

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

Nature of Accident:

(VA- YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time		STAGE	DATE / PIC
20/2/18	STUTTGART	Non-Reporting ltr (1st):	
26/2/18 @ 10:50	Called Di, no response.	Non-Reporting ltr (2nd):	
27/2/18 @ 11:45	Called Di, no response. Of aldy admitted car, ended to TP vehicle.	Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	28/2/18
		After call ltr to OI:	
		Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup):	
		After call ltr to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA:	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD:	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE	Date/Time: 26/2/18	Sent By: TM
FINALIZATION	Date/Time: 26/2/18	Confirm with: JSS/100
Repair Cost: (p/p)	SS 7543.26	(days) Reduction: 15.5 %
FINAL SETTLEMENT	Date/Time: 26/2/18	Confirm with: JSS/100
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.: 27
Repair Cost: (p/p)	SS 8124.79	
Loss of Rental (LOR):	SS -	(days)
Loss of Use (LOU):	SS 1080.00	(S 10 x 6 days)
Loss of Income (LOI):	SS -	(S x days)
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	(Tick only one)
GIA/LTA Search	SS 2.00	
Medical	SS -	
Disbursement:	SS -	(e.g. Tow/ Independent)
Legal Cost	SS -	
Total:	SS 9206.79	Global Sum SS:
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	SS 9,206.79	Name 1: Stuttgart Auto Pte Ltd
Payee 2: (Strike if N.A.)	SS	Name 2:
Payee 3: (Strike if N.A.)	SS	Name 3:

The IIC Chassis frame Body Structure effects due to collision

$$\left(\text{ref } 1402.4 / 15.5^\circ \right)$$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18001221/Syb3		
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 19-01-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJE 6377D	Veh. Inspected	SGP 9968G	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	19/01/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	15/01/2018	Inspection Date	23/01/2018	
Survey held at	STUTTGART AUTO PTE LTD 12 SUNGEI KADUT AVE. SINGAPORE 729648			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. 3) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

AXA INSURANCE PTE LTD 8 SHENTON WAY #24-01 AXA TOWER SINGAPORE 068811		NAME : AO Servicepro Pte Ltd ADDRESS : 38 Jalan Pemimpin #08-04, M38 Singapore 577178		WIP : 31070 DATE: 19.01.2018	
ATTN :	MOTOR CLAIM DEPT	TEL :			
FAX :	68804838 / 68804739				
VEH NO :	SGP9968G	DATE IN :		CONTACT PERSON :	RICK 63602445
CHASSIS NO :	WP0ZZZ97ZCL002817	MILEAGE :		TYPE OF CLAIM :	TP AGAINST SJE6377D
MODEL :	Panamera	DATE REG :	28-01-13	POLICY NO. :	

	Labour Description		
1	TO REMOVE / REPLACE REAR DAMAGED BUMPER & OTHER AFFECTED BODY PARTS INCLUDING PANEL BEAT / STRAIGHTEN BODY PANELS & FITTINGS WHICHEVER NECESSARY INCLUDING ALIGNMENT OF BODY STRUCTURE		\$ 2,340.00 1566
2	TO SPRAY PAINT REAR BUMPER.		\$ 1,400.00 1300
3	TO CHECK ELECTRICAL WIRING SYSTEM FOR PROPER FUNCTION ABILITY INCLUDING PARKING ASSIST SENSORS	NETT	\$ 250.00
4	TO RE-PROGRAMMED SYSTEM & ERASE FAULT CODES AFTER ACCIDENT REPAIR.	NETT	\$ 600.00
5	TO SUPPLY 1 PC NO PLATE \$70.00 EA	NETT	\$ 70.00
6	TO SUPPLY BODY WRAP STICKER	NETT	TBA 450
7	SUNDRIES		\$ 100.00 50
		TOTAL LABOUR	\$ 4,760.00
		TOTAL PARTS	\$ 4,235.67
		GRAND TOTAL	\$ 8,995.67

Page 1 of 2

be inform accordingly prior to any action taken. In view of this, expected delays will be inevitable and therefore additional working days will be required. As such the loss of use and other incidentals will be adjusted accordingly.

Prepared By

Acknowledge By

4 days.

Sebastian.

23/1/18

- Part by part repair.
- Question Mark Item
- Photo
- Photo Before Paint.

90036121

sebastianyoung@lkkauto.com.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	3795M
Vehicle Details	
Vehicle No.:	SGP9968G
Vehicle to be Exported:	Yes
Intended De-registration Date:	20 Jun 2018
Vehicle Make:	PORSCHE
Vehicle Model:	PANAMERA V6 PDK E5
Primary Colour:	Blue
Manufacturing Year:	2012
Engine No.:	C07620
Chassis No.:	WP0ZZZ97ZCL002817
Maximum Power Output:	300.0 kW (402 bhp)
Open Market Value:	\$110,106.00
Original Registration Date:	28 Jan 2013
First Registration Date:	28 Jan 2013
Transfer Count:	1
Actual ARF Paid:	\$110,106.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Jan 2023
PARF Rebate Amount:	\$77,074.00
Intended COE Rebate Details	
COE Expiry Date:	27 Jan 2023
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$96,210.00
COE Rebate Amount:	\$44,277.00
Total Rebate Amount:	\$121,351.00

The information contained herein is correct as at 20 Jun 2018

OK

Poh Kin (LKKAuto)

From: jen.lim@eurokars.com.sg
Sent: Thursday, 26 July 2018 11:37 AM
To: Bevan Lim (LKK Auto)
Cc: Vic (LKKAuto); Sebastian Yeang (LKK Auto)
Subject: RE: Your ref: SJE6377D Our ref: SGP9968G DOA: 15/01/2018
Attachments: 2237_001.pdf

Categories:

Dear Bevan,

Enclosed is signed DV for payment purpose.

Please pay **Stuttgart Auto Pte Ltd** the sum of **\$9,206.79** and mail your cheque to
12 Sungei Kadut Avenue Singapore 729648

Thanks you.

Best Regards,

Jen

Insurance Claims Dept

TRANS EUROKARS PTE LTD

12 Sungei Kadut Avenue Singapore 729648

Tel: +65 63633003 **DID:** +65 63602444 **Fax:** +65 63602899

From: Bevan Lim (LKK Auto) [mailto:bevanlim@lkkauto.com]
Sent: Tuesday, April 24, 2018 4:22 PM
To: Jen Lim <jen.lim@eurokars.com.sg>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Sebastian Yeang (LKK Auto) <SebastianYeang@lkkauto.com>
Subject: RE: Your ref: SJE6377D Our ref: SGP9968G DOA: 15/01/2018

Without Prejudice

Dear Jenny,

We refer to your email below.

Kindly hold as we are preparing report to seek mandate from our principal.

We will revert to you with an offer soonest.

Thank you.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Tuesday, 24 July 2018 2:21 PM
To: 'jessicahs@eurokars.com.sg'
Cc: Hsiao Tong (LKKAUTO); 'stanley@eurokars.com.sg'; 'eva.kok@eurokars.com.sg'; Admin A
Subject: confirmed settlement + DV; Our Ref: CC4/ASM18001221/Sfb3; Your Ref: SGP 9968G
Attachments: DV SGP 9968G.pdf
Importance: High

WITHOUT PREJUDICE

Our Ref: CC4/ASM18001221/Sfb3
Your Ref: SGP 9968G

Dear Jessica,

ROAD TRAFFIC ACCIDENT INVOLVING SJE 6377D AND SGP 9968G ON 15.01.2018

We refer to the above matter and your letter of demand dated 26th March 2018.

We hereby confirmed settlement as below:

1. Cost of Repair (w/GST)	S\$ 8,124.79
2. Loss of Use (\$180.00 x 6days)	S\$ 1,080.00
3. GIA search fee	<u>S\$ 2.00</u>
	<u>S\$ 9,206.79</u>

Please duly sign the DV enclosed and return for payment processing.

In the meantime, kindly furnish a copy the before paint photo for our file record.

Your prompt reply will be very much appreciate.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Bevan Lim (LKK Auto)

From: Bevan Lim (LKK Auto)
Sent: Thursday, 22 March 2018 2:14 PM
To: 'jessicahs@eurokars.com.sg'
Cc: Sebastian Yeang (LKK Auto); Shu Pei (LKKAuto); 'eva.kok@eurokars.com.sg'; 'stanley@eurokars.com.sg'; CS A Team
Subject: RE: Finalization AXA TP - SGP9968G.xls ***LKK REF:CC4/ASM18001221/Syb3

WITHOUT PREJUDICE

Hi Jessica,

We refer to the above matter.

Our surveyor have finalised COR at \$7,593.26 (before GST) 4 days, finalize amount subject to our principal approval.

In order to expedite the claim process, please forward all relevant documents for us (LKK) to proceed on negotiate settlement.

Thank You.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: jessicahs@eurokars.com.sg [mailto:jessicahs@eurokars.com.sg]
Sent: Thursday, 22 March 2018 8:58 AM
To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Sebastian Yeang (LKK Auto) <SebastianYeang@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; eva.kok@eurokars.com.sg; stanley@eurokars.com.sg
Subject: RE: Finalization AXA TP - SGP9968G.xls ***LKK REF:CC4/ASM18001221/Syb3

Dear Jas, **2nd Reminder**

The below matter refers.

Please let us have closure of this case by this week if we do not hear from you we will deal with insurer directly.

Thank you very much.

Regards,
Jessica Shastri
Admin Executive – Insurance Claims
Eurokars Group of Companies
(Porsche, Rolls Royce, Saab, Mini, Mazda, Mc.Laren)
Eurokars Centre
12 Sungei Kadut Avenue
Singapore 729648
Tel: +65 63633003
DID: +65 63602863
Fax: +65 63602899

From: Jessica Harry Shastri
Sent: Tuesday, March 20, 2018 9:23 AM
To: 'Shu Pei (LKKAuto)' <shupeil@lkkauto.com>; Sebastian Yeang (LKK Auto) <SebastianYeang@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Eva Kok <eva.kok@eurokars.com.sg>
Subject: RE: Finalization AXA TP - SGP9968G.xls ***LKK REF:CC4/ASM18001221/Syb3

Dear Jas, **1st Reminder**

The below matter refers.

We would appreciate if we could have the confirmation by this week.

Thank you very much.

Regards,
Jessica Shastri
Admin Executive – Insurance Claims
Eurokars Group of Companies
(Porsche, Rolls Royce, Saab, Mini, Mazda, Mc.Laren)
Eurokars Centre
12 Sungei Kadut Avenue
Singapore 729648
Tel: +65 63633003
DID: +65 63602863
Fax: +65 63602899

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Wednesday, March 14, 2018 2:01 PM
To: Jessica Harry Shastri <jessicahs@eurokars.com.sg>; Sebastian Yeang (LKK Auto) <SebastianYeang@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Eva Kok <eva.kok@eurokars.com.sg>
Subject: RE: Finalization AXA TP - SGP9968G.xls ***LKK REF:CC4/ASM18001221/Syb3

Dear Jessica,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Sebastian / Jas,

For your information and necessary action please.

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeij@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jessica@eurokars.com.sg [mailto:jessica@eurokars.com.sg]

Sent: Wednesday, 14 March 2018 1:40 PM

To: Sebastian Yeang (LKK Auto) <SebastianYeang@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; eva.kok@eurokars.com.sg

Subject: Finalization AXA TP - SGP9968G.xls

Dear Sebastian,

Please find our computation attached for your agreement.

COR: \$7593.26 before GST

4 repair days (not including preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH)

Appreciate your confirming the above as soon as possible.

Thank you very much.

Regards,

Jessica Shastri

Admin Executive – Insurance Claims

Eurokars Group of Companies

(Porsche, Rolls Royce, Saab, Mini, Mazda, Mc.Laren)

Eurokars Centre

12 Sungei Kadut Avenue

Singapore 729648

Tel: +65 63633003

DID: +65 63602863

Fax: +65 63602899



**Re:RE: [<URGENT><SEEK MANDATE> - Claim no
S8M007GH; ACCIDENT INVOLVING SJE 6377D (OI) & SGP
9968G (TP) ON 15/01/2018]**

Type

 Information

Message

Please proceed. Insured hit tp rear

Reply



RE: [<URGENT><SEEK MANDATE> - Claim no S8M007GH; ACCIDENT INVOLVING SJE 6377D (OI) & SGP 9968G (TP) ON 15/01/2018]

Type

🔍 Question

Message

Hi, we refer to our e-mail dated 20th June 2018, we appreciate your could let us have your approval/instruction on this matter as third party workshop " Stuttgart Auto Pte Ltd" chasing for offer. thank you. pohkin-06/07/2018. RE: Liability: Insured collided to rear of third party. Front to rear collision. Send letter to OI via e-mail to notify TP claim and NCD issue on 27th February 2018. We seek your approval to offer Third Party repairer " Stuttgart Auto Pte Ltd " is as follows: - 1)COR(w/GST): \$8,124.79 + 2) Loss of Use (6daysx\$180.00)(4 + 2 notice/downtime/inspection); \$1,080.00 + 3)GIA Search fee: \$2.00 =Total: \$9,206.79. **04days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM. For your approval please. PohKin - 20/06/2018

Reply



[<URGENT><SEEK MANDATE> - Claim no S8M007GH; ACCIDENT INVOLVING SJE 6377D (OI) & SGP 9968G (TP) ON 15/01/2018]

Type

🔍 Question

Message

Liability: Insured collided to rear of third party. Front to rear collision. Send letter to OI via e-mail to notify TP claim and NCD issue on 27th February 2018. We seek your approval to offer Third Party repairer " Stuttgart Auto Pte Ltd " is as follows: - 1)COR(w/GST): \$8,124.79 + 2) Loss of Use (6daysx\$180.00)(4 + 2 notice/downtime/inspection): \$1,080.00 + 3)GIA Search fee: \$2.00 =Total: \$9,206.79. **04days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM. For your approval please. PohKin - 20/06/2018

Reply



PORSCHE

AXA INSURANCE PTE LTD

8 Shenton Way

#24-01 AXA Tower

Singapore 068811

Attn : Motor Claims Department

DATE : 26/03/2018

Your Ref : **SJE6377D**

Car Regn No: **SGP9968G**

Accident involving SGP9968G & SJE6377D on 15/01/2018

Direct Settlement Claim

Dear Sirs

The repairs have been completed for **SGP9968G**. We submit the following documents for your perusal :

1) Invoice No: 13204301	\$ 8,124.79
2) GIA search fee	\$ 2.00
3) Loss of Use (\$180.00 x 4 days)	\$ 720.00
4) PRI (2 days x \$180.00)	\$ 360.00
5) Letter of Authority	
6) Discharge voucher signed by client	

TOTAL \$ 9,206.79

Please pay **Stuttgart Auto Pte Ltd** the sum of **\$8,126.79** and **Ao Servicepro Pte Ltd** the sum of **\$1,080.00** as soon as possible and mail your cheque to
12 Sungei Kadut Avenue Singapore 729648.

Yours faithfully,

Stanley Ngu
Manager - Body & Paint Division
DID: 63602845 FAX: 63602899
e-mail: stanley@eurokars.com.sg

Porsche Centre Singapore



Stuttgart Auto Pte Ltd

Eurokars Group

Company Reg. No. 198403740N

Corporate Headquarters

12 Sungei Kadut Avenue

Singapore 729648

Tel: (65) 6363 0911

Fax: (65) 6363 3911

City Centre

29 Leng Kee Road

Singapore 159099

Tel : (65) 6472 4433

Fax : (65) 6474 3101

www.porsche.com.sg

Jas Khine (LKKAUTO)

From: Jas Khine (LKKAUTO)
Sent: Tuesday, 27 February 2018 11:44 AM
To: 'LIONELCHOW@HOTMAIL.COM'
Subject: ACCIDENT INVOLVING SJE 6377D & SGP 9968G ALONG/AT HENDERSON ROAD ON 15/01/2018

27 FEBRUARY 2018

CHOW KOK YEW LIONEL
BLK 514 BUKIT BATOK ST 52
#10-554
SINGAPORE 650514

Dear Sir/Madam,

Our Ref : CC4/ASM18001221/Syb3
Your Ref : SJE 6377D

ACCIDENT INVOLVING SJE 6377D & SGP 9968G ALONG/AT HENDERSON ROAD ON 15/01/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s Stuttgart Auto Pte Ltd acting on behalf of the owner of SGP 9968G against your motor insurance policy.

Basing on the circumstances of the accident reported by both parties (front-to-rear collision) where you had hit third-party vehicle from the rear, we are of the opinion that we cannot be absolved from liability.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to jaskhine@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2928 or email us at jaskhine@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,
Jas Khine | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

AO Servicepro Pte Ltd (Owner's Name)
38 Jalan Pemimpin (Address)
#08-04 m&S
8573116

AA Insurance Pte Ltd (Ins Co)
8 Shenton Way (Address)
#24-01 AA Tower
8 (068811)

Attn : Motor Claims Dept

Your ref : PE 6371D
Our ref : SP 99686

Date :

Dear Sirs,

RE : Accident involving vehicle nos. SP 99686 and PE 6371D on 15/01/2018.

I refer to the above accident.

My car has been repaired by Stuttgart Auto Pte Ltd. As they are submitting a 3rd Party claim against AA Insurance Pte Ltd on my behalf, please pay to Stuttgart Auto Pte Ltd for the whole claim due to them.

Yours faithfully,


(_____)



UC No : 200403795M

Cc. Stuttgart Auto Pte Ltd
Eurokars Centre
12 Sungei Kadut Avenue
Singapore 729648

PORSCHE

DISCHARGE VOUCHER

I/ We hereby acknowledge having received from the under-mentioned
Repairers my/our vehicle No: SGP 99686 which has been
repaired to my satisfaction and I/we admit that the payment for such repairs
by **Stuttgart Auto Pte Ltd** is in full and final discharge of my claim under
policy number: _____ in respect of damage
caused to the said vehicle as a result of an accident that occurred on
15/01/2018 at Henderson Rd (junction at Bukit Merah Central).

Janice Syn



Witnessed by Repairers

09/03/2018

Date:

[Signature]



Signature by Insured

09/03/2018

Date:

Porsche Centre Singapore
Stuttgart Auto Pte Ltd
Eunikers Group of Companies
Company Reg. No. 198403740N

Corporate Head office & Postal add:
Eunikers Centre
12 Sungei Kadut Ave
Singapore 729548

Tel: (65) 6363 0911
Fax: (65) 6363 3911

Website:
www.porsche.com.sg

City Centre:
29 Leng Kee Road
Singapore 159099

Tel: (65) 6472 4433
Fax: (65) 6474 3101



redefining / insurance

CLAIM REF : S8M007GH
INSURED : Chow Kok Yew Lionel

DISCHARGE VOUCHER

Without Prejudice
to Injury Claim

We/I Ao Servicepro Pte Ltd, Co Reg No. 200403795/M hereby agree to accept the sum of dollars [nine thousand two hundred six and cents seventy nine only] (S\$ 9,206.79) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. SJE 6377D as a result of an accident along on 15th January 2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SGP 9968G.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SJE 6377D in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SJE 6377D.

Dated this 26th day of July 2018

Claimant's Signature : [Signature]

NRIC no./ Company Stamp : 200403795M

Occupation/ Business : _____

Address : _____

Telephone No. : _____

Witness's Name : Phua Swee Leng

Witness's Signature : [Signature]

Witness's NRIC No. : S1737279C



**Ao ServicePro
Pte Limited**

38 Jalan Pemimpin M38
608-04 Singapore 577178
T 6287 0177 / F 6287 3177
sales@aoservices.com.sg
www.aoservices.com.sg



PORSCHE

INSURANCE INVOICE

GST Reg No: M90364005A

CODE: A0031 AXA
CUSTOMER: AXA INSURANCE PTE LTD
ADDRESS: 8 Shenton Way
#24-01 AXA Tower
Singapore 068811

PAGE NO: 1
DOCUMENT NO: 13204301
JOB NO: 31070
DATE IN: 05/03/2018
DATE PRINTED: 24/03/2018
CSO/OP CODE: Janice Syn
SVC MNT EXP: 27/01/2018

MODEL: Panamera
CHASSIS NO: WPOZZZ91ZCLO02811
ENGINE NO: C07620
DESCRIPTION: 3rd Party Claim

REGN NO: SGF9968G
REGN DATE: 28/01/2013
MILEAGE: 83941

Item	Description	Unit	U/Price	Disc%	Con%	Amount
CST	TP CLAIM AGAINST AXA			0.00		0.00
SUB	TO REMOVE / REPLACE REAR DAMAGED BUMPER & OTHER AFFECTED BODY PARTS INCLUDING PANEL BEAT / STRAIGHTEN BODY PANELS & FITTINGS WHICHEVER NECESSARY INCLUDING ALIGNMENT OF BODY STRUCTURE.					0.00 1360.00
SUB	TO SPRAY PAINT REAR BUMPER.			0.00		1300.00
SUB	TO CHECK ELECTRICAL WIRING SYSTEM FOR PROP FUNCTION ABILITY INCLUDING PARKING ASSIST SENSORS.			0.00		250.00
SUB	TO RE-PROGRAMMED SYSTEM & ERASE FAULT CODE AFTER ACCIDENT REPAIR.			0.00		600.00
SUB	TO SUPPLY 1 PC NO PLATE \$70.00 EA.			0.00		70.00
SUB	SUNDRIES.			0.00		50.00
SUN	TO SUPPLY BODY WRAP STICKER.			0.00		450.00
	970-505-351-01-1EO HIDER	1	138.60	10.00		124.74
	970-505-352-01-1EO HIDER	1	138.60	10.00		124.74
	970-505-611-05-1EO LINING (LOWER SPOILER)	1	944.20	10.00		849.78

All major repaired parts stated above are covered under a 24 months warranty. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings. Replaced parts that are removed from cars are to be collected within 5 working days failing which STUTTGART AUTO PTE LTD reserved the rights to dispose of these parts without further notice. Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

CASH / NETS / AMEX / VISA / MASTER
NO:

Customer Signature

STUTTGART AUTO PTE LTD

Authorised Signature

Porsche Centre Singapore

Stuttgart Auto Pte Ltd
Eurokars Group
Company Reg. No. 198403740N

Corporate Headquarters
12 Sungei Kadut Avenue Tel : (65) 6363 0911
Singapore 729648 Fax: (65) 6363 3911

City Centre
29 Leng Kee Road
Singapore 159099

Tel : (65) 6472 4433
Fax: (65) 6474 3101

ORIGINAL COPY

www.porsche.com.sg



PORSCHE

41

INSURANCE INVOICE

GST Reg No: M90364005A

CODE: A0031 AXA
CUSTOMER: AXA INSURANCE PTE LTD
ADDRESS: 8 Shenton way
#24-01 AXA Tower
Singapore 068811

PAGE NO: 2
DOCUMENT NO: 13204301
JOB NO: 31070
DATE IN: 05/03/2018
DATE PRINTED: 24/03/2018
CSO/OP CODE: Janice Syn
SVC MNT EXP: 27/01/2018
EXT. WTY: 30/01/2019
REGN NO: SGP9968G
REGN DATE: 28/01/2013
MILEAGE: 83947

MODEL: Panamera
CHASSIS NO: WPUZZZ9/ZC1W0281/
ENGINE NO: C07620
DESCRIPTION: 3rd Party Claim

Item	Description	Unit	U/Price	Disc%	Con%	Amount
970-505-811-00-1EO	COVER	1	236.00	10.00		212.40
970-505-951-13-	REAR LINING	1	2224.00	10.00		2001.60

Parts	3,313.26	Net	7593.26
Sundries	450.00	G.S.T. 7%	531.53
Labour	3,830.00	Total	8124.79
Menus	0.00	Paid	0.00
		Amount Due	8124.79

All major repaired parts stated above are covered under a 24 months warranty. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings. Replaced parts that are removed from cars are to be collected within 5 working days failing which STUTTGART AUTO PTE LTD reserved the rights to dispose of these parts without further notice. Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

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Authorised Signature

Porsche Centre Singapore

Stuttgart Auto Pte Ltd
Eurocars Group
ID: U45
Company Reg. No. 198403740N

Corporate Headquarters
12 Sungei Kadut Avenue Tel: (65) 6363 0911
Singapore 729648 Fax: (65) 6363 3911

City Centre
29 Leng Kee Road
Singapore 159099

Tel: (65) 6472 4433
Fax: (65) 6474 3101

ORIGINAL COPY

www.porsche.com.sg



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-008633

Date of Request: 16/01/2018

Your Ref No: Online Purchase

Stuttgart Auto Pte Ltd
12 Sungei Kadut Ave
Singapore 729648

Dear Sir/Madam,

Enquiry Date 16/01/2018
Enquiry By Lim Yan Shi
TP Vehicle No. SJE6377D
Accident Date 15/01/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-008633

Date of Request: 16/01/2018

Your Ref No: Online Purchase

Stuttgart Auto Pte Ltd
12 Sungei Kadut Ave
Singapore 729648

Dear Sir/Madam,

Enquiry Date 16/01/2018
Enquiry By Lim Yan Shi
TP Vehicle No. SJE6377D
Accident Date 15/01/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJE6377D	AXA Insurance Pte Ltd	02/05/2017-01/05/2018	6338 7288

snp 99686 (pncu)

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SJE 6377D (Insd veh)	Model:	TPVD PORSCHE
	SGP 9968G (TP veh)		PANAMERA
Date of Accident:	15/01/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	9,625.37
Final Repair Cost	:	\$	8,124.79
Loss of Use	:	\$	1,080.00
Rental (if any)	:	\$	6days at \$180.00 per day
LTA / GIA Search Fee	:	\$	2.00

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum	:	\$	9,206.79

Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability ____100____(%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____(%)		Assessed Liability (*): _____(%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____ _____			

Payment Instruction: Payee's Breakdown			
1)	STUTTGART AUTO PTE LTD	:	\$ 9,206.79

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

13/11/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

<< Service Request Details

Claim	S8M007CH
Reference	CC4/ASM18001221/SP042
Loss Date	15 January 2018
Request Date	19 January 2018
Due Date	
Vendor Name	LKX AUTO CONSULTANTS PTE LTD (TTP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	5ZP9968G
Make	TPWD PORSCHE
Model	PANAMERA
Service Address	
...	

Primary Contact/Insured	
CHOW KOK YEW LIONEL	
BLK 514 BUKIT BATOK STREET 52, 650514, Singapore	
AFFINITYGENERAL@GMAIL.COM	

Claim Handler	
NG Stacey	
6568804351	
stacey.ng@axa.com.sg	

Additional Instructions Insured non reporting















Messages Invoices History Documents Assessment Mitigals Notes

Document Type Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Manman	

LKXInvoice1 (1).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TTP)	13 November 2018
---------------------	---------	----------------------------	------------------------------------	------------------

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 payment breakdown SCJA 9968C.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 November 2018
 LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 November 2018
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfactions / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	13 November 2018
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	13 November 2018
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	13 November 2018
 Immediate Advice (with mandated) dated 20.06.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 June 2018
 PARF and CDE rebate.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 June 2018
 LKK SURVEY PHOTO 1.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 June 2018
 LKK SURVEY PHOTO 2.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 June 2018
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	22 May 2018
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	22 May 2018
 TP ESTIMATE- MARKED.pdf	Forms / Claim Documents	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	25 January 2018
 Preliminary Advice.pdf	Forms / Claim Documents	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	25 January 2018
 Email received from workshop with TP GIA & Estimate.jpg	Letters and Correspondence	Others	PATIL Anil	19 January 2018

Assessment Details

General & Workshop Details				Vehicle & Driver Details				Vehicle Condition				Taxes & Rates				Parts & Labour				Miscellaneous				Summary				Parts			
<div><div>Add</div><div>Approve</div><div>Cancel</div><div>Submit All</div></div>		SR NO		QUAN TITY		MATERIAL		SIDE		PART NAME		PART NUMBER		REPAIR/REPLACE (PARTS)		CONDITION		LIST PRICE		DEPR/ STYRS		DISC QUIN%		DAILY AGE%		PART PRICE(NET)		ACTION (PARTS)		REMOVE	
<div><div></div><div></div><div></div><div></div></div>		1		1				REAR LINING								Damaged		2224				10				2001.6		Approve		<div></div>	
<div><div></div><div></div><div></div><div></div></div>		2		1				LINING (LOWER SPOILER)								Cut		944.2				10				849.78		Approve		<div></div>	
<div><div></div><div></div><div></div><div></div></div>		3		1				HIDER LH								Necessary		138.6				10				124.74		Approve		<div></div>	
<div><div></div><div></div><div></div><div></div></div>		4		1				HIDER RH								Necessary		138.6				10				124.74		Approve		<div></div>	
<div><div></div><div></div><div></div><div></div></div>		5		1				COVER								Damaged		236				10				212.4		Approve		<div></div>	
<div><div></div><div></div><div></div><div></div></div>		6		1				BUMPER REINFORCEMENT REAR								Serviceable		0				0		0		0		Deny		<div></div>	
Labour																															
<div><div>Add</div><div>Approve</div><div>Cancel</div><div>Submit All</div></div>		SR NO		REPAIR/REPLACE (LABOUR)		PART NAME		LABOUR REAR		LABOUR REPAIR		PAINT		ACTION (LABOUR)		COMMENT		REMOVE													
<div><div></div><div></div><div></div><div></div></div>		1				TO REMOVE /REPLACE REAR DAMAGED BUMPER & OTHER AFFECTED BODY PARTS INCLUDING BODY PANEL BEATS/STRAIGHTEN BODY PANELS & FITTINGS WHICHEVER NECESSARY INCLUDING ALIGNMENT OF BODY STRUCTURE		1560		0		0		Approve				<div></div>													
<div><div></div><div></div><div></div><div></div></div>		2				TO SPRAY PAINT REAR BUMPER		1300		0		0		Approve				<div></div>													
<div><div></div><div></div><div></div><div></div></div>		3				TO CHECK ELECTRICAL WIRING SYSTEM FOR PROPER FUNCTION ABILITY INCLUDING PARKING ASSIST SENSORS		250		0		0		Approve				<div></div>													
<div><div></div><div></div><div></div><div></div></div>		4				TO RE-PROGRAMMED SYSTEM & ERASE FAULT CODES AFTER ACCIDENT REPAIR		600		0		0		Approve				<div></div>													

Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Rollover Parts & Labour Miscellaneous Summary

Add

Approve

Deny

Quarantine All

EDIT		SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
		1	DAYS OF REPAIR-4 DAYS	Approve			
		2	NO PLATE	Approve	70	CRACKED	
		3	BODY WRAP STICKER	Approve	450	NECESSARY	
		4	SUNDRIES	Approve	50	NECESSARY	

Assessment Details

General & Workshop Details		Vehicle & Driver Details		Vehicle Condition	Taxes & Ratio	Parts & Labour	Miscellaneous	Summary	Claim Amount
Claim Amount		\$7,593.26							\$7,593.26
CATEGORY		ESTIMATE		REVISED AMOUNT					
Spare Parts		\$3,313.26		\$3,313.26					
Labour		\$3,710.00		\$3,710.00					
Miscellaneous		\$570.00		\$570.00					