

Special Agent
ASS. REC BY:

REF: CS/A 8M18001394/R19d3⁵² Special Agent

From Person: Rasul
Kitty Teo of AXA Date/Time: 22/1/18 @ 5:52pm

Estimated Cost: OD - TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No: SJQ 3212C Insured: 62723892

at Workshop with Mova Automotive Tel: 62723892

of Blk 1008, Bkt Merah Lane 3 # 01-04 Claim No: S8M 00726

Policy No: NIL Excess: NIL

Sum Insured: 19/01/2018

Make of Veh: 24/01/2018 @ 15 fan yong Rd

(Client's Record): CA REV / REP. / REV 24 HRS

Date/Time: 3:09pm @ 23/1/18 Person Contacted: Nithan Status: OUT

Date/Time: ✓ Action/Information: SJQ 3212C - X

25/1/18 @ 2:44pm revised to Kitty Teo via Smart Claims.

08/8/18 @ 11:22am confirmed with Jia Yu final fig 61335, 5 days. (SMT+Labour)

ended @ 2735, 67% (Parts supplied by AXA @ 3523.50)

no lump sum.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CS/ASM18001394/R1qd3		
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 23-01-2018		
		Code : ASM		
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.		Veh. Inspected		SJQ 3212C
Policy No.		Coverage (\$)		0.00
Claim No.	S8M007L6	Excess (\$)		0.00
Assign From	SMART CLAIM (KITTY TEO)	Assign Date		23/01/2018
2. Vehicle Particulars & Condition				
Make & Model		c.c		0
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer		Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date		19/01/2018		Inspection Date
Survey held at		15 FAN YONG ROAD		
Repairer		MOVA AUTOMOTIVE PTE LTD		
5a. Remarks				
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)				
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				

Celine Fong (LKKAUTO)

From: nitha <nitha@moval.com.sg>
Sent: Monday, 22 January 2018 5:52 PM
To: LOW Garnet
Cc: NGUETTE Kadi; SG AXA Insurance SM AXA SGP - Motor Survey; 'Enny'; 'Samuel'
Subject: OD CLAIMS - SJQ3212C ACCIDENT ON 19/01/18 AT CHURCH STREET
Attachments: AXA - PART LISTS.xls; GIA RPT.pdf; EST .pdf

Categories: Shekhar

Dear Garnet & Kadi,
Good Day,

Kindly find the attachment of part list.

Dear Survey team,
Kindly arrange surveyor for the above mention vehicle.

Thank You.

Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314





Service Request Details

Claim

S8M007L6

Reference

None

Loss Date

January 19, 2018

Request Date

January 23, 2018

Due Date

January 30, 2018

LKK AUTO CONSULTANTS PTE LTD (OD) ▼

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated survey and authorize

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SJQ3212C

Make

VOLKSWAGEN

Service Address

Blk 1008, , , 159722

Primary Contact/Insured

SOK FAN AMY MRS CHOO YOO KEONG WONG
61 MOUNT SINAI DRIVE, #20-01, 277113, Singapore, Singapore

amywsf55@yahoo.com.sg

Claim Handler

Kitty TEO
6568804602
kitty.teo@axa.com.sg

Additional Instructions
EXCESS NIL

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 8 August 2018 11:22 AM
To: Jia Yu; Taufikh (LKKAUTO); Rasul (LKKAUTO); SUR; CS A Team; Admin A
Cc: Hsiao Tong (LKKAUTO)
Subject: RE: Outstanding Pending Finalise

Dear Jia Yu,

WITHOUT PREJUDICE

SJQ 3212C – Confirm final fig \$1,335.00 before excess \$0/- & GST and 5 repair days.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Yu <jiayu@movs.com.sg>
Sent: Monday, 6 August 2018 10:31 AM
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; Rasul (LKKAUTO) <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: FW: Outstanding Pending Finalise

Hi All,

Appreciate the settling of some of the finalise cases for me and Samuel.
However there are still some outstanding ones listed below.

Samuel Cases

1. SJP7465T (RASUL)
2. SKB9800H (RASUL)
3. SJM3443Z (TAUFIKH)
4. SKS2100B (TAUFIKH)
5. SJQ3212C (RASUL)

Jia Yu Cases

1. SKN8344B (TAUFIKH)
2. SDD19D (TAUFIKH)

As this cases have been dragging for too long,
Please help to expedite and we await your response.
Thank You.

Best Regards,

Jiayu

Mova Automotive Pte Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: S8M007L6

Date: 25th January 2018

Our Ref: CS/ASM18001394/R1qd3

The Motor Claims Department
AXA Insurance Singapore Pte L td

Attn: Kitty

Dear Sirs/Mdm

PRELIMINARY ADVICE OF VEHICLE NO. SJQ 3212C .

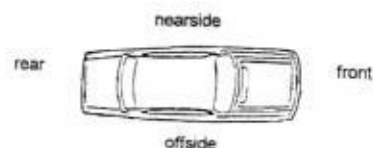
We thank you for the instruction on 22/01/2018 .

Please be informed that we had conducted the inspection of the abovementioned vehicle on 24/01/2018 (11.28am) at the premises of M/s MOVA and have the following to report:-

Workshop Estimate Amount	: S\$ <u>4,070.00</u> .
Revised Estimate Amount	: S\$ <u>3,110.00</u> .
"Check" Items Amount	: S\$ <u>510.00</u> .
Total	: S\$ <u>3,620.00</u> .
Market Value	: S\$ <u>20,000.00</u> .
LTA Reimbursement Value	: S\$ <u>10,576.00</u> .
Nett Value	: S\$ <u>9,424.00</u> .

Description of Damage:

The vehicle sustained damages at the o/s front portion.



Comments/ Present Status:

Damages consistent.

Repair cost economical.

Estimated normal period for repairs: 05 working days.

We have authorised the repairs.

Yours faithfully

Rasul
Automobile Assessor

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	20/01/2018 10:11
Date Of Accident	19/01/2018 19:15
Exact Location Of Accident	CHURCH STREET
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJQ3212C
Insured/Policyholder	
Name Of Registered Owner	WONG SOK FAN AMY MRS.CHOO
NRIC No	S1159224D
Email Address	AMYWSF55@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-96862887
Alternative Phone No	OFFICE-96862887

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	NEW BEETLE 1.6 (A)+S2E+3L2+RCA

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	VPA/ P1235425
Cover Note Number	

Driver

Name of Driver	WONG SOK FAN AMY MRS.CHOO
NRIC No	S1159224D
Date Of Birth	15/10/1955
Occupation	INDOOR
Date Of Driving Pass	23/04/1981
Driving Experience	36 YEARS AND 8 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96862887
Fax Number	
Contact Number	OFFICE-96862887
EMail Address	AMYWSF55@YAHOO.COM.SG

Address 61 MOUNT SINAI DRIVE #20-01
 Postcode 277113
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OWNER
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident SIDE SWIPE
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles involved in the accident
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? YES
 If Yes, Please state which Police Station
 Police Station Name CLEMENTI NEIGHBOURHOOD POLICE CENTRE
 Police Station Address ROAD: NO. 20 CLEMENTI AVENUE 5, POSTCODE: 129858, COUNTRY: SINGAPORE
 Police Station Contact TEL NO: 1800-8729999 - FAX NO: 67748639
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number WC1305B
 Vehicle Make/Model/Colour
 Details Of Properties
 Vehicle Category GOODS VEHICLE
 Name of Driver LIANG YU
 NRIC/Passport Number G2404915P
 Contact Number
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

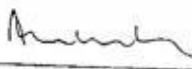
SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to renew policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

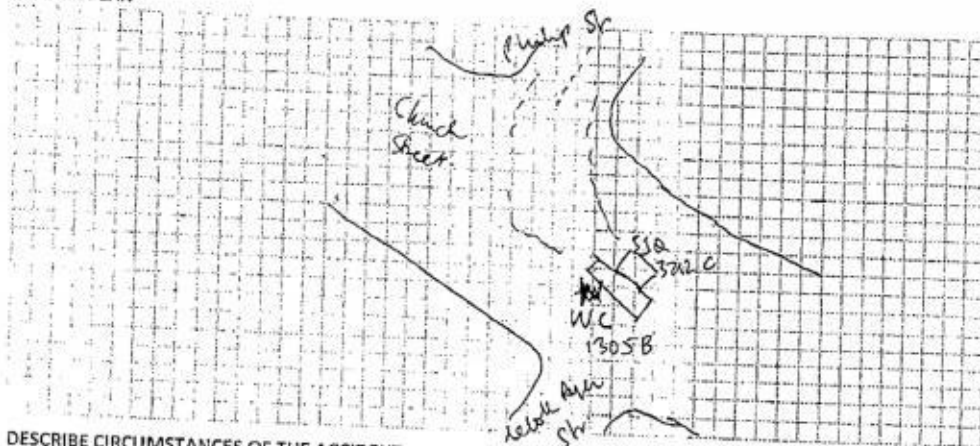

Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Around 7-7:15pm on 19/1/18, I was driving along Philip Street. Noticed a cement mixer ~~car~~ ^{truck} come out of the Golden Shoe Construction site & end across the 2 lanes, stopping traffic. ^{in front of my right} I then proceeded along both Philip St and Church Street. When traffic light turned green at junction of Philip St and Church St, all cars have left into Church St. the cement mixer ^{was in front} ~~was to my right~~.

After I got to Church St, I signalled to keep right, to the 2nd/3rd lane to head in direction of Tinsley Green. Traffic was dead in front and I was going slowly expecting to change ^{from 2nd to 3rd lane} at Tinsley Green St.

I was going very slowly when suddenly I saw the cement mixer ~~to my right~~ ^{approach on my right}. It was going very fast and I stopped and honked, it still kept moving and hit my car on the right side, the wheel guard/fender, side window. I was stuck in my car as the truck blocked my door and could not get out. I ~~was~~ ^{rolled} down my window to report him to reverse his cement mixer so I could get out of my car. ~~His~~ ^{As} my car was stuck by the wheel of the mixer and could not move my wheels at all.

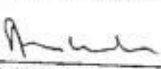
After he reversed his truck, I got ~~out~~ ^{into} his parkade and he drove off to the left side of the road in the direction of Collyer Quay.

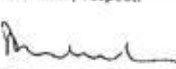
PRC driver Liang Tu

Driving licence G2404915R Cement mixer truck WC 1305B

DECLARATION

I/We declare the foregoing particulars are true in every respect.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	9224D

Vehicle Details

Vehicle No.:	SJQ3212C
Vehicle to be Exported:	Yes
Intended De-registration Date:	22 Jan 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	NEW BEETLE 1.6 A 6SPD
Primary Colour:	Yellow
Manufacturing Year:	2009
Engine No.:	LTA1701803
Chassis No.:	WVWZZZ9CZ9M557592
Maximum Power Output:	75.0 kW (100 bhp)
Open Market Value:	\$17,594.00
Original Registration Date:	<u>30 Apr 2009</u>
First Registration Date:	30 Apr 2009
Transfer Count:	0
Actual ARF Paid:	\$17,594.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Apr 2019
PARF Rebate Amount:	\$9,676.00

1/22/2018

PARF/COE Rebate Enquiry

Intended COE Rebate Details

COE Expiry Date:	29 Apr 2019
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$7,090.00
COE Rebate Amount:	\$900.00
Total Rebate Amount:	\$10,576.00

The information contained herein is correct as at 22 Jan 2018

OK

20,000
10,576

9,424

9K

Volkswagen New Beetle 1.6A

Price	\$19,900 20,000
Reg date	05-Mar-2009 APR
Manufactured	2007
Mileage	102,137 km
Transmission	Auto
Engine Capacity	1,595 cc
Road Tax	\$740 per year
Power	75.0 kW (100 bhp)
Curb Weight	1,309 kg
Features	4 Cylinders Inline 8 Valves SOHC Engine, 6 Speed (A) Transmission, Airbags, ABS, Side Mirror Indicators.
Accessories	Sports Rims, Leather Seats, CD Changer, Reverse Sensors, Fog Lamps.
Description	(We Assure 100% Genuine Mileage,) Cute And Stylish Outlook. Well Taken Care Of By Owner. Car Is In Pristine Tip Top Condition. View To Believe. Call Now To View The Car.
COE	\$7,589
OMV	\$19,185
ARF	\$19,185
Depreciation	\$9,270 / year
No. of owners	4
Type of Vehicle	Hatchback
Availability	Available

Seller Information

Company	Swee Watt Motor Trading	
	» dealer's pricelist	
	» 18 vehs sold 10 vehs available	
Address	61 Ubi Avenue 2 #02-10	
Location	Automobile Megamart View all Volkswagen at this location	
Office No	63441932	
Contact Person(s)	Ms Ivy	97370832
	Mr Ivan	97570832
	Kelvin	96350832
	Mr Ang	98320832





SERVICE REQUESTS

MESSAGES

CLAIMS

~~8800746~~
 8800746
 8800746
 8800746

<< Assessment Details

General & Workshop Details

Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary

General Details

Workshop Details

Involving

1 2009 VOLKSWAGEN BEETLE 1.6
(SJQ3212C)

Total Rebate Amount

0

Date of Loss

January 19, 2018

Nett Loss Amount

\$0.00

Time of Loss

19.15

Assigned Workshop

MOVA AUTOMOTIVE PTE LTD

Loss Description

SIDE SWIPE

Target Date of
Completion *

02/03/2018



Comment

Days of work
completion *

12


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Assessment Details

[General & Workshop Details](#) [Vehicle & Driver Details](#) [Vehicle Condition](#) [Taxes & Ratio](#) [Parts & Labour](#) [Miscellaneous](#) [Summary](#)

Parts

Add

EDIT	SR NO	QUAN TTY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DISC OUNTS	PART PRICE(NET)	ACTION (PARTS)	REMOVE
☐	1	1			FRONT BUMPER			692	935	SCR -	935	Reviewing	☐
☐	2	1			FRONT BUMPER SIGNAL LAMP RH - CHECK			50	0	SCR -	0	Reviewing	☐
☐	3	1			FRONT BUMPER SIDE GRILLE RH - CHECK				0	9, X 8m	0	Reviewing	☐
☐	4	10			FRONT BUMPER CLIPS			18	4.5	nm -	45	Reviewing	☐
☐	5	1			HEADLAMP RH - CHECK			240	0	CRA -	0	Reviewing	☐

1/22/2018

Claim Portal

EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DISC COUNTN	PART PRICE(NET)	ACTION (PARTS)	REMOVE
	6	1			FRONT DOOR MIRROR RH			280	550	CR	550	Reviewing	
	7	1			FRONT FENDER RH			250	400	CR	400	Reviewing	
	8	1			FRONT FENDER COWLING RH			65	135	7.25	135	Reviewing	
	9	10			FRONT FENDER COWLING CLIPS			18	4.5	new	45	Reviewing	
	10	1			FRONT WHEEL RIM ALLOY RH - CHECK			650	0	ent	0	Reviewing	
	11	1			FRONT KNUCKLE ARM RH - CHECK			370	0	7.25	0	Reviewing	
	12	1			FRONT WHEEL HUB RH			740	165	7.25	165	Reviewing	
	13	1			FRONT WHEEL BEARING RH			92	210	7.25	210	Reviewing	

1/22/2018

Claim Portal

EDIT	SR NO	QUANTITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DISC QUINT%	PART PRICE(NET)	ACTION (PARTS)	REMOVE
	14	1			FRONT SUSPENSION LOWER ARM RH -CHECK			180	0	7.84	0	Reviewing	
	15	1			FRONT BALL JOINT LOWER ARM RH -CHECK			58	0	7.84	0	Reviewing	
	16	1			FRONT SHOCK ABSORBER RH -CHECK			90	0	7.84	0	Reviewing	

Labour

Add

EDIT	SR NO	REPAIR/REPLACE (LABOUR)	PART NAME	LABOUR R/L	LABOUR REPAIR	PAINT	ACTION (LABOUR)	COMMENT	REMOVE
	1		TO KNOCK & STRAIGHTEN FRONT DOOR RH. REMOVE AND REPLACE ACCIDENT DAMAGED PARTS. TO REALIGN ALL CONNECTION	0	600	400	0	Reviewing	
	2		TO SPRAY PAINT ON FRONT BUMPER FENDER RH, FRONT DOOR MIRROR RH, FRONT DOOR RH	0	0	500	650	Reviewing	
	3		TO REMOVE AND REPLACE FRONT SUSPENSION RH	0	200	120	0	Reviewing	

1/22/2018

Claim Portal

EDIT	SR NO	REPAIR/REPLACE (LABOUR)	PART NAME	LABOUR R&R	LABOUR REPAIR	PAINT	ACTION (LABOUR)	COMMENT	REMOVE
	4		TO COMPUTER WHEEL ALIGNMENT	0	80 / 60	0	Reviewing		



SERVICE REQUESTS

MESSAGES

CLAIMS



Assessment Details

Summary

Miscellaneous

Parts & Labour

Taxes & Ratio

Vehicle Condition

Vehicle & Driver Details

General & Workshop Details

Add

EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
☐	1	TOWING CHARGE	Reviewing	55 /	SPECIAL NET	
☐	2	FRONT TYRE RH - CHECK	Reviewing	200 0 <i>quatched</i>	SPECIAL NET	



SERVICE REQUESTS

MESSAGES

CLAIMS

Assessment Details

Summary

Miscellaneous

Parts & Labour

Taxes & Ratio

Vehicle Condition

Vehicle & Driver Details

General & Workshop Details

Claim Amount \$4,070.00

CATEGORY

ESTIMATE

REVISED AMOUNT

Spare Parts

\$2,485.00

\$2,485.00

Labour

\$880.00

\$880.00

Paint

\$650.00

\$650.00

Miscellaneous

\$55.00

\$55.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Resm

HP 90010068

5 days

9/9

excess: nil

Authorised

Resm by print



BLOCK 1008 BUKIT MERAH LANE 3 #01-04

Singapore 159722

SPARE PARTS

Job Order No. :	<u>12 DAYS OD A.X.A</u>
Branch :	<u>15 Fan Yoong Road</u>
Fax No. :	<u>62643151</u>
Tel No. :	<u>62623377</u>
Name :	<u>Samuel Ng HP 90616581</u>
DATE :	<u>22/1/2018</u>

[illegible]

Shiau Chan (LKKAUTO)

From: Samuel <samuel@movs.com.sg>
Sent: Thursday, 8 February 2018 10:49 AM
To: Rasul (LKKAUTO)
Cc: Admin-D (LKKAUTO); Shiau Chan (LKKAUTO)
Subject: FW: SJQ3212C Photo Check Item
Attachments: SJQ3212C EST-.pdf; IMG_20180208_103556_resized_20180208_104006406.jpg; IMG_20180208_103600_resized_20180208_104005804.jpg; IMG_20180208_103606_resized_20180208_104005177.jpg; Copy of AXA - PART LISTS.xls

From: Samuel [mailto:samuel@movs.com.sg]
Sent: 08 February 2018 10:48
To: 'Rasul (LKKAUTO)'
Cc: 'Admin-D (LKKAUTO)'; 'Shiau Chan (LKKAUTO)'
Subject: RE: SJQ3212C Photo Check Item

Dear Rasul,

I have miss out the photo check item of front fender cowling RH (estimate no.9) and supplementary.

Please kindly approve it and revert to me the marking estimate.

Your support is highly appreciated!

Best Regards,
Samuel Ng

From: Rasul (LKKAUTO) [mailto:Rasul@lkkauto.com]
Sent: 07 February 2018 09:12
To: Samuel
Cc: 'LOW Garnet'; Admin-D (LKKAUTO); 'Enny'
Subject: RE: SJQ3212C Photo Check Item

Hi Samuel,

Supplementary done. Can check with my colleague Dennis

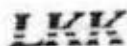
Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Samuel [mailto:samuel@movs.com.sg]
Sent: Tuesday, 6 February, 2018 5:39 PM
To: Rasul (LKKAUTO)

3/10/2018

Claim Portal



English (default) ▾

MOVA AUTOMOTIVE PTE LTD ▾



SERVICE REQUESTS

MESSAGES

CLAIMS

<< Assessment Details

General & Workshop Details

Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

Add

	EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
		1	TOWING CHARGE	Reviewing	55	SPECIAL NET	
		2	FRONT TYRE RH - CHECK	Reviewing	0	SPECIAL NET	
		3	RIVET (20PCS)	Reviewing	0	SUPPLEMENTARY	
		4	FRONT LINK ROD RH	Reviewing	0	SUPPLEMENTARY	
		5	FRONT SHOCK ABSORBER TOP MOUNT RH	Reviewing	0	SUPPLEMENTARY	
		6	FRONT SHOCK ABSORBER STOPPER RH	Reviewing	0	SUPPLEMENTARY	
		7	DOOR MIRROR LAMP RH	Reviewing	0	SUPPLEMENTARY	
		8	FRONT TYRE RH	Reviewing	200	PART WITHOUT PRICE DURING ESTIMATE	

Sheet 255.00
Labour 1080.00

Finalize Labour 1,335.00

3/10/2018

Claim Portal

MOVA AUTOMOTIVE PTE LTD ▾

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Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

Claim Amount

\$4,270.00

CATEGORY Labour

ESTIMATE \$880.00

REVISED AMOUNT \$880.00

CATEGORY Spare Parts

ESTIMATE \$2,485.00

REVISED AMOUNT \$2,485.00

CATEGORY Paint

ESTIMATE \$650.00

REVISED AMOUNT \$650.00

CATEGORY Miscellaneous

ESTIMATE \$55.00

REVISED AMOUNT \$255.00

3/10/2018

Claim Portal

MOVA AUTOMOTIVE PTE LTD ▾

Menu ←

⏪ Assessment Details

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Summary

General Details

Involving

1 2009 VOLKSWAGEN BEETLE 1.6 (SJQ3212C)

Date of Loss

January 19, 2018

Time of Loss

19.15

Loss Description

SJQ3212C (INSD) C/W WC1305B

Comment

Workshop Details

Total Rebate Amount

0

Nett Loss Amount

\$0.00

Assigned Workshop

MOVA AUTOMOTIVE PTE LTD

Target Date of Completion *

02/03/2018



Days of work completion *

12



SERVICE REQUESTS MESSAGES CLAIMS

8800746
8800746
06/30552

Assessment Details

General & Workshop Details

Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary

General Details

Involving

1 2009 VOLKSWAGEN BEETLE 1.6
(SJQ3212C)

Total Rebate Amount

0

Date of Loss

January 19, 2018

Nett Loss Amount

\$0.00

Time of Loss

19.15

Assigned Workshop

MOVA AUTOMOTIVE PTE LTD

Loss Description

SIDE SWIPE

Target Date of
Completion *

02/03/2018

Comment

Days of work
completion *

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