

## Zaini (LKK Auto)

**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Tuesday, 27 March 2018 9:49 AM  
**To:** Zaini (LKK Auto); Admin A  
**Cc:** Irene Tay; Hsiao Tong (LKKAuto); KKLau; Alfred Toh; Hwang Shiang Yi  
**Subject:** RE: <Seek Mandate> Direct Settlement - Accident Involving SLT9996U (OI : SNM18D00347C02/6) AND SHC2312B (TP : LKK REF - CC3/CTI18001277/K1ka3) on 18/01/2018

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

LKK REF - CC3/CTI18001277/K1ka3  
CTI REF - SNM18D00347C02/6 (SLT9996U)

Dear Zaini

We refer to your email of 26 March 2018 pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,608.74.

We await your payment advice to enable Irene to act accordingly.

Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road  
#15-00 Springleaf Tower  
Singapore 079909  
Co. Reg. No. 200208384E  
DID : +65 6389 6183  
FAX: +65 6224 7175/6224 7478  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

### Disclaimer :

*This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.*

**From:** Zaini (LKK Auto) [mailto:Zaini@lkkauto.com]  
**Sent:** Monday, March 26, 2018 5:41 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Irene Tay <irene.tay@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>  
**Subject:** RE: <Seek Mandate> Direct Settlement - Accident Involving SLT9996U (OI : SNM18D00347C02/6) AND SHC2312B (TP : LKK REF - CC3/CTI18001277/K1ka3) on 18/01/2018

**WITHOUT PREJUDICE**

Your ref : TBA

Our ref : CC3/CTI18001277/K1ka3s2

Dear Sirs/Madam,

**ACCIDENT INVOLVING SLT 9996U & SHC 2312B ON 18/01/2018**

We refer to the above matter.

This is a head to rear collision. As such, liability is down against our insured.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "COMFORTDELGRO ENGINEERING PTE LTD" at \$3,608.74(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 5,178.62	\$ 3,156.50
2. Loss of Rental (3days x \$98.25)	\$ 294.75	\$ 294.75 (3days x \$98.25)
3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 150.00 (3days x \$50.00)
4. LTA/GIA search fee	\$ 7.49	\$ 7.49
Total	\$ 5,720.86	<u>\$ 3,608.74</u>

\*\*\*03 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: [zaini@lkkauto.com](mailto:zaini@lkkauto.com) | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 7 February 2018 3:08 PM

To: Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>

Cc: Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Zaini (LKK Auto) <[zaini@lkkauto.com](mailto:zaini@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Subject: RE: Direct Settlement - Accident Involving SLT9996U (OI : CTI - TBA) AND SHC2312B (TP : LKK REF - CC3/CTI18001277/K1ka3) on 18/01/2018

Dear Lucas,

Preliminary advice as requested.

Thank you,

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# COMFORTDELGRO ENGINEERING

Our Ref : T 0118 / SHC2312B /WT(st)  
Your Ref :  
Date : 29-Jan-18

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

CHINA INSURANCE CO LTD  
3 ANSON ROAD  
#16-00 SPRINGLEAF TOWER  
SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC2312B YOUR INSURED SLT9996U  
AND OTHER \_\_\_\_\_ ON 18.01.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHC2312B which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLT9996U we are submitting these claims for your consideration on behalf of the claimants.

## TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 3,156.50
2	3 days Loss of Rental @ \$ 98.25 per day	\$ 294.75
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 3,458.74

## HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 3,698.74

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photostat photographs : 8 pcs.  
b) LTA search slip/s of : SLT9996U  
c) GIA / Police report/s of : SHC2312B  
d) Letter of authority from owner / hirer / operator  
( ) Traffic Compound ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance  
( ) Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully  
William Tan

Deputy Manager  
CDGE Claims Department  
Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO

## Workshops

Braddell  
205 Braddell Road  
Singapore 579701

Loyang  
59 Loyang Drive  
Singapore 508969

Sin Ming  
383 Sin Ming Drive  
Singapore 575717

Pandan  
45 Pandan Road  
Singapore 609286

Ubi  
320 Ubi Road 3  
Singapore 408649

Senoko  
24 Senoko Loop  
Singapore 758156

Sungei Kadut  
7 Sungei Kadut Way  
Singapore 728791

Yishun  
Yishun Industrial Park A  
Singapore 768732





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/CTI18001277/K1ka3**

12 FEBRUARY 2018

**ONG YEONG LEE EVELYN**  
BLOCK 418 PASIR DRIVE 6  
#10-303  
SINGAPORE 510418

Dear Sir/Madam,

**ACCIDENT INVOLVING SLT 9996U AND SHC 2312B ON 18.01.2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Zaini  
Case Handler  
DID: 6841 2132  
FAX: 6741 4108  
Email: [Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONGSONATA SHC2312B , SLT9996U  
PASIR RIS DRIVE 1 TWDS ELIAS RD SLIP TO TAMPINES AVE 12

ON 18-Jan-18 08:20

I / We

LIM ENG HOE

(Hirer) NRIC No.: S1397833F

and/or

LIM AH KUAN

(Relief) NRIC No.: S1206869G

Taxi Number

SHC2312B

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

18-Jan-2018

Name of Hirer  
Hirer NRICLIM ENG HOE  
S1397833F

Signature :



Address

530D PASIR RIS DRIVE 1 #08-416  
514530

Contact No.

98273480

Name of Relief  
Relief NRICLIM AH KUAN  
S1206869G

Signature :



Address

Contact No.

91524323

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3041011700 Claim No : SNM18D00347C02/6

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$3,600.00  
DOLLARS THREE THOUSAND SIX HUNDRED ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLT9996U  
Insured Vehicle No. : SHC2312B

Date of Loss : 18/01/2018  
Place of Accident : SLIP ROAD PASIR RIS DRIVE 1

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ONG YEONG LEE EVELYN  
Driver Name : ONG ZHENG HAO NOEL

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 3,600.00
	=====
TOTAL . . . . .	S\$ 3,600.00
	=====

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
50 LOYANG DRIVE  
SINGAPORE 508955

Claimant Name : \_\_\_\_\_ NRIC No : \_\_\_\_\_

Signature :  Date : 6.4.18

\*The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document\*

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD

## TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO(S) PTE L,  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC2312B

MAKE  
HYUNDAI

MODEL  
SONATA

DATE OF REG  
04.11.2010

CHASSIS CODE  
KMHET41VMAA796092

INV. NO/DATE  
91353222 24.01.2018

JOB NO.  
305108358

ODOMETER READING

JOB TYPE

Description : 3P 18.01.18

### Invoice for Lump Sum Repair

Total Lump Sum Repair Amt.		2,950.00
Add GST @	7.000 %	206.50
Total Invoice amount.		3,156.50

Issued by : KATHKRINETAN 24.01.2018 09:50:34  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

11. WITHOUT TAKING ALL REASONABLE PRECAUTIONS, UNLESS FIRST TOLD IN A COUNTERFOOT DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARDS OR OTHER THINGS BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND PARKED AT CUSTOMER'S RISK.  
12. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND REPORT ANY DEFECTS OR DAMAGE TO THE COMPANY IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
13. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OVERDUE BY COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE DATE TO THE PERIOD OF DEFAULT.  
14. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND REPORT THE COMPANY OF ANY ERRORS / A DISCREPANCY WITHIN 15 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18010529



Date: 23 January 2018

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	18/01/2018 @ 08:20 hrs
ALONG	PASIR RIS DR 1 > ELIAS RD X TAMPINES AVE 12
INVOLVING	SLT9996U

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2312B** (the "Taxi"). The Taxi was hired to **LIM ENG HOE IC NO S1397833F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$98.25** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Executive, Fleet Safety

This is a computer generated letter. No signature is required.



[illegible]

# Thank you



Goh Cheng Chuan Andrew Cornelius has successfully logged out.

Your last login date and time was 18 Jan 2018, 15:49:26.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

## Session Transaction History

<u>S/No.</u>	<u>Asset Type</u>	<u>Asset ID</u>	<u>Asset Owner ID</u>	<u>Transaction Type</u>	<u>Transaction Amount(S\$)</u>	<u>Log Date/Time</u>
1	Vehicle	SLT9996U	-	18.32 Insurance Enquiry (GIRO Payment)	7.49	18 Jan 2018 / 15:50:12

1/18/2018

SLC 23128

Enquire Vehicle Insurer

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

SLT9996U 18 Jan 2018 / 08:20:00 Successful C01

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Previous

OK