

Denise Tay (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 24 January 2018 5:15 PM
To: ONG LI LI; assignments
Cc: MT_Claim_SG; SUR
Subject: RE: ARRANGE OD SURVEY FOR SLM9571Z (DOA: 20/01/2018) 17/18/18/020349

Dear Ms Ong,

Refer to the tele-conversation between you and our surveyor, Kenneth.

The vehicle not economical for repair due to both front chassis, engine block and gearbox are damaged.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Wednesday, 24 January 2018 12:18 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: RE: ARRANGE OD SURVEY FOR SLM9571Z (DOA: 20/01/2018) 17/18/18/020349

Dear Shiau Chan

Is the vehicle not economical or not road worthy to repair?

X) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]
Sent: Wednesday, 24 January, 2018 11:45 AM
To: ONG LI LI; GERALD POH WEE BIN; assignments
Cc: MT_Claim_SG; SUR
Subject: RE: ARRANGE OD SURVEY FOR SLM9571Z (DOA: 20/01/2018) 17/18/18/020349

Dear Ms Ong,

Please be informed that we have submitted our preliminary advice via Merimen System.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Wednesday, 24 January 2018 11:24 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: RE: ARRANGE OD SURVEY FOR SLM9571Z (DOA: 20/01/2018) 17/18/18/020349

Dear Nivitha

Please let us have your surveyor preliminary advice with market value of the vehicle.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Tuesday, 23 January, 2018 11:24 AM
To: GERALD POH WEE BIN; 'assignments'
Cc: MT_Claim_SG; 'SUR'
Subject: RE: ARRANGE OD SURVEY FOR SLM9571Z (DOA: 20/01/2018)

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Tuesday, 23 January 2018 10:25 AM
To: CHENG HOE MOTOR PTE LTD (AMK) <chmamk@singnet.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com
Subject: RE: ARRANGE OD SURVEY FOR SLM9571Z (DOA: 20/01/2018)

Our Ref : 17/18/18/VP05/020349

Dear Doryln,

Dear Dorlyn,

Kindly upload your request into Merimen.

In the meantime, we have appointed LKK Auto Consultants Pte Ltd to survey vehicle.

Aside to LKK – Ms Catherine,

Kindly proceed to survey and revert.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: CHENG HOE MOTOR PTE LTD (AMK) [<mailto:chmamk@singnet.com>]

Sent: Tuesday, 23 January, 2018 10:18 AM

To: GERALD POH WEE BIN; CHENG HOE MOTOR PTE LTD (HQ)

Subject: ARRANGE OD SURVEY FOR SLM9571Z (DOA: 20/01/2018)

Hi,

Kindly help out to arrange for surveyor to survey your insured vehicle
SLM 9571Z traffic accident on 20.01.2018.

Vehicle sustain severe damages, please assist to arrange survey at our ANG MO KIO BRANCH & discuss further.

Thank you.

Rgds,

Dorlyn Li (Ms)

CHENG HOE MOTOR PTE LTD (AMK)

No. 10 Ang Mo Kio Ind Park 2A

#01-04

Ang Mo Kio Autopoint

Singapore 568047

Tel : 6481 2001

Fax : 6482 1296

Email : chmamk@singnet.com