

Form

ASS. REC. BY:

REF: CS3/MSG18001361/Yd35

Vong

Special Instruction

Meinien Rosli ASSIGNMENT (Office)

From/Person: jasmine lok of MSIG Date/Time: 22/1/18 @ 5:20pm

Estimated Cost: Bill to:

OD: ☒ WP / TP RES / OD RES / EVA / DV / MV / CS

To Inspect Vehicle No: SJQ 5844R Insured: SKH 3554B

at Workshop m/s Ong Ah Pee Motor Tel: 6278 2220

of Blk 1001, Bkt Merah Lane 3 # 01-13

Policy No: P28639307DMA Claim No: 544425

Sum Insured: Excess:

Make of Veh: D.O.A. 30/12/2017

(Client's Record) 24/01/2018

CA / REV / REP. / REV 24 HRS wp'

Ref. to Insurance

Date/Time: 9:48am @ 23/1/18 Person Contacted: Mrs. Ong Vehicle ID: ☒ OUT

Date/Time	Action/Instruction	
	SJQ 5844R - NBA/INC1800012/Y	D.O.A: 30/12/17
	SKH 3554B - NBA/INC1800012/Y	D.O.A: 30/12/17

(05/1/2018)

ASS. REC. BY:

REF:

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

Yr Regn: MAY, 2009

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour:

A/C: Insured / Std / NI / NA

Sp. Reading

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / Si/Rim / STD A/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

R/Bal.

L/Bal.

L/Bal.

D.O.A.

D.O.I.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

* Repair Estimate : S\$ 2500 - 3500

* 2 days

Date/Time, File Pass to?



: Preli. Report



: Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech. Insp (\$



: Weekend (\$

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

Report Format:

PRS

Lump Sum / I.B.I.: (\$

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	02 Jan 2018		22 Jan 2018 17:20 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	LAU KWONG HIN, ID: S7729677H		
Main Claimant:	GANESAN S/O JOSEPH RAMALINGAM, ID: S8141533A		
Vehicle Reg. No.:	SJQ5844R	Date of Loss:	30/12/2017 23:00 - :59
Claim Type:	TP / 544425	Policy/Cover Note No.:	P28639307DMA (Comprehensive) Coverage: 29/11/2017 - 28/11/2018
Vehicle Reg. No. (Insured):	SKH3554B	Policy No. (Claimant):	
		Excess:	
Repairer:	Ong Ah Pee Motor Works Pte Ltd (HQ) BLOCK 1001 BUKIT MERAH LANE 3, #01-43, 159718 Bukit Merah - Tel: 62782220		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jasmine Lok Kheng Kwel - 6594 2550]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 23/01/2018]		
Driver/Custodian (Insured):	LAU KAI KIN (), NRIC: S2186112Z, Tel: +6598196328		
Adj Asg. Remarks:	Third Party Pre-Repair Survey		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date Priority Type Task Group Subject Handler Assigned By Completed On Created On Done?

No results.

K. K. CHENG & CO

Advocates and Solicitors
101 Upper Cross Street #05-21
People's Park Centre
Singapore 058357
Tel: 6227 1272 Fax: 6227 5563

REC'D / PAY / FA

23 JAN 2018

m

Our Ref: OAP/SJQ 5844R
Your Ref: SKH 3554B
(Please quote our reference number when replying)

22 January 2018

MSIG INSURANCE
Singapore

By fax only: 6225-7402

Attention: Motor Claims Department

Dear Sirs

NOTICE OF ACCIDENTClaimant: **GANESAN S/O JOSEPH RAMALINGAM**

*Pre-action Protocol for Non-injury Motor Accident Cases involving motor accident occurring
on or before 1st April 2016 ["Protocol"]*

We refer to your letter 22 January 2018.

Firstly, we object to the appointment of any of the motor surveyors proposed by in your List as a single joint expert. We have already stated this at para 4 of our Notice of Accident dated 22 January 2018.

Secondly, we have also given you our proposed list of proposed motor surveyors at para 4 of our Notice of Accident dated 22 January 2018.

Thirdly, if you object to our proposed list of proposed motor surveyors, this matter shall proceed on the basis of para 2.9 of the Protocol. Accordingly, our client shall appoint a surveyor of his choice to conduct the pre-repair survey. And our client shall have his motor vehicle repaired after the pre-repair survey had been done by your appointed surveyor.

Fourthly, for the sake of clarity, we do not agree to your appointed surveyor conducting the Pre-Repair Survey as the single joint expert.

If you wish to conduct a post-repair inspection, please instruct your appointed surveyor to inform our client's repairer of the same during the pre-repair survey.

Finally, the location and contact person of the workshop are as follows:

Name of Workshop	:	Ong Ah Pee Motor Works Pte Ltd
Address	:	Block 1001 Bukit Merah Lane 3 #01-43, Singapore 159718
Contact person	:	Mrs Ong
Telephone No	:	62782220

Yours faithfully


CHENG KIM KUAN

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	02 Jan 2018		22 Jan 2018 17:20 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	LAU KWONG HIN, ID: S7729677H		
Main Claimant:	GANESAN S/O JOSEPH RAMALINGAM, ID: S8141533A		
Vehicle Reg. No.:	SJQ5844R	Date of Loss:	30/12/2017 23:00 - :59 [103 Months and 12 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 544425	Policy/Cover Note No.:	P28639307DMA (Comprehensive) Coverage: 29/11/2017 - 28/11/2018
Vehicle Reg. No. (Insured):	SKH3554B	Policy No. (Claimant):	
		Excess:	
Repairer:	Ong Ah Pee Motor Works Pte Ltd (HQ) BLOCK 1001 BUKIT MERAH LANE 3, #01-43, 159718 Bukit Merah - Tel: 62782220		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jasmine Lok Kheng Kwei - 6594 2550]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ROSLI BIN ABDUL WAHAB] ... [Imm.Advice due 23/01/2018]		
Driver/Custodian (Insured):	LAU KAI KIN (), NRIC: S2186112Z, Tel: +6598196328		
Adj Asg. Remarks:	Third Party Pre-Repair Survey		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SJQ5844R (544425)**
[SKH3554B]

TP

GANESAN S/O JOSEPH RAMALINGAM

Dec 30 2017 11:00PM

[LAU KWONG HIN]

Ong Ah Pee Motor Works Pte Ltd

Upload Documents Upload Photos Compose New Letter

View View in Browser ▼

Assessment Reports			1 per page ▼	✓
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	22/01/18 15:54	Accident Statement From:SC - Reg. No: SKH3554B, Claimant: LAU KWONG HIN	1 Load HTM	
Photos/Images			3 per page ▼	✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/04/18 16:17	General View	1 Load JPG	✓
2	27/04/18 16:17	General View	1 Load JPG	✓
3	27/04/18 16:17	General View	1 Load JPG	✓
4	27/04/18 16:17	General View	1 Load JPG	✓
5	27/04/18 16:17	General View	1 Load JPG	✓
6	27/04/18 16:17	General View	1 Load JPG	✓
7	27/04/18 16:17	General View	1 Load JPG	✓
8	27/04/18 16:17	General View	1 Load JPG	✓
9	27/04/18 16:17	General View	1 Load JPG	✓
10	27/04/18 16:17	General View	1 Load JPG	✓
11	27/04/18 16:17	General View	1 Load JPG	✓
12	27/04/18 16:17	Photographs of Damaged Parts	1 Load JPG	✓
13	27/04/18 16:17	Photographs of Damaged Parts	1 Load JPG	✓
14	27/04/18 16:17	Photographs of Damaged Parts	1 Load JPG	✓
15	27/04/18 16:17	Photographs of Damaged Parts	1 Load JPG	✓
16	27/04/18 16:17	Photographs of Damaged Parts	1 Load JPG	✓
17	27/04/18 16:17	Photo After Spray	1 Load JPG	✓
18	27/04/18 16:17	Photo After Spray	1 Load JPG	✓
19	27/04/18 16:17	Photo After Spray	1 Load JPG	✓
20	27/04/18 16:17	Photo After Spray	1 Load JPG	✓
21	27/04/18 16:17	Photo After Spray	1 Load JPG	✓
Documentation			1 per page ▼	✓
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	22/01/18 15:50	TP PRI	1 Load PDF	
2	22/01/18 15:54	TP GIA Rep - SJQ5844R From:SC - Reg. No: SKH3554B, Claimant: LAU KWONG HIN	1 Load PDF	
3	22/01/18 17:19	TP REPLY & INFORMED WORKSHOP ADDRESS & CONTACT PERSON	1 Load PDF	
4	23/02/18 14:12	THIRD PARTY LETTER OF DEMAND, REPAIR BILL, LTA/GIA SEARCH FEE	1 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset Save Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG18001361/YD3S2

Date: 30/04/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: P28639307DMA

Claimant Vehicle No: SJQ5844R

Insured Vehicle No: SKH3554B

Date of Loss: 30/12/2017

Nature of Claim: TP

Claim No: 544425

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJQ5844R

Make & Model: KIA CERATO, 1.6 SX6 (M)

Engine No: G4FC9H246431

Reg. Date: 18/05/2009 (Man. Year: 2009)

Chassis No: KNAFH221295058704

Colour: Grey

Odometer: 125538 km

Engine Capacity: 1591 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size: 225/45R17

Rear Tyre Size: 225/45R17

Front Left Side: Continental 6 mm

Rear Left Side: Continental 6 mm

Front Right Side: Continental 6 mm

Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 22/01/2018

Date Inspected: 24/01/2018 Inspected At:

Ong Ah Pee Motor Works Pte Ltd (HQ)
BLOCK 1001 BUKIT MERAH LANE 3, #01-43
Singapore 159718

Estimated Period of Repair: 0.0 days

Adjuster: ROSLI BIN ABDUL WAHAB

Manager: Nivitha Govindasamy

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

4/30/2018

Adjuster Report

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$2,500.00 - \$3,500.00

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 30 Apr 2018)
Parts:	143	KIA CERATO 1.6 SX6 (M) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJQ5844R)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >