

Asher Sng (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 2 August 2018 9:58 AM
To: Asher Sng (LKKAUTO); Admin A; Joy Irene (LKKAUTO)
Cc: Jowyn Tay; Hsiao Tong (LKKAUTO); Alfred Toh; Chee So Chow
Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM18D00353C02/0/LKKDS & YR REF: (TP ; LKK REF - CC6/CTI18001274/Aea3) on 17/01/2018

LKK REF - CC6/CTI18001274/Aea3
CTI REF - SNM18D00353C02/0 (SJT3490A)

Dear Asher

We refer to your email and reminders pertaining to the above matter.

Please proceed to negotiate as follow:

Cost of Repairs	\$3,852.00
Loss of Use (7 days X \$50/per day)	\$ 350.00
LTA Search fee	\$ 7.45
Total	\$4,209.45
	=====

We await your further advice to enable Jowyn to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Thursday, July 26, 2018 2:08 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM18D00353C02/0/LKKDS & YR REF: (TP : LKK REF - CC6/CTI18001274/Aea3) on 17/01/2018

Hi Sir,

We refer to the email dated 11/06/2018.

Third party chasing for settlement / offer.

Please kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 10 July 2018 9:32 AM
To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>
Cc: 'Jowyn Tay' <jowyn.tay@sg.cntaiping.com>; 'Alfred Toh' <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM18D00353C02/0/LKKDS & YR REF: (TP : LKK REF - CC6/CTI18001274/Aea3) on 17/01/2018

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Thank You.

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Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Friday, 29 June 2018 11:42 AM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: 'Jowyn Tay' <jowyn.tay@sg.cntaiping.com>; 'Alfred Toh' <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM18D00353C02/0/LKKDS & YR REF: (TP : LKK REF - CC6/CTI18001274/Aea3) on 17/01/2018

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Third party chasing for settlement / offer.

Please kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Monday, 11 June 2018 2:57 PM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: 'Jowyn Tay' <jowyn.tay@sg.cntaiping.com>; 'Alfred Toh' <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: [MANDATE REQUEST] RE: OUR REF: SNM18D00353C02/0/LKKDS & YR REF: (TP : LKK REF - CC6/CTI18001274/Aea3) on 17/01/2018

Your ref : SNM18D00353C02/0/LKKDS

Our ref : CC6/CTI18001274/Aea3s2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **MG SOLUTION PTE LTD**" at **\$4,279.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 11,303.32	\$ 3,852.00
2. Loss of Use (7days x \$60)	\$ 420.00	\$ 420.00 (7days x \$60)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 11,730.77	\$ 4,279.45

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 21 March 2018 11:45 AM

To: 'Angie Foo' <angie.foo@sg.cntaiping.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM18D00353C02/0/LKKDS & YR REF: (TP : LKK REF - CC6/CTI18001274/Aea3) on 17/01/2018

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary Advice

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Angie Foo [<mailto:angie.foo@sg.cntaiping.com>]

Sent: Wednesday, 24 January 2018 4:20 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: OUR REF: SNM18D00353C02/0/LKKDS & YR REF: (TP : LKK REF - CC6/CTI18001274/Aea3) on 17/01/2018

Dear Mei Kwan/Asher,

We refer to your email of 22nd January 2018.

We attached a copy of Assignment Letter and Insured's SAS Report for your necessary action.

Thank you.

Regards,
Angie Foo
Executive
Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co.Reg.No.200208384E
DID: 6389 6186
Fax: 6224 7478 /6224 7175
Email: angie.foo@sg.cntaiping.com
Email: claimsdept@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, 22 January, 2018 3:59 PM

To: Claims Dept of CTI

Cc: Jowyn Tay; Asher Sng (LKKAuto); Vic (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SJT3490A (OI : CAI - TBA) AND SLN9932K (TP : LKK REF - CC6/CTI18001274/Aea3) on 17/01/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SLN 9932K at M/s MG Solution Pte Ltd - Kaki Bukit.

Enclosed here with a copy of TP's GIA report for your perusal.

Please be informed that the estimated cost of repair and preliminary advice is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 13/04/2018

Your Ref : CC6/CTI18001274/Aea3 (SJT3490A)

To : CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE SLN9932K & SJT3490A ON 17/01/2018 AT
ALONG TANAH MERAH COAST ROAD TOWARDS ECP BESIDE TANAH
MERAH FERRY TERMINAL.**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.188092 @ S\$3,852.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$420.00 (7 Days x S\$60)
- 3) LTA Search @ S\$7.45
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC6/CTI18001274/Aea3

05 FEBRUARY 2018

CHOY KENG CHO
BLK 421 CLEMENTI AVE 1
#37-365
SINGAPORE 120421

Dear Sir/Madam,

ACCIDENT INVOLVING SJT 3490A AND SLN 9932K ON 17.01.2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Siti Jaafar
Case Handler
DID: 6256 3561
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORITY

Name : SIEW KOK KOI
Address : BLK 565 HOUGANG STREET 51
#08-482 SINGAPORE 530565
Contact No : 8182783

TO: CHINA SHIPPING INSURANCE (SINGAPORE) PTE LTD

Dear Sirs,

ACCIDENT INVOLVING SLN 9932K AND SJT 3490A ON 17/01/2018
AT/ALONG TANAH MERAH COAST ROAD TOWARDS ECP BESIDE TANAH
MERAH FERRY TERMINAL.

I/We, SIEW KOK KOI, am/are the registered owner of
motor car no. SLN 9932K

Please note that I have assigned all compensations monies due to me/us in the above said accident
to **M/S MG SOLUTION PTE LTD.**

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned
accident to **M/S MG SOLUTION PTE LTD** and forward your settlement cheque to **M/S MG SOLUTION**
PTE LTD whom I had authorized to collect the said compensation monies.

Thank you.

Siew x

Signature of Claimant

SA

Witness By

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3020631703 Claim No : SNM18D00353C02/0/LKKDS
Claimant : SIEW KOK KOI
Amount : S\$4,209.45
DOLLARS FOUR THOUSAND TWO HUNDRED NINE AND CENTS FORTY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLN 9932K
Insured Vehicle No. : SJT 3490A

Date of Loss : 17/01/2018
Place of Accident : TANAH MERAH COAST RD TWDS ECP (TANAH MERAH FERRY T

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHOY KENG CHO
Driver Name : CHOY KENG CHO

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	3,852.00
(3) Loss of Use/ Rental/Earning	S\$	350.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	4,209.45

Claimant Name: SIEW KOK KOI

NRIC No : S1551382I

Signature



Date

13/08/2018



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

TAX INVOICE

Bill To:

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

NO. 3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

INVOICE No : TI 189204

PB No : 188092

Date : 14-August-2018

ATTN : MOTOR CLAIMS DEPARTMENT

Vehicle Number : **SLN 9932K**

QTY	DESCRIPTION	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 3,600.00
BEFORE GST		3,600.00
7% GST		252.00
TOTAL		\$ 3,852.00

Cheque should be made payable to **MG Solution Pte Ltd**



Co's stamp & Authorised Signature

1/18/2018

Receipt



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 18 Jan 2018 / 13:02:01

Receipt Date/Time : 18 Jan 2018 / 13:02:01

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180118-000800

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SJT3490A

As at 17 Jan 2018/19:30:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - SJT3490A

Enquiry Fee

20180118130111419273

7.00 0.49 7.49

Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference 0.04

Total Amount Payable 7.45

Paid By

20180118130117538	Direct Debit: eNETS Debit (Internet Banking)	7.45
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Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

1/18/2018

Vehicle Insurance Particulars Enquiry

Vehicle Insurance Particulars Result

Vehicle No.
SJT3490A

Incident Date/Time
17 Jan 2018 / 19:30:00

Insurance Company Name
CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

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OK

Save as PDF