

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 29 January 2018 8:38 AM
To: Jackson Teo Ban Chye
Cc: Lee Chen Sin; Vic (LKKAUTO); Admin A
Subject: RE: SURVEY VEHICLE NO : SJA5422J (TP)(INDIA) *** LKK REF: CC4/III18001228/ea3

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jackson Teo Ban Chye [mailto:jackson.teo@ethozgroup.com]
Sent: Saturday, 27 January 2018 11:42 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Lee Chen Sin <ChenSin.Lee@ethozgroup.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY VEHICLE NO : SJA5422J (TP)(INDIA) *** LKK REF: CC4/III18001228/ea3

Hi Asher,

We are still pending for your liability result.

Appreciate if you can revert the soonest.

Thank You.
Warmest regards,

Jackson Teo
Motor Claims Dept



ETHOZ GROUP LTD

30 BUKIT BATOK CRESCENT SINGAPORE 658075

HP: 97454828 | DID: 66547515 | FAX: 66547543

Website: www.ethozgroup.com



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Thursday, January 25, 2018 9:32 AM
To: Jackson Teo Ban Chye <jackson.teo@ethozgroup.com>
Cc: Lee Chen Sin <ChenSin.Lee@ethozgroup.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY VEHICLE NO : SJA5422J (TP)(INDIA) *** LKK REF: CC4/III18001228/ea3

Dear Jackson,

We refer to the below email.

Our respective case handler, Asher will look into the matter and revert to you in due course.

Dear Asher,

For your information and necessary action please.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mekavathanan Sarangapani
Sent: Thursday, 25 January 2018 8:59:11 AM (UTC+08:00) Kuala Lumpur, Singapore
To: 'Jackson Teo Ban Chye'; Motor Claim - III; Lee Chen Sin; SUR; Admin-D (LKKAuto)
Cc: Natalie Lee
Subject: RE: SURVEY VEHICLE NO : SJA5422J (TP)(INDIA)

Please check with our appointed panel surveyors

Best Regards,

Mekavathanan

HOD

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6105 Fax: 6224 4174



From: Jackson Teo Ban Chye [<mailto:jackson.teo@ethozgroup.com>]

Sent: Thursday, January 25, 2018 8:48 AM

To: Motor Claim - III <motorclaim@iii.com.sg>; Lee Chen Sin <ChenSin.Lee@ethozgroup.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: Natalie Lee <natalie@iii.com.sg>

Subject: RE: SURVEY VEHICLE NO : SJA5422J (TP)(INDIA)

Hi Gabriel,

May I know the liability outcome, appreciate if can revert the soonest as my client is chasing for repair.

Thank You.

Warmest regards,

Jackson Teo

Motor Claims Dept



ETHOZ GROUP LTD

30 BUKIT BATOK CRESCENT SINGAPORE 658075

HP: 97454828 | DID: 66547515 | FAX: 66547543

Website: www.ethozgroup.com



From: Jackson Teo Ban Chye

Sent: Tuesday, January 23, 2018 6:18 PM

To: 'Motor Claim - III' <motorclaim@iii.com.sg>; Lee Chen Sin <ChenSin.Lee@ethozgroup.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: Natalie Lee <natalie@iii.com.sg>

Subject: RE: SURVEY VEHICLE NO : SJA5422J (TP)(INDIA)

Hi Gabriel,

Vehicle survey has been done by Surveyor Rasul from LKK, appreciate if can revert liability the soonest.

Thank You.
Warmest regards,
Jackson Teo
Motor Claims Dept



ETHOZ GROUP LTD

30 BUKIT BATOK CRESCENT SINGAPORE 658075

HP: 97454828 | DID: 66547515 | FAX: 66547543

Website: www.ethozgroup.com



From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Friday, January 19, 2018 2:31 PM

To: Lee Chen Sin <ChenSin.Lee@ethozgroup.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: Jackson Teo Ban Chye <jackson.teo@ethozgroup.com>; Natalie Lee <natalie@iii.com.sg>

Subject: RE: SURVEY VEHICLE NO : SJA5422J (TP)(INDIA)

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SJA5422J](#) and let us have your report urgently.

This claim will be handled by [Ms Natalie](#).

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Lee Chen Sin [<mailto:ChenSin.Lee@ethozgroup.com>]

Sent: 19 January, 2018 11:58 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Jackson Teo Ban Chye <jackson.teo@ethozgroup.com>

Subject: RE: SURVEY VEHICLE NO : SJA5422J (TP)(INDIA)

Hi Gabriel,

Kindly arrange **LKK Auto Consultants** to survey a/m vehicle.

Thanks you.

Best Regards,
Chen Sin

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Friday, January 19, 2018 11:56 AM
To: Lee Chen Sin <ChenSin.Lee@ethozgroup.com>
Cc: Jackson Teo Ban Chye <jackson.teo@ethozgroup.com>
Subject: RE: SURVEY VEHICLE NO : SJA5422J (TP)(INDIA)

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee
Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

From: Lee Chen Sin [<mailto:ChenSin.Lee@ethozgroup.com>]
Sent: 19 January, 2018 11:47 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Jackson Teo Ban Chye <jackson.teo@ethozgroup.com>
Subject: SURVEY VEHICLE NO : SJA5422J (TP)(INDIA)

Hi,

Appreciate if you could survey for the above vehicle.

Your insured : SHD-4524-M

Accident Date : 17/01/2018

Thanks you.

Warmest Regards,

Lee Chen Sin



ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

Mobile: (65) 8822 8339/ DID: 6654 7520 / Fax: 6654 7542

Website: www.ethozgroup.com



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