

Shirley Hiew (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 24 January 2018 11:07 AM
To: Shirley Hiew (LKK Auto); 'mt_claim@lonpac.com'
Cc: 'llong@lonpac.com'; GERALD POH WEE BIN; Asher Sng (LKKAuto); Vic (LKKAuto); Admin A
Subject: RE: Third Party Survey - SLK7214D Your insured - XD3964T DOA 18.01.2018 17/18/18/VC10/020342
Attachments: XD3964T 180118.PDF

Dear Shirley

Attached is our Insured's GIA report for your necessary action.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Wednesday, 24 January, 2018 10:30 AM
To: 'mt_claim@lonpac.com'
Cc: 'llong@lonpac.com'; GERALD POH WEE BIN; Asher Sng (LKKAuto); Vic (LKKAuto); Admin A
Subject: RE: Third Party Survey - SLK7214D Your insured - XD3964T DOA 18.01.2018 17/18/18/VC10/020342

Your ref: 17/18/18/VC10/020342
LKK ref : CC4/LPC18001220/Ues3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: SLK 7214D

Date of survey: 22/01/2018

Enclosed for your perusal is:

- TP's GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, Kindly assist to verify validity of our insured's policy, and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 19 January 2018 12:27 PM

To: 'ONG LI LI' <llong@lonpac.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Third Party Survey - SLK7214D Your insured - XD3964T DOA 18.01.2018 17/18/18/VC10/020342

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer arrange on 22/01/2018.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Friday, 19 January 2018 12:22 PM

To: Pegasus Engineering <claims@pegasusengrg.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; 'SUR' (sur@lkkauto.com) <sur@lkkauto.com>

Subject: RE: Third Party Survey - SLK7214D Your insured - XD3964T DOA 18.01.2018 17/18/18/VC10/020342

Without Prejudice

Save as to Costs

Dear Alvin

We will appoint LKK to attend to the survey.

They will look into the liability and quantum.

Kindly liaise with them directly.

Dear LKK

fya

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Pegasus Engineering [<mailto:claims@pegasusengrg.com.sg>]
Sent: Friday, 19 January, 2018 12:04 PM
To: MT_Claim_SG
Subject: Third Party Survey - SLK7214D Your insured - XD3964T DOA 18.01.2018

Your Ref: XD3964T

Our Ref: SLK7214D

DOA 18.01.2018

Without Prejudice

Dear Sir/Madam,

We refer to the above matter.
We enclose the following documents for your attention:-

- a. Copy of our client's SAS report and damaged photos;
- b. Copy of the estimated cost of repair.

Please arrange for a Pre-Repair Inspection under the NIMA Protocol and confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

We await for your favourable reply.

Please arrange for survey on 22.01.2018

Thanks & Regards,

Alvin Low
-CO

Pegasus Engineering & Trading Pte Ltd
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg