Vic (LKKAuto)

From: Sundari Nagarajan - III < sundari@iii.com.sg> Wednesday, 1 August, 2018 12:13 PM Sent:

To: Vic (LKKAuto); Alice Leong

Cc: Admin A

RE: ACCIDENT ON 18.01.2018 INVOLVING VEHICLES SHD2180J & SHA4013L LKK Subject:

REF CC4/III18001226/R1hb3

Dear Vic

We refer to your email below and our telephone conversation a while ago. We maintain our denial.

Regards,

Sundari Nagarajan

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Tuesday, 31 July, 2018 3:54 PM

To: Alice Leong <aliceleong@primeautoclaims.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: ACCIDENT ON 18.01.2018 INVOLVING VEHICLES SHD2180J & SHA4013L LKK REF CC4/III18001226/R1hb3

Without Prejudice

Dear Alice,

We refer to your below email.

Please be informed that till date, we are still pending for our principal's instruction.

Furthermore, the OIC is currently on leave today and will be in the next day.

We will continue to follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Alice Leong [mailto:aliceleong@primeautoclaims.com]

Sent: Tuesday, 31 July, 2018 11:48 AM

To: Vic (LKKAuto)

Subject: FW: ACCIDENT ON 18.01.2018 INVOLVING VEHICLES SHD2180J & SHA4013L LKK REF

CC4/III18001226/R1hb3

Importance: High

Hi Vic,

Any update from your mandate? appreciate your quick reply to this matter.

Regards

Alice Leong

Motor Claims Manager

Prime Auto Claims Service Pte Ltd

5 Benoi Place Singapore 629926 T (65): 6861 0908 1 F (65) 6515 2948 HP (65) 9818 4304

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From: Alice Leong [mailto:aliceleong@primeautoclaims.com]

Sent: 30 July, 2018 10:02 AM

To: 'Vic (LKKAuto)' < <u>vicalpeh@lkkauto.com</u>>

Cc: admin-a@lkkauto.com <admin-a@lkkauto.com>

Subject: FW: ACCIDENT ON 18.01.2018 INVOLVING VEHICLES SHD2180J & SHA4013L LKK REF

CC4/III18001226/R1hb3

Hi Vic, Gentle Reminder

Our below e-mail referred. Please let us have your reply on urgent basis.

Regards

Alice Leong

Motor Claims Manager

Prime Auto Claims Service Pte Ltd

5 Benoi Place Singapore 629926 T (65): 6861 0908 1 F (65) 6515 2948 HP (65) 9818 4304

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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: 17 July, 2018 3:18 PM

To: Alice Leong <aliceleong@primeautoclaims.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: ACCIDENT ON 18.01.2018 INVOLVING VEHICLES SHD2180J & SHA4013L LKK REF CC4/III18001226/R1hb3

Without Prejudice

Dear Alice,

We refer to your below email and the contents were noted.

We will check with our principal and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Alice Leong [mailto:aliceleong@primeautoclaims.com]

Sent: Friday, 13 July, 2018 3:15 PM

To: Vic (LKKAuto) Cc: Admin A

Subject: FW: ACCIDENT ON 18.01.2018 INVOLVING VEHICLES SHD2180J & SHA4013L LKK REF

CC4/III18001226/R1hb3 Importance: High

Hi Vic,

See enclosed our client's PIR for your retention. Your hirer had been charged under Section 65(b) of Road Traffic Act Chapter 276.

Section 65(b) – Use of mobile phone while driving

Whoever drives a motor vehicle on a road or a public place while using a mobile phone at the same time, shall be guilty of an offence. The offender will be liable for a fine of up to S\$1,000 or an imprisonment for a term up to 6 months or both. For second or subsequent conviction, the offender will be liable for a fine not exceeding \$\$2,000 or an imprisonment for a term up to 12 months or both.

Hence, please let us have your establishment of liabilities & quantum on our LOD dated 31.01.2018

Regards

Alice Leong

Motor Claims Manager

Prime Auto Claims Service Pte Ltd

5 Benoi Place Singapore 629926 T (65): 6861 0908 1 F (65) 6515 2948

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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: 12 April, 2018 11:40 AM

To: Alice Leong <aliceleong@primeautoclaims.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <<u>AsherSng@lkkauto.com</u>>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>

Subject: RE: ACCIDENT ON 18.01.2018 INVOLVING VEHICLES SHD2180J & SHA4013L LKK REF CC4/III18001226/R1hb3

Without Prejudice

Dear Alice,

Resend.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Vic (LKKAuto)

Sent: Thursday, 22 February, 2018 2:56 PM

To: Alice Leong

Cc: Admin A; Asher Sng (LKKAuto); Vic (LKKAuto)

Subject: RE: ACCIDENT ON 18.01.2018 INVOLVING VEHICLES SHD2180J & SHA4013L LKK REF CC4/III18001226/R1hb3

Your Ref: SHD 2180J Without Prejudice

Our Ref: CC4/III18001226/R1hb3

Dear Alice,

ACCIDENT INVOLVING VEHICLES SHA 4013L AND SHD 2180J ON 18.01.18

We refer to the subject matter.

Please be informed that our principal is in the view that our Insured driver is not liable of this accident as it shows that our Insured vehicle was within its lane. We attached a copy of our Insured's video footage for your reference.

As such, we are unable to look further into your claim.

We will now close this matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Alice Leong [mailto:aliceleong@primeautoclaims.com]

Sent: Wednesday, 31 January, 2018 4:10 PM

To: Vic (LKKAuto)

Cc: Admin A; Asher Sng (LKKAuto)

Subject: RE: ACCIDENT ON 18.01.2018 INVOLVING VEHICLES SHD2180J & SHA4013L LKK REF CC4/III18001226/R1hb3

Importance: High

Hi Vic,

Noted. Please expertise the process.

Thank you.



Ms. Alice Leong

Prime Auto Claims Service Pte Ltd

Office: No. 5 Benoi Place Singapore 629926 Workshop: No.6 Benoi Place Singapore 629927 Tel: 6861 0908 Fax: 6515 2948

HP: 8781 9005

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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: 31 January, 2018 3:56 PM

To: Alice Leong <aliceleong@primeautoclaims.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>

Subject: RE: ACCIDENT ON 18.01.2018 INVOLVING VEHICLES SHD2180J & SHA4013L LKK REF CC4/III18001226/R1hb3

Without Prejudice

Dear Alice,

We refer to your below email and the contents were noted.

Please be informed that till date, we are still pending for our principal's instruction.

We will follow up and will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Alice Leong [mailto:aliceleong@primeautoclaims.com]

Sent: Wednesday, 31 January, 2018 2:47 PM

To: Vic (LKKAuto)

Subject: ACCIDENT ON 18.01.2018 INVOLVING VEHICLES SHD2180J & SHA4013L

Importance: High

Hi Vic,

See enclosed our LOD with supporting documents for your retention. Original documents mailing out to your office Video footage had send earlier to you.

For swift & amicable settlement, please let us have your offer.

Thank you.



Ms. Alice Leong

Prime Auto Claims Service Pte Ltd

Office: No. 5 Benoi Place Singapore 629926 Workshop: No.6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

HP: 8781 9005

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