

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Monday, 26 February, 2018 8:56 AM
To: Neo Chua
Cc: Admin A; Vic (LKKAuto)
Subject: RE: YOUR REF: SKP 103Y_ACCIDENT INVOLVING SKP 103Y AND SJX 9146J ALONG PENANG ROAD ON 20.01.2018

Dear Neo,

We refer to your below email and the contents were noted.

We confirmed in receipt of the photos and video as provided.

We are looking into the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Consultants
Pte Ltd

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From: Neo Chua [<mailto:paraneox@gmail.com>]

Sent: Sunday, 25 February, 2018 6:02 PM

To: Vic (LKKAuto)

Subject: Re: YOUR REF: SKP 103Y_ACCIDENT INVOLVING SKP 103Y AND SJX 9146J ALONG PENANG ROAD ON 20.01.2018

Hi Vic,

Attached are the video and photos based on my report. As can be seen from the video, the car on the right lane suddenly sped past me which was why i couldn't filter out in time and also the car in front braked suddenly as well. Also, the damage to the vehicle in front was minimal for which only the car plate was damaged with almost no damage to his body kit.

https://drive.google.com/open?id=1Fzpwq_N_4TmUIMwHfDCICGoRvSEhHUf5

I will be forwarding the picture of my car damage to you as well.

Thank you.

Regards
Neo

On Tue, Feb 13, 2018 at 12:13 PM, Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:



Auto
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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

13 FEBRUARY 2018

CHUA KOK KENG
Email

By Post and By

[BLOCK 246 KIM KEAT LINK](#)

[#04-19](#)

SINGAPORE 310246

Dear Sir/Madam,

OUR REF : CC4/ASM18001363/Ahb3

YOUR REF : SKP 103Y

ACCIDENT INVOLVING SKP 103Y AND SJX 9146J ALONG PENANG ROAD ON 20.01.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s MODERN AUTOMOTIVE PTE LTD, acting on behalf of the owner of SJX 9146J against your motor insurance policy.

Based on the accident report, accident scenario and available evidences, it was reported that your vehicle had rear-ended to the Third-Party vehicle SJX 9146J. As such, liability may not be to your favour.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre.** The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

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