

## Thin Thin (LKKAUTO)

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**From:** Thin Thin (LKKAUTO)  
**Sent:** Wednesday, 24 January 2018 4:06 PM  
**To:** 'sharifah@towertransit.sg'  
**Cc:** Shu Pei (LKKAUTO); Admin A; Jas Khine (LKKAUTO)  
**Subject:** RE: Pre-Repair Inspection - Accident Involving SMB3067Z & SDG1M D.O.A: 16/01/2018  
**Attachments:** Video - Accident.wmv

### "Without Prejudice"

Dear Sharifah,

#### ACCIDENT ON 16/01/2018 INVOLVING VEHICLES SDG 1M AND SMB 3067Z

We refer to the below matter.

Our insured has reiterated that the accident was caused due to the negligence of your client.

Based on footage, our insured vehicle was travelling straight within the lane and your client encroached into our insured lane and collided onto our insured vehicle.

Attached herewith our insured's video footage for your perusal.

Under such a circumstances, we are denying liability and unable to look into your client's claim, unless you have concrete evidence to prove otherwise.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Sharifah Nusaybah Binte Syed Jamil Binshahab [<mailto:sharifah@towertransit.sg>]

**Sent:** Friday, 19 January 2018 4:56 PM

**To:** Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>

**Cc:** Tan, Lily (AIG) <[Lily.Tan@aig.com](mailto:Lily.Tan@aig.com)>; Fong, Andy-SY <[Andy-SY.Fong@aig.com](mailto:Andy-SY.Fong@aig.com)>; Kaur, Baljit <[Baljit.Kaur@aig.com](mailto:Baljit.Kaur@aig.com)>; Chin, Lee-Ying <[Lee-Ying.Chin@aig.com](mailto:Lee-Ying.Chin@aig.com)>; Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>; Md Ishak, Mohd Imran <[Imran.Ishak@aig.com](mailto:Imran.Ishak@aig.com)>; Chan, Yoke Shi <[yokeshi.chan@aig.com](mailto:yokeshi.chan@aig.com)>; Supramaniam, Darshene <[Darshene.Supramaniam@aig.com](mailto:Darshene.Supramaniam@aig.com)>

**Subject:** RE: Pre-Repair Inspection - Accident Involving SMB3067Z & SDG1M D.O.A: 16/01/2018

WITHOUT PREJUDICE

Dear Mariesa,

Please proceed to appoint LKK for the PRI.

Thank you.

Sharifah Nusaybah (Ms)  
Senior Executive, Claims

Mobile +65 9848 2243  
Office +65 6817 1747  
Email [sharifah@towertransit.sg](mailto:sharifah@towertransit.sg)



Tower Transit Singapore Pte Ltd  
21 Bulim Drive, Bulim Bus Depot, Singapore 648170  
Registration number 201419417K  
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**From:** Abu Kassim, Noor Mariesa [<mailto:NoorMariesa.AbuKassim@aig.com>]  
**Sent:** Friday, 19 January, 2018 4:27 PM  
**To:** Sharifah Nusaybah Binte Syed Jamil Binshahab <[sharifah@towertransit.sg](mailto:sharifah@towertransit.sg)>  
**Cc:** Tan, Lily (AIG) <[Lily.Tan@aig.com](mailto:Lily.Tan@aig.com)>; Fong, Andy-SY <[Andy-SY.Fong@aig.com](mailto:Andy-SY.Fong@aig.com)>; Kaur, Baljit <[Baljit.Kaur@aig.com](mailto:Baljit.Kaur@aig.com)>; Chin, Lee-Ying <[Lee-Ying.Chin@aig.com](mailto:Lee-Ying.Chin@aig.com)>; Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>; Md Ishak, Mohd Imran <[Imran.Ishak@aig.com](mailto:Imran.Ishak@aig.com)>; Chan, Yoke Shi <[yokeshi.chan@aig.com](mailto:yokeshi.chan@aig.com)>; Supramaniam, Darshene <[Darshene.Supramaniam@aig.com](mailto:Darshene.Supramaniam@aig.com)>  
**Subject:** RE: Pre-Repair Inspection - Accident Involving SMB3067Z & SDG1M D.O.A: 16/01/2018

Your Reference : SMB3067Z  
Our Reference : 7941523951SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd

Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Best Regards,

**Mariesa Abu Kassim**

**AIG**

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)

Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel +6 03 2719 6000 | Ext 1012202 | Fax +6 03 2685 5898

[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com) | [www.aig.com](http://www.aig.com)

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**From:** Sharifah Nusaybah Binte Syed Jamil Binshahab [<mailto:sharifah@towertransit.sg>]

**Sent:** Friday, January 19, 2018 3:35 PM

**To:** AIG SGP, Claims-Survey; Tan, Lily (AIG); Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Lim, Sheng Yang; Abu Kassim,

Noor Mariesa; Md Ishak, Mohd Imran

**Cc:** Kenny Tham; Subramanian Kasi; Wu Tzu Ying; Alvin Tan

**Subject:** Pre-Repair Inspection - Accident Involving SMB3067Z & SDG1M D.O.A: 16/01/2018

Dear Sir / Mdm,

## PRE-REPAIR INSPECTION

### ACCIDENT INVOLVING SMB3067Z & SDG1M ON 16<sup>TH</sup> JANUARY 2018 AT ORCHARD ROAD AT ABOUT 1435HRS

We are instructed by Tower Transit Singapore Pte Ltd to notify you of a road accident on **16<sup>TH</sup> January 2018** at about **1435hrs** along **Orchard Road** involving our bus, **SMB3067Z** & your insured vehicle **SDG1M**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair inspection of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Please contact us to arrange for an appointment to conduct the PRI.

**Tower Transit Singapore Pte Ltd**  
**21 Bulim Drive**  
**Bulim Bus Depot**  
**Singapore 648170**

**Contact Person:** Ms Sharifah @ +65 9848 2243

Thank you.

**Sharifah Nusaybah (Ms)**

Claims Executive

E: [sharifah@towertransit.sg](mailto:sharifah@towertransit.sg) | T: +65 6817 1747 | M: +65 9848 2243



**Tower Transit Singapore Pte Ltd** | [www.towertransit.sg](http://www.towertransit.sg)

Registered in Singapore, Registration Number 201419417K

**Post & Registered Office** 21 Bulim Drive, Bulim Bus Depot, Singapore 648170

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