

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 8 March, 2019 2:03 PM
To: Lee, Ming-Yao
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Your Ref: 3004001928SG_ACCIDENT INVOLVING VEHICLES SKS 6934K (OI) / SHA 2986S (TP) / OTHERS ON 21/01/2018 LKK REF CC3/AIG18001371/K1hb3

Dear George,

We refer to your below email.

Our surveyor had checked and confirmed that damages to TP vehicle were likely consistent and is due to this reported accident.

The COR of repair after inspection was adjusted to L/S \$650.00.

We are now in the midst of negotiation with TP repairer for an amicable settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Lee, Ming-Yao [mailto:MingYao.Lee@aig.com]

Sent: Wednesday, 20 February, 2019 9:25 AM

To: Vic (LKKAUTO); Lee, Ming-Yao

Cc: Admin A

Subject: RE: Your Ref: 3004001928SG_ACCIDENT INVOLVING VEHICLES SKS 6934K (OI) / SHA 2986S (TP) / OTHERS ON 21/01/2018 LKK REF CC3/AIG18001371/K1hs3

Hi Vic,

Referring email on 27/02/2018, as matter is still pending.

May we to enquire latest update of the case?

Regards,

George Lee
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16 Singapore 079120
Tel +(65) 6419 1769

Ming-Yao.Lee@aig.com | www.aig.sg



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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: 27 February 2018 11:48

To: Lee, Ming-Yao

Cc: Admin A; Vic (LKKAuto)

Subject: RE: Your Ref: 3004001928SG_ACCIDENT INVOLVING VEHICLES SKS 6934K (OI) / SHA 2986S (TP) / OTHERS ON 21/01/2018 LKK REF CC3/AIG18001371/K1hs3

Dear George,

We refer to your below email and the contents were noted.

We had spoken to the Insured where he agreed to settle the matter at best.

We will check with our surveyor and will get back for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Lee, Ming-Yao [<mailto:MingYao.Lee@aig.com>]

Sent: Tuesday, 27 February, 2018 9:43 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: Your Ref: 3004001928SG_ACCIDENT INVOLVING VEHICLES SKS 6934K (OI) / SHA 2986S (TP) / OTHERS ON 21/01/2018

Hi Vic,

We have shared the video in Merimen for your reference. The impact wasn't obvious in the video due to fast moving OIV. However, notice that TPV suffer damages on right side. As such, appreciate if your surveyor could verify if the damage is consistent to the collision.

Besides that, is insured agreeable to let us settle at best? We have received claim from owner of vehicle SLL5783K.

Regards,

George Lee
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1769 | Fax +(65) 6835 7416

Ming-Yao.Lee@aig.com | www.aig.com.sg

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: 26 February 2018 15:44

To: Lee, Ming-Yao

Cc: Admin A; Vic (LKKAuto)

Subject: Your Ref: 3004001928SG_ACCIDENT INVOLVING VEHICLES SKS 6934K (OI) / SHA 2986S (TP) / OTHERS ON 21/01/2018

Your Ref: 3004001928SG

Our Ref: CC3/AIG18001371/K1hs3

Dear George,

ACCIDENT INVOLVING VEHICLES SKS 6934K (OI) / SHA 2986S (TP) / OTHERS ON 21/01/2018

We refer to the above matter.

Insured reported that he was involved in a 4 veh.c.c. and was the last vehicle. Insured did not mentioned the TP vehicle on his report, as well as some on the vehicles involved in this chain collision.

We had spoken to the Insured where he confirmed that the TP taxi was there at the scene but he was not sure if it was involved in this accident.

As such, we had requested for a copy of TP video footage and was provided as attached copy. Based on the footage, TP was travelling on the middle lane when the Insured vehicle on the rightmost lane swerved left to avoid the front vehicle.

The Insured had also informed us that he got video footage and photos of the accident and were provided to his reporting centre.

Please assist to grant right to view the footage in merimen if available.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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