

## Joy Irene (LKKAUTO)

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**From:** Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>  
**Sent:** Wednesday, 11 April 2018 3:51 PM  
**To:** Insurance LCR SG  
**Cc:** Joy Irene (LKKAUTO)  
**Subject:** Accident Involving SHD3346S and SLQ3397D on 19 January 2018; 1850 HRS  
**Attachments:** TP VIDEO.mp4

Our Ref: 0932312417SG

Your Ref: SLQ3397D

Dear LCRF Pte Ltd Insurance Team,

We refer to the above captioned matter and write to advise that we have received a TP claim from the owner of SHD3346S involved in the said accident.

Contrary to your driver's report, the third party driver of SHD3346S had reported that the driver of SLQ3397D had cut into his lane thus causing the accident.

Attached video footage which supports third party's version.

On this basis, we deem that our defence to the claim is weak and we will proceed to settle the third party claim on the best possible terms.

Nevertheless, should you have any further info to the contrary, please let us hear from you by close of business April 13 2018, otherwise we will proceed accordingly.

PS: I have copied Miss Joy Irene/LKK Auto Consultants in this email as she is handling the matter on our behalf and have also written to your good office previously.

Thank you.

**Khoo Kay Eng**  
**AIG**

Senior Complex Claims Examiner  
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