

15/5/2010

INS. CASE OWNER:

Norsiah

CC6 / AIG18001205 / Kes 392

LKK:

IDAC:

Surveyor:

KENNETH

DOI:

18/01/18

Date / Time:

18/01/18

Registered in Merimen:

19/01/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SAG 757E

Name of Insured:

PUAR LEONG CHYE

Insured Tel No.:

HP: 9624 8998

Excess Sec II :SS

D.O.A.: 16/01/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: LIM BEE HUN AGNES

Driver Tel No.: 9624 8998

(V/L: YES / NO)

Claim No.:

7606296646SG

Policy No.:

2100503417

Make / Model:

MERCEDES-BENZ GLA 180

Place of Accident:

YESHUN RING ROAD

OI GIA REPORT:

YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

QM 599SR



INSRS:

WSP: RC Auto

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

23/01/18 (Achw)

QM 599SR - X ; SAG 757E - X
* No Estimate

19/01/18

All inform RECD LOD FROM LANGE REQUEST TO UP.

20/02/18

* File pass to typst.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

Email

Call

Name 1:

Name 2:

Name 3:

1) Claim status: Normal/Reject/Private Settle /up

2) Report Format:

TP

3) Survey fee:

950.

RECEIVED 20 FEB 2018

COPY SENT
20/02/18

ASS. REC. BY:

REF:

AIG/

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

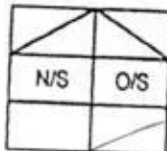
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

09 days

Res.: Yes or No

Lum Sum:

1-3.1%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp. Reading

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

R/Bal.

L/Bal.

D.O.A.

Rear

R/Bal.

L/Bal.

D.O.I.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

18/11

Em not ready

19/11

File ps 11 to Corhome

PIP: 9,601.20 (RED: 690.50 6%)

Date/Time, File Pass to?

☐

: Prell. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

S - RS. \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC6/AIG18001205/Kes3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 19-01-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SGG 757E	Veh. Inspected	SLM 5895R	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	19/01/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	16/01/2018	Inspection Date	18/01/2018	
Survey held at	R C AUTO BLK 18 SIN MING INDUSTRIAL ESTATE SECTOR A #01-43 SINGAPORE 575676			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

9 days

RC AUTO

Reg. No. 53199168K

Date : 22-Jan-2018

1000
1200
✓
200
1200
—
X

10331.70

Date:

Authorised Signature

Asher Sng (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 12 February 2018 11:56 AM
To: Md Noor, Norsiah
Cc: Asher Sng (LKKAuto); Vic (LKKAuto); Admin A
Subject: RE: Our Ref: : 7606296646SG (003) - Finalised Adjuster Report

Hi Norsiah,

Contents noted.

Hi Asher,

FYNA. CC6/AIG18001205/Kes3

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Md Noor, Norsiah [mailto:Norsiah.MdNoor@aig.com]
Sent: Monday, 12 February 2018 11:39 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Our Ref: : 7606296646SG (003) - Finalised Adjuster Report
Importance: High

Dear Hsiao Tong,

We have received LOD from Legal Option.

Please finalized the report and submit into Merimen urgently.

Thank you

Norsiah Md Noor

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419-1606 | Fax +(65) 6835-7417

Norsiah.MdNoor@aig.com | www.aig.com.sg

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	17 Jan 2018 Edit Reg		18 Jan 2018 00:00 Edit Adj Rpt	S\$9,601.20 Edit Estimates	S\$9,601.20 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[\[Created by adjuster\]](#)

Insured:	Puar Leong Chye, ID: S1722218Z, Tel: +6596248998		
Main Claimant:	JOBSYUN, Co. Reg. No.: 53357074C		
Vehicle Reg. No.:	SLM5895R	Date of Loss:	16/01/2018 00:00 - :59
Claim Type:	TP / 7606296646SG	Policy/Cover Note No.:	2100503417 (Comprehensive) Coverage: 15/03/2017 - 14/03/2018
Vehicle Reg. No. (Insured):	SGG757E	Policy No. (Claimant):	5089497973
		Excess:	
Repairer:	Rc Auto-160 Sin Ming (HQ) 160 SIN MING DRIVE, #06-20 SIN MING AUTOCITY, 575722 Sin Ming - Tel:		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 30/01/2018]		
Driver/Custodian (Insured):	LIM BEE HWA AGNES (), NRIC: S1692890I		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLM5895R (7606296646SG)

[SGG757E]

TP

JOBSYUN

Jan 16 2018 12:00AM

[Puar Leong Chye]

Rc Auto-160 Sin Ming

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Assessment Reports			1 per page	☒
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	22/01/18 14:38	Accident Statement From:OD - Reg. No: SGG757E, Claimant: PUAR LEONG CHYE	 Load HTM	
Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/02/18 15:49	General View	 Load JPG	☒
2	12/02/18 15:49	General View	 Load JPG	☒
3	12/02/18 15:49	General View	 Load JPG	☒
4	12/02/18 15:49	General View	 Load JPG	☒
5	12/02/18 15:49	General View	 Load JPG	☒
6	12/02/18 15:49	General View	 Load JPG	☒
7	12/02/18 15:49	General View	 Load JPG	☒
8	12/02/18 15:49	General View	 Load JPG	☒
9	12/02/18 15:49	General View	 Load JPG	☒
10	12/02/18 15:49	General View	 Load JPG	☒
11	12/02/18 15:49	General View	 Load JPG	☒
12	12/02/18 15:49	General View	 Load JPG	☒
13	12/02/18 15:49	General View	 Load JPG	☒
14	12/02/18 15:49	General View	 Load JPG	☒
15	12/02/18 15:49	General View	 Load JPG	☒
16	12/02/18 15:49	General View	 Load JPG	☒
17	12/02/18 15:49	Odometer Reading	 Load JPG	☒
18	12/02/18 15:49	General View	 Load JPG	☒
19	12/02/18 15:49	General View	 Load JPG	☒
20	12/02/18 15:49	General View	 Load JPG	☒
21	12/02/18 15:49	Chassis Number	 Load JPG	☒
22	12/02/18 15:50	Reinspection Photo	 Load JPG	☒
23	12/02/18 15:50	Reinspection Photo	 Load JPG	☒
24	12/02/18 15:50	Reinspection Photo	 Load JPG	☒
25	12/02/18 15:50	Reinspection Photo	 Load JPG	☒
26	12/02/18 15:50	Reinspection Photo	 Load JPG	☒
27	12/02/18 15:50	Reinspection Photo	 Load JPG	☒
28	12/02/18 15:50	Reinspection Photo	 Load JPG	☒
29	12/02/18 15:50	Reinspection Photo	 Load JPG	☒
30	12/02/18 15:50	Reinspection Photo	 Load JPG	☒

31	12/02/18 15:50	Reinspection Photo	1	Load JPG	✓
32	12/02/18 15:50	Reinspection Photo	1	Load JPG	✓
33	12/02/18 15:50	Reinspection Photo	1	Load JPG	✓
34	12/02/18 15:50	Reinspection Photo	1	Load JPG	✓
35	12/02/18 15:50	Reinspection Photo	1	Load JPG	✓
36	12/02/18 15:50	Reinspection Photo	1	Load JPG	✓
37	12/02/18 15:50	Reinspection Photo	1	Load JPG	✓
Documentation				1 per page ▼	✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	19/01/18 16:01	TP GIA REPORT	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG18001205/KES3S2
 Date: 22/02/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100503417
 Claimant Vehicle No: SLM5895R Insured Vehicle No: SGG757E
 Date of Loss: 16/01/2018 Nature of Claim: TP Claim No: 7606296646SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLM5895R
 Make & Model: RENAULT FLUENCE, 1.5 D (A) Engine No: K9KN837R000042
 Reg. Date: 31/03/2017 (Man. Year: 2015) Chassis No: VF1LZLF0E54491626
 Colour: Metallic Grey Odometer: 77261 km
 Engine Capacity: 1461 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45R18 Rear Tyre Size: 225/45R18
 Front Left Side: Falken 5 mm Rear Left Side: Falken 6 mm
 Front Right Side: Falken 5 mm Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,211.70	7,081.20	130.50	1.81
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,120.00	2,520.00	600.00	19.23
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	10,331.70	9,601.20	730.50	7.07

INSPECTION

Date of Assignment: 18/01/2018
 Date Inspected: 18/01/2018 Inspected At: Rc Auto-160 Sin Ming (HQ)
 160 SIN MING DRIVE, #06-20 SIN MING AUTOCITY
 Singapore 575722
 Estimated Period of Repair: 9.0 days

Adjuster: KENNETH KONG

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Buckled / Cracked	1,330.00 FL	*1,330.00 FL
2	1		*REAR BUMPER REFLECTOR	O/s Cracked	130.00 FL	*65.00 FL
3	1		*REAR BUMPER BEAM	Cracked	580.00 FL	*580.00 FL
4	1		*REAR BUMPER CENTRE BRACKET	Bent	125.00 FL	*125.00 FL
5	1		*REAR BUMPER CENTRE BRACKET	O/s Bent	160.00 FL	*80.00 FL
6	1		*REAR BUMPER RETAINER (SIDE) (O/S)	Cracked	80.00 FL	*80.00 FL
7	1		*REAR BOOTLID	Bent	1,800.00 FL	*1,800.00 FL
8	1		*REAR BOOTLID REFLECTOR	Cracked	240.00 FL	*240.00 FL
9	1		*REAR LAMP	Broken	335.00 FL	*335.00 FL
10	1		*REAR PANEL	Bent	850.00 FL	*850.00 FL
11	1		*REAR FENDER	Buckled	1,850.00 FL	*1,850.00 FL
12	1		*REAR FENDER AIR VENT	Cracked	85.00 FL	*85.00 FL
13	10		*RIVET	Necessary	28.00 FL	*28.00 FL
14	2		*REVERSE SENSOR	Shorted	420.00 FL	*420.00 FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	8,013.00	7,868.00
- List Item Discount on L Items 10.00/10.00% (\$\$)	801.30	786.80
Total Parts (\$\$)	7,211.70	7,081.20

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	SPRAY PAINTING.	New	1,200.00	1,000.00
2	LABOUR TO RENEW.	New	1,500.00	1,200.00
3	TO REMOVE UPHOLSTERY FOR REPAIR.	New	100.00	100.00
4	TO CHECK WIRING.	New	50.00	20.00
5	TO REMOVE WINDSCREEN.	New	150.00	120.00
6	ANTI-RUST.	New	80.00	80.00
7	PRIVATE HIRED STICKER (20)	New	40.00	0.00
Gross Labour Cost (S\$)			3,120.00	2,520.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >