

INS. CASE OWNER:

Comar/Prakem

CC 3/AIG150

19070, H/197

LKK:

IDAC:

ASSIGNMENT

Surveyor:

Heng Ng.

DOI:

9/11/15

Date / Time:

9/11/15

Registered in Merimen:

11/11/15

Pre-assign / CCU / FTE



Insured Vehicle No.:

STL 799513

Name of Insured:

ONG YEW BEI

Insured Tel No.:

92159318

HP: 81862183

Excess Sec II :SS

D.O.A: 6/11/15

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

8714088993561

Policy No.:

2100109116

Make / Model:

Kia Rio - 1.5 (A1)

Place of Accident:

Bik 807 Tampines Ave 4/T37 carpark

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

If NO, Driver Name / Age:

(V/L: YES / NO)

Driver Tel No.:

SHD 3205P



INSRS:

WSP:

Tel:

Liability:

RMKS:

CDG (Luyang)



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time	STAGE	DATE / PIC
SHD 3205P - CC3 11/11/15 19070/19070	Non-Reporting ltr (1st):	10/11/15
STL 799513 - CC3 11/11/15 19070/19070	Non-Reporting ltr (2nd):	10/11/15
PI3, upload 100 in merimen.	Non-Reporting ltr (Final):	NA
	Notification ltr (if non-pickup):	
	Call Ot: 304	
	After call ltr to Ot: email	
	Documentation Check List: Handler Typist	
4-12-15 @ 3:17 CALLED. NO ANSWER	Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
	After call ltr to Ot:	<input checked="" type="checkbox"/>
	Authorization To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
7-1-16 @ 6:04 CALLED 2x NO ANSWER.	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input checked="" type="checkbox"/>
5-2-16 @ 5:24 CALLED - NO ANSWER.	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input checked="" type="checkbox"/>
15-2-16 @ 3PM CALLED 2x - NO ANSWER.	PIR:	<input checked="" type="checkbox"/>
16-2-16 1116 OI CALLED. SHE AGREED TO RETIRE & AVAIL NLD	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input checked="" type="checkbox"/>
	Post-Repair Photos:	<input checked="" type="checkbox"/>
	Others:	<input checked="" type="checkbox"/>

PRELIMINARY ADVICE Date/Time: 16/02/2016 Sent By: 16/02/2016

16-2-16

Based on BOLA scenario LIABILITY is 50% - 50% STICK TO

FINALIZATION

Date/Time:

PRINCIPAL'S INSTRUCTION

Confirm with:

Confirm by:

Email

Call

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

5-2-18

Confirm with:

AILEEN

If NO or B 28, Ass. Lia:

Final Liability:

@ 100%

%

50

(Agreed / Assessed)

BOLA S/N No.:

MIL

Repair Cost:

1,551.50

SS

775.75

Loss of Rental (LOR):

603.48

SS

301.74

(6 days) x 100.53

BOTH REVERTING

MOVING OUT

Loss of Use (LOU):

300

SS

150.24

50 x 6 days

Loss of Income (LOI):

SS

=

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

3.35

SS

5.35

Medical:

SS

-

(e.g. Tow/Independent)

Disbursement:

SS

-

Legal Cost

SS

-

Total:

2,460.33

SS

1,232.84

Global Sum SS:

Email

Call

FINAL PAYMENT

Date/Time:

1,232.84

Confirm with:

Name 1:

Name 2:

Name 3:

COMFORT DELGR ENGINEERING PTE LTD

X

Payee 1:

SS

1,232.84

Payee 2: (Strike if N.A.)

SS

X

Payee 3: (Strike if N.A.)

SS

X

Email

Call

Email

Call

14-OCT-2015 WED 10:24

PACCO

REF

Surveyor

ASSIGNMENT

From: Henry

Date

ALG

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To inspect Vehicle No.

at Workshop m/s

of

insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 3 days Res: Yes or NoLum Sum: 70 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No: SMD 3205R 1/1 Page 11 2008

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

(A)Make: Hyundai Sonata cc 1991Colour: Blue AC Insured / Std / NI / NASp. Reading: 217428 T. Radio: Insured / Std / NI / NA

Eng. No:

Ch. No: KMHET41UR9A-935411

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tire Size: F: 225/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

maxxis

Front

Rear

R/Bal: 7 mm R/Bal: 7 mmL/Bal: 7 mm L/Bal: 7 mmD.O.A. 6/11/15 D.O.I. 9/11/15Survey held at EDGE 104000

Det. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

NIS FRT

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

19/11/15 LIS Survey photo uploaded

Finalized amt LK \$ 1450.00 with 3 working day with Jurnari

RED (\$1,883.00 / 567.00)

Date/Time, File Pass to?



: Prel. Report

13

Date/Time, File Return to?



: Final Report

13

Report Format

Lump Sum / I.B.R. / \$

Days Of Repair:

Resurvey No. of Trip:

Add Fee:



: Site Insp \$



: Interview \$



: Tech Insp \$



: Weekend \$

Survey Fee

Transportation

3 - 75 \$

Photo

Other

TOTAL

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 3205R

DATE 6/11/15 12:12

MAKE :

MODEL : HYUNDAI SONATA

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover <i>crn</i>			\$ 538.80
	Front Bumper Sponge <i>sve</i>			\$ 136.30
	Front Bumper Reinforcement <i>sve</i>			\$ 504.10
	Front Bumper Protector (LH) <i>cut</i>			\$ 29.20
	Front Bumper Bracket (LH) <i>crn</i>			\$ 20.10
	Front Bumper Side Bracket <i>crn</i>			\$ 14.30
	Headlamp (LH) <i>grazed</i>			\$ 797.90
	Front Fender (LH) <i>repair</i>			\$ 593.00
	Front Fender Shield (LH) <i>sve</i>			\$ 86.00
	Front Fender Retainer <i>sve</i>			\$ 9.20

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Mr. Andrew,

Noted. We will inform our principal accordingly.

Please take note that that there is no attempt of changing the scenario but interpreted as per report lodge by your driver and per BOLA as our guide.

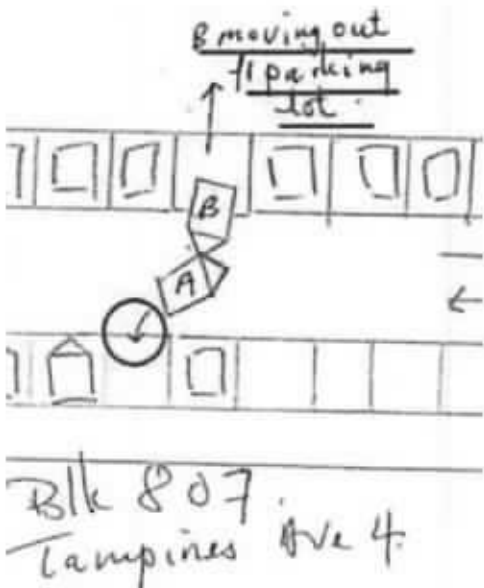
Screen shot of your driver's statement below for your easy reference.

When I spotted an empty lot on the right flank of the parking lot, I proceeded to park my taxi in this lot after ascertaining it was clear traffic on the car-park driveway.

However, before I could complete parking my taxi, suddenly vehicle B (SJL 7995B) hit into my taxi amid moving out from a parking lot.

Quoting the 3rd line / sentence of our e-mail dated 14.04.16 "In your taxi driver's report, he stated that he proceeded to park his taxi in a certain parking lot and before he could complete his parking, our insured ,moving out from a parking lot hit into his taxi"

Screen shot of your driver's sketch below for your easy reference:



And Bola 24 (a)

Dear Mr. Andrew,

We refer to the round table meeting for negotiation settlement with our Ms. Hsiao Tong on 08.04.16.

We note that you have rejected our offer at 50%.

In your taxi driver's report, he stated that he proceeded to park his taxi in a certain parking lot and before he could complete his parking, our insured, moving out from a parking lot hit into his taxi.

In view of this, there was motion from both vehicles whereby vehicles are: one is reversing and the other is coming out from a parking space.

In such scenario, both vehicles should take evasive action to avoid collision and both are to exercise greater caution as per BOLA scenario 24 (a).

We regret to inform you that we maintain our offer at equal liability basis which we believe is fair and reasonable basing on the circumstances of the accident reported and in the absence of substantial evidence to prove that one is in the wrong and fully liable.

Kindly re-consider our offer settlement as follows:

Cost of Repairs + 7% GST	\$ 1,551.50
Loss of Rental	\$ 603.48 (\$100.58 x 6 days)
Loss of Use/Income	\$ 300.00 (\$50 x 6 days)
TOTAL	\$ 2,454.98
	\$ 5.35
	offer at 50% \$1,232.84

Please confirm acceptance.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: joyirene@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Please note the above offer and any settlement arising from the above settlement is on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured.

Terms of such settlement should also not be disclosed in any other matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only.

No reference shall be made to this offer or any settlement arising from this offer in any other related matters".

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Zayyer (LKKAuto)

From: Zayyer (LKKAuto)
Sent: Tuesday, 18 October, 2016 4:31 PM
To: 'Ishak, Nor Hafizah'
Cc: CS A Team; Admin A
Subject: RE: TP / 8714088993SG --SHD 3205R ON 06.11.2015 / AIG: SJL 7995B
Attachments: EMAIL WITH CDGE.pdf

Dear Hafizah,

Refer to the below email.

We had made 50% offer to TP's as BOLA 24a is applied.

However, TP did not accept and insisted 100%.

As such, the matter is no development since then. Now almost 6 months had passed, TP did not initiate their claim.

In view of no further development, we will proceed to temporary close the file and submit the report to your office.

In future, if there are any new developments from the claimant, we will inform you for our further handling.

Thank you.

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: zayyer@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kumar, Arulmani [mailto:Arulmani.Kumar@aig.com]
Sent: Friday, 15 April, 2016 10:24 AM
To: Joy Irene (LKK Auto) <JoyIrene@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP / 8714088993SG --SHD 3205R ON 06.11.2015 / AIG: SJL 7995B

Hi Joy,

Based on the TP report, it should be BOLA 24 (A) as both are moving in and moving out and both should carry a 50%-50% liability.

We stick with the BOLA scenario we have implied on before.

Regards,
Arulmani Kumar @ Arul
AIG
Express Claims Adjuster
Claims Operations

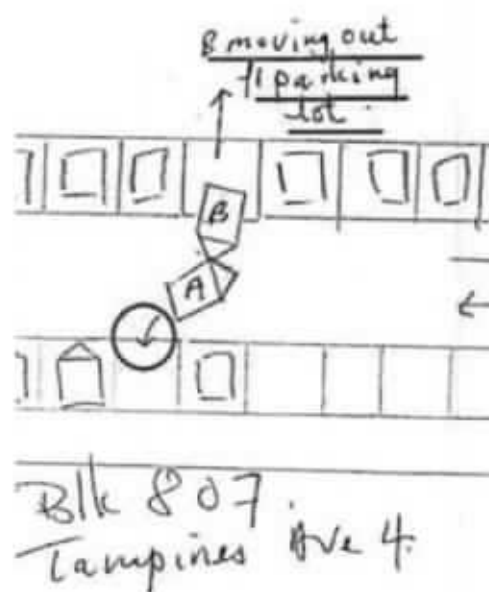
Screen shot of your driver's statement below for your easy reference.

When I spotted an empty lot on the right flank of the parking lot, I proceeded to park my taxi in this lot after ascertaining it was clear traffic on the car-park driveway.

However, before I could complete parking my taxi, suddenly vehicle B (SJL 7995B) hit into my taxi amid moving out from a parking lot.

Quoting the 3rd line / sentence of our e-mail dated 14.04.16 "In your taxi driver's report, he stated that he proceeded to park his taxi in a certain parking lot and before he could complete his parking, our Insured ,moving out from a parking lot hit into his taxi"

Screen shot of your driver's sketch below for your easy reference:



And Bola 24 (a)

24.	(a)		Vehicle X – <u>Reversing out of / Moving forward into parking lot</u> Vehicle Y – <u>Reversing</u>	50%	50%
			<u>Reason: Both reversing vehicle and vehicle coming out from lot at same time to exercise caution</u>		

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

In view of this, there was motion from both vehicles whereby vehicles are: one is reversing and the other is coming out from a parking space.

In such scenario, both vehicles should take evasive action to avoid collision and both are to exercise greater caution as per BOLA scenario 24 (a).

We regret to inform you that we maintain our offer at equal liability basis which we believe is fair and reasonable basing on the circumstances of the accident reported and in the absence of substantial evidence to prove that one is in the wrong and fully liable.

Kindly re-consider our offer settlement as follows:

Cost of Repairs + 7% GST	\$ 1,551.50
Loss of Rental	\$ 603.48 (\$100.58 x 6 days)
Loss of Use/Income	\$ 300.00 (\$50 x 6 days)
TOTAL	\$ 2,454.98
	\$ 5.35
	offer at 50% \$1,232.84

Please confirm acceptance.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: joyirene@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Please note the above offer and any settlement arising from the above settlement is on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured.

Terms of such settlement should also not be disclosed in any other matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only.

No reference shall be made to this offer or any settlement arising from this offer in any other related matters".

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This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 23 January, 2018 11:02 AM
To: Aileen Tan Lee Noi; Joy Irene (LKKAuto)
Cc: KKLau; Admin A; CS A Team
Subject: RE: Acc on 06.11.2015 invlg SHD3205R & SJL7995B (AIG) CDGE Ref: T1115/SHD3205R/AT *** LKK REF: CC3/AIG15019076/H1ja3q2 -1

Dear Aileen,

Thank you for your email.

By copy to Joy.

FYI and necessary action please.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Aileen Tan Lee Noi [mailto:aileentan@cdge.com.sg]
Sent: Monday, 22 January, 2018 11:49 AM
To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: KKLau <kklau@lkkauto.com>
Subject: Acc on 06.11.2015 invlg SHD3205R & SJL7995B (AIG) CDGE Ref: T1115/SHD3205R/AT

WITHOUT PREJUDICE

The Officer-in-charge
M/s LKK Auto Consultants Pte Ltd

We refer to your email dated 14 April 2016.

Strictly without admission of liability and solely to wrap up the case amicably at this stage, we accept your offer of **S\$1,232.84**. Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim, if any of the taxi driver.

Kindly arrange to let us have discharge voucher for early execution. Thank you.

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843

From: "Joy Irene (LKK Auto)" <joyirene@lkkauto.com>
To: Andrew Cornelius Goh Cheng Chuan <andrewgoh@cdge.com.sg>
Cc: CS A Team <cs-a@lkkauto.com>, Aileen Tan Lee Noi <aileentan@cdge.com.sg>, Admin A <admin-a@lkkauto.com>

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Our Ref : T 1115 / SHD 3205R / AG (J)

Your Ref :

Date : 08-Dec-15

CDGETaxi Claims Dept

59 Loyang Drive
4th Floor

Singapore 508969

Fax: 6214 1843

**COMFORTDELGRO
ENGINEERING**ComfortDelGro Engineering Pte Ltd
205 Brasell Road Singapore 579701Mobile: +65 6383 5280
Facsimile: +65 6280 9755

www.cdge.com.sg

Company Registered No. 198000001

AIG Asia Pacific Insurance Pte. Ltd
CHARTIS Building
#07-16, 78 Shenton Way
Singapore 079120

Attn: Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI**SHD 3205R****YOUR INSURED****SJL 7995B****OTHERS****ON****06.11.15**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No: SHD 3205R which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SJL 7995B we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	S\$	1551.50
2	<u>7</u> days Loss of Rental @\$ <u>100.58</u> per day	S\$	704.05
3	Survey Report Fees (Surveyed by M/s LKK)	S\$	-
4	LTA Search Fees	S\$	5.35
5	GIA / Police Report Fees	S\$	-
6	Towing / Medical / Transportation Fees	S\$	-
Sub Total :		S\$	2,260.91

HIRER'S CLAIM

1	<u>7</u> days Loss of Income @\$ <u>80.00</u> per days	S\$	560.00
Total Claims		S\$	2,820.91

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill, : - pcs.
- b) LTA search slip/s of : SJL 7995B
- c) GIA / Police report/s of : SHD 3205R
- d) Letter of authority from owner / hirer / operator
- () Photocopies of Accident Scene Photo/s () 3P written admitted note
- () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver. This condition shall apply even if medical expenses are claimed herewith and part of the settlement reached.

Please note that, for the time being, we are not making this claim via solicitors provided you treat this letter as our intention to file a claim in court according to the provisions of the Non-Injury Motor Accident Litigation ("NIMA") protocol and further, you agree that if negotiations should breakdown and this claim is referred to solicitors you shall not raise any objection that the NIMA protocol has not been complied with. If you disagree with this condition please reply in writing within the next 2 working days failing which we shall proceed to negotiate with you on the basis that you have acquiesced to the said condition by your conduct.

Yours faithfully

Andrew Goh

Motor Claims Specialist

CDGE Claims Department

Tel : 6214 8734 Fax : 6214 1843 Email : andrewgoh@cdge.com.sg

A member of

COMFORTDELGRO

SAD 3205 R

MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
	FROM	TO
326	07.00	19.00
100	11.00	18.00
178	11.00	18.00
246	07.00	19.00
261	07.00	19.00
302	07.00	19.00
327	07.00	19.00
210	07.00	19.00
314	09.00	21.00
313	09.00	21.00
229	07.00	19.00

DATE	REASON OF DRIVER	MILEAGE READING							MILEAGE TRAVELLED (KM)		HOURS OPERATED (TIME)	
									FROM	TO		
04/11/15	CH1 T. L	21	7	2	2	7			290		07.00	19.00
06/11/15	CH1 T. L	21	7	4	2	8			201		07.00	16.15
06/11/15	Accident	21							UN			
12/11/15	Repair	21							217			

Joy Irene (LKK Auto)

From: Joy Irene (LKK Auto)
Sent: Friday, 12 February, 2016 9:23 AM
To: 'yewyvonne@hotmail.com'
Subject: ACCIDENT INVOLVING SJL 7995B AND SHD 3205R ON 06/11/2015 ALONG BLK 807TAMPINES AVE 4/ T37 CARPARK

Our ref: CC3/AIG15019076/H1jg3

Dear Madam,

ACCIDENT INVOLVING SJL 7995B AND SHD 3205R ON 06/11/2015 ALONG BLK 807TAMPINES AVE 4/ T37 CARPARK

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

Your full co-operation in the handling of the claim is required and kindly submit the following to cs-a@lkkauto.com or to joyirene@lkkauto.com.

- Police report, Police investigation result, appeal against the Traffic Police offence and status (if any)
- Coloured photographs of accident scene, showing the positions of the vehicles after impact (if any)
- Video footage of accident / CCTV footage (if any)
- Statement and/or police report from independent witness(es) (if any)

Basing on the circumstances of the accident reported by both drivers, both had given conflicting versions. In such case, an equal liability of settlement should be reached.

If no available evidence from any of the above to prove our version, we will have proceed to negotiate for an amicable settlement with the Third Party claimant to avoid further escalation of cost.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

If you need any clarification prior to our negotiation settlement, please do not hesitate to contact us at 6749 4274 or email us at cs-a@lkkauto.com or to joyirene@lkkauto.com

Please quote your vehicle number when you contact us that we can assist you more effectively.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: joyirene@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****SONATA SHD3205R , SJL7995B
CARPARK DRIVEWAY OF BLK 807 TAMPINES AVE 4****ON 06-Nov-15 07:35**

I / We

CHI TOON LIM(Hirer) NRIC No.: **S6945877G**

and/or

(Relief) NRIC No.:

Taxi Number

SHD3205R

hereby authorise ComfortDelGro Engineering Pte Ltd (CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

06-Nov-2015Name of Hirer
Hirer NRIC**CHI TOON LIM
S6945877G**

Signature :

Address

**812 TAMPINES AVENUE 4 #06-223
520812**

Contact No.

91675045

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$775.75** (Repair Cost), **S\$451.74** (Loss of Rental/Use), **S\$ 5.35** (Disbursement), for vehicle no. **SHD 3205R** that was damaged pursuant to the accident which occurred on **06/11/2015** (date) along **BLK 807 TAMPINES AVE 4/T37 CARPARK** (location) involving vehicle no/s **SJL 7995B**. This is pursuant to the inspection conducted on **09/11/2015** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHD 3205R** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 3205R** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 6 (day) of February (month) **2018** (year)



Signed by appointed surveyor


AILEEN TAN
Manager, Claims

Signed by "the workshop" (with chop)

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508988

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document!"

TAX INVOICE

COMPANY REG. NO.: 199506048W
 Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
 SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
 SHD3205R

MAKE
 HYUNDAI

MODEL
 SONATA

DATE OF REG
 19.11.2008

CHASSIS CODE
 KMHT41VR9A633411

INV. NO/DATE
 91206342 27.11.2015

JOB NO.
 304831901

OILMETER READING

JOB TYPE

Description : ACC.06.11.15/C

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,450.00
Add GST @ 7.000 %	101.50
Total Invoice amount	1,551.50

Issued by : KATHERINKTAN 27.11.2015 11:05:28
 Repair Type : CISO/57/57
 Payment Type/Term : /Credit 30 days

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.

ComfortDelGro Engineering Pte Ltd
 Member of COMFORTDELGRO

Office:
 Addell Road
 Singapore 579701

Note that no receipt shall be issued unless requested.

OWNER'S COPY

Our Ref: CT15110211

Date: 09 November 2015



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON
ALONG
INVOLVING

06/11/2015 @ 07:35 hrs
CARPARK DRIVEWAY OF BLK 807 TAMPINES AVE 4
SJL7995B

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3205R** (the "Taxi"). The Taxi was hired to **CHI TOON LIM IC NO S6945877G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$100.58** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

Text size + -

0%25%50%75%100%

Enquire Vehicle Insurance Particulars

Vehicle No.	Search Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SJL7995B	06 Nov 2015 / 07:35:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

Land Transport Authority

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Best viewed with IE 8.0 SP3 and above, 1024 X 768 resolution

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Nov 2015 13:16 Edit Reg		09 Nov 2015 00:00 Edit Adj Rpt	S\$1,450.00 Edit Estimates	S\$1,450.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS				[Created by adjuster]					
Insured:		Ong Yew Bee, ID: S7007335H							
Main Claimant:		COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R							
Vehicle Reg. No.:		SHD3205R	Date of Loss:	06/11/2015 07:00 - :59					
Claim Type:		TP / 8714088993SG	Policy/Cover Note No.:						
Vehicle Reg. No. (Insured):		SJL7995B	Policy No. (Claimant):	MCDM0016					
		Excess:							
Repairer:		ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300							
Handling Insurer:		AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Kumar, Arulmani] arulmanikumar@aig.com							
Claimant's Insurer:		India International Insurance Pte Ltd (HQ) - Tel: 63476100							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by HENRY NG KOK HUA] ... [Final Rpt due 25/01/2018]							
ASSOCIATED MAIL RECEIVED				View All Compose Case Mail					
<ul style="list-style-type: none"> AIG_SG (23/01/2018): Report Send Back Alerts - SHD3205R (TP) 									
ALL ASSOCIATED TASKS				View All Search Tasks Create New Task Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHD3205R (8714088993SG)
[SJL7995B]
TP
COMFORT TRANSPORTATION PTE LTD
Nov 6 2015 7:00AM
[Ong Yew Bee]
ComfortDelGro Engineering Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/11/15 09:35	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
2	16/11/15 09:35	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
3	16/11/15 09:36	General View	Load JPG	<input checked="" type="checkbox"/>
4	16/11/15 09:36	General View	Load JPG	<input checked="" type="checkbox"/>
5	16/11/15 09:36	General View	Load JPG	<input checked="" type="checkbox"/>
6	16/11/15 09:36	General View	Load JPG	<input checked="" type="checkbox"/>
7	16/11/15 09:36	General View	Load JPG	<input checked="" type="checkbox"/>
8	16/11/15 09:36	General View	Load JPG	<input checked="" type="checkbox"/>
9	16/11/15 09:36	General View	Load JPG	<input checked="" type="checkbox"/>
10	16/11/15 09:36	General View	Load JPG	<input checked="" type="checkbox"/>
11	16/11/15 09:36	General View	Load JPG	<input checked="" type="checkbox"/>
12	16/11/15 09:36	General View	Load JPG	<input checked="" type="checkbox"/>
13	16/11/15 09:36	General View	Load JPG	<input checked="" type="checkbox"/>
14	16/11/15 09:36	General View	Load JPG	<input checked="" type="checkbox"/>
15	16/11/15 09:36	General View	Load JPG	<input checked="" type="checkbox"/>
16	18/10/16 17:09	General View	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/11/15 13:31	TP ESTIMATE - MARKED	Load PDF	
2	11/11/15 13:31	TP GIA REPORT	Load PDF	
3	18/10/16 17:13	EMAIL WITH CDGE	Load PDF	
4	18/10/16 19:11	LETTER TO OI	Load PDF	
5	08/02/18 17:05	WORKSHOP INVOICE	Load PDF	
6	08/02/18 17:05	AUTHORISATION TO ACT FORM	Load PDF	
7	08/02/18 17:05	Release Voucher	Load PDF	
8	08/02/18 17:05	RENTAL RECEIPT	Load PDF	
9	08/02/18 17:05	LTA SEARCH	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	13/11/15 12:01	OI GIA REPORT	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG15019076/H1JA3Q2-1

Date: 08/02/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle No : SHD3205R

Insured Vehicle No : SJL7995B

Date of Loss: 06/11/2015

Nature of Claim: TP

Claim No: 8714088993SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD3205R

Make & Model: HYUNDAI SONATA NF, 2.0 CRDi (A)

Engine No: D4EA8668994

Reg. Date: 19/11/2008 (Man. Year: 2008)

Chassis No: KMHET41VR9A633411

Colour: Blue

Odometer: 217428 km

Engine Capacity: 1991 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16

Rear Tyre Size: 215/60 R16

Front Left Side: Maxxis 7 mm

Rear Left Side: Maxxis 7 mm

Front Right Side: Maxxis 7 mm

Rear Right Side: Maxxis 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,183.12	1,120.24	1,062.88	48.69
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,150.00	690.00	460.00	40.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,333.12	1,810.24	1,522.88	45.69
Approved Total (Overridden) (S\$)		1,450.00		
(S\$)	3,333.12	1,450.00	1,883.12	56.50
+ GST 7.00/7.00% (S\$)	233.32	101.50	131.82	56.50
Nett Amount (S\$)	3,566.44	1,551.50	2,014.94	56.50
+ Loss of Use (6.0 x S\$50.00/day) (S\$)		300.00		
+ Car Rental (6.0 x S\$100.58/day) (S\$)		603.48		
(S\$)		2,454.98		
Liabile Amount (50.00%) (S\$)		1,227.49		
+ Doc/Search Fee (S\$)		5.35		
Nett Liability (S\$)		1,232.84		

INSPECTION

Date of Assignment: 09/11/2015
Date Inspected: 09/11/2015 Inspected At: ComfortDelGro Engineering Pte Ltd
(Loyang)
59 Loyang Drive
Singapore 508969
Estimated Period of Repair: 3.0 days

Adjuster: HENRY NG KOK HUA

Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER	Cracked	538.80 FL	*538.80 FL
2	1		*FRONT BUMPER SPONGE	Serviceable	136.30 FL	*- FL
3	1		*FRONT BUMPER REINFORCEMENT	Serviceable	504.10 FL	*- FL
4	1		*FRONT BUMPER PROTECTOR (LH)	Cut	29.20 FL	*29.20 FL
5	1		*FRONT BUMPER BRACKET (LH)	Cracked	20.10 FL	*20.10 FL
6	1		*FRONT BUMPER SIDE BRACKET	Cracked	14.30 FL	*14.30 FL
7	1		*HEADLAMP (LH)	Grazed	797.90 FL	*797.90 FL
8	1		*FRONT FENDER (LH)	Repair	593.00 FL	*- FL
9	1		*FRONT FENDER SHIELD (LH)	Serviceable	86.00 FL	*- FL
10	1		*FRONT FENDER RETAINER	Serviceable	9.20 FL	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$)	2,728.90	1,400.30
- List Item Discount on L Items 20.00/20.00% (S\$)	545.78	280.06
Total Parts (S\$)	2,183.12	1,120.24

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	650.00	300.00
2	SPRAY PAINTING CHARGE	New	400.00	360.00
3	WIRING CHARGE	New	50.00	30.00
4	TUFF KOTE	New	50.00	0.00
Gross Labour Cost (S\$)			1,150.00	690.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >