

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	29/01/2018 13:12
Date Of Accident	29/12/2017 17:00
Exact Location Of Accident	JALAN JURONG KECHIL
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLH4864M
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Insured/Policyholder

Name Of Registered Owner	CHONG KIEN FAH
NRIC No	S0144259G
Email Address	CHONG_KIEN_FAH@CPF.GOV.SG
Mobile Phone No	(LOCAL) +65-96706073
Alternative Phone No	Office-62027001

Vehicle Particulars

Manufacturer	MITSUBISHI
Model	ASX-2.0 (A)
Exact Purpose for which vehicle was being used at time of accident	PERSONAL
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100489311
Cover Note Number	

Driver

Name of Driver	CHONG KIEN FAH
NRIC No	S0144259G
Date Of Birth	31/08/1952
Occupation	INDOOR
Date Of Driving Pass	09/02/1971
Driving Experience	46 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96706073
Fax Number	
Contact Number	OFFICE-62027001
E-Mail Address	CHONG_KIEN_FAH@CPF.GOV.SG

Address	BLK 11 HUME AVE #01-04
Postcode	598723
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHMENT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SBS6324C
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	BUS
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

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8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time: 28/1/18

Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

1) Number of Passengers in Vehicle A (Including driver)? _____

Passenger 1

Name : _____
Gender : M / F

Passenger 2

Name : _____
Gender : M / F

Passenger 3

Name : _____
Gender : M / F

Passenger 4

Name : _____
Gender : M / F

Passenger 5

Name : _____
Gender : M / F

Passenger 6

Name : _____
Gender : M / F

Passenger 7

Name : _____
Gender : M / F

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Kien Fah CHONG (CPF)

From: Kien Fah CHONG (CPF)
Sent: Monday, 29 January, 2018 7:12 AM
To: 'thin@nikkeauto.com'
Subject: FW: Feedback
Attachments: IMG_2548.jpg

Hi Thin thin

I received your letter on Saturday 27 Jan 2018 and could not reach you via phone. I do not understand how this third party claim against me as it was the Tower Transit bus which hit my left side mirror and in the process displaced it backward with slight scratches on it. Please see photo attached. If this is the process for third party claims, we would be entertaining such claims as motorcyclists who attempted to negotiate between cars at times displaced our side mirror. Please see my feedback to Tower Transit below. As advised, I will proceed to lodge my GIA report today. Tks.



Chong Kien Fah
Head (Jurong) - Service Centre Department - Central Provident Fund Board
Tel: 6202 7001 - Fax: 6561 4102 - www.cpf.gov.sg

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From: Tower Transit Singapore [mailto:feedback@towertransit.desk-mail.com]
Sent: Saturday, 30 December, 2017 9:26 AM
To: Kien Fah CHONG (CPF) <CHONG_Kien_Fah@cpf.gov.sg>
Subject: Re: Feedback

Type your response ABOVE THIS LINE to reply

Chong Kien Fah
Subject: Feedback - H0688 - BC hit CM left side mirror (No damages)

DEC 30, 2017 | 09:25AM SGT

Customer Experience Officer replied:

Dear Choong Kien Fah,

Thank you for connecting with us.

We have transpired this matter to the relevant department for them to conduct the necessary actions.

Rest assured that we take all feedback importantly as we believe these are grounds for us to improve and address matters accordingly.

Once again, we sincerely apologize for the truly unpleasant experience you've encountered yesterday, 29 December 2017 and hope that this will not recur.

Your travelling experience matters to us and we'll strive to serve you better in future.

Thank you for the opportunity to improve.

Have a good day ahead and Happy New Year!

Regards,
Juliana Dem

Your friendly Customer Experience Officer

Our passengers are extremely important to us; our offices too. While we work hard to serve you, we appeal for your patience and graciousness.

DEC 30, 2017 | 09:15AM SGT

Original message

Choong wrote:

[Tel: (Home / Mobile)] 96706073

[Ezlink Card Number] N/A

[Feedback Details] On Friday, 29 December 2017 at around 5 pm I was travelling along Toh Yi Road towards Upper Bukit Timah Road. As there was a road work ahead, I signaled to filter to my left to cross the traffic light. SBB 6324C instead of slowing down to let me filter speeded and in the process hit my left side mirror. When I confronted him, he simply sat at the driver seat and gave me a cheeky smile. I realised there was no point talking to him. Thus, I proceeded to examine the damage. Fortunately, the mirror casing was dislodged and displaced. There was only a little scratches when I was able to

adjust to its original position. This is just a feedback for your record. Thank you.
[Incident Date] 12/30/2017
[Incident Time] 17:00
[Bus Service No.] 66
[Location] Toh Yi Road
[Staff Name]
[Vehicle Registration No.] SBS 6324 C

This message was sent to chang_kim_bih@cpf.gov.sg in reference to Case #: 19056.

Driving License

