

2000000

ASS. REC. BY:

REF:

CS3/LCR17008770

R1H3

Special Instructions:

Surveior  
Mention

Rasu

ASSIGNMENT (Office)

22/1/2018

From (Person):

Lim Seng Yang

of

LCR

Date/Time:

4/5/2017 4:40pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SL7253C

Insured:

SL49720L

at Workshop in/s

Eng Soun Painting

Tel:

67606271

of

81K Y Yaw Tee Wm Ed 1933

Policy No:

999995156

Claim No:

6418393325SG

Sum Insured:

Excess:

Make of Veh:

D.O.A

26/2017

(Client's Record)

CA / REV / REP. / REV 24 HRS (wp)

5/6/2017

H.O.D. Endorsement:

Date/Time:

4/5/2017 4:40pm

Person Contacted:

eng soun

Vehicle: ☒ IN ☐ OUT

Date/Time	Action/Instruction ( X ) Estimate
	SL7253C - X
	SL49720L - X
	survey: 4/5/2017; damage: 8/5/2017; after repair: 11/5/2017
	Submit report no latest by 25/1/2018.
26/1/18	Submit LS to 3400, 5 days. (led to 4900, 59%)

RECEIVED 26 JAN 2018



24/1/2018

ASS. REC. BY:

Rafael

REF: ACC1

## ASSIGNMENT

From:

Date: 8/5/2017

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SJC 2553C

at Workshop m/s

Engsuon Painting

of

Insured:

Policy No:

Claims No:

Sum Insured:

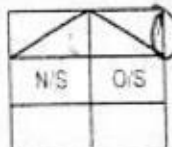
Excess

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? Yes or No

GIA / PR Seen:

Consistent? Yes or No

Est. Repairs:

4

days

Res: Yes or No

Lump Sum:

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS (wp)

Vehicle: IN / OUT

Date:

Person Contacted:

Date / Time

Action / Instruction

Veh No:

SJC 2553C

Yr Regn: 25JAN / 2008

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

TOYOTA CAMRY

CC 1998

Colour:

Silver

A/C: Insured / Std / NI / NA

Sp. Reading:

137444

T. Radio: Insured / Std / NI / NA

Eng. No:

C/N:

MR653BK4107030793

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

215/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front

Rear

R/Bal:

6

mm

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A:

02/05/17

D.O.I:

5/5/17

Survey held at

Eng Suon Painting

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

R/S Frt

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time: File Pass to?

1) 15/5-2017

Date/Time: File Return to?

2)

☐

Preli. Report

☐

Final Report

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Weekend (\$)

Survey Fee:

Transportation:

) \$ + RS \$

) Photos

) Others

)

TOTAL

180

20

200

Report Format:

PR2

Lump Sum / I.B.I: (\$)

# Survey Department Check List (Case Handler)

Reference No.: C43/LCP/7008700/R19d3-1  
Policy Type: OD/TP/RES/TL/EVA

SJG253C

Case Handler

Typist

Admin (Nivitha): Case handler to make sure all information created by the assignment team are ACCURATE.

## (1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA/REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

Surveyor (Ravi): Case handler to make sure the surveyor completed all required information.

## (1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp. Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des. of Damages


## (2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

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## (3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

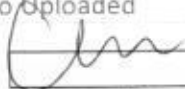
✓			
✓			

## (4) System - (Views/Merimen)

- C Resurvey photo uploaded

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Check By:

 16/1/18  
Case Handler Date

## Catherine Chong (LKK Auto)

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**From:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>  
**Sent:** Monday, 22 January, 2018 10:45 AM  
**To:** assignments  
**Subject:** FW: AIG ENCRYPT Paper Reinspection (TP Claim from Bonnie Kwok LLC received) : Our Reference: 6418393325SG003 Your Ref: CS3/LCR17008770/R1H3F2  
**Attachments:** 6418393325SG-TOH YANG QI; (8.41 MB)

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Khoo, Kay-Eng [<mailto:Kay-Eng.Khoo@aig.com>]  
**Sent:** Monday, 22 January 2018 10:41 AM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** AIG ENCRYPT Paper Reinspection (TP Claim from Bonnie Kwok LLC received) : Our Reference: 6418393325SG003 Your Ref: CS3/LCR17008770/R1H3F2

Dear Sirs

Accident Involving SJG2553C and SLH9720L on 02 May 2017

We refer to the above captioned matter.

We attach relevant Letter of the Demand from the owner of for your reference.

We note that you have conducted a Pre and Post Inspection on the said vehicle.

Taking reference to the third party Adjuster's report (attached), please assist to provide us your recommendation of repair cost following the Pre and Post Re-Inspection conducted.

Please let us have the requested adjusted report no latest by **25<sup>th</sup> January 2018**.

Thank you.

**Khoo Kay Eng**

**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1026 | Fax +(65) 6835 7416

[kay-eng.khoo@aig.com](mailto:kay-eng.khoo@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	03/05/2017 13:53
Date Of Accident	02/05/2017 08:10
Exact Location Of Accident	ALONG CHOA CHU KANG NORTH 7
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJG2553C
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TOH YANG QI
NRIC No	S9248001A
Email Address	TOH.YQ.92@GMAIL.COM
Mobile Phone No	(LOCAL) +65-82683576
Alternative Phone No	OTHERS-82683576
<b>Vehicle Particulars</b>	
Manufacturer	TOYOTA
Model	CAMRY 2.0 AUTO ABS AIRBAG
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
<b>Insurance Company</b>	
Name of Insurance Company	ERGO INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPC17S007208
Cover Note Number	C17064544
<b>Driver</b>	
Name of Driver	TOH YANG QI
NRIC No	S9248001A
Date Of Birth	23/12/1992
Occupation	OUTDOOR
Date Of Driving Pass	13/08/2012
Driving Experience	4 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-82683576
Fax Number	
Contact Number	OTHERS-82683576
EMail Address	TOH.YQ.92@GMAIL.COM

Address	BLK 670 CHOA CHU KANG CRESCENT #13-519
Postcode	680670
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION- U-TURN
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

AS PER SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLH9720L
Vehicle Make/Model/Colour	
Details Of Properties	
Name of Driver	WU YUELIN
NRIC/Passport Number	S9272232E
Contact Number	83219380
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

#### Details of Witness

Name	
Phone Number	
Email Address	

**SKETCH PLAN**

**IMPORTANT NOTICE**


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

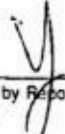
I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims, (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

  
\_\_\_\_\_  
Policyholder's Signature / Date &  
Time

Sketch Plan

  
\_\_\_\_\_  
Driver's Signature (If driver is not the policyholder) / Date  
& Time

  
\_\_\_\_\_  
Witnessed by Reporting Centre  
Personnel

As per attached



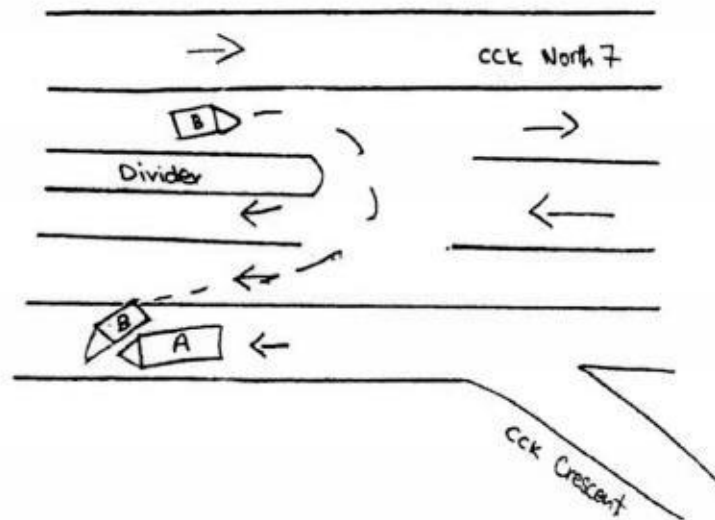
Accident Sketch Plan Pg. 1

A → SJG 2553 C

B → SLH 9320 L

Choa Chu Kong North 7

Signature:



Accident Sketch Plan Pg. 1

**Describe Circumstances of the Accident**

Accident Date & Time : 2/5/17 0810HRS

Accident Location: Choa Chu Kang North 7

**Statement :**

I was driving in my own lane, driving straight when SLH9720L came into my lane suddenly after making a u-turn I was unable to stop in time and the accident happened. The driver has admitted that he takes 100% liability as he overturned when making his u-turn into my lane via my whatsapp conversation with him.

- ☐ Reporting Only
- ☐ Own Damage Claim (OD)
- ☐ Third Party Claim (TP)
- ☒ Claim at other workshop (OD/TP)

**\* IMPORTANT NOTE:**

You had been advised by the workshop that in the event that you wish to claim against your own policy (Own Damage Claim), there is a **FOURTEEN (14) days** clause whereby the claim must be made within the stipulated timeframe from the day of occurrence.

