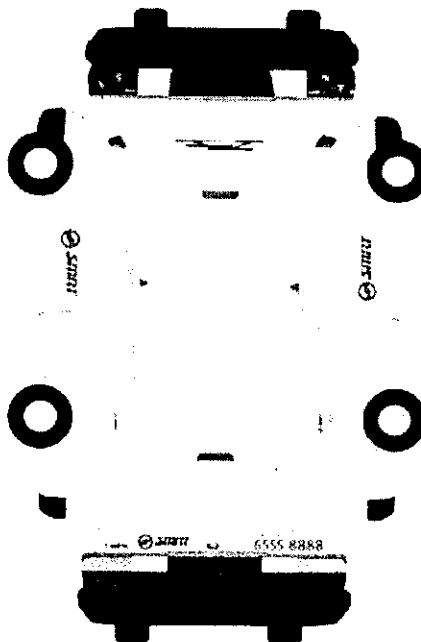
NRIC/FIN No.:

SMRT Accident Vehicle Repair Estimates

Ca 117

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5799R
 Ref. No : TAX/01/18/2055
 Reg. Date : 24/01/2013
 Vehicle Type : TAXI
 Make : CHEVROLET EPICA 2.0 VCDI
 Model : EPICA-2.0
 Name of Driver : TAN THIAN KOO
 Type of Accident : HEAD TO REAR
 Date / Time of Accident : 09/01/2018 07:15:00 PM
 Accident Reported Date / Time : 10/01/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : IDAC
 Vehicle is Towed Back? : Yes
 Towed Back Date/Time : 09/01/2018
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024094028
 Special Instruction to ARC, if any :
 TOWED \$40 / SHD2866P (PRIME) NTUC - IDAC
 Prepared Date : 10/01/2018 03:23:11 PM



Sebastian
 11/1/18.

- Lump Sum Repair
 - Question Mark Item Photo
 - Photo After Paint
 90036121

sebastian.jiang@lkkauto.com.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:


 24/1/18

Chassis No : KL1LA69RJBB133235

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,014.00	0.00
Total Spray Painting Charges	: 1,296.00	0.00
Total Material Charges	: 6,237.78	7,893.06
Other Charges	: 1,356.88	0.00
TOTAL	: 9,904.66	0.00
Lum Sum Total	: 9,900.00	0.00
No. of Repair Days	: 6.00	0.00 4 days
Prepared / Adjusted By	:	
Arc / Surveyor Sign Off Date	: 10/01/2018 04:37:11 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 10/01/2018 04:20:37 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount : 0.00	Prepared Date : 1/10/2018 4:21:50 PM

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH REAR PORTION	1,014.00	0.00 600
Total Labour	1,014.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	0.00 200
TO RESPRAY REAR BOOT LID	378.00	0.00 200
TO RESPRAY REAR PANEL	180.00	0.00 100
TO RESPRAY REAR SPARE TYRE PANEL	180.00 ?	0.00
TO RESPRAY REAR FLOOR SIDE PANEL LH	180.00 ?	0.00
Total Spray Painting & Panel Beating	1,296.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
OWING CHARGE	80.00	0.00 X
O CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 X
O TRANSFER REAR TAILGATE MECHANISM	120.00	0.00 X
O PROVIDE LABOUR & MATERIAL TO REPLACE HIELD REAR BUMPER (NET)	140.00	0.00 ✓
O PROVIDE LABOUR & MATERIAL FOR DVERTISEMENT STICKER(NET)	296.88	0.00 ✓
O TEST AND REFIX REVERSE SENSOR YSTEM	120.00	0.00 30
O REMOVE AND INSTALL LUGGAGE OMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	0.00 50
O INSPECT RR LIGHTING, MECHANISMS & /ATER TEST RR LIGHTING FOR LEAKAGE	120.00	0.00 30
O REPLACE SUNDRY PARTS	100.00	0.00 20
O WASH AND VACUUM	60.00	0.00 X
O REMOVE & REFIT EXHAUST	120.00	0.00 50
Total Other Costs	1,356.88	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
33745100	REAR	6504569	BUMPER RR	1	1,238.00	10.00	1,114.20	Replace	Replace / <input checked="" type="checkbox"/> CRK	No
36873838	REAR		ABSORBER ENGY RR BUMPER	1	70.00	10.00	63.00	Replace	Replace <input checked="" type="checkbox"/> CRK	No
36941154	REAR	6504571	BEAM RR BUMPER IMPACT	1	1,221.00	10.00	1,098.90	Replace	Replace ?	No
36858575		6504584	REFLECTOR REFLEX RR LH	1	264.00	10.00	237.60	Replace	Replace <input checked="" type="checkbox"/> CRK	No
	REAR		SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace ?	No
	REAR		BRACKET RR BUMPER SIDE LH	1	49.00	10.00	44.10	Replace	Replace ?	No
36633534	REAR		BRACKET RR BUMPER SIDE RH	1	49.00	10.00	44.10	Replace	Replace ?	No
36418400			MUFFLER A-EXH,RR	1	2,909.00	10.00	2,618.10	Replace	Replace <input checked="" type="checkbox"/> CRK	No
			EXHAUST PIPE MOUNTING, REAR	2	4.40	10.00	7.92	Replace	Replace ?	No
6636630	REAR	6504631	REAR BOOT LID	1	974.00	10.00	876.60	Replace	Replace <input checked="" type="checkbox"/> CRK	No
6634023	REAR	6504567	EMBLEM REAR	1	44.00	10.00	39.60	Replace	Replace <input checked="" type="checkbox"/> CRK	No
6634035	REAR	6504564	LETTERING:"CHEVR OLET"	1	29.00	10.00	26.10	Replace	Replace <input checked="" type="checkbox"/> CRK	No
6634897	REAR	6504565	LETTERING:"EPICA LT"	1	28.00	10.00	25.20	Replace	Replace <input checked="" type="checkbox"/> CRK	No
6851765	REAR	6504566	LAMP BACK UP LH	1	151.00	10.00	135.90	Replace	Replace <input checked="" type="checkbox"/> CRK	No SCR
	COMMO N		SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace <input checked="" type="checkbox"/> CRK	No
	COMMO N		STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace <input checked="" type="checkbox"/> CRK	No
3632015	REAR	6504636	PANEL END REAR	1	255.00	10.00	229.50	Replace	Replace <input checked="" type="checkbox"/> CRK	No
	COMMO N	4006314	SEALANT SIKAFLEX	1	37.00	0.00	37.00	Replace	Replace <input checked="" type="checkbox"/> CRK	No
3515711			PANEL SPARE TYRE	1	2,299.00	10.00	2,069.10	Repair	Replace <input checked="" type="checkbox"/> CRK	No ?
	BODY		PNL SIDE LH SPARE TYRE	1	650.00	10.00	585.00	Replace	Replace <input checked="" type="checkbox"/> CRK	No ?
			JACK FOAM COVER	1	35.00	10.00	31.50	Replace	Replace <input checked="" type="checkbox"/> CRK	No
3851763	REAR	6504563	LAMP RR COMBINATION LH	1	415.00	10.00	373.50	Replace	Replace <input checked="" type="checkbox"/> CRK	No
TOTAL MATERIALS								7,797.22	9,866.32	
TOTAL MATERIALS(Discounted)							6,237.78	7,893.06		

dded Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									



SMRT Automotive Service Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68682823

Accident Reporting Number : 68682672

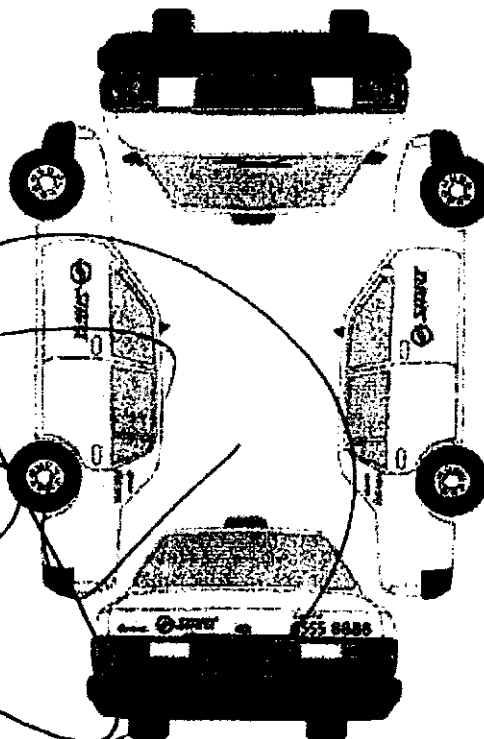
15-1-18 15:29
APV 16-1-18 / 10:29
16-1-18 / 14:29

SMRT Accident Vehicle Repair Estimates

11-1-18/14:29

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No SHB5799R
Ref. No TAX/01/18/2055
Reg. Date 24/01/2013
Vehicle Type TAXI
Make CHEVROLET EPICA 2.0 VCDI
Model EPICA-2.0
Name of Driver TAN THIAN KOO
Type of Accident HEAD TO REAR
Date / Time of Accident 09/01/2018 07:15:00 PM
Accident Reported Date / Time 10/01/2018 12:00:00 AM
Surveyor is Required? Yes
Survey by IDAC Sebastian
Vehicle is Towed Back? Yes
Towed Back Date/Time 09/01/2018
Replacement Vehicle issued? No
Accident Repair Job Card No : 000024094028
Special Instruction to ARC, if any :



TOWED \$40 / SHD2866P (PRIME) NTUC - IDAC L/S
BEFORE PAINT PHOTO AND AFTER PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL
SURVEYOR SEBASTIAN (LKK) & Email : sebastianyeang @lkkauto.com HP:90036121
LUMP SUM REPAIR

Prepared Date : 10/01/2018 03:23:11 PM

Recording Camera



Radio Antenna

1st witness

N

Date

11-1-18

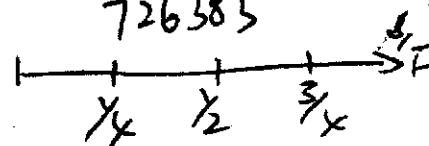
2nd witness

Date

Supplementary

to Refer to the Supplementary part 1/18

726383



726379 km

QC 15/1/18 1725 pass

LEE SHENG AUTO PTE LTD

Vehicle Return Date: 15/01/2018

Vehicle Return Time: 15:24

SMRT staff sign: _____

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : KL1LA69RJBB133235

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	1,014.00	600.00
Total Spray Painting Charges	1,476.00	600.00
Total Material Charges	4,085.62	3,404.50
Other Charges	1,276.88	-404.50
TOTAL	7,852.50 14,751.08	4,200.00
Lum Sum Total	0.00	0.00
No. of Repair Days	6.00	4.00 /
Prepared / Adjusted By		SEBASTIAN (LKK)
Arc / Surveyor Sing Off Date	10/01/2018 04:37:11 AM	11/01/2018 02:23:04 AM

Prepared / Adjusted Date :

Remarks :

Prepared Date : 10/01/2018 04:20:37 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1801-0598

Invoice No :

Quotation Date : 23/1

Invoice Date :

Invoice Amount : 0.00

Prepared Date : 1/10/2018 4:21:50 PM

Section D - Details of Repair Estimates**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH REAR PORTION	1,014.00	600.00 /
Total Labour	1,014.00	600.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	200.00 /
TO RESPRAY REAR BOOT LID	378.00	200.00 /
TO RESPRAY REAR PANEL	180.00	100.00 /
TO RESPRAY REAR SPARE TYRE PANEL	180.00	0.00
TO RESPRAY REAR FLOOR SIDE PANEL LH	180.00	0.00
TO RESPRAY REAR BUMPER REINFORCEMENT	180.00	100.00 /
Total Spray Painting & Panel Beating	1,476.00	600.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00
TO TRANSFER REAR TAILGATE MECHANISM	120.00	0.00
TO PROVIDE LABOUR & MATERIAL TO REPLACE SHIELD REAR BUMPER (NET)	140.00	140.00 /
TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET)	296.88	296.88 /
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	30.00 /
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	50.00 /
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	30.00 /
TO REPLACE SUNDRY PARTS	100.00	20.00 /
TO WASH AND VACUUM	60.00	0.00
TO REMOVE & REFIT EXHAUST	120.00	50.00 /
Lump Sum Adjustment by Surveyor	0.00	-1,021.38
Total Other Costs	1,276.88	-404.50

14761.08

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached	
93745100	REAR	6504589	BUMPER RR	1	1,238.00	10.00	1,114.20	Replace	Replace	No	CRK
96873838	REAR		ABSORBER ENGY RR BUMPER	1	70.00	10.00	63.00	Replace	Replace	No	CRK
96941154	REAR	6504571	BEAM RR BUMPER IMPACT	1	1,221.00	10.00	1,098.90	Replace	Replace S	No	DT
96858575		6504584	REFLECTOR REFLEX RR LH	1	284.00	10.00	237.60	Replace	Replace	No	CRK
	REAR		SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace S	No	DMG
	REAR		BRACKET RR BUMPER SIDE LH	1	49.00	10.00	44.10	Replace	Check	No	X
96833534	REAR		BRACKET RR BUMPER SIDE RH	1	49.00	10.00	44.10	Replace	Check	No	X
96418400			MUFFLER A-EXH,RR	1	2,909.00	100.00	0.00	Replace	Repair	No	R
			EXHAUST PIPE MOUNTING, REAR	2	4.40	10.00	7.92	Replace	Check	No	X
96636830	REAR	6504831	REAR BOOT LID	1	974.00	100.00	0.00	Replace	Repair	No	R
96634023	REAR	6504567	EMBLEM REAR	1	44.00	10.00	39.60	Replace	Replace	No	
96634035	REAR	6504584	LETTERING:"CHEVR OLET"	1	29.00	10.00	26.10	Replace	Replace	No	
96634897	REAR	6504565	LETTERING:"EPICA LT"	1	28.00	10.00	25.20	Replace	Replace	No	
96851765	REAR	6504588	LAMP BACK UP LH	1	151.00	10.00	135.90	Replace	Replace	No	SCR
	COMMO N		SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace	No	
	COMMO N		STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace	No	
96632015	REAR	6504836	PANEL END REAR	1	255.00	100.00	0.00	Replace	Repair	No	R
	COMMO N	4006314	SEALANT SIKAFLEX	1	37.00	0.00	37.00	Replace	Replace	No	
96515711			PANEL SPARE TYRE	1	2,299.00	10.00	2,069.10	Repair	Check	No	X
	BODY		PNL SIDE LH SPARE TYRE	1	650.00	10.00	585.00	Replace	Check	No	X
			JACK FOAM COVER	0	35.00	10.00	0.00	Replace	Not given	No	X
96851763	REAR	6504563	LAMP RR COMBINATION LH	1	415.00	10.00	373.50	Replace	Replace	No	
96632854	REAR	6504832	REAR BOOT WEATHERSTRIP	1	49.00	10.00	44.10	Replace	Replace S	No	
TOTAL MATERIALS					10,984.20			4,085.82	3,404.50		
TOTAL MATERIALS(Discounted)								4,085.62	3,404.50		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
96632854	REAR	REAR BOOT WEATHERSTRIP	1	49.00	10.00	44.10	Replace	Replace	No
TOTAL SUPPLEMENTARY MATERIALS						44.10			

3404.50
 + 600.00
 + 1216.88

 5221.38
 - 202

 4177.10

45 \$4200/-
 Sebastian
 26/1/2018



National Assessment Centre Services


51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



Thatcham escribe

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC18001395/Svd3e2			
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556		Date: 02-02-2018	
		Code: INC4	
1. Policy Particulars : THIRD PARTY CLAIM			
Insured Veh.	SHD 2866P	Veh. Inspected	SHB 5799R
Policy No.	5068045737-03	Coverage (\$)	0.00
Claim No.	MT/0977221-002	Excess (\$)	0.00
Assign From		Assign Date	11/01/2018
2. Vehicle Particulars & Condition			
Make & Model	CHEVROLET EPICA	c.c	1991
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	KL1LA69RJBB133235	Colour	MAROON
Odometer	726306	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	205/55 R15	FALKEN	6 mm
L/H Front Tyre	205/55 R15	FALKEN	6 mm
R/H Rear Tyre	205/55 R15	FALKEN	6 mm
L/H Rear Tyre	205/55 R15	FALKEN	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	09/01/2018	Inspection Date	11/01/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days	

**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 5799R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	BUMPER RR (DISC 10%)	CRACKED	1,238.00	1,114.20
1	ABSORBER ENGY RR BUMPER (DISC 10%)	CRACKED	70.00	63.00
1	BEAM RR BUMPER IMPACT (DISC 10%)	DENTED	1,221.00	1,098.90
1	REFLECTOR REFLEX RR LH (DISC 10%)	CRACKED	264.00	237.60
1	EMBLEM REAR (DISC 10%)	NECESSARY	44.00	39.60
1	LETTERING:"CHEVROLET" (DISC 10%)	NECESSARY	29.00	26.10
1	LETTERING:"EPICALT" (DISC 10%)	NECESSARY	28.00	25.20
1	LAMP BACK UP LH (DISC 10%)	SCRATCHED	151.00	135.90
1	LAMP RR COMBINATION LH (DISC 10%)	CRACKED	415.00	373.50
1	REAR BOOT WEATHERSTRIP (DISC 10%)	TORN	49.00	44.10
1	SENSOR REVERSE (SN)	DAMAGED	180.00	180.00
1	SMRT LOGO (SN)	NECESSARY	7.80	7.80
1	STICKER DECAL 6555 8888 (SN)	NECESSARY	21.60	21.60
1	SEALANT SIKAFLEX (SN)	NECESSARY	37.00	37.00
1	BRACKET RR BUMPER SIDE LH	NOT NECESSARY	49.00	-
1	BRACKET RR BUMPER SIDE RH	NOT NECESSARY	49.00	-
2	EXHAUST PIPE MOUNTING, REAR @\$4.40	NOT NECESSARY	8.80	-
1	PANEL SPARE TYRE	NOT NECESSARY	2,299.00	-
1	PNL SIDE LH SPARE TYRE	NOT NECESSARY	650.00	-
1	JACK FOAM COVER	NOT NECESSARY	35.00	-
1	MUFFLER A-EXH, RR	TO REPAIR	2,909.00	-
1	REAR BOOT LID	TO REPAIR	974.00	-
1	PANEL END REAR	TO REPAIR	255.00	-
			10,984.20	3,404.50
<u>LABOUR</u>				
THATCHAM STANDARD REPAIR TIME ON BODY WORKS.			2,130.88	1,196.88
THATCHAM TTS STANDARD SPRAY PAINTING COST AND LABOUR.			1,476.00	600.00
TO REPLACE SUNDRY PARTS.			100.00	20.00

Report Ref No. NS/INC18001395/Svd3e2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
			3,766.88	1,816.88
GRAND TOTAL			14,751.08	5,221.38

RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)			4,200.00
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Report Ref No. NS/INC18001395/Svd3e2

YEANG WAI KEEN

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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