

INS CASE OWNER:

Belkang

CC 4 / FWD1800/380

1A283

LKK:

IDAC:

Surveyor:

WMP

DOI:

ASSIGNMENT

23/1/18

Date / Time:

22/01/18

Registered in Merimen:

23/01/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKH 7431X

Name of Insured:

FAIRUEZA BINTI RAMLAI

Insured Tel No.:

HP:

9854 7963

Excess Sec II :SS

D.O.A:

17/01/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

1201800001367

Policy No.:

ANPV2018-00000398

Make / Model:

VOLKSWAGEN JETTA -1.4 (A)

Place of Accident:

MCE AYE

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT (YES / NO) ; TP GIA REPORT (YES / NO)

Insured Liability:

%

Final ? Yes / No

SKB 6405K



INSRS:

WSP: BL Garage

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

24/01/18 (Actu)

SKB 6405K - X ; SKH 7431X - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

DATE / PIC

DATE / PIC

DATE / PIC

DATE / PIC

DATE / PIC

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RELIMINARY ADVICE Date/Time: 30/1/18

Sent By: HWP

FINALIZATION

Date/Time: 26-1-18

Confirm with:

Confirm by: WWP

Repair Cost:

45

S\$3,150

( 5 days)

Reduction:

45

%

Email ☒Call ☐

FINAL SETTLEMENT

Date/Time: 17-5-18

Confirm with: HWP

Email ☒Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No. : 21

If NO or B 28, Ass. Lit:

Repair Cost:

S\$3,150.00

01 REAR ENDORS TR

Loss of Rental (LOR):

S\$ 600.00

( 6 days)

x 100

Loss of Use (LOU):

S\$

(\$

x 1

days)

Loss of Income (LOI):

S\$

(\$

x

days)

OR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

ALTA Search

S\$ 7.45

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Total Cost

S\$

Total:

S\$ 3,751.45

Global Sum S\$:

FINAL PAYMENT

Date/Time: 17-5-18

Confirm with: HWP

Email ☒Call ☐

Fee 1:

S\$

3,751.45

Name 1:

BL GARAGE PIE LTD

Fee 2: (Strike if N.A.)

S\$

Name 2:

Fee 3: (Strike if N.A.)

S\$

Name 3:





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FWD SINGAPORE PTE LTD		Ref : CC4/FWD18001380/Aes3		
6 TEMASEK BOULEVARD #18-01 SUNTEC TOWER 4 SINGAPORE 038986		Date : 23-01-2018		
		Code : FWD		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SKH 7431X	Veh. Inspected	SKB 6405K	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	23/01/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	17/01/2018	Inspection Date	23/01/2018	
Survey held at	B L GARAGE PTE LTD 25 KAKI BUKIT ROAD 4 SYNERGY @ KB #03-24 SINGAPORE 417800			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

# B L GARAGE PTE. LTD.

25 Kaki Bukit Road 4 #03-24 Synergy@KB Singapore 417800

Tel: 9240 6288

Fax: 6702 3533

BUS. REGN. No.: 201613916C

## Third Party Claim Estimate Bill

Vehicle No: SKB 6405K

Asher TP FWD

Date: 22/01/2018

3rd Party Insurer:

Chassis No: JSAE1C31500206264

Accident Date: 17/01/2018

Model: Suzuki Swift

	List Items	
1	Tailgate <i>Bye</i>	638.25 +
1	Tailgate lock <i>MM</i>	198.75 +
1	Tailgate rubber <i>MM</i>	98.30 +
1	Rear bumper (Sports) <i>Del'd</i>	597.00 —
2	Rear bumper side retainer LH/RH @ 24.30 <i>MM</i>	48.60 —
1	Rear bumper lower garnish <i>Del'd</i>	473.65 —
2	Rear bumper reverse lamp LH/RH @ 66.00 <i>Rel'd</i>	132.00 — 66.
2	Rear bumper damper LH/RH @ 41.20 <i>MM</i>	82.40 +
1	Rear bumper tow cover <i>Del'd</i>	43.65 —
2	Rear bumper license plate lamp @ 31.00 <i>MM</i>	62.00 +
2	Rear exhaust mounting @ 21 <i>MM</i>	42.00 +
1	End panel <i>Del'd</i>	311.45 +
1	End panel top garnish <i>Del'd</i>	91.20 +
1	End panel air Vent <i>Del'd</i>	44.25 +
1	End panel keyless sensor <i>MM</i>	76.00 +
2	Taillamp LH/RH @ 302.45 <i>MM</i>	604.90 +
		3544.40
		Less 15% 531.66
		Subtotal 3012.74
	Special Nett	
1	Rear number plate <i>Del'd</i>	50.00 —
1	Rear bumper clips <i>MM</i>	38.00 —
1	Reverse sensor <i>Del'd</i>	250.00 — 1028
1	End panel sealant <i>MM</i>	60.00 +
1	Rear exhaust silencer <i>Best</i>	850.00 — 680.
		Subtotal 1248.00
		Balance C/F 4260.74
	Labour Charges	
	To remove and transfer of tailgate component	100.00 +
	To straighten and replace rear exhaust silencer	100.00 +

**B L GARAGE PTE. LTD.**

25 Kaki Bukit Road 4 #03-24 Synergy@KB Singapore 417800

Tel: 9240 6288

Fax: 6702 3533

BUS. REGN. No.: 201613916C

**Third Party Claim Estimate Bill**Vehicle No: **SKB6405K**Date: **22/01/2018**

3rd Party Insurer:

Chassis No: **JSAEZC31S00206264**Accident Date: **17/01/2018**Model: **Suzuki Swift**

To remove and refit rear inner trims, seat and garnishes	80.00	50
To remove and refit rear bumper sensor	60.00	40
To check wiring and lighting system	50.00	30
To apply undercoating on affected area	60.00	30
To spray paint on affected area	800.00	700
To straighten, repair, realign and replace damaged parts	800.00	600
Subtotal		2050.00
Grand total		6310.74

H/S Adrian L3  
23/01/18 0529p.

Total: 3982.43

H/S: 3150

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary detail(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.  
6 Temasek Boulevard  
#18-01 Suntec Tower 4  
Singapore 038986

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Clara Li Zi Rong

Date: 30 Jan 2018

## Preliminary Advice

Insured Vehicle No	: SKH7431X	Accident Date	: 17/01/2018
TP Vehicle No	: SKB6405K	Assignment Date	: 23/01/2018
Make	: SUZUKI SWIFT	Est. Duration of Repair	: 5 days
Date of Inspection	: 23/01/2018		
Inspection At	: BI Garage Pte Ltd (HQ) 25 KAKI BUKIT ROAD 4 #03-24 Singapore 417800		

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages ....rear.... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	6,310.74
Revised Amount	:S\$	3,982.43
Check Items (Estimated)	:S\$	0.00
Total	:S\$	3,982.43

Lump Sum Repair :S\$

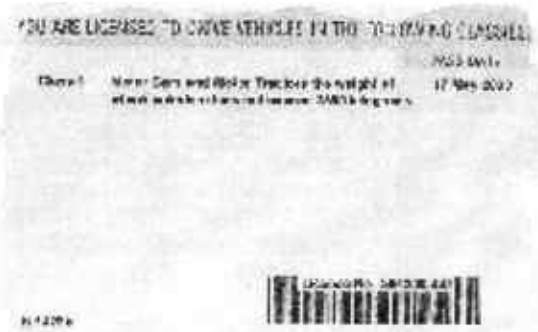
### Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

### Remarks

- ( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : We have not authorized repairs.

# Driving License





CERTIFICATE OF INSURANCE



CERTIFICATE OF INSURANCE

Please call +65 6322 7072 for FWD Emergency Assistance  
if Your Car breaks down or is involved in an accident.

All accidents must be reported within 24 hours of the incident regardless of whether it will lead to a claim.

POLICY NUMBER: PNPV2018-00000398 (Comprehensive - Prestige Plan)

Car plate number: SKH7431X

Your name (As the policyholder): Fairusza Binte Ramli

Coverage start date: 11/01/2018

Coverage end date: 10/01/2019

Covered geographical area: Singapore, West Malaysia and Southern Thailand

Who is insured to drive:

(a) You; and

(b) Anyone with a valid driving license who You give permission to drive Your Car.

Important things to know:

Your Policy comprises this Certificate of Insurance, the Contract, the Car Insurance Summary and any endorsements attached by Us. These documents should be read together as one. You must make sure that any person You give permission to drive Your Car understands Your duties under this Policy and complies with its conditions.

Your Policy is only valid if Your Car is being used for non-commercial activities in accordance with your contract.

Finance company: DBS Bank Ltd

We confirm that this Policy complies with The Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189).

Issued on: 11/12/2017

Abhishek Bhatia  
Chief Executive Officer  
FWD Singapore Private Ltd

Please immediately inform us if you want to  
or email us at [claims@fwd.com.sg](mailto:claims@fwd.com.sg) if any details  
in this Certificate of Insurance need to be changed.



## Status of Driving Licence

### QUALIFIED DRIVING LICENCE

Qualified Driving Licence No. : S8428958B  
Status of Qualified Driving Licence : Valid  
Class of Qualified Driving Licence : 3  
Expiry Date : Valid for life unless revoked, suspended or disqualified.

### PROVISIONAL DRIVING LICENCE

Provisional Driving Licence No. : S8428958B  
Status of Provisional Driving Licence : No Licence  
Class of Provisional Driving Licence :  
Expiry Date :

The above information is accurate as at 24/01/2018 12:01 AM.

## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Monday, 29 January 2018 10:09 AM  
**To:** amyliablgarage@gmail.com  
**Cc:** Vic (LKKAuto); Admin A; assignments  
**Subject:** RE: Notification of Accident Involving SKB6405K & SKH7431X \*\*\* LKK REF - CC4/FWD18001380/es3

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shirley Hiew (LKK Auto)  
**Sent:** Tuesday, 23 January 2018 5:27 PM  
**To:** amyliablgarage@gmail.com; assignments <assignments@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Cc:** Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Notification of Accident Involving SKB6405K & SKH7431X \*\*\* LKK REF - CC4/FWD18001380/es3

Dear Amylia,

We refer to the above matter.

Please be informed that we are currently pending for our insured's GIA report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

*To check availability of the case handler , you may contact the undersigned.*

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Amylia Wong [<mailto:amyliablgarage@gmail.com>]

**Sent:** Monday, 22 January, 2018 3:20 PM

**To:** Clara Li Zirong - SGUser

**Subject:** Re: Notification of Accident Involving SKB6405K & SKH7431X

Dear Sirs,

We agree to accept your list of surveyors and has chosen:

**LKK Auto Consultants Pte Ltd**

to carry out the PRI as SJE whereby the cost of survey will be bear by you.

Please send them the assignment. We await for their arrangement to survey the car.

Thanks & Best regards,  
*Amylia*

On Mon, Jan 22, 2018 at 2:17 PM, <[clara.li@fwd.com](mailto:clara.li@fwd.com)> wrote:

**WITHOUT PREJUDICE**

Dear Sir/ Madam,

We refer to your letter dated 22 January 2018 of the PRI Notice of your client's vehicle SKB6405K.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com). Thank you.*

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)

W [fwd.com.sg](http://fwd.com.sg)



**Endowment Plan**  
Get the biggest guaranteed return for a 3  
year plan available online.  
**Limited time offer!**

**2.02%**  
p.a.  
[fwd.com.sg](http://fwd.com.sg)  
**save now**

**From:** Amylia Wong [<mailto:amyliablgarage@gmail.com>]  
**Sent:** Monday, 22 January, 2018 12:09 PM  
**To:** SG Corporate Contact  
**Subject:** Notification of Accident Involving SKB6405K & SKH7431X

Our Ref : SKB6405K

Dear Sirs,

**Notification of Accident Involving SKB6405K & SKH7431X At ECP (MCE) Entering MCE Exit on 17/1/2018**

Please arrange for pre-repair inspection.

Kindly let us have your list of **Ten** surveyors for our consideration.

Please acknowledge upon receipt of the Notification of Accident during office hours

(Mon - Fri, 9:00am - 6:00pm)

**Thanks & Best regards,**  
**Amylia**

**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	23 Jan 2018 16:32	Clim Veh Model Changed	(202303) SUZUKI SWIFT 1.6 MT (M).	[A] Hiew May Fung
2	23 Jan 2018 16:32	Clim Created	Reg No: SKB6405K. Acct Date: 2018/01/17. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: BI Garage Pte Ltd (HQ)	[A] Hiew May Fung
3	23 Jan 2018 16:32	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : Infiniti Appraisal Service.	[A] Hiew May Fung
4	23 Jan 2018 16:32	Adj Next Rpt Changed	Next Rpt:Final Rpt, Due Date:2018/02/01	[A] Hiew May Fung
5	23 Jan 2018 16:32	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Hiew May Fung
6	23 Jan 2018 16:33	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Hiew May Fung
7	23 Jan 2018 16:49	Clim Registration Modified	Pol No:->PNPV2018-00000398.	[I] Clara Li Zi Rong
8	26 Jan 2018 13:58	Adj Adjuster Assigned	MARCUS CHUA -> ADRIAN LING	[A] CATHERINE CHONG KAI LING
9	30 Jan 2018 13:33	Adj Im. Advice Submitted	Next Rpt:Final Rpt, Due Date:2018/02/01	[A] Hiew May Fung
10	23 Apr 2018 11:41	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	23 Apr 2018 11:41	Clim Dtl Modified	JPJ Reg. Date: -> 2011/06/16.	[A] JOANNE LEE KHANG MIN
12	23 Apr 2018 11:41	Clim Details Notified		[A] JOANNE LEE KHANG MIN
13	24 Apr 2018 14:53	Adj Mandate Request	Cur.Req:3515.35:LIABILITY: 100% B:27 OI REAR ENDED TP QUANTUM: (a) COR w/ GST: \$3,150.00 + (b) LOU: \$360.00 (6days x \$60) + (c) LTA: \$5.35 Total: a+b+c = \$3,515.35 PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi

Date From



Date To



Audit Type None

Go

### ACTIVITY

[29/01/2018 10:07] Asher Sng Rong Yi:  
File Review: 100% B:27  
OI REAR ENDED TP

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Bill Name	Bill Ref No	Ref 1	Ref 2	Amount
1709361	30/01/2018 13:33	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKB6405K		10.70



## Print Received Message

This mail is associated with :

**\*SKB6405K (1201800001367)**  
**[SKH7431X]**

TP  
SUI KOK SENG  
Jan 17 2018 8:00AM  
[Fairusza Binte Ramlai]  
BI Garage Pte Ltd

**From** FWD Singapore Pte. Ltd. (HQ) (FWD\_SG), sent on 08/05/2018 10:34 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$3515.35) - SKB6405K - Claim Handler: Clara Li Zi Rong

Approved:3515.35.

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
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2	23 Jan 2018 16:32	Clim Created	Reg No: SKB6405K. Acct Date: 2018/01/17. Claim Type: TP, Insurer: FWD Singapore Pte. Ltd. (HQ), TP Insurer: AXA Insurance Pte Ltd (HQ), Workshop: BI Garage Pte Ltd (HQ)	[A] Hiew May Fung
3	23 Jan 2018 16:32	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : Infiniti Appraisal Service.	[A] Hiew May Fung
4	23 Jan 2018 16:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/02/01	[A] Hiew May Fung
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13	24 Apr 2018 14:53	Adj Mandate Request	Cur.Req:3515.35:LIABILITY: 100% B:27 OI REAR ENDED TP QUANTUM: (a) COR w/ GST: \$3,150.00 + (b) LOU: \$360.00 (6days x \$60) + (c) LTA: \$5.35 Total: a+b+c = \$3,515.35 PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi
14	08 May 2018 10:34	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/02/01	[I] Clara Li Zi Rong
15	08 May 2018 10:34	Adj Mandate Set	Approved:3515.35.	[I] Clara Li Zi Rong
16	21 May 2018 12:07	Adj Mandate Request	Cur.Req:3757.45:TP REVISED THE LOD TO CLAIM FOR LOR INSTEAD OF LOU. DOCUMENT UPLOADED FOR YOUR APPROVAL. TQ	[A] Asher Sng Rong Yi

Date From



Date To



Audit Type None

Go

### ACTIVITY

[29/01/2018 10:07] Asher Sng Rong Yi;  
File Review: 100% B:27  
OI REAR ENDED TP

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1709361	30/01/2018 13:33	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKB6405K		10.70

# Print Received Message

This mail is associated with :

\*SKB6405K (1201800001367)  
[SKH7431X]  
TP  
SUI KOK SENG  
Jan 17 2018 8:00AM  
[Fairusza Binte Ramlai]  
BI Garage Pte Ltd

From FWD Singapore Pte. Ltd. (HQ) (FWD\_SG), sent on 23/05/2018 18:19 PM.  
To LKK\_HQ  
Subject Alert - Adj Mandate Approved (S\$3757.45) - SKB6405K - Claim Handler: Clara Li Zi Rong

Approved:3757.45.

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	6575G

### Vehicle Details

Vehicle No.:	SKB6405K
Vehicle to be Exported:	No
Intended De-registration Date:	29 Jan 2018
Vehicle Make:	SUZUKI
Vehicle Model:	SWIFT 1.6 MT
Primary Colour:	Yellow
Manufacturing Year:	2010
Engine No.:	M16A1553392
Chassis No.:	JSAEZC31S00206264
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$14,706.00
Original Registration Date:	16 Jun 2011
First Registration Date:	16 Jun 2011
Transfer Count:	2
Actual ARF Paid:	\$14,706.00

### Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	15 Jun 2021
PARF Rebate Amount:	\$9,558.00

### Intended COE Rebate Details

COE Expiry Date:	15 Jun 2021
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$53,390.00
COE Rebate Amount:	\$18,047.00
<b>Total Rebate Amount:</b>	<b>\$27,605.00</b>

The information contained herein is correct as at 29 Jan 2018

# INSURANCE



redefining / Insurance

AXA Insurance Pte Ltd  
 1500 880 4584 (Within Singapore)  
 1500 4256 (International)  
 1500 4580 4140  
 axa@axa.com.sg  
 www.axa.com.sg

Group No. 04247

## Certificate of Insurance

This Certificate of Insurance is issued to the insured under the terms and conditions of the AXA Motor Insurance Policy No. 04247, which is a part of the AXA Motor Insurance Policy No. 04247, which is a part of the AXA Motor Insurance Policy No. 04247.

### Policy details

Policyholder name	SRI SUDHAKAR	Certificate number	042470113 / 1
Class	Comprehensive	Class of vehicle	15/2000/2000/2000
Plan type	Cover 10M	Vehicle type	15/2000/2000/2000
10M applicable	10M		
Vehicle identification number	SKD04056		
Period of insurance	from 06/07/2017 to 05/07/2018, 10:00 AM to 10:00 PM		
Insurance company	AXA		

### Persons or classes of persons entitled to drive\*

The insured is entitled to the insurance for the following persons or classes of persons:  
 1. The insured (SRI SUDHAKAR) is entitled to drive the vehicle.  
 2. The insured's spouse (SRI SUDHAKAR) is entitled to drive the vehicle.  
 3. The insured's children (SRI SUDHAKAR) are entitled to drive the vehicle.

The insured is entitled to the insurance for the following persons or classes of persons:  
 1. The insured (SRI SUDHAKAR) is entitled to drive the vehicle.  
 2. The insured's spouse (SRI SUDHAKAR) is entitled to drive the vehicle.  
 3. The insured's children (SRI SUDHAKAR) are entitled to drive the vehicle.

### Limitations as to use\*

The insured is entitled to the insurance for the following persons or classes of persons:  
 1. The insured (SRI SUDHAKAR) is entitled to drive the vehicle.  
 2. The insured's spouse (SRI SUDHAKAR) is entitled to drive the vehicle.  
 3. The insured's children (SRI SUDHAKAR) are entitled to drive the vehicle.

EX0755 15/2000/2000/2000 15/2000/2000/2000

1. The insured is entitled to the insurance for the following persons or classes of persons:  
 1. The insured (SRI SUDHAKAR) is entitled to drive the vehicle.  
 2. The insured's spouse (SRI SUDHAKAR) is entitled to drive the vehicle.  
 3. The insured's children (SRI SUDHAKAR) are entitled to drive the vehicle.

### Additional clauses & endorsements to your policy

The insured is entitled to the insurance for the following persons or classes of persons:  
 1. The insured (SRI SUDHAKAR) is entitled to drive the vehicle.  
 2. The insured's spouse (SRI SUDHAKAR) is entitled to drive the vehicle.  
 3. The insured's children (SRI SUDHAKAR) are entitled to drive the vehicle.

### AXA Insurance Pte Ltd

*[Signature]*

15/2000/2000/2000

### Important note

The insured is entitled to the insurance for the following persons or classes of persons:  
 1. The insured (SRI SUDHAKAR) is entitled to drive the vehicle.  
 2. The insured's spouse (SRI SUDHAKAR) is entitled to drive the vehicle.  
 3. The insured's children (SRI SUDHAKAR) are entitled to drive the vehicle.

15/2000/2000/2000

15/2000/2000/2000

15/2000/2000/2000

15/2000/2000/2000

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S1466575G



Name

SUI KOK SENG

徐國成

Race

CHINESE

Date of birth

24-10-1961

Sex

M

Country of birth

SINGAPORE

4191528



4191528

NRIC No. S1466575G



Date of issue

18-03-2008

Address

APT BLK 213 BEDOK NORTH STREET 1  
#03-135  
SINGAPORE 460213

# Driving License

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO: S9212684F



Name  
SUI WEI SEN WENSON  
徐偉森  
Date of Birth  
09-04-1992  
Place of Birth  
SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE



Identity Card No: S9212684F  
Name: SUI WEI SEN WENSON  
Date of Birth: 09 Apr 1992  
Licence No: 16 Oct 2010




NECA: S9212684F



Passport No: 22-09-2007

Address  
871 BLK 701 DECK NORTH STREET 1  
#02-13b  
SINGAPORE 465712

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Vehicle Description	Effective Date
Class 1	Motor cars with gross weight <= 3000kg and <= 17 seats and passengers, excluding off-road and BLV motor vehicles with trailer weight <= 2500kg	17 Dec 2010

License No: S9212684F





## SATISFACTION AND DISCHARGE VOUCHER

ACCIDENT INVOLVING VEHICLE NOS SKB6405K & SKH7431X  
ALONG ELP (MLE) Entering MLE Exit ON 17/1/2018 AT 08:30 HRS

This is to certify that my vehicle no. SKB 6405K has been satisfactorily repaired  
by M/S DL Garage and taken delivery on 27/1/2018 at  
19:15 (am/pm)

Signature of owner <sup>Driver</sup> [Signature]  
Name of Owner <sup>Driver</sup> Pur Wei Sen Wilson  
NRIC No S9212684 F

# B L GARAGE PTE LTD

25 KAKI BUKIT ROAD 4 #03-24 SYNERGY @KB SINGAPORE 417800

TEL: 9240 6288 FAX: 6702 3533

BUS. REGN. NO. 201613916C

29<sup>TH</sup> January 2018

Our reference: SKB6405K

Your reference: C4/FWD18001380/es3

FWD Singapore Pte. Ltd.  
6 Temasek Boulevard,  
#18-01 Suntec Tower Four,  
Singapore 038986  
Attn: Motor Claims Department

**BY HAND**

Dear Sirs,

Name of claimant: Sui Kok Seng

Address: Blk 213 Bedok North Street 1 #03-135 Singapore 460213

We are instructed by the claimant named above to claim damages against your insured/your insured's driver in connection with a road accident on **17 January 2018** along **ECP (MCE) Entering MCE Exit** involving our client's vehicle registration number **SKB6405K** and vehicle registration number **SKH7431X** driven by you/your insured's driver at the material time.

The said accident was caused by your insured/your insured's driver negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses as follow:-

Cost Of Repair	:	\$3, 150.00
Loss Of Rental @ \$120 x 6 days	:	\$ 720.00
LTA Search Fee	:	\$ 7.45
Total	:	\$3, 877.45

A copy of each supporting documents are enclosed:

- a) Our client's GIA Accident Report
- b) COE/PARF Certificate
- c) Certificate Of Insurance
- d) Owner's IC & Driving License
- e) Driver's IC & Driving License
- f) LTA Search
- g) Letter Of Authorisation
- h) Tax Invoice
- i) Satisfaction & Discharge Of Vehicle Voucher
- j) Rental Agreement & Official Receipt
- k) Correspondences regarding pre-repair survey and/or post repair inspection of our claimant's vehicle

# B L GARAGE PTE LTD

25 KAKI BUKIT ROAD 4 #03-24 SYNERGY @KB SINGAPORE 417800

TEL: 9240 6288 FAX: 6702 3533

BUS. REGN. NO. 201613916C

The demand herein is in respect of our client's claim for damages pertaining to their motor vehicle and any settlement following or subsequent of this demand shall not prejudice our client's claim in respect of damages and consequential loss in relation to personal injuries.

Our client's claim is quantified based on the supporting documents in our file. Until a settlement is reached, all negotiations are conducted on the basis that the damages quantified herein are subject to revision if so instructed by our client.

Please send to us an acknowledgement of receipt of this letter with 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice to you or your insurer.

Yours faithfully,



**B L GARAGE PTE LTD**

Encl.

### LETTER OF AUTHORITY

ACCIDENT ON 17/1/2018 AT 08:30 HRS INVOLVING  
VEHICLES NOS. SKB 6405K & SKH 7431X  
AT/ALONG ECP (MCE) Entering MCE Exit

I, Sui Kok Seng of NRIC No. S1466575G, owner of vehicle  
Reg.No SKB 6405K insured by AXA Insurance Pte Ltd under policy no.  
GA238913/1 do hereby authorize M/S B L Garage Pte Ltd as my representative to  
claim, write, negotiate, act & settle for me to claim for damages, loss of use and medical fees  
(if applicable) from the owner/driver or the insurer of vehicle no. SKH 7431X arising from  
the above mentioned accident.

I also authorize that the agreed settlement sum be made in favour of my representative  
M/S B L Garage Pte Ltd

and the said payment be forwarded to them as full and final discharge of my claim.

Dated this 22<sup>nd</sup> day of January 2018

Signature :  X

Name : Sui Kok Seng

Address : Blk 213 Bedok North St 1

: #03-135 Singapore 460213

:

NRIC No. : S1466575G

Contact No. : 97821191

## RELEASE

Claim Reference:	1201800001367
Surveyor's Reference:	CC4/FWD18001380/Aea3
TP Reference:	SKB6405K

We, **B L GARAGE PTE LTD** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SKB 6405K** ("Vehicle") to accept the sum of **\$3,757.45**, being the amount claimed for **\$3,150.00** (repair costs), **\$600.00** (loss of rental/ use), **\$ -** (loss of income), **\$7.45** (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **17/01/2018** (date of accident) at / along **ECP (MCE) ENTERING MCE EXIT** (location) involving vehicle no/s. **SKB 6405K** and **SKH 7431X**.

This is pursuant to the inspection conducted on **23/01/2018** (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SKH 7431X** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 06 day of 08 2018

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]  
For and on behalf of the "Claimant"



LWP

[FWD's appointed surveyor with Co. Stamp]  
For and on behalf of FWD Singapore Pte. Ltd.

# INVOICE

B L GARAGE PTE LTD  
25 KAKI BUKIT ROAD 4  
#03-24 SYNERGY @ KB  
SINGAPORE 417800  
TEL: 9240 6288 FAX: 6702 3533

INVOICE NO: BL-10034  
DATE: 29/1/2018  
VEHICLE NO: SKB6405K  
MAKE: SUZUKI  
MODEL: SWIFT

FWD SINGAPORE PTE. LTD.  
6 TEMASEK BOULEVARD  
#18-01 SUNTEC TOWER FOUR  
SINGAPORE 038986  
ATTN: MOTOR CLAIMS DEPARTMENT

ACCIDENT INVOLVING SKB6405K & SKH7431X ALONG ECP (MCE) ENTERING MCE EXIT ON  
17/01/2018 08 : 30HRS

S/N	DESCRIPTION	AMOUNT
1	INCLUSIVE OF SUPPLYING PARTS, LABOUR, PANEL BEATING AND SPRAY PAINTING	
	LUMP SUM REPAIR	\$3,150.00

SING DOLLARS: THREE THOUSAND ONE HUNDRED AND FIFTY ONLY

Subtotal	\$ 3,150.00
<b>TOTAL</b>	<b>\$ 3,150.00</b>

MAKE ALL CHEQUE PAYABLE TO B L GARAGE PTE LTD

THANK YOU FOR YOUR BUSINESS!



AUTHORISATION SIGNATURE

# L S CAR RENTAL

34 Bedok Walk, Singapore 469135

Tel: 9637 3533 Email: lscar.rental@gmail.com

No. 1873

Date: 27/1/2018

## OFFICAL RECEIPT

Received from Sui Wei Sen Wenson

the sum of Dollars Seven Hundred And Twenty Only—

being payment for (RA: 8780) Rental for SJX7144C - Honda Fit (from 21/1/2018 - 27/1/2018).

6 days x \$120 per day = \$720/=

\$ 720/=

Cash/Cheque No.

L S CAR RENTAL

Authorised Signature



34 Bedok Walk Singapore 469135  
Tel: 9637 3533 Fax: 3112 3533  
Email: lscar.rental@gmail.com

RENTAL AGREEMENT NO.: 8780

TO BE PAID BY HIRER		DATE & TIME IN 27/1/2018 19.15pm		TOTAL DAYS 6	
Sui Wei Sen Senso Wanson		DATE & TIME OUT 21/1/2018 19.20pm			
		VEHICLE MAKE & MODEL Honda Fit			
		CLASS		VEHICLE UNIT NO.	
				VEHICLE REGISTRATION NO S J X 7 1 4 4 C	
HIRER		KM IN		MINIMUM @	
METHOD OF PAYMENT		KM OUT		DAYS @	
CREDIT APPROVAL / DATE / AMOUNT		KM DRIVEN		EXTRA HRS @	
AUTHORISED OPERATOR		KM ALLOWED		WEEKS @	
HOME ADDRESS Apt Blk 213 Bedok North Street 1		KM CHARGED		KM @	
#03-135 Singapore 460123					
COMPANY					
COMPANY ADDRESS		MINIMUM RENTAL PERIOD		SUB TOTAL	
LOCAL CONTACT 91864542		RATES DO NOT INCLUDE PETROL BY TANK <input type="checkbox"/> BY KILOMETRES <input type="checkbox"/>		SUB TOTAL	
NRIC / PASSPORT NO 99212684 F		COUNTRY OF ISSUE		DATE OF ISSUE 17 Dec 2010	
DRIVING LICENCE NO 99212684 F		ISSUED BY		EXPIRY DATE	
PLACE OF BIRTH Singapore		DATE OF BIRTH 09 Apr 1992		DECLINES LOW	
DUE DATE		LOSS DAMAGE WAIVER (LDW) Hirer is responsible for the first \$300.00 excess for the collision to first party (i.e. L.S. Car) vehicle (including replacement). And when first \$300.00 excess for collision / damage to third party's vehicle for each and every accident / damage.		\$	
INDICATE: D - DENTS A - ACCIDENT S - SCRATCHES		FRONT		DECLINES PAI	
LEFT		TOP		ACCEPTS PAI	
REAR		RIGHT		PAI (PER DAY)	
The vehicle is rented subject to all the terms and conditions on this page and on the reverse whether printed or handwritten. Note that the Vehicle is for use in Singapore only, unless otherwise authorised by the Owner in writing and unless a valid permit is obtained.		PERSONAL ACCIDENT INSURANCE (PAI) By INITIALS. Hirer declines or accepts PAI. If "Accepts" Hirer accepts coverage at rate shown and acknowledges to have read the SYNOPSIS of coverage limits furnished by owner at rental.		MISCELLANEOUS	
				SUNDRIES	
				OIL REPAIRS	
				SUB TOTAL	
X W		PREPARED BY			
		DEPOSIT COLLECTED BY		AMOUNT DUE	
		DEPOSIT		LESS DEPOSIT (IF ANY)	
		COMPUTED BY		NET DUE	
		REFUND COLLECTED BY		AMOUNT REFUND	

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 22 Jan 2018 / 11:34:58

Receipt Date/Time : 22 Jan 2018 / 11:34:58

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-180122-000643

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKH7431X As at 17 Jan 2018/08:30:00 Insurance Co: FWD SINGAPORE PTE. LTD.				
1	Insurance Enquiry - SKH7431X Enquiry Fee 20180122113345273288	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	20180122113351790	Direct Debit: eNETS Debit (Internet Banking)		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	23 Jan 2018 <a href="#">Edit Reg</a>		22 Jan 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$3,150.00</b> <a href="#">Edit Estimates</a>	<b>S\$3,150.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS		[Created by adjuster]
Insured:	Fairusza Binte Ramlai, ID: S8428958B	
Main Claimant:	SUI KOK SENG, ID: S1466575G	
Vehicle Reg. No.:	SKB6405K	Date of Loss: 17/01/2018 08:00 - :59 [79 Months and 1 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 1201800001367	Policy/Cover Note No.: PNPV2018-00000398 (Comprehensive)
Vehicle Reg. No. (Insured):	SKH7431X	Policy No. (Claimant): GA238913/1
		Excess:
Repairer:	BI Garage Pte Ltd (HQ) 25 KAKI BUKIT ROAD 4 #03-24, 417800 Kaki Bukit - Tel:	
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Clara Li Zi Rong]	
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 01/02/2018]	

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- FWD\_SG (23/05/2018): Alert - Adj Mandate Approved (S\$3757.45) - SKB6405K - Claim Handler: Clara Li Zi...
- FWD\_SG (08/05/2018): Alert - Adj Mandate Approved (S\$3515.35) - SKB6405K - Claim Handler: Clara Li Zi...

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SKB6405K (1201800001367)

[SKH7431X]

TP











SUI KOK SENG

Jan 17 2018 8:00AM

[Fairusza Binte Ramli]

BI Garage Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View <input type="button" value="View in Browser"/>		
<b>Letters/Correspondences</b>											
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						1 per page		<input type="button" value="Thumbnail"/>	<input type="button" value="Print"/>
1	(Draft)	Third Party Express Settlement - Payment Breakdown						<input type="button" value="1"/>		<input type="button" value="Edit"/>	
<b>Assessment Reports</b>											
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						1 per page		<input type="button" value="Thumbnail"/>	<input type="button" value="Print"/>
1	30/01/18 13:33	Adjuster Immediate Advice						<input type="button" value="1"/>		<input type="button" value="Load HTML"/>	
<b>Photos/Images</b>											
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						3 per page		<input type="button" value="Thumbnail"/>	<input type="button" value="Print"/>
1	26/01/18 13:54	General View						<input type="button" value="1"/>		<input type="button" value="Load JPG"/>	<input type="button" value="✓"/>
2	26/01/18 13:54	General View						<input type="button" value="1"/>		<input type="button" value="Load JPG"/>	<input type="button" value="✓"/>
3	26/01/18 13:54	General View						<input type="button" value="1"/>		<input type="button" value="Load JPG"/>	<input type="button" value="✓"/>
4	26/01/18 13:54	General View						<input type="button" value="1"/>		<input type="button" value="Load JPG"/>	<input type="button" value="✓"/>
5	26/01/18 13:54	General View						<input type="button" value="1"/>		<input type="button" value="Load JPG"/>	<input type="button" value="✓"/>
6	26/01/18 13:54	General View						<input type="button" value="1"/>		<input type="button" value="Load JPG"/>	<input type="button" value="✓"/>
7	26/01/18 13:54	General View						<input type="button" value="1"/>		<input type="button" value="Load JPG"/>	<input type="button" value="✓"/>
8	26/01/18 13:54	General View						<input type="button" value="1"/>		<input type="button" value="Load JPG"/>	<input type="button" value="✓"/>
9	26/01/18 13:54	General View						<input type="button" value="1"/>		<input type="button" value="Load JPG"/>	<input type="button" value="✓"/>
10	26/01/18 13:54	General View						<input type="button" value="1"/>		<input type="button" value="Load JPG"/>	<input type="button" value="✓"/>
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12	26/01/18 13:54	General View						<input type="button" value="1"/>		<input type="button" value="Load JPG"/>	<input type="button" value="✓"/>
13	26/01/18 13:54	General View						<input type="button" value="1"/>		<input type="button" value="Load JPG"/>	<input type="button" value="✓"/>
14	26/01/18 13:54	General View						<input type="button" value="1"/>		<input type="button" value="Load JPG"/>	<input type="button" value="✓"/>
15	26/01/18 13:54	General View						<input type="button" value="1"/>		<input type="button" value="Load JPG"/>	<input type="button" value="✓"/>
16	26/01/18 13:54	General View						<input type="button" value="1"/>		<input type="button" value="Load JPG"/>	<input type="button" value="✓"/>
17	26/01/18 13:54	General View						<input type="button" value="1"/>		<input type="button" value="Load JPG"/>	<input type="button" value="✓"/>
18	26/01/18 13:54	General View						<input type="button" value="1"/>		<input type="button" value="Load JPG"/>	<input type="button" value="✓"/>
19	26/01/18 13:54	Reinspection Photo						<input type="button" value="1"/>		<input type="button" value="Load JPG"/>	<input type="button" value="✓"/>
20	26/01/18 13:54	Reinspection Photo						<input type="button" value="1"/>		<input type="button" value="Load JPG"/>	<input type="button" value="✓"/>
21	26/01/18 13:54	Reinspection Photo						<input type="button" value="1"/>		<input type="button" value="Load JPG"/>	<input type="button" value="✓"/>
22	26/01/18 13:54	Reinspection Photo						<input type="button" value="1"/>		<input type="button" value="Load JPG"/>	<input type="button" value="✓"/>
23	26/01/18 13:54	Reinspection Photo						<input type="button" value="1"/>		<input type="button" value="Load JPG"/>	<input type="button" value="✓"/>
24	26/01/18 13:54	Reinspection Photo						<input type="button" value="1"/>		<input type="button" value="Load JPG"/>	<input type="button" value="✓"/>
25	26/01/18 13:54	Reinspection Photo						<input type="button" value="1"/>		<input type="button" value="Load JPG"/>	<input type="button" value="✓"/>
26	26/01/18 13:54	Reinspection Photo						<input type="button" value="1"/>		<input type="button" value="Load JPG"/>	<input type="button" value="✓"/>
27	26/01/18 13:54	Reinspection Photo						<input type="button" value="1"/>		<input type="button" value="Load JPG"/>	<input type="button" value="✓"/>
28	26/01/18 13:54	Reinspection Photo						<input type="button" value="1"/>		<input type="button" value="Load JPG"/>	<input type="button" value="✓"/>
29	26/01/18 13:54	Reinspection Photo						<input type="button" value="1"/>		<input type="button" value="Load JPG"/>	<input type="button" value="✓"/>
30	26/01/18 13:54	Reinspection Photo						<input type="button" value="1"/>		<input type="button" value="Load JPG"/>	<input type="button" value="✓"/>

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
31	26/01/18 13:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
32	26/01/18 13:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
33	26/01/18 13:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
34	26/01/18 13:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
35	26/01/18 13:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
36	26/01/18 13:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
37	26/01/18 13:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
38	26/01/18 13:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
39	26/01/18 13:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
40	26/01/18 13:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
41	26/01/18 13:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
42	26/01/18 13:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
43	26/01/18 13:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
44	26/01/18 13:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
45	26/01/18 13:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
46	26/01/18 13:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
47	26/01/18 13:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/01/18 16:33	ACKNOWLEDGEMENT EMAIL TO FWD DD 22.01.2018	 Load PDF	
2	23/01/18 16:33	EMAIL FROM FWD DD 23.01.2018	 Load PDF	
3	23/01/18 16:33	NOTIFICATION FROM WORKSHOP + TP GIA REPORT	 Load PDF	
4	23/04/18 11:47	WORKSHOP INVOICE	 Load PDF	
5	23/04/18 11:47	LTA SEARCH	 Load PDF	
6	21/05/18 12:05	RENTAL	 Load PDF	
7	21/05/18 12:05	LOD - REVISED	 Load PDF	
8	07/08/18 10:07	Release Voucher	 Load PDF	
9	07/08/18 10:07	AUTHORISATION TO ACT FORM	 Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	23/01/18 16:50	OI GIA Report	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

ResetSavePrint

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)

Vehicle No:	SKH7431X (Insd veh)	Model:	SUZUKI SWIFT 1.6 MT (M)
	SKB6405K (TP veh)		
Date of Accident:	17/01/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	6,310.74
Final Repair Cost	:	\$	3,150.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	600.00 6 days
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	3,757.45

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	B L Garage Pte.Ltd.	:	\$ 3,757.45
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN  
\_\_\_\_\_  
LKK Auto Consultants Pte Ltd

07 Aug  
2018  
\_\_\_\_\_  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co. Reg No: 199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18001380/AEA3Q2

Date: 07/08/2018

## REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2018-00000398

Claimant Vehicle No: SKB6405K Insured Vehicle No: SKH7431X

Date of Loss: 17/01/2018 Nature of Claim: TP Claim No: 1201800001367

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SKB6405K

Make &amp; Model: SUZUKI SWIFT, 1.6 MT (M)

Engine No: M16A1553392

Reg. Date: 16/06/2011 (Man. Year: 2010)

Chassis No: JSAE2C31S00206264

Colour: Yellow

Odometer: 105758 km

Engine Capacity: 1586 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 205/45 R16

Rear Tyre Size: 205/45 R16

Front Left Side: Kumho 6 mm

Rear Left Side: Kumho 6 mm

Front Right Side: Kumho 6 mm

Rear Right Side: Kumho 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,260.74	2,452.43	1,808.31	42.44
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,050.00	1,530.00	520.00	25.37
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,310.74	3,982.43	2,328.31	36.89
Approved Total (Overridden) (S\$)		3,150.00		
Nett Amount (S\$)	6,310.74	3,150.00	3,160.74	50.09
+ Car Rental (6.0 x S\$100.00/day) (S\$)		600.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		3,757.45		

## INSPECTION

Date of Assignment: 22/01/2018

Date Inspected: 23/01/2018 Inspected At:

BI Garage Pte Ltd (HQ)  
25 KAKI BUKIT ROAD 4 #03-24  
Singapore 417800

Estimated Period of Repair: 5.0 days



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**Adjuster:** ADRIAN LING

**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 23 Apr 2018)
<b>Parts:</b> 144	SUZUKI SWIFT 1.6 MT (M) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SKB6405K)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TAILGATE	Repair	638.25 FL	*- FL
2	1		*TAILGATE LOCK	Not Necessary	198.75 FL	*- FL
3	1		*TAILGATE RUBBER	Not Necessary	98.30 FL	*- FL
4	1		*REAR BUMPER (SPORTS )	Deformed	597.00 FL	*597.00 FL
5	2		*REAR BUMPER SIDE RETAINER LH /RH	Necessary	48.60 FL	*48.60 FL
6	1		*REAR BUMPER LOWER GARNISH	Deformed	473.65 FL	*473.65 FL
7	1		*REAR BUMPER REVERSE LAMP LH/RH	O/S Cracked	132.00 FL	*66.00 FL
8	2		*REAR BUMPER DAMPER LH/RH	Not Necessary	82.40 FL	*- FL
9	1		*REAR BUMPER TOW COVER	Deformed	43.65 FL	*43.65 FL
10	2		*REAR BUMPER LICENSE PLATE LAMP	Not Necessary	62.00 FL	*- FL
11	2		*REAR EXHAUST MOUNTING	Not Necessary	42.00 FL	*- FL
12	1		*END PANEL	Dented	311.45 FL	*311.45 FL
13	1		*END PANEL TOP GARNISH	Deformed	91.20 FL	*91.20 FL
14	1		*END PANEL AIR VENT	Deformed	44.25 FL	*44.25 FL
15	1		*END PANEL KEYLESS SENSOR	Not Necessary	76.00 FL	*- FL
16	2		*TAILLAMP LH/RH	Not Necessary	604.90 FL	*- FL
17	1		*REAR NUMBER PLATE	Cracked	50.00 FS	*50.00 FS
18	1		*REAR BUMPER CLIPS	Necessary	38.00 FS	*38.00 FS
19	1		*REVERSE SENSOR	Damaged	250.00 FS	*200.00 FS
20	1		*END PANEL SEALANT	Necessary	60.00 FS	*60.00 FS
21	1		*REAR EXHAUST SILENCER	Bent	850.00 FS	*680.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>4,792.40</b>	<b>2,703.80</b>
<b>- List Item Discount on L Items 15.00/15.00% (\$\$)</b>	<b>531.66</b>	<b>251.37</b>
<b>Total Parts (\$\$)</b>	<b>4,260.74</b>	<b>2,452.43</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER OF TAILGATE COMPONENT	New	100.00	0.00
2	TO STRAIGHTEN AND REPLACE REAR EXHAUST SILENCER	New	100.00	80.00
3	TO REMOVE AND REFIT REAR INNER TRIMS ,SEAT AND GARNISHES	New	80.00	50.00
4	TO REMOVE AND REFIT REAR BUMPER SENSOR	New	60.00	40.00
5	TO CHECK WIRING AND LIGHTING SYSTEM	New	50.00	30.00
6	TO APPLY UNDERCOATING ON AFFECTED AREA	New	60.00	30.00
7	TO SPRAY PAINT ON AFFECTED AREA	New	800.00	700.00
8	TO STRAIGHTEN ,REPAIR ,REALIGN AND REPLACE DAMAGED PARTS	New	800.00	600.00
Gross Labour Cost (S\$)			2,050.00	1,530.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >