

INSTR

INS CASE OWNER:

Ernest

CC 4/AXA18001164

ITF.63/1

LKK:

IDAC:

ASSIGNMENT

Surveyor:

Toufik

DOI:

18/1/2018

Date / Time:

Registered in Merimen:

18/01/18

Pre-assign / CCU / FTE



Insured Vehicle No. : SHD 9273D

Claim No. : 10467997

Name of Insured : TRANS - CAB SERVICES PTE LTD

Policy No. : VPX/P/680520

Insured Tel No. : HP:

Make / Model : CHEVROLET EPICA - 2.0 (A)

Excess Sec II : \$5,000.00 D.O.A : 13/01/18

Place of Accident : ORCHARD ROAD

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age : TAN AH HUAT

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No. : 8151 1943 (V/L: YES / NO)

Insured Liability : % Final ? Yes / No

SHC 4720T

INSRS:
WSP: SMART (WOODLANDS)
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

10/1/18

SHC 4720T - CC3/EAT/110224/35-36-2 DOA: 21/01/18
 - NS/20C/110224/35-36-2 DOA: 21/01/18
 - NS/20C/110224/35-36-2 DOA: 21/01/18
 SHD 9273D - NM/20C/120125/52 DOA: 07/01/18
 * Conflicting Reports) To obtain TP video To confirm liability.

26/1/18

Seek handle via merimen

RECEIVED 12 SEP 2018
 RECEIVED 31 MAY 2018

Next After repair photo ✓

PRELIMINARY ADVICE

Date/Time:

23/1/18

Sent By:

HMF

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5,750.00 (6 days) Reduction: 67 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with Lee Gek

Email ☒ Call ☐

Final Liability:

% 100 (Agreed / Assessed) BOLA S/N No. : 15

If NO or B 28, Ass Lia:

Repair Cost:

\$5,750.00

Loss of Rental (LOR):

\$5,915.92 (8 days) 114.44

Loss of Use (LOU):

\$5 - (5 x days)

Loss of Income (LOI):

\$5 - (5 x days)

LOR only ☒ LOU only ☐LOR + LOI ☐ [Tick only one]

GIA/LIA Search

\$5 -

Medical:

\$5 -

Disbursement:

\$5 -

(e.g. Tow/ Independent)

Legal Cost

\$5 -

Total:

\$5,366.92

Global Sum \$5,366.92

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

\$5,366.92

Name 1:

SMART TAXIS Pte Ltd

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$350.00

COPY SENT

Tanglin

AXA

Ref: 18001164/171453

18/01/2018

SHC4720T

2nd 4 Sep

Estimated Cost

NO. OF V/S / TP RES / CO RES / EVA / INV / M

To inspect vehicle for

SHC 4720T

Inspection site

SMRT

Woodlands SMRT Depot

Insured

Policy no

Damage

Sum insured

Excess

Claims Record

Make driver

Conflicting Reports; To obtain TP video to confirm Liability

Policy Condition

Remark: The veh had commenced its repair at the time of inspection.



Est. or Market Value

QAC Accident Form

Consistent? Yes or No

QAC FF Seen

Consistent? Yes or No

Est. Repair

6

days

Est.

Yes or No

Sum Insured

20

%

Excess

Yes or No

QAC

REV

REP

24 HRS

Wp

Date

Person Contacted

Vehicle IN / OUT

Truck / Trailer

Toyota Prius Hybrid

1798

Colour

Maroon

Sp. Rating

398267

Engine

STDAN36U00571365

Chassis

Gen. Cond. ☒ Fair / Poor / Burnt

Steering Inboard ☒ Jammed / Leaked / Burnt

Brake Inboard ☒ Jammed / Leaked / Burnt

Mod. Nil ☒ STD A/R

Tire Size

=

195/65 R15

R

BS / DUN / EXNOVA / GY / FS / LZA / MIC / OHTSL / PR / SUM

TOYO / YOKO

Fallen

Front

6

Rear

6

R/S

6

R/S

6

L/S

6

L/S

6

Q/D

13/1/18

Q/D

13/1/18

Survey notes

SMRT

Est. of Damages

Est.

Rest

☒

N/S

U/C

Revised

0/5

ADH

The U/C / Chassis frame Body Structure affected due to R/O

Date Time Action Instructor

* Video in folder

TP AXA SHD 92730

TAX 01/18/2090

C/S \$ 2750

(12h 5557.38 / 66.89%)

Click Here For Past

☐

Final Report

Days Of Repair

☐

Final Report

Resurvey No. of Trip

Click Here For Report

Add Fee

☐

One

Two

☐

Three

Four

☐

Five

Six

☐

Seven

Eight

☐

Nine

Ten

Report Format

Report Date

Survey Fee

Survey Fee

Survey Fee

Survey Fee

Survey Fee

Survey Fee

Survey Fee



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/AXA18001164/T1ys3

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811

Date : 18-01-2018



Code : AXA2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHD 9273D	Veh. Inspected	SHC 4720T
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	18/01/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	13/01/2018	Inspection Date	18/01/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Attached
Supplementary
Draw

24-1-18 / 11:47
24-1-18 / 15:47

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHC4720T
Ref. No : TAX/01/18/2090
Reg. Date : 24/09/2014
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS
Name of Driver : MUHAMMAD IDRIS
Type of Accident : SIDE SWIPE
Date / Time of Accident : 13/01/2018 02:30:00 PM
Accident Reported Date / Time : 15/01/2018 12:00:00 AM
Surveyor is Required? : Yes
Survey by : Taufikh
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024094096
Special Instruction to ARC, if any :
SHD9273D (TRANSCAB) - AXA *45*
RESURVEY AFTER REPAIR PHOTO FOR CHECK ITEM and REPLACE ITEM PLEASE CALL SURVEYOR
TAUFIKH, HP 9749 5749/ EMAIL: taufikh@lkkauto.com
LUMPSUM REPAIR
Prepared Date : 15/01/2018 04:09:50 PM



Recording Camera ☒ ☐

Radio Antenna ☒ ☐

1st witness *[Signature]* Date *18-1-18*

2nd witness _____ Date _____

E 1/2 (N) F
KM *398 266*

Vehicle to Wega Date In: *14/01* Towing: *Peng*
Time In: *1500* Driver: _____
Wega Job No: *01/0051*
Vehicle sent to SMRT Date In: *24/1/18* Towing: _____
Time In: *0000* Driver: *[Signature]*
Received By (SMRT): *[Signature]*

*QC 24/1/18 11:30 Reject RIAP Porden
15.39 Pass*

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN38U005751365

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	845.00	500.00
Total Spray Painting Charges	2,250.00	1,200.00
Total Material Charges	873.90	873.90
Other Charges	700.00	160.00
TOTAL	4,668.90	2,733.90
Lum Sum Total	4,650.00	2,750.00
No. of Repair Days	7.00	6.00
Prepared / Adjusted By		TAUFIKH (LKK)
Arc / Surveyor Sing Off Date	15/01/2018 06:49:29 AM	18/01/2018 03:47:52 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 15/01/2018 06:49:29 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1801-0721

Invoice No :

Quotation Date : 26/1

Invoice Date :

Invoice Amount : 0.00

Prepared Date : 1/18/2018 3:52:26 PM

Section D - Details of Repair Estimates**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION	845.00	500.00
Total Labour	845.00	500.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00	200.00
TO RESPRAY FRONT FENDER RH	378.00	200.00
TO RESPRAY RIM	180.00	100.00
TO RESPRAY FRONT DOOR RH	378.00	200.00
TO RESPRAY ROCKER PANEL MOULDING	180.00	100.00
TO RESPRAY REAR DOOR RH	378.00	200.00
TO RESPRAY REAR FENDER RH	378.00	200.00
Total Spray Painting & Panel Beating	2,250.00	1,200.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	30.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	30.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	80.00
TO TRANSFER DOOR MECHANISM	240.00	0.00
TO REPLACE SUNDRY PARTS	100.00	20.00
TO WASH AND VACUUM	60.00	0.00
Total Other Costs	700.00	160.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommended	Surveyor Approved	Photos Attached
52119-47930		6505517	BUMPER FRT	1	482.00	25.00	361.50	Replace	Replace <i>S</i>	No <i>de</i>
52115-47040		6505515	BUMPER SUPPORT F/RH	0	76.40	25.00	0.00	Replace	Not given	No <i>X up</i>
81130-47500		6505437	HEAD LAMP RH	0	945.20	10.00	0.00	Replace	Not given	No <i>X up</i>
53801-47050		6505557	FENDER FRT/RH	1	723.40	25.00	542.55	Replace	Replace	No <i>bt</i>
75374-47051			NAME PLATE (HYBRID)	1	51.90	25.00	38.92	Replace	Replace	No <i>neg</i>
42611-47140 (Frt)		6505658	WHEEL DISC. FRONT	1	1,484.20	100.00	0.00	Replace	Repair	No <i>R</i>
67001-47070		6505528	DOOR FRT/RH	1	894.40	100.00	0.00	Replace	Repair	No <i>R</i>
			STICKER DECAL SMRT (DOOR)	1	60.00	0.00	60.00	Replace	Replace	No <i>neu</i>
75851-47900			MOULDING BODY, RH	1	673.60	100.00	0.00	Replace	Repair	No <i>R</i>
67003-47080		6505488	DOOR RR/RH	1	954.50	100.00	0.00	Replace	Repair	No <i>R</i>
81604-47090			FENDER RR/RH	1	766.80	100.00	0.00	Replace	Repair	No <i>R</i>
			STICKER DECAL SMRT	1	7.80	0.00	7.80	Replace	Replace	No <i>neu</i>
			STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace	No <i>neu</i>
			PIXEL STICKER	1	60.00	0.00	60.00	Replace	Replace	No <i>neu</i>
TOTAL MATERIALS							1,092.38	1,092.37		
TOTAL MATERIALS(Discounted)							873.90	873.90		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

$$\begin{array}{r}
 1092.37 \\
 - 209 \\
 873.90 \\
 + 500.00 \\
 + 1360.00 \\
 \hline
 2733.90 \\
 45 \$2750/-
 \end{array}$$

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHC4720T
 Ref. No : TAX/01/18/2090
 Reg. Date : 24/09/2014
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS
 Name of Driver : MUHAMMAD IDRIS
 Type of Accident : SIDE SWIPE
 Date / Time of Accident : 13/01/2018 02:30:00 PM
 Accident Reported Date / Time : 15/01/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024094096
 Special Instruction to ARC, if any :
 SHD9273D (TRANSCAB) - AXA
 Prepared Date : 15/01/2018 04:09:50 PM



LOK Auto Consultants hence notify
 the Repairer of the following:
 • To resurvey before/after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary item(s) must be resurveyed and
 is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Taufik 97495749
 WP 5 days.
 12/1/18 @ 1515
 Lumpsum
 Resurvey after repair
 Sur @ loka.com

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U005751365

Mileage

0

Work Shop

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 845.00	0.00
Total Spray Painting Charges	: 2,250.00	0.00
Total Material Charges	: 4,512.38	4,512.38
Other Charges	: 700.00	0.00
TOTAL	: 8,307.38	0.00
Lum Sum Total	: 8,300.00	0.00
No. of Repair Days	: 6.00	0.00
Prepared / Adjusted By	:	
Arc / Surveyor Sing Off Date	: 15/01/2018 06:49:29 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 15/01/2018 06:49:29 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount :

Prepared Date :

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52119-47930		6505517	BUMPER FRT	1	482.00	25.00	361.50	Replace	Replace	No <i>Rx</i>
52115-47040		6505515	BUMPER SUPPORT F/RH	1	76.40	25.00	57.30	Replace	Replace	No <i>X</i>
81130-47500		6505437	HEAD LAMP RH	1	945.20	10.00	850.68	Replace	Replace	No <i>x</i> <i>old damage.</i>
53801-47050		6505557	FENDER FRT/RH	1	723.40	25.00	542.55	Replace	Replace	No <i>bt</i>
75374-47051			NAME PLATE (HYBRID)	1	51.90	25.00	38.92	Replace	Replace	No <i>acc</i>
42611-47140 (Frt)		6505658	WHEEL DISC. FRONT	1	1,484.20	25.00	1,113.15	Replace	Replace	No <i>Rx</i>
67001-47070		6505528	DOOR FRT/RH	1	894.40	25.00	670.80	Replace	Replace	No <i>Rx</i>
			STICKER DECAL SMRT (DOOR)	1	60.00	0.00	60.00	Replace	Replace	No <i>acc</i>
75851-47900			MOULDING BODY, RH	1	673.60	25.00	505.20	Replace	Replace	No <i>Rx</i>
67003-47080		6505486	DOOR RR/RH	1	954.50	25.00	715.87	Replace	Replace	No <i>Rx</i>
61604-47090			FENDER RR/RH	1	766.80	25.00	575.10	Replace	Replace	No <i>Rx</i>
			STICKER DECAL SMRT	1	7.80	0.00	7.80	Replace	Replace	No <i>acc</i>
			STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace	No <i>acc</i>
			PIXEL STICKER	1	60.00	0.00	60.00	Replace	Replace	No <i>acc</i>
TOTAL MATERIALS								5,580.48	5,580.47	
TOTAL MATERIALS(Discounted)								4,512.38	4,512.38	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

Section D - Details of Repair Estimates**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION	845.00	0.00
Total Labour	845.00	0.00 <i>Free 500</i>

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00	0.00 <i>200</i>
TO RESPRAY FRONT FENDER RH	378.00	0.00 <i>200</i>
TO RESPRAY RIM	180.00	0.00 <i>100</i>
TO RESPRAY FRONT DOOR RH	378.00	0.00 <i>200</i>
TO RESPRAY ROCKER PANEL MOULDING	180.00	0.00 <i>100</i>
TO RESPRAY REAR DOOR RH	378.00	0.00 <i>200</i>
TO RESPRAY REAR FENDER RH	378.00	0.00 <i>200</i>
Total Spray Painting & Panel Beating	2,250.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 <i>30</i>
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00 <i>30</i>
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0.00 <i>80</i>
TO TRANSFER DOOR MECHANISM	240.00	0.00 <i>X</i>
TO REPLACE SUNDRY PARTS	100.00	0.00 <i>20</i>
TO WASH AND VACUUM	60.00	0.00 <i>X</i>
Total Other Costs	700.00	0.00

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AXA Insurance Pte Ltd
8 Shenton Way #24-01
AXA Tower
Singapore 068811

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Ernest Tay

Date: 23 Jan 2018

Preliminary Advice

Insured Vehicle No	: SHD9273D		
TP Vehicle No	: SHC4720T	Accident Date	: 13/01/2018
Make	: TOYOTA PRIUS	Assignment Date	: 17/01/2018
Date of Inspection	: 18/01/2018	Est. Duration of Repair	: 5 days
Inspection At	: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4 Singapore 757705		

Point of Impact / General Description of Damages

The vehicle sustained impact / damagesO/S.... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	8,307.38
Revised Amount	:S\$	2,590.87
Check Items (Estimated)	:S\$	0.00
Total	:S\$	2,590.87

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : We have not authorized repairs.

Poh Kin (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>
Sent: Thursday, 6 September 2018 11:26 AM
To: Poh Kin (LKKAUTO)
Cc: Olivia Lau (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: RE: [AXA]: URGENT / FINAL REMINDER Re: Accident on 13/1/2018 involving SHC 4720T & SHD 9273D (AXA insured) Our Ref: TAX/01/18/2090/lg *** LKK REF - CC4/AXA18001164/T1mb3

Dear Poh Kin,

We accept your global offer of \$3,650.00. Please let us have your DV. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]
Sent: 06/09/2018 11:09
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Olivia Lau (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: RE: [AXA]: URGENT / FINAL REMINDER Re: Accident on 13/1/2018 involving SHC 4720T & SHD 9273D (AXA insured) Our Ref: TAX/01/18/2090/lg *** LKK REF - CC4/AXA18001164/T1mb3
Importance: High

WITHOUT PREJUDICE

Our Ref: CC4/AXA18001164/T1mb3

Your Ref: TAX/01/18/2090/lg

Dear Lee Gek,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SHD 9273D AND SHC 4720T ON 13.01.2018

We refer to the above matter.

On a without prejudice, for a quick and amicable settlement, we propose the settlement at Global Sum **S\$ 3,650.00** (all-in).

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Thursday, 6 September 2018 11:09 AM
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Olivia Lau (LKKAuto); Hsiao Tong (LKKAuto)
Subject: RE: [AXA]; URGENT / FINAL REMINDER Re: Accident on 13/1/2018 involving SHC 4720T & SHD 9273D (AXA insured) Our Ref: TAX/01/18/2090/lg *** LKK REF - CC4/AXA18001164/T1mb3

Importance: High

WITHOUT PREJUDICE

Our Ref: CC4/AXA18001164/T1mb3
Your Ref: TAX/01/18/2090/lg

Dear Lee Gek,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SHD 9273D AND SHC 4720T ON 13.01.2018

We refer to the above matter.

On a without prejudice, for a quick and amicable settlement, we propose the settlement at Global Sum **S\$ 3,650.00** (all-in).

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Jan 2018 09:43	Clim Veh Model Changed	(201861) TOYOTA PRIUS 1.8 HYBRID CVT (A).	[I] Namrata Dhiwar
2	16 Jan 2018 09:43	Clim Created	Reg No: SHC4720T, Policy No: P1680520, Acct Date: 2018/01/13, Claim Type: TP, Insurer: AXA Insurance Pte Ltd (HQ), Workshop: SMRT Automotive Services Pte Ltd (Woodlands), Ins.Status => Incoming Claim	[I] Namrata Dhiwar
3	17 Jan 2018 21:46	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):CONFLICTING REPORTS; TO OBTAIN TP VIDEO TO CONFIRM LIABILITY.; RR Region: AXA 6 Month Rotation AJAX/LKK. Suggested Adj. : LKK Auto Consultants Pte Ltd.	[I] Ernest Tay
4	17 Jan 2018 21:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/01/26	[I] Ernest Tay
5	17 Jan 2018 21:46	Adj Mandate Set	Approved:8000.00,Reinsp:Adj decides.	[I] Ernest Tay
6	18 Jan 2018 07:56	Assignment 1st Accessed		[A] Nivitha Govindasamy
7	18 Jan 2018 19:03	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Hiew May Fung
8	19 Jan 2018 10:12	Clim Veh Model Changed	(201861) -> (205099) TOYOTA PRIUS 1.8 (A).	[I] Merimen Administrator
9	22 Jan 2018 08:43	TP Ins Updated	TPInsurer:[None] -> MS First Capital Insurance Ltd (HQ).	[A] Hiew May Fung
10	22 Jan 2018 08:44	TP Ins Updated	TPPolNo:[None] -> D-17087562MFSH.	[A] Hiew May Fung
11	23 Jan 2018 08:56	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/01/26	[A] Hiew May Fung
12	01 Jun 2018 10:45	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	01 Jun 2018 10:45	Clim Dtl Modified	JPJ Reg. Date: -> 2014/09/24.	[A] JOANNE LEE KHANG MIN
14	01 Jun 2018 10:45	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	26 Jul 2018 11:31	Adj Mandate Request	Cur.Req:3665.92:Dear Ernest We advise our recommendation as follows: (a) Liability : 100% (b) Quantum COR :\$ 2,750.00 LOU/Rental :\$ 915.92 (\$114.49 X 8 Days) LTA Search Fee	[A] VIVIAN LAU PEI FENG
16	30 Aug 2018 11:26	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/01/26	[I] Richard Ang
17	30 Aug 2018 11:26	Adj Mandate Set	Approved:3665.92.	[I] Richard Ang

Date From



Date To



Audit Type

None

Go

ACTIVITY

[26/07/2018 11:31] VIVIAN LAU PEI FENG:
seek mandate via merimen

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1702303	23/01/2018 08:56	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC4720T		10.70
1870240	26/07/2018 10:39	Motor	AXA Insurance Pte Ltd (HQ)	AXA Insurance Pte Ltd (HQ)	SHC4720T	HOW MEI KWAN	xx.xx

Print Received Message

This mail is associated with :

***SHC4720T (C0467997)**
[SHD9273D]

TP

SMRT TAXIS PTE LTD

Jan 13 2018 2:00PM

[TRANS-CAB SERVICES PTE LTD]

SMRT Automotive Services Pte Ltd

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 30/08/2018 11:26 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3665.92) - SHC4720T - Claim Handler: Ernest Tay

Approved:3665.92.

Bevan Lim (LKK Auto)

From: Bevan Lim (LKK Auto)
Sent: Tuesday, 24 April 2018 12:43 PM
To: claims@transcab.com.sg
Cc: 'carrisalee@ava-ins.com'; 'ireneng@ava-ins.com'; 'icewong@ava-ins.com'; 'foonghon@ava-ins.com'; 'Jasmine Tan'; 'Ng Wai Yin'; Vic (LKKAuto)
Subject: OUR REF : CC4/AXA18001164/T1mb3 YOUR REF : P1680520 (SHD 9273D)
ACCIDENT INVOLVING SHD 9273D & SHC 4720T ALONG/AT ORCHARD ROAD ON 13/01/2018

24 APRIL 2018

Transcab Taxi
Singapore

Dear Sir,

OUR REF : CC4/AXA18001164/T1mb3
YOUR REF : P1680520 (SHD 9273D)
ACCIDENT INVOLVING SHD 9273D & SHC 4720T ALONG/AT ORCHARD ROAD ON 13/01/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMRT AUTOMOTIVE SERVICES PTE LTD against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

We also wish to advise that there is an excess of **S\$5,000.00** attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim.

AXA shall keep you informed of the third party claim settlement and thereafter kindly let AXA have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

As Insurers, AXA shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / bevanlim@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at bevanlim@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK

Auto
Consultants
Pte Ltd

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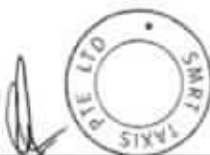
AUTHORISATION TO ACT

I/We, **SMRT TAXIS PTE LTD** ("the third party claimant") of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHC 4720T** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. **SHC 4720T** that was damaged pursuant to the accident which occurred on **13/01/2018** (date) along **ORCHARD ROAD** (location) involving vehicle no/s **SHD 9273D** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 6 (day) of Sept (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



Date: 15/1/2018

Our Ref. No.:

Letter of Authorisation

I, MUHAMMAD Idris (NRIC No.: S26329104) the registered hirer / relief driver / contract hirer of SMRT taxi registration number SHC 47207 hereby authorise **SMRT Automotive Services Pte Ltd** ("AutoSvs") to deal with all matters arising out of the accident between my taxi and S40 92730 happened on SATURDAY 17/2/2018 along ORCHARD ROAD.

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name: MUHAMMAD Idris Signature: [Signature]
NRIC No.: S26329104
Tel No.: 9271 6550
Address: BLK 227 TAMPINES ST. 23.
04-191 S'PORE 521227



redefining / insurance

CLAIM REF : C0467997
INSURED : TRANS-CAB SERVICES PTE LTD

DISCHARGE VOUCHER

We, **SMRT Automotive Services Pte Ltd** confirm that by letter of authorisation dated 15/01/2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of SMRT Taxis Pte Ltd and the Hirer, Muhammad Idris of vehicle no. SHC 4720T.

Now we **SMRT Automotive Services Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars **Three Thousand Six Hundred Fifty** only (**S\$3,650.00**) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no (**SHD 9273D**) arising out of an accident with (**SHC 4720C**) on 13.01.2018.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SHD 9273D** arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **SMRT Taxis Pte Ltd** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SHD 9273D**.

Dated this 6 day of Sept 2018

Signed by [Signature]
(AUTHORISED SIGNATORY)

Company Stamp

Witness : [Signature]
Name : Tan Hoo Eik
I/C No : 51420706f
Address : 60 Woodlands Industrial Park E4
Singapore 757705
Tel: 65 6482 3888 Fax: 65 6368 7421
www.smrt.com.sg

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Centre #B1-01
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

Our acceptance of your offer of settlement would not negate or prejudice our driver's right of recovery for his/her losses.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180200353
Date : 14.02.2018
Vehicle No. : SHC4720T
Your Ref No. : TAX/01/18/2090
Our Ref No. : 24094096
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 2,750.00
GRAND TOTAL					\$ 2,750.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 13.01.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/01/18/2090

From: SMRT Taxis Pte Ltd

Date: 25/01/2018

**ACCIDENT ON 13/01/2018 INVOLVING SHC 4720T & SHD 9273D
ALONG ORCHARD ROAD**

This is to confirm that the daily rental rate for SHC 4720T is \$114.49 per day.

Please proceed to recover any rental loss from the third 6party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHC4720T	Accident Case No. : TAX/01/18/2090
Make / Model : TOYOTA PRIUS	Ref. No. : 24094096

Date and Time Vehicle off-road for Accident Repair : 15.01.2018 15:49:00

Date and Time Repair Completed : 24.01.2018 15:41:58

Remarks :

Generated by : POHSUAN

Printed on : 26.01.2018

We quantify our own losses as follows:-

Cost of Repair	\$2,750.00
Loss of Rental	\$1030.41 (9 days x \$114.49)
LTA Search Fee	\$7.00 XX
Total	\$3787.41

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Letter of Authorisation
- 5) Accident vehicle laid-up report
- 6) LTA search

We have notified AXA of PRS on 16/1/2018 at 8.59am and our taxi was surveyed on 18/1/2018 at 3.47pm. We attach the emails for your perusal.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 Jan 2018		17 Jan 2018 21:46 Edit Adj Rpt	S\$2,750.00 Edit Estimates	S\$2,750.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K, Email: CLAIMS@TRANSCAB.COM.SG								
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHC4720T	Date of Loss:	13/01/2018 14:00 - :59 [39 Months and 20 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / C0467997	Policy/Cover Note No.:	P1680520 (Third Party Only)						
Vehicle Reg. No. (Insured):	SHD9273D	Policy No. (Claimant):	D-17087562MFSH						
		Excess:	S\$5,000.00						
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Khor Saw Theng - 6880 4754]								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 26/01/2018]								
Driver/Custodian (Insured):	TAN AH HUAT (64 / Male), NRIC: S0040642B, Tel: +6581511848								
Adj Asg. Remarks:	CONFLICTING REPORTS; TO OBTAIN TP VIDEO TO CONFIRM LIABILITY.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AXA_SG (30/08/2018): Alert - Adj Mandate Approved (S\$3665.92) - SHC4720T - Claim Handler: Ernest Tay AXA_SG (17/01/2018): New TP Assignment - /P1680520 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHC4720T (C0467997)
[SHD9273D]
TP
SMRT TAXIS PTE LTD
Jan 13 2018 2:00PM
[TRANS-CAB SERVICES PTE LTD]
SMRT Automotive Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser			
Video															1 per page		<div></div>	<div></div>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print					
1	26/07/18 10:39	Video - Accident												<div></div>	Load MOV						
Letters/Correspondences																		1 per page		<div></div>	<div></div>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print					
1	(Draft)	Third Party Express Settlement – Payment Breakdown												<div></div>	Edit						
Assessment Reports																		1 per page		<div></div>	<div></div>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print					
1	23/01/18 08:56	Adjuster Immediate Advice												<div></div>	Load HTM						
Photos/Images																		3 per page		<div></div>	<div></div>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print					
1	26/07/18 11:06	General View												<div></div>	Load JPG	<div></div>					
2	26/07/18 11:06	General View												<div></div>	Load JPG	<div></div>					
3	26/07/18 11:06	General View												<div></div>	Load JPG	<div></div>					
4	26/07/18 11:06	General View												<div></div>	Load JPG	<div></div>					
5	26/07/18 11:06	General View												<div></div>	Load JPG	<div></div>					
6	26/07/18 11:06	General View												<div></div>	Load JPG	<div></div>					
7	26/07/18 11:06	General View												<div></div>	Load JPG	<div></div>					
8	26/07/18 11:06	General View												<div></div>	Load JPG	<div></div>					
9	26/07/18 11:06	General View												<div></div>	Load JPG	<div></div>					
10	26/07/18 11:06	General View												<div></div>	Load JPG	<div></div>					
11	26/07/18 11:06	General View												<div></div>	Load JPG	<div></div>					
12	26/07/18 11:06	General View												<div></div>	Load JPG	<div></div>					
13	26/07/18 11:06	General View												<div></div>	Load JPG	<div></div>					
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15	26/07/18 11:06	General View												<div></div>	Load JPG	<div></div>					
16	26/07/18 11:06	General View												<div></div>	Load JPG	<div></div>					
17	26/07/18 11:06	General View												<div></div>	Load JPG	<div></div>					
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21	26/07/18 11:06	General View												<div></div>	Load JPG	<div></div>					
22	26/07/18 11:06	General View												<div></div>	Load JPG	<div></div>					
23	26/07/18 11:06	General View												<div></div>	Load JPG	<div></div>					
24	26/07/18 11:06	General View												<div></div>	Load JPG	<div></div>					
25	26/07/18 11:06	General View												<div></div>	Load JPG	<div></div>					
26	26/07/18 11:06	General View												<div></div>	Load JPG	<div></div>					
27	26/07/18 11:06	General View												<div></div>	Load JPG	<div></div>					

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
28	26/07/18 11:06	General View	Load JPG	<input checked="" type="checkbox"/>
29	26/07/18 11:06	General View	Load JPG	<input checked="" type="checkbox"/>
30	26/07/18 11:06	General View	Load JPG	<input checked="" type="checkbox"/>
31	26/07/18 11:06	General View	Load JPG	<input checked="" type="checkbox"/>
32	26/07/18 11:06	General View	Load JPG	<input checked="" type="checkbox"/>
33	26/07/18 11:06	General View	Load JPG	<input checked="" type="checkbox"/>
34	26/07/18 11:06	General View	Load JPG	<input checked="" type="checkbox"/>
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44	26/07/18 11:06	General View	Load JPG	<input checked="" type="checkbox"/>
45	10/09/18 11:00	Reinspection Photo-after repair	Load JPG	<input checked="" type="checkbox"/>
46	10/09/18 11:00	Reinspection Photo-after repair	Load JPG	<input checked="" type="checkbox"/>
47	10/09/18 11:00	Reinspection Photo-after repair	Load JPG	<input checked="" type="checkbox"/>
48	10/09/18 11:00	Reinspection Photo-after repair	Load JPG	<input checked="" type="checkbox"/>
49	10/09/18 11:00	Reinspection Photo-after repair	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print
1	16/01/18 09:45	Email	Load PDF	
2	16/01/18 09:45	ESTIMATE	Load PDF	
3	16/01/18 09:45	SHC4720T TP GIA REPORT	Load PDF	
4	16/01/18 09:45	SHD9273D INSD GIA REPORT	Load PDF	
5	17/01/18 13:11	GIA SHC4720T TP	Load PDF	
6	17/01/18 13:11	ESTIMATE	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/01/18 09:00	TP ESTIMATE- MARKED	Load PDF	
2	26/07/18 11:28	Rental agreement	Load PDF	
3	14/09/18 10:41	WORKSHOP INVOICE	Load PDF	
4	14/09/18 10:41	AUTHORISATION TO ACT FORM	Load PDF	
5	14/09/18 10:41	DISCHARGE VOUCHER	Load PDF	
6	14/09/18 10:41	RENTAL RECEIPT	Load PDF	
7	14/09/18 10:41	LOD	Load PDF	
8	14/09/18 10:41	LETTER TO OI	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SHD9273D (Insd veh)	Model:	TOYOTA PRIUS 1.8 (A)
	SHC4720T (TP veh)		
Date of Accident:	13/01/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	10,996.80
Final Repair Cost	:	\$	2,750.00
Loss of Token Sum	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	915.92 8 days
LTA / GIA Search Fee	:	\$	0.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	3,650.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability _____ 100 _____ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 3,650.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

14 Sep
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA18001164/T1FB3Q2

Date: 14/09/2018

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No: P1680520

Claimant Vehicle No: SHC4720T

Insured Vehicle No: SHD9273D

Date of Loss: 13/01/2018

Nature of Claim: TP

Claim No: C0467997

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC4720T

Make & Model: TOYOTA PRIUS, 1.8 (A)

Engine No: 2ZR6183457

Reg. Date: 24/09/2014 (Man. Year: 2014)

Chassis No: JTDKN36U005751365

Colour: Maroon

Odometer: 398267 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: Falken 6 mm

Rear Left Side: Falken 6 mm

Front Right Side: Falken 6 mm

Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,201.80	1,092.37	6,109.43	84.83
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,795.00	1,860.00	1,935.00	50.99
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	10,996.80	2,952.37	8,044.43	73.15
Approved Total (Overridden) (S\$)		2,750.00		
Nett Amount (S\$)	10,996.80	2,750.00	8,246.80	74.99
+ Car Rental (8.0 x S\$114.49/day) (S\$)		915.92		
Nett Liability (S\$)		3,665.92		
Global Sum Settlement (S\$)		3,650.00		

INSPECTION

Date of Assignment: 17/01/2018

Date Inspected: 18/01/2018 Inspected At:

SMRT Automotive Services Pte Ltd
(Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 6.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** Chong Poh Kin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 14 Sep 2018)
Parts: 144	TOYOTA PRIUS 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SHC4720T)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER FRT (DISC 25%)	Deformed	482.00 F	*361.50 F
2	1		*FENDER FRT/RH (DISC 25%)	Bent	723.40 F	*542.55 F
3	1		*NAME PLATE (HYBRID) (DISC 25%)	Necessary	51.90 F	*38.92 F
4	1		*STICKER DECAL SMRT (DOOR) (SN)	Necessary	60.00 F	*60.00 F
5	1		*STICKER DECAL SMRT (SN)	Necessary	7.80 F	*7.80 F
6	1		*STICKER DECAL 6555 8888 (SN)	Necessary	21.60 F	*21.60 F
7	1		*PIXEL STICKER (SN)	Necessary	60.00 F	*60.00 F
8	1		*BUMPER SUPPORT F/RH	Not Necessary	76.40 F	*- F
9	1		*HEAD LAMP RH	Not Necessary	945.20 F	*- F
10	1		*WHEEL DISC FRONT	Repair	1,484.20 F	*- F
11	1		*DOOR FRT/RH	Repair	894.40 F	*- F
12	1		*MOULDING BODY ,RH	Repair	673.60 F	*- F
13	1		*DOOR RR/RH	Repair	954.50 F	*- F
14	1		*FENDER RR/RH	Repair	766.80 F	*- F

F=Franchise part.

Total Parts (S\$)	7,201.80	1,092.37
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODY WORK	New	845.00	500.00
2	SPRAY PAINT	New	2,250.00	1,200.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	30.00
4	TO APPLY RUST -PROOFING ON AFFECTED AREA	New	100.00	30.00
5	TO DO WHEEL ALIGNMENT /TYRE BALANCING	New	120.00	80.00
6	TO TRANSFER DOOR MECHANISM	New	240.00	0.00
7	TO REPLACE SUNDRY PARTS	New	100.00	20.00
8	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (S\$)			3,795.00	1,860.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >