

Thin Thin (LKKAuto)

From: Kien Fah CHONG (CPF) <CHONG_Kien_Fah@cpf.gov.sg>
Sent: Thursday, 22 November 2018 11:51 AM
To: Thin Thin (LKKAuto)
Cc: Vivian Lau (LKKAuto); Margaret CHONG (CPF)
Subject: RE: ACCIDENT INVOLVING SLH 4864M & SBS 6324C ON 29/12/2017

Dear Ms Hliang

I am in shock and utterly surprised to receive your email of 21 November 2018.

I was not aware of the email dated 24 April 2018 giving me 10 days from the date of said email, to respond and resolve the matter. Since then, there was no follow up from you and 7 months later, this email with the same content claimed to have attempted to contact me several times via my HP, which I am not sure if you have called as there were no missed call registered in my HP.

I am doubtful of your professionalism and competency in your evaluation and assessment ability, to resolve such cases. My report states clearly that it was the bus that that hit the car's left side mirror and displaced it which I had easily adjust it back in place. It was not damaged or dented.

I would appreciate it if you could let me know the outcome of your complex and tedious investigations as highlighted below. In addition, what was the damages to the bus resulting the Third Party Claim, and action to be taken by me? I am not agreeable and am disputing the claim.

Thank you and regards.



Chong Kien Fah

Head (Jurong) · Service Centre Department · Central Provident Fund Board

Tel: 6202 7001 · Fax: 6561 4102 · www.cpf.gov.sg

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From: Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Sent: Wednesday, 21 November 2018 5:29 PM
To: Kien Fah CHONG (CPF) <CHONG_Kien_Fah@cpf.gov.sg>
Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SLH 4864M & SBS 6324C ON 29/12/2017

Dear Sir,

We refer to the below matter.

We have tried to contact you at 96706073 several times, but not available.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 5 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAuto)

Sent: Tuesday, 24 April 2018 6:56 PM

To: 'chong_kien_fah@cpf.gov.sg' <chong_kien_fah@cpf.gov.sg>

Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: ACCIDENT INVOLVING SLH 4864M & SBS 6324C ON 29/12/2017



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG18002366/T1ua3

24 APRIL 2018

CHONG KIEN FAH

Dear Sir/Madam,

ACCIDENT INVOLVING SLH 4864M & SBS 6324C ON 29/12/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

THIN THIN HLAING
Case Handler
DID: 6841 2360
FAX: 6741 4108
Email: thinthin@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*