

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 29 January 2018 10:09 AM
To: amyliablgarage@gmail.com
Cc: Vic (LKKAUTO); Admin A; assignments
Subject: RE: Notification of Accident Involving SKB6405K & SKH7431X *** LKK REF - CC4/FWD18001380/es3

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)
Sent: Tuesday, 23 January 2018 5:27 PM
To: amyliablgarage@gmail.com; assignments <assignments@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Notification of Accident Involving SKB6405K & SKH7431X *** LKK REF - CC4/FWD18001380/es3

Dear Amylia,

We refer to the above matter.

Please be informed that we are currently pending for our insured's GIA report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Amylia Wong [<mailto:amyliablgarage@gmail.com>]

Sent: Monday, 22 January, 2018 3:20 PM

To: Clara Li Zirong - SGUser

Subject: Re: Notification of Accident Involving SKB6405K & SKH7431X

Dear Sirs,

We agree to accept your list of surveyors and has chosen:

LKK Auto Consultants Pte Ltd

to carry out the PRI as SJE whereby the cost of survey will be bear by you.

Please send them the assignment. We await for their arrangement to survey the car.

Thanks & Best regards,
Amylia

On Mon, Jan 22, 2018 at 2:17 PM, <clara.li@fwd.com> wrote:

WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to your letter dated 22 January 2018 of the PRI Notice of your client's vehicle SKB6405K.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

****Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.***

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 [Temasek Boulevard, #18-01](#) Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg



From: Amylia Wong [<mailto:amylia.blgarage@gmail.com>]
Sent: Monday, 22 January, 2018 12:09 PM
To: SG Corporate Contact
Subject: Notification of Accident Involving SKB6405K & SKH7431X

Our Ref : SKB6405K

Dear Sirs,

Notification of Accident Involving SKB6405K & SKH7431X At ECP (MCE) Entering MCE Exit on 17/1/2018

Please arrange for pre-repair inspection.

Kindly let us have your list of **Ten** surveyors for our consideration.

Please acknowledge upon receipt of the Notification of Accident during office hours

(Mon - Fri, 9:00am - 6:00pm)

Thanks & Best regards,
Amylia

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