Mei Kwan (LKKAuto)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Tuesday, 6 February, 2018 11:26 AM

To: Mei Kwan (LKKAuto)

Cc: Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving XB1881Y (OI : QBE - VC1116) AND

SHB8791S (TP: LKK REF - CC3/QBE18001279/K1ea3) on 19/01/2018 [VC011116]

Attachments: XB1881Y.pdf

Follow Up Flag: Follow up Flag Status: Completed

Categories: HMK

Our Ref. VC011116

Hi Mei Kwan

Attached OI GIA's report for your retention.

Thank You & Best Regards

Joyce Foo Senior Assistant - Claims QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd Phone: +65 6477 1184 Email: joyce.foo@qbe.com

Visit us on the web at www.qbe.com.sg



From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Tuesday, 6 February, 2018 10:15 AM **To:** Joyce Foo <joyce.foo@qbe.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-

a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XB1881Y (OI: QBE - VC1116) AND SHB8791S (TP: LKK REF -

CC3/QBE18001279/K1ea3) on 19/01/2018

Dear Joyce,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Friday, 2 February, 2018 3:19 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Joyce Foo <joyce.foo@qbe.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XB1881Y (OI: QBE - VC1116) AND SHB8791S (TP: LKK REF -

CC3/QBE18001279/K1ea3) on 19/01/2018

WITHOUT PREJUDICE

Dear Joyce,

We refer to our tele-conversation.

This is a TP direct settlement case.

We had inspected TP vehicle SHB 8791S at M/s Premier Automotive Services Pte Ltd - Changi.

Enclosed for your perusal is:

- TP GIA report
- Photographs of TP vehicle in its damaged condition
- Estimated cost of repair
- Preliminary Advice
- Third party video footage.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 23 January 2018 9:52 AM **To:** Joyce Foo <joyce.foo@qbe.com>

Cc: Asher Sng (LKKAuto) < <u>AsherSng@lkkauto.com</u>>; Vic (LKKAuto) < <u>vicalpeh@lkkauto.com</u>>; Admin A < <u>admin-</u>

a@lkkauto.com>

Subject: Direct Settlement - Accident Involving XB1881Y (OI : QBE - TBA) AND SHB8791S (TP : LKK REF -

CC3/QBE18001279/K1ea3) on 19/01/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHB 8791S at M/s Premier Automotive Services Pte Ltd - Changi.

Enclosed for your perusal is:

- TP GIA report
- Photographs of TP vehicle in its damaged condition
- Estimated cost of repair
- Preliminary Advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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