

FUNCTION

INS. CASE OWNER:

Ernest

CC 4 / AXA1800

1262

F2

LKK:
IDAC:

ASSIGNMENT

Surveyor:

Folun

DOI:

12/1/18

Date / Time:

27/1/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLD 713M

Name of Insured:

YIM HEE INVESTMENT PTE

Insured Tel No.:

HP:

Excess Sec II :\$5

D.O.A:

12/1/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO: Driver Name / Age:

WEN YIM YING

Driver Tel No.:

(V/L) YES / NO

Claim No.:

S8MOUTK 12641

Policy No.:

P14170

Make / Model:

2007IN

Place of Accident:

SINGAPORE LAND TOWER
TAXI STAND

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

Final? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

LOVE
WJ

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

27/1/18
BermanSLD 713M - 7
*Sumatran

SLD 713M - 7

r/b - insured at reporting - Ernest

26/1/18 140pm
(other)

Spoke to OSA to Wen informed how we emailed Mr. Wang on 16/5/2018, and his NOD will be affected. She said she has no idea, and will check. She's ok to settle. - to give mother 10 days before settle.

14/9/18 -

DV sent

19/9/18 -

Free pass to the Shu Pa to close.

RECEIVED 21 SEP 2018

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup):

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

27/1/18

Sent By:

DWA

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

14/9/18

Confirm with:

William

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No.:

22

If NO or B 28, Ass. Lia:

Repair Cost:

\$5299.60

Loss of Rental (LOR):

\$52.48

(3.5 days)

> \$129.20

Loss of Use (LOU):

\$5

(5 x 55 days)

Loss of Income (LOI):

\$125.00

(50 x 55 days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOU ☐

[Tick only one]

GIA/LTA Search

\$5

Medical:

\$5

Disturbance:

\$5

Legal Cost:

\$5

Total:

\$5934.57

Global Sum \$5930.00

FINAL PAYMENT

Date/Time:

14/9/18

Confirm with:

William

Email

Call

Payee 1:

\$5930.00

Name 1:

Comfort Delgro Engineering Pte Ltd

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status:

Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$250.00

OKC

Job: ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC NO: 205107902

OWNER S COMFORT TRANSPORTATION PTE LTD 7010045 OWNER NO 383 SIN MING DRIVE ESS Singapore SINGAPORE 575717 65508755 (R) (P)	REGN NO: SHD6594Y	MILEAGE
	MAKE HYUNDAI	FUEL E 1/2 F
	MODEL I-40	DATE/TIME IN 17.01.2018 10:00
	YR OF MANU 23.06.2016	TARGET DATE
	CHASSIS CODE FMBLB41UMGU091544	COMPLETION DATE/TIME

JOINT CARD NO.

JOB DESCRIPTION

Accident Date: 16.01.2018
 Nature: 3P 16.01.18

NO	LABOR CODE	DESCRIPTION
----	------------	-------------

KEYED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Check-out Slip

Exit Pass

Vehicle No: SHD6594Y JU AXA

Vehicle No.: SHD6594Y

Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard



Auto
Consultants
Pte Ltd

Company Registration No: 199607188R

81 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: S8M007CK

Our ref: CC3/ASM18001262/K1yb3

Date: 22.01.2018

The Motor Claims Department
M/s AXA INSURANCE SINGAPORE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHD6594Y

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 19.01.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	2,461.58
Revised Estimate Amount	: S\$	280.00
"Check" Items Amount	: S\$	845.40
Total (Including Check Items)	: S\$	1,125.40
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
O/S Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305107902

Date : 22/01/2018

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHD6594Y

Date of Accident : 16.01.18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

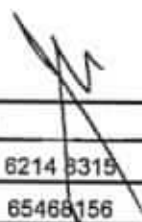
1. The repair job shall bill to: AXA --- SLD 713M
###
2. The finalized amount shall be:
 - (a) Spare Parts after List discount \$0.00
 - (b) Labour Charges ### \$280.00
 - Total for Part-By-Part Repair Cost \$280.00
 - (c) Lumpsum Repair (if applicable)
 - Total for Lumpsum repair cost after Less: 20%
 - Final Lumpsum Repair cost


3. Estimated normal period for repairs: 2 working days

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : JUMANI
Tel : 6214 8319
Fax : 65468156

Signature : 
Name : K. Li
Date : 23/1/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

INDEPENDENT SURVEYOR

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 6594Y

MAKE :

MODEL : HYUNDAI i40

DATE 17/1/2018 13:23

Jumani

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper <i>X 1 per</i>			\$ 603.60	
	Rear Bumper Reinforcement <i>X 1 pc</i>			\$ 504.35	
	Rear Bumper Reinforcement Bracket (LH/RH) <i>X 1 pc</i>		\$ 180.00	\$ 360.00	
	Rear Bumper Side Bracket <i>X 1 pc</i>			\$ 49.00	
	Rear Bumper Clips <i>X 2 pc</i>			\$ 22.00	
	Rear Bumper Sponge <i>X 1 pc</i>			\$ 143.40	
	Rear Bumper Under Cover <i>X 1 pc</i>			\$ 225.00	
	SUB TOTAL			\$ 1,907.35	
	LESS 20%			\$ 381.47	
	DISCOUNTED TOTAL			\$ 1,525.88	
	 Rear Bumper Reverse Sensor <i>X 1 pc</i>			\$ 135.70	Nett
	Rear Bumper Rubber Mat <i>X 1 pc</i>			\$ 50.00	Nett
				\$ 185.70	
	Labour Charge				
	Panel Beating			\$ 380.00	<i>100</i>
	Spray Painting Charge			\$ 200.00	<i>180</i>
	Wiring Charge			\$ 50.00	<i>X 1 pc</i>
	R/Refix Reverse Sensor			\$ 120.00	<i>X 1 pc</i>
	TOTAL LABOUR			\$ 750.00	
	ESTIMATE TOTAL			\$ 2,461.58	
<i>Kalin (UKK)</i> <i>19/1/18 1525h.</i> <i>2 days.</i> <i>P/P</i> <i>After Repair photo</i>					
<div> <p>UKK Auto Consultants hereby notify the Repairer of the following:</p> <ul style="list-style-type: none"> To resurvey before after spray painting To display damaged parts during resurvey Parts prices are subject to confirmation Third party claims are subject to P/P, waste, trials No illegal modifications Supplementary work is subject to P/P, waste, trials <p> Acknowledged by Repairer Signature: Date: </p> </div>					
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>					

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 6594Y

DATE 17/1/2018 13:23

Jumani

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper <i>X repair</i>			\$ 603.60	
	Rear Bumper Reinforcement ²			\$ 504.35	
	Rear Bumper Reinforcement Bracket (LH/RH) ²		\$ 180.00	\$ 360.00	
	Rear Bumper Side Bracket ¹			\$ 49.00	
	Rear Bumper Clips <i>X</i>			\$ 22.00	
	Rear Bumper Sponge ²			\$ 143.40	
	Rear Bumper Under Cover <i>X</i>			\$ 225.00	
	SUB TOTAL			\$ 1,907.35	
	LESS 20%			\$ 381.47	
	DISCOUNTED TOTAL			\$ 1,525.88	
	Rear Bumper Reverse Sensor <i>X</i>			\$ 135.70	Nett
	Rear Bumper Rubber Mat <i>X</i>			\$ 50.00	Nett
				\$ 185.70	
	Labour Charge				
	Panel Beating			\$ 380.00	
	Spray Painting Charge			\$ 200.00	180
	Wiring Charge			\$ 50.00	<i>X</i>
	R/Refix Reverse Sensor			\$ 120.00	<i>X</i>
	TOTAL LABOUR			\$ 750.00	
	ESTIMATE TOTAL			\$ 2,461.58	
<i>Kalin (UKK)</i> <i>19/1/18 1525hr.</i> <i>2 days.</i> <i>P/P</i> <i>After Repair photo</i>					
<div> <p>UKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification is allowed • Supplementary costs must be resurveyed and is subject to final approval from Insurer & LKK only <p>Acknowledged by Repairer</p> <p>Signature: _____</p> <p>Date: _____</p> </div>					
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 13 September 2018 5:46 PM
To: William Tan Thoo Seng
Cc: Aileen Tan Lee Noi; KKLau; Admin A; Olivia Lau (LKKAuto)
Subject: RE: [AXA]: YR REF: N.A. (SLD 713 M) VS SHD 6594 Y D.O.A. 16.01.18 // LKK Ref: CC4/ASM18001262/K1mb3

Without Prejudice

Hi Mr William,

We refer to the above matter.

We propose settlement at a global sum of \$840.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Olivia Lau (LKKAuto)

Sent: Thursday, 13 September 2018 4:58 PM

To: William Tan Thoo Seng <williamtan@cdge.com.sg>

Cc: sawtheng.khor@axa.com.sg; Aileen Tan Lee Noi <aileentan@cdge.com.sg>; KKLau <kklau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: [AXA]: YR REF: N.A. (SLD 713 M) VS SHD 6594 Y D.O.A. 16.01.18 // LKK Ref: CC4/ASM18001262/K1mb3

Without Prejudice

LKK Ref: CC4/ASM18001262/K1mb3

Hi William,

Refer to your email of 04/09/2018. We will come back to you shortly. Thank you.

Hsiao Tong – as discussed, thanks.

13.0 days
G/S ~~\$930.00~~

CHEN Xinyou

From: CHEN Xinyou
Sent: Friday, July 27, 2018 2:01 PM
To: HO Susan
Subject: S8M007CK - Request assistance to void payment

Hi Susan

Please assist to void the payment of S\$267.50 to AJAX Adjusters because the payment was paid under the wrong reserve code

Payment Request Number	Chaque Number	Pay To	Gross Amount	Issue C
58321237		AJAX ADJUSTERS & SURV	SGD642.00	
		AJAX ADJUSTERS & SURV	SGD267.50	
58356381		APAC LAW CORPORATION	SGD4,500.00	18-06-

Thank you.

Best Regards

Chen Xinyou | Senior Specialist, Claims (Litigation) Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: chen.xinyou@axa.com.sg
DID: 1800 880 4888



redefining / insurance

AXA's Values at Work:



Customer
First



Integrity



Courage



ONE
AXA

Please consider the environment before printing this email.
This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited.
If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 14 September 2018 12:18 PM
To: 'William Tan Thoo Seng'
Cc: 'Aileen Tan Lee Noi'; KKLau; Admin A; Olivia Lau (LKKAUTO)
Subject: RE: [AXA]; YR REF: N.A. (SLD 713 M) VS SHD 6594 Y D.O.A. 16.01.18 // LKK Ref: CC4/ASM18001262/K1mb3
Attachments: DV_SHD 6594Y.pdf

Without Prejudice

Hi Mr William,

As spoken earlier, we confirm settlement at a global sum of **\$930.00(all-in)**.

Attached is our Discharge Voucher for your further attention.

Please be informed that the above proposal is deemed to be a full and final settlement of any and all claims, loss and/or damages, both directly and/or indirectly incurred by your client against our client(s) and their motor insurance policy with AXA.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 13 September 2018 5:46 PM
To: William Tan Thoo Seng <williamtan@cdege.com.sg>
Cc: Aileen Tan Lee Noi <aileentan@cdege.com.sg>; KKLau <kklau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>
Subject: RE: [AXA]; YR REF: N.A. (SLD 713 M) VS SHD 6594 Y D.O.A. 16.01.18 // LKK Ref: CC4/ASM18001262/K1mb3

Without Prejudice

Hi Mr William,

We refer to the above matter.

We propose settlement at a global sum of **\$840.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Olivia Lau (LKKAuto)

Sent: Thursday, 13 September 2018 4:58 PM

To: William Tan Thoo Seng <williamtan@cdge.com.sg>

Cc: sawtheng.khor@axa.com.sg; Aileen Tan Lee Noi <aileentan@cdge.com.sg>; KKLau <kklau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: [AXA]: YR REF: N.A. (SLD 713 M) VS SHD 6594 Y D.O.A. 16.01.18 // LKK Ref: CC4/ASM18001262/K1mb3

Without Prejudice

LKK Ref: CC4/ASM18001262/K1mb3

Hi William,

Refer to your email of 04/09/2018. We will come back to you shortly. Thank you.

Hsiao Tong – as discussed, thanks.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: olivialau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Make
good
use of
Today

From: KKLau

Sent: Tuesday, 4 September, 2018 12:33 PM

To: William Tan Thoo Seng <williamtan@cdge.com.sg>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Cc: sawtheng.khor@axa.com.sg; Aileen Tan Lee Noi <aileentan@cdge.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: Re: [AXA]: YR REF: N.A. (SLD 713 M) VS SHD 6594 Y D.O.A. 16.01.18

Hi Olivia,

Please check CH and response promptly.

Regards,

K K Lau

LKK Auto Consultants P L.

Sent from my iPad

On 4 Sep 2018, at 12:04 PM, William Tan Thoo Seng <williamtan@cdge.com.sg> wrote:

Head to rear : liability 100%
Outstanding : > 6 months.
(No accident report)

Without Prejudice.

Dear Mr Lau

Preceding emails refer.

We had waited for another month and nothing heard from your end.

Case has been then long protracted for more than six months with no sign of any development.

Kindly be informed that we are unable to let the matter to be further protracted and indefinitely.

Please assist to liaise with your Principal and to settle this matter expeditiously. Otherwise, kindly confirm that you and your Principal is going to repudiate liability, due to non-reporting.

Kindly revert immediately.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: William Tan Thoo Seng

Sent: Friday, 3 August 2018 8:55 AM

To: Olivia Lau (LKKAUTO); kklau@lkkauto.com

Cc: Aileen Tan Lee Noi

Subject: Re: [AXA]: YR REF: N.A. (SLD 713 M) VS SHD 6594 Y D.O.A. 16.01.18

Head to rear : 100%

Outstanding : > 5 months.

Without Prejudice.

Dear Olivia

Kindly be informed that for the past two days, we called, left messages but receive no return call.

Case has been kept in abeyance and been protracted indefinitely for the past five months with no development from your end.

Without any further delay, please forward your offer and settle this clear cut liability case expeditiously and amicably.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Sent: Thursday, 26 July 2018 2:21:37 PM
To: William Tan Thoo Seng
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: [AXA]: YOUR REF: T0118/SHD6594Y/WT(ST) // SHD 6594Y (CDGE) / SLD 713M (AXA)

LKK Ref: CC4/ASM18001262/K1mb3

Hi William,

We refer to your case reference above.

Please be informed that we are clearing our insured for this case.

We seek to update you again in 2 weeks' time.

Thank you.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: olivialau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Make
good
use of
Today

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfordelGro Corporation Limited or its related companies. The comments/proposals provided

are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorized representatives of both parties.

ComfortDelGro – a Green Office certified by the Singapore Environment Council – is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd (Registration No: 195606648M)

Our Ref : T 0118/ SHD6594Y /WT(st)

Your Ref :

Date : 29-Jan-18

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn : Motor Claims Department

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 19950004800

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 608286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 725791

Yishun
Yishun Industrial Park A
Singapore 768732

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD6594Y YOUR INSURED SLD 713M
AND OTHER _____ ON 16.01.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : SHD6594Y which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLD 713M we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	299.60
2	<u>4</u> days Loss of Rental @ <u>\$ 129.28</u> per day	\$	517.12
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	GIA / LTA Search Fee	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing / Medical / Transportation Fees	\$	-
Sub Total :		\$	824.21

HIRER'S CLAIM

7	<u>4</u> days Loss of Income @ <u>\$ 80.00</u> per days	\$	320.00
Total Claims:		\$	1,144.21

We enclosed herewith the following documents to support the claims: -

- Original repair bill and photostat photographs 4 pcs
- LTA search slip/s of : SLD 713M
- GIA / Police report/s of : SHD6594Y
- Letter of authority from owner / hirer / operator
 - (X) Photocopies of Accident Scene Photo/s () Traffic Compound (X) PIR
 - () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



Bevan Lim (LKK Auto)

From: Bevan Lim (LKK Auto)
Sent: Wednesday, 16 May 2018 1:58 PM
To: 'MALCOLMWONG@YHWEE.COM.SG'
Cc: Vic (LKKAuto); Admin A
Subject: OUR REF : CC4/ASM18001262/K1mb3 YOUR REF: SLD 713M ACCIDENT INVOLVING SLD 713M AND SHD 6594Y ALONG SINGAPORE LAND TOWER TAXI STAND ON 16/01/2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

16 MAY 2018

**YING HWEE INVESTMENT PTE LTD
1 COMMONWEALTH LANE,
Singapore 149544**

Dear Sir/Madam,

**OUR REF : CC4/ASM18001262/K1mb3
YOUR REF : SLD 713M
ACCIDENT INVOLVING SLD 713M AND SHD 6594Y ALONG SINGAPORE LAND TOWER TAXI STAND ON
16/01/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s COMFORTDELGRO ENGINEERING PTE LTD acting on behalf of the owner of **SHD 6594Y** against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had rear-ended the Third Party vehicle **SHD 6594Y**. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to bevanlim@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at bevanlim@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONG

i 40 SHD6594Y , SLD713M

ON 16-Jan-18 18:25

BATTERY RD NEAR (B. O .CHINA)TWDS SOUTH CANAL RD

I / We

GARY SOO CHEE SIONG(... (Hirer) NRIC No.: S7411466J

and/or

(Relief) NRIC No.:

Taxi Number

SHD6594Y

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

17-Jan-2018

Name of Hirer

GARY SOO CHEE SIONG(SU ZHISONG)

Hirer NRIC

S7411466J

Signature :



Address

757 WOODLANDS AVENUE 4 #10-269
730757

Contact No.

96820899



redefining / insurance

CLAIM REF : S8M007CK
INSURED : YING HWEE INVESTMENT PTE LTD

DISCHARGE VOUCHER

We, **ComfortDelgro Engineering Pte Ltd** confirm that by letter of authorisation dated 17.01.2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of Comfort Transportation Pte Ltd and the Hirer, Gary Soo Chee Siong (Su ZhiSong) of vehicle no. SHD 6594Y.

Now we **ComfortDelgro Engineering Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars Nine Hundred Thirty only (S\$930.00) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no (SLD 713M) arising out of an accident with (SHD 6594Y) on 16.01.2018.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SLD 713M arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **ComfortDelgro Engineering Pte Ltd** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SLD 713M.

Dated this 14th day of September 2018

Signed by [Signature]
(AUTHORISED SIGNATORY)

Company Stamp [Stamp]
COMFORTDELGRO ENGINEERING PTE LTD
89 LOHANG DRIVE
SINGAPORE 508969

Witness : [Signature]
Name : [Signature]
I/C No : [Signature]
Address : [Signature]
COMFORTDELGRO ENGINEERING PTE LTD
89 LOHANG DRIVE
SINGAPORE 508969

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

299.60

GST REG. NO. M2-8921817-3

TAX INVOICE

8010010

AXA INSURANCE PTE LTD

#24-01 8 SHENTON WAY AXA TOWER
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHD6594Y

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
23.06.2016

CHASSIS CODE
KMHLB41UMGU091544

INV. NO/DATE
91353224 24.01.2018

JOB NO.
305107902

ODOMETER READING

DATE/TIME IN
17.01.2018 10:00

Issued by : KATHERINETAN 24.01.2018 09:55:14
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91353224	299.60	

Our Ref: CT18010483

Date: 23 January 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	16/01/2018 @ 18:25 hrs
ALONG	BATTERY RD NEAR (B. O .CHINA)TWDS SOUTH
	CANAL RD
INVOLVING	SLD713M

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD6594Y** (the "Taxi"). The Taxi was hired to **GARY SOO CHEE SIONG(SU ZHISONG) IC NO S7411466J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$129.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING						MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		3	2	0	7	9	7		FROM	TO
14/1	GARY	3	2	0	7	9	7	324	1730	0440
15/1	ALEX.	3	2	1	0	8	8	290	0500	1630
15/1	GARY	3	2	1	4	4	1	353	1135	0450
16/1	Alex	3	2	1	5	5	5	114	0500	1000
16/1	GARY	3	2	1	8	6	7	311	1615	0450
17/01/18	Accident LY							IN	1000	—
20/01/18	Repair LY							OUT	—	1300

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLD713M	16 Jan 2018 / 18:25:00	Successful	A12	AXA INSURANCE PTE LTD

[Previous](#)[OK](#)

SHD 65944

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLD 713M (Insd veh)	Model:	TPVD HYUNDAI I40
	SHD 6594Y (TP veh)		
Date of Accident:	16/01/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	2,633.89
Final Repair Cost	:	\$	299.60
Loss of Token Sum	:	\$	175.00
Rental (if any)	:	\$	452.48
LTA / GIA Search Fee	:	\$	7.49

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum (Global Sum)	:	\$	930.00

Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability _____(%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
BOLA Liability: _____100_____(%)	Assessed Liability (*): _____(%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____ _____	

Payment Instruction: Payee's Breakdown			
1)	COMFORTDELGRO ENGINEERING PTE LTD	:	\$ 930.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

12/11/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

Actions	Wait for Approve Invoice
Next Step	Send Invoice

Claim	SIA4007CK	Actions		Vehicle Information
Reference	CC4/ASM18001262/K1mb3u2 	Next Step	Wait for Approve Invoice	Incident Vehicle Registration #
Loss Date	16 January 2018	<div>Add Insurance</div>		Makur
Request Date	20 January 2018			Model
Due Date				Service Address
Vendor Name	LXK AUTO CONSULTANTS PTE LTD (TP)			1 COMMONWEALTH LANE, ., 149544
Type of Loss	Incident Only			Primary Contact/Insured
Services	Pending verification - Direct Settlement			YING HWEE INVESTMENT PTE LTD 1 COMMONWEALTH LANE, 149544, Singapore MALCOLMWONG@YHWEE.COM.SG
				Claim Handler
				TAY Ernest 4568804835 ernest.tay@bsa.com.sg

Additional Instructions

Of not reported.

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Document Type

Document SubType

+

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
<div> <div>Account Statement</div> <div> <div>100Invoice1 (6).pdf</div> <div>12 November 2018</div> </div> </div>	Report & Statement		Metmen	
	Invoice	Surveyor / Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	

Assessment Details

General & Workshop Details	Vehicle & Driver Details	Vehicle Condition	Taxes & Fines	Parts & Labour	Miscellaneous	Summary
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Adult	Adolescent	Child	Student Ad.
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EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
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DATE	DESCRIPTION	AMOUNT	CHECK NO.	DATE	APPROVE
11/11/11	REPAIR 2	1			

REAR BUMPER REVERSE SENSOR	2	0	SERVICEABLE

	3	0	NOT NECESSARY
REAR BUMPER RUBBER MAT			

Claim Amount	\$250.00
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CATEGORY	ESTIMATE	REVISED AMOUNT
Labour	\$280.00	\$280.00