TOP A CHIDA D ID	The state of the s		NMENT (Office)		10 2018 @ 10: 480
	<u>Elaine Ngu</u>	of			19/01/2018 @10:480
	TP RES / OD RES / E			Insured: S	1K 5410S
at Workshop n	nicle No: Stare 6 Ubi Road ()	a Hui M	1otor	Tel: 67	44605
	804503830		Claim No	546592	
Sum Insured:			Excess:		
Make of Veh:	-			D.O.A.	10/01/2018
CA / REV	REP. / REV 24 HRS	'wp'	0.	122 32	Endorsement:
Date/Time:	12.51pm@1911/18	Person Con	stacted: SIQN	y Hui Vehicle(I	NJOUT
Date/Time	Action/Instruction (SKK 1172 S ->		timate_	X.	
	SLK 54105 -	×			
22/1/18@	4.20pm informed	Haire	Mgu " WE are	e pending estin	uste from repairer.
-					

REF:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Internati	onale Des Experts En Autor	nobile	
MS	G INSURANCE (S	SINGAPORE) PTE LTD	Ref : CS/MSG18001	1210/Aqd3	
16 F #24	RAFFLES QUAY -01 HONG LEONG	BLDG SINGAPORE 048581	Date: 19-01-2018 Code: MSG		
1.		Policy Particulars	:- THIRD PARTY CLA	IM	
	Insured Veh.	SLK 5410S	Veh. Inspected	SKK 1172S	
	Policy No.	80450383QMX	Coverage (\$)	0.00	
	Claim No.	546592	Excess (\$)	0.00	
	Assign From	MERIMEN (ELAINE NGU)	Assign Date	19/01/2018	
2.		Vehicle Parti	culars & Condition		
	Make & Model	1/// //	c.c	0	
	Engine No.	HIDDEN	Year of Reg.	10 101	
	Chassis No.		Colour		
	Odometer - Steering		Steering	ıg	
	Brakes		Modification		
	General			·	
3.		Conditi	ons of Tyres		
		Size	Make	Balance	
	R/H Front Tyre			mm	
	L/H Front Tyre			mm	
	R/H Rear Tyre			mm	
	L/H Rear Tyre			mm	
١.		Description	on of Damages		
5.	English Na.	Genera	I Information		
	Accident Date	10/01/2018	Inspection Date	19/01/2018	
	Survey held at	SIANG HUI MOTOR WORKS			
	**************************************	BLK 3006 UBI ROAD 1 #01-338 SINGAPORE 408700			
ā.		ConoRe	emarks yes		
	A)THE INSPECTION	ON WAS CONDUCTED ON A"WIT CE TO YOUR INSTRUCTIONS, W	HOUT PREJUDICE" BASI	S. ED REPAIRS	

Reference No.: 9 MSG | 800 100 /503 Policy Type: OD /TP/ TP RES / TL / EVA Case Handler Admin (Nivithe): Case handler to make sure all Information created by the assignment team are ACCURATE. Y-Date N-Date Y-Date N-Date (1) Office Assign Form Reference No. Customer Code N Assign From C Assign Date Veh No (Inspected) C C Veh No (Insured) C D.O.A Policy No C Claim No C Insurance Authorisation (CA /REV/REP) C Report Type C C Weekend Charges Survey held at/Repairer N C Excess Surveyor (Advan): Case handler to make sure the surveryor completed all required information. (1) Assignment Form Vehicle No Regn Month/Year C Vehicle Type N Make & Model N C Engine Capacity. (C.C) N Colour Odometer. (Sp.Reading) C Chassis No C N General Condition Steering N Brake N Modification (Modi) N C Tyre Size Tyre Make N C Tyre Balance C Date of Inspection Survey held N Des.of Damages N (2) System - (Views/Merimen) Damaged Vehicle Photographs Uploaded (3) Workshop Estimate/Assignment Form ALL Parts condition Market Value for OD cases C Estimate Repair Cost for PRI (RSI, TMI, MSIG) C Days of repair Finalised Amount Re-inspection Cases to Finalize within 5 Days (4) System - (Views/Merimen) Resurvey photo Uploaded Check By:

Survey Department Check List (Case Handler)

Case Handler

...CLAIM SUBFOLDER...(New Assignment)

Case		Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Authled	Status
Main	18 Jan 2018		19 Jan 2018 10:48	21 17 11 11			New Assignment
Main			Assign				Cancel Case

Main	Reference	Claim Details	Documents	Show All				
CLAIM SUBFOLDER DETA	ILS	A CONTROL AND	[Created by in	nsurer]				
Insured:	HENGRY LIM KIAN YONG,	HENGRY LIM KIAN YONG, ID: S7639884D						
Main Claimant:	NATIONAL CAR RENTALS(PRIVATE) LIMITED, Co. Reg. No.: 196100157E							
Vehicle Reg. No.:	SKK1172S	Date of Loss:	10/01/2018 20:	:00 - :59				
Claim Type:	TP / 546592	Policy/Cover Note No.:		(Comprehensive) 2/2017 - 03/12/201				
Vehicle Reg. No. (Insured):	SLK5410S	Policy No. (Claimant):						
		Excess:	5\$500.00					
Repriver:	Siang Hui Motor Works (H	Q) 3006 Ubi Road 1, #01-338, 40	8700 Ubi - Tel: 6744460	5				
Handling Insurer:	MSIG Insurance (Singapor 6594 2540]	re) Pte. Ltd. (HQ) - Tel: +65 682	7 7888 [Handled by E	laine Ngu Siau Me				
Adjuster:	LKK Auto Consultants Pte	Ltd (HQ) - Tel: 6256-3561 [Ir	nm.Advice due 20/	01/2018]				
Adj Asg. Remarks:	PLEASE ALIASE W WORKSHO	OP FOR SURVEY, GIA REPORT ONLY	1 PAGE AS LAWYER NOT	ABLE TO GIVE .				
ASSOCIATED MAIL RECE	IVED		View All	Compose Case Ma				
ASSOCIATED MAIL RECEI			View All	Compose Case Ma				
	se.	View All	View All Search Tasks Create					

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

MSIG Insurance (Singapore) Pte. Ltd.

4 Shenton Way #21-01 SGX Centre 2 Singapore 068807

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

: 10/01/2018

: 19/01/2018

: 3.00

Attn:

Elaine Ngu Siau Mei

26 Jan 2018 Date:

Accident Date

Assignment Date

Est. Duration of Repair

Preliminary Advice

Insured Vehicle No : SLK5410S

TP Vehicle No

Make

: SKK1172S

: KIA OPTIMA

Date of Inspection : 19/01/2018 Inspection At

3006 UBI ROAD 1, #01-338 SINGAPORE 408700

: SIANG HUI MOTOR WORKS (HQ)

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	2,911.00
Revised Amount	:S\$	2,091.20
Check Items (Estimated)	:S\$	0.00
Total	:S\$	2,091.20
Lump Sum Repair	:S\$	1,600.00

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

Shiau Chan (LKKAuto)

From:

Do-Not-Reply <do-not-reply@merimen.com>

Sent:

Monday, 22 January 2018 4:20 PM

To:

do-not-reply@merimen.com

Cc:

SUR

Subject:

VEHICLE SKK 1172S (YOUR REF: 546592)

This mail is associated with :

*SKK1172S (546592)

[SLK5410S]

TP

NATIONAL CAR RENTALS(PRIVATE) LIMITED

Jan 10 2018 8:00PM

[HENGRY LIM KIAN YONG]

Siang Hui Motor Works

Dear Elaine,

Please be informed that we have inspected the vehicle SKK 1172S on 19/01/2018.

We are pending for estimate from repairer.

Thanks & Regards,

Shiau Chan (Ms) LKK Auto Consultants Pte Ltd Tel: 6256 3561

Fax: 6256 4315

[This mail is sent from a mailer account - do not reply to this email address]

Sent by : SHIAU CHAN (LKK Auto Consultants Pte Ltd)

MKFS18008221 / Kan Fook Sing Motor Workshop - Defu ENTRY DATE & TIME: 16/01/2018 17:33 SUBMITTED BY: Yen Boo

Your NCD will be affected due to late reporting Actual e-Filling Submission Date & Time: 17/01/2018 17:01

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
 This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful</u> and <u>accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
 The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

- 5. Any false reporting may be referred to the Police for investigation,
 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

Date Of Report Date Of Accident Exact Location Of Accident	16/01/2018 17:33 10/01/2018 20:30 AMOY STREET SINGAPORE
	AMOY STREET
Exact Location Of Accident	
	SINGAPORE
Country/State of Loss	
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SKK1172S
Insured/Policyholder	
Name Of Registered Owner	NATIONAL CAR RENTALS (PRIVATE) LIMITED
Co Reg No	196100157E
Email Address	JAMES.CHUA@AVIS.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-63051995
Vehicle Particulars	
Manufacturer	KIA
Model	OPTIMA-2.0 (A)
Exact Purpose for which vehicle was being used a time of accident	at
Are you claiming under your own insurance policy for repair to your vehicle?	Y NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	NO
Policy Number	5059475530-05
Cover Note Number	01/01/2018 TO 31/12/2018
Driver	度等的模型的 (在基础的 DESCRIPTION) 多的对象的多数形式的
Name of Driver	ALI MD YUSOF
Work Permit No	G2258985M
Date Of Birth	05/01/1993
Occupation	INDOOR
Date Of Driving Pass	22/08/2013
Driving Experience	4 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-84109490
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address

100A TAMAH MERAH COAST RD (S) 498724

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

.

OTHER - HIRER

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO.

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO 1

Number of Passengers (Including Driver)

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of Intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

refer with attach.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SLK5410S

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

98465867

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Page 2 of 13

Accident Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material
 facts may allow insurence companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- S. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information proyided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident (all insurers) have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the losurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) Investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (Iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve discipsure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling end/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Div

Policyholder's Signature Date & Time: Oriver's Signature (If driver is not the policyholder) Date & Time: Reporting Centre Personnel's Signature

Name: NRIC/FIN No.:

16/1/2012

GIARIMC SketchPlanForm_V3

Accident Sketch Plan Pg. 1

SKETCH PLAN	(#)	8	
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ESCRIBE CIRCUMSTANCES	OF THE ACCIDENT		
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		Reporting Only	
		Own Damage Claim	
		Other Workshop	
		TBA	
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CLARATION			- 11
	culars are true in every respect.	48	oar
(X)	ranaran warsan mara adam filila (1881) (18	(37	
- Sam	V. A	(***	
lcyholder's Signature	Driver's Signature		True note .
te & Time:	(If driver is not the policyho	Reporting Centre Pers	onnel's Signature
	Date & Time:	NRIC/FIN No.:	100.05
RIVC SkatchPlanForm_V3		/	2 .

祥 輝 汽 車 修 理 SIANG HUI MOTOR WORKS

Blk 3006, Ubi Road 1 #01-338, Singapore 408700. Tel: 67444605 Fax: 67440726 REG. No. 322208/00M

Xias Chen

KNAGN411MCSLUBIST 500 19/01/18

	Date, 1/01/19
Estimate Cost of Motor vehicle No: 5	SKK1172 S
1) IPC Rear bumper celled	\$ 538 00
1) IDC Rear bumper lower	\$ 124.00
3) IPC Rear bumper Spoile 4) IPC Rear bumper reforce 5) 2 PCS Rear reverse Sanson	r could \$ 635.00
4) IPC Rear bumper reforce	ment \$ 368.00
5) 2 pcs Rear reverse Sanso	398.00
Rees Burner Sparge. Total	\$ 2063.00
per Burger Sparge. Total	\$ 412.60
1668	\$ 1650.40
1501.50	
9	
	~ C as
Labour Charges:-	590
Labour charges:- 1) To remove a replace year bums	590 Her Sansor \$ 80.00
Labour charges:- 1) To remove a replace year bums 2) To replace, repair, straighten.	per Sansor \$80.00
2) To replace, repair, straighten -	per Sansor \$80.00
2) To replace, repair, straighten - damaged parts models	per Sansor \$ 80.00 Pre-align all 200 \$ 480.00
2) To replace, repair, Straighten - damaged parts production LKK Auto Corsum and Duly the Repaired Spray paint on all affected Parameters	d areas \$ 380.00
2) To replace, repair, straighten damaged parts made the Repair of Spray paint on all affected to supplementary as the supplementary as	per Sansor \$ 80.00 pre-align all 200 \$ 480.01 d areas \$ 380.00 ptal: \$ 2590.40
2) To replace, repair, Straighten damaged parts models LKK Auto Constrains and paint on all affected to supplements, asserted to Spray paint on all affected to supplements, asserted to supplements as the supplements of t	d areas \$ 380.00

LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Email: sur@lkkauto.com;assignments@lkkauto.com Tel: 6256-3561 Fax: 6844-8805

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/MSG18001210/AQD3N2

Date:

30/01/2018

REFERENCE

Handling

MSIG Insurance (Singapore) Pte. Ltd.

Policy No:

80450383QMX

Insurer:

Claimant

SKK1172S

Insured Vehicle No:

SLK5410S

Vehicle No: Date of Loss:

10/01/2018

Nature of Claim:

TP

Claim No: 546592

DESCRIPTION & IDENTIFICATION OF VEHICLE

SKK1172S

Make & Model:

KIA OPTIMA, 2.0 (A)

Engine No: Chassis No: G4KDBS174268

Reg. Date:

10/06/2013 (Man. Year: 2011) Black

Odometer:

KNAGN411MC5203254 80021 km

Colour:

1998 cc

Engine Capacity: Market Value/New Car Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable): No Pre-accident Condition:

Yes

Handbrake (Serviceable): **CONDITION OF TYRES**

Front Tyre Size:

225/45 R18

Rear Tyre Size:

225/45 R18

Front Left Side:

Dunlop 6 mm

Dunlop 6 mm

Front Right Side:

Dunlop 6 mm

Rear Left Side: Rear Right Side:

Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS Parts	Repairer's 1,971.00 0.00	Adjuster's 1,501.20 0.00	Difference 469.80 0.00	Diff % 23.84
Miscellaneous Items Labour	940.00	590.00 0.00	350.00 0.00	37.23
Paintwork Labour Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$) Approved Total (Overridden) (S\$)	2,911.00	2,091.20 1,600.00	819.80	28.16
Nett Amount (S\$)	2,911.00	1,600.00	1,311.00	45.04

INSPECTION

Date of Assignment:

Date Inspected:

19/01/2018

19/01/2018 Inspected At: Siang Hui Motor Works (HQ) 3006 Ubi Road 1, #01-338

Singapore 408700

Estimated Period of Repair:

3.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG

Version: 1.0 (Last Synchronised: 30 Jan 2018)

Parts:

143

KIA OPTIMA 2.0 (A) (Catalogue:Merimen Singapore 1.0)

Labour:

Repairer's

(Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SKK1172S)

Validity:

These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recon	men	ded	Parts
	HILLOTIN		I GILO

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	538.00 FL	*538.00 FL
2	4		*REAR BUMPER LOWER	Not Necessary	124.00 FL	*- FL
3	1		*REAR BUMPER SPOILER *REAR BUMPER REINFORCEMENT	Cracked Deformed	635.00 FL 368.00 FL	*635.00 FL *368.00 FL
5	2		*REAR REVERSE SENSOR *REAR BUMPER SPONGE	Not Necessary Cracked	398.00 FL 127.00 FL	*- FL *127.00 FL
F=Fra	anchise	part: L=ListIte	emDisc List Item Discount on L It	Sub Total (S\$) tems 10.00/10.00% (S\$)	2,190.00 219.00	1,668.00 166.80
				Total Parts (S\$)	1,971.00	1,501.20
_			Report was unsubmitted du	ring this print out		

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labo	our Items		ne avean	10.000
1	TO REMOVE & REPLACE REAR BUMPER SENSOR	New	80.00	40.00
2	TO REPLACE, REPAIR, STRAIGHTEN & RE-ALIGN ALL DAMAGED PARTS	New	480.00	200.00
3	TO SPRAY PAINT ON ALL AFFECTED AREAS	New	380.00	350.00
	Gross Labo	ur Cost (S\$)	940.00	590.00
	Report was unsubmitted du	ring this print-out		
	Report was unsubmitted du	ing this print-out.		

< END OF ESTIMATES >