

INS. CASE OWNER:

CC 4 / III1800

1228

R. ea3

LKK:
IDAC:

Surveyor:

A. Arne

DOI:

ASSIGNMENT

23/1/18

Date / Time:

19-1-18

Registered in Merimen:

19-1-18

Pre-assign / CCU / FTE

SHD 4524M

m 178010535



Insured Vehicle No.:

C1PL

Claim No.:

MCOM0076

Name of Insured:

Policy No.:

H. Sonate

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

Place of Accident:

SUP ROAD OF MCOU

Is driver the owner?

(YES / NO)

Nature of Accident:

Highway > K9

If NO, Driver Name / Age:

GARY JUNE WEL WILLE

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

SJA 5422J



INSRS:

WSP:

Tel:

Liability:

RMKS:

Ethox.
C.D.B.

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

23/1
Arne

SJA 5422J - X.

SHD 4524M - 06/11/17 20:27:20/kj03, 06/1/18

26/1/18

SEEK MANDATE FOR LIABILITY.

29/1/18

EMAIL WSP LIABILITY CLEAR.

19/4/18

FILE PASS TYPIST TO PREPARE REPORT.

RECEIVED 24 MAY 2018

RECEIVED 20 APR 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

-

Sent By:

-

FINALIZATION

Date/Time: 15/3/18

Confirm with: CHEN SIN

Confirm by: MRB

Repair Cost:

45

SS 4,250.00

(5

days) Reduction:

48

%

Email

Call

FINAL SETTLEMENT

Date/Time: 3/5/18

Confirm with: ARNE

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

21

If NO or B 28, Ass. Lia:

Repair Cost:

W/657

SS 4,541.50

0.10 REAR EXCEED TP

Loss of Rental (LOR):

SS -

(

days)

Loss of Use (LOU):

SS 260.00

(5

60

x

6

days)

Loss of Income (LOI):

SS -

(\$

x

days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS -

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

Total:

SS 4,901.50

Global Sum SS:

FINAL PAYMENT

Date/Time: 10/5/18

Confirm with: ARNE

Email

Call

Payee 1:

SS 4,901.50

Name 1:

ETHOX PROTECT PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

9350

COPY SENT
24/5/18

Signature: *Kabon*

REF: III

1228/14263 - (2)

3200c

106 XP/RY: 2022/06C

ASSIGNMENT

From: _____ Date: **23/01/18**

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: **SJA 5422J**

at Workshop in: **Ethoz**

of: **30, Bkt Bantok Crescent**

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record) **Mr. Sim**

Make of Veh: **After 10 am**

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Ball or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR / Seat: _____ Consistent? : Yes or No

Est. Repairs: **5** days Res: Yes or No

Lump Sum: **30** % 3 Val: Yes or No

CA / REV / REP. / 24 HRS **wp**

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: **SJA 5422J** Page: **2007** **06C**

Type: ☒ M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: **Suzuki smrt 1.6 AT** cc: **1586**

Colour: **yellow** A/C: ☐ Insured / Std / NI / NA

So. Reading: **184117** T. Radio: ☐ Insured / Std / NI / NA

Eng No: _____

C No: **JSAE ZC 31500200765**

Gen. Cond: Good / ☒ Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or

Brake: ☒ In order / Jammed / Leaked / Burnt or

Mod: **Nil** / ☒ S/Rim / STD A/Rim or

Tyre Size: F: **205/45ZR16** R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ PIR / SUMI / TOYO / YOKO or

Front	Rear
R/Bal: 5 mm	R/Bal: 5 mm
L/Bal: 5 mm	L/Bal: 5 mm
D.O.A: 17/01/18	D.O.A: 23/01/18

Survey held at: **Ethoz**

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or **REAR N/S**

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time	Action / Instruction
-------------	----------------------

45: +4,250 (RES: +3,881.20 48%)

Date/Time File Pass to: ☐ Prel. Report

Date/Time File Return to: ☐ Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ Site Insp: \$ ☐ Inter. Insp: \$ ☐ Tech. Insp: \$ ☐ P/A Insp: \$

Report Format: _____

Lump Sum / I.B. : _____

Survey Fee: _____

Transporter: _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

INDIA INTERNATIONAL INSURANCE PL

Ref : CC4/III18001228/ea3

64 CECIL STREET
#05-02 IOB BUILDING SINGAPORE 049711

Date : 19-01-2018



Code : III2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHD 4524M	Veh. Inspected	SJA 5422J
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	19/01/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--	--

5. General Information

Accident Date	17/01/2018	Inspection Date	
Survey held at	ETHOZ GROUP LTD 30 BUKIT BATOK CRESCENT SINGAPORE 658075		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

PLEASE ARRANGE TO SURVEY
VEHICLE AT 30 BUKIT BATOK
CRESCENT (S 658075)

Lee Chen Sin
CLAIM DEPARTMENT
DID : 66547520
FAX :

Date : 19/01/2018

To : **INDIA INTERNATIONAL INSURANCE PTE LTD**
ESTIMATION

Attn : **Motor Claim Department** FAX :

Owner : YEO KIM CHONG
: AXA INSURANCE PTE LTD

Certificate No : GA301254/1 Accident Date : 17/01/2018
Vehicle No : SJA-5422-J Make & Model : SUZUKI SWIFT 1.6 SPORT (A)

ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
<u>List Item</u>			
1	TAILGATE	1,210.40	PA ✓
1	REAR WINDSCREEN MOULDING	86.20	neu ✓
1	TAILGATE EMBLEM CENTRE	75.60	neu ✓
1	TAILGATE EMBLEM "SWIFT"	65.70	neu ✓
1	TAILGATE EMBLEM "SPORT"	95.60	neu ✓
1	TAILGATE LOCK	242.70	X SW
1	TAILGATE RUBBER	173.60	neu ✓
1	TAIL LAMP LH	386.40	X } SW
1	TAIL LAMP RH	386.40	X }

Date : 19/01/2018

To : **INDIA INTERNATIONAL INSURANCE PTE LTD**
ESTIMATION

Attn : **Motor Claim Department**

FAX :

Owner : YEO KIM CHONG

: AXA INSURANCE PTE LTD

Certificate No : GA301254/1

Accident Date : 17/01/2018

Vehicle No : SJA-5422-J

Make & Model : SUZUKI SWIFT 1.6 SPORT (A)

ESTIMATED REPAIR COST DETAILS

Excess : 0.00

Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
1	REAR BUMPER	685.70	DE - ✓
10	REAR BUMPER CLIPS	40.00	neu - ✓
1	REAR BUMPER SIDE RETAINER LH	65.50	neu - ✓
1	REAR BUMPER SIDE RETAINER RH	65.50	X neu
1	REAR BUMPER INNER BRACKET LH	41.10	neu - ✓
1	REAR BUMPER INNER BRACKET RH	41.10	X neu
1	REAR BUMPER LOWER GARNISH	427.60	DE - ✓
1	REAR BUMPER TOWING COVER	45.90	neu - ✓
1	REAR BUMPER REFLECTOR LH	242.30	? / CA ✓
1	REAR BUMPER REFLECTOR RH	242.30	X neu

Date : 19/01/2018

To : INDIA INTERNATIONAL INSURANCE PTE LTD
ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : YEO KIM CHONG
AXA INSURANCE PTE LTD

Certificate No : GA301254/1

Accident Date : 17/01/2018

Vehicle No : SJA-5422-J

Make & Model : SUZUKI SWIFT 1.6 SPORT (A)

ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
1	REAR EXHAUST CHROME TIP LH	173.40	X
1	REAR EXHAUST CHROME TIP RH	173.40	X } mr
1	REAR EXHAUST BOX	581.70	X
1	REAR END PANEL	681.30	BS ✓
1	REAR END PANEL TOP GARNISH	242.60	7.104 ✓
	Sub Total	6472.00	
	Discount 15% On Parts	(970.80)	
	Special Nett Item		
1	REAR NUMBER PLATE	35.00	ms ✓
1	WINDSCREEN SEALANT	60.00	ne ✓
		40	

Date : 19/01/2018

To : INDIA INTERNATIONAL INSURANCE PTE LTD
ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : YEO KIM CHONG

: AXA INSURANCE PTE LTD

Certificate No : GA301254/1

Accident Date : 17/01/2018

Vehicle No : SJA-5422-J

Make & Model : SUZUKI SWIFT 1.6 SPORT (A)

ESTIMATED REPAIR COST DETAILS

Excess : 0.00

Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
1	END PANEL SEALANT	30 50.00	30 50.00 ✓
1	REVERSE SENSOR	200.00	200.00 ✓
	Sub Total	345.00	
<u>Labour & Misc</u>			
	LABOUR TO CARRY OUT REAR REPAIR	900.00	600 ✓
	TO CHECK AND RECONNECT ALL NECESSARY WIRINGS	35.00	30 ✓
	TO SPRAY PAINTING ON REAR AFFECTED AREA	900.00	600 ✓
	SPRAY RUST PROOF ON AFFECTED AREA	60.00	40 ✓
	TO REMOVE & INSTALL ALL TAILGATE FITTING	100.00	60 ✓

Date : 19/01/2018

To : INDIA INTERNATIONAL INSURANCE PTE LTD
ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : YEO KIM CHONG

: AXA INSURANCE PTE LTD

Certificate No : GA301254/1

Accident Date : 17/01/2018

Vehicle No : SJA-5422-J

Make & Model : SUZUKI SWIFT 1.6 SPORT (A)

ESTIMATED REPAIR COST DETAILS

Excess : 0.00

Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
	TO REMOVE & INSTALL REAR WINDSCREEN GLASS	150.00	120 ✓
	TO DETACH & RENEW REVERSE SENSOR	60.00	80 ✓
	TO REMOVE & RENEW REAR EXHAUST TO ASSIST REPAIR	80.00	X
	Sub Total	2285.00	
<div style="border: 1px solid blue; padding: 5px;"> <p><u>LKK Auto Consultants</u> hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company <p>Acknowledged by Repairer Signature: Date:</p> </div>		8,131.20	

Remarks:

5 days - Lurpman

SUB TOTAL

GST 7.0 % 569.18

TOTAL 8,700.38

Surveyor's name: Rasul - Hp 90010068

Principal's name: YEO KIM CHONG

Survey Date & Time: 23/01/18 @ 1520

Resurvey after repair

PAGE : 5

Date : 08/02/2018

To : INDIA INTERNATIONAL INSURANCE PTE LTD

Attn : Motor Claim Department

FAX :

Owner : YEO KIM CHONG

Insured By : AXA INSURANCE PTE LTD

Certificate No : GA301254/1

Accident Date : 17/01/2018

Vehicle No : SJA-5422-J

Make & Model : SUZUKI SWIFT 1.6 SPORT (A)

FINAL ESTIMATED REPAIR COST DETAILS Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR AMT (\$)
<u>List Item</u>			
1	TAILGATE	1210.40	1210.40
1	REAR WINDSCREEN MOULDING	86.20	86.20
1	TAILGATE EMBLEM CENTRE	75.60	75.60
1	TAILGATE EMBLEM "SWIFT"	65.70	65.70
1	TAILGATE EMBLEM "SPORT"	95.60	95.60
1	TAILGATE LOCK	242.70	0.00
1	TAILGATE RUBBER	173.60	173.60
1	TAIL LAMP LH	386.40	0.00
1	TAIL LAMP RH	386.40	0.00
1	REAR BUMPER	685.70	685.70
10	REAR BUMPER CLIPS	40.00	40.00
1	REAR BUMPER SIDE RETAINER LH	65.50	65.50
1	REAR BUMPER SIDE RETAINER RH	65.50	0.00
1	REAR BUMPER INNER BRACKET LH	41.10	41.10

PAGE: 1

Date : 08/02/2018

To : INDIA INTERNATIONAL INSURANCE PTE LTD

Attn : Motor Claim Department

FAX :

Owner : YEO KIM CHONG

Insured By : AXA INSURANCE PTE LTD

Certificate No : GA301254/1

Accident Date : 17/01/2018

Vehicle No : SJA-5422-J

Make & Model : SUZUKI SWIFT 1.6 SPORT (A)

FINAL ESTIMATED REPAIR COST DETAILS Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR AMT (\$)
1	REAR BUMPER INNER BRACKET RH	41.10	0.00
1	REAR BUMPER LOWER GARNISH	427.60	427.60
1	REAR BUMPER TOWING COVER	45.90	45.90
1	REAR BUMPER REFLECTOR LH - <i>CHECK ITEM</i>	242.30	242.30
1	REAR BUMPER REFLECTOR RH	242.30	0.00
1	REAR EXHAUST CHROME TIP LH	173.40	0.00
1	REAR EXHAUST CHROME TIP RH	173.40	0.00
1	REAR EXHAUST BOX	581.70	0.00
1	REAR END PANEL	681.30	681.30
1	REAR END PANEL TOP GARNISH - <i>CHECK ITEM</i>	242.60	242.60
Sub Total		6472.00	4179.10
Discount 15% On Parts		(0.00)	(626.87)
Special Nett Item			
1	REAR NUMBER PLATE	35.00	35.00

Date : 08/02/2018
To : INDIA INTERNATIONAL INSURANCE PTE LTD

Attn : Motor Claim Department FAX :

Owner : YEO KIM CHONG
Insured By : AXA INSURANCE PTE LTD
Certificate No : GA301254/1 Accident Date : 17/01/2018
Vehicle No : SJA-5422-J Make & Model : SUZUKI SWIFT 1.6 SPORT (A)

FINAL ESTIMATED REPAIR COST DETAILS Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR AMT (\$)
1	WINDSCREEN SEALANT	60.00	40.00
1	END PANEL SEALANT	50.00	30.00
1	REVERSE SENSOR	200.00	200.00
	Sub Total	345.00	305.00
<u>Labour & Misc</u>			
	LABOUR TO CARRY OUT REAR REPAIR	900.00	600.00
	TO CHECK AND RECONNECT ALL NECESSARY WIRINGS	35.00	30.00
	TO SPRAY PAINTING ON REAR AFFECTED AREA	900.00	600.00
	SPRAY RUST PROOF ON AFFECTED AREA	60.00	40.00
	TO REMOVE & INSTALL ALL TAILGATE FITTING	100.00	60.00
	TO REMOVE & INSTALL REAR	150.00	120.00

PAGE : 3

Date : 08/02/2018
To : INDIA INTERNATIONAL INSURANCE PTE LTD

Attn : Motor Claim Department FAX :

Owner : YEO KIM CHONG
Insured By : AXA INSURANCE PTE LTD
Certificate No : GA301254/1 Accident Date : 17/01/2018
Vehicle No : SJA-5422-J Make & Model : SUZUKI SWIFT 1.6 SPORT (A)

FINAL ESTIMATED REPAIR COST DETAILS Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR AMT (\$)
	WINDSCREEN GLASS		
	TO DETACH & RENEW REVERSE SENSOR	60.00	40.00
	TO REMOVE & RENEW REAR EXHAUST	80.00	0.00
	TO ASSIST REPAIR		
	Sub Total	2285.00	1490.00

Sub Total	8,131.20	5,347.24
GST 7.0 %	569.18	374.31
Total	8,700.38	5,721.54

CCR: \$4,250.00 (1/5 REPAIR)
5 DAYS REPAIR

Surveyor Name : RASUL - LKK

Date & Time : 23/01/2018 3:20:00 PM

Lee Chen Sin

CLAIM DEPARTMENT

DID : 66547520

FAX :

PAID - \$4,179.10 - 15 %
- \$3,552.23
SN - \$305.00
LABOUR - \$1,490.00
\$5,347.23
- 20 % (1/5 REPAIR)
\$4,277.78

PAGE: 4

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Monday, 29 January 2018 8:38 AM
To: Jackson Teo Ban Chye
Cc: Lee Chen Sin; Vic (LKKAuto); Admin A
Subject: RE: SURVEY VEHICLE NO : SJA5422J (TP)(INDIA) *** LKK REF: CC4/III18001228/ea3

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jackson Teo Ban Chye [mailto:jackson.teo@ethozgroup.com]

Sent: Saturday, 27 January 2018 11:42 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Lee Chen Sin <ChenSin.Lee@ethozgroup.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY VEHICLE NO : SJA5422J (TP)(INDIA) *** LKK REF: CC4/III18001228/ea3

Hi Asher,

We are still pending for your liability result.

Appreciate if you can revert the soonest.

Thank You.

Warmest regards,

Jackson Teo
Motor Claims Dept



ETHOZ GROUP LTD

30 BUKIT BATOK CRESCENT SINGAPORE 658075

HP: 97454828 | DID: 66547515 | FAX: 66547543

Website: www.ethozgroup.com



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, January 25, 2018 9:32 AM

To: Jackson Teo Ban Chye <jackson.teo@ethozgroup.com>

Cc: Lee Chen Sin <ChenSin.Lee@ethozgroup.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY VEHICLE NO : SJA5422J (TP)(INDIA) *** LKK REF: CC4/III18001228/ea3

Dear Jackson,

We refer to the below email.

Our respective case handler, Asher will look into the matter and revert to you in due course.

Dear Asher,

For your information and necessary action please.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mekavathanan Sarangapani

Sent: Thursday, 25 January 2018 8:59:11 AM (UTC+08:00) Kuala Lumpur, Singapore

To: 'Jackson Teo Ban Chye'; Motor Claim - III; Lee Chen Sin; SUR; Admin-D (LKKAuto)

Cc: Natalie Lee

Subject: RE: SURVEY VEHICLE NO : SJA5422J (TP)(INDIA)

Please check with our appointed panel surveyors

Best Regards,

Mekavathanan

HOD

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6105 Fax: 6224 4174



From: Jackson Teo Ban Chye [mailto:jackson.teo@ethozgroup.com]

Sent: Thursday, January 25, 2018 8:48 AM

To: Motor Claim - III <motorclaim@iii.com.sg>; Lee Chen Sin <ChenSin.Lee@ethozgroup.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: Natalie Lee <natalie@iii.com.sg>

Subject: RE: SURVEY VEHICLE NO : SJA5422J (TP)(INDIA)

Hi Gabriel,

May I know the liability outcome, appreciate if can revert the soonest as my client is chasing for repair.

Thank You.

Warmest regards,

Jackson Teo

Motor Claims Dept



ETHOZ GROUP LTD

30 BUKIT BATOK CRESCENT SINGAPORE 658075

HP: 97454828 | DID: 66547515 | FAX: 66547543

Website: www.ethozgroup.com



From: Jackson Teo Ban Chye

Sent: Tuesday, January 23, 2018 6:18 PM

To: 'Motor Claim - III' <motorclaim@iii.com.sg>; Lee Chen Sin <ChenSin.Lee@ethozgroup.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: Natalie Lee <natalie@iii.com.sg>

Subject: RE: SURVEY VEHICLE NO : SJA5422J (TP)(INDIA)

Hi Gabriel,

Vehicle survey has been done by Surveyor Rasul from LKK, appreciate if can revert liability the soonest.

Thank You.
Warmest regards,
Jackson Teo
Motor Claims Dept



ETHOZ GROUP LTD
30 BUKIT BATOK CRESCENT SINGAPORE 658075
HP: 97454828 | DID: 66547515 | FAX: 66547543
Website: www.ethozgroup.com



From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Friday, January 19, 2018 2:31 PM
To: Lee Chen Sin <ChenSin.Lee@ethozgroup.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Cc: Jackson Teo Ban Chye <jackson.teo@ethozgroup.com>; Natalie Lee <natalie@iii.com.sg>
Subject: RE: SURVEY VEHICLE NO : SJA5422J (TP)(INDIA)

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SJA5422J and let us have your report urgently.

This claim will be handled by Ms Natalie.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee
Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

From: Lee Chen Sin [<mailto:ChenSin.Lee@ethozgroup.com>]
Sent: 19 January, 2018 11:58 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Jackson Teo Ban Chye <jackson.teo@ethozgroup.com>
Subject: RE: SURVEY VEHICLE NO : SJA5422J (TP)(INDIA)

Hi Gabriel,

Kindly arrange LKK Auto Consultants to survey a/m vehicle.

Thanks you.

Best Regards,
Chen Sin

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Friday, January 19, 2018 11:56 AM
To: Lee Chen Sin <ChenSin.Lee@ethozgroup.com>
Cc: Jackson Teo Ban Chye <jackson.teo@ethozgroup.com>
Subject: RE: SURVEY VEHICLE NO : SJA5422J (TP)(INDIA)

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee
Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

From: Lee Chen Sin [<mailto:ChenSin.Lee@ethozgroup.com>]
Sent: 19 January, 2018 11:47 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Jackson Teo Ban Chye <jackson.teo@ethozgroup.com>
Subject: SURVEY VEHICLE NO : SJA5422J (TP)(INDIA)

Hi,

Appreciate if you could survey for the above vehicle.

Your insured : SHD-4524-M

Accident Date : 17/01/2018

Thanks you.

Warmest Regards,

Lee Chen Sin



ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

Mobile: (65) 8822 8339/ DID: 6654 7520 / Fax: 6654 7542

Website: www.ethozgroup.com



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India International Insurance Pte Ltd.

Registration No. 198703792-K

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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	19 Jan 2018 18:10	Clim Veh Model Changed	(202600) SUZUKI SWIFT 1.6 (A).	[A] HOW MEI KWAN
2	19 Jan 2018 18:10	Clim Created	Reg No: SJA54223. Acct Date: 2018/01/17. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Ethoz Gro up Ltd (HQ)	[A] HOW MEI KWAN
3	19 Jan 2018 18:10	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	19 Jan 2018 18:10	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/01/30	[A] HOW MEI KWAN
5	19 Jan 2018 18:10	Adj Mandate Set	Approved:0.00.Reinspr:Adj decides.	[A] HOW MEI KWAN
6	19 Jan 2018 18:11	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
7	19 Jan 2018 18:11	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
8	25 Jan 2018 09:33	Adj Mandate Request	Cur.Req:0.00:PODS: LIABILITY: 100% REMARK: B:27 OLD REAR ENDED TP.	[A] Asher Sng Rong Yi
9	25 Jan 2018 14:00	Label Removed	(30651):Vehicle Not In.	[A] HOW MEI KWAN
10	25 Jan 2018 14:00	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] HOW MEI KWAN
11	25 Jan 2018 14:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/01/30	[I] NATALIE LEE
12	25 Jan 2018 14:57	Adj Mandate Set	Approved:0.00.	[I] NATALIE LEE
13	23 Apr 2018 11:00	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	23 Apr 2018 11:00	Clim Dtl Modified	Insured Name: -> -.	[A] JOANNE LEE KHANG MIN
15	23 Apr 2018 11:00	Clim Dtl Modified	Claimant's Name: -> -. Claimant's ID: -> -.	[A] JOANNE LEE KHANG MIN
16	23 Apr 2018 11:00	Clim Dtl Modified	JPJ Reg. Date: -> 2007/12/13.	[A] JOANNE LEE KHANG MIN
17	23 Apr 2018 11:00	Clim Details Notified		[A] JOANNE LEE KHANG MIN
18	24 Apr 2018 15:03	Adj Mandate Request	Cur.Req:4907.50:PODS: LIABILITY: 100% QUANTUM: (a) COR w/GST : \$4,547.50 + (b) LOU : \$360.00 (6days x \$60) Total: a+b = \$4,907.50 VEH MODEL: SUZUKI SWIFT 1586cc PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi

Date From



Date To



Audit Type None

Go

ACTIVITY

Print Received Message

This mail is associated with :

***SJA5422J (MCT18010535)**

[SHD4524M]

TP

YEO KIM CHONG

Jan 17 2018 11:00PM

[-]

Ethoz Group Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 25/04/2018 09:50 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4907.50) - SJA5422J - Claim Handler: NATALIE LEE

Approved:4907.50.

Final Settlement

Your Ref : MCT18010535
Our Ref : OPR/17012018/TP-9742

Date : 15/05/2018

INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET, #04 / #05
IOB BUILDING
Singapore - 049711

Attn : MOTOR CLAIMS DEPARTMENT

Subject : ACCIDENT INVOLVING VEHICLE NUM: SJA-5422-J, SHD4524M ON
17/01/2018 AT SLIP ROAD OF NICOLL HIGHWAY ENTERING KPE

Dear Sir/Madam,

We refer to the above matter.

Enclosed herewith duly signed Discharge Voucher, Authorization letter & final invoice for your necessary action. Kindly forward your cheque amount of **S\$4,907.50** made payable to **ETHOZ Protect Pte Ltd** being full and final settlement.

Thank you.

Yours faithfully,



Ashley Nguyen
CLAIM DEPARTMENT
DID : 66547920
FAX : 66547540
EMAIL : ashley.nguyen@ethozgroup.com

Letter of Demand

Your Ref : SHD4524M
Our Ref : OPR/17012018/TP-9742
Date : 20/03/2018

INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL STREET, #04 / #05

IOB BUILDING

Singapore - 049711

Attn : Motor Claim Department**Subject : ACCIDENT INVOLVING VEHICLE NUM : SJA-5422-J, SHD4524M ON
17/01/2018 AT SLIP ROAD OF NICOLL HIGHWAY ENTERING KPE**

Dear Sir / Madam,

We would like to append our losses as follows :-

	AMOUNT (\$)
1. Repair Cost	4,547.50
2. Loss Of Use (6 days) - one weekend	480.00
3. Miscellaneous - GIA fee	29.00

TOTAL 5,056.50

Enclosed : Copies of Repair Cost Invoice, GIA search invoice & GIA Report for your perusal and kind attention.

Kindly look into the matter and revert to us as soon as possible.

Thank you,

Yours faithfully,

Ashley Nguyen

CLAIM DEPARTMENT

DID : 66547920

FAX : 66547540

EMAIL : ashley.nguyen@ethozgroup.com

18/01/2018

Date : _____

To : ETHOZ PROTECT PTE LTD
(✓) 30, Bukit Batok Crescent, Singapore 658075
() 50, Gul Crescent, Singapore 629543
() 22, Tampines Street 92, Singapore 528876

From : YEO KIM CHONG
(Name of Owner & Policyholder/Authorising Party**)

CLAIM VEHICLE NO.: SJA5422J

ACCIDENT DATE : 17/01/2018

LOCATION : SLIP ROAD OF NICOLL HIGHWAY ENTERING KPE

OTHER VEHICLE (S): SHD4524M
(IF ANY)

1. I¹ hereby authorise ETHOZ PROTECT PTE LTD ("ETHOZ") to: -
- a. proceed with the repairs (the "Repair") to the above accident (the "Accident") damaged vehicle (the "Vehicle"); and
- * ☐ b. act as sole and principal agent to claim (the "Claim") on my behalf for the damage to the Vehicle (the "Damage") from my insurer in question (the "Insurer") until the Claim is wholly completed, settled and/or resolved. [Claim against own insurer(s)].
- * ☒ b. act as sole and principal agent to claim (the "Claim") on my behalf for the damage to the Vehicle ~~damaged~~ sustained as a result of the Accident (collectively known hereinafter as the "Damage") from the Third Party and/or Third Party Insurer in question (collectively known as the "Third Party") until the Claim is wholly completed, settled and/or resolved. [Claim against Third Party].
2. I confirm that ETHOZ's authorisation shall include without limitation paying for all relevant reports/documents, corresponding and negotiating with the Insurer/Third Party** and any other relevant parties, correspondence of any nature with solicitors, appointing solicitors to act in connection with the Claim and, any or all such other tasks concerning the settlement, resolution and/or completion of the Claim;

¹ Where authorising party is not vehicle owner and policyholder.

* ☐

I am duly authorised by the owner and policyholder of the Vehicle to enter into this Agreement with ETHOZ on his behalf. Unless the context otherwise requires, any references to "me", "my", "I" and the like in this Agreement shall be taken to mean the vehicle owner and policyholder.

X. 

SIGN HERE

Page 1 of 3
*Tick where applicable.
** Delete as appropriate.

EXCEPT: -

- a. such matters or tasks that the Insurer/Third Party** and/or the law requires me to personally attend to; and
 - b. the due submission of the Claim to the Insurer (where applicable).
3. I understand if I submit a claim of whatever nature to my own insurer(s) **FOURTEEN (14) days** after the Accident (**or such other time stipulated by my own insurer(s) and/or the law**), such claim will not or may not be accepted by my own insurer.
4. I further confirm and accept that: -
- a. **To the extent permitted by law: -**
 - i. I will indemnify and keep ETHOZ indemnified in connection with or arising from the Claim; and
 - ii. That notwithstanding this Agreement or otherwise, under no circumstances will I (jointly or severally) in any manner hold ETHOZ liable for losses/damages of whatever nature arising from or in connection with the Claim.
 - b. ETHOZ does not guarantee and never represented that the Insurer/Third Party** will fully indemnify me for the Damage and/or the Repair's costs **AND**, that I shall be and continue to be liable to ETHOZ for the whole of the Repair's costs.
5. As the extent to which the Insurer/Third Party** will indemnify me or be liable is not conclusive, I agree to place a deposit of S\$_____ (excluding GST) for the Repair's costs (the "Deposit").
6. I agree and accept "ETHOZ's Deposit refund policy". If the final successful percentage of indemnity/contribution/liability from or of the Insurer/Third Party** in respect of the Repair's costs to me is: -
- a. 50% and below - **NO REFUND**
 - b. 100% - **FULL REFUND**
7. I shall inform and forward to ETHOZ all correspondence and letters received by me from the Insurer/Third Party**, any other insurer, solicitors, governmental authorities and/or, any other relevant party.
8. I shall fully co-operate with and act expeditiously on any requests by ETHOZ, particularly the signing/endorsement/execution of any "Discharge Voucher", failing which I shall be liable to ETHOZ for the full repair costs and the expenses incurred (directly or indirectly) by ETHOZ in connection with the Claim.
9. I shall not: -
- a. respond to correspondence and letters; and
 - b. negotiate agree or accept any offer from the Insurer/Third Party** or any other relevant party; without consultation of and expressed approval from ETHOZ.



SIGN HERE

Page 2 of 3

**Tick where applicable.*

*** Delete as appropriate.*

10. In consideration hereof (including without limitation ETHOZ's agreeing to repair the Vehicle and defer demanding payment of the Repair's cost), I wholly assign to ETHOZ all proceeds of the Claim for:-

- a. the Repair's costs; and
- b. damage, compensation, interest, costs (including party-to-party legal costs on a full indemnity basis) and expenses in connection with the Accident, Repair and/or Claim;

which ETHOZ shall be further entitled to apportion in its absolute discretion with any excess being paid by ETHOZ to me as it deems fit in its absolute discretion.

11. I further confirm that payment to ETHOZ or to any person (which shall include a body corporate) authorised by you to receive payment in lieu shall constitute a good and effective discharge of the payment obligations by any party of the aforesaid proceeds of my Claim And that I shall not be authorised in law to receive payment.

X



SIGN HERE

Owner & Policyholder's Signature/Company Stamp (if applicable); **or****

Authorising Party's Signature/Company Stamp (if applicable)

Name : YEO KIM CHONG

NRIC No. : S1313200C

Designation: POLICYHOLDER

Address: BLK 419 FAJAR ROAD #05-459 S670419

Signed Without Prejudice For Any Personal Injury Claim



Witness' Signature

Name : JACKSON TEO

NRIC No. : S7316595D

Designation: MOTOR CLAIMS SALES EXECUTIVE

Address: C/O 30 BUKIT BATOK CRESCENT SINGAPORE 658075

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT18010535
Claimant Ref: SJA 5422J

We/I, ETHOZ PROTECT PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 4,547.50 (repair cost), S\$ 360.00 (loss of use/~~use~~), S\$ — (search fee), vehicle no. SJA 5422J that was damaged pursuant to the accident which occurred on 17/01/2018 (date) at SUP ROAD OF NICOLL HIGHWAY ENTERING KPE (location) involving vehicle no. SHD 4524M (insured vehicle). This is pursuant to the inspection conducted on 23/01/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner YEO KIM CHONG ("the third party claimant") of vehicle no. SJA 5422J to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SJA 5422J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,907.50 to ETHOZ PROTECT PTE LTD.

Dated this 15th day of May 2018.

CLAIMANT:

Signature:

[Signature]
Signed by "the workshop" (with chop)

Name:

NRIC:

Address:

Nationality:

Occupation:

WITNESS:

Signature:



MRB

Signed by appointed Surveyor

Name:

NRIC:

Address:

Nationality:

Occupation:

LKK AUTO CONSULTANTS PTE LTD

199607198R

51 UBI AVE 1, PAYA UBI INDUSTRIAL PARK

#02-25 SINGAPORE 408933

*** This Discharge Voucher applies only to be the claimant's Claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

TAX INVOICE

INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET, #04 / #05
IOB BUILDING
SINGAPORE - 049711

Tax Invoice : WS 1805/OPR0216
Invoice Date : 15-May-2018
Ref. No. : 18010997
GST No. : M2-0057587-3

Page 1

VEHICLE NO. : SJA-5422-J

MAKE & MODEL : SUZUKI SWIFT 1.6 SPORT (A)

ACCIDENT DATE : 17/01/2018

Description	Qty	Unit Price(S\$)	Amount (S\$)
BEING 100 % SUCCESSFUL CLAIM FOR VEH NO. SJA-5422-J			
ACCIDENT ON 17/01/2018 AS FOLLOWS :-			
REPAIR COSTS			4,250.00
LOSS OF USE			360.00
7 % GST			297.50

Total (S\$) 4,907.50

E & O.E

CHEQUE SHOULD BE CROSSED AND MADE PAYABLE TO ETHOZ PROTECT PTE LTD

No receipt will be issued.

Computer generated document no signature required.

CONTACT : ASHLEY NGUYEN
DID : 66547920
Main : 63198000
Fax :

PLEASE DETACH AND ENCLOSED WITH PAYMENT

Customer's Copy

Please do not staple. Please write your Invoice No. on the back of your cheque.

Customer Name : INDIA INTERNATIONAL INSURANCE PTE LTD
Reference. No. : 18010997
Tax Invoice : WS 1805/OPR0216
Invoice Date : 15-May-2018
Invoice Amount : S\$ 4,907.50
Payment Due Date : 15-May-2018
Cheque No. : _____

ETHOZ PROTECT PTE LTD
30 BUKIT BATOK CRESCENT
SINGAPORE 658075



...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement


































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Jan 2018 Edit Reg		19 Jan 2018 00:00 Edit Adj Rpt	S\$4,250.00 Edit Estimates	S\$4,250.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R								
Main Claimant:	YEO KIM CHONG , ID: S1313200C								
Vehicle Reg. No.:	SJA5422J	Date of Loss:	17/01/2018 23:00 - :59 [121 Months and 4 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18010535	Policy/Cover Note No.:	MCOM0016						
Vehicle Reg. No. (Insured):	SHD4524M	Policy No. (Claimant):	GA301254/1						
		Excess:							
Repairer:	ETHOZ Protect Pte Ltd (Bukit Batok) 30 Bukit Batok Crescent, 658075 Bukit Batok - Tel: 66547750/51								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by NATALIE LEE - 63476100 ext 243]								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 30/01/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (25/04/2018): Alert - Adj Mandate Approved (S\$4907.50) - SJA5422J - Claim Handler: NATALIE LEE III_SG (25/01/2018): Alert - Adj Mandate Approved (S\$0.00) - SJA5422J - Claim Handler: NATALIE LEE 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJA5422J (MCT18010535)
[SHD4524M]
TP
YEO KIM CHONG
Jan 17 2018 11:00PM
[COMFORT TRANSPORTATION PTE LTD]
ETHOZ Protect Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/03/18 09:34	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
2	15/03/18 09:34	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
3	15/03/18 09:34	General View	Load JPG	<input checked="" type="checkbox"/>
4	15/03/18 09:34	General View	Load JPG	<input checked="" type="checkbox"/>
5	15/03/18 09:34	General View	Load JPG	<input checked="" type="checkbox"/>
6	15/03/18 09:34	General View	Load JPG	<input checked="" type="checkbox"/>
7	15/03/18 09:34	General View	Load JPG	<input checked="" type="checkbox"/>
8	15/03/18 09:34	General View	Load JPG	<input checked="" type="checkbox"/>
9	15/03/18 09:34	General View	Load JPG	<input checked="" type="checkbox"/>
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11	15/03/18 09:34	General View	Load JPG	<input checked="" type="checkbox"/>
12	15/03/18 09:34	General View	Load JPG	<input checked="" type="checkbox"/>
13	15/03/18 09:34	General View	Load JPG	<input checked="" type="checkbox"/>
14	15/03/18 09:34	General View	Load JPG	<input checked="" type="checkbox"/>
15	15/03/18 09:34	General View	Load JPG	<input checked="" type="checkbox"/>
16	15/03/18 09:34	General View	Load JPG	<input checked="" type="checkbox"/>
17	15/03/18 09:34	General View	Load JPG	<input checked="" type="checkbox"/>
18	15/03/18 09:34	General View	Load JPG	<input checked="" type="checkbox"/>
19	15/03/18 09:34	General View	Load JPG	<input checked="" type="checkbox"/>
20	15/03/18 09:34	General View	Load JPG	<input checked="" type="checkbox"/>
21	15/03/18 09:34	General View	Load JPG	<input checked="" type="checkbox"/>
22	15/03/18 09:34	General View	Load JPG	<input checked="" type="checkbox"/>
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25	15/03/18 09:34	General View	Load JPG	<input checked="" type="checkbox"/>
26	15/03/18 09:34	General View	Load JPG	<input checked="" type="checkbox"/>
27	15/03/18 09:34	General View	Load JPG	<input checked="" type="checkbox"/>
28	15/03/18 09:34	General View	Load JPG	<input checked="" type="checkbox"/>
29	15/03/18 09:34	General View	Load JPG	<input checked="" type="checkbox"/>
30	15/03/18 09:34	General View	Load JPG	<input checked="" type="checkbox"/>
31	15/03/18 09:34	General View	Load JPG	<input checked="" type="checkbox"/>
32	15/03/18 09:34	General View	Load JPG	<input checked="" type="checkbox"/>
33	15/03/18 09:34	General View	Load JPG	<input checked="" type="checkbox"/>
34	15/03/18 09:34	General View	Load JPG	<input checked="" type="checkbox"/>
35	15/03/18 09:34	General View	Load JPG	<input checked="" type="checkbox"/>
36	15/03/18 09:34	General View	Load JPG	<input checked="" type="checkbox"/>
37	15/03/18 09:34	General View	Load JPG	<input checked="" type="checkbox"/>

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
38	15/03/18 09:34	General View	 Load JPG	<input checked="" type="checkbox"/>
39	15/03/18 09:34	General View	 Load JPG	<input checked="" type="checkbox"/>
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41	15/03/18 09:34	General View	 Load JPG	<input checked="" type="checkbox"/>
42	15/03/18 09:34	General View	 Load JPG	<input checked="" type="checkbox"/>
43	15/03/18 09:34	General View	 Load JPG	<input checked="" type="checkbox"/>
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45	15/03/18 09:34	General View	 Load JPG	<input checked="" type="checkbox"/>
46	15/03/18 09:34	General View	 Load JPG	<input checked="" type="checkbox"/>
47	15/03/18 09:34	General View	 Load JPG	<input checked="" type="checkbox"/>
48	15/03/18 09:35	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
49	15/03/18 09:35	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
50	15/03/18 09:35	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
51	15/03/18 09:35	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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54	15/03/18 09:35	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
55	15/03/18 09:35	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
56	15/03/18 09:35	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
57	15/03/18 09:35	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
58	15/03/18 09:35	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
59	15/03/18 09:35	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
60	15/03/18 09:35	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/01/18 18:11	ACKNOWLEDGEMENT EMAIL TO III DD 19.01.2018	 Load PDF	
2	22/01/18 10:15	TP GIA REPORT-1	 Load PDF	
3	22/01/18 10:16	TP'S DETAILS	 Load PDF	
4	22/01/18 10:17	ACCIDENT SCENE PHOTO	 Load PDF	
5	26/01/18 12:11	TP ESTIMATE - MARKED	 Load PDF	
6	23/04/18 11:08	LOD	 Load PDF	
7	25/05/18 11:26	WORKSHOP INVOICE	 Load PDF	
8	25/05/18 11:26	AUTHORISATION TO ACT FORM	 Load PDF	
9	25/05/18 11:26	DISCHARGE VOUCHER	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	22/01/18 08:51	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>				
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18001228/R1EA3Q2

Date: 25/05/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0016

Claimant Vehicle No: SJA5422J

Insured Vehicle No: SHD4524M

Date of Loss: 17/01/2018

Nature of Claim:

TP

Claim No: MCT18010535

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJA5422J

Make & Model: SUZUKI SWIFT, 1.6 (A)

Engine No: M16A1317373

Reg. Date: 13/12/2007 (Man. Year: 2007)

Chassis No: JSAEJC31S00200765

Colour: Yellow

Odometer: 184117 km

Engine Capacity: 1586 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/45Z R16

Rear Tyre Size:

205/45Z R16

Front Left Side: Pirelli 5 mm

Rear Left Side:

Pirelli 5 mm

Front Right Side: Pirelli 5 mm

Rear Right Side:

Pirelli 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,846.20	3,857.23	1,988.97	34.02
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,285.00	1,490.00	795.00	34.79
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,131.20	5,347.23	2,783.97	34.24
Approved Total (Overridden) (S\$)		4,250.00		
(S\$)	8,131.20	4,250.00	3,881.20	47.73
+ GST 7.00/7.00% (S\$)	569.18	297.50	271.68	47.73
Nett Amount (S\$)	8,700.38	4,547.50	4,152.88	47.73
+ Loss of Use (6.0 x S\$60.00/day) (S\$)		360.00		
Nett Liability (S\$)		4,907.50		

INSPECTION

Date of Assignment: 19/01/2018

Date Inspected: 23/01/2018

Inspected At:

ETHOZ PROTECT PTE LTD

30 Bukit Batok Crescent

Singapore 658075

Estimated Period of Repair: 5.0 days

Adjuster: MOHD RASUL**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 23 Apr 2018)
Parts: 144	SUZUKI SWIFT 1.6 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SJA5422J)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TAILGATE	Bent	1,210.40 FL	*1,210.40 FL
2	1		*REAR WINDSCREEN MOULDING	Necessary	86.20 FL	*86.20 FL
3	1		*TAILGATE EMBLEM CENTRE	Necessary	75.60 FL	*75.60 FL
4	1		*TAILGATE EMBLEM SWIFT	Necessary	65.70 FL	*65.70 FL
5	1		*TAILGATE EMBLEM SPORT	Necessary	95.60 FL	*95.60 FL
6	1		*TAILGATE LOCK	Not Necessary	242.70 FL	*- FL
7	1		*TAILGATE RUBBER	Necessary	173.60 FL	*173.60 FL
8	1		*TAIL LAMP LH	Not Necessary	386.40 FL	*- FL
9	1		*TAIL LAMP RH	Not Necessary	386.40 FL	*- FL
10	1		*REAR BUMPER	Deformed	685.70 FL	*685.70 FL
11	10		*REAR BUMPER CLIPS	Necessary	40.00 FL	*40.00 FL
12	1		*REAR BUMPER SIDE RETAINER LH	Necessary	65.50 FL	*65.50 FL
13	1		*REAR BUMPER SIDE RETAINER RH	Not Necessary	65.50 FL	*- FL
14	1		*REAR BUMPER INNER BRACKET LH	Necessary	41.10 FL	*41.10 FL
15	1		*REAR BUMPER INNER BRACKET RH	Not Necessary	41.10 FL	*- FL
16	1		*REAR BUMPER LOWER GARNISH	Deformed	427.60 FL	*427.60 FL
17	1		*REAR BUMPER TOWING COVER	Missing	45.90 FL	*45.90 FL
18	1		*REAR BUMPER REFLECTOR LH	Cracked	242.30 FL	*242.30 FL
19	1		*REAR BUMPER REFLECTOR RH	Not Necessary	242.30 FL	*- FL
20	1		*REAR EXHAUST CHROME TIP LH	Not Necessary	173.40 FL	*- FL
21	1		*REAR EXHAUST CHROME TIP RH	Not Necessary	173.40 FL	*- FL
22	1		*REAR EXHAUST BOX	Not Necessary	581.70 FL	*- FL
23	1		*REAR END PANEL	Bent	681.30 FL	*681.30 FL
24	1		*REAR END PANEL TOP GARNISH	Cracked	242.60 FL	*242.60 FL
25	1		*REAR NUMBER PLATE	Missing	35.00 FS	*35.00 FS
26	1		*WINDSCREEN SEALANT	Necessary	60.00 FS	*40.00 FS
27	1		*END PANEL SEALANT	Necessary	50.00 FS	*30.00 FS
28	1		*REVERSE SENSOR	Necessary	200.00 FS	*200.00 FS

F=Franchise part, S=SpcNett, L=ListItemDisc.

Sub Total (\$\$)	6,817.00	4,484.10
- List Item Discount on L Items 15.00/15.00% (\$\$)	970.80	626.87
Total Parts (\$\$)	5,846.20	3,857.23

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR TO CARRY OUT REAR REPAIR	New	900.00	600.00
2	TO CHECK AND RECONNECT ALL NECESSARY WIRINGS	New	35.00	30.00
3	TO SPRAY PAINTING ON REAR AFFECTED AREA	New	900.00	600.00
4	SPRAY RUST PROOF ON AFFECTED AREA	New	60.00	40.00
5	TO REMOVE & INSTALL ALL TAILGATE FITTING	New	100.00	60.00
6	TO REMOVE & INSTALL REAR WINDSCREEN GLASS	New	150.00	120.00
7	TO DETACH & RENEW REVERSE SENSOR	New	60.00	40.00
8	TO REMOVE & RENEW REAR EXHAUST TO ASSIST REPAIR	New	80.00	0.00
Gross Labour Cost (\$\$)			2,285.00	1,490.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >