

22/02/2018

REF: CS3/MSG18001295/Wd3²

Special Instructions

ASS. REC. BY:

Surveyor: Wilson

ASSIGNMENT (Office)

From (Person): Merimen Monica Chung

of MSG

Date/Time: 19/01/2018 @ 3:10pm

Estimated Cost:

Bill to:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLH 6996C

Insured:

SDG 7288 G

at Workshop m/s

DC's Automotive

Tel:

9767 7794

of 1, kaki Bukit Ave 6 # 01-68 Autobay

Policy No: B27633014 SMP

Claim No:

546459

Sum Insured:

Excess:

D.O.A. 16/01/2018

Make of Veh:
(Client's Record)

CA / REV / REP. / REV 24 HRS

R.O.D. Endorsement:

Date/Time: 10:46am @ 22/1/18

Person Contacted:

Donald

Vehicle ☒ IN ☐ OUT

Date/Time	Action/Instruction (X) Estimate
	SLH 6996C - X
	SDG 7288 G - X
	After repair: 24.01.2018
02.02.18 2.29pm	Email to Monica Chung thru merimen.

2 Days Report

RECEIVED 09 FEB 2013

Survey Department Check List (Case Handler)

Reference No. :

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp.Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des.of Damages

✓			
✓			
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✓			

(2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

✓			
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(3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

(4) System - (Views/Merimen)

- C Resurvey photo Uploaded

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Check By:

Case Handler Date

*C: Critical *N: Non-Critical

21/05/2014




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MSIG INSURANCE (SINGAPORE) PTE LTD			Ref : CS3/MSG18001295/Wd3	
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581			Date : 22-01-2018	
			Code : MSG	
1. Policy Particulars :- (THIRD PARTY CLAIM)				
Insured Veh.	SDG 7288G	Veh. Inspected	SLH 6996C	
Policy No.	B27633014SMP	Coverage (\$)	0.00	
Claim No.	546459	Excess (\$)	0.00	
Assign From	MERIMEN (MONICA CHUNG)	Assign Date	22/01/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	16/01/2018	Inspection Date	22/01/2018	
Survey held at	1 KAKI BUKIT AVE 6 # 01-68 AUTOBAY			
Repairer	DC'S AUTOMOTIVE PTE LTD			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.				

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Jan 2018		19 Jan 2018 15:10 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	LAU WOON CHAN, ID: S0096814E		
Main Claimant:	MILLENNIAL TRANSPORT, Co. Reg. No.: 53345379L		
Vehicle Reg. No.:	SLH6996C	Date of Loss:	16/01/2018 17:00 - :59
Claim Type:	TP / 546459	Policy/Cover Note No.:	B27633014SMP (Comprehensive) Coverage: 27/12/2017 - 26/12/2018
Vehicle Reg. No. (Insured):	SDG7288G	Policy No. (Claimant):	
		Excess:	S\$500.00
Repairer:	Dc's Automotive Pte Ltd (HQ) 60 Ark @ Kaki Bukit, Kaki Bukit Ave 6, 417892 Kaki Bukit - Tel: 97677794		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 20/01/2018]		
Driver/Custodian (Insured):	MOHD YAZID BIN MOHD NOR (), NRIC: S1668351E, Tel: +6593391353		
Adj Asg. Remarks:	PRI SURVEY		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Rashitha Binte Shahuthuman

From: Kuru & Co <kurulegal@yahoo.com.sg>
Sent: Friday, 19 January, 2018 3:42 PM
To: Rashitha Binte Shahuthuman; 'sur@lkkauto.com'
Cc: Monica Chung
Subject: Re: PRE REPAIR SURVEY - SDG7288G(OI) / SLH6996C ON 16/01/2018 - OUR REF 546459

Dear Sir

We confirm that you have **objected** to our client's list of surveyors. Our client's vehicle is at the following address:

DC's AutoMotive Pte Ltd
1 KAKI BUKIT AVE 6
#01-68 AUTOBAY@KAKI BUKIT
SINGAPORE 417883
CONTACT:DONALD/9767 7794

Please inform your surveyor to conduct the pre-repair survey within 2 working days, failing which our client will have no alternative but to proceed with the repair of his vehicle.

Regards

Anne

Kuru & Co

150 South Bridge Road

#04-06 Fook Hai Building

Singapore 058727

Tel: 6532 2009

Fax: 6532 2007

From: Rashitha Binte Shahuthuman <rashitha_shahuthuman@sg.msig-asia.com>
To: 'Kuru & Co' <kurulegal@yahoo.com.sg>; "'sur@lkkauto.com'" <sur@lkkauto.com>
Cc: Monica Chung <Monica_Chung@sg.msig-asia.com>; Rashitha Binte Shahuthuman <rashitha_shahuthuman@sg.msig-asia.com>
Sent: Friday, 19 January 2018, 15:10
Subject: FW: PRE REPAIR SURVEY - SDG7288G(OI) / SLH6996C ON 16/01/2018 - OUR REF 546459

OUR REF – 546459

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your list of surveyors .

We regret to inform you that we are unable to accept your list of nominated Single Joint Experts(SJE). We will proceed to appoint a surveyor from M/s LKK Auto Consultants Pte Ltd for your client's claim.

Please be informed that our surveyor will also be conducting the post repair inspection within the timeline stipulated under the protocol.

Dear LKK,

We will grant rights to you in merimen. Fyna.

Rashitha





Senior Admin Officer

Direct line +65 6594 2582 | Direct fax +65 6225 7402 | Rashitha_shahuthuman@sg.msig-asia.com



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A member of **MS&AD** INSURANCE GROUP

From: Kuru & Co [mailto:kurulegal@yahoo.com.sg]

Sent: Friday, 19 January, 2018 2:54 PM

To: Rashitha Binte Shahuthuman <rashitha_shahuthuman@sg.msig-asia.com>

Cc: Monica Chung <Monica_Chung@sg.msig-asia.com>

Subject: Re: PRE REPAIR SURVEY - SDG7288G(OI) / SLH6996C ON 16/01/2018 - OUR REF 546459

Dear Sirs

We refer to your email of 18.01.18.

Our client is objecting to your list of surveyors. Attached is our client's list of proposed surveyors for your consideration.

Please state the surveyor you will be appointing to be the single joint expert or that you are objecting to our client's proposed list of surveyors.

If we do not hear from you **within 2 working days**, it shall be deemed that you have agreed to the appointment of any of the surveyors listed by our client.

Regards

Anne

Kuru & Co

150 South Bridge Road

#04-06 Fook Hai Building

Singapore 058727

Tel: 6532 2009

Fax: 6532 2007

From: Rashitha Binte Shahuthuman <rashitha_shahuthuman@sg.msig-asia.com>

To: 'Kuru & Co' <kurulegal@yahoo.com.sg>

Cc: Monica Chung <Monica_Chung@sg.msig-asia.com>; Rashitha Binte Shahuthuman <rashitha_shahuthuman@sg.msig-asia.com>

Sent: Friday, 19 January 2018, 13:46

Subject: FW: PRE REPAIR SURVEY - SDG7288G(OI) / SLH6996C ON 16/01/2018 - OUR REF 546459





Reminder.

Rashitha

Senior Admin Officer

Direct line +65 6594 2582 | Direct fax +65 6225 7402 | Rashitha_shahuthuman@sg.msig-asia.com



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A member of **MS&AD** INSURANCE GROUP

From: Rashitha Binte Shahuthuman

Sent: Thursday, 18 January, 2018 4:04 PM

To: 'Kuru & Co' <kurulegal@yahoo.com.sg>

Cc: Monica Chung <Monica_Chung@sg.msig-asia.com>; Rashitha Binte Shahuthuman <rashitha_shahuthuman@sg.msig-asia.com>

Subject: PRE REPAIR SURVEY - SDG7288G(OI) / SLH6996C ON 16/01/2018 - OUR REF 546459

OUR REF – 546459

WITHOUT PREJUDICE

Dear Sirs,

We refer to your fax dated 18/01/2018.

We propose one of the motor surveyor name in the list below to conduct the joint pre-repair survey as the single joint expert.

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd

To facilitate an expeditious claim settlement, we hope you are agreeable for any of the above surveyor to be the SJE (Single Joint Expert) .

If not, you may wish to nominate any of the 9 surveyors listed below as the SJE, depending on their availability:

- 1) Adrian Ling
- 2) Kenneth Kong
- 3) Marcus Chua
- 4) Henry Ng
- 5) Lau Kwok Kwong
- 6) Frankie Pang
- 7) Ng You Han
- 8) Gary Soon
- 9) Chow Bo Xiong

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB: If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

Thank you.

Rashitha





Senior Admin Officer

Direct line +65 6594 2582 | Direct fax +65 6225 7402 | Rashitha_shahuthuman@sg.msgig-asia.com



MSIG



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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	17/01/2018 10:25
Date Of Accident	16/01/2018 17:25
Exact Location Of Accident	CARPARK OF 3 DOVER ROAD 130003
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLH6996C
Insured/Policyholder	
Name Of Registered Owner	MILLENNIAL TRANSPORT
Co Reg No	53345379L
Email Address	GABKHOO@GMAIL.COM
Mobile Phone No	
Alternative Phone No	OFFICE-86696996

Vehicle Particulars

Manufacturer	TOYOTA
Model	VELLFIRE 2.5Z A-EDITION CVT 2WD 5DR
Exact Purpose for which vehicle was being used at time of accident	VEHICLE WAS STATIONARY, WIFE(PASSENGER INSIDE THE VEHICLE)
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5084812023-01
Cover Note Number	

Driver

Name of Driver	KHOO FOO YONG, GABRIEL
NRIC No	S7906007J
Date Of Birth	20/02/1979
Occupation	OUTDOOR
Date Of Driving Pass	03/07/2009
Driving Experience	8 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-86696996
Fax Number	
Contact Number	
EMail Address	GABKHOO@GMAIL.COM

Address	BLK 32 DOVER CRESCENT #03-352
Postcode	130022
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SDG7288G
Vehicle Make/Model/Colour	WHITE BMW
Details Of Properties	
Vehicle Category	
Name of Driver	MOHD YAZID BIN MOHD NOR
NRIC/Passport Number	S1668351E
Contact Number	96289091(BOSS)
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

VEHICLE NO: SLH 8996C.
ACCIDENT DATE: 17/1/18.

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

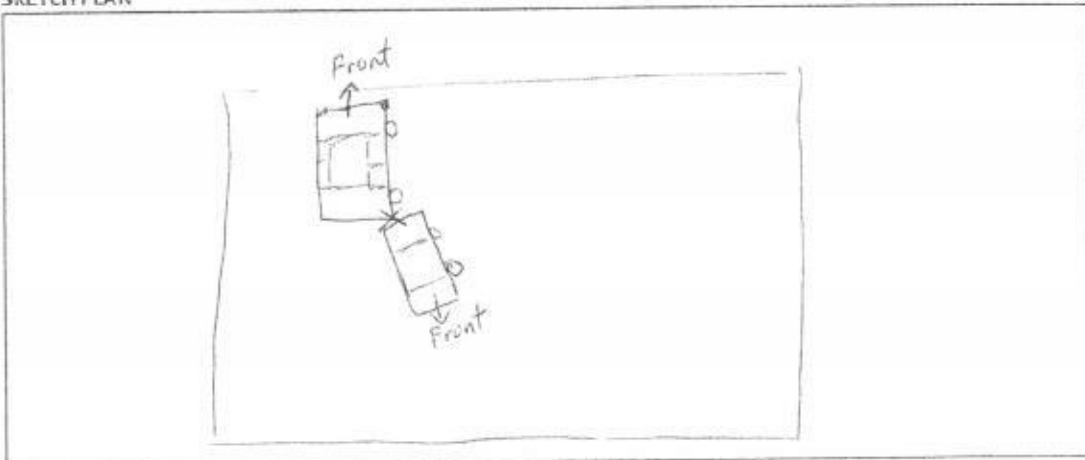
NOTE: DO NOTE THAT YOU MAY HAVE A 14-DAYS TIMEFRAME FOR YOU TO SUBMIT AN OWN DAMAGE CLAIM UNDER YOUR OWN POLICY. PLEASE REFER TO YOUR POLICY FOR MORE INFORMATION.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

CHARN'S CUSTOMCRAFT
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Car was park at carpark with my wife on board
 white BMW SDG 72886 reverse into my car rear and
 cause bumper to be damage and dislodge I had to place
 it back myself so I can drive the car.
 The incident occurred on 16/01/18 on approximately 17.25hrs

gabkhoo@gmail.com

OWN DAMAGE () 3RD PARTY CLAIM () REPORTING ONLY ☒ OWN WORKSHOP ()

DECLARATION

I/We declare that the foregoing particulars are true in every respect.

Policyholder's Signature
 Date & Time:

Driver's Signature
 (if driver is not the policyholder)
 Date & Time:

CHARN'S CUSTOMCRAFT
 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

MPML16008771 / Performance Motors Limited - Alexandra
 ENTRY DATE & TIME: 17/01/2018 18:01
 SUBMITTED BY: Caroline Tan Shirui

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 17/01/2018 18:01
 Date Of Accident 16/01/2018 17:25
 Exact Location Of Accident DOVER CRESCENT
 Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SDG7288G
Insured/Policyholder
 Name Of Registered Owner LAU WOON CHAN
 NRIC No S0096814E
 Email Address NOEMAIL
 Mobile Phone No (LOCAL) +65-96289091
 Alternative Phone No Office-96289091

Vehicle Particulars

Manufacturer BMW
 Model 316
 Exact Purpose for which vehicle was being used at time of accident NORMAL USAGE

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company MSIG INSURANCE (SINGAPORE) PTE. LTD.
 Type Of Coverage COMPREHENSIVE
 Fleet Policy NO
 Policy Number B27633014
 Cover Note Number

Driver

Name of Driver MOHD YAZID BIN MOHD NOR
 NRIC No S1668351E
 Date Of Birth 06/10/1964
 Occupation INDOOR
 Date Of Driving Pass 03/12/2005
 Driving Experience 12 YEARS AND 1 MONTH
 Gender MALE
 Mobile Number (LOCAL) +65-93391353

Fax Number	
Contact Number	
E-Mail Address	NOEMAIL
Address	174 LOMPANG ROAD #03-63
Postcode	670174
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	PAID DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PARKED VEHICLE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACH.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLH6996C
Vehicle Make/Model/Colour	TOYOTA VELLFIRE
Details Of Properties	
Vehicle Category	PRIVATE HIRE
Name of Driver	KHOO FOO YANG GABRIEL
NRIC/Passport Number	S7906007J
Contact Number	86696996
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

REAR

No. Of Passenger (Including Driver)

1

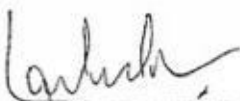
Sketch Plan


SKETCH PLANIMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
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3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


 Policyholder's Signature
 Date & Time: 17/01/18


 Driver's Signature
 (If driver is not the policyholder)
 Date & Time: 17/01/18


 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 16 January 2018, at about 5.25pm, I've reached Dover Crescent parking/loading and unloading bay to drop off my employer grandson.

After she dropping off I wanted to wait temporarily temporarily by trying to park my car SDG 7288 next to car no. SLH6946 because there is only one lot available.

I drive head on and then reversed to try to enter the lot when without realising that the rear side (right) had hit the said vehicle above.

A minor slight scratch ^{and damage} impact to the both cars.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time: 17/01/18

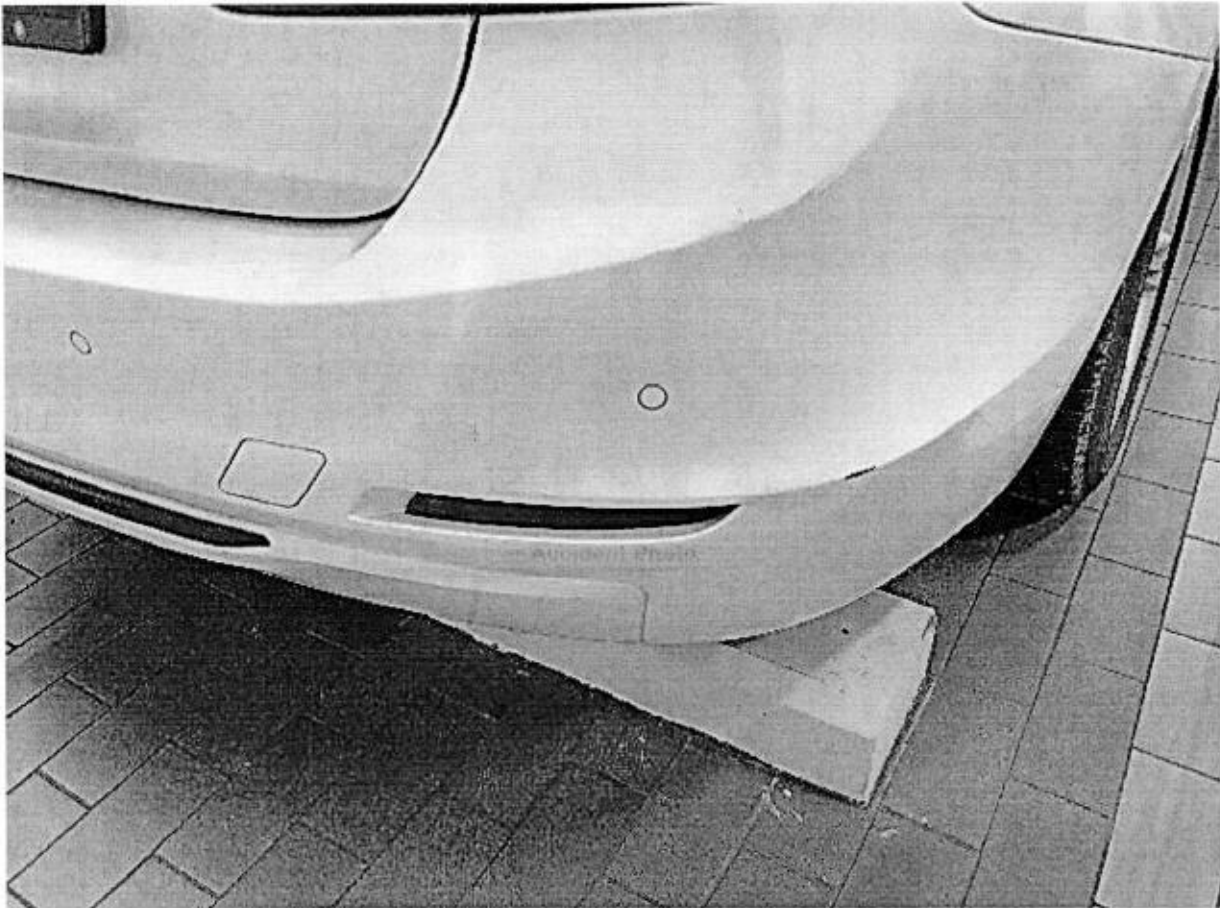
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

17/01/2018
@ 1716h

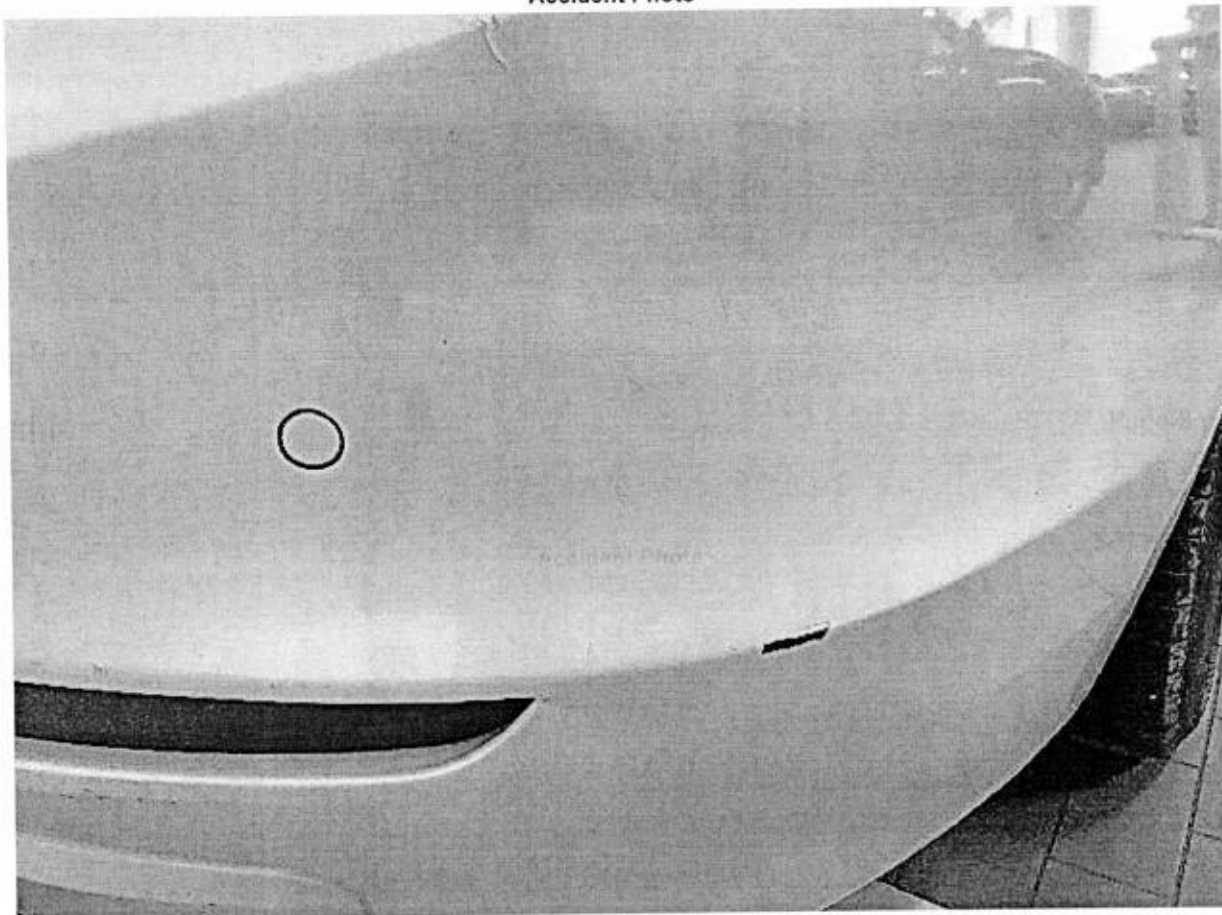
Accident Photo



Accident Photo



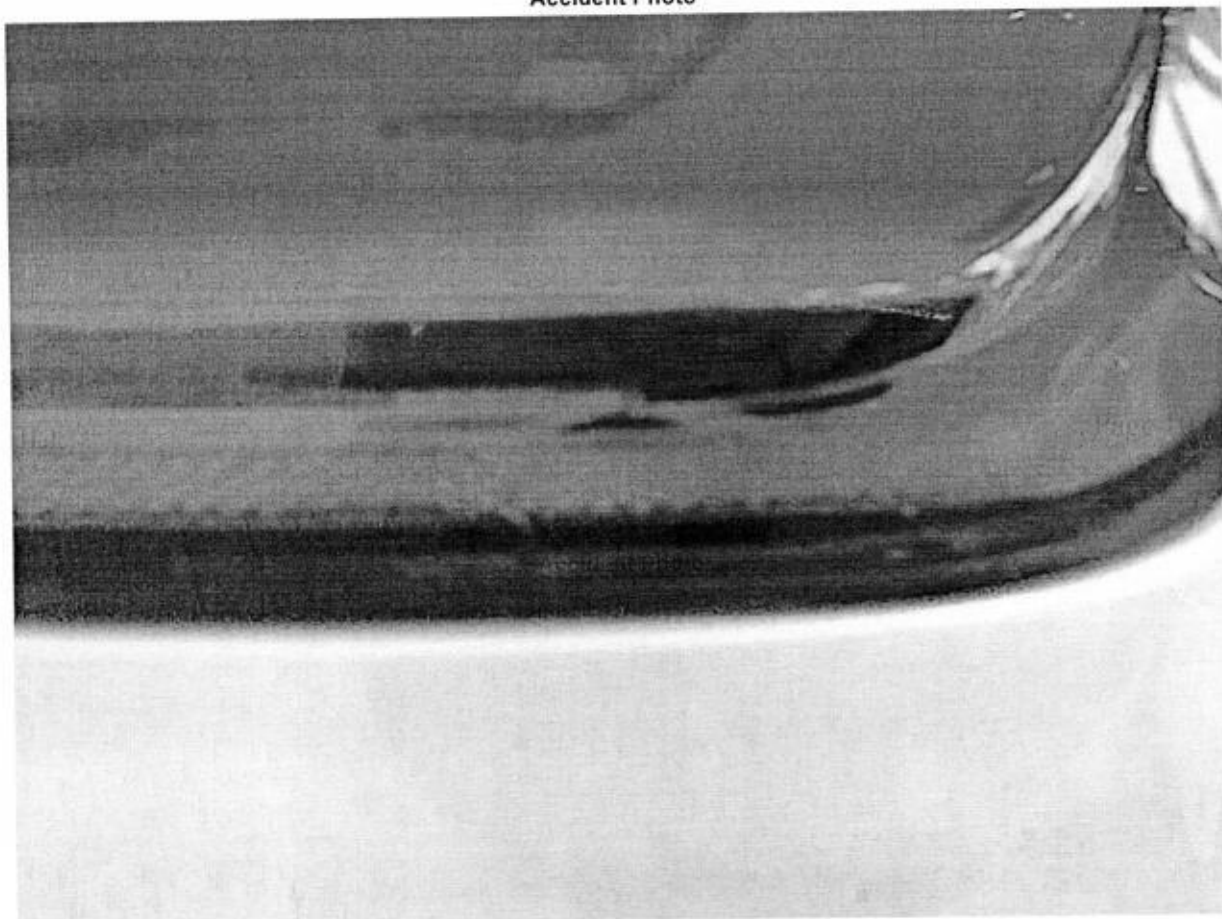
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



View Sent Message

This mail is associated with :

***SLH6996C (546459)**
[SDG7288G]

TP
MILLENNIAL TRANSPORT
Jan 16 2018 5:00PM
[LAU WOON CHAN]
Dc's Automotive Pte Ltd

[Resend](#) [View Recipients](#) [Print Message](#) [Delete Message](#) [Forward](#)

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 02/02/2018 14:29 PM.
To MSIG_CPZ
Subject Pre-repair Inspection

Dear Monica,

Refer to your assignment on 19.01.2018 at 3.10PM.

Please be informed that we have inspected the vehicle SLH 6996C on 22.01.2018 at 1PM.

At the time of inspection the repairer did not present their estimation to the damaged vehicle.

We will submit our report accordingly.

Best Regards,
Catherine Chong | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

DOCUMENTS SUMMARY

There are no documents.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING						
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd
Main	17 Jan 2018		19 Jan 2018 15:10 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt	
						Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	LAU WOON CHAN, ID: S0096814E		
Main Claimant:	MILLENNIAL TRANSPORT, Co. Reg. No.: 53345379L		
Vehicle Reg. No.:	SLH6996C	Date of Loss:	16/01/2018 17:00 - :59
Claim Type:	TP / 546459	Policy/Cover Note No.:	B27633014SMP (Comprehensive) Coverage: 27/12/2017 - 26/12/2018
Vehicle Reg. No. (Insured):	SDG7288G	Policy No. (Claimant):	
		Excess:	S\$500.00
Repairer:	Dc's Automotive Pte Ltd (HQ) 60 Ark @ Kaki Bukit, Kaki Bukit Ave 6, 417892 Kaki Bukit - Tel: 97677794		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Teo Cheng Ming Wilson] ... [Imm.Advice due 20/01/2018]		
Driver/Custodian (Insured):	MOHD YAZID BIN MOHD NOR (), NRIC: S1668351E, Tel: +6593391353		
Adj Asg. Remarks:	PRI SURVEY		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLH6996C (546459)**
[SDG7288G]
TP
MILLENNIAL TRANSPORT
Jan 16 2018 5:00PM
[LAU WOON CHAN]
Dc's Automotive Pte Ltd

Upload Documents Upload Photos Compose New Letter

View View in Browser ▼

Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	18/01/18 16:15	Accident Statement From:OD - Reg. No: SDG7288G, Claimant: LAU WOON CHAN	Load HTM	

Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	02/02/18 14:25	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
2	02/02/18 14:25	General View	Load JPG	<input checked="" type="checkbox"/>
3	02/02/18 14:25	General View	Load JPG	<input checked="" type="checkbox"/>
4	02/02/18 14:25	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
5	02/02/18 14:25	General View	Load JPG	<input checked="" type="checkbox"/>
6	02/02/18 14:25	General View	Load JPG	<input checked="" type="checkbox"/>
7	02/02/18 14:25	General View	Load JPG	<input checked="" type="checkbox"/>
8	02/02/18 14:25	General View	Load JPG	<input checked="" type="checkbox"/>
9	02/02/18 14:25	General View	Load JPG	<input checked="" type="checkbox"/>
10	02/02/18 14:25	General View	Load JPG	<input checked="" type="checkbox"/>
11	02/02/18 14:25	General View	Load JPG	<input checked="" type="checkbox"/>
12	02/02/18 14:25	General View	Load JPG	<input checked="" type="checkbox"/>
13	02/02/18 14:25	General View	Load JPG	<input checked="" type="checkbox"/>
14	02/02/18 14:25	General View	Load JPG	<input checked="" type="checkbox"/>
15	02/02/18 14:25	General View	Load JPG	<input checked="" type="checkbox"/>
16	02/02/18 14:25	General View	Load JPG	<input checked="" type="checkbox"/>
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20	02/02/18 14:25	General View	Load JPG	<input checked="" type="checkbox"/>
21	02/02/18 14:25	General View	Load JPG	<input checked="" type="checkbox"/>
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31	02/02/18 14:25	General View	1	Load JPG	✓
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57	02/02/18 14:25	General View	1	Load JPG	✓
58	02/02/18 14:25	General View	1	Load JPG	✓
59	02/02/18 14:26	Photo After Spray	1	Load JPG	✓
60	02/02/18 14:26	Photo After Spray	1	Load JPG	✓
61	02/02/18 14:26	Photo After Spray	1	Load JPG	✓
62	02/02/18 14:26	Photo After Spray	1	Load JPG	✓
63	02/02/18 14:26	Photo After Spray	1	Load JPG	✓
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65	02/02/18 14:26	Photo After Spray	1	Load JPG	✓
66	02/02/18 14:26	Photo After Spray	1	Load JPG	✓
67	02/02/18 14:26	Photo After Spray	1	Load JPG	✓
68	02/02/18 14:26	Photo After Spray	1	Load JPG	✓
69	02/02/18 14:26	Photo After Spray	1	Load JPG	✓
70	02/02/18 14:26	Photo After Spray	1	Load JPG	✓
71	02/02/18 14:26	Photo After Spray	1	Load JPG	✓
				1 per page	✓
Documentation				Thumbnail	Print
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	1	Load PDF	
1	18/01/18 16:14	PRI FROM KURU & CO / TP GIA REPORT	1	Load PDF	
2	18/01/18 16:15	TP SLH6996C GIA Report From:OD - Reg. No: SDG7288G, Claimant: LAU WOON CHAN	1	Load PDF	
3	19/01/18 15:11	WE REJECT TP SURVEYORS & APPOINT LKK TO BE THE SJE	1	Load PDF	
4	22/01/18 09:17	TP LAWYER PROVIDE WORKSHOP NAME & ADDRESS	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset

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Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG18001295/WD3S2
Date: 09/02/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. Policy No: B27633014SMP
Claimant Vehicle No: SLH6996C Insured Vehicle No: SDG7288G
Date of Loss: 16/01/2018 Nature of Claim: TP Claim No: 546459

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLH6996C
Make & Model: TOYOTA VELLFIRE, 2.5 Z G-EDITION CVT (A) Engine No: 2ARH667245
Reg. Date: 19/10/2016 (Man. Year: 2016) Chassis No: AGH300051241
Colour: Black Odometer: 75333 km
Engine Capacity: 2493 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/45R19 Rear Tyre Size: 245/45R19
Front Left Side: Michelin 4 mm Rear Left Side: Michelin 4 mm
Front Right Side: Michelin 4 mm Rear Right Side: Michelin 4 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 19/01/2018

Date Inspected: 22/01/2018 Inspected At:

1 KAKI BUKIT AVE 6 # 01-68 AUTOBAY
Repairer: DC'S AUTOMOTIVE PTE LTD
25 KAKI BUKIT ROAD 4
#06-43 SYNERGY @ KB
SINGAPORE 417800

Estimated Period of Repair: 0.0 days

Adjuster: Teo Cheng Ming Wilson

Manager: Nivitha Govindasamy

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$2,700.00 - \$2,800.00

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 09 Feb 2018)

Parts: M1-MPV TOYOTA VELLFIRE 2.5 Z G-EDITION CVT (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SLH6996C)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >