

12/05/2002

ASS. REC. BY:

REF: CS/MSG18001208 / G v d3n2 Special Instruction:

ASSIGNMENT (Office)

Date/Time: 19/01/2018 @ 1:51pm

Survivor  
Merimen

From (Person): Christina Wong

of MSG

Bill to:

Estimated Cost:

OD / TP RES / OD RES / EVA / INV / MV / CS

Insured: SJD 6287K

Tel: 6395 8899 / 9127 7928

To Inspect Vehicle No:

SKR 5199C

at Workshop m/s

Trans Eurokars

of No. 5 Ubi Close, 408605

Policy No: P27469925DMV

Claim No: 546159

Excess:

Sum Insured:

Make of Veh:  
(Client's Record)

22/01/2018 @ 1pm owner

H.O.D. Endorsement:

CA / REV / REP. / REV 24 HRS 'wp'

Ronald

Vehicle IN OUT

Date/Time: 3:22pm @ 19/01/18

Person Contacted:

Date/Time Action/Instruction (✓) Estimate

SKR 5199C - X

SJD 6287K - NBA / MSG18000667 / Y

D.O.A: 06/01/2018

23/1/18 Send prel: revised by merimen

16/3/18 @ 5:05pm Ronald said vehicle has not send in for repair

9/4/18 @ 3:27pm Ronald said vehicle will send in on 10/4/18

REP: MSIG

ASSIGNMENT

From: Date: 22/01/2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SKR 5199C

at Workshop m/s: Trans Eurokars

of No. 5 ubi close, 408 605

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record) 4pm @ owner waiting

Make of Veh: Ronald

(Policy Condition)

Remark: The Veh had commenced its repair at the time of inspection:

N/S	O/S

Est. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 3 days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS up

Date: Person Contacted: Vehicle: IN / OUT

Veh No: SKR 5199C Vt Regn: 12 Feb 2015

Type: M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover

Truck / Trailer or:

Make: Mazda 6 CC: 2488

Colour: Red A/C: Insured / Std / NI / NA

Sp. Reading: 105065 T. Radio: Insured / Std / NI / NA

Eng No:

C No: JM6GJ1031F0147493

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In Order / Jammed / Leaked / Burnt or

Brake: In Order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD / Rim or

Tyre Size: F: 225/45 R19

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal: 6 mm

L/Bal: 6 mm

D/O A:

Survey held at: w/s

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

27/4/18 Final fig \$ 2928.08 (Red 1860.80, 3890) confirmed by email

RECEIVED 27 APR 2018

Date/Time File Pass to: ☐ : Prel. Report

☐ : Final Report

Date/Time File Return to:

27/4 - typist

Report Format: menmen

Lump Sum / I.B. / S: 2928.08

Days Of Repair: 3

Resurvey No. of Trip: -

Add Fee:

☐ Site Insp ☐ S  
☐ Inter. Insp ☐ S  
☐ Tech. Insp ☐ S  
☐ Drawing ☐ S

Survey Fee

Transporter

8-PT LBS

Food

Chat

TOTAL

200  
10

210

# Survey Department Check List (Case Handler)

Reference No. : CS/MSG 18001208/Grd3

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

**Admin (** ): Case handler to make sure all Information created by the assignment team are ACCURATE.

## **(1) Office Assign Form**

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

**Surveyor (** ): Case handler to make sure the surveyor completed all required information.

## **(1) Assignment Form**

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

## **(2) System - (Views/Merimen)**

C	Damaged Vehicle Photographs Uploaded	✓			
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## **(3) Workshop Estimate/Assignment Form**

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair				
C	Finalised Amount				
C	Re-inspection Cases to Finalize within 5 Days				

## **(4) System - (Views/Merimen)**

C	Resurvey photo Uploaded				
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Check By: VERON 27/4/18  
Case Handler Date

\*C: Critical \*N: Non-Critical

21/05/2014




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MSIG INSURANCE (SINGAPORE) PTE LTD		Ref : CS/MSG18001208/Gvd3		
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 19-01-2018		
		Code : MSG		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJD 6287K	Veh. Inspected	SKR 5199C	
Policy No.	P27469925DMV	Coverage (\$)	0.00	
Claim No.	546159	Excess (\$)	0.00	
Assign From	MERIMEN (CHRISTINA WONG)	Assign Date	19/01/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	c.c		0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.	Colour			
Odometer	-	Steering		
Brakes	Modification			
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	06/01/2018	Inspection Date		
Survey held at	TRANS EUROKARS PTE LTD NO 5 UBI CLOSE SINGAPORE 408605			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Christina Wong

Date: 23 Jan 2018

**Preliminary Advice**

Insured Vehicle No	: SJD6287K	Accident Date	: 06/01/2018
TP Vehicle No	: SKR5199C	Assignment Date	: 19/01/2018
Make	: MAZDA 6	Est. Duration of Repair	: 3.00
Date of Inspection	: 22/01/2018		
Inspection At	: TRANS EUROKARS PTE LTD NO. 5 UBI CLOSE, SINGAPORE SINGAPORE 408605		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	4,788.88
Revised Amount	:S\$	2,908.08
Check Items (Estimated)	:S\$	111.34
Total	:S\$	3,019.42

Lump Sum Repair :S\$

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

**Remarks**

( ) The vehicle is economical/not economical for repair.

( X ) The above survey was conducted on a 'without prejudice' basis.

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Jan 2018		19 Jan 2018 13:51 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	NG SWEE HONG, ID: S1244728J		
Main Claimant:	FONG CHOON HON JAMES, ID: S2605815E		
Vehicle Reg. No.:	SKR5199C	Date of Loss:	06/01/2018 19:00 - :59
Claim Type:	TP / 546159	Policy/Cover Note No.:	P27469925DMV (Comprehensive) Coverage: 28/03/2017 - 27/03/2018
Vehicle Reg. No. (Insured):	SJD6287K	Policy No. (Claimant):	
		Excess:	
Repairer:	Trans Eurokars Pte Ltd ( ) NO. 5 UBI CLOSE, SINGAPORE, 408605 Ubi - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Christina Wong - 6643 1311]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 20/01/2018]		
Driver/Custodian (Insured):	GOH LENG KHIANG ( ), NRIC: S1287743I, Tel: +6596261986		
Adj Asg. Remarks:	Owner waiting 4pm on 22/01/18		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Hasrianah Binte Hassan

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**From:** Woon Choo Kwok  
**Sent:** Thursday, 18 January, 2018 10:14 AM  
**To:** Christina Wong; Hasrianah Binte Hassan  
**Cc:** Christopher Chionh; Foo Ai Ngoh; Jason Sim  
**Subject:** FW: YOUR REF: SJD6287K / OUR REF: SKR5199C THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)  
**Attachments:** 2490\_001.pdf

Dear CW & HAS

FYA

Best Regards

**Kwok Woon Choo**  
Senior Administrative Officer, Claims Services  
Direct line +65 6643 1330 | Direct fax +65 6225 7402 | [woonchoo\\_kwok@sg.msiga-asia.com](mailto:woonchoo_kwok@sg.msiga-asia.com)



**MSIG**



Insurer Claims  
Team of the Year  
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

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**From:** Agnes Lee  
**Sent:** Thursday, January 18, 2018 9:58 AM  
**To:** Woon Choo Kwok <[WoonChoo\\_Kwok@sg.msiga-asia.com](mailto:WoonChoo_Kwok@sg.msiga-asia.com)>  
**Subject:** FW: YOUR REF: SJD6287K / OUR REF: SKR5199C THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

**From:** [eric.pau@eurokars.com.sg](mailto:eric.pau@eurokars.com.sg) [<mailto:eric.pau@eurokars.com.sg>]  
**Sent:** 18 January 2018 08:54  
**To:** Claims <[claims@sg.msiga-asia.com](mailto:claims@sg.msiga-asia.com)>; [ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)  
**Cc:** [jess.francis@eurokars.com.sg](mailto:jess.francis@eurokars.com.sg); [vion.lim@eurokars.com.sg](mailto:vion.lim@eurokars.com.sg); [catherinechua@eurokars.com.sg](mailto:catherinechua@eurokars.com.sg); [kevin.lee@eurokars.com.sg](mailto:kevin.lee@eurokars.com.sg)  
**Subject:** YOUR REF: SJD6287K / OUR REF: SKR5199C THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

**YOUR REF: SJD6287K / OUR REF: SKR5199C THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)**

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle.

Attached is the ESTIMATE, SAS REPORT, SKETCH PLAN for your perusal.

Liaise with Roanld for survey arrangement.

Best Regards,

**Eric Pau**  
Insurance Claims Officer

**TRANS EUROKARS PTE LTD**  
5 Ubi Close, Singapore 408605  
D: (65) 6395 8685 H: (65) 9618 5991  
E: [eric.pau@eurokars.com.sg](mailto:eric.pau@eurokars.com.sg)

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**From:** [mazdacanone@mazda.com.sg](mailto:mazdacanone@mazda.com.sg) [<mailto:mazdacanone@mazda.com.sg>]  
**Sent:** Thursday, January 18, 2018 9:02 AM  
**To:** Eric Pau <[eric.pau@eurokars.com.sg](mailto:eric.pau@eurokars.com.sg)>  
**Subject:** Attached Image

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**Veron Chen (LKKAuto)**

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**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 27 April 2018 4:39 PM  
**To:** Shu Pei (LKKAuto); catherinechua@eurokars.com.sg; Guo Qiang (LKKAuto)  
**Cc:** eric.pau@eurokars.com.sg; ronald.yap@eurokars.com.sg; CS A Team; Admin A; SUR  
**Subject:** RE: SKR5199C - FINALIZATION OF COR

Dear Catherine,

Confirmed COR: \$2,928.08 before GST

3 repair days

**Final invoice and all supporting documents sent over to MSIG**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)  
**Sent:** Thursday, 26 April 2018 5:32 PM  
**To:** catherinechua@eurokars.com.sg; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Cc:** eric.pau@eurokars.com.sg; ronald.yap@eurokars.com.sg; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** FW: SKR5199C - FINALIZATION OF COR

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CS/MSG18001208/Gvd3	Guo Qiang / Veron

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

**From:** [catherinechua@eurokars.com.sg](mailto:catherinechua@eurokars.com.sg) [mailto:[catherinechua@eurokars.com.sg](mailto:catherinechua@eurokars.com.sg)]  
**Sent:** Thursday, 26 April 2018 2:37 PM  
**To:** Guo Qiang (LKKAUTO) <[GuoQiang@lkkauto.com](mailto:GuoQiang@lkkauto.com)>; [eric.pau@eurokars.com.sg](mailto:eric.pau@eurokars.com.sg)  
**Cc:** [ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg); CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** SKR5199C - FINALIZATION OF COR

Dear Guo Qiang

Our COR computation is attached for your agreement.

COR: \$2928.08 before GST

3 repair days (not including preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH)

Kindly confirm the above as soon as possible.

Dear Eric

Please assist to locate and send the before paint photos to Guo Qiang.

Thanks n Regards  
Catherine Chua  
Insurance Claims Executive  
Trans Eurokars Pte Ltd  
DID: 6603 6121  
FAX: 6476 7417

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**From:** [mazdacanon@mazda.com.sg](mailto:mazdacanon@mazda.com.sg) <[mazdacanon@mazda.com.sg](mailto:mazdacanon@mazda.com.sg)>  
**Sent:** Thursday, April 26, 2018 11:39 AM  
**To:** Siew Guek Catherine Chua <[catherinechua@eurokars.com.sg](mailto:catherinechua@eurokars.com.sg)>  
**Subject:** Attached Image

## Enquire Transfer Fee

Vehicle Details	
Vehicle No.:	SKR5199C
Vehicle Type:	P10 - Passenger Motor Car
Vehicle Attachment 1:	With Sun Roof
Vehicle Scheme:	Normal
Vehicle Make:	MAZDA
Vehicle Model:	MAZDA6 4-DOOR SEDAN 2.5L SP.6EAT SR HID
Chassis No.:	JM6GJ1031F0147493
Propellant:	Petrol
Engine No.:	PY20468106
Engine Capacity:	2488 cc
Maximum Power Output:	138.0 kW ( 185 bhp )
Maximum Laden Weight:	1965 kg
Unladen Weight:	1498 kg
Year Of Manufacture:	2014
Original Registration Date:	12 Feb 2015
Lifespan Expiry Date:	-
COE Category:	B - Car above 1600cc or 97kW (130bhp)
Quota Premium:	\$70,890.00
COE Expiry Date:	11 Feb 2025
Road Tax Expiry Date:	11 Feb 2018
PARF Eligibility Expiry Date:	11 Feb 2025
Inspection Due Date:	11 Feb 2020
Intended Transfer Date:	22 Jan 2018
CO2 Emission:	153.00 (g/km)
CEV/VES Rebate Utilised Amount:	\$5,000.00
CO Emission:	-
HC Emission:	-
NOx Emission:	-
PM Emission:	-
The current road tax expiry is 11 Feb 2018. You may renew the road tax from 12 Nov 2017 with all pre-requisite(s) fulfilled. If the road tax is renewed after 11 Feb 2018, late renewal fee(s) will be imposed. Please use <a href="#">Enquire Road Tax Payable</a> to check on the late fee(s) payable.	
Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.	
Amount Payable (From 12 Feb 2018 to 11 Aug 2018)	

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	15/01/2018 10:36
Date Of Accident	06/01/2018 19:15
Exact Location Of Accident	HILLCREST ROAD IN FRONT OF HOUSE NO 76
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKR5199C
<b>Insured/Policyholder</b>	
Name Of Registered Owner	FONG CHOON HON JAMES
NRIC No	S2605815E
Email Address	JAMESCHFONG@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97584787
Alternative Phone No	OTHERS-91701877

### Vehicle Particulars

Manufacturer	MAZDA
Model	MAZDA6 2.5L SDN
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100402353
Cover Note Number	

### Driver

Name of Driver	FONG CHOON HON JAMES
NRIC No	S2605815E
Date Of Birth	26/03/1966
Occupation	INDOOR
Date Of Driving Pass	30/10/1993
Driving Experience	24 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97584787
Fax Number	
Contact Number	OTHERS-91701877
Email Address	JAMESCHFONG@GMAIL.COM

Address	135 SUNSET WAY
	#03-11
Postcode	597158
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO THE ATTACHED SKETCH PLAN.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### Details of Witness 1

Name	KENNETH
Phone Number	98183434
Email Address	

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJD6287K
Vehicle Make/Model/Colour	HONDA, BLACK
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	GOH LENG KIANG
NRIC/Passport Number	
Contact Number	96261986
Address	
Postcode	
Insurance Company Name	MSIG INSURANCE (SINGAPORE) PTE. LTD.

Nature Of Damage

No. Of Passenger (Including Driver)

1

# IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 13/01/18  
12 noon

Driver's Signature

(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature

Name: Catherine Chua  
NRIC/FIN No.: S1449251H

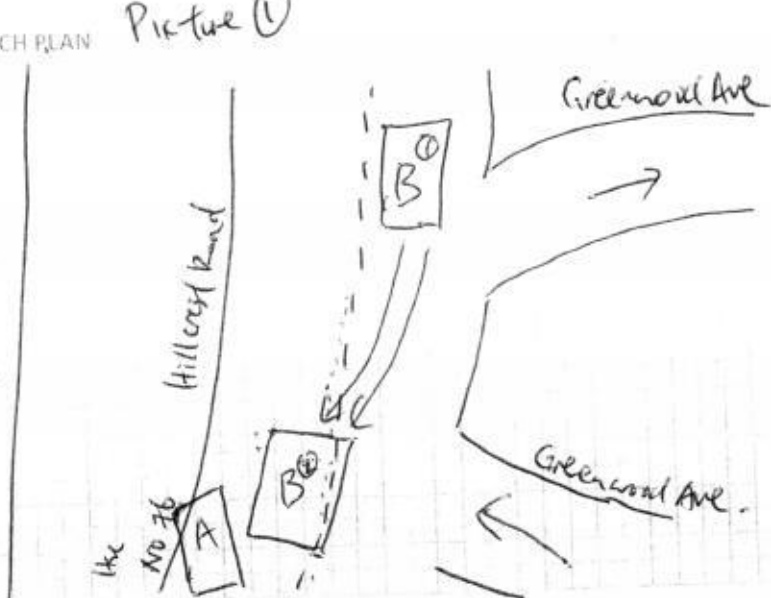


SKETCH PLAN

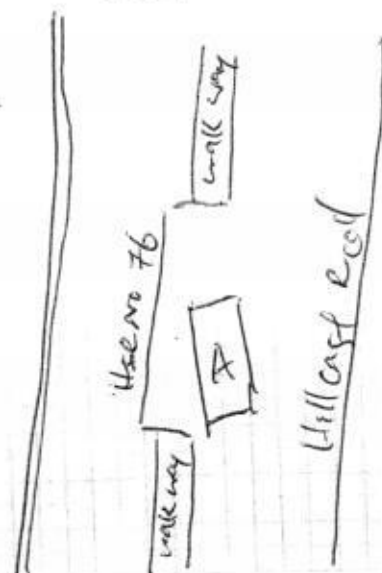
Picture 1

A: My Car  
SKR519AC

B: SJD6287K  
Honda black



Picture 2



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along Hillcrest Road and was slowing down to intending to turn to Greenwood Ave when I observe a black Honda (SJD 6287K) swerving into my lane. He was travelling very at a very fast speed. I tried to avoid a head-on collision by swerving into the front of house No 76 (see picture 2) Nevertheless, the black Honda SJD 6287K still made contact with my car. We heard a loud sound. One point to add is that I was stationary at the time of impact.

The black Honda noticed the impact and stopped further down the road. We came out of the car to inspect the damages and noticed the sound could have come from the impact between my driver side-view mirror and the Honda's. Further inspection revealed that the Honda did scrapped the back of our vehicle. (picture 1)

there were no physical injury to be to Carl. And the incident was witness by 2 ~~people~~ <sup>a couple</sup> ~~running~~ on the left side of the Road in the same direction as my car. They also stopped to help inspect our car and volunteered to be our witness as they also observed the Honda (SJD 6287K) swerving into our lane.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time: 13/01/18  
12 noon

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: Catherine Chua  
NRIC/FIN No.: S1449251H

\* Attached whatsapp message on 3rd party initial plan to pay not 9. through Insurance but when he realized the quote was high, he reverted to using insurance



**TRANS EUROKARS PTE LTD**  
**NO:5 UBI CLOSE, SINGAPORE 408605**  
**ESTIMATE COST OF REPAIRS**



<b>MSIG INSURANCE SINGAPORE P/L</b> 4 SHENTON WAY #21-01 SGX CENTRE 2 SINGAPORE 068807 <b>ATTN. :</b> MOTOR CLAIMS <b>FAX :</b>		<b>NAME :</b> Mr Fong Choon Hon James <b>ADDRESS :</b> 135 Sunset Way #03-11 Singapore 597158 <b>TEL :</b> 97584787		<b>WIP :</b> 56634 <b>EXCESS :</b> <b>DATE:</b> 18-Jan-18	
<b>VEH NO :</b>	<b>SKR5199C</b>	<b>DATE IN :</b>		<b>CONTACT PERSON :</b>	RONALD 6395 7875
<b>CHASSIS NO :</b>	JM6GJ1031F0147493	<b>MILEAGE :</b>		<b>TYPE OF CLAIM :</b>	THIRD PARTY CLAIM
<b>MODEL :</b>	MAZDA6 SDN 2.5L	<b>DATE REG.:</b>	12-Feb-15	<b>POLICY NO. :</b>	

**NATURE OF WORKS**

**Parts Description**

Parts Description					
NO		QTY		REVISED	PRICES
1	RHS SIDE MIRROR ASSY / cut	1	MG44P-69-121J		\$ 759.30
2	COVER(RHS), SIDE MIRROR X 1	1	MGHP9-69-1N1A62		\$ 83.00
3	LAMP(RHS), SIDE TURN X 1	1	MGHP9-69-122C		\$ 105.70
4	SEAL(RHS), SIDE MIRROR X 1	1	MGHP9-69-115		\$ 12.60
5	GARNISH(RHS), SIDE MIRROR X 1	1	MGJR9-69-15YB		\$ 110.70
6	GUARD(RHS), STONE / 1	1	MGHP9-50-4P2A		\$ 16.50
7	GASKET(LHS), TAILLAMP / 1	1	MGHK1-51-163		\$ 27.70
8	GASKET(RHS), TAILLAMP / 1	1	MGHK1-51-153		\$ 27.70
			TOTAL PARTS		\$ 1,143.20
			LESS 10%		\$ 114.32
			TOTAL PARTS COST		\$ 1,028.88

**Labour Description**

1	TO REPLACE RHS SIDE MIRROR ASSY. TO REPAIR REAR BUMPER, RHS REAR FENDER AND ALL AREAS AFFECTED BY THE ACCIDENT.	✓ <i>630</i>	\$ 1,260.00
2	TO RESPRAY RHS SIDE MIRROR COVER, REAR BUMPER AND RHS REAR FENDER.	✓ <i>1200</i>	\$ 1,800.00
3	MZ-BR-ELECTR TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.	✓ <i>150</i>	\$ 250.00
4	MZ-BR-REPROG TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	✓ <i>180</i>	\$ 350.00
5	MZ-BR-SUNDRI SUNDRIES. / <i>del.</i>	<i>30</i> NETT <i>?</i>	\$ 100.00

TOTAL LABOUR	\$ -	\$ 3,760.00
TOTAL PARTS	\$ -	\$ 1,028.88
TOTAL	\$ -	\$ 4,788.88
LESS EXCESS	\$ -	\$ -

TOTAL AFTER EXCESS	\$ -	
GST 7%	\$ -	\$ -
GRAND TOTAL	\$ -	\$ -

## TRANS EUROKARS PTE LTD

### REMARKS:

THIS IS ONLY AN ESTIMATE FROM VISUAL INSPECTION AND SHOULD THERE BE MORE DAMAGES FOUND DURING THE PROCESS OF REPAIRING, YOU WILL BE INFORMED BEFORE THE REPAIRS ARE BEING CARRIED OUT. TAKE NOTE THAT SHOULD YOU DECIDE NOT TO PROCEED WITH THE REPAIRS, A **QUOTATION FEE OF \$400** WILL BE APPLIED ACCORDINGLY FOR MAN-HOURS INVOLVED IN SOURCING FOR PARTS PRICE AS WELL AS LABOUR CHARGES.

\_\_\_\_\_  
Authorised Signature

2 Days.

After repair photos.

Gmo Qial - 8880282

22/1/18

  
23/1/18

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



**TRANS EUROKARS PTE LTD**  
**NO:5 UBI CLOSE, SINGAPORE 408605**  
**FINALIZED COST OF REPAIRS**



MSIG INSURANCE SINGAPORE P/L 4 SHENTON WAY #21-01 SGX CENTRE 2 SINGAPORE 068807 ATTN : MOTOR CLAIMS FAX :		NAME : Mr Fong Choon Hon James ADDRESS : 135 Sunset Way #03-11 Singapore 597158 TEL : 97584787		WIP : 56634 EXCESS : DATE: 18-Jan-18	
VEH NO :	SKR5199C	DATE IN :		CONTACT PERSON :	RONALD 6395 7875
CHASSIS NO :	JM6GJ1031F0147493	MILEAGE :		TYPE OF CLAIM :	THIRD PARTY CLAIM
MODEL :	MAZDA6 SDN 2.5L	DATE REG.:	12-Feb-15	POLICY NO. :	

**NATURE OF WORKS**

Parts Description			REVISED	PRICES
NO	QTY			
1	1	MG44P-69-121J	\$ 759.30	\$ 759.30
2	1	MGHP9-69-1N1A62		\$ 83.00
3	1	MGHP9-69-122C		\$ 105.70
4	1	MGHP9-69-115		\$ 12.60
5	1	MGJR9-69-15YB		\$ 110.70
6	1	MGHP9-50-4P2A	\$ 16.50	\$ 16.50
7	1	MGHK1-51-163	\$ 27.70	\$ 27.70
8	1	MGHK1-51-153	\$ 27.70	\$ 27.70
TOTAL PARTS			\$ 831.20	\$ 1,143.20
LESS 10%			\$ 83.12	\$ 114.32
TOTAL PARTS COST			\$ 748.08	\$ 1,028.88

**Labour Description**

1		TO REPLACE RHS SIDE MIRROR ASSY. TO REPAIR REAR BUMPER, RHS REAR FENDER AND ALL AREAS AFFECTED BY THE ACCIDENT.	\$ 630.00	\$ 1,260.00
2		TO RESPRAY RHS SIDE MIRROR COVER, REAR BUMPER AND RHS REAR FENDER.	\$ 1,200.00	\$ 1,800.00
3	MZ-BR-ELECTR	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.	\$ 150.00	\$ 250.00
4	MZ-BR-REPROG	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	\$ 180.00	\$ 350.00
5	MZ-BR-SUNDRI	SUNDRIES.	\$ 20.00	\$ 100.00
TOTAL LABOUR			\$ 2,180.00	\$ 3,760.00
TOTAL PARTS			\$ 748.08	\$ 1,028.88
TOTAL			\$ 2,928.08	\$ 4,788.88
LESS EXCESS			\$ -	\$ -
TOTAL AFTER EXCESS			\$ 2,928.08	

GST 7%	\$ 204.97	\$ -
GRAND TOTAL	\$ 3,133.05	\$ -

**REMARKS:**

**3 REPAIR DAYS** (exclude preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH)

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18001208/GVD3N2

Date: 30/04/2018

## REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	P27469925DMV
Claimant Vehicle No :	SKR5199C	Insured Vehicle No :	SJD6287K
Date of Loss:	06/01/2018	Nature of Claim:	TP
		Claim No:	546159

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SKR5199C	Engine No:	PY20468106
Make & Model:	MAZDA 6, 2.5 4-DOOR SEDAN 2.5L SP.6E (A)	Chassis No:	JM6GJ1031F0147493
Reg. Date:	12/02/2015 (Man. Year: 2014)	Odometer:	105065 km
Colour:	Red		
Engine Capacity:	2488 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	225/45R19	Rear Tyre Size:	225/45R19
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,128.88	768.08	360.80	31.96
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,660.00	2,160.00	1,500.00	40.98
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (\$\$)</b>	<b>4,788.88</b>	<b>2,928.08</b>	<b>1,860.80</b>	<b>38.86</b>
<b>+ GST 7.00/7.00% (\$\$)</b>	<b>335.22</b>	<b>204.97</b>	<b>130.25</b>	<b>38.86</b>
<b>Nett Amount (\$\$)</b>	<b>5,124.10</b>	<b>3,133.05</b>	<b>1,991.05</b>	<b>38.86</b>

## INSPECTION

Date of Assignment:	19/01/2018	Inspected At:	Trans Eurokars Pte Ltd
Date Inspected:	22/01/2018		NO. 5 UBI CLOSE, SINGAPORE
			Singapore 408605

Estimated Period of Repair: 3.0 days

Adjuster: XING GUO QIANG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	MRM-SG	<b>Version:</b> 1.0 (Last Synchronised: 30 Apr 2018)
<b>Parts:</b>	143	MAZDA 6 2.5 4-DOOR SEDAN 2.5L SP.6E (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SKR5199C)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RHS SIDE MIRROR ASSY	Cut	759.30 FL	*759.30 FL
2	1		*COVER (RHS) SIDE MIRROR	Not Necessary	83.00 FL	*- FL
3	1		*LAMP (RHS) SIDE TURN	Not Necessary	105.70 FL	*- FL
4	1		*SEAL (RHS) SIDE MIRROR	Not Necessary	12.60 FL	*- FL
5	1		*GARNISH (RHS) SIDE MIRROR	Not Necessary	110.70 FL	*- FL
6	1		*GUARD (RHS) STONE	Necessary	16.50 FL	*16.50 FL
7	1		*GASKET (LHS) TAILLAMP	Necessary	27.70 FL	*27.70 FL
8	1		*GASKET (RHS) TAILLAMP	Necessary	27.70 FL	*27.70 FL
9	1		*SUNDRIES	Necessary	100.00 FS	*20.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>1,243.20</b>	<b>851.20</b>
<b>- List Item Discount on L Items 10.00/10.00% (\$\$)</b>	<b>114.32</b>	<b>83.12</b>
<b>Total Parts (\$\$)</b>	<b>1,128.88</b>	<b>768.08</b>

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPLACE RHS SIDE MIRROR ASSY.TO REPAIR REAR BUMPER RHS REAR FENDER AND ALL AREAS AFFECTED BY THE ACCIDENT	New	1,260.00	630.00
2	TO RESPRAY RHS SIDE MIRROR COVER,REAR BUMPER AND RHS REAR FENDER	New	1,800.00	1,200.00
3	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING	New	250.00	150.00
4	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS	New	350.00	180.00
Gross Labour Cost (S\$)			3,660.00	2,160.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >