

150210

INS. CASE OWNER:

*RM*  
*Chuan*  
*Tay Ah*

CC 4 / AIG18001255

*TP 02.9*  
*11/4/13*  
*12*

LKK:  
IDAC:

Surveyor:

DOI:

ASSIGNMENT

*26/1/18*

Date / Time:

*19/01/13*

Registered in Merimen:

*22/01/13*

Pre-assign / CCU / FTE



Insured Vehicle No. : *SLH 4864M*

Claim No. : *872547220956*

Name of Insured : *CHONG KEEN FAH*

Policy No. : *2100429211*

Insured Tel No. : HP: *9690 6095*

Make / Model : \_\_\_\_\_

Excess Sec II :SS D.O.A: *29/12/17*

Place of Accident : \_\_\_\_\_

Is driver the owner? ( YES / NO ) Nature of Accident : \_\_\_\_\_

If NO, Driver Name / Age :

Driver Tel No. :

(VI- YES / NO )

OI GIA REPORT: YES / NO : TP GIA REPORT: *YES* / NO

Insured Liability : % Final ? Yes / No

*SBS 6324C*



INSRS:  
WSP: *Tow Fee*  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time	STAGE	DATE / PIC
<i>24/01/13 (TNG 700)</i>	Non-Reporting Itr (1st): Non-Reporting Itr (2nd): Non-Reporting Itr (Final): Notification Itr (if non-pickup): Call OI After call Itr to OI	
<i>29/1/18</i>	Documentation Check List: Handler Typist Notification Itr (if non-pickup) After call Itr to OI Authorisation To Act: (NO HAND) Release Voucher: Final Repair Bill: Car Rental Invoice: Towing Invoice LTA / GIA: Medical Bill PIR: Mandate/Reject Instruction: LOD Payment Breakdown Form: Post-Repair Photos: Others:	<i>TPM By Email: 24/1</i>
<i>20.08.19</i>	<i>SPOKEN TO PIG WITH MING, MENTION US THAT OH NO LONGER WITH NA SINCE 2018.</i>	
	<i>W diff by 8-01 DUE TO GO.</i>	

PRELIMINARY ADVICE Date/Time: \_\_\_\_\_ Sent By: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Confirm by: *24/1*

FINALIZATION Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Confirm by: *24/1*

FINAL SETTLEMENT Date/Time: *28.08.19* Confirm with: *28/08* Email:  Call:

Final Liability: *100%* (Agreed / Assessed) BOLA S/N No. : *15* If NO or B 28. Ass. Lia :

Repair Cost: *10657* *SS679.71* ( *15* days) Reduction: *15%* OI (MAGAD LINE 117)

Loss of Rental (LOR): *SS -* ( *15* days)

Loss of Use (LOU): *SS 250.00* ( *15* x *15* days)

Loss of Income (LOI): *SS -* ( *15* x *15* days)

LOR only  LOU only  LOR + LOU  LOR + LOI  [Tick only one]

GIA/LTA Search: *SS 2.00*

Medical: *SS -*

Disbursement: *SS -* (e.g. Tow/ Independent )

Legal Cost: *SS -*

Total: *SS 931.71* Global Sum SS: \_\_\_\_\_

FINAL PAYMENT Date/Time: *28.08.19* Confirm with: *28/08* Email:  Call:

Payee 1: *SS 931.71* Name 1: *TOWING TRUST SINGAPORE PTE LTD*

Payee 2: (Strike if N.A.) *SS* Name 2: \_\_\_\_\_

Payee 3: (Strike if N.A.) *SS* Name 3: \_\_\_\_\_

**COPY SENT**  
*29/1/18*





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC4/AIG18001255/T1us3

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 22-01-2018



Code : AIG

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLH 4864M	Veh. Inspected	SBS 6324C
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	22/01/2018

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--

## 5. General Information

Accident Date	29/12/2017	Inspection Date	26/01/2018
Survey held at	TOWER TRANSIT SINGAPORE PTE. LTD. 21 BULIM DRIVE SINGAPORE 648170		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



# ESTIMATED ACCIDENT REPAIR COST



## SECTION 5: REPAIRS TO BUS ADVERTISEMENT VINYL/PANELS (ADVERTISEMENT COST)

TOTAL ADVERTISEMENT REPAIR COST	-
---------------------------------	---

## SECTION 6: RECOVERY OF ACCIDENT BUS (TOWING COST)

TOTAL TOWING COST	-
-------------------	---

## SECTION 7: NUMBER OF DAYS UNDER ACCIDENT REPAIR (LOSS OF USE COST)

		Date In For Repairs	23/1/2017
		Date Out From Repairs	24/1/2017
BUS TYPE (SD / DD)	SD	Number of Days Under Repair	1
LOSS OF USE COST		\$300.00	

SUMMARY	
SECTION NO.	COST
1	\$37.71
2	\$770.40
3	-
4	-
5	\$300.00
<b>ESTIMATED ACCIDENT REPAIR COST (1+2+3+4+5)</b>	<b>\$1,108.11</b>

Tanjah 97495749  
 - WP  
 26/1/18  
 01 day  
 9635.25 #

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

14/12/18 E-mail to Sharifah

## Nivitha (LKK Auto)

---

**From:** Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>  
**Sent:** Friday, 19 January 2018 5:17 PM  
**To:** 'assignments@lkkauto.com'; 'admin-a@lkkauto.com'  
**Cc:** Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Supramaniam, Darshene  
**Subject:** aigencrypt - Pre repair inspection request - SBS6324C VS SLH4864M (OI) DOA: 15/01/2018  
**Attachments:** RE: Pre-Repair Inspection - Accident Involving SBS6324C & SLH4864M D.O.A:... (269 KB); GIA TP Search Fee SBS6324C.PDF; GIA Report SBS6324C.PDF

Hi,

Please refer to the enclosed request from **Tower Transit**

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Thank you.

Best Regards,

Mariesa Abu Kassim

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)

Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel +6 03 2719 6000 | Ext 1012202 | Fax +6 03 2685 5898

[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com) | [www.aig.com](http://www.aig.com)

5.21pm @ 19/01/2018  
vehicle not in  
sharifah @ person  
message on 22/01/2018

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## Nivitha (LKK Auto)

**From:** Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>  
**Sent:** Friday, 19 January 2018 4:56 PM  
**To:** Abu Kassim, Noor Mariesa  
**Cc:** Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Supramaniam, Darshene  
**Subject:** RE: Pre-Repair Inspection - Accident Involving SBS6324C & SLH4864M D.O.A: 29/12/2017  
**Attachments:** image002.png  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

WITHOUT PREJUDICE

Dear Mariesa,

Please proceed to appoint LKK for the PRI.

Thank you.

Sharifah Nusaybah (Ms)  
Senior Executive, Claims

Mobile +65 9848 2243  
Office +65 6817 1747  
Email [sharifah@towertransit.sg](mailto:sharifah@towertransit.sg)



Tower Transit Singapore Pte Ltd  
21 Bulim Drive, Bulim Bus Depot, Singapore 648170  
Registration number 201419417K  
[www.towertransit.sg](http://www.towertransit.sg)



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**From:** Abu Kassim, Noor Mariesa [mailto:[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)]  
**Sent:** Friday, 19 January, 2018 4:24 PM  
**To:** Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>  
**Cc:** Tan, Lily (AIG) <[Lily.Tan@aig.com](mailto:Lily.Tan@aig.com)>; Fong, Andy-SY <[Andy-SY.Fong@aig.com](mailto:Andy-SY.Fong@aig.com)>; Kaur, Baljit <[Baljit.Kaur@aig.com](mailto:Baljit.Kaur@aig.com)>; Chin, Lee-Ying <[Lee-Ying.Chin@aig.com](mailto:Lee-Ying.Chin@aig.com)>; Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>; Md Ishak, Mohd Imran

<Imran.Ishak@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Supramaniam, Darshene  
<Darshene.Supramaniam@aig.com>

**Subject:** RE: Pre-Repair Inspection - Accident Involving SBS6324C & SLH4864M D.O.A: 29/12/2017

Your Reference : SBS6324C  
Our Reference : SLH4864M

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

<b>Name of Surveyor</b>	<b>Company Name</b>
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Best Regards,

**Mariesa Abu Kassim**

**AIG**

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)

Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel +6 03 2719 6000 | Ext 1012202 | Fax +6 03 2685 5898

[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com) | [www.aig.com](http://www.aig.com)

---

**From:** Sharifah Nusaybah Binte Syed Jamil Binshahab [mailto:sharifah@towertransit.sg]

**Sent:** Friday, January 19, 2018 3:23 PM

**To:** AIG SGP, Claims-Survey; Tan, Lily (AIG); Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Lim, Sheng Yang; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran

**Cc:** Kenny Tham; Subramanian Kasi; Wu Tzu Ying; Alvin Tan

**Subject:** Pre-Repair Inspection - Accident Involving SBS6324C & SLH4864M D.O.A: 29/12/2017

Dear Sir / Mdm,

**PRE-REPAIR INSPECTION**

**ACCIDENT INVOLVING SBS6324C & SLH4864M ON 29<sup>th</sup> DECEMBER 2017 AT JALAN JURONG KECHIL AT ABOUT 1700HRS**

We are instructed by Tower Transit Singapore Pte Ltd to notify you of a road accident on **29<sup>th</sup> December 2017** at about **1700hrs** along **Jalan Jurong Kechil** involving our bus, **SBS6324C** & your insured vehicle **SLH4864M**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair inspection of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Please contact us to arrange for an appointment to conduct the PRI.

**Tower Transit Singapore Pte Ltd**

**21 Bulim Drive**

**Bulim Bus Depot**

**Singapore 648170**

**Contact Person:** Ms Sharifah @ +65 9848 2243

Thank you.

**Sharifah Nusaybah (Ms)**

Claims Executive

**E:** [sharifah@towertransit.sg](mailto:sharifah@towertransit.sg) | **T:** +65 6817 1747 | **M:** +65 9848 2243



Tower Transit Singapore Pte Ltd | [www.towertransit.sg](http://www.towertransit.sg)  
Registered in Singapore, Registration Number 201419417K  
Post & Registered Office 21 Bulim Drive, Bulim Bus Depot, Singapore 648170

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## View Received Message

This mail is associated with :

**\*SB56324C (8725472209SG)**  
**[SLH4864M]**

TP  
TOWER TRANSIT SINGAPORE PTE LTD  
Dec 29 2017 5:00PM  
[Chong Kien Fah]  
Tower Transit Singapore Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 23/01/2018 13:20 PM.  
**To** LKK\_HQ  
**Subject** No OI GIA Report

Hi

Pls be advice that no OI GIA report received  
Pls find OI details below for your further actions

OI name : Chong Kien Fah

Address :

11 Hume Avenue  
#01-04  
598723 Singapore

Mobile No: 96706073

Thank you.

Regards,  
Darshene

### DOCUMENTS SUMMARY

There are no documents.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG18001255/us3

24<sup>th</sup> January 2018

**Chong Kien Fah**  
11 Hume Avenue  
#01-04  
598723 Singapore

Dear Sirs,

**ACCIDENT INVOLVING SLH 4864M AND SBS 6324C ON 29/12/2017 ALONG / AT JALAN JURONG KECHIL**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Thin Thin  
Claims  
Tel : 6841 2360  
Fax: 6741 4108  
Email : [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)

c.c. *Claims Manager*  
*AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

## Thin Thin (LKKAuto)

---

**From:** Kien Fah CHONG (CPF) <CHONG\_Kien\_Fah@cpf.gov.sg>  
**Sent:** Thursday, 22 November 2018 11:51 AM  
**To:** Thin Thin (LKKAuto)  
**Cc:** Vivian Lau (LKKAuto); Margaret CHONG (CPF)  
**Subject:** RE: ACCIDENT INVOLVING SLH 4864M & SBS 6324C ON 29/12/2017

Dear Ms Hliang

I am in shock and utterly surprised to receive your email of 21 November 2018.

I was not aware of the email dated 24 April 2018 giving me 10 days from the date of said email, to respond and resolve the matter. Since then, there was no follow up from you and 7 months later, this email with the same content claimed to have attempted to contact me several times via my HP, which I am not sure if you have called as there were no missed call registered in my HP.

I am doubtful of your professionalism and competency in your evaluation and assessment ability, to resolve such cases. My report states clearly that it was the bus that that hit the car's left side mirror and displaced it which I had easily adjust it back in place. It was not damaged or dented.

I would appreciate it if you could let me know the outcome of your complex and tedious investigations as highlighted below. In addition, what was the damages to the bus resulting the Third Party Claim, and action to be taken by me? I am not agreeable and am disputing the claim.

Thank you and regards.



**Chong Kien Fah**

Head (Jurong) • Service Centre Department • Central Provident Fund Board  
Tel: 6202 7001 • Fax: 6561 4102 • [www.cpf.gov.sg](http://www.cpf.gov.sg)

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**From:** Thin Thin (LKKAuto) <thinthin@lkkauto.com>  
**Sent:** Wednesday, 21 November 2018 5:29 PM  
**To:** Kien Fah CHONG (CPF) <CHONG\_Kien\_Fah@cpf.gov.sg>  
**Cc:** Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>  
**Subject:** RE: ACCIDENT INVOLVING SLH 4864M & SBS 6324C ON 29/12/2017

Dear Sir,

We refer to the below matter.

We have tried to contact you at 96706073 several times, but not available.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 5 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Thin Thin (LKKAuto)

**Sent:** Tuesday, 24 April 2018 6:56 PM

**To:** 'chong\_kien\_fah@cpf.gov.sg' <[chong\\_kien\\_fah@cpf.gov.sg](mailto:chong_kien_fah@cpf.gov.sg)>

**Cc:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Subject:** ACCIDENT INVOLVING SLH 4864M & SBS 6324C ON 29/12/2017



Auto  
Consultants  
Pte Ltd

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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG18002366/T1ua3

24 APRIL 2018

**CHONG KIEN FAH**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLH 4864M & SBS 6324C ON 29/12/2017**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

THIN THIN HLAING

Case Handler

DID: 6841 2360

FAX: 6741 4108

Email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Thursday, 22 August 2019 3:17 PM  
**To:** Kong Charmaine (VGS - SG/Singapore)  
**Cc:** Wong Meiy (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore)  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLU314S & SLW9176D ON 23.5.19 \*\*\* LKK REF: CC3/AIG19009234/Eea3

**Categories:** Processing

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair(w/GST)	\$ 5,552.40
2. Loss of Use (4 days x \$50)	\$ 200.00
3. LTA/GIA search fee	\$ 2.00
<b>TOTAL</b>	<b><u>\$ 5,754.40</u></b>

Kindly let us have your acceptance.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Kong Charmaine (VGS - SG/Singapore) <[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)>  
**Sent:** Friday, 2 August 2019 7:03 PM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Wong Meiy (VGS - SG/Singapore) <[meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)>; Cheong Pearlyn (VGS - SG/Singapore) <[Pearlyn.cheong@vw.com.sg](mailto:Pearlyn.cheong@vw.com.sg)>; Goh Edmund (VGS - SG/Singapore) <[edmund.goh@vw.com.sg](mailto:edmund.goh@vw.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLU314S & SLW9176D ON 23.5.19 \*\*\* LKK REF: CC3/AIG19009234/Eea3

Hi Asher,



# ACCIDENT REPAIR COST



## SECTION 5: REPAIRS TO BUS ADVERTISEMENT VINYL/PANELS (ADVERTISEMENT COST)

TOTAL ADVERTISEMENT REPAIR COST	-
---------------------------------	---

## SECTION 6: RECOVERY OF ACCIDENT BUS (TOWING COST)

TOTAL TOWING COST	-
-------------------	---

## SECTION 7: NUMBER OF DAYS UNDER ACCIDENT REPAIR (LOSS OF USE COST)

		Date In For Repairs	27/1/2017
		Date Out From Repairs	28/1/2017
BUS TYPE (SD / DD)	SD	Number of Days Under Repair	1
LOSS OF USE COST			\$300.00

SUMMARY	
SECTION NO.	COST
1	\$37.71
2	\$642.00
3	-
4	-
5	\$300.00
ACCIDENT REPAIR COST (1+2+3+4+5)	\$979.71

## Hsiao Tong (LKKAuto)

**From:** Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>  
**Sent:** Tuesday, 18 December 2018 2:47 PM  
**To:** Hsiao Tong (LKKAuto); Thin Thin (LKKAuto); Admin A; Admin-D (LKKAuto)  
**Cc:** Subramanian Kasi; Wu Tzu Ying; Katherine Tan  
**Subject:** LOD - Accident Involving SBS6324C & SLH4864M D.O.A: 29/12/2017 \*\*\* LKK REF - CC4/AIG18001255/T1ua3  
**Attachments:** GIA Report SBS6324C.pdf; GIA TP Search Fee SBS6324C.pdf; Repair Bill SBS6324C.pdf

WITHOUT PREJUDICE

Dear Sir/Mdm,

We understand that you are the insurer of vehicle no. SLH4864M which was involved in the above accident with our bus no. SBS6324C.

We are in the opinion that the accident was caused by the negligent driving of your insured driver. As a result of this accident, we have been put to loss and expense as follows:

Cost of Repair	: \$679.71	(inclusive of 7% gst)
Loss of Use x 1 Day	: \$300.00	(\$300 x 1 day)
GIA Search Fee	: \$2.00	(enclosed)
<b>Total</b>	<b>: \$981.71</b>	

We look forward to hearing from you early in order to resolve this matter amicably at minimum cost to you.

Thank you.

Sharifah Nusaybah (Ms)  
Senior Executive, Claims

Mobile +65 9848 2243  
Office +65 6817 1747  
Email [sharifah@towertransit.sg](mailto:sharifah@towertransit.sg)



Tower Transit Singapore Pte Ltd  
21 Bulim Drive, Bulim Bus Depot, Singapore 648170  
Registration number 201419417K  
[www.towertransit.sg](http://www.towertransit.sg)



**From:** Thin Thin (LKKAuto)  
**Sent:** Tuesday, 24 April 2018 6:56 PM  
**To:** 'chong\_kien\_fah@cpf.gov.sg' <chong\_kien\_fah@cpf.gov.sg>  
**Cc:** Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>  
**Subject:** ACCIDENT INVOLVING SLH 4864M & SBS 6324C ON 29/12/2017



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.: (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG18002366/T1ua3

24 APRIL 2018

**CHONG KIEN FAH**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLH 4864M & SBS 6324C ON 29/12/2017**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

**THIN THIN HLAING**  
Case Handler  
DID: 6841 2360  
FAX: 6741 4108  
Email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

**R E L E A S E**

Claim No: **8725472209SG**

Policy No: **2100489311**

I/We, **SBS 6324C - TOWER TRANSIT SINGAPORE PTE. LTD.**, hereby agree to accept the sum of (**SINGAPORE DOLLARS NINE HUNDRED THIRTY ONE AND CENTS SEVENTY ONE ONLY**) (**\$931.71**) to be paid to (**TOWER TRANSIT SINGAPORE PTE. LTD.**) in full and final settlement of all claims, costs and disbursement arising from personal injury or loss of or damage to property sustained by me/us as a result of an accident involving **SLH 4864M** on the **29 day of DEC 2017** along **JALAN JURONG KECHIL** and I/we agree that the said sum is paid with a denial of liability on the part of **AIG Asia Pacific Insurance Pte. Ltd.** being the insurer, insured and the driver of vehicle No **SLH 4864M** respectively, (or any other person or persons) in respect of said loss and for damage whether now or hereafter to become manifest, and is accepted by me/us to the intent that the said **AIG Asia Pacific Insurance Pte. Ltd.** and all other persons be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which I/we now or hereafter may have arising out of or connected with or traceable to the said accident. I/We further state that the foregoing release has been carefully read by me/us or has been read to me/us and I/we know the contents thereof and have signed the same as my/our own free and voluntary act and have not been influenced in making this settlement by any representation of the party or parties released. I/We also declare that I am/we are the person/persons entitled to receive the above compensation and hereby undertake to indemnify **AIG Asia Pacific Insurance Pte. Ltd.** against any claim made or which may be made in respect of this compensation.

**"This Release does not bind the insured and insured driver of AIG Asia Pacific Insurance Pte. Ltd. and is not to be construed as an admission of liability on their part and shall not be used as evidence in any claims, actions which may be lodged by them."**

Dated this \_\_\_\_\_ day of \_\_\_\_\_

**WITNESS**

Signature: \_\_\_\_\_

Name : **LYNN AHMAD**

Address : **c/o : 21 BULIM DRIVE**

**BULIM BUS DEPOT**

**SINGAPORE 648170**

**CLAIMANT**

Signature: \_\_\_\_\_

Name : **TOWER TRANSIT SINGAPORE PTE. LTD.**

Address : **21 BULIM DRIVE, BULIM BUS**

**DEPOT, SINGAPORE 648170**

NRIC No: **201419417K**



**Tower Transit Singapore Pte Ltd**

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Co. Registration No. / GST Registration No. 201419417K

Website: www.towertransit.sg Email: AP@towertransit.sg

**TAX INVOICE****Bill To:****AIG Asia Pacific Insurance Pte Ltd**78 Shenton Way #09-16  
Singapore 642653

GST Reg. No : 201419417K

Invoice No. : AIG-201908-01

Invoice Date : 29-Aug-2019

Terms : 28 days

Contract No. :-

Attention: Motor Claims Department

Item	DESCRIPTION	GROSS AMOUNT (S\$)	TAX RATE	TAX (S\$)	AMOUNT (S\$)
	Being cost recovery regarding accident involving SBS6324C and SLH4864M on 29th December 2017				
1	Cost of Repair	635.24	7%	44.47	679.71
2	Loss of Use (1 day x \$250/day)	250.00	0%	0.00	250.00
3	GI A Search fee	1.87	7%	0.13	2.00
<b>TOTAL</b>		<b>887.11</b>		<b>44.60</b>	<b>931.71</b>

Interest shall be levied from the due date of the invoice to the date payment is received. The interest rate shall be at 7.5% p.a. except when there is an agreement in which case the applicable late interest rate as per the agreement shall take precedence.

**For Bank Transfer:**

Bank Name: The Hongkong and Shanghai Banking Corporation Limited

Account Name: Tower Transit Singapore Pte Ltd

Bank Code: 7232

Branch Code: 052 Collyer Quay Branch

Account No.: 052-394822-001

SWIFT Code: HSBCSGSG

**Authorised Signature**  
Name: Subramanian Kasi  
Title: Finance Director



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-18-010453  
Date of Request: 19/01/2018

Your Ref No: Online Purchase

Tower Transit Singapore Pte Ltd  
21 Bulim Drive  
Bulim Bus Depot  
Singapore 648170

Dear Sir/Madam,

Enquiry Date: 19/01/2018  
Enquiry By: Sharifah Nusaybah Binte Syed Jamil Binshahab  
TP Vehicle No.: SLH4864M  
Accident Date: 29/12/2017

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLH4864M	AIG Asia Pacific Insurance Pte. Ltd.	07/11/2017-06/11/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-010453

Date of Request: 19/01/2018

Your Ref No: Online Purchase

Tower Transit Singapore Pte Ltd  
21 Bulim Drive  
Bulim Bus Depot  
Singapore 648170

Dear Sir/Madam,

Enquiry Date 19/01/2018

Enquiry By Sharifah Nusaybah Binte Syed Jamil Binshahab

TP Vehicle No. SLH4864M

Accident Date 29/12/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

GIRO  Cash  Cheque

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 Jan 2018 <a href="#">Edit Reg</a>		19 Jan 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$635.25</b> <a href="#">Edit Estimates</a>	<b>S\$635.25</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>Chong Kien Fah</b> , ID: S0144259G								
Main Claimant:	<b>TOWER TRANSIT SINGAPORE PTE LTD</b> , Co. Reg. No.: 201419417K								
Vehicle Reg. No.:	<b>SBS6324C</b>	Date of Loss:	29/12/2017 17:00 - :59 [61 Months and 27 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 8725472209SG</b>	Policy/Cover Note No.:	2100489311 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SLH4864M</b>	Policy No. (Claimant):	D-17089154MFBP						
		Excess:							
Repairer:	<b>Tower Transit Singapore Pte Ltd (HQ)</b> 21 Bulim Drive, Bulim Bus Depot, 648170 Jurong West - Tel: 81688950								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Chan, Kian-Meng</b> ] Kianmeng.Chan1@aig.com								
Claimant's Insurer:	<b>MS First Capital Insurance Ltd (HQ)</b> - Tel: 62222311								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... [Final Rpt due 31/01/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>• AIG_SG (23/01/2018): <b>No OI GIA Report</b></li> <li>• AIG_SG (23/01/2018): <b>No OI GIA Report</b></li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>	<b>Subject</b>	<b>Handler</b>	<b>Assigned By</b>	<b>Completed On</b>	<b>Created On</b>	<b>Done?</b>
No results.									

## Claim Documents

\*SBS6324C (8725472209SG)  
[SLH4864M]

TP

**TOWER TRANSIT SINGAPORE PTE LTD**

Dec 29 2017 5:00PM

[Chong Kien Fah]

**Tower Transit Singapore Pte Ltd**

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a>			<b>View</b> <a href="#">View in Browser</a> <input type="button" value="v"/>
<b>Letters/Correspondences</b>			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	<b>Thumbnail</b> <b>Print</b>
1	(Draft)	Third Party Express Settlement – Payment Breakdown	<input checked="" type="checkbox"/> Edit
<b>Assessment Reports</b>			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	<b>Thumbnail</b> <b>Print</b>
1	30/01/18 10:22	<b>Accident Statement</b> <small>From: SC - Reg. No: SLH4864M, Claimant: CHONG KIEN FAH</small>	<input checked="" type="checkbox"/> Load HTM
<b>Photos/Images</b>			3 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	<b>Thumbnail</b> <b>Print</b>
1	29/03/19 15:52	General View	<input checked="" type="checkbox"/> Load JPG <input checked="" type="checkbox"/>
2	29/03/19 15:52	General View	<input checked="" type="checkbox"/> Load JPG <input checked="" type="checkbox"/>
3	29/03/19 15:52	General View	<input checked="" type="checkbox"/> Load JPG <input checked="" type="checkbox"/>
4	29/03/19 15:52	General View	<input checked="" type="checkbox"/> Load JPG <input checked="" type="checkbox"/>
5	29/03/19 15:52	General View	<input checked="" type="checkbox"/> Load JPG <input checked="" type="checkbox"/>
6	29/03/19 15:52	General View	<input checked="" type="checkbox"/> Load JPG <input checked="" type="checkbox"/>
7	29/03/19 15:52	General View	<input checked="" type="checkbox"/> Load JPG <input checked="" type="checkbox"/>
8	29/03/19 15:52	General View	<input checked="" type="checkbox"/> Load JPG <input checked="" type="checkbox"/>
9	29/03/19 15:52	General View	<input checked="" type="checkbox"/> Load JPG <input checked="" type="checkbox"/>
10	29/03/19 15:52	General View	<input checked="" type="checkbox"/> Load JPG <input checked="" type="checkbox"/>
11	29/03/19 15:52	General View	<input checked="" type="checkbox"/> Load JPG <input checked="" type="checkbox"/>
12	29/03/19 15:52	General View	<input checked="" type="checkbox"/> Load JPG <input checked="" type="checkbox"/>
13	29/03/19 15:52	Odometer Reading	<input checked="" type="checkbox"/> Load JPG <input checked="" type="checkbox"/>
14	29/03/19 15:52	Chassis Number	<input checked="" type="checkbox"/> Load JPG <input checked="" type="checkbox"/>
15	29/03/19 15:52	Reinspection Photo	<input checked="" type="checkbox"/> Load JPG <input checked="" type="checkbox"/>
16	29/03/19 15:52	Reinspection Photo	<input checked="" type="checkbox"/> Load JPG <input checked="" type="checkbox"/>
17	29/03/19 15:52	Reinspection Photo	<input checked="" type="checkbox"/> Load JPG <input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	<b>Thumbnail</b> <b>Print</b>
1	22/01/18 14:40	EMAIL FROM WORKSHOP DD 19.01.2018	<input checked="" type="checkbox"/> Load PDF
2	22/01/18 14:40	EMAIL FROM AIG DD 19.01.2018	<input checked="" type="checkbox"/> Load PDF
3	22/01/18 14:40	TP GIA REPORT	<input checked="" type="checkbox"/> Load PDF
4	22/01/18 14:40	GIA SEARCH	<input checked="" type="checkbox"/> Load PDF
5	24/01/18 11:37	SLH 4864M - NON REPORTING LETTER	<input checked="" type="checkbox"/> Load PDF
6	14/08/18 15:02	Email from OI	<input checked="" type="checkbox"/> Load PDF
7	14/08/18 15:02	accident photo from OI	<input checked="" type="checkbox"/> Load JPG <input checked="" type="checkbox"/>
8	23/11/18 16:50	Accident scene photo from OI	<input checked="" type="checkbox"/> Load JPG <input checked="" type="checkbox"/>
9	23/11/18 16:50	Email from OI	<input checked="" type="checkbox"/> Load PDF
10	28/08/19 12:01	LETTER TO OI	<input checked="" type="checkbox"/> Load PDF
11	18/09/19 09:16	WORKSHOP INVOICE	<input checked="" type="checkbox"/> Load PDF
12	18/09/19 09:16	Release Voucher	<input checked="" type="checkbox"/> Load PDF
13	18/09/19 09:16	GIA SEARCH	<input checked="" type="checkbox"/> Load PDF
14	18/09/19 09:16	LOD	<input checked="" type="checkbox"/> Load PDF

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<input type="button" value="Reset"/>   <input type="button" value="Save"/>   <input type="button" value="Print"/>
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There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:**  Handling Insurer  
Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

Vehicle No:	SLH4864M (Insd veh)	Model:	MERCEDES-BENZ CITARO O530 6.4 D (A)
	SBS6324C (TP veh)		
Date of Accident:	29/12/2017		

Global Sum Settlement	:	[ ] Yes	[ X ] No	
Repair Estimate	:			\$ 808.12
Final Repair Cost	:			\$ 679.71
Loss of Use	:			\$ 250.00      1.00 days at \$250.00 per day
Rental (if any)	:			\$ 0.00      days
LTA / GIA Search Fee	:			\$ 2.00
Others:	:			\$ 0.00
	:			\$
Final Settlement Sum	:			\$ 931.71

**Is Third Party Workshop GIA Registered?**    [ ] YES    [ X ] NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**      Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

**B) For GIA Registered Workshop:**      BOLA Applicable: Yes/ No    BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%)      Assessed Liability (\*): \_\_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Tower Transit Singapore Pte Ltd	:	\$ 931.71
2)		:	\$
3)		:	\$

\_\_\_\_\_  
JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

\_\_\_\_\_  
18 Sep  
2019

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;  
Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18001255/T1EA3Q2

Date: 18/09/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100489311  
**Claimant**  
**Vehicle No :** SBS6324C **Insured Vehicle No :** SLH4864M  
Date of Loss: 29/12/2017 Nature of Claim: TP Claim No: 8725472209SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SBS6324C**  
Make & Model: MERCEDES-BENZ CITARO O530, 6.4 D (A) Engine No: 90292600943308  
Reg. Date: 02/11/2012 (Man. Year: 2012) Chassis No: WEB62808323123804  
Colour: Green Odometer: 307663 km  
Engine Capacity: 6374 cc  
Market Value/New Car Price: N/A  
Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5 Rear Tyre Size: 275/70 R22.5 (D)  
Front Left Side: Michelin 8 mm Rear Left Side: Michelin 8/8 mm  
Front Right Side: Michelin 8 mm Rear Right Side: Michelin 8/8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	35.25	35.25	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	720.00	600.00	120.00	16.67
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>755.25</b>	<b>635.25</b>	<b>120.00</b>	<b>15.89</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>52.87</b>	<b>44.47</b>	<b>8.40</b>	<b>15.89</b>
<b>Nett Amount (S\$)</b>	<b>808.12</b>	<b>679.72</b>	<b>128.40</b>	<b>15.89</b>
<b>+ Loss of Use (1.0 x S\$250.00/day) (S\$)</b>		250.00		
<b>+ Doc/Search Fee (S\$)</b>		2.00		
<b>Nett Liability (S\$)</b>		<b>931.72</b>		

## INSPECTION

Date of Assignment: 19/01/2018  
Date Inspected: 26/01/2018 Inspected At: Tower Transit Singapore Pte Ltd (HQ)  
21 Bulim Drive, Bulim Bus Depot  
Singapore 648170  
Estimated Period of Repair: 1.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BLINKER RH	Cracked	35.25 F	*35.25 F
					<b>Total Parts (\$\$)</b>	<b>35.25</b>

F=Franchise part.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPLACE /REPAIR THE DAMAGED PARTS (INCLUDING SPRAY PAINTING)	New	720.00	600.00
			<hr/>	
			<b>Gross Labour Cost (S\$)</b>	<b>720.00</b>
			<hr/>	<b>600.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >