



Your Ref : YP7300H
Our Ref : SC17/12/306/4KS-TP (PA8647L)

4th June 2018

CHINA TAIPING INSURANCE (S) PTE LTD
Attn: Motor Claims Department

WITHOUT PREJUDICE
BY E-MAIL & POST

Dear Sir / Mdm,

ACCIDENT INVOLVING PA8647L & YP7300H ON 15.11.17

We are instructed by the owner of PA8647L to claim damages against your insured, the driver of motor vehicle no. YP7300H, in connection with a road traffic accident involving our client's motor vehicle no. PA8647L and motor vehicle no. YP7300H driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligence and/or management of his motor vehicle. As a result of the accident, our client's motor vehicle was damaged and our clients have been put to loss and expenses, particulars of which are as follows:

1.	Costs of Repair (Incl. GST)	\$	2,760.60	
2.	Loss of Rental/Use	\$	1,350.00	(\$450 x 3 days)
3.	GIA Search Fee	\$	2.00	
	Total	\$	<u>4,112.60</u>	

Please note that our bus is under PRIVATE HIRE, NOT PRIVATE NON-HIRE, thus, not listed in the NIMA Benchmark Rates, we need higher LOU to close.

Please note that you should send us an acknowledgement of receipt of this letter of demand by e-mail to claims@scauto.com.sg within seven (7) days of your receipt of this letter and revert with an offer not later than fourteen (14) days of this letter. If we do not hear from you, we will submit the claim via our solicitors.

Thank You.

Yours faithfully,

SC Auto Industries (S) Pte Ltd
51 Senoko Road, Singapore 758133
T 65 6758 2222 F 65 6257 6931

scauto.com.sg

Singapore • Hong Kong • Myanmar
Co. Reg No: 1998001070

Global Standards, Local Support

LETTER OF AUTHORISATION

Ref. No : SC17/12/306/4KS-TP

To: SC Auto Industries (S) Pte Ltd
No. 51 Senoko Road
Singapore 758133

Dear Sir/Madam:

**REPAIR/CLAIM FOR DAMAGES ARISING FROM AN ACCIDENT ON 15-Nov-2017, 18:25:00
AT/ALONG JURONG EAST ST 11
INVOLVING VEHICLE NO(s).**

1. I/We **KHIM SEAH ENTERPRISE PTE LTD** (NRIC No./Company Registration No. **NRIC**) am/are the owner(s) of Vehicle No. **PA8647L** which was involved in an accident with Vehicle No(s). _____ on **15-Nov-2017, 18:25:00** at/along **JURONG EAST ST 11**.
2. I/We have appointed the firm of solicitors M/S _____ of _____ to act on my/our behalf to recover damages arising out of the accident from the parties concerned.
3. I/We hereby appoint you as our agent and authorise you to do the following under option _____.
OPTION A
To undertake the necessary repairs to bring the Vehicle back to pre-accident condition. We shall pay you the costs of repair on receipt of your invoice. Thereafter, you shall liaise with our solicitors to enable us to recover the costs of repair, loss of use and all other expenses incurred.
OPTION B
To liaise with our solicitors to claim the costs of repair which we have incurred and the loss of use.
OPTION C
To liaise with our solicitors to claim for loss of use only.
OPTION D
To act on our behalf to claim for *Total Loss / Loss of use.
4. I/We hereby authorise you to claim *Third Party/Own Damaged (OD).
5. I/We have instructed our solicitors to obtain all instructions pertaining to the claim from your good selves. I/We acknowledge that all instructions given to them by you will therefore be as good as if they were given by me/us.
6. I/We authorise you to appoint surveyors to inspect the Vehicle and to pay the Survey fee on my/our behalf prior to carrying out the repairs.
7. I/We leave it entirely to your discretion in accepting or rejecting any offer of settlement.
8. I/We have instructed our solicitors to release all monies recovered and received by them in connection with this claim after deducting their fees directly to you and to be made in the name of **SC Auto Industries (S) Pte Ltd**. I/We authorise you to deduct the sum(s) of money recovered for the costs of repair to meet your repair bill. Any sum(s) of money recovered for the loss of use will be returned to me/us after deducting the survey fees, your handling fees, administrative charges and any other expenses incurred on my/our behalf. We understand that all monies due to me/us shall only be released to me/us after we have signed the discharge vouchers. I/We hereby agree to sign the discharge vouchers promptly on notification.
9. I/We understand and appreciate that my/our claim may be unsuccessful or only partially successful. In such an event, I/We shall also reimburse you for all other expenses incurred by you on my/our behalf including your administrative charges on receipt of your invoice.
10. I/We shall on your request furnish you with all relevant documents and information promptly to enable you to process the claim expeditiously. I/We also agree to attend court and/or be a witness if necessary. You shall have the right to discharge yourselves as my/our agent should I/We fail to co-operate with you or furnish you with the relevant documents/information by giving me/us written notice to that effect. In such an event, I/We shall reimburse you all other expenses incurred by you on my/our behalf including your administrative charges on receipt of your invoice.
11. I/We reserve the right to terminate your appointment as our agent at any time before the claim is settled. In such an event, I/We shall reimburse you all other expenses incurred by you on my/our behalf including your administrative charges on receipt of your invoice.
12. I/We acknowledge your right to have a lien over all documents and money held by you until all monies owed by me/us to you (where applicable) has been fully settled.
13. I/We hereby agree to pay you the following handling fee:
(a) 20% of the total amount claimed (after deducting the legal and survey fees) where Court attendance is not required; or
(b) 25% of the total amount claimed (after deducting the legal and survey fees) where Court attendance is required.
(c) 10% of the total amount claimed (after deducting the legal and survey fees) for Total Loss.

I have read and understand the terms and conditions of this Letter of Authorisation and it has also been explained to me in Mandarin.

Dated this **29** day of **December, 2017**

Yours Faithfully,

Authorised signatory of owner

Name & NRIC No. :

Signature of Witness

Witness's Name & NRIC No. :

Authorised signatory of SC Auto Industries (S) Pte Ltd

Name & NRIC No. :

* Delete where inapplicable

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1755231700

Claim No : SNM18D00450C02/0

Claimant : KHIM SEAH ENTERPRISE PTE. LTD.

Amount : S\$3,300.00

DOLLARS THREE THOUSANDS AND THREE HUNDRED ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : PA 8647L

Insured Vehicle No. : YP 7300H

Date of Loss : 15/11/2017

Place of Accident : JURONG EAST ST 11

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LEA HIN CO. PTE LTD

Driver Name : MOHAMAD DAUD BIN ABU CHIK

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 3,300.00
	=====
TOTAL	S\$ 3,300.00
	=====

Claimant Name : KHIM SEAH ENTERPRISE PTE. LTD.

NRIC No : 200206061K

Signature : _____

2.15



Date : _____

11/8/2020



SC AUTO INDUSTRIES (S) PTE LTD

51 Senoko Road, Singapore 758133

T 65 6758 2222 F 65 6257 6931

E sales@scauto.com.sg

scauto.com.sg

Co. Reg. No. 199800107D

M/S KHIM SEAH ENTERPRISE PTE LTD
NO 71 WOODLANDS IND PARK E9
#06-08 WAVE 9
SINGAPORE 757048
Insured KHIM SEAH ENTERPRISE PTE LTD
Policy VFX/PP0926241/00221

Final Bill

GST Reg. No: 19-9800107D

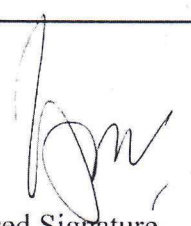
Date: 3/6/2018

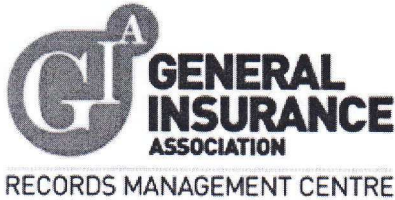
Our Case Ref. SC17/12/306/4KS-TP

Accident Date 15/11/2017

Damaged Vehicle No: PA8647L

S/no	Description	QTY	Price	Disc	Amount
<u>Replaced Parts</u>					
1	RHS REAR VIEW MIRROR	1 PC	\$1,980.00	-	\$1,980.00
<u>Labour Charges</u>					
1	LABOUR FOR WIRING	1	\$30.00	-	\$30.00
2	LABOUR FOR RHS REAR VIEW MIRROR	1	\$320.00	-	\$320.00
3	SPRAY PAINTING	1	\$250.00	-	\$250.00
Sub Total					\$ 2,580.00
GST (7%)					\$ 180.60
Total Amount					\$ 2,760.60


Authorised Signature

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-17-175073

Date of Request: 22/11/2017

Your Ref No:

Online Purchase

SC Auto Industries (S) Pte Ltd
51 Senoko Road
#03-01
Singapore 758133

Dear Sir/Madam,

Enquiry Date 22/11/2017
Enquiry By Lee Mei Lin
TP Vehicle No. YP7300H
Accident Date 15/11/2017

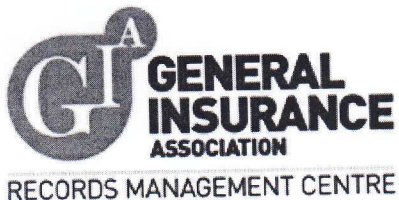
Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YP7300H	China Taiping Insurance (Singapore) Pte. Ltd.	17/08/2017-16/08/2018	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-17-175073
Date of Request: 22/11/2017

Your Ref No: Online Purchase

SC Auto Industries (S) Pte Ltd
51 Senoko Road
#03-01
Singapore 758133

Dear Sir/Madam,

Enquiry Date 22/11/2017
Enquiry By Lee Mei Lin
TP Vehicle No. YP7300H
Accident Date 15/11/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 10 July 2019 2:56 PM
To: 'FARFALLA@LEAHINEA.COM.SG'
Subject: ACCIDENT INVOLVING YP 7300H AND PA 8647L ON 15/11/2017
Attachments: WhatsApp Video 2017-11-22 at 1.56.09 PM.mp4

Our Ref: CC6/CTI18001373/R1eb3

10 JULY 2019

LEA HIN CO. PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING YP 7300H AND PA 8647L ON 15/11/2017

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

RE: [MANDATE REQUEST] RE: OUR REF: SNM18D00450C02/0/ock/bt & YR LKK REF - CC6/CTI18001373/yb3) on 15.11.2017

Pauline Tham <Pauline.Tham@sg.cntaiping.com>

Mon 7/6/2020 8:19 AM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Dear Asher

Please try to negotiate for LOU up to \$180.00 as per benchmark.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Monday, June 29, 2020 2:27 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Cc: Ben Tang <Ben.Tang@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: [MANDATE REQUEST] RE: OUR REF: SNM18D00450C02/0/ock/bt & YR LKK REF -CC6/CTI18001373/yb3) on 15.11.2017

Hi Sir,

We refer to the above matter.

Third party disagreed on the LOU and counter proposed \$250 per day.

Please let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Thursday, April 2, 2020 2:56 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Ben Tang <Ben.Tang@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: [MANDATE REQUEST] RE: OUR REF: SNM18D00450C02/0(ock/bt & YR LKK REF -CC6/CTI18001373/yb3) on 15.11.2017

LKK REF - CC6/CTI18001373/yb3
CTPIS REF – SNM18D00450C02/0(ock/bt)

Dear Asher

Please proceed to resolve the property damage claim at \$3,212.60.

We await your payment advice to enable our Ben Tang to act accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Claims Dept of CTI

Sent: Thursday, April 2, 2020 11:52 AM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: FW: [MANDATE REQUEST] RE: OUR REF: SNM18D00450C02/0 & YR LKK REF -CC6/CTI18001373/yb3) on 15.11.2017

Dear All,

Please note that officer in charge – Ben Tang

NOTICE :

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claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Thursday, April 2, 2020 11:45 AM

To: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM18D00450C02/0 & YR LKK REF - CC6/CTI18001373/yb3) on 15.11.2017

Hi Sir,

We refer to our email dated 29/08/2019.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 11 December 2019 2:22 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM18D00450C02/0 & YR LKK REF - CC6/CTI18001373/yb3) on 15.11.2017

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Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Asher Sng (LKKAuto)

Sent: Tuesday, 12 November 2019 3:12 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM18D00450C02/0 & YR LKK REF - CC6/CTI18001373/yb3) on 15.11.2017

Hi Sir,

We refer to our email dated 29/08/2019.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 18 September 2019 4:13 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM18D00450C02/0 & YR LKK REF - CC6/CTI18001373/yb3) on 15.11.2017

Hi Sir,

We refer to our email dated 29/09/2019.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 29 August 2019 5:25 PM

To: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: FW: [MANDATE REQUEST] RE: OUR REF: SNM18D00450C02/0 & YR LKK REF - CC6/CTI18001373/yb3) on 15.11.2017

Dear Chin Kiat,

Fya

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

Sent: Thursday, 29 August, 2019 5:15 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: OUR REF: SNM18D00450C02/0 & YR LKK REF - CC6/CTI18001373/yb3) on 15.11.2017

Your ref : : SNM18D00450C02/0

Our ref : CC6/CTI18001373/R1eb3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured changed lane and hit third party vehicle. We are of the opinion that BOLA scenario 15 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " SC AUTO INDUSTRIES (S) PTE LTD" at \$3,212.60 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 3,338.40	\$ 2,760.60
2. Loss of Use (3days x \$450)	\$ 1,350.00	\$ 450.00 (3days x \$150)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,690.40	\$ 3,212.60

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jowyn Tay <jowyn.tay@sg.cntaiping.com>

Sent: Tuesday, 5 June 2018 10:56 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>

Subject: RE: OUR REF: SNM18D00450C02/0 & YR LKK REF -CC6/CTI18001373/yb3) on 15.11.2017

Importance: High

Dear Bevan,

Refer to your email on even date.

Please release the claimant's footage to Insured and highlight to them that your side will proceed to resolve the claim from PA8647L.

Thank you.

Best Regards,

Jowyn Tay

Deputy Claims Executive

Claims Department – Motor Division

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6174

Fax (65) 6224 7175 / 6224 7478

Email: claimsdept@sg.cntaiping.com

Website: www.sg.cntaiping.com



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From: Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]
Sent: Tuesday, 5 June, 2018 10:41 AM
To: Jowyn Tay ; Claims Dept of CTI
Cc: Admin A ; Shu Pei (LKKAuto) ; Vic (LKKAuto) ; Alfred Toh
Subject: RE: OUR REF: SNM18D00450C02/0 & YR LKK REF -CC6/CTI18001373/yb3) on 15.11.2017

Dear Jowyn

We further to our email below.

We have received TP CCTV for your reference.

Based on the footage it seem that our insured driver have encroached and collided to TP right mirror.

Kindly let us have your instruction/comments for our necessary action.

Thank you.

“Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims.”

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Shu Pei (LKKAuto)
Sent: Thursday, 12 April 2018 5:34 PM
To: Jowyn Tay <jowyn.tay@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>
Subject: RE: OUR REF: SNM18D00450C02/0 & YR LKK REF -CC6/CTI18001373/yb3) on 15.11.2017

WITHOUT PREJUDICE

Dear Jowyn,

We refer to the above matter.

We had inspected TP vehicle PA 8647L at M/s SC Auto Industries (S) Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Angie Foo [<mailto:angie.foo@sg.cntaiping.com>]
Sent: Wednesday, 31 January 2018 10:05 AM
To: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Cc: Jowyn Tay <jowyn.tay@sg.cntaiping.com>
Subject: FW: OUR REF: SNM18D00450C02/0 & YR LKK REF -CC6/CTI18001373/yb3) on 15.11.2017

Dear Jas / Shu Pei,

We attached our Insured's SAS Report for your necessary action.

Please take note, to request video footage from third party, as our Insured reported not involved with any accident.

Thank you.

Regards,
Angie Foo
Executive
Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co.Reg.No.200208384E
DID: 6389 6186
Fax: 6224 7478 /6224 7175
Email: angie.foo@sg.cntaiping.com
Email: claimsdept@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Angie Foo
Sent: Wednesday, 24 January, 2018 3:59 PM
To: 'Shu Pei (LKKAuto)'
Cc: Jowyn Tay; Jas Khine (LKKAuto); Thin Thin (LKKAuto); Admin A
Subject: OUR REF: SNM18D00450C02/0 & YR LKK REF -CC6/CTI18001373/yb3) on 15.11.2017

Dear Shu Pei/Jas,

We refer to your email of 23rd January 2018.

We attached a copy of Non Reporting Letter for your necessary action.

Thank you.

Regards,
Angie Foo

Executive
Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co.Reg.No.200208384E
DID: 6389 6186
Fax: 6224 7478 /6224 7175
Email: angie.foo@sg.cntaiping.com
Email: claimsdept@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Shu Pei (LKKAuto) [<mailto:shupeai@lkkauto.com>]

Sent: Tuesday, 23 January, 2018 3:56 PM

To: Claims Dept of CTI

Cc: Jowyn Tay; Jas Khine (LKKAuto); Thin Thin (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving YP7300H (OI : CAI - TBA) and PA8647L (TP : LKK REF - CC6/CTI18001373/yb3) on 15.11.2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s SC Auto Industries (S) Pte Ltd.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeai@lkkauto.com | fax: 6741-4108

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