

INS. CASE OWNER:

Hara

CC 4 / FWD1800 1329, T1663

LKK  
IDAC

Surveyor:

Taufik

DOI:

ASSIGNMENT

27/1/18

Date / Time:

27/1/18

Registered in Merimen:

27/1/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKB 12739

Name of Insured:

MAYSIM HONG

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

27/1/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

HONG MHA

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

170180000 1443

Policy No.:

PNP 701700008020

Make / Model:

SKODA

Place of Accident:

LTE TMS WOODLANDS

NEAR EXIT AME AVE 3

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final? Yes / No

SKB 78206



INSRS:

WSP:

Tel:

Liability:

RMKS:

Wah  
Hong

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

10/4/18  
An haw

12/4/18

17/4/18

SKB 78206-X

SKB 12739-X

Email WSP LIABILITY CLAIM

FILE PASS TO TYPST TO PREPARE REPORT

RECEIVED 21 MAY 2018

RECEIVED 17 APR 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

14/4/18

Sent By:

An

FINALIZATION

Date/Time: 12/4/18

Confirm with: MHA

Confirm by: MHA

Repair Cost:

P/P SS 4,290

( 5 days)

Reduction:

4 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time: 16.5.18

Confirm with: Survey

Email ☒ Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

01/4/18

SS 4,590.30

OLD REPAIR ENDED TP.

Loss of Rental (LOR):

SS -

( days)

Loss of Use (LOU):

SS 300.00

(\$ 60

x 5 days)

Loss of Income (LOI):

SS -

(\$

x days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

SS -

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

+500

Total:

SS 4,890.30

Global Sum SS:

FINAL PAYMENT

Date/Time: 16.5.18

Confirm with: Survey

Email ☐ Call ☐

Payee 1:

SS 4,890.30

Name 1:

Wah Hong MOSES + CREDIT PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

NS		OS	

EXP. DATE  
ASS. REC. BY:

REF: CS / FWD18001339 / T1 d3

Manmen Taufik  
Clara Li

ASSIGNMENT (Officer)

FWD

22/1/18 @ 12.21pm

Estimated Cost

BLM

OD (1) / WS / IP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No

SK27820L

Insured

SKB1273G

at Workshop with

Wah Hong Motors

Tel

9788 0700

at 38 Toh Guan Rd East # 01-57

Policy No

PNPV2017-00008030

Claim No

1201800001413

Sum Insured

Excess

Make of Veh

D.O.A

20/01/2018

(Client's Record)

23/01/2018

CA / REV / REP. / REV 24 HRS 'wp'

R.O.D Endorsement

Date/Time

2.18pm @ 22/1/18

Person Contacted

Michael

Vehicle IN (OUT)

Date/Time

Action/Instructions

(✓) E-Report

SK27820L - X

SKB1273G - NA MSG/2018085/S2

D.O.A: 17/09/12

Pass to Asher



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FWD SINGAPORE PTE LTD			Ref : CC4/FWD18001339/T1eb3	
6 TEMASEK BOULEVARD #18-01 SUNTEC TOWER 4 SINGAPORE 038986			Date : 23-01-2018	
			Code : FWD	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SKB 1273G	Veh. Inspected	SKZ 7820L	
Policy No.	PNPV2017-00008030	Coverage (\$)	0.00	
Claim No.	1201800001443	Excess (\$)	0.00	
Assign From	MERIMEN (CLARA LI)	Assign Date	23/01/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	c.c		0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	20/01/2018	Inspection Date	23/01/2018	
Survey held at	WAH HONG & CREDIT PTE LTD 38 TOH GUAN ROAD EAST #01-57 ENTERPRISE HUB SINGAPORE 608581			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.				



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

FWD SINGAPORE PTE LTD

Ref : CS/FWD18001339/T1td3

6 TEMASEK BOULEVARD  
#18-01 SUNTEC TOWER 4 SINGAPORE 038986

Date : 23-01-2018



Code : FWD

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKB 1273G	Veh. Inspected	SKZ 7820L
Policy No.	PNPV2017-00008030	Coverage (\$)	0.00
Claim No.	1201800001443	Excess (\$)	0.00
Assign From	MERIMEN (CLARA LI)	Assign Date	23/01/2018

### 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

### 4. Description of Damages

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### 5. General Information

Accident Date	20/01/2018	Inspection Date	23/01/2018
Survey held at	WAH HONG & CREDIT PTE LTD 38 TOH GUAN ROAD EAST #01-57 ENTERPRISE HUB SINGAPORE 608581		

### 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.
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## Wah Hong Motors &amp; Credit Pte Ltd (Co.Reg.No:199806235M)

38 Toh Guan Road East, #01-57, Enterprise Hub

Singapore 608581

Tel: +65 65155988 Fax: +65 68966321 Email: nicholas@wahhong.sg

TP INSURER:  
CHUA KOK HWA

FWD Singapore Pte. Ltd. (HQ)

Singapore

## PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	180116
Policy No:		Date of Loss:	20/01/2018
Vehicle Reg. No.:	SKZ7820L	Driveable?	
Party At Fault:	UNKNOWN		

Make/Model:	HONDA VEZEL, 1.5 1.5X CVT (A)	Vehicle Reg. Date:	02/02/2016
Vehicle Colour:	SILVER		
Engine No:	L15B4027253	Chassis No:	RU1107253
Odometer:	0 KM		

Paint Type:	
Total Loss?	NO
Est. Duration of Repair (day)	5

Tanjin 97495749  
 \*Resurvey before paint  
 23/1/18 @ 1255  
 5 days  
 sur @ 11/1/18

Present Location:	WAH HONG MOTORS & CREDIT PTE LTD (HQ)
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## COST OF CLAIMS

Parts	<div>the Repairer of the following:</div> <ul style="list-style-type: none"><li>• To resurvey before/after spray painting</li><li>• To display damaged part(s) during resurvey</li><li>• Parts prices are subject to confirmation</li><li>• Third party survey is on a "Without Prejudice" basis</li><li>• No illegal modification(s) is allowed</li><li>• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company</li></ul> <div>Acknowledged by Repairer</div> <div>Signature:</div> <div>Date:</div>	2,990.00
Miscellaneous Items		0.00
Labour		1,500.00
Paintwork Labour		0.00
Towing		0.00
	Gross Total (S\$)	4,490.00
	+ GST 7.00% (S\$)	314.30
	Nett Amount (S\$)	4,804.30

This claim is handled by: MICHEAL TEE LIAN HUAT

Generated using Merimen e-Claims Internet Estimation &amp; Adjusting System

## REPAIR DETAILS

## Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 22 Jan 2018)

Parts: M1-SUV HONDA VEZEL 1.5 1.5X CVT (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: Wah Hong Motors &amp; Credit Pte Ltd/SKZ7820L/22/01/2018 11:52

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

## Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*1 Pc Rear End Panel	0.00	0.00	bt ✓ *650.00 F
2	1		*1 Pc Rear Boot	0.00	0.00	bt ✓ *1,135.00 F
3	1		*1 Pc Rear Bumper	0.00	0.00	de ✓ *550.00 F
4	1		*1 Pc Rear L/H Bumper Bracket	0.00	0.00	na ✓ *25.00 F
5	1		*1 Pc Rear L/H Bumper Side	0.00	0.00	wa ✓ *155.00 F
6	1		*1 Pc Rear L/H Bumper Reflector	0.00	0.00	cuq ✓ *65.00 F
7	1		*1 Pc Rear L/H Fender U Garnish	0.00	0.00	de ✓ *225.00 F
8	1		*1 Pc Rear Windscreen Moulding	0.00	0.00	na ✓ *65.00 F
9	1		*1 Set Rear Sensor	0.00	0.00	mr ✓ *120.00 F
Total Parts (S\$)						2,990.00

F=Franchise part.

Wah Hong Motors & Credit Pte Ltd/SKZ7820L/22/01/2018 11:52. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

## Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

## Estimates on Labour

No	Particulars	Lab.Type	Amount
<b>Labour Items</b>			
1	remove and replace all the parts mentioned above and knocking and straighten up the necessary affected areasd	New	700 600 850.00
2	remove & replace rear windscree	New	✓ 100.00
3	spray painting on affected areas	New	500 550.00
Gross Labour Cost (S\$)			1,500.00

Wah Hong Motors &amp; Credit Pte Ltd/SKZ7820L/22/01/2018 11:52. Not valid without Reference section.

Generated using Merimen e-Claims IEAS

&lt; END OF ESTIMATES &gt;



## Claim Audit

AUDIT TRAIL					
No.	On	Audit	Remarks	By	
1	22 Jan 2018 11:24	Clim Veh Model Changed	(204611) HONDA VEZEL 1.5 1.5X CVT (A).	[R] Michael Tee Lian Huat	
2	22 Jan 2018 11:24	Clim Created	Reg No: SKZ7820L, Acct Date: 2018/01/20, Claim Type: TP, Insurer: FWD Singapore Pte. Ltd. (HQ), Workshop: Wah Hong Motors & Credit Pte Ltd (HQ)	[R] Michael Tee Lian Huat	
3	22 Jan 2018 11:52	Clim Submitted	4490.00.	[R] Michael Tee Lian Huat	
4	22 Jan 2018 12:21	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj.: LKK Auto Consultants Pte Ltd.	[I] Clara Li Zi Rong	
5	22 Jan 2018 12:21	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/01/31	[I] Clara Li Zi Rong	
6	22 Jan 2018 12:21	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Clara Li Zi Rong	
7	22 Jan 2018 12:45	Assignment 1st Accessed		[A] Asher Sng Rong Yi	
8	23 Jan 2018 10:51	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Nivitha Govindasamy	
9	01 Feb 2018 15:41	Clim Cancelled	Cancelled:Settled on constructive total loss basis	[I] Belliana	
10	01 Feb 2018 15:41	Clim Cancelled Reopened		[I] Belliana	
11	09 Apr 2018 14:14	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/01/31	[A] Lau Shu Pei	
12	20 Apr 2018 14:07	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN	
13	24 Apr 2018 14:51	Adj Mandate Request	Cur:Req:4890.30;LIABILITY: 100% B:27 OID REAR ENDED TP QUANTUM: (a) COR w/GST: \$4,590.30 + (b) LOU: \$300.00 (5days x \$60) Total: a+b = \$4,890.30 PLEA SE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi	

Date From



Date To



Audit Type None

Go

### ACTIVITY

[12/04/2018 17:37] Asher Sng Rong Yi:  
FILE REVIEW: 100% OID REAR ENDED TP  
[22/01/2018 14:19] Nivitha Govindasamy:  
Vehicle currently not in workshop, repairer arrange on 23/01/2018.

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1701263	22/01/2018 11:24	Motor	Wah Hong Motors & Credit Pte Ltd (HQ)	Wah Hong Motors & Credit Pte Ltd (HQ)	SKZ7820L		xx.xx
1770948	09/04/2018 14:14	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKZ7820L	SKB1273G	10.70

## Print Received Message

This mail is associated with :

**SKZ7820L (1201800001443)**

**[SKB1273G]**

TP

CHUA KOK HWA

Jan 20 2018 12:00PM

[Chong Jiexiang Aloysius]

Wah Hong Motors & Credit Pte Ltd

**From** FWD Singapore Pte. Ltd. (HQ) (FWD\_SG), sent on 07/05/2018 12:21 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$4890.30) - SKZ7820L - Claim Handler: Clara Li Zi Rong

Approved:4890.30.

**Motor Vehicle Claim  
Owner's Satisfaction / Discharge Voucher**

Our Ref No : 180116

Vehicle Owner : CHUA KOK HWA  
Policy No : 2017-V0099809-VDP  
Registration No : SKZ7820L  
Vehicle Make / Model : HONDA VEZEL 1.5X (A)  
Accident Date : 20/01/2018  
Time of Accident : 1255 HRS  
Workshop's Name : Wah Hong Motors & Credit Pte Ltd  
Workshop's Address : 38 Toh Guan Road East, #01-57 Enterprise Hub, Singapore 608581

I / We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.



Policyholder's Signature

26/1/18  
Date



(Witness)  
Name : Michael Tee Lian Huat  
NRIC No : S0980825-F  
H/P No : 224 Verde View  
Address : Singapore 688769

26/1/18  
Date

13 April 2018

**FWD Singapore Pte Ltd**  
**c/o : LKK Auto Consultants Pte Ltd**  
 Block 51, Paya Ubi Industrial Park  
 #02-25 Ubi Avenue 1  
 Singapore 408933

email : admin-a@lkkauto.com

Yr Ref : **SKB1273G**  
 Our Ref.: **SKZ7820L - 180116**

Dear Sir,

**CLAIMANT: CHUA KOK HWA**  
**ACCIDENT INVOLVING VEHICLE : SKZ7820L & SKB1273G - ALONG CTE**  
**NEAR EXIT 12A - ANG MO KIO AVE 3 EXIT 20 JANUARY 2018 AT 1255 HRS.**

We are pleased to inform that as per your adjuster's recommendation, our client's claim on the following terms:-

1. Final Repair Bill (includes GST)	S\$ 4,590.30
2. Loss of use (5 days x \$60)	S\$ 300.00

**Reimbursement: -**

3. GIA report / LTA search fee :	S\$ na
4. Medical Fee :	S\$ na
5. Towing Charges :	S\$ na

**Total: S\$ 4,890.30**

Enclosed are our Owner's Satisfaction / Discharge Voucher, Letter of Authority & Indemnity and our Invoice R74870. Please arrange for the earliest possible payment of the settlement sum ASAP.

Yours faithfully,

  
 Wah Hong Motors & Credit Pte Ltd

## LETTER OF AUTHORITY & INDEMNITY

To: Wah Hong Motors & Credit Pte Ltd

ACCIDENT INVOLVING VEHICLE NO. SKZ7820L AND SKB1273G AT  
ALONG CTE NEAR EXIT 12A - ANG MO KIO AVE 3 EXIT ON 20/01/2018.

1. I/We, the owner of vehicle no. SKZ7820L hereby instruct and authorize you to commence repairs to the said vehicle. I/We clearly understand that the Manufacturer's Normal Warranty maybe void due to the accident repair done at your workshop.
2. You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
3. You have my/our full authority to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit or to instruct my/our solicitors as per paragraph 2 to do the same. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
4. Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional costs and disbursements of acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account.
5. In the event that I/we am/are required to attend at my/our solicitors' office or to attend Court in connection with my/our claim, I/we shall render full co-operation.
6. In the event that my/our claim against the third party and/or his insurers is not successful or cannot be proceeded with, I/we authorize you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respect, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/We shall also be personally liable to bear all Legal Costs incurred by you in claiming back for the repair costs by your Solicitors.
7. If for whatever reason, my/our insurer(s) or the third party insurer(s) reject my/our claim for indemnity for the cost of repairs and/or any losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
8. *I/We hereby confirm I/we have read and understand the contents of this document and the same. I/We acknowledge receipt of a copy of the same.*

Dated this 22nd day of January 2018.



Policyholder's Signature  
Name: Chua Kok Hwa  
NRIC No: S1511865B  
Contact No: 97548390

Driver's Signature (if driver is not the policyholder)  
Name:  
NRIC No:  
Contact No:



Witness's Signature  
Name: Michael Tee Lian Huat  
NRIC No: S0980825-F  
Contact No: 224 Verde View  
Singapore 688769

RELEASE

Claim Reference:	1201800001443
Surveyor's Reference:	CC4/FWD18001339/T1eb3
TP Reference:	SKZ7820L - 180116

We, WAH HONG MOTORS & CREDIT PTE LTD ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle SKZ 7820L ("Vehicle") to accept the sum of \$4,890.30, being the amount claimed for \$4,590.30 (repair costs), \$300.00 (loss of ~~rental~~/ use), \$ - (loss of income), \$ - (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on 20/01/2018 (date of accident) at / along CTE NEAR EXIT 12A - ANG MO KIO AVE 3 EXIT (location) involving vehicle no/s. SKZ 7820L and SKB 1273G.

This is pursuant to the inspection conducted on 23/01/2018 (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of SKB 1273G be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.


We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 17<sup>th</sup> day of May 2018

CLAIMANT



  
Michael Tee Lian Huat  
S0980825-F  
224 Verde View  
Singapore 638769  
[Signed by the "Workshop" with Co. Stamp]  
For and on behalf of the "Claimant"



MTH  
[FWD's appointed surveyor with Co. Stamp]  
For and on behalf of FWD Singapore Pte. Ltd.



**Wah Hong Motors & Credit Pte Ltd**  
38 Toh Guan Road East #01-57  
Enterprise Hub, Singapore 608581  
GST. REG. NO.: 199806235M  
CO. REG. NO.: 199806235M  
TEL : 6773 7377  
FAX: 6896 6321

Tax Invoice	R74870
Date	12 Apr 2018
Due Date	12 Apr 2018
Terms	Cash on Delivery

Bill To:

Vehicle No:

FWD SINGAPORE PTE LTD

6 TEMASEK BOULEVARD #18-01 SUNTEC TOWER  
FOUR SINGAPORE 038986

FWD SINGAPORE PTE LTD  
(SKZ7820L & SKB1273G DOA 20/01/2018  
CASE NO 180116)

Description	Quantity	Price	Amount
Repair Costs Parts & Labour	1	\$4,290.00	\$4,290.00
5 Days Loss Of Use	5	\$60.00	\$300.00

Thank you for your business!

Subtotal	\$4,590.00
7% GST	\$300.30
Total	\$4,890.30

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 Jan 2018 <a href="#">Sendback Est</a>	22 Jan 2018 11:52 <b>S\$4,490.00</b>	22 Jan 2018 12:21 <a href="#">Edit Adj Rpt</a>	<b>S\$4,290.00</b> <a href="#">Edit Estimates</a>	<b>S\$4,290.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>


































Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>									
Insured:	<b>Chong Jiexiang Aloysius</b> , ID: S8432269E								
Main Claimant:	<b>CHUA KOK HWA</b> , ID: S1511865B								
Vehicle Reg. No.:	<b>SKZ7820L</b>	Date of Loss:	20/01/2018 12:00 - :59 [23 Months and 18 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 1201800001443</b>	Policy/Cover Note No.:	PNPV2017-00008030 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SKB1273G</b>	Policy No. (Claimant):	2017-V0099809-VDP						
		Excess:							
Repairer:	<b>Wah Hong Motors &amp; Credit Pte Ltd (HQ)</b> 38 Toh Guan Road East, #01-57, Enterprise Hub, 608581 Jurong East - Tel: +65 6773 7377								
Handling Insurer:	<b>FWD Singapore Pte. Ltd. (HQ)</b> - Tel: 6727 5700 ... [Handled by <b>Clara Li Zi Rong</b> ]								
Claimant's Insurer:	<b>Great Eastern General Insurance Limited (HQ)</b> - Tel: +65 248 2888								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... [Final Rpt due 31/01/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <a href="#">View All</a> <a href="#">Compose Case Mail</a>									
• FWD_SG (07/05/2018): Alert - Adj Mandate Approved (S\$4890.30) - SKZ7820L - Claim Handler: Clara Li Zi...									
<b>ALL ASSOCIATED TASKS</b> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

SKZ7820L (1201800001443)  
[SKB1273G]  
TP  
CHUA KOK HWA  
Jan 20 2018 12:00PM  
[Chong Jiexiang Aloysius]  
Wah Hong Motors & Credit Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View <div>View in Browser</div>		
Letters/Correspondences									1 per page		<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	(Draft)	Third Party Express Settlement – Payment Breakdown							Edit		
Assessment Reports									1 per page		<input checked="" type="checkbox"/>
No	Finalized On	Wah Hong Motors & Credit Pte Ltd (HQ)						Thumbnail	Print		
1	22/01/18 11:52	Repairer Estimates							Load HTM		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	09/04/18 14:14	Adjuster Immediate Advice							Load HTM		
Photos/Images									3 per page		<input checked="" type="checkbox"/>
No	Finalized On	Wah Hong Motors & Credit Pte Ltd (HQ)						Thumbnail	Print		
1	22/01/18 11:44	Photographs of Damaged Parts							Load JPG	<input checked="" type="checkbox"/>	
2	22/01/18 11:50	Photographs of Damaged Parts							Load JPG	<input checked="" type="checkbox"/>	
3	22/01/18 11:50	Photographs of Damaged Parts							Load JPG	<input checked="" type="checkbox"/>	
4	27/01/18 13:02	Photos - Before							Load JPG	<input checked="" type="checkbox"/>	
5	27/01/18 13:02	Photos - Before							Load JPG	<input checked="" type="checkbox"/>	
6	27/01/18 13:02	Photos - Before							Load JPG	<input checked="" type="checkbox"/>	
7	27/01/18 13:02	Photos - Before							Load JPG	<input checked="" type="checkbox"/>	
8	27/01/18 13:02	Photos - Before							Load JPG	<input checked="" type="checkbox"/>	
9	27/01/18 13:02	Photos - Before							Load JPG	<input checked="" type="checkbox"/>	
10	27/01/18 13:02	Finishing Photo							Load JPG	<input checked="" type="checkbox"/>	
11	27/01/18 13:02	Finishing Photo							Load JPG	<input checked="" type="checkbox"/>	
12	27/01/18 13:02	Finishing Photo							Load JPG	<input checked="" type="checkbox"/>	
13	27/01/18 13:02	Finishing Photo							Load JPG	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	12/04/18 17:50	General View							Load JPG	<input checked="" type="checkbox"/>	
2	12/04/18 17:50	General View							Load JPG	<input checked="" type="checkbox"/>	
3	12/04/18 17:50	General View							Load JPG	<input checked="" type="checkbox"/>	
4	12/04/18 17:50	General View							Load JPG	<input checked="" type="checkbox"/>	
5	12/04/18 17:50	General View							Load JPG	<input checked="" type="checkbox"/>	
6	12/04/18 17:50	General View							Load JPG	<input checked="" type="checkbox"/>	
7	12/04/18 17:50	General View							Load JPG	<input checked="" type="checkbox"/>	
8	12/04/18 17:50	General View							Load JPG	<input checked="" type="checkbox"/>	
9	12/04/18 17:50	General View							Load JPG	<input checked="" type="checkbox"/>	
10	12/04/18 17:50	General View							Load JPG	<input checked="" type="checkbox"/>	
11	12/04/18 17:50	General View							Load JPG	<input checked="" type="checkbox"/>	
12	12/04/18 17:50	General View							Load JPG	<input checked="" type="checkbox"/>	
13	12/04/18 17:50	General View							Load JPG	<input checked="" type="checkbox"/>	
14	12/04/18 17:50	General View							Load JPG	<input checked="" type="checkbox"/>	
15	12/04/18 17:50	General View							Load JPG	<input checked="" type="checkbox"/>	

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
16	12/04/18 17:50	General View	 Load JPG	<input checked="" type="checkbox"/>
17	12/04/18 17:50	General View	 Load JPG	<input checked="" type="checkbox"/>
18	12/04/18 17:50	General View	 Load JPG	<input checked="" type="checkbox"/>
19	12/04/18 17:50	General View	 Load JPG	<input checked="" type="checkbox"/>
20	12/04/18 17:50	General View	 Load JPG	<input checked="" type="checkbox"/>
21	12/04/18 17:50	General View	 Load JPG	<input checked="" type="checkbox"/>
22	12/04/18 17:50	General View	 Load JPG	<input checked="" type="checkbox"/>
23	12/04/18 17:50	General View	 Load JPG	<input checked="" type="checkbox"/>
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25	12/04/18 17:50	General View	 Load JPG	<input checked="" type="checkbox"/>
26	12/04/18 17:50	General View	 Load JPG	<input checked="" type="checkbox"/>
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28	12/04/18 17:50	General View	 Load JPG	<input checked="" type="checkbox"/>
29	12/04/18 17:50	General View	 Load JPG	<input checked="" type="checkbox"/>
30	12/04/18 17:50	General View	 Load JPG	<input checked="" type="checkbox"/>
31	12/04/18 17:50	General View	 Load JPG	<input checked="" type="checkbox"/>
32	12/04/18 17:50	General View	 Load JPG	<input checked="" type="checkbox"/>
33	12/04/18 17:50	General View	 Load JPG	<input checked="" type="checkbox"/>
34	12/04/18 17:50	General View	 Load JPG	<input checked="" type="checkbox"/>
35	12/04/18 17:50	General View	 Load JPG	<input checked="" type="checkbox"/>
36	12/04/18 17:50	General View	 Load JPG	<input checked="" type="checkbox"/>
37	12/04/18 17:50	General View	 Load JPG	<input checked="" type="checkbox"/>
38	12/04/18 17:50	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Wah Hong Motors & Credit Pte Ltd (HQ)	Thumbnail	Print
1	22/01/18 11:51	E-filed GIA report	 Load PDF	
2	07/02/18 16:45	Supplier's Bill	 Load PDF	
3	07/02/18 16:49	Signed DV	 Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	22/01/18 12:24	OI GIA Report	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/01/18 10:59	EMAIL FROM FWD TO OI DD 22.01.2018	 Load PDF	
2	09/04/18 17:50	TP ESTIMATE- MARKED	 Load PDF	
3	09/04/18 17:50	TP GIA REPORT	 Load PDF	
4	20/04/18 14:10	WORKSHOP INVOICE	 Load PDF	
5	20/04/18 14:10	LOD	 Load PDF	
6	22/05/18 08:24	Release Voucher	 Load PDF	
7	22/05/18 08:24	AUTHORISATION TO ACT FORM	 Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			



NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKB1273G (Insd veh)	Model:	HONDA VEZEL 1.5 1.5X CVT (A)
	SKZ7820L (TP veh)		
Date of Accident:	20/01/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$	4,804.30	
Final Repair Cost	:	\$	4,590.30	
Loss of Use	:	\$	300.00	5.00 days at \$60.00 per day
Rental (if any)	:	\$	0.00	days
LTA / GIA Search Fee	:	\$	0.00	
Others:	:	\$	0.00	
	:	\$		
Final Settlement Sum	:	\$	4,890.30	

**Is Third Party Workshop GIA Registered?**    ☐ YES    ☒ NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

**B) For GIA Registered Workshop:**    BOLA Applicable: Yes/ No    BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Wah Hong Motors & Credit Pte Ltd	: \$	4,890.30
2)		: \$	

\_\_\_\_\_  
JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

\_\_\_\_\_  
22 May  
2018

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18001339/T1EB3Q2

Date: 22/05/2018

### REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2017-00008030

**Claimant Vehicle No :** SKZ7820L **Insured Vehicle No :** SKB1273G

Date of Loss: 20/01/2018 Nature of Claim: TP Claim No: 1201800001443

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKZ7820L**  
 Make & Model: HONDA VEZEL, 1.5 1.5X CVT (A) Engine No: L15B4027253  
 Reg. Date: 02/02/2016 (Man. Year: 2015) Chassis No: RU11107253  
 Colour: Silver Odometer: 25424 km  
 Engine Capacity: 1496 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16  
 Front Left Side: Dunlop 6 mm Rear Left Side: Dunlop 6 mm  
 Front Right Side: Dunlop 6 mm Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,990.00	2,990.00	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,500.00	1,300.00	200.00	13.33
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>4,490.00</b>	<b>4,290.00</b>	<b>200.00</b>	<b>4.45</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>314.30</b>	<b>300.30</b>	<b>14.00</b>	<b>4.45</b>
<b>Nett Amount (S\$)</b>	<b>4,804.30</b>	<b>4,590.30</b>	<b>214.00</b>	<b>4.45</b>
<b>+ Loss of Use (5.0 x S\$60.00/day) (S\$)</b>		<b>300.00</b>		
<b>Nett Liability (S\$)</b>		<b>4,890.30</b>		

### INSPECTION

Date of Assignment: 22/01/2018 Present Location:

Date Inspected: 23/01/2018 Inspected At:

Wah Hong Motors &amp; Credit Pte Ltd (HQ)

Wah Hong Motors &amp; Credit Pte Ltd (HQ)

38 Toh Guan Road East, #01-57,

Enterprise Hub

Singapore 608581

Estimated Period of Repair: 5.0 days

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**Adjuster:** MOHD TAUFIKH BIN HAMID**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 20 Apr 2018)
<b>Parts:</b>	M1-SUV	HONDA VEZEL 1.5 1.5X CVT (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SKZ7820L)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*1 Pc Rear End Panel	Bent	650.00 F	*650.00 F
2	1		*1 Pc Rear Boot	Bent	1,135.00 F	*1,135.00 F
3	1		*1 Pc Rear Bumper	Deformed	550.00 F	*550.00 F
4	1		*1 Pc Rear L/H Bumper Bracket	Necessary	25.00 F	*25.00 F
5	1		*1 Pc Rear L/H Bumper Side	Necessary	155.00 F	*155.00 F
6	1		*1 Pc Rear L/H Bumper Reflector	Cracked	65.00 F	*65.00 F
7	1		*1 Pc Rear L/H Fender U Garnish	Deformed	225.00 F	*225.00 F
8	1		*1 Pc Rear Windscreen Moulding	Necessary	65.00 F	*65.00 F
9	1		*1 Set Rear Sensor	Not Working	120.00 F	*120.00 F
					<b>Total Parts (S\$)</b>	<b>2,990.00</b>
						<b>2,990.00</b>

F=Franchise part.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	remove and replace all the parts mentioned above and knocking and straighten up the necessary affected areasd	New	850.00	700.00
2	remove & replace rear windscree	New	100.00	100.00
3	spray painting on affected areas	New	550.00	500.00
Gross Labour Cost (S\$)			1,500.00	1,300.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >