

[MANDATE REQUEST] RE: OUR REF: SNM18D00450C02/0/ock/bt & YR LKK REF - CC6/CTI18001373/yb3) on 15.11.2017

Alfred Toh <alfred.toh@sg.cntaiping.com>

Thu 4/2/2020 2:57 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Ben Tang <Ben.Tang@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

📎 6 attachments (2 MB)

LETTER TO OI.pdf; LKK Inspection.pdf; LKK Adjustment.pdf; LKK Survey Photo.pdf; LKK Resurvey Photo.pdf; TP LOD.pdf;

LKK REF - CC6/CTI18001373/yb3
CTPIS REF – SNM18D00450C02/0(ock/bt)

Dear Asher

Please proceed to resolve the property damage claim at \$3,212.60.

We await your payment advice to enable our Ben Tang to act accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Claims Dept of CTI

Sent: Thursday, April 2, 2020 11:52 AM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: FW: [MANDATE REQUEST] RE: OUR REF: SNM18D00450C02/0 & YR LKK REF -CC6/CTI18001373/yb3) on 15.11.2017

Dear All,

Please note that officer in charge – Ben Tang

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Thank you.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Thursday, April 2, 2020 11:45 AM

To: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM18D00450C02/0 & YR LKK REF - CC6/CTI18001373/yb3) on 15.11.2017

Hi Sir,

We refer to our email dated 29/08/2019.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 11 December 2019 2:22 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM18D00450C02/0 & YR LKK REF - CC6/CTI18001373/yb3) on 15.11.2017

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LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Asher Sng (LKKAuto)

Sent: Tuesday, 12 November 2019 3:12 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM18D00450C02/0 & YR LKK REF - CC6/CTI18001373/yb3) on 15.11.2017

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Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 18 September 2019 4:13 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM18D00450C02/0 & YR LKK REF - CC6/CTI18001373/yb3) on 15.11.2017

Hi Sir,

We refer to our email dated 29/09/2019.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,
Asher Sng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 29 August 2019 5:25 PM
To: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: FW: [MANDATE REQUEST] RE: OUR REF: SNM18D00450C02/0 & YR LKK REF - CC6/CTI18001373/yb3) on 15.11.2017

Dear Chin Kiat,

Fya

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]
Sent: Thursday, 29 August, 2019 5:15 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: OUR REF: SNM18D00450C02/0 & YR LKK REF - CC6/CTI18001373/yb3) on 15.11.2017

Your ref : : SNM18D00450C02/0
Our ref : CC6/CTI18001373/R1eb3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured changed lane and hit third party vehicle. We are of the opinion that BOLA scenario 15 is applicable for this matter. Liability is not in our insured's favour.
We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " SC AUTO INDUSTRIES (S) PTE LTD" at \$3,212.60 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 3,338.40	\$ 2,760.60
2. Loss of Use (3days x \$450)	\$ 1,350.00	\$ 450.00 (3days x \$150)

3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,690.40	\$ 3,212.60

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jowyn Tay <jowyn.tay@sg.cntaiping.com>

Sent: Tuesday, 5 June 2018 10:56 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>

Subject: RE: OUR REF: SNM18D00450C02/0 & YR LKK REF -CC6/CTI18001373/yb3) on 15.11.2017

Importance: High

Dear Bevan,

Refer to your email on even date.

Please release the claimant's footage to Insured and highlight to them that your side will proceed to resolve the claim from PA8647L.

Thank you.

Best Regards,

Jowyn Tay

Deputy Claims Executive

Claims Department – Motor Division

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6174

Fax (65) 6224 7175 / 6224 7478

Email: claimsdept@sg.cntaiping.com

Website: www.sg.cntaiping.com



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From: Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]
Sent: Tuesday, 5 June, 2018 10:41 AM
To: Jowyn Tay ; Claims Dept of CTI
Cc: Admin A ; Shu Pei (LKKAuto) ; Vic (LKKAuto) ; Alfred Toh
Subject: RE: OUR REF: SNM18D00450C02/0 & YR LKK REF -CC6/CTI18001373/yb3) on 15.11.2017

Dear Jowyn

We further to our email below.

We have received TP CCTV for your reference.

Based on the footage it seem that our insured driver have encroached and collided to TP right mirror.

Kindly let us have your instruction/comments for our necessary action.

Thank you.

“Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims.”

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Shu Pei (LKKAuto)
Sent: Thursday, 12 April 2018 5:34 PM
To: Jowyn Tay <jowyn.tay@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>
Subject: RE: OUR REF: SNM18D00450C02/0 & YR LKK REF -CC6/CTI18001373/yb3) on 15.11.2017

WITHOUT PREJUDICE

Dear Jowyn,

We refer to the above matter.

We had inspected TP vehicle PA 8647L at M/s SC Auto Industries (S) Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Angie Foo [<mailto:angie.foo@sg.cntaiping.com>]
Sent: Wednesday, 31 January 2018 10:05 AM
To: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Shu Pei (LKKAuto) <shupei@lkkauto.com>
Cc: Jowyn Tay <jowyn.tay@sg.cntaiping.com>
Subject: FW: OUR REF: SNM18D00450C02/0 & YR LKK REF -CC6/CTI18001373/yb3) on 15.11.2017

Dear Jas / Shu Pei,

We attached our Insured's SAS Report for your necessary action.

Please take note, to request video footage from third party, as our Insured reported not involved with any accident.

Thank you.

Regards,
Angie Foo
Executive
Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co.Reg.No.200208384E
DID: 6389 6186
Fax: 6224 7478 /6224 7175
Email: angie.foo@sg.cntaiping.com
Email: claimsdept@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Angie Foo
Sent: Wednesday, 24 January, 2018 3:59 PM
To: 'Shu Pei (LKKAuto)'
Cc: Jowyn Tay; Jas Khine (LKKAuto); Thin Thin (LKKAuto); Admin A
Subject: OUR REF: SNM18D00450C02/0 & YR LKK REF -CC6/CTI18001373/yb3) on 15.11.2017

Dear Shu Pei/Jas,

We refer to your email of 23rd January 2018.

We attached a copy of Non Reporting Letter for your necessary action.

Thank you.

Regards,
Angie Foo
Executive

Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co.Reg.No.200208384E
DID: 6389 6186
Fax: 6224 7478 /6224 7175
Email: angie.foo@sg.cntaiping.com
Email: claimsdept@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Tuesday, 23 January, 2018 3:56 PM
To: Claims Dept of CTI
Cc: Jowyn Tay; Jas Khine (LKKAuto); Thin Thin (LKKAuto); Admin A
Subject: Direct Settlement - Accident Involving YP7300H (OI : CAI - TBA) and PA8647L (TP : LKK REF - CC6/CTI18001373/yb3) on 15.11.2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s SC Auto Industries (S) Pte Ltd.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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