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COMFORTDELGRO ENGINEERING

Our Job Ref No : 305108942

Date

: 23/01/18

ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969

INA	LIZAT	. Oit i Oitin					
Го	3		LKK			ax:	
Attn	3		KALVIN ANG				
Vehi	cle Reg	No. : S	HD3346S		Date of Acci	dent:	19-Jan-18
The	survey	and estimate	s of the repairs of th	e above-men	ioned vehicle	are as	follows -
	The	repair job sha	ill bill to:	AIG ASIA			SLQ3397D
2	The f	finalized amo	unt shall be:				
	(a)	Spare Parts	s after List discount				\$784.40
	(b)	Labour Cha	arges				\$150.00
		Total for P	art-By-Part Repair	Cost			\$934.40
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COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE HIGHSIA - CP

Date: 22.01.2018 Time: 09:21:29

Page: 1

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010045

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65508755

JOB NO REGN NO : 305108942 SHD3346S

MILEAGE

: 0000000000

MAKE

: HYUNDAI

MODEL

: 1-40

DATE OF REGN

: 21.07.2016

DATE/TIME IN

: 19.01.2018 19:45

ACCIDENT DATE : 19.01.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-0600-G WING MIRROR LH 1 980.50 20.00 784.40

166

SUB-TOTAL : 784.40

JOB NATURE

0000 23-01 TOWING FEE

50.00 × not occident location

0001 L PANEL BEATING

150.00 103

0002 23-502

SPRAYPAINT ON AFFECTED AREA

SUB-TOTAL: 350.00

MVA NAME & SIGNATURE DATE:

TOTAL : 1,134.40

AUTHORISED: YES / NO

SURVEYOR NAME & SIGNATURE

DATE:

Calus (CKH)

1 22/1/8 1035 hrs

LKK Auto Consultants hence notify
the Repairer of the following:

To resurvey selections of action during resurvey

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THIS TROUB Prejudice Trible F 11 7 865 · Sur-

- Trisurveyed and (\$ SUDIES surance Company Adinowlegue

Signature:

Date:

View Received Message

This mail is associated with:

"SHD33465 (0932312417SG) [SLQ3397D]

TP

COMFORT TRANSPORTATION PTE LTD Jan 19 2018 6:00PM [LCRF PTE LTD] ComfortDelGro Engineering Pte Ltd

Reply Reply All Mark as Unread Print Message Delete Message Forward

From AIG Asia
To LKK_HQ

AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 24/01/2018 11:59 AM.

Subject No OI GIA Report

Hi LKK
Please be informed that we have not received any OI GIA report till date.

Please find OI details as below:

LCRF PTE LTD 60 Anson Road #11-01 Mapletree Anson Singapore 077914 Office :(+65) 31584255

Regards, Imran

DOCUMENTS SUMMARY

There are no documents.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Inte	rnationale Des Experts En Aut	tomobile				
AIG ASIA PACIFIC IN	SURANCE PTE LTD	Ref : CC3/LCR18	001359/K1js3				
78 SHENTON WAY #0 CHARTIS BUILDINGS		Date: 23-01-2018 Code: LCR					
1.	Policy Particu	lars :- THIRD PARTY CL	AIM				
Insured Veh.	SLQ 3397D	Veh. Inspected	SHD 3346S				
Policy No.		Coverage (\$)	0.00				
Claim No.		Excess (\$)	0.00				
Assign From		Assign Date	23/01/2018				
2.	Vehicle I	Particulars & Condition					
Make & Model		c.c	0				
Engine No.	HIDDEN	Year of Reg.					
Chassis No.		Colour					
Odometer	*	Steering					
Brakes		Modification					
General							
3.	Co	nditions of Tyres					
	Size	Make	Balance				
R/H Front Tyre			mm				
L/H Front Tyre			mm				
R/H Rear Tyre			mm				
L/H Rear Tyre			mm				
4.	Desc	ription of Damages					
5.	Ge	neral Information					
Accident Date	19/01/2018	Inspection Date	22/01/2018				
Survey held at	COMFORTDELGRO ENGI	NEERING PTE LTD					
	59 LOYANG DRIVE SINGAPORE 508969						
5a.		Remarks					
	ON WAS CONDUCTED ON A CE TO YOUR INSTRUCTION	"WITHOUT PREJUDICE" BA					

DMFORT ENGINEERING

THE TIDE OF COMFORTDELCRO

Date/Time: 22.01.2018 08:17

Page : 1

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JOB CARD Sales Order:

JC NO305108942

OMER	REGN NO.3346S	MILEAGE
COMPORT TRANSPORTATION PTE LTD	MAKE:HYUNDAI	FUEL E 1/2 F
Singapore SINGAPORE 575717	MODEL	0845 8105 Po
(R) 65508755 (O)	YR OF MANU 7. 2016	TARGET DATE
UNT CARD NO.	CHASSIS CODE MHLB41UMGU092187	COMPLETION DATE/TIME

JOB DESCRIPTION

:cident Date: 19.01.2018 :TURE: 3P 19.01.18

NO LABOR CODE

DESCRIPTION

ED & PASSED OUT BY:		
SERVICE ADVISOR		CUSTOMER'S SIGNATURE
dgement Slip	Exit Pass	
SHD3346S LIMTS	Vehicle No.: SHD3346S	
Senrice Advisor Signature/Date	Name of Service Advisor	Date
irned to Service Reception upon collection	To be kept by Security Guard	

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE HIGHER - CPP)

Date: 22.01.2018 Time: 09:21:29

Page: 1

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010045

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65508755

JOB NO REGN NO

LKK-Kalvin

305108942 : SHD3346S

: 0000000000 : HYUNDAI

MODEL

MILEAGE MAKE

1-40

DATE OF REGN

: 21.07.2016

DATE/TIME IN

: 19.01.2018 19:45

ACCIDENT DATE : 19.01.2018

JOB / PARTS DESCRIPTION

OTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-0600-G WING MIRROR LH 1 980.50 20.00 784.40

SUB-TOTAL : 784.40

JOB NATURE

0000 23-01

TOWING FEE

50.00 × not occident location

0001 L PANEL BEATING

150.00 103

0002 23-502

SPRAYPAINT ON AFFECTED AREA

SUB-TOTAL: 350.00

TOTAL : 1,134.40

MVA NAME & SIGNATURE DATE:

DATE:

AUTHORISED: YES / NO

SURVEYOR NAME & SIGNATURE

A 22/1/18 1035hs
1 Days.
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LKK Auto Consultants hence notify the Repairer of the following: * To recommend to the state of * To dispute tartings a contil 1,500 Amounter • Party assertioned by the last Total This is their - - - - (1) w - Times must be an indi-expressed from traume. If it my



COMFORIDELGRO





JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

005 112	acioinioit i on bhea	KBOWN TOWNS	
Job Requisition			
1. Date: /9/1/2 Time Received 2. New SPARK Kakis Name of Customer : ON 4 PA N 4 Contact No. : 860986 Vehicle No. : CHO 33 Make/Model/Colour: //o/Ehc	MING 2 93 465 5. Nati	cle Type: Private Taxi (CTPL/CCPL) Fleet STK (Boon Lay) ure of Service: Jumpstart Recovery Change Tyre / Battery	4. Type of Towing: Normal Tow King Dolly Flat Bed Crane-up 6. Parts Replaced/Remarks:
7. Location: Beach Rd		8. Veh	nicle Tow - In Workshop:
9. Preferred Workshop: Braddell Loyang Sin Ming Sungei Kadut Senoko Kornoco (UBI / L	Pandar	Carriage (PD)	Smoky Exhaust
10. Odometer Reading :		11. Radio / CD Player OK	
Fuel Level : F 1/6	4 1/2 3/4 E	Faulty Not tested	
Job Attended			
12. Tow Truck / Recovery Van : VRS Name of Driver : Vehicle No. : Time Dispatch :	2000 2100 2140	Z IRS I OTHE	#: Cracked X : Dented /: Scatched O : Missin
Cash Invoice Details (if applicable)			
13. Cash Invoice No. :			
Customer Acknowledgement			
I have been advised to remove all valuable iten cash cards, spectacles, pen, etc. I understand that any items left behind are at r.c. Surcharge: Towing fee will be levied if the cust	my own risk and SPARK Car Can	e ^{tw} will not be held liable for	r such losses.
Date	Time	_	Signature of Customer
14. WORKSHOP			

Name of Attending Staff/Guard

Date & Time of Arrival

Signature of Attending Staff/Guard

Joy Irene (LKKAuto)

From:

LCR INSURANCE TEAM <insurance@lioncityrentals.com.sg>

Sent:

Wednesday, 11 April 2018 4:05 PM

To:

Khoo, Kay-Eng

Cc: Subject: Joy Irene (LKKAuto) Re: Accident Involving SHD3346S and SLQ3397D on 19 January 2018; 1850 HRS

Dear Kay Eng.

We have read through our hirer's GIA report and his account is consistent with whatever transpired in the video recording.

Be that as it may, it is inconclusive that there was any collision between the vehicles.

Kindly do your best to resist any claim from the Third Party.

Regards.

LCR INSURANCE TEAM

On Wed, Apr 11, 2018 at 3:50 PM, Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com> wrote:

Our Ref: 0932312417SG

Your Ref: SLQ3397D

Dear LCRF Pte Ltd Insurance Team,

We refer to the above captioned matter and write to advise that we have received a TP claim from the owner of SHD3346S involved in the said accident.

Contrary to your driver's report, the third party driver of SHD3346S had reported that the driver of SLQ3397D had cut into his lane thus causing the accident.

Attached video footage which supports third party's version.

On this basis, we deem that our defence to the claim is weak and we will proceed to settle the third party claim on the best possible terms.

Nevertheless, should you have any further info to the contrary, please let us hear from you by close of business April 13 2018, otherwise we will proceed accordingly.

PS: I have copied Miss Joy Irene/LKK Auto Consultants in this email as she is handling the matter on our behalf and have also written to your good office previously.

Thank you.

Khoo Kay Eng AIG Senior Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1026 | Fax +(65) 6835 7416

kay-eng.khoo@aig.com | www.aig.com.sg

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Joy Irene (LKKAuto)

From:

Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>

Sent:

Wednesday, 11 April 2018 3:52 PM

To:

Joy Irene (LKKAuto)

Cc:

Admin A; Vivian Lau (LKKAuto)

Subject:

RE: 0932312417SG / on 19.01.2018 / CDGE SHD 3346S / LCR SLQ 3397D

Attachments:

Accident Involving SHD3346S and SLQ3397D on 19 January 2018; 1850 HRS

Hi Joy

Apologise for the belated response, as per my email to LCRF (attached), please proceed as deem fit if they do not respond within the stipulated time.

Khoo Kay Eng

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1026 | Fax +(65) 6835 7416

kay-eng khoo@aig.com | www.aig.com.sg

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From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]

Sent: Wednesday, April 11, 2018 3:21 PM

To: Khoo, Kay-Eng

Cc: Admin A; Vivian Lau (LKKAuto)

Subject: RE: 0932312417SG / on 19.01.2018 / CDGE SHD 3346S / LCR SLQ 3397D

Dear Kay Eng,

We refer to our e-mail dated 03.04.18.

Kindly let us have your instruction if we may proceed for DS with TP.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)

Sent: Tuesday, 3 April 2018 11:02 AM

To: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: 0932312417SG / on 19.01.2018 / CDGE SHD 3346S / LCR SLQ 3397D

Dear Kay Eng,

We attach TP video and photos for your reference.

TP has provided the video to prove that OI vehicle had collided with their taxi on their reported accident.

OI however reported unaware of being involved in an accident and reported 14 days after the accident date.

TP is chasing for an offer settlement.

Kindly let us have your instruction if we may proceed for DS with TP at best.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com| Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Joy Irene (LKKAuto)

From:

Joy Irene (LKKAuto)

Sent:

Thursday, 1 February 2018 1:58 PM

To:

'Insurance LCR SG'

Cc:

'Khoo, Kay-Eng'; Vivian Lau (LKKAuto); Admin A

Subject:

09323124175G / LCRF SLQ 3397D ON 19.01.2018 / CDGE SHD 3346S

Our Ref: CC3/LCR18001359/K1js3

01 FEB 2018

LCRF PTE LTD

Your Vehicle

: SLQ 3397D

Third-Party

: SHD 3346S

Date of Accident

: 19 Jan 2018

Time of Accident

: 16:20

Location of Accident : ORCHARD BOULEVARD IN-FRONT ION ORCHARD

Dear Sirs,

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AIG. Failure to report the accident may affect the standing of your insurance policy.

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

Should you have any clarifications, please contact the undersigned within 7 days from the date of this letter.

Best Regards, Joy Irene | Case Handler LKK Auto Consultants Pte Ltd DID: 6749-5792 | email: joyirene@lkkauto.com|Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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COMFORTDELGRO

Our Ref : T 0118 / SHD3346S /CL(st)	Engineering
Date : 26-Jan-18 CDGE Taxi Claims Dept	ComfortDelGro Engineering Pte Ltd 205 Braddell Road Singapore 579701
AIG ASIA PACIFIC INSURANCE PTE LTD 59 Loyang Drive 4th Fir	Mainline +65 6383 6280 Facsimilie +65 6280 9755
CHARTIS Buliding Singapore 508969	www.cdge.com.sq
78 Shenton Way	Company Pagamation No. 1005000400
#07-16	Workshops
Singapore 079120	Braddell
Attn: Motor Claims Department WITHOUT PREJUDICE	205 Braddell Road Singapore 579701
Dear Sir ACCIDENT INVOLVING OUR TAXI SHD3346S YOUR INSURED SLQ33	59 Loyang Drive Singapore 508969
ACCIDENT INVOLVING OUR TAXI SHD3346S YOUR INSURED SLQ33: AND OTHER ON 19.01.18	Sin Ming 383 Sin Ming Drive Singapore 575717
We are the authorised repair workshop for Comfort Transportation Pte Ltd, the Vehicle No: SHD3346S which was involved in the captioned accident with y	owner of motor Pandan your insured vehicle 15 Pandan Road
The vehicle owner and the taxi driver concerned have requested and authorized in presenting their claims against the party responsible for all applicable matters	d us to assist them Ubi
the damage to the vehicle.	Senoko 24 Senoko Loop
As the accident was caused by the negligent act of your insured driving SLQ33	97D Singapore 758156
we are submitting these claim for your consideration on behalf of the claimants.	Sungei Kadul
TAXI OWNER'S CLAIM	7 Sungei Kadut Way Singapore 72679
	999.81
2 3.5 days Loss of Rental @ \$ 125.00 per day \$ 4 3 Survey Report Fees (Surveyed by M/s LKK) \$	437.50 501 Yishun Industrial Park A Singapore 758732
4 GIA / LTA Search Fees (Surveyed by M/S LTA) \$	7.49
5 GIA / Police Report Fees \$	7.45
6 Towing / Medical / Transporation \$	-
	444.80
HIRER'S CLAIM	
73.5days Loss of Income @\$80.00per days\$\$	280.00
and the state of t	724.80
We enclosed herewith the following documents to support the claims: -	En
Original repair bill and photocopies of photographs :	pcs.
b) LTA search slip/s of : SLQ3397D	
c) GIA / Police report/s of : SHD3346S	
d) Letter of authority from owner / hirer / operator	
(X) Photograph/s of Accident Scene () Certificate of Insurance	
() Witness statement/s (x) Downtime/Mileage record	
Kindly look into the matter and let us hear from you on the settlement of the said soon as possible.	i claims as
Please note that it is a condition of any settlement reached that it shall be without to any personal injury claim (if any) of the taxi driver.	ut prejudice

Yours faithfully Cecilia Lee

Executive

CDGE Claims Department

Tel: 6214 8354 Fax: 6214 1843 Email: cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

A member of









Traffic Police 10 Uts Avenue 3 Singapore 408865 Tel +65 6547 0000 Fax +65 6547 4863 www.police.gov.leg

Our Ref

: TP/IP/05867/2018

Date

: 22 October 2018

ONG PANG MING BLK 604C PUNGGOL ROAD #13-736 SINGAPORE 823604

Dear Sir / Madam,

TRAFFIC ACCIDENT INVOLVING SHD3346S AND SLQ3397D ALONG ORCHARD BOULEVARD ON 19/01/2018 AT ABOUT 1850 HRS

I refer to the above accident.

- Please be informed that we have completed our investigations which revealed that the
 driver of <u>SLQ3397D</u> had committed the offence of Inconsiderate Driving(non-accident) under
 Section 65(b) of the Road Traffic Act Chapter 276. Action has been initiated against the driver
 for the said offence.
- If you have any clarification, you may contact the Investigation Officer, SI Abdul Kareem at office number: 6547 6079.
- Thank you.

Yours faithfully,

HEAD INVESTIGATION TRAFFIC POLICE SINGAPORE POLICE FORCE

This is a computer-generated letter. No signature is required.

Joy Irene (LKKAuto)

From:

Joy Irene (LKKAuto)

Sent:

Tuesday, 3 April 2018 11:06 AM

To:

'Eileen, May Hwee Yap'

Cc:

Admin A; Vivian Lau (LKKAuto)

Subject:

ACCIDENT INVOLVING LCR SLQ 3397D & SHD 3346S ON 19/01/2018(18:50)

ALONG ORCHARD BOULEVARD IN FRONT OF ION ORCHARD

Attachments:

TP VIDEO.mp4

03 April 2018

LION CITY RENTALS PTE LTD

Policy Holder

LKK : CC6/LCR18001359/K1js3

Dear Sir/Madam,

ACCIDENT INVOLVING LCR SLQ 3397D & SHD 3346S ON 19/01/2018(18:50) ALONG ORCHARD **BOULEVARD IN FRONT OF ION ORCHARD**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHD 3346S against your insurance policy.

Based on the information on hand, we are of the opinion that we cannot be absolved from liability. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further gueries.

Best Regards, Joy Irene | Case Handler LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING | 40 SHD3346S , SLQ 3397D

ON 19-Jan-18 18:50

ALONG.

ORCHARD BLVD IN FRONT ION ORCHARD

I / We

ONG PANG MING

(Hirer) NRIC No.:

S7219678C

and/or

(Relief) NRIC No .:

Taxi Number

SHD3346S

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
- To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

20-Jan-2018

Name of Hirer

ONG PANG MING

Hirer NRIC

S7219678C

Signature:

Address

604C PUNGGOL ROAD #13-736

823604

Contact No.

86098693

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$\frac{\mathbb{S}}{2}\$1,530.00 (Global Sum) for vehicle no. \$\frac{\mathbb{S}}{2}\$HD 3346S that was damaged pursuant to the accident which occurred on \$\frac{\mathbb{I}}{2}\$100 (date) along \$\frac{\mathbb{I}}{2}\$ ON ORCHARD (location) involving vehicle no/s \$\frac{\mathbb{S}}{2}\$ ON \$\frac{\mathbb{S}}{2}\$ ON ORCHARD (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>COMFORT TRANSPORTATION PTE</u>

<u>LTD</u> ("the third party claimant") of vehicle no . <u>SHD 3346S</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHD 3346S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 07 (day) of 11 (month) 2018 (year)

Signed by appointed surveyor

CLAIMS DEPARTMENT

COMFORTDELGRO ENGINEERING PTE LTD

Please forward your cheque made payable to: COMFORTPELGRO ENGINEERING PTE LTD

> 205 BRADDELL ROAD SINGAPORE 579701

Signed by "the workshop" (with chop)

COMFORTDELGRO ENGINEERING

A member of COMFORTDELCRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

T Sixtyer Andre Way Directory (2019) A Carlo Australia 1 Signature (2005)

COMPANY REG. No.: 199506048W Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY.CHARTIS BUILD SINGAPORE SG 079120

CONTACT NO: 64193000

Description: 3P 19.01.18

3225094

VEHCLE NO SHD3346S

INV. NO/DATE 91353268 24.01.2018

MAKE HYUNDAI JOB NO. 305108942

MODEL I - 40

ODOMETER READING

DATE OF REG 21.07.2016

DATE/TIME IN 19.01.2018 19:45

CHASSIS CODE

KMHLB41UMGU092187

S/No Part No.

Oty Unit Price

Net

PART REQUISITION

0001 04-01-0103-0600

WING MIRROR LH

1 980.50

20.00

%Disc

784.40

SUB-TOTAL

784.40

JOB NATURE

0001 L

PANEL BEATING

100,00

100.00

0002 23-502

SPRAYPAINT ON AFFECTED AREA

50.00

50.00

SUB-TOTAL

150.00

ComfortDelGro Engineering Pte Ltd A member of COMFORTDELGRO

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. BANK/CHQ No. **AMOUNT** 91353268 999.81 8010004

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT18010589

Date: 24 January 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

19/01/2018 @ 18:50 hrs

ALONG

ORCHARD BLVD IN FRONT ION ORCHARD

INVOLVING

SLQ 3397D

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHD3346S (the "Taxi"). The Taxi was hired to ONG PANG MING IC NO S7219678C a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$125.00 per day (inclusive of GST).

Please be advised that the Taxi was insured with First Capital Insurance Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Executive, Fleet Safety

This is a computer generated letter. No signature is required.

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1/20/2018 Vehicle Hub

Enquire Transaction History

Transaction History Details

Log Date/Time:

20 Jan 2018 / 13:00:58

Asset Type:

Vehicle

Transaction Amount:

\$7.49

Asset ID:

SLQ3397D

Transaction Type:

18.32 Insurance Enquiry (GIRO

Payment)

Channel:

External Agency

User ID:

ECENGCCO - GOH CHENG CHUAN ANDREW CORNELIUS

Business Transaction

Reference No.:

SHD33465

20180120130058709150

Search Date / Time:

19 Jan 2018 18:50:00

Insurance Company:

AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

Enquire Related Logs

Back to List

...CLAIM SUBFOLDER...(Pending for Survey Report) Express

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt		Ad1	Submitted	Ins Auth'ed	Sta	tos:	
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Insured:	LCRF PTE	LTD, Co. Reg. N	o.: 201624597K				Lanancea	of enjuster1			
Main Claimant:	COMFORT	TRANSPORTAT	ON PTE LTD, Co	Reg. No.:	1993038	21R					
Vehicle Reg No.:	SHD334	65			Date of I	.095:	man from the same and	3 18:00 - :59 and 29 Days From	m LTA	Reg Date	(Man Yr)]
Claim Type:	TP / 093	2312417SG			Policy/Co Note No.		099999507	0			
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Repairer:	ComfortD	elGro Engineerir	g Pte Ltd (Loyan	59 Loyar	ng Drive, 5	0896	9 Loyang - 1	el: 6214 8300			
Handling Insurer:	Eng.Khoo	Pacific Insurance	Pte. Ltd. (Expre	ss) - Tel: 6	5-6419-30	100	. [Handled b	y Khoo, Kay-Eng	- 6419	1026] k	Cay-
Claimant's Insurer:	-	Territoria de la constanta de	Ltd (HQ) - Tel: 6.	2222311							
Adjuster:	01/02/20	Consultants Pte 18]	Ltd (HQ) - Tel: 62	56-3561	[Handled	by K	ALVIN ANG	WEI KUN] [F	inal I	Rpt due	1
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Due Date	Priority	Type Task	Group Subjec	t Hand	ler A	sign		Completed On		eated O	

Claim Documents

*SHD3346S (0932312417SG)

[SLQ3397D]

TP

COMFORT TRANSPORTATION PTE LTD

Jan 19 2018 6:00PM

[LCRF PTE LTD]

ComfortDelGro Engineering Pte Ltd

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12	12/11/18 08:11	RENTAL RECEIPT	0	Load PDF	
13	12/11/18 08:11	RENTAL MILEAGE	0	Load PDF	
14	12/11/18 08:11	LTA SEARCH	0	Load PDF	
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Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
			^
			Y
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM		

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:		D (Insd veh)	_	Mod	Model:		HYUNDAI 140 1.7 D CRDI AT ABS AIRBAG 4DR (M)	
SHD3346S (TP veh) Date of Accident: 19/01/2018				_			AT ABS AIRBAG 4DR (M)	
Global Sum Settlem	ent :	[X] Yes	Т	[]	No			
Repair Estimate			\$		1,213.81			
Final Repair Cost			\$		1,530.00			
Loss of Use			\$				3.00 da	ys at \$50.00 per day
Rental (if any)			\$			3	da	ys .
LTA / GIA Search F	ee		\$					
Others:			\$					
		1	S					
Final Settlement Su	m (Global S	ium) :	\$		1,530.00			
Is Third Party World	kshop GIA	Registered?	I	x]	YES [1	NO	(Kindly indicate
A) For Non GIA R	egistered V	Vorkshop:		Agree	d Liability			(%)
B) For GIA Regist BOLA Liability: * Assessed Liab	100	(%)	hain d	NIL	sed Liabilit	y (*):		BOLA Scenario No: (%) OLA does not apply.
Remarks								
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1) ComfortDelGro	Engineerin	ng Pte Ltd			: \$			1,530.00
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IOANNE	EE KHANG	MIN		12 N	lov			
JOANNE L	CE KHANG	a MILIA		201	18			
LKK Auto C	onsultants l	Pte Ltd		Da	te			

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

LKK Auto Consultants Pte Ltd (Co.Reg.No.199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC3/LCR18001359/K1JB3Q2

Date:

12/11/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999995070

Claimant Vehicle

/ehicle SHD3346S

Insured Vehicle No :

SLQ3397D

Date of Loss:

19/01/2018

Nature of Claim:

TP

Claim No: 0932312417SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SHD3346S

Make & Model:

HYUNDAI 140, 1.7 D CRDI F/L AT ABS AIRBAG

Engine No:

D4FDGU660005

Reg. Date:

4DR (M) 21/07/2016 (Man. Year: 2016)

Chassis No:

KMHLB41UMGU092187

Colour:

Blue

1685 cc

Odometer:

167436 km

Engine Capacity: 168 Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

1000000

Handbrake (Serviceable):

Yes Engine Modification:

No Pre-accident Condition:

Yes

CONDITION OF TYRES

Front Tyre Size:

205/60 R16

Rear Tyre Size:

205/60 R16

Front Left Side: Front Right Side: Hankook 7 mm Hankook 7 mm Rear Left Side: Rear Right Side: Hankook 7 mm Hankook 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		784.40	784.40	0.00	0.00
Miscellaneous Items		0.00	0.00	0.00	
Labour		350.00	150.00	200.00	57.14
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Gross Total (S\$)	1,134.40	934.40	200.00	17.63
	+ GST 7.00/7.00% (S\$)	79.41	65.41	14.00	17.63
	Nett Amount (S\$)	1,213.81	999.81	214.00	17.63
	+ Loss of Use (3.0 x S	S\$50.00/day) (S\$)	150.00		
	+ Car Rental (3.0 x SS	\$125.00/day) (S\$)	375.00		
	+ Doc	/Search Fee (S\$)	7.49		
	,	Nett Liability (S\$)	1,532.30		
	Global Sun	Settlement (S\$)	1,530.00		

INSPECTION

Date of Assignment:

22/01/2018

Date Inspected:

22/01/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd

(Loyang)

Adjuster Report

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59 Loyang Drive Singapore 508969

Estimated Period of Repair:

1.0 days

Adjuster: KALVIN ANG WEI KUN Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*WING MIRROR LH	Cracked	980.50 FL	*980.50 FL	
F=Fra	inchise	part, L=ListItem(Disc.	-			
				Sub Total (S\$)	980.50	980.50	
			- List Item Discount on L	Items 20.00/20.00% (S\$)	196.10	196.10	
				Total Parts (S\$)	784.40	784.40	
			Report was uns	ubmitted during this print-out			

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TOWING FEE	New	50.00	0.00
2	PANEL BEATING	New	150.00	100.00
3	SPRAYPAINT ON AFFECTED AREA	New	150.00	50.00
		Gross Labour Cost (S\$)	350.00	150.00
	Perentue	Gross Labour Cost (S\$) s unsubmitted during this print-out.	350.00	(4

< END OF ESTIMATES >