

NATIONAL Assessment Centre Services

(wef 1 Jan 03) MNA118010401-01

Date In: 22/1/18-11:53	Job description	Date & Time Completed	Done by
Ref No: NA/INC18001322/C24	SAS e-filing		
Veh No: 5L2648L	E-mail (within 5hrs, AIC 2hrs)		
D.O.A: 22/1/18-06:40	i-Motor Claim Form	M7/0978913	22/1/18 09:54
OD: TP Reporting Only	i-Motor W/O (Within: OD 2hrs, TP 4hrs)		
TP Insurer:	i-Photo Uploaded		
	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: () Tel: () Fax: ()

TP Particulars: Veh No: 5L26719G INC () / Non-INC ()

Owner / Driver: () Tel: ()

Policy No: () Period: () Cover Type: ()

Confirmed by: () Date: () Time: ()

Insured/Driver Liability: () % [Note-Est. Status (WO): N: 0-20%; P: 21-79%; F: 80-100%]

Year of Registration: () Warranty: YES () / NO ()

Excess: (\$) Loading: \$1,000 () / \$2,000 ()

General Remarks:-

() Walk-In Customer : Customer's information strictly Confidential & Strictly NO refer of repairer.

() Total Loss Case : to e-mail Insurer URGENTLY.

Drive-In () / Towed-In () ; Invoice: YES () / NO () ; Towing Co: ()

Remarks:- (INC hotline: 6788 6616)	Date & Time Completed	Done by
1) Apply for Transport Allowance () / Courtesy Car ()		
2) QC Check / Post Repair Inspection ()		
3) Upload Resurvey Photo [Repair Cost > \$3000] ()		

Injury: _____

Date/Time Actions

Date/Time	Actions

NA1800486

Invoice Preparation Checklist

Amt (\$) Amt (\$) in Bill Add Bill

Claimant's Particulars:-

Driver/Owner:

Contact No:

Damaged Portion:

QC Checked by (Engr-In-Charge):

Auditors' Comments:-

Pat 1:

Pat 2 / 3:

1) AR : Accident Reporting (\$30);	
2) DA : Damage Assessment (\$100); INC (\$80)	
3) TF : Towing Fee \$40/\$45	
4) FT : Follow-Through Survey \$120	
5) FT : Follow-Through Survey (Resurvey) \$30	
For claiming against INC Only (wef 10 Jan 2003)	
6) TR : Re-inspection \$75	
7) N1 : Idac DA + SMRT Survey \$160	
8) NTUC Additional Services:-	
OD*	
*N5: Courtesy Car / Tpl Allowance \$5	
*N6: Repair Co-ordination \$10	
*N7: Post Repair Inspection \$25	
*N8: DV / Collect Excess Coordination \$5	
TP (N11) : TP (Non INC) against INC \$20	
9) N12: Idac Mobile 30	

Invoice dated

Fee Charged

Invoice dated

Fee Charged

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	22/01/2018 11:53
Date Of Accident	22/01/2018 06:40
Exact Location Of Accident	SLE BEFORE BKE EXIT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJL2648L
Insured/Policyholder	
Name Of Registered Owner	LIU ZHEN SHENG
NRIC No	S6966781C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-93230356
Alternative Phone No	OFFICE-93230356

Vehicle Particulars

Manufacturer	NISSAN
Model	SYLPHY 1.5 4AT
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5093341144
Cover Note Number	

Driver

Name of Driver	LIU ZHENSHENG
NRIC No	S6966781C
Date Of Birth	15/08/1969
Occupation	INDOOR
Date Of Driving Pass	29/12/2015
Driving Experience	2 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93230356
Fax Number	
Contact Number	OFFICE-93230356
EEmail Address	NOEMAIL

Address	BLK 546 WOODLANDS DRIVE 16 #12-201
Postcode	730546
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO STATEMENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJW6719G
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	
Name of Driver	CHRISTOPHER THIA
NRIC/Passport Number	S7247645Z
Contact Number	96831781
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	1

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	SJQ569T
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Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

Name of Driver SOH WEN HANN

NRIC/Passport Number S8361975I

Contact Number 98218103

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver) 1

DETAILS OF OTHER VEHICLE PROPERTY 3

Vehicle Registration Number FBM193J

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

Name of Driver HENG HOCK SENG

NRIC/Passport Number S1397003C

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver) 1

DETAILS OF OTHER VEHICLE PROPERTY 4

Vehicle Registration Number SJL4810X

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

Name of Driver PAMPLONA GERARDO ABRIGO

NRIC/Passport Number S2723408I

Contact Number 93396207

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver) 1

SKETCH PLAN

IMPORTANT NOTICE

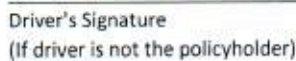
1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

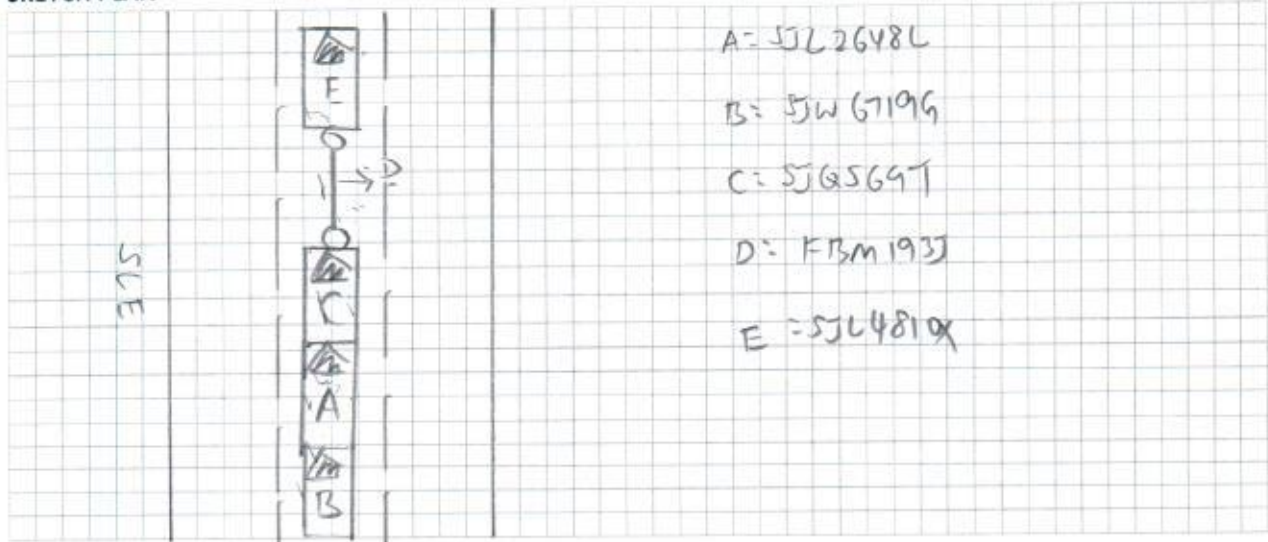


Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 27/1/8 06:40 I was travelling along SLE before DKE
 & it. Suddenly vehicle E - brake - In a result, vehicle D hit onto
 vehicle E near portion. In a same way vehicle C hit onto
 vehicle D near portion. I hit onto vehicle C near portion.
 vehicle B hit onto my vehicle near portion.

DECLARATION

I/We declare the foregoing particulars are true in every respect.


 Policyholder's Signature
 Date & Time:

 Driver's Signature
 (If driver is not the policyholder)
 Date & Time:


 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MNA 118 010 401 Vehicle Registration No: 5JL2648L
 Name (as shown in NRIC) : LIU ZHENSHENG NRIC/FIN/Passport No : 56966781C
 (*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
 Address : Blk 546 Woodlands Drive 16 #12-201 Singapore (730546)
 Contact (Tel) : _____ Mobile No. : 93230356
 Email Address : _____
 Date of Accident : 22/1/18 Time of Accident : 06:40
 Place of Accident : SLE before BICE Exit
 Insurance Company: N70C

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

Amend to OD claim.

Amend statement,

on stated date and time, vehicle C e-break of his vehicle. In a result, I couldn't break in time and hit onto vehicle C rear portion. After the incident, I alighted from my vehicle and realise that vehicle B has collided onto my vehicle rear portion.


 Policyholder / Driver's Signature
 Date:


 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:
 Date:

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S6966781C



Name

LIU ZHENSHENG

刘振生

Race

CHINESE

Date of birth

15-08-1969

Sex

M

Country of birth

CHINA



S6966781C

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number S6966781C

Name

LIU ZHENSHENG

Birth Date: 15 Aug 1969

Issue Date: 29 Dec 2015



002506727B

SG
50

8991869



NRIC No. S6966781C



Nationality

CHINESE

Date of issue

18-12-2008

APT BLK 546 WOODLANDS DRIVE 16 #12-201
SINGAPORE 730546

NRIC No: S6966781C

Date: 09/12/2015

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor cars with unladen weight \leq 3000kg with \leq 7 passengers, exclusive of driver; and other motor vehicles with unladen weight \leq 2500kg 29 Dec 2015



Licence No: S6966781C

NP 422A

Hello, NAC_PAYA_UBI_800601

Change Language Change Password Log Out

My Desktop
Notice of Loss

Policy Query

Policy No. Date of Accident

Vehicle No.(For Motor)

Search

Select	Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5093341144	LIU ZHEN SHENG	S6966781C	GPC	drivo CLASSIC	SJL2648L	SJL2648L	12/08/2017	11/08/2018

Continue

▼ Policy Information

Policy No.	5093341144	Policyholder Name	LIU ZHEN SHENG	Policyholder NRIC	S6966781C
Address	BLK 546 #12-201 WOODLANDS DRIVE 16 SINGAPORE 730546				
Product Name	PRIVATE CAR INSURANCE	Plan		Group Policy Flag	N
Policy Issue Date	12/08/2017	Effective Date	12/08/2017 00:00	Expiry Date	11/08/2018 23:59
Third Party Excess	0	Own damage Excess	600	Windscreen Excess	100
Additional Excess	0	OS Premium	0		
Outside Singapore OD Excess	600	Outside Singapore TP Excess	0		
Agent	S & M ALLIANCE PTE LTD	Agent Tel.	96354288	GST Flag	Y
Co-insurance Flag	No				
Open Policy Info Certificate Info					

▼ Policyholder Mailing Address

Address 1	BLK 546 #12-201	Address 2	WOODLANDS DRIVE 16	Address 3	SINGAPORE 730546
Address 4		Address Type	Singapore address	Post Code	730546
Unit No.	12-201	Related Policy Number	5093341144		

▶ Insured Object: SJL2648L

▼ Endorsements

Sequence	Date of Endorsement	Endorsement Type	Endorsement Status	Endorsement Content
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Claim Handling

Task Transfer Edit

LOS SAI SUB

Accident MT/0978913

Policy No.	5093341144	Vehicle No.	SJL2648L	GST Registration No.	
Policyholder Name	LIU ZHEN SHENG	Cover Type	drive CLASSIC	Policyholder NRIC	S6966781C
Product Code	PRIVATE CAR INSURANCE	Contact No.(Office)		Loading	0
Contact No.(Mobile)	93230256	Special Remark		Contact No.(Home)	
Email Address		TCA	<input checked="" type="radio"/> No <input type="radio"/> Yes	eCode	
KFK	<input checked="" type="radio"/> No <input type="radio"/> Yes	NCD Entitlement(%)	0	eCode Reason	
NCD Protection	No			Private Hire	No

Accident Details

Report Date	22/01/2018 17:39	Accident Report Within 24 hrs	Yes	Accident Type	Chain Collision
Date of Accident	22/01/2018	Time of Accident (h:mm)	06:40	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Orange Force	No	ICM No.	
Accident Location	SLE BEFORE BKE EXIT				

Benefits

Excess

Own damage Excess	600.00	Additional Excess	0.00	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	BLK 546 #12-201	Address 2	WOODLANDS DRIVE 16	Address 3	SINGAPORE 730546
Address 4		Address Type	Singapore address	Post Code	730546
Unit No.	12-201	Related Policy Number	5093341144		

GI Driver Info

Driver Name	LIU ZHEN SHENG	Driver Type	Main Driver	Driver DOB	15/08/1969
Unnamed driver Name		Driver NRIC	S6966781C	Driving Experience	2
Register Date of Driver License	29/12/2015	Driver Age	48	Contact No.(Home)	
Contact No.(Mobile)	93230256	Contact No.(Office)		Address 3	SINGAPORE 730546
Address 1	BLK 546 #12-201	Address 2	WOODLANDS DRIVE 16	Post Code	730546
Address 4		Address Type	Singapore address		
Unit No.	12-201				
Does he own a Singapore Registered car?	<input type="radio"/> Yes <input checked="" type="radio"/> No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any Injury?	<input type="radio"/> Yes <input checked="" type="radio"/> No
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Modification History

Investigation

Claim 002 OD-MD

Claim Case Officer Tan Siew Choo

LOS SAI SUB

Claim Type	OD-MD	Insured Name	LIU ZHEN SHENG	Insured NRIC	S6966781C
Contact No.(Mobile)	93230256	Contact No.(Home)	NIL	Contact No.(Office)	
Email Address	zhensheng.liu99@gmail.com	GI Vehicle Number	SJL2648L	TP Vehicle Number	SJW6719G
Claim Description	SJL2648L / SJW6719G ON 22 Jan 2018	Name of Preferred Workshop			
Preferred Workshop Contact No.		Insured Liability	Not at Fault	GIA report	Received
Require Finalization	Yes	Preferred Repair Option	Preferred Workshop, Name unknown	Date Received	24/01/2018 09:02
Date Registered	22/01/2018 19:56	Claim Close Date		Total Loss but Repaired	
Report Taken By	Jackson	Workshop Repairer			

Print AX letter
 24/01/2018 09:02 p069588 Modify Claim Type(OD-MX-->OD-MD)

Special Claim Creation Approval

Approval	Reason
Remarks	

damage assessment Attachment

Accident No.	MT/0978913	Claim No.	002
Last Doc. Received	<input checked="" type="radio"/> Yes <input type="radio"/> No	Upload Date	24/01/2018 09:02

Path *	Category *	Confidential	Urgency *	Description *
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="button" value="Browse..."/>	<input type="button" value="Clear"/>	<input type="button" value="Please Select"/>	<input type="button" value="Please Select"/>	<input type="button" value="Please Select"/>
<input type="button" value="Browse..."/>	<input type="button" value="Clear"/>	<input type="button" value="Please Select"/>	<input type="button" value="Please Select"/>	<input type="button" value="Please Select"/>
<input type="button" value="Browse..."/>	<input type="button" value="Clear"/>	<input type="button" value="Please Select"/>	<input type="button" value="Please Select"/>	<input type="button" value="Please Select"/>
<input type="button" value="Browse..."/>	<input type="button" value="Clear"/>	<input type="button" value="Please Select"/>	<input type="button" value="Please Select"/>	<input type="button" value="Please Select"/>

Please Select ID Normal
 Please Select ID Normal

Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Description	Msg Sent (CC)	Action
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 22 Ja n 2018 19:55	NRIC/ Driving License	Normal	NRIC/ Driving License 2018-1-22		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 22 Ja n 2018 19:55	SAS	Normal	SAS 2018-1-22		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 22 Ja n 2018 19:55	Photos	Normal	Photos 2018-1-22		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 22 Ja n 2018 19:55	Photos	Normal	Photos 2018-1-22		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 22 Ja n 2018 19:55	Photos	Normal	Photos 2018-1-22		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 22 Ja n 2018 19:55	Photos	Normal	Photos 2018-1-22		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 22 Ja n 2018 19:55	Photos	Normal	Photos 2018-1-22		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 22 Ja n 2018 19:54	Photos	Normal	Photos 2018-1-22		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 22 Ja n 2018 19:54	Photos	Normal	Photos 2018-1-22		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 22 Ja n 2018 19:54	Photos	Normal	Photos 2018-1-22		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 22 Ja n 2018 19:54	Photos	Normal	Photos 2018-1-22		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 22 Ja n 2018 19:54	Photos	Normal	Photos 2018-1-22		Edit
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	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 22 Ja n 2018 19:54	Photos	Normal	Photos 2018-1-22		Edit
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	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 22 Ja n 2018 19:54	Photos	Normal	Photos 2018-1-22		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 22 Ja n 2018 19:54	Photos	Normal	Photos 2018-1-22		Edit

Video List

Uploaded By/Date	Folder Date	File Name	Source	Action
<input type="button" value="Display in New Window"/> <input type="button" value="Scan and uploading"/>				

ASSIGNMENT IDAC

By OSO - Nature of Accident

- 1) Vehicle hit Vehicle:
 - a) Motorcar ()
 - b) Motorcycle ()
 - c) Bicycle ()
- 2) Vehicle hit ??
 - a) Pedestrian ()
 - b) Animal ()
- 3) Vehicle hit Road Side Objects:
 - a) Govn Property ()
(Eg: signboard, barrier, tree etc)
 - b) Road Work Object ()
 - c) Private Property ()
- 4) Vehicle drop into drain ()
- 5) Damage due to Act of God:
 - a) Fallen Object ()
 - b) Flood ()
 - c) Other _____
- 6) Parked & Found Damaged:
 - a) Vandalism ()
 - b) Hit by Moving Object ()
- 7) Theft Case
 - a) Stolen ()
 - b) Damage found ()
when recovered.
- 8) Fire
 - a) Whilst driving ()
 - b) Parked ()
- 9) Accident date more than 24hrs ()

Remarks for Internal information

Remarks to appear in Works Order & Assessment report

- 1) Potential Total Loss ()
- 2) SRS Light on ()
- 3) ABS Light on ()

By Assessor- 1) Vehicle Information

Vehicle No: SJL 2648 L Page: 21 Nov 2008

Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or _____

Make & Model: Nissan Sylphy 1.5 DO: 1498

Colour: Beige Transmission Type: Manual

Eng/No: _____ Sp. Reading: 125187

Ch/No: JN1BAAG11Z 010 7080

Gen. Cond: Good / Fair / Poor / Burnt or _____

Steering: Good / Jammed / Leaked / Burnt or _____

Brake: Good / Jammed / Leaked / Burnt or _____

Mod: Nil / STD A/Rim or _____

Tyre Size: F: 195/65R15
R: _____ - BS

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or _____

Front	<u>4-Yoko</u>	Rear	
R/Bal.	<u>4</u> mm	R/Bal.	<u>4-BS</u> mm
L/Bal.	<u>4-Hankook</u> mm	L/Bal.	<u>4-BS</u> mm

Parallel Import: Yes / No

Towed-In: Yes / No

Repair Type: LS / I.B.I

Towing Required: Yes / No

No of Repair Days: 6

Vehicle in Idac: Yes / No

D.O.I. 24/1/2018 Time: 9.15am

By Assessor- 2) Comments

- 1) Damages not due to recent accident.
- 2) Damages do not seem hit onto:
 - a) Vehicle ()
 - b) Motorcycle ()
 - c) Bicycle ()
 - d) Pedestrian ()
 - e) Animal ()
 - f) Govn Object ()
 - g) Road Work Object ()
 - h) Private Property ()
 - i) Drain ()
 - j) Road kerb/Grass Verge ()
- 3) Vehicle does not seem damaged as a result of:
 - a) Fallen Object ()
 - b) Flood ()
 - c) Vandalism ()
 - d) Fire ()
 - e) Moving Object ()
 - f) Stolen ()
 - g) Stolen & Recovered ()

Time Started: _____ Time Completed: _____

1) OAD _____

2) ABS _____

3) Engine Operation Observed Tick _____

MOTOR CAR (Frt)

Vehicle No: **SJL 264FL**

Front Portion

NAC	INC	Item	CON	AC	Qty
1001	991886	Frt Number Plate	DD	/	
1002	991887	Frt Number Plate Base	RA	/	
1003	991889	Frt Number Plate Garnish			
1004	991300	Frt Bumper	DD	/	
1005	992341	Frt Bumper Clips	NEC	/	6
1006	991325	Frt Bumper Bracket		?	2
1007	991462	Frt Bumper Side Retainer	DIS	/	2
1008	991433	Frt Bumper Reinforcement		?	
1009	991318	Frt Bumper Beam			
1010	991468	Frt Bumper Sponge	CRA	/	
1011	991427	Frt Bumper Protector			
1012	991420	Frt Bumper Pad			
1013	991363	Frt Bumper Grille			
1014	991301	Frt Bumper Moulding			
1015	991407	Frt Bumper Lower Spoiler			
1016	991438	Frt Bumper Sensor			
1017	995100	Frt LH Bumper Fog Lamp Cover			
1018	991355	Frt RH Bumper Fog Lamp Cover			
1019	995079	Frt LH Bumper Fog Lamp			
1020	995080	Frt RH Bumper Fog Lamp			
1021	991793	Frt Grille	CRA	/	
1022	991328	Frt Grille Emblem	OUT	/	
1023	991799	Frt Grille Chrome Moulding			
1024	991222	Frt Apron Panel			
1025	992013	Frt Support Panel	BT	/	
1026	992023	Frt Support Panel Top Garnish Cover	CRA	/	
1027	992416	Horn			
1028	991277	Frt Brace Panel			
1029	995153	Frt LH Headlamp Assy	CRA	/	
1030	991821	Frt RH Headlamp Assy			
1031	995088	Frt LH Side Lamp			
1032	995089	Frt RH Side Lamp			
1033	990248	Bonnet	Buc	/	
1034	991328	Bonnet Emblem			
1035	990287	Bonnet Lock			
1036	990285	Bonnet Insulator			
1037	990273	Bonnet Hinge	BT	/	2
1038	990261	Bonnet Chrome Moulding	CRA	/	
1039	990305	Bonnet Rubber			2
1040	990252	Bonnet Cable			
1041	990311	Bonnet Stand			
1042	990119	Air Con Condenser			
1043	990122	Air Con Fan Assy			
1044	990134	Air Con Suction Pipe (Low Pressure)			
1045	990118	Air Con Suction Hose			
1046	990133	Air Con Discharge Pipe (High Pressure)			
1047	990114	Air Con Discharge Hose			
1048	990149	Air Con Liquid Pipe			
1049	995066	Air Con Receiver Drier			
1050	990111	Air Con Compressor Assy			
1051	995294	Air Con Belt			
1052	995074	Radiator			
1053	992738	Radiator Cowling			
1054	992742	Radiator Fan Assy			
1055	992745	Radiator Fan Clutch			
1056	992758	Radiator Hose Top			
1057	992757	Radiator Hose Bottom			
1058	992741	Radiator Expansion Tank			
1059	990151	Air Duct			
1060	990070	Air Cleaner Assy			
1061	990056	Air Cleaner Hose			
1062	990089	Air Cleaner Resonator			
1063	991712	Frt Exhaust Manifold			
1064	991713	Frt Exhaust Manifold Cover			
1065	991054	Frt Exhaust Manifold Sensor (Oxygen)			
1066	991714	Front Exhaust Pipe			
1067	990819	Battery			
1068	990224	Battery Cover			
1069	990223	Battery Bracket			
1070	990229	Battery Tray			

NAC	INC	Item	CON	AC	Qty
1071	992205	Fuse Box			
1072	994011	Relay Box			
1073	995053	Wiper Washer Tank			
1074	995052	Wiper Washer Tank Motor			
1075	990159	Alternator Assy			
1076	990160	Alternator Belt			
1077	992688	Power Steering Pump			
1078	992669	Power Steering Belt			
1079	994431	Power Steering Cooler Pipe			
1080	992692	Power Steering Hose			
1081	990010	ABS Pump Control Unit			
1082	990427	Brake Master Pump Assy			
1083	990403	Brake Booster Pump Assy			
1084	991005	Engine Top Cover			
1085	991011	Engine Under Cover			
1086	990946	Engine Mounting			
1087	990949	Engine Mounting Frt			
1088	990950	Engine Mounting LH			
1089	990952	Engine Mounting RH			
1090	990951	Engine Mounting Rear			
1091	992234	Gear Box Mounting			
1092	991520	Frt LH Chassis Member			
1093	991520	Frt RH Chassis Member			
1094	990728	Frt Vertical Cross Member			
1095	991863	Frt Lower Cross Member			
1096	995070	Frt LH Fender			
1097	995072	Frt LH Fender Inner Panel			
1098	995147	Frt LH Fender Lamp			
1099	995148	Frt LH Fender Protector			
1100	991740	Frt LH Fender Inner Shield			
1101	995179	Frt LH Mudflap			
1102	995170	Frt LH Wheel Rim			
1103	994025	Frt LH Rim Cover			
1104	995065	Frt LH Tyre			
1105	995071	Frt RH Fender			
1106	991739	Frt RH Fender Inner Panel			
1107	991744	Frt RH Fender Lamp			
1108	991752	Frt RH Fender Protector			
1109	991740	Frt RH Fender Inner Shield			
1110	991884	Frt RH Mudflap			
1111	992087	Frt RH Wheel Rim			
1112	994025	Frt RH Rim Cover			
1113	995065	Frt RH Tyre			
1114	992093	Frt Windscreen Glass			
1115	992117	Frt Windscreen Rubber			
1116	992108	Frt Windscreen Moulding			
1117	992098	Frt Windscreen Sealant			
1118	991019	ERP Bracket			
1119	991020	ERP Unit			
1120	992140	Frt Wiper Arm			
1121	992142	Frt Wiper Blade			
1122	995045	Wiper Panel Garnish			
1123	991126	Firewall Panel			
1124	990753	Dashboard Assy			
1125	992282	Glove Box Cover			
1126	992281	Glove Box Compartment			
1127	994483	Steering Wheel Airbag			
1128	994485	Steering Wheel Airbag Sensor			
1129	990749	Dashboard Airbag			
1130	990750	Dashboard Airbag Sensor			
1131	990029	Airbag Control Unit			
1132	990864	Frt Driver Seat			
1133	991922	Frt RH Seat Belt Assy			
1134	991899	Frt Passenger Seat			
1135	995182	Frt LH Seat Belt Assy			
1136	990247	Sticker			

No. of Items:

Accessories:

Enquire PARF/COE Rebate for Registered Vehicle

M.V. \$15,000

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	6781C
Vehicle Details	
Vehicle No.:	SJL2648L
Vehicle to be Exported:	No
Intended De-registration Date:	25 Jan 2018
Vehicle Make:	NISSAN
Vehicle Model:	SYLPHY 1.5 4AT
Primary Colour:	Beige
Manufacturing Year:	2008
Engine No.:	HR15057972B
Chassis No.:	JN1BAAG11Z0107080
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$19,514.00
Original Registration Date:	21 Nov 2008
First Registration Date:	21 Nov 2008
Transfer Count:	1
Actual ARF Paid:	\$19,514.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	20 Nov 2018
PARF Rebate Amount:	\$9,757.00
Intended COE Rebate Details	
COE Expiry Date:	20 Nov 2018
COE Category:	A - Car (1600cc & below)

COE Period(Years):	10
QP Paid:	\$10,455.00
COE Rebate Amount:	\$859.00
Total Rebate Amount:	\$10,616.00

The information contained herein is correct as at 23 Jan 2018

OK

Claim Handling

Task Transfer Exit

IDS SAL SUB

Accident MT/0978913

Policy No.	5093341144	Vehicle No.	SJL2648L	GST Registration No.	
Policyholder Name	LIU ZHEN SHENG			Policyholder NRIC	S6966781C
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	93230356	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	No
KFK	<input checked="" type="radio"/> No <input type="radio"/> Yes	TCA	<input checked="" type="radio"/> No <input type="radio"/> Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	0	Private Hire	No

Accident Details

Report Date	22/01/2018 17:39	Accident Report Within 24 hrs	Yes	Accident Type	Chain Collision
Date of Accident	22/01/2018	Time of Accident (hh:mm)	06:40	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Orange Force	No	ICM No.	
Accident Location	SLE BEFORE BKE EXIT				

Benefits

Excess

Own damage Excess	600.00	Additional Excess	0.00	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	BLK 546 #12-201	Address 2	WOODLANDS DRIVE 16	Address 3	SINGAPORE 730546
Address 4		Address Type	Singapore address	Post Code	730546
Unit No.	12-201	Related Policy Number	5093341144		

DI Driver Info

Driver Name	LIU ZHEN SHENG	Driver Type	Main Driver	Driver DOB	15/08/1969
Unnamed driver Name		Driver NRIC	S6966781C	Driving Experience	2
Register Date of Driver License	29/12/2015	Driver Age	48	Contact No.(Home)	
Contact No.(Mobile)	93230356	Contact No.(Office)		Address 3	SINGAPORE 730546
Address 1	BLK 546 #12-201	Address 2	WOODLANDS DRIVE 16	Post Code	730546
Address 4		Address Type	Singapore address		
Unit No.	12-201			Driver Insurer Company	
Does he own a Singapore Registered car?	<input type="radio"/> Yes <input checked="" type="radio"/> No	Driver Vehicle No.			

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	<input type="radio"/> Yes <input checked="" type="radio"/> No
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Modification History

Investigation

Claim 002 OD-MD

Claim Case Officer Tan Siew Choo

IDS SAL SUB

Claim Type	OD-MD	Insured Name	LIU ZHEN SHENG	Insured NRIC	S6966781C
Contact No.(Mobile)	93230356	Contact No.(Home)	NIL	Contact No.(Office)	
Email Address	zhensheng.liu99@gmail.com	DI Vehicle Number	SJL2648L	TP Vehicle Number	SJW6719G
Claim Description	SJL2648L / SJW6719G ON 22 Jan 2018	Name of Preferred Workshop			
Preferred Workshop Contact No.		Insured Liability	Not at fault	GIA report	Received
Require Finalisation	Yes	Preferred Repair Option	Preferred Workshop, Name unknown	Date Received	24/01/2018 11:17
Date Registered	22/01/2018 19:56	Claim Close Date		Total Loss But Repaired	
Report Taken By	Jackson	Workshop Repairer			
<input checked="" type="checkbox"/> Print AK letter	24/01/2018 09:02 s069588 Modify Claim Type(OD-MX-->OD-MD)				
Modification History					

Special Claim Creation Approval

Approval	Reason
Remarks	

damage assessment Attachment

Vehicle Info

Vehicle Make	NISSAN	Vehicle Model	SYLPHY	Engine Capacity	
Date of Registration	21/11/2008	Class No.	JN15AAG1120107080	Parallel Import *	<input checked="" type="radio"/> Yes <input type="radio"/> No
Towing Required *	<input checked="" type="radio"/> Yes <input type="radio"/> No	Vehicle in IDAC *	<input checked="" type="radio"/> Yes <input type="radio"/> No	Survey Current Status	
Type of Tender *	Own Damage	Assessor Name *	SIMON		
IDAC/Workshop Name	NATIONAL ASSESSMENT CENTR	IDAC/Workshop Location	51 UBI AVENUE 1 #01-25 PAYA		
Windscreen Parts & Labour Cost		Total Loss *	<input type="radio"/> Yes <input checked="" type="radio"/> No		
Market Value(\$)		Scrape Value(\$)		Economical Repair Value(\$)	

REMARK: NO OF REPAIR DAY: 5 DAYS. 1 X FRNT SUPPORT PANEL, TOP GARNISH COVER - REPLACE. 1 X BONNET CHROME MouldING - REPLACE.

Remark

Damage Listing

Find a Part	No.	Part No.	Description	Qty *	Repair Code *	
root						
Not Applicable	1	27100101	GRILLE (FRONT)	1	Replace	X
ABS	2	27100801	GRILLE EMBLEM (FRONT)	1	Replace	X
ABSORBER						
ACCELERATOR	3	41300101	SUPPORT PANEL (FRONT)	1	Replace	X
ACTUATOR						
ADVERTISEMENT STICKER	4	28500101	HORN (LEFT)	1	Unconfirm	X
AIR BAG	5	15600101	BRACE PANEL (FRONT)	1	Unconfirm	X
AIR BLOWER	6	32200101	NUMBER PLATE (FRONT)	1	Replace	X
AIR BOX						
AIR CHAMBER BOX	7	32200201	NUMBER PLATE BASE (FRONT)	1	Replace	X
AIR CLEANER	8	16000101	BUMPER (FRONT)	1	Replace	X
AIR COMPRESSOR						
AIR CON	9	16002401	BUMPER CLIPS (FRONT)	6	Replace	X
AIR CON (VAN)	10	16001301	BUMPER BRACKET (FRONT LEFT)	1	Unconfirm	X
AIR COOLER						
AIR DISTRIBUTOR	11	16001302	BUMPER BRACKET (FRONT RIGHT)	1	Unconfirm	X
AIR FILTER	12	16005101	BUMPER RETAINER (FRONT LEFT)	1	Replace	X
AIR FLOW						
AIR GRILLE	13	16005102	BUMPER RETAINER (FRONT RIGHT)	1	Replace	X
AIR HORN	14	16005001	BUMPER REINFORCEMENT (FRONT)	1	Unconfirm	X
AIR INTAKE						
AIR RESONATOR BOX	15	16005901	BUMPER SPONGE (FRONT)	1	Replace	X
AIR THROTTLE BODY AND SENSOR	16	16002901	BUMPER FOG LAMP COVER (FRONT LEFT)	1	Unconfirm	X
ALARM						
ALTERNATOR	17	16002902	BUMPER FOG LAMP COVER (FRONT RIGHT)	1	Unconfirm	X
ALUMINIUM PANEL - S DE	18	16002701	BUMPER FOG LAMP (FRONT LEFT)	1	Unconfirm	X
AMPLIFIER	19	16002702	BUMPER FOG LAMP (FRONT RIGHT)	1	Unconfirm	X
ANTENNA						
ANTI ROLL	20	27700101	HEAD LAMP (LEFT)	1	Replace	X
APRON						
ARCH	21	27700102	HEAD LAMP (RIGHT)	1	Unconfirm	X
ARM REST						
ASH TRAY	22	149001	BONNET	1	Replace	X
AUTO CLUTCH	23	14903401	BONNET LOCK (LOWER)	1	Unconfirm	X
AUTO COOLER PIPE	24	149029	BONNET INSULATOR	1	Unconfirm	X
AUTO CRUISE MOTOR	25	14902201	BONNET HINGE (LEFT)	1	Replace	X
AUTO TRANSMISSION						
AXLE	26	14902202	BONNET HINGE (RIGHT)	1	Replace	X
BACK REST (MC)						
BACK SEAT	27	149041	BONNET RUBBER (CENTRE)	2	Unconfirm	X
BALANCER	28	112023	AIR CON CONDENSER	1	Unconfirm	X
BATTERY						
BEADING (MC)	29	344001	RADIATOR	1	Unconfirm	X
BELT COVER (MC)	30	344005	RADIATOR COWLING	1	Unconfirm	X
BELT TENSIONER	31	344008	RADIATOR FAN	1	Unconfirm	X
BODY						
BODY (MC)	32	243014	ENGINE LOWER COVER	1	Unconfirm	X
BOLT CAP (MC)						
BOLT HEAD COVER (MC)	33	25400901	FENDER INNER SHIELD (FRONT LEFT)	1	Unconfirm	X
BONNET	34	25400902	FENDER INNER SHIELD (FRONT RIGHT)	1	Unconfirm	X

Save Submit

LKK Paya Ubi

From: Teng Ken Leong <kenleong.teng@income.com.sg>
Sent: Thursday, 25 January 2018 3:52 PM
To: Hock Wah Motor Workshop Pte Ltd
Cc: NAC Paya Ubi; Teng Ken Leong
Subject: Vehicle No SJL2648L - Successful Tender for Repair : OD Claim No MT0978913-002 (DOA : 22/1/18)

Dear Ms Jia Yi

Please be informed that Hock Wah Motor is successful in the tender to repair the above-mentioned vehicle.

The owner of the vehicle, Mr Liu Zhen Sheng has advised that there is some problem with the LH front signal lamp and boot lid lock. Please inform your workshop staff to check these 2 items.

Please give a courtesy call to Mr Liu @ 9323 0356.

Thanks & regards

Teng Ken Leong
Assistant Manager
Motor Insurance
T +65 6430 7881
www.income.com.sg



Our Ref: MT/CA/OD/051/0978913-002/TKL

25 Jan 2018

HOCK WAH MOTOR WORKSHOP PTE LTD
BLK 3011 BEDOK NORTH AVE 4 #01-2008/10/12
BEDOK INDUSTRIAL PARK E
SINGAPORE 489977

Dear Sir

CLAIM NUMBER: MT/0978913-002
REPAIR OF VEHICLE NUMBER: SJL2648L

We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:

Award Date: 25 Jan 2018

Make: NISSAN

Model: SYLPHY

Estimated Repair Days: 4

Location: NATIONAL ASSESSMENT CENTRE (PAYA UBI)

Address: 51 UBI AVENUE 1 #01-25 PAYA UBI INDUSTRIAL PARK SINGAPORE 408933

Benefits Applicable: N/A

Excess Applicable: 600

Please note that supplementary items will not be allowed.

If you have any queries, please contact Teng Ken Leong at 64307881 or email us at motor@income.com.sg.

Yours sincerely

Low Choo Mee
Senior Manager
Motor Insurance

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.



NATIONAL ASSESSMENT CENTRE SERVICES
(LKK GROUP)

51 Ubi Ave 1, #01-25, Paya Ubi Industrial Park,
Singapore 408933, TEL: 6841 0055 FAX: 6841 6315



Vehicle Movement Form

Vehicle Check-In

Vehicle No: SJL 2648L Date In: _____ Time In: _____ with Keys: Yes / No

For Office use

Attended by: _____

Workshop Collection of Vehicle

Workshop: HOCK WAH MOTOR.

Collection Date: 26/01/18 Time: 0900 with Keys: Yes / No

Tow Truck No: SH 1388L Tow Man: ONG Fally Bray NRIC: ST042447A

Signature: 

For office use

Attended by: Shaw Hui

Approved by: _____

Workshop Return of Vehicle

Workshop: _____

Returned Date: _____ Time: _____ with Key: Yes / No

* Tow In / Drive In
Tow Man / Workshop Representative: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Owner Collection of Vehicle

Collection Date: _____ Time: _____ with Key: Yes / No

Owner: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Approved by: _____