

INS. CASE OWNER: CC4 ASM 1269, A# 12639 LKK: IDAC

Surveyor: Adrian DOI: 21/01/18 Date/Time: 21/1/18

Registered in Merimen: _____

Pre-assign / CCU / FTE

Insured Vehicle No.: SKZ 8168E Claim No.: 58M00302 / 20665

Name of Insured: TAY MAMHEAD, ERNEST Policy No.: W1430721

Insured Tel No.: _____ HP: 91136055 Make / Model: MERCEDES

Excess Sec II :SS _____ D.O.A: 21/1/18 Place of Accident: BORLEY RD

Is driver the owner? ☒ (YES) / NO) Nature of Accident: _____

If NO, Driver Name / Age: _____

Driver Tel No.: _____ (V/L: YES / NO)

OI GIA REPORT: ☒ YES / NO) TP GIA REPORT: ☒ YES / NO

Insured Liability: _____ % Final ? Yes / No

INSRS: WSP: 6010A2U INSRS: WSP: _____ INSRS: WSP: _____

Tel: _____ Tel: _____ Tel: _____

Liability: (PR) Liability: _____ Liability: _____

RMKS: _____ RMKS: _____ RMKS: _____

Date/Time	STAGE	DATE / PIC
21/1/18	Non-Reporting ltr (1st):	
21/1/18	Non-Reporting ltr (2nd):	
21/1/18	Non-Reporting ltr (Final):	
21/1/18	Notification ltr (if non-pickup):	
21/1/18	Call OI:	
21/1/18	After call ltr to OI:	
21/1/18	Documentation Check List: Handler	Typist
21/1/18	Notification ltr (if non-pickup)	
21/1/18	After call ltr to OI:	
21/1/18	Authorisation To Act:	
21/1/18	Release Voucher:	
21/1/18	Final Repair Bill:	
21/1/18	Car Rental Invoice:	
21/1/18	Towing Invoice:	
21/1/18	LTA / GIA:	
21/1/18	Medical Bill:	
21/1/18	PIR:	
21/1/18	Mandate/Reject Instruction:	
21/1/18	LOD:	
21/1/18	Payment Breakdown Form:	
21/1/18	Post-Repair Photos:	
21/1/18	Others:	

21/2/18 @ 4:28 Spoke to OI, he confirmed the accident details. Informed TP claim and he agree to settle TP claims.

25/10/19 - File -> sub to send OS Am

25/10/19 - File pass to LSP to close.

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: \$S _____ (days) Reduction: _____ % Email: _____ Call: _____

FINAL SETTLEMENT Date/Time: 24/1/19 Confirm with: Ramach Email: _____ Call: _____

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 28

Repair Cost: 4659 \$S 802.50

Loss of Rental (LOR): 360.00 (3 days) X# (20.00)

Loss of Use (LOU): \$S - (5 x days)

Loss of Income (LOI): \$S - (5 x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search \$S 2.00

Medical: \$S -

Disbursement: \$S - (e.g. Tow/ Independent)

Legal Cost: \$S -

Total: \$S 1164.50 Global Sum \$S: _____

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email: _____ Call: _____

Payee 1: \$S 1164.50 Name 1: Endball Engineering Pte Ltd

Payee 2: (Strike if N.A.) \$S _____ Name 2: _____

Payee 3: (Strike if N.A.) \$S _____ Name 3: _____



GOLDBELL ENGINEERING

GOLDBELL ENGINEERING PTE LTD

Main Office: 10 Tuas Avenue 18 Singapore 638894 Tel: 6861 0007 Fax: 6861 3676

Finance: 18 Tuas Avenue 10 Singapore 639142 Tel: 6861 0007 Fax: 6862 3500

Website: www.goldbell.com.sg

Co. Reg. No.: 198003963G

Industrial Vehicles.

20,000 Served. And Counting.

DATE : 17/01/18
TO : AXA INSURANCE PTE LTD
ATTN : MOTOR CLAIMS DEPT
OFFICE / MOBILE :
EMAIL ADDRESS :

VEHICLE NO. : SJV2496E
MODEL NO. : TOYOTA CAMRY 2.0
CHASSIS NO. : MR053BK4107051086
ENGINE NO. : 1AZE152606
REG. DATE : 18/01/10

FROM : GOLDBELL ENGINEERING PTE LTD (KAKI BUKIT)
ATTN : ERIC NG
MOBILE/ EMAIL : 9798 1443/65819237
FAX NO. : 65819237

REF. NO. : GBP/SVC/SALES-
D.O.A. : 03/01/18
POLICY NO. :
CLAIM TYPE : TP CLAIM

WORKSHOP : 8 KAKI BUKIT AVE 4 ,PREMIER, #02-02, SINGAPORE 415875

S/N	PART NO.	DESCRIPTION	QUANTITY	PRICE
1		REAR BUMPER	1	\$ 581.70
2		REAR BUMPER RETAINER LH	1	\$ 58.55
3		REAR BUMPER BRACKET LH	1	\$ 70.19
4		REAR BUMPER CLIPS	10	\$ 50.00
5		REAR BUMPER REINFORCEMENT	1	\$ 380.19
6		REAR BUMPER REFLECTOR LH	1	\$ 64.04
7		REAR TAILLAMP ASSY LH	1	\$ 650.68
8		REAR BOOTLID EMBLEM (CAMRY)	1	\$ 57.39
9		REAR BOOTLID EMBLEM (2.0)	1	\$ 42.34
10		REAR BOOTLID LOGO	1	\$ 66.78
11		REAR BOOTLID LAMP LH	1	\$ 550.67
12		REAR FENDER INNER SHIELD CLIPS	10	\$ 50.00

PARTS TOTAL : \$ 2,620.53
LESS: 25% : \$ 655.14
NETT PARTS TOTAL : \$ 1,965.39

SPECIAL-NETT ITEMS

1	REAR FRONT BUMPER PARKING SENSOR	1	\$ 200.00
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SPECIAL-NETT ITEMS TOTAL : \$ 200.00

ALL PARTS TOTAL : \$ 2,165.39

LABOUR CHARGES

1	TO REMOVE & REFIX DAMAGED PARTS,PANEL BEAT,STRAIGHTEN & REALIGN,ETC	\$ 800.00
2	TO CHECK FOR & RECTIFY WIRING FAULTS,ETC	\$ 60.00
3	SUNDRIES	\$ 20.00
4	TO RUST PROOF ON AFFECTED AREAS	\$ 60.00
5	TO PUTTY,CLEAN,SPRAY PAINTING & POLISH,ETC ON AFFECTED AREAS	\$ 800.00
6	TO REMOVE & REFIT REVERSE SENSOR	\$ 20.00

LABOUR TOTAL : \$ 1,760.00

TOTAL AMOUNT (BEFORE GST) : \$ 3,925.39

PREPARED BY : ERIC NG

DATE/TIME : 29/01/18

SURVEYOR : Adrian Lim

MOBILE NO. : 96893735.0

OFFICE FAX NO. :

EMAIL ADDRESS :

4/3:750
2days



Nivitha (LKK Auto)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Monday, 22 January 2018 3:06 PM
To: assignments
Cc: Admin A
Subject: FW: Accident case between SJV2496E(First capital ins) and SKZ8168E(AXA) at Bartley Road Towards Bartley Flyover
Attachments: Est.jpg; GIA Report 1 (1).jpg; GIA Report 1 (2).jpg; GIA Report 1 (4).jpg; GIA Report 1 (5).jpg; Tp Search 1 (2).jpg

SMART NEW CASE

3:09pm @ 22/01/2018
Vehicle Not In
person @ Enc

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Ng Boon Swee [mailto:EricNgBS@goldbell.com.sg]
Sent: Friday, 19 January 2018 4:17 PM
To: SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>
Cc: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Subject: FW: Accident case between SJV2496E(First capital ins) and SKZ8168E(AXA) at Bartley Road Towards Bartley Flyover

Hi Axa,

Please kindly arrange for survey for the above vehicle as unstill now I did't not get any reply from your side.

Remark: vehicle now with owner.

Best Regards,

Eric Ng Boon Swee | Goldbell Engineering Pte Ltd
Customer Service Advisor, Motor Claims

DID: +65 6581 9237 | Tel: +65 6581 9237 | Fax: +65

6581 9237 |

Mobile: +65 9798 1443 | Web:

<http://www.goldbell.com.sg>

Address: Goldbell Engineering Pte Ltd (Kaki Bukit)

No 8 Kaki Bukit Ave 4 #02-02/Premier

Singapore 569112

From: Eric Ng Boon Swee

Sent: Thursday, January 18, 2018 5:09 PM

To: 'motor.survey@axa.com.sg' <motor.survey@axa.com.sg>

Subject: FW: Accident case between SJV2496E(First capital ins) and SKZ8168E(AXA) at Bartley Road Towards Bartley Flyover

Hi AXA,

Resend.

Best Regards,

Eric Ng Boon Swee | Goldbell Engineering Pte Ltd
Customer Service Advisor, Motor Claims

DID: +65 6581 9237 | Tel: +65 6581 9237 | Fax: +65 6581 9237 |
Mobile: +65 9798 1443 | Web: <http://www.goldbell.com.sg>
Address: Goldbell Engineering Pte Ltd (Kaki Bukit)
No 8 Kaki Bukit Ave 4 #02-02/Premier
Singapore 569112

From: Eric Ng Boon Swee

Sent: Wednesday, January 17, 2018 3:38 PM

To: 'motor.survey@axa.com.sg' <motor.survey@axa.com.sg>

Subject: Accident case between SJV2496E(First capital ins) and SKZ8168E(AXA) at Bartley Road Towards Bartley Flyover

Hi AXA,

Above is the attached accident report and estimate for your reading.

Please kindly arrange for your surveyor to survey the above vehicle.

Remark: Now vehicle is with owner.

For survey address:

Goldbell Kaki bukit
8 kaki bukit ave 4
#02-02,Premier
Singapore 415875

Contact Person

Eric ng
+65 9798 1443

Hopefully can hear from you soon.

Eric Ng Boon Swee | Goldbell Engineering Pte Ltd
Customer Service Advisor, Motor Claims

DID: +65 6581 9237 | Tel: +65 6581 9237 | Fax: +65 6581 9237 |
Mobile: +65 9798 1443 | Web: <http://www.goldbell.com.sg>
Address: Goldbell Engineering Pte Ltd (Kaki Bukit)
No 8 Kaki Bukit Ave 4 #02-02/Premier
Singapore 569112

English (default) ▾

LKK AUTO CONSULTANTS PTE LTD (TP) ▾

 SERVICE REQUESTS

MESSAGES

CLAIMS

<<

TP Mandate IA < S8M007D2>

Type

 Question

Message

Dear Cynthia, Liability: The said chain collision involved 3 vehicles whereby TP was the first vehicle, our insured was the second vehicle and was pushed by behind vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%. We did clarify with insured (Mr Tay) the nature of the accident and he's aware that NCD (if any) would be withheld for the timebeing. Immediate Advice (with mandate) have been uploaded in SMART CLAIM. We hereby seek your approval to offer Third Party repairer M/s "Goldbell Engineering Pte Ltd" is as follows: - 1) COR(w/gst): \$802.50 + 2) Loss of Rental (3 days x \$120.00): \$360.00 + 3) GIA search: \$2.00= Total: \$1,164.50. **2days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM. For your approval please. PohKin- LKK- 05/07/2019

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 5/7/2019

Survey Details:

Date of loss	3-Jan-18
Date of appointment	22-Jan-18
Date of survey	29-Jan-18
Location of survey	GOLDBELL ENGINEERING PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SJV 2496E
Make and Model	TOYOTA CAMRY
Date of registration	18-Jan-10
Parf Rebate	
Market Value	\$ -
Parf Rebate	\$ -
Nett Loss	\$ -

Repair details:

Initial Estimate	3,925.39
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Proposed/Revised repair cost:

Parts	\$ 516.19	list price -25%
Check items	\$ -	
Labour	\$ 450.00	
Total	\$ 966.19	
Lump Sum(if applicable)	\$ 750.00	after -20%

Number of days for repair	<u>2 days</u>
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Auto
Consultants
Pte Ltd

Company Registration No. 139607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

Liability: The said chain collision involved 3 vehicles whereby TP was the first vehicle, our insured was the second vehicle and was pushed by behind vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured (Mr Tay) the nature of the accident and he's aware that NCD (if any) would be withheld for the time being.

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 802.50	(\$750.00 +7%gst)
Loss of use	\$ -	
Loss of rental	\$ 360.00	(3 days x \$120.00)
Loss of income	\$ -	
GIA search fees	\$ 2.00	
Others	\$ -	
Proposed Total	\$ 1,164.50	

English (default) ▾

LKK AUTO CONSULTANTS PTE LTD (TP) ▾



SERVICE REQUESTS

MESSAGES

CLAIMS



Re:TP Mandate IA < S8M007D2>

Type

Question

Message

Approve

Reply



GOLDBELL
ENGINEERING

Industrial Vehicles.
20,000 Served. And Counting.

GOLDBELL ENGINEERING PTE LTD

Main Office: 10 Tuas Avenue 10 Singapore 638894 Tel: 6861 0007 Fax: 6861 3676

Finance: 16 Tuas Avenue 10 Singapore 639142 Tel: 6861 0007 Fax: 6862 3500

Website: www.goldbell.com.sg

Ce. Reg. No.: 198003963G

SATISFACTION VOUCHER

To: **Goldbell Engineering Pte Ltd.**
8 Kaki Bukit Ave 4, Premier
#02-02, Singapore 415875

Date: **01/02/2018**
Reference: **539461**

We hereby confirm the receipt of the our vehicle in good and working condition from the repairer,
M/s Goldbell Engineering Pte Ltd., and that all necessary repairs resulting from the below
mentioned accident had been completed to our satisfactory.

Vehicle Number : **SJV2496E**

Make & Model : **TOYOTA CAMRY 2.0 AUTO**

Chassis Number : **MR053BK4107051086**

Engine Number : **1AZE152606**

Accident Date : **03/01/2018**

Claim Reference : **GBP/SVC/SALES-**

Remarks : **THIRD PARTY ACCIDENT CLAIM REPAIR**

Signature : _____

Name : Yahya Saafar

Date : 1 / 2 / 2018

bizSAFE
S T A R



Hsiao Tong (LKKAuto)

From: Su Li (LKK Auto)
Sent: Wednesday, 23 October 2019 5:42 PM
To: Ramesh; Hsiao Tong (LKKAuto)
Cc: William Oh Soon Lee; Kon Yin Siew
Subject: FW: TP-Claim for vehicle SJV2496E DOA: 03.01.2018 ***LKK
REF:CC4/ASM18001269/Aub3 (Final Reminder)
Attachments: 23102019170708-0001.pdf

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Hsiao Tong.

Hi Hsiao Tong,

FYNA, our ref CC4/ASM18001269/Apb3

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 (Ext:119) Email: SuLi@lkkauto.com Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ramesh [mailto:Ramesh@goldbell.com.sg]
Sent: Wednesday, 23 October 2019 5:13 PM
To: Poh Kin (LKKAuto)
Cc: William Oh Soon Lee; Kon Yin Siew
Subject: RE: TP-Claim for vehicle SJV2496E DOA: 03.01.2018 ***LKK REF:CC4/ASM18001269/Aub3 (Final Reminder)

Dear Ms. Poh Kin,

We accept to your offer as below,

Please refer to attached Letter of Authority – our customer had empowered GOLDBELL to sign Discharge Voucher.

Therefore kindly send us workshop discharge voucher (release voucher).

1. Cost of Repair (w/GST)	S\$	802.50
2. Loss of Rental (3 days x \$120.00 w/gst)	S\$	360.00
3. GIA search fee	S\$	2.00
	S\$	1,164.50

Thank you.



GOLDBELL ENGINEERING

Industrial Vehicles. Financial Services.
41,000 Served. And Counting.

Ramesh | Goldbell Engineering Pte Ltd
Senior Executive, Motor Claims

DID: +65 6864 0695 | Tel: +65 6861 0007 | Fax: +65 6863 0425 |
Mobile: +65 8157 8014 |
Address: Goldbell Engineering Pte Ltd (Tuas)
8 Tuas Ave 18 Singapore 638894

Sales | Leasing | Financing | Insurance | Fuel Card | Advanced Fleet Management System

From: Poh Kin (LKKAuto) [<mailto:pohkin@lkkauto.com>]

Sent: Monday, July 8, 2019 3:50 PM

To: Ramesh <Ramesh@goldbell.com.sg>

Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>;
Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; KKLau <kklau@lkkauto.com>; Hsiao Tong
(LKKAuto) <chewht@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP-Claim for vehicle SJV2496E DOA: 03.01.2018 ***LKK REF:CC4/ASM18001269/Aub3
(Final Reminder)

Importance: High

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Our Ref: CC4/ASM18001269/Afb3

Your Ref: 539461

Dear Ramesh,

We refer to above matter.

Thank you for your patient waiting on this matter.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from our principal to offer settlement as below:-

1. Cost of Repair (w/GST)	S\$ 802.50
2. Loss of Rental (3 days x \$120.00 w/gst)	S\$ 360.00
3. GIA search fee	S\$ 2.00
	S\$ 1,164.50

kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Ramesh [<mailto:Ramesh@goldbell.com.sg>]

Sent: Monday, 8 July 2019 10:37 AM

To: Shu Pei (LKKAuto) <shupeai@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; KKLau <kklau@lkkauto.com>

Subject: RE: TP-Claim for vehicle SJV2496E ***LKK REF:CC4/ASM18001269/Aub3 (Final Reminder)

Dear Shu Pei,

Firstly my sincerer thank you for a prompted action.
We will wait for your claim handler reply.

Thank you.

Ramesh | Goldbell Engineering Pte Ltd
Senior Executive, Motor Claims

DID: +65 6864 0695 | Tel: +65 6861 0007 | Fax: +65 6863 0425 |
Mobile: +65 8157 8014 |
Address: Goldbell Engineering Pte Ltd (Tuas)
8 Tuas Ave 18 Singapore 638894

From: Shu Pei (LKKAuto) [<mailto:shupeai@lkkauto.com>]

Sent: Friday, July 5, 2019 10:23 AM

To: Ramesh <Ramesh@goldbell.com.sg>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; KKLau <kklau@lkkauto.com>

Subject: FW: TP-Claim for vehicle SJV2496E ***LKK REF:CC4/ASM18001269/Aub3 (Final Reminder)

Dear Sir / Madam,

We refer to the above matter.

Our respective case handler will look into the matter and revert to you in due course.

Dear Poh Kin,

Kindly assist.

Thank you

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ramesh <Ramesh@goldbell.com.sg>

Sent: Thursday, 4 July 2019 4:25 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>;

Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; KKLau <kklau@lkkauto.com>

Subject: RE: TP-Claim for vehicle SJV2496E ***LKK REF:CC4/ASM18001269/Aub3 (Final Reminder)

Dear Shu Pei,

Since your last email dated 2th Apr 2019 up-to-today (Already 3 months)

We did not received any follow up from your case handler Vic.

As you can see, this is a very simple repair cost only \$750.00

If Vic is super busy then kindly pass this case to another handler.

I'm looking forward to LKK soonest reply.

Note: This case being stuck since 1 July 2018.

Thank you.

Ramesh | Goldbell Engineering Pte Ltd
Senior Executive, Motor Claims

DID: +65 6864 0695 | Tel: +65 6861 0007 | Fax: +65 6863 0425 |

Mobile: +65 8157 8014 |

Address: Goldbell Engineering Pte Ltd (Tuas)

8 Tuas Ave 18 Singapore 638894

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Tuesday, April 2, 2019 7:22 PM

To: Ramesh <Ramesh@goldbell.com.sg>

Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Ashlyn Chng <AshlynChng@goldbell.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: TP-Claim for vehicle SJV2496E ***LKK REF:CC4/ASM18001269/Aub3 (1st Reminder)

Dear Ramesh,

Thank you for your email.

Please note that this case has been re-assigned to Vic.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ramesh <Ramesh@goldbell.com.sg>

Sent: Tuesday, 2 April 2019 9:49 AM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Ashlyn Chng <AshlynChng@goldbell.com.sg>

Subject: RE: TP-Claim for vehicle SJV2496E ***LKK REF:CC4/ASM18001269/Aub3 (1st Reminder)

Importance: High

Dear Ms. Thin Thin,

I'm seeking your help on the above long outstanding case.

Therefore if you had ready send a settlement offer to GOLDBELL before,

Please resend to me.

Thank you.

Ramesh | Goldbell Engineering Pte Ltd
Senior Executive, Motor Claims

DID: +65 6864 0695 | Tel: +65 6861 0007 | Fax: +65 6863 0425 |
Mobile: +65 8157 8014 | Web: <http://www.goldbell.com.sg>

From: Eric Ng Boon Swee
Sent: Thursday, September 13, 2018 3:13 PM
To: thinthin@lkkauto.com
Cc: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Derek Chow Zhi Da <DerekChowZD@goldbell.com.sg>; Ramesh <Ramesh@goldbell.com.sg>; William Go Shaw Chan <WilliamGoSC@goldbell.com.sg>
Subject: FW: TP-Claim for vehicle SJV2496E ***LKK REF:CC4/ASM18001269/Aub3 (1st Reminder)

Hi Thin Thin,

Resend, Please kindly let us know your offer soonest.

Best Regards,

Eric Ng Boon Swee | Goldbell Engineering Pte Ltd
Customer Service Advisor, Motor Claims

DID: +65 6581 9237 | Tel: +65 6581 9237 | Fax: |
Mobile: +65 9738 6078 | Web: <http://www.goldbell.com.sg>
Address: Goldbell Engineering Pte Ltd (Buroh Crescent)
2 Buroh Crescent #02-18, Ace@Buroh Singapore 627546

From: Eric Ng Boon Swee
Sent: Wednesday, July 11, 2018 4:18 PM
To: 'thinthin@lkkauto.com' <thinthin@lkkauto.com>
Cc: 'Shu Pei (LKKAuto)' <shupeil@lkkauto.com>; 'adrianling@lkkauto.com' <adrianling@lkkauto.com>; Derek Chow Zhi Da <DerekChowZD@goldbell.com.sg>
Subject: TP-Claim for vehicle SJV2496E ***LKK REF:CC4/ASM18001269/Aub3

Dear Thin Thin,

Above are the documents for reading and action.

Please kindly let us know your offer soonest.

Best Regards,

Eric Ng Boon Swee | Goldbell Engineering Pte Ltd
Customer Service Advisor, Motor Claims

DID: +65 6581 9237 | Tel: +65 6581 9237 | Fax: +65
6581 9237 |

Mobile: +65 9798 1443 | Web:

<http://www.goldbell.com.sg>

Address: Goldbell Engineering Pte Ltd (Kaki Bukit)

No 8 Kaki Bukit Ave 4 #02-02/Premier

Singapore 415875



GOLDBELL ENGINEERING

Industrial Vehicles.
20,000 Served. And Counting.

GOLDBELL ENGINEERING PTE LTD

10 Tuas Avenue 18 Singapore 638894
Tel: +65 6861 0007 Fax: +65 6861 3576 (Sales)
Fax: +65 6863 0425 (Service) +65 6862 1347 (Parts)
Website: www.goldbell.com.sg
Co. Reg. No. 198003963G

05/07/2018

Our Reference : 539461

Your Reference : CC4/ASM18001269/Aub3

AXA INSURANCE SINGAPORE PTE LTD

8 Shenton Way
#27-01 Axa Tower
Singapore 068811

Attn: LKKAUTO

Dear Thin Thin

Subject: Accident Involving SJV2496E and SKZ8168E on 03/01/2018 at Bartley Road Towards Bartley Flyover

We refer to the above case.

We are instructed by our client to file claim for the damages against your insured.

Our client has suffered loss and damage as a result of your Insured's negligence in the driving of vehicle No. SKZ8168E.

We quantify our client's claim as follows:

1.	Cost of Repair (\$750 x 7% GST)	S\$	802.50
2.	Loss of Rental (\$180 x 7% GST X 3 days)	S\$	577.80
3.	Third Party Insurer Enquiry Fee	S\$	2.00
Total		S\$	1,382.30

We hereby append the following relevant documents for your perusal:

- I. Repair Bill Tax Invoice
- II. Car Rental Invoice
- III. Third Party Insurer Enquiry Tax Invoice

Please let us know within the next 14 days from the receipt of this letter, whether you are prepared to accept all the above amount.

Best regards,

Eric Ng
Motor Claims Officer
Goldbell Engineering Pte Ltd (Kaki Bukit Branch).
Tel : 6581 9237
Fax : 6581 9236
Email : EricNgBS@Goldbell.com.sg





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GOLDBELL ENGINEERING PTE LTD

Main Office: 8 Tuas Avenue 18 Singapore 638992 Tel: 6861 0007 Fax: 6861 3675
Finance: 18 Tuas Avenue 10 Singapore 639142 Tel: 6861 0007 Fax: 6862 3500
Website: www.goldbell.com.sg
Co. Reg. No.: 198003963G

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AXA INSURANCE SINGAPORE PTE LTD
8 SHENTON WAY #27-01 AXA TOWER
SINGAPORE 068811

TAX INVOICE

GST Reg No. : M9-0002514-E
Invoice No. : EXI00123056
Invoice Date. : 25-06-2018
Account No. : C00000371
Quotation No. :
Work Order No. : 539461
Service Centre. : KAKI BUKIT
Agreement No. : GBE-26789

PARTICULARS		AMOUNT SGD				
Reg No	: SJV2496E					
Chassis No	: MR053BK4107051086					
Engine No	: 1AZE152606					
Model No	: TOYOTA CAMRY 2.0 AUTO ABS AIRBAG					
Mileage	: 199174					
SRR No	:					
<u>Parts/Materials:</u>	<u>Description</u>	<u>QTY</u>	<u>U/Price</u>	<u>Disc</u>	<u>Net Price</u>	<u>Ext Price</u>
	LUMPSUM REPAIR FOR VEHICLE SJV2496E	1	750.00	N	750.00	750.00
	RENTAL BILL FOR VEHICLE SJV2496E \$180X3DAYS	1	540.00	N	540.00	540.00
Parts Charges:						1290.00
Sub Total:						1290.00
GST @ 7.00 %						90.30
E & O. E						
TOTAL						1380.30

Please make all cheques payable to GOLDBELL ENGINEERING PTE LTD.
When making payment, please quote our invoice numbers.
No receipts will be issued for Cheque Payments.

Terms and conditions of sales

Interest at 1.5% per month will be charged on overdue account

This is a computer generated document. No signature is required.

FUSO AIRMAN.

bisSAFE
S T & R





2nd February 2018

TAY MINGYAO, ERNEST

Block 159 Tampines Street 12,
#04-91,
Singapore 521159.

Dear Sir/Madam,

OUR REF : CC4/ASM18001269/Aub3

YOUR REF : SKZ 8168E

**ROAD TRAFFIC ACCIDENT INVOLVING SKZ 8168E, SJV 2496E AND OTHER
ALONG BARTLEY ROAD ON 03.01.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s GOLDBELL ENGINEERING PTE LTD, acting on behalf of the owner of SJV 2496E against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AXA Insurance Pte Ltd.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to thinthin@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2360 or email us at thinthin@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Thin Thin Hlaing
Case Handler

DID: 6841 2360

FAX: 6741 4108

Email: thinthin@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)



GOLDBELL
ENGINEERING

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GOLDBELL ENGINEERING PTE LTD

10 Tuas Avenue 18 Singapore 638894

Tel: +65 6881 0007 Fax: +65 6881 3878 (Sales)

Fax: +65 6883 0425 (Service) +65 6882 1347 (Parts)

Website: www.goldbell.com.sg

Co. Reg. No.: 198003283G

LETTER OF AUTHORITY

I/We, DEWI KARTINI @ SOEI FOENG owner of SJV 2496E (Vehicle no.) hereby authorize GOLDBELL ENGINEERING PTE LTD to act on my/our behalf with respect to my/our claim for repair costs and/or rental and/or loss of use for my vehicle no. SJV 2496E that was damage pursuant to the accident which occurred on 3/1/2018 at/along Barilay road towards Barilay Flyover involving vehicle no. SKZ 8168E.

I/We further authorize GOLDBELL ENGINEERING PTE LTD to have full discretion to settle my/our above mentioned claim in a manner that they deem fit and to sign any discharge voucher or receive any payment on my/our behalf further to the settlement of my/our claim with payment cheque/s being made in favor of GOLDBELL ENGINEERING PTE LTD.

I/We further acknowledge that any settlement that GOLDBELL ENGINEERING PTE LTD may reach on my/our behalf is in full and final settlement of my/our property damage claims against the owner/ driver/ motor insurer of the third party vehicle bearing registration number SKZ 8168E and is on a without prejudice / without admission of liability basis insofar as the driver/ owner/ motor insurer of vehicle concerned.

Date this 29th day of January (month) 2018 (year)

Signature of claimant

(With Company Stamp of applicable)

Name of claimant

Company reg. / NRIC no.

52586492A



Certificate No. AJA(R)101543

Certificate No. 101543



Without Prejudice
to any claim for
personal injury

AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SKZ 8168E	(Insd veh)	Model: TOYOTA CAMRY 2.0 AUTO
	SJV 2496E	(TP veh)	
Date of Accident/ Time:	03/01/2018		

Repair Estimate	: \$	4,200.18	
Final Repair Cost (WITH GST)	: \$	802.50	
Loss of Use	: \$	—	days at \$ per day
Rental (if any)	: \$	360.00	3 days at \$120.00 per day
LTA / GIA Search Fee	: \$	2.00	
Others	: \$		
	: \$		
Final Settlement Sum	: \$	1,164.50	
Payee Name: GOLDBELL ENGINEERING PTE LTD			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:		Agreed Liability _____ (%)
B)	For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No. 28
	BOLA Liability: 100 (%)		Assessed Liability (*): 0 (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and/or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

  Signature of workshop representative / Workshop stamp Name of Representative: <u>Kon Yin Siew</u> Date: <u>2-10-2019</u>	  Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>Chong Kai Ling</u> Date: <u>25 Oct 2019</u>
 Signature of AXA's surveyor/representative: Name of AXA's surveyor/representative: Date:	



GOLDBELL CAR RENTAL

10,000 Leasing Clients Served.
And Counting.

GOLDBELL CAR RENTAL PTE LTD

Main Office: 10 Raffles Park #02-01 Singapore 086702 Tel: 6838 6300 Fax: 6225 1029
Finance: 15 Tuas Avenue 10 Singapore 639142 Tel: 6315 3000 Fax: 6882 3500
Website: www.gbr.com.sg
Co. Reg No. 200710651D

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GOLDBELL ENGINEERING PTE LTD
8 Kakit Bukit Ave 4 #02-02
SINGAPORE 128219
ERIC NG

TAX INVOICE

GST Reg No. : M9-0002514-E
Invoice No. : CXI00029241
Invoice Date. : 02-02-2018
Account No. : C00000018
Our Ref. : CPVS1801184
Your Ref. :
Credit Term. : CREDIT
Salesman. : MARCUSNGSY

PARTICULARS		AMOUNT SGD
Asset Description	: TOYOTA CAMRY (A) 2.0L	
Reg No/ID No	: SJZ3272G	
Chassis No	: MR053BK4107061640	
Engine No	: 1AZE181517	
Agreement No	: CPVS1801184	
Contract Period	: 29-01-2018 To 01-02-2018	
Type Of Lease	: Short Term	
BEING RENTAL CHARGES FOR THE ABOVE		540.00
GST @0.00% for \$ 540.00		0.00
E.& O.E		
TOTAL		\$ 540.00

Please make all cheques payable to GOLDBELL CAR RENTAL PTE LTD

When making payment, please quote our invoice numbers.

No receipts will be issued for Cheque Payments.

This is a computer generated document. No signature is required.

GOLDBELL ENGINEERING PTE LTD	
INVOICE CONTROL STAMP	DATE
POSTED BY: ERIC NG	7/3/18
CHECKED BY:	
APPROVED BY:	
AICS CODE: V00004708	7/3/18
DETAILS:	
CHARGEABLE	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO

D/E NO: 76604
WO: 539461

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-008887

Date of Request: 17/01/2018

Your Ref No: Online Purchase

Goldbell Engineering Pte Ltd
29, Tanjong Penjuru
Singapore 609026

Dear Sir/Madam,

Enquiry Date: 17/01/2018
Enquiry By: Eric Ng Boon Swee
TP Vehicle No: SKZ8168E
Accident Date: 03/01/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 電話 Fax: +65 6224 0030 傳真
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-008887
Date of Request: 17/01/2018

Your Ref No: Online Purchase

Goldbell Engineering Pte Ltd
29, Tanjong Penjuru
Singapore 609026

Dear Sir/Madam,

Enquiry Date: 17/01/2018
Enquiry By: Eric Ng Boon Swee
TP Vehicle No.: SKZ8168E
Accident Date: 03/01/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKZ8168E	AXA Insurance Pte Ltd	21/01/2017-20/01/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18001269/Apb3q2

8 SHENTON WAY #24-01
 AXA TOWERSINGAPORE 068811
 ATTN:CYNTHIA LOH

Date : 07-11-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKZ 8168E	Veh. Inspected	SJV 2496E
Policy No.	GA147073/1	Coverage (\$)	0.00
Claim No.	S8M007D2	Excess (\$)	0.00
Assign From		Assign Date	22/01/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA CAMRY	c.c	1998
Engine No.	HIDDEN	Year of Reg.	2010
Chassis No.	MR053BK4107051086	Colour	SILVER
Odometer	199174	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/60 R16	YOKOHAMA	6 mm
L/H Front Tyre	215/60 R16	YOKOHAMA	6 mm
R/H Rear Tyre	215/60 R16	YOKOHAMA	6 mm
L/H Rear Tyre	215/60 R16	YOKOHAMA	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION.
 DAMAGES SEE DETAILS.

5. General Information

Accident Date	03/01/2018	Inspection Date	29/01/2018
Survey held at	8 KAKI BKT AVE 4 #02-02		
Repairer	GOLDBELL ENGINEERING PTE LTD		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
 B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
-------------------------------------	-----------------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJV 2496E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (CONSISTENT)	DEFORMED	581.70	581.70
1	REAR BUMPER RETAINER LH (CONSISTENT)	NECESSARY	56.55	56.55
1	REAR BUMPER BRACKET LH (CONSISTENT)	NOT NECESSARY	70.19	-
10	REAR BUMPER CLIPS (CONSISTENT)	NECESSARY	50.00	50.00
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	NOT NECESSARY	380.19	-
1	REAR BUMPER REFLECTOR LH (CONSISTENT)	NOT NECESSARY	64.04	-
1	REAR TAILLAMP ASSY LH (CONSISTENT)	NOT NECESSARY	650.68	-
1	REAR BOOT EMBLEM (CAMRY) (CONSISTENT)	NOT NECESSARY	57.39	-
1	REAR BOOT EMBLEM (2.0) (CONSISTENT)	NOT NECESSARY	42.34	-
1	REAR BOOTLID LOGO(CONSISTENT)	NOT NECESSARY	66.78	-
1	REAR BOOTLID LAMP LH (CONSISTENT)	NOT NECESSARY	550.67	-
10	REAR FENDER INNER SHIELD CLIPS (CONSISTENT)	NOT NECESSARY	50.00	-
	LESS 25% DISCOUNT		-655.13	-172.06
			1,965.40	516.19
SPECIAL NETT ITEMS				
1	REAR BUMPER PARKING SENSOR (SN) (CONSISTENT)	NOT NECESSARY	200.00	-
1	SUNDRIES (SN) (CONSISTENT)	NOT NECESSARY	20.00	-
			220.00	-
LABOUR				
	TO REMOVE & REFIX DAMAGED PARTS ,PANEL BEAT ,STRAIGHTEN & REALIGN ETC.		800.00	200.00
	TO CHECK FOR & RECTIFY WIRING FAULTS ,ETC.		60.00	30.00
	TO RUST PROOF ON AFFECTED AREAS.	NOT NECESSARY	60.00	-
	PUTTY ,CLEAN ,SPRAY PAINTING & POLISH ,ETC ON AFFECTED AREAS.		800.00	200.00
	TO REMOVE & REFIT REVERSE SENSOR .		20.00	20.00
			1,740.00	450.00
GRAND TOTAL			3,925.40	966.19
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				750.00

Report Ref No. CC4/ASM18001269/Apb3q2



Report Ref No. CC4/ASM18001269/Apb3q2

A handwritten signature in black ink, appearing to read 'A. Ling'.

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report in whole or in part, does so at his or her own risk.

Service Request Details

Claim

58M00702

Reference

CC4/ASH18001269/Aub3a2

Loss Date

3 January 2018

Report Date

17 Jan 2018 3:55:00 PM

Request Date

22 January 2018

Due Date

Vendor Name

LK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step: Wait for Approve Invoice

Approve Invoice

Vehicle Information

Incident Vehicle Registration #

5JW2496E

Make

TMVD TOYOTA

Model

CAMRY2.0 AUTO ABS

Service Address

BLK 159 TAMPINES STREET 12... 521159

Primary Contact/Insured

TAY MING HAO ERNEST

BLK 159 TAMPINES STREET 12, 521159, Singapore

98188053

CONTACTUS@INSMART.SG

Claim Handler

LOH Cynthia

6568804843

cynthia.loh@axa.com.sg

Additional Instructions

(1) TP-Goldhub ARC (2) JWCC - Qi 2nd car

Messages

Invoices

History

Documents

Assessment

Metrics















Notes

Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKInvoice1 (7).pdf	Invoice	Surveyor/ Assessor expense	LK AUTO CONSULTANTS PTE LTD (TP)	12 November 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2019
 LKKInspection (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2019
 LKKAdjustment1a (6).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2019
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2019
 PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2019
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2019
 Letter to OI.pdf	Letters and Correspondence	Policy Holders / Issued	LKK AUTO CONSULTANTS PTE LTD (TP)	5 July 2019
 Rental tax Invoice.pdf	Forms / Claim Documents	Claim Form	LKK AUTO CONSULTANTS PTE LTD (TP)	5 July 2019
 Immediate Advice (with mandate) dated 05.07.pdf	Reports & Statement	Medical report	LKK AUTO CONSULTANTS PTE LTD (TP)	5 July 2019
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 July 2019
 TP Estimate-Marked.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 July 2019
 EMAIL.msg	Forms / Claim Documents	Others	KUMAR Shalendra	22 January 2018
 new_email.msg	Letters and Correspondence	Others	PATIL Anil	18 January 2018
 GIA YH&C.PDF	Reports & Statement	GIA Report	VISHNU BATHAM Shukar	17 January 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 GIA SKZB16RE INSD.PDF	Reports & Statement	GIA Report	VISHNU BATHAM Shukhar	17 January 2018
 EMAIL ATTACHED GIA & ESTIMATE.jpg	Letters and Correspondence	Workshop	VISHNU BATHAM Shukhar	17 January 2018