

Vic (LKKAUTO)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Wednesday, 4 September, 2019 10:59 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving YM5875U (OI : CTI - TBA) and SHC5072Z (TP : LKK REF - CC3/CTI18001196/Kha3) on 16/01/2018

Dear Vic,

We have no issues as per your email.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909
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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Wednesday, 4 September, 2019 10:35 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving YM5875U (OI : CTI - TBA) and SHC5072Z (TP : LKK REF - CC3/CTI18001196/Kha3) on 16/01/2018

Your Ref: TBA

LKK Ref: CC3/CTI18001196/Kha3

Dear Sir/Madam,

We refer to the subject matter.

Our Insured Driver had reported that there was **no collision** between both vehicles (see attached GIA report).

We had checked with TP repairer and we were informed that they do not have any video footage/photos or evidence for this accident.

As such, in view of no evidence from the claimant, we would like to deny the TP claim.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Mei Kwan (LKKAuto)

Sent: Friday, 19 January, 2018 4:12 PM

To: claimsdept@sg.cntaiping.com

Cc: Joel Goh; Zaini (LKK Auto); Hsiao Tong (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving YM5875U (OI : CAI - TBA) and SHC5072Z (TP : LKK REF - CC3/CTI18001196/Kka3) on 16/01/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 5072Z at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Zaini and he can be contacted at DID: 6841 2132.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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