### Declaration

We declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date &  
Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre  
Personnel

Text Size -

**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC

Owner ID: 8001A

**Vehicle Details**

Vehicle No.: SJG2553C

Vehicle to be Exported: No

Intended De-registration  
Date: 11 May 2017

Vehicle Make: TOYOTA

Vehicle Model: CAMRY 2.0 AUTO ABS AIRBAG

Primary Colour: Beige

Manufacturing Year: 2008

Engine No.: 1AZE105466

Chassis No.: MRC53BK4107030793

Maximum Power  
Output: 108.0 kW (144 bhp)

Open Market Value: \$26,497.00

Original Registration  
Date: 25 Jun 2008

First Registration Date: 25 Jun 2008

Transfer Count: 2

Actual ARF Paid: \$26,497.00

**Intended PARF Rebate Details**

PARF Eligibility: Yes

PARF Eligibility Expiry  
Date: 24 Jun 2018

PARF Rebate Amount: \$14,573.00

**Intended COE Rebate Details**

COE Expiry Date: 24 Jun 2018

COE Category: B - Car (1601cc &amp; above)

COE Period(Years): 10

QP Paid: \$14,689.00

COE Rebate Amount: \$1,644.00

**Total Rebate Amount: \$16,217.00**

The information contained herein is correct as at 11 May 2017

OK

Land Transport Authority

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(01)Bent (02)Cracked (03)Distorted (04)Tracked (05)Cut (06)Corroded  
(07)Deformed (08)Shredded (09)Buckled (10)Broken (11)Necessary  
(12)Missing (13)Torn (14)Unconfirmed (15)In Working

# MOTOR CAR (UC)

(1)Engine (2)Gearbox (3)Clutch (4)Brakes (5)Steering  
(6)Suspension (7)Wheels (8)Tyres (9)Exhaust (10)Bodywork

Vehicle No: STG 2553C

2162

## Undercarriage

NAC	INC	Item	CON	AC	Qty
1372	995163	Frt LH Shock Absorber			
1373	991944	Frt LH Shock Absorber Mounting			
1374	990632	Frt LH Coil Spring			
1375	995198	Frt LH Knuckle Arm			
1376	995199	Frt LH Knuckle Arm Bearing			
1377	995178	Frt LH Lower Arm			
1378	995169	Frt LH Upper Arm			
1379	995183	Frt LH Tie Rod			
1380	995143	Frt LH Drive Shaft			
1381	990661	Frt LH Control Arm			
1382	992062	Frt LH Trailing Arm			
1383	991848	Frt LH Leaf Spring			
1384	991293	Frt LH Brake Disc Rotor			
1385	991281	Frt LH Brake Caliper			
1386	991292	Frt LH Brake Pipe			
1387	991287	Frt LH Brake Hose			
1388	991295	Frt LH Brake Sensor Wire			
1389	991989	Frt Stay Bar Bracket			
1390	994455	Steering Rack & Pinion			
1391	994435	Steering Cross Member			
1392	994519	Frt Sub Frame			
1393	992003	Frt Sub Frame Mounting			
1394	991217	Frt Anti Roll Bar			
1395	991219	Frt Anti Roll Bar Linkage			
1396	990887	Engine Block			
1397	990890	Engine Block Gasket			
1398	990972	Engine Oil Sump			
1399	990960	Engine Oil			
1400	992224	Gear Box Assy			
1401	992229	Gear Box Gasket			
1402	992241	Gear Box Oil Sump			
1403	992257	Gear Oil			
1404	990534	Centre Exhaust Pipe Assy			
1405	990532	Centre Exhaust Mounting			
1406	991134	Floor Panel			
1407	993719	Rear LH Shock Absorber			
1408	993723	Rear LH Shock Absorber Mounting			
1409	993170	Rear LH Coil Spring			
1410	993550	Rear LH Knuckle Arm			
1411	993551	Rear LH Knuckle Arm Bearing			
1412	993597	Rear LH Lower Arm			
1413	993884	Rear LH Upper Arm			
1414	995161	Rear LH Drive Shaft			
1415	995216	Rear LH Control Arm			
1416	993881	Rear LH Trailing Arm			
1417	993573	Rear LH Leaf Spring			
1418	992941	Rear LH Brake Disc Rotor			
1419	992937	Rear LH Brake Caliper Assy			
1420	990434	Rear LH Brake Pipe			
1421	992946	Rear LH Brake Hose			
1422	993819	Rear Sub Frame			
1423	993820	Rear Sub Frame Mounting			
1424	992813	Rear Anti Roll Bar			
1425	990168	Rear Anti Roll Bar Linkage			
1426	990202	Axle Beam			
1427	990170	Rear Axle Panhard Rod			
1428	990810	Differential Assy			
1429	992706	Propeller Shaft			

NAC	INC	Item	CON	AC	Qty
1428	991935	Frt RH Shock Absorber			
1429	991944	Frt RH Shock Absorber Mounting			
1430	990632	Frt RH Coil Spring			
1431	991844	Frt RH Knuckle Arm			
1432	991845	Frt RH Knuckle Arm Bearing			
1433	991851	Frt RH Lower Arm			
1434	992064	Frt RH Upper Arm			
1435	992040	Frt RH Tie Rod			
1436	991692	Frt RH Drive Shaft			
1437	990661	Frt RH Control Arm			
1438	992062	Frt RH Trailing Arm			
1439	991848	Frt RH Leaf Spring			
1440	991293	Frt RH Brake Disc Rotor			
1441	991281	Frt RH Brake Caliper			
1442	991292	Frt RH Brake Pipe			
1443	991287	Frt RH Brake Hose			
1444	991295	Frt RH Brake Sensor Wire			
1445	993720	Rear RH Shock Absorber			
1446	993723	Rear RH Shock Absorber Mounting			
1447	993173	Rear RH Coil Spring			
1448	993550	Rear RH Knuckle Arm			
1449	993551	Rear RH Knuckle Arm Bearing			
1450	993601	Rear RH Lower Arm			
1451	993885	Rear RH Upper Arm			
1452	993322	Rear RH Drive Shaft			
1453	993178	Rear RH Control Arm			
1454	995117	Rear RH Trailing Arm			
1455	995110	Rear RH Leaf Spring			
1456	992942	Rear RH Brake Disc Rotor			
1457	992938	Rear RH Brake Caliper Assy			
1458	990434	Rear RH Brake Pipe			
1459	992947	Rear RH Brake Hose			

No of Items: 5

Assessor: \_\_\_\_\_

Original copy



**LKK Auto Consultants Pte Ltd** (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

**VEHICLE DAMAGE INSPECTION REPORT**

Our File No: CS3/LCR17008770/R1H3F2

Date: 16/05/2017

**REFERENCE**

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999995156  
 Claimant: SJG2553C Insured Vehicle No: SLH9720L  
 Vehicle No: SJG2553C Nature of Claim: TP Claim No: 6418393325SG  
 Date of Loss: 02/05/2017

**DESCRIPTION & IDENTIFICATION OF VEHICLE**

Reg No: **SJG2553C** Engine No: 1AZE105466  
 Make & Model: TOYOTA CAMRY, 2.0 ABS AIRBAG (A) Chassis No: MR053BK4107030793  
 Reg. Date: 25/06/2008 (Man. Year: 2008) Odometer: 137444 km  
 Colour: Gold  
 Engine Capacity: 1998 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

**CONDITION OF VEHICLE AT THE TIME OF SURVEY**

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

**CONDITION OF TYRES**

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16  
 Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm  
 Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm  
 The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	

**INSPECTION**

Date of Assignment: 04/05/2017  
 Date Inspected: 05/05/2017 Inspected At: Eng Soon Painting Services (HQ)  
 393J WOODLANDS ROAD  
 Singapore 677978  
 Estimated Period of Repair: 4.0 days

Adjuster: MOHD RASUL

Manager: Ashley Chong Chin Yan

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRT BUMPER	Dented	0.00 F	*-F
2	1		*FRT BUMPER CLIPS	Necessary	0.00 F	*-F
3	1		*FRT BUMPER SPONGE	Cracked	0.00 F	*-F
4	1		*FRT RH BUMPER FOG LAMP CHROME MOULDING	Cut	0.00 F	*-F
5	1		*FRT RH BUMPER FOG LAMP COVER	Cracked	0.00 F	*-F
6	1		*FRT RH BUMPER FOG LAMP	Cracked	0.00 F	*-F
7	1		*FRT RH HEADLAMP ASSY	Cut	0.00 F	*-F
8	1		*WIPER WASHER TANK	*Check	0.00 F	*-F
9	1		*FRT RH FENDER	Repair	0.00 F	*-F
10	1		*FRT RH FENDER INNER SHIELD	*Check	0.00 F	*-F
11	1		*FRT RH TYRE	Cut	0.00 F	*-F
12	1		*FRT RH SHOCK ABSORBER	*Check	0.00 F	*-F
13	1		*FRT RH SHOCK ABSORBER MOUNTING	*Check	0.00 F	*-F
14	1		*FRT RH KNUCKLE ARM	*Check	0.00 F	*-F
15	1		*FRT RH KNUCKLE ARM BEARING	*Check	0.00 F	*-F
16	1		*FRT RH LOWER ARM	*Check	0.00 F	*-F
Total Parts (\$\$)					0.00	0.00

F=Franchise part.

Report was unsubmitted during this print-out.

### Recommended Miscellaneous Items

There are no new miscellaneous items selected.

### Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.
---

< END OF ESTIMATES >



465623

**BONNIE KWOK LLC****Advocates & Solicitors**

101A Upper Cross Street  
#08-12 People's Park Centre  
Singapore 058358

RECEIVED BY AIG

Claims Dept

Tel: (65) 6536 6026

Fax: (65) 6536 2279

24 NOV 2017

[Stamp for source of court documents]  
GST Reg No. 2012035472

CL No.

Team

ADJ

Your Ref: SLH 9720 L  
Our Ref: BK.17860.17.jl

15 November 2017

M/s AIG Asia Pacific Insurance Pte. Ltd.  
78 Shenton Way  
#08-16 AIG Building  
Singapore 079120

By Hand



Dear Sirs

**ACCIDENT INVOLVING SJG 2553 C & SLH 9720 L ON 2 MAY 2017**

We act for Toh Yang Qi, the owner of vehicle no. SJG 2553 C in the above matter.

We are instructed that on the 2 May 2017, your insured driving vehicle no. SLH 9720 L had negligently collided into our client's said vehicle.

We are instructed that as a result of the said collision, our client has suffered loss and damage as follows: -

i.	Cost of Repairs	-\$ 8,300.00
ii.	Loss of Use (12 days x \$120.00)	-\$ 1,440.00
iii.	Survey Fee	-\$ 790.00
iv.	LTA search fees	-\$ 8.00
v.	GIA search fees	-\$ 29.00
vi.	Transport, Postage, Xerox and other incidental	-\$ 53.50
vii.	Costs	-\$ 1,605.00
	<b>Total</b>	<b><u>\$12,225.50</u></b>

We enclose herewith a copy of the LTA search result, GIA report of our client, repair bill, survey report, certificate of insurance and 62 original photographs for your attention.

Kindly note that under the NIMA protocol, all requests for resurvey are required to be made during the protocol period in eight (8) weeks from receipt of this letter.

Kindly revert whether liability is admitted.

Yours faithfully

**BONNIE KWOK**

Enc. (by hand)

c.c. Client; and  
Wu Yuelin

Text size + -

**Enquire Vehicle & Owner Information ( Vehicle No. SLH9720L As At 02 May 2017 / 08:10:00 )****Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: ENGSOON-SJG2553C

**Current Owner Details**

Owner ID Type: Company

Owner ID: 201504621K

Owner Name: LION CITY RENTALS PTE. LTD.

Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes

Registered Block/House No.: 29

Registered Street Name: PAYA LEBAR ROAD

Registered Unit No.: # 01 - 03

Registered Building Name: -

Registered Postal Code: 409005

**Current Vehicle Details**

Vehicle No.: SLH9720L

Make Description/Model: MITSUBISHI / ATTRAGE 1.2 CVT

Insurance Company Name: AIG ASIA PACIFIC INSURANCE PTE. LTD.



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PHOTOCOPY

## AUTOMAX SURVEY

Blk 110 Bedok Reservoir Road , #07-280, Singapore 470110  
Mobile : 9855 6879      Email : automaxsurvey@gmail.com  
Registration No. 53110062J

Billing To: Toh Yang Qi  
c/o Eng Soon Painting SVC  
Blk 4 Yew Tee Ind Est 393 - J  
Woodlands Road  
Singapore 677969

Invoice no.: TP17050002

Date: 08 July 2017

Vehicle no: SJG 2553 C

Model : TOYOTA CAMRY 2.0

ITEM	DESCRIPTION	AMOUNT
1	Date of Inspection : 12 May 2017 Copies of the inspection / survey report Correspondence, postages and etc.	\$ 790.00
2	Photography Services Develop photographs Storage of digital photographs	
3.	To submit report by hand.	
4.	Charges on photocopies, posting, faxes and others incidental works entrusted.	
5	Transportation Charges	
6	Reinspection Charges	
	<b>TOTAL :</b>	<b>\$ 790.00</b>

**Notes :**

1. All cheque payment should be "crossed" and made payable to "Automax Survey".
2. Please contact us if there are further enquiries on the invoice.

Official Stamp

# AUTOMAX SURVEY

Blk 110 Bedok Reservoir Road, #07-280, Singapore 470110  
Mobile : 9855 6879 Email : automaxsurvey@gmail.com  
Registration No. 53110062J

Report Ref : TP17050002

Date: 08 July 2017

Toh Yang Qi  
c/o Eng Soon Painting SVC  
Blk 4 Yew Tee Ind Est 393 - J  
Woodlands Road  
Singapore 677969

## THIRD PARTY SURVEY ACCIDENT OCCURED ON 02 May 2017

Workshop Name and Address

Eng Soon Painting SVC  
Blk 4 Yew Tee Ind Est 393 - J  
Woodlands Road  
Singapore 677969

As per your instruction dated 12 May 2017  
We have carried out a physical inspection on the said  
We enclosed herewith our report and findings as follows:

with regard to the above matter.  
SJG 2553 C

### 1. VEHICLE PARTICULARS

Registration No : SJG 2553 C  
Model : TOYOTA CAMRY 2.0  
Year / Capacity : 2008 / 1998 cc  
Chassis No : MR053BK4107030793

Engine No : 1AZE105466  
Mileage : 137 444 km  
Colour : Metallic Gold

### 2. TYRES CONDITION

	<u>Size</u>	<u>Made</u>	<u>Balance</u>	<u>Rim</u>
FRONT O/S :	215/60/R16	Michelin	9.00 mm	Sport
REAR O/S :	215/60/R16	Michelin	9.00 mm	Sport
FRONT N/S :	215/60/R16	Michelin	9.00 mm	Sport
REAR N/S :	215/60/R16	Michelin	9.00 mm	Sport

## AUTOMAX SURVEY

Blk 110 Bedok Reservoir Road , #07-280, Singapore 470110

Mobile : 9855 6879

Email : automaxsurvey@gmail.com

Registration No. 53110062J

### 3. DESCRIPTION OF DAMAGES

At the time of inspection, we noted that the vehicle has sustained an impact damages on the **front & Side** portion(s). For more detail of the damages, please see photograph attached.

4. Estimated normal period of repair : 10 working days to complete

5. In accordance to your instruction, we have **Not Authorised** repair to the vehicle and the survey done on a **"Without Prejudice"** basis. We hope that this report will be of assistance to you in dealing with the matter.

6. Should you discover any discrepancy in the report, please kindly notify us **within 1 week**, or the report will be treated as correct.

#### Disclaimer

The rates and assessment of damages as stated in this report is to be used solely for legal proceedings in relation to the surveyed vehicle and the accident in which the surveyed vehicle was involved in. The rates and assessment of damages must not be used in any circumstances for comparison with other vehicles and/or other accidents in other legal proceedings.

Vehicle Number : SJG 2553 C

SPARE PARTS

QTY	PARTS DESCRIPTION	CONDITION	Workshop Estimation (\$)	Our Revised Estimation (\$)
-----	-------------------	-----------	--------------------------	-----------------------------

List Items

1 pc	Front bumper face	bent	\$ 581.45	\$ 581.45
2 pcs	Front bumper side retainer @ 368	distorted	\$ 262.60	\$ 262.60
2 pcs	Front bumper bracket	bent/distorted	\$ 242.50	\$ 242.50
12 pcs	Front bumper side retainer rivets	necessary	\$ 36.00	\$ 36.00
10 pcs	Front bumper clips	necessary	\$ 30.00	\$ 30.00
1 pc	Front fender	bent	\$ 781.45	\$ 781.45
1 pc	Front fender splash shield	bent	\$ 107.00	\$ 107.00
1 pc	Front fender splash shield clips	necessary	\$ 24.00	\$ 24.00
1 pc	Front knuckle arm	bent	\$ 320.00	\$ 320.00
1 pc	Front lower arm	bent	\$ 561.60	\$ 561.60
1 pc	Front wheel bearing kit	damaged	\$ 191.35	\$ 191.35
1 pc	Front wheel bearing hup	bent	\$ 240.00	\$ 240.00
1 pc	Front absorber	bent	\$ 591.60	\$ 591.60
1 pc	Front absorber mounting	bent	\$ 106.00	\$ 106.00
1 pc	Front absorber mounting bush	damaged	\$ 22.00	\$ 22.00
1 pc	Washer tank assy	deformed	\$ 182.20	\$ 182.20
1 pc	Front bumper beam	dent/distorted	\$ 141.80	\$ 141.80
1 pc	Front bumper reinforcement	dent/distorted	\$ 289.55	\$ 289.55
1 pc	Front bumper sponge	wrapped/deformed	\$ 161.80	\$ 161.80
1 pc	Front bumper chrome moulding	wrapped/deformed	\$ 172.15	\$ 172.15
1 pc	Fog lamp assy	electronically shocked	\$ 280.50	\$ 280.50
1 pc	Headlamp assy	dent/distorted	\$ 1,718.40	\$ 1,718.40

Parts Sub-Total \$ 7,043.95 \$ 7,043.95

Discount 25.00% \$ 1,760.99 \$ 1,760.99

\$ 5,282.96 \$ 5,282.96

Vehicle Number : SJG 2553 C

SPARE PARTS

QTY	PARTS DESCRIPTION	CONDITION	Workshop Estimation (\$)	Our Revised Estimation (\$)
-----	-------------------	-----------	--------------------------	-----------------------------

Special Nett Items

1 pc	Rim Assembly	damaged	\$ 650.00	\$ 650.00
1 pc	Tyre @ 70%	grazed/distorted	\$ 380.00	\$ 400.00

Special Nett Sub-Total \$ 1,100.00 \$ 1,050.00

Spare Parts Total \$ 6,382.96 \$ 6,332.96

# LABOUR COST

S/No	JOB DESCRIPTIONS	Workshop Estimation (\$)	Our Revised Estimation (\$)
------	------------------	--------------------------	-----------------------------

Spare PartsTotal c/f \$ 6,382.96 \$ 6,332.96

- |   |   |             |             |     |
|---|---|-------------|-------------|-----|
| 1 | Towing  | \$ 100.00   | \$ 100.00   | 60  |
| 2 | To check wiring system  | \$ 150.00   | \$ 120.00   | 30  |
| 3 | To tuff coat affected areas   | \$ 180.00   | \$ 150.00   | 30  |
| 4 | To remove and replace front undercarriage   | \$ 350.00   | \$ 320.00   | 180 |
| 5 | To check and adjust computer wheel alignment (before & after)   | \$ 180.00   | \$ 150.00   | 60  |
| 6 | To respray affected areas   | \$ 1,600.00 | \$ 1,400.00 | 500 |
| 7 | To renew damaged parts, straighten & repair front support panel, front fender inner panel & aligned all parts | \$ 2,000.00 | \$ 1,800.00 | 400 |

Total \$ 10,942.96 \$ 10,372.96

The repairer has agreed to undertake the repair under a Lump Sum Basis. We have further adjusted the amount to a Lump Sum Repair of :

\$ 8,300.00

5 days

Fong Kpk Heng  
Qualified Appraiser



# ENG SOON PAINTING SERVICES

Blk 4 Yew Tee Ind Est 393 - J  
Woodlands Road  
Singapore 677978  
Tel: 6760 6271

---

TOH YANG QI  
c/o M/s Eng Soon Painting Services  
Block 4 Yew Tee Ind Est 393-J  
Woodlands Road  
Singapore 677969

Date: 08 July 2017

Dear Sir,

Date of accident : 02/05/2017  
Final repair bill to SLH 9720 L

To Supply,

Lump Sum repairs recommended	\$8,300.00
By the surveyor .....	

Total	\$8,300.00
-------	------------

Dollars : EIGHT THOUSAND THREE HUNDRED ONLY



**ERGO****CERTIFICATE OF INSURANCE**

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)  
 MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960  
 ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
 MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1987 (MALAYSIA)

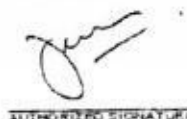
<b>CERTIFICATE NO. DMPC17S007208</b>	<b>C17064544</b>
Type of CI: Private Vehicle	
Cover: Comprehensive	J0477 JIN-SHI (HOLDINGS) PTE LTD
1) Registration No. of Vehicle	SJG2553C
2) Name of Policyholder	TOH YANG QI
3) Commencement Date of Insurance	05/04/2017
4) Expiry Date of Insurance	24/06/2018
5) Persons or Classes of Persons entitled to drive	
1) TOH YANG QI	
2) TOH ENG HUAT	
3) Any other person who is driving on the Policyholder's order or permission	
Excess (Section 1): S\$700.00	
Unnamed Drivers (Section 1): Additional: S\$500.00	
Non-Auth Workshops (Section 1): Additional: S\$300.00	
Windscreen: S\$100.00	
Young & Inexp Drivers (Section 1): S\$3,000.00	
6) Name of Finance Company/Hire Purchase Owner: NA	
7) Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle	
And provided further that the Motor Vehicle is registered under the Road Traffic Act and its registration under the Road Traffic Act has not been cancelled at the time of the accident loss or damage	
8) Limitations as to Use	
(1) Use only for social domestic and pleasure purposes	
(2) Use for Policyholder's business	
This Policy does not cover	
(1) Use for hire or reward, racing, pace-making, reliability trial or speed-testing	
(2) Use for the carriage of goods other than samples in connection with any trade or business	
(3) Use for any purpose in connection with the Motor Trade	
Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings (for Items 7 & 8)	

WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Counter-signed by  
 JIN-SHI (HOLDINGS) PTE LTD

For and on behalf of  
 ERGO Insurance Pte Ltd

J0477/05/04/2017 10:36:49

AUTHORIZED SIGNATURE

**JIN-SHI (HOLDINGS) PTE LTD**  
 170 Upper Bukit Timah Road  
 #02-10 Bukit Timah Shopping Centre  
 Singapore 588179  
 Tel: 6467 8380 Fax: 6467 8381




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD			Ref : CS3/LCR17008770/R1qd3s2-1	
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120 ATTN: KHOO KAY ENG			Date : 29-01-2018	
			Code : LCR	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLH 9720L	Veh. Inspected	SJG 2553C	
Policy No.	0999995156	Coverage (\$)	0.00	
Claim No.	6418393325SG	Excess (\$)	0.00	
Assign From	KHOO KAY ENG	Assign Date	22/01/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	TOYOTA CAMRY	c.c	1998	
Engine No.	HIDDEN	Year of Reg.	2008	
Chassis No.	MR053BK4107030793	Colour	GOLD	
Odometer	137444	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	215/60R16	MICHELIN	6 mm	
L/H Front Tyre	215/60R16	MICHELIN	6 mm	
R/H Rear Tyre	215/60R16	MICHELIN	6 mm	
L/H Rear Tyre	215/60R16	MICHELIN	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	02/05/2017	Inspection Date	05/05/2017	
Survey held at	ENG SOON PAINTING SVC BLK 4 YEW TEE IND EST 393 - J WOODLANDS ROAD SINGAPORE 677969			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>5 Working Days</b>		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJG 2553C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT BUMPER FACE	BENT	581.45	581.45
2	FRONT BUMPER SIDE RETAINER	NECESSARY	262.60	136.00
2	FRONT BUMPER BRACKET	SERVICEABLE	242.50	-
12	FRONT BUMPER SIDE RETAINER RIVETS	NOT NECESSARY	36.00	-
10	FRONT BUMPER CLIPS	NECESSARY	30.00	30.00
1	FRONT FENDER	TO REPAIR SEE LABOUR	781.45	-
1	FRONT FENDER SPLASH SHIELD	BENT	107.00	107.00
10	FRONT FENDER SPLASH SHIELD CLIPS	NECESSARY	24.00	24.00
1	FRONT KNUCKLE ARM	BENT	320.00	320.00
1	FRONT LOWER ARM	BENT	561.60	561.60
1	FRONT WHEEL BEARING KIT	DAMAGED	191.35	191.35
1	FRONT WHEEL BEARING HUP	BENT	240.00	240.00
1	FRONT ABSORBER	NOT NECESSARY	591.60	-
1	FRONT ABSORBER MOUNTING	NOT NECESSARY	106.00	-
1	FRONT ABSORBER MOUNTING BUSH	DAMAGED	22.00	22.00
1	WASHER TANK ASSY	NOT NECESSARY	182.20	-
1	FRONT BUMPER BEAM	NOT NECESSARY	141.80	-
1	FRONT BUMPER REINFORCEMENT	NOT NECESSARY	289.55	-
1	FRONT BUMPER SPONGE	WARPED / DEFORMED	161.80	161.80
1	FRONT BUMPER CHROME MOULDING	CRACKED	172.15	122.00
1	FOG LAMP ASSY	ELECTRICALLY SHOCKED	280.50	280.50
1	HEADLAMP ASSY	CRACKED	1,718.40	880.00
	LESS 25% DISCOUNT		-1,760.99	-914.43
			5,282.96	2,743.27
<b>SPECIAL NETT ITEMS</b>				
1	RIM ASSEMBLY (SN)	TO REPAIR SEE LABOUR	650.00	-

Report Ref No. CS3/LCR17008770/R1qd3s2-1



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	TYRE (@ \$380.00 DISCOUNT 70%) (SN)	CUT	450.00	266.00
			1,100.00	266.00
	<b>LABOUR</b>			
	TOWING.		100.00	60.00
	TO CHECK WIRING SYSTEM.		150.00	30.00
	TO TUFF COAT AFFECTED AREAS.		180.00	30.00
	TO REMOVE AND REPLACE FRONT UNDERCARRIAGE.		350.00	180.00
	TO CHECK AND ADJUST COMPUTER WHEEL ALIGNMENT (BEFORE & AFTER)		180.00	60.00
	TO RESPRAY AFFECTED AREAS.		1,600.00	500.00
	TO RENEW DAMAGED PARTS, STRAIGHTEN & REPAIR FRONT SUPPORT PANEL, FRONT FENDER INNER PANEL & ALIGNED ALL PARTS. INCLUSIVE OF THE REPAIR OF FRONT FENDER AND RIM ASSEMBLY.		2,000.00	400.00
			4,560.00	1,260.00
	<b>GRAND TOTAL</b>		<b>10,942.96</b>	<b>4,269.27</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>3,400.00</b>

Report Ref No. CS3/LCR17008770/R1qd3s2-1

MOHAMMED RASUL BIN MOHD YUNUS  
Automotive Assessor

ADRIAN LING WAI PING  
B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI  
Licensed Appraiser

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