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Make / Model   MARE / MARE	Insured Vehicle No			Claim No.	The American Street Str	111111111111111111111111111111111111111	
Extess Set II.SS    So driver the owner?   Age:   DOA:   D	Name of Insured	PRUPF HIN DING	maked was ling.	Policy No.	: MINAUN	179	
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IS driver the owner?  If NO, Driver Name / Age:  Driver Tel No.:  (VI. YES/NO)  Insured Lability:  G. Final ? Ves/No  INSRS.  WSP.  Tel:  Lability:  RMKS:  Non-deporting by this:  Non-deporting b			1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -		from second from the first	BELLWEEN	1
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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Inte	rnationale Des Experts En Autor	nobile
AIG ASIA PACIFIC IN	ISURANCE PTE LTD	Ref : CC6/AIG1800	1154/Ahb3
78 SHENTON WAY # CHARTIS BUILDING SINGAPORE 079120		Date: 18-01-2018 Code: AIG	
1.	Policy Particu	lars :- THIRD PARTY CLA	IM
Insured Veh.	SBU 7510P	Veh. Inspected	SLJ 579C
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	18/01/2018
2.	Vehicle I	Particulars & Condition	
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	¥ii	Steering	
Brakes		Modification	
General			
3.	Co	nditions of Tyres	
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4.	Desc	ription of Damages	
5.	Go	neral Information	
Accident Date	12/01/2018	Inspection Date	17/01/2018
Survey held at			000000000000000000000000000000000000000
•	23 KAKI BUKIT AVE 4 (SOUTH WING) #02-03B VICOM INSPECTION CEN SINGAPORE 415933	TRE,	
5a.		Remarks	
		"WITHOUT PREJUDICE" BAS IS, WE HAVE NOT AUTHORIS	

# MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

Reg. No: 201427944N

Email: mg3solution@gmail.com

TO

: AIG ASIA PACIFIC INSURANCE

DATE

: 16/01/2018

ATTENTION

: MOTOR CLAIMS DEPT

JOB TYPE : T/P CLAIM

ESTIMATE REPORT

VEHICLE DETAILS

: SLJ579C

Vic

MODEL

: OPEL ASTRA 1.4

CHASSIS NO

VEHICLE NO

ACCIDENT DETAILS

DATE: 12-Jan-18

TIME : 18:55 HRS

THIRD PARTY REQUESTOR / CONTACT : JACK LI

CLAIM DETAIL : PARTS

S/N	DESCRIPTION		·	PRICE	TC	PRICE	
1	FRONT BONNET	1	\$	1,520.00	5	1,520.00	R.
2	FRONT BUMPER Dela	1	s	1,280.40	5	1,280.40	-
3	FRONT BUMPER SIDE RETAINER MAL LH	2	\$	62.40	\$	124-80	62.
4	FRONT FENDER LH Reted	1	s	670.20	\$	670.20	_
5	FRONT FENDER INNER COWLING LH	1	s	290.40	s	290.40	-
6	HEADLAMP LH Zould	1	s	610.00	s	610.00	2
7	FRONT KNUCKLE ARM M ~	4	\$	1,122.30	s	1,122.30	d
8	FRONT WHEEL HUP	1	s	955.30	s	955,80	2
9	FRONT WHEEL HUP BEARING 74	1	\$	255.60	\$	255.60	V
10	FRONT SHOCK ABSORBER 2	1	s	455.20	s	455.20	1
11	FRONT LOWER ARM	3	s	355.20	5	355.20	+

3709

TOTAL PRICE LESS 10%

7,639.40 \$ 763.94

3338.10

SUB TOTAL PRICE

6,875.46

S/N	DESCRIPTION	QTY	UNIT S/NETT		TOTAL S/NETT	
. 1	FRONT BUMPER CLIP (SET)	1	s	20.00	s	20.00
2	FRONT FENDER INNER COWLING CLIPS(SET)	-1	s	20.00	\$	20.00
3	WHEEL TYRE M M	1	S	550.00	s	550.00

1,200:00 W 1,200.00 4 WHEEL RIM 740 TOTAL \$ 1,790.00 CLAIM DETAILS: LABOUR AND SPRAY PAINTING (REAR) PANEL BEATING, REMOVAL AND 400 \$ 1,000:00 1 REPLACING PARTS wo 2 TO SPRAY PAINT AFFECTED AREA S 1.000,00 × 3 TUFF COAT S 180.00 30 S 80:00 4 WIRING CHECK UPHOLSTRY AND ROOF LINNING TO X 5 FACILITATE REPAIR S 120.00 1050 REMOVE AND REFIX REVERSE 60. S 6 SENSOR AND DISTANCE SETTING 100,00 REMOVE AND REFIX FRONT

S

\$

TOTAL

\$2,880.00

300,00

100,00

80

80

#### ESTIMATE REPORT

7 UNDERCARRIAGE

8 FOUR WHEEL ALIGNMENT

TOTAL PARTS COST : \$ 8,665.46
TOTAL LABOUR COST : \$ 2,880.00
TOTAL REPAIR COST : \$ 11,545.46

APPROVED DETAILS

EXCESS :
NO. OF WORKING DAYS:
RE-SURVEY :
PART BY PART OR LUMP SUM
DATE & TIME OF SURVEY
SURVEYED BY
CONTACT NUMBER
FAX NUMBER

Adrian Ly + sled: 51781 17/01/18 4/5. 4/5: 4.1K.

#### LKK Auto Consultants hence notify the Repairer of the following:

- \* To resurvey beforelatter spray painting
- . To display comaged part to during resurvey
- . Parts prices are a direct to confirmation
- . Third party survey is on a "Turout Prepare" basis
- . No illegal monification(s) is allowed.
- Supplementary item(s) in ust be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

## Vic (LKKAuto)

From:

Vic (LKKAuto)

Sent:

Saturday, 3 February, 2018 1:21 PM

To:

MG Solution

Cc:

Admin A; Vic (LKKAuto); Asher Sng (LKKAuto); Adrian Ling (LKKAuto)

Subject:

YOU REF: SLJ 579C \_ ACCIDENT INVOLVING VEHICLES SBU 7510P AND SLJ 579C

ON 12/01/2018 LKK REF CC6/AIG18001154/Ahb3

Attachments:

SBU 7510P.AVI

Without Prejudice

Dear Sharon.

ACCIDENT INVOLVING VEHICLES SBU 7510P AND SLI 579C ON 12/01/2018

We refer to the subject matter.

Please be informed that our principal is in the view that our Insured is not liable of the accident.

We attached a copy of our Insured video footage for your reference. Based on the footage, our Insured was within lane when your client's vehicle moved out and collision happened.

As such, we are unable to look further into your claim.

We will now close this matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IKK Save the Earth Print only when necessary

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## Vic (LKKAuto)

From:

Shu Pei (LKKAuto)

Sent:

Tuesday, 30 January, 2018 3:21 PM

To:

Wui, Shawnkaijye

Cc:

Admin A; Vic (LKKAuto); Asher Sng (LKKAuto)

Subject:

RE: Our ref.: 5248292523SG-003; Accident involving SBU 7510P and SLJ 579C on

12 January 2018 \*\*\* LKK REF: CC6/AIG18001154/Ahb3

Follow Up Flag:

Follow up

Flag Status:

Flagged

Dear Shawn,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

## Dear Vic,

#### For your information and necessary action please.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <a href="mailto:shupei@lkkauto.com">shupei@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wui, Shawnkaijye [mailto:Shawnkaijye.Wui@aig.com]

Sent: Tuesday, 30 January 2018 2:54 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: Our ref.: 5248292523SG-003; Accident involving SBU 7510P and SLJ 579C on 12 January 2018

Dear all,

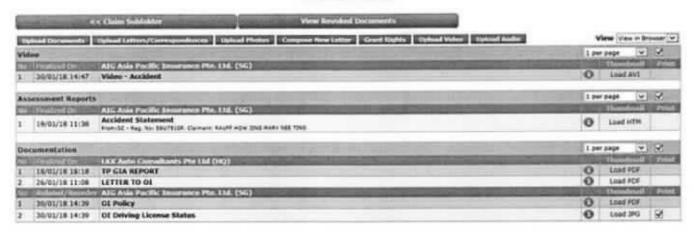
Refer to the above matter.

You may have my instruction to reject third party claim based on BOLA 15.

Please refer to Merimen. I have uploaded insured accident video.

## Claim Documents

\*SLI579C (S248292523SG)
[SBU7510P]
TP
VINCENT SIM CHEE HUI
Jan 12 2018 6:00PM
[Rauff How Jing Mary Nee Ting]
(PIC: Wui, Shawn-KJ)
MG Solution Pte Ltd



Shall you have any queries, please do not hesitate to contact me.

Thanks and Regards, Shawn Wui AIG Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

Shawnkaiiye.Wui@aig.com | www.aig.com.sg

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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

#### Our Ref: CC6/AIG18001154/Ahb3

26 JANUARY 2018

RAUFF HOW JING MARY NEE TING 13-15 LERMIT ROAD SINGAPORE 258646

Dear Sir/Madam,

#### ACCIDENT INVOLVING SBU 7510P AND SLJ 579C ON 12.01.2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by <u>08/02/2018</u>, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Siti Jaafar Case Handler

DID: 6256 3561 FAX: 6741 4108

Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

# ...CLAIM SUBFOLDER...(Pending for Survey Report) Revoked / No settlement

Case	Notified	Est Submitted	Adj Assigned	- 1	Adj Rpt	Adj S	ubmitted	Ins Auth'ed	Status
Main	18 Jan 2018 Edit Reg		17 Jan 2018 00:00 Edit Adj Rpt	ال	S\$4,100.00 Edit Estimates	4	100.00 w Rpt		Pending for Survey Report Cancel Case
	Main	Refere	ence		Claim Details	-		Ocuments	Show All
CLAIM S	UBFOLDER DET	AILS						[Created by ad	juster]
Insured:		Rauff How J	ing Mary Nee Ti	ng,	ID: S0165233H			110000000000000000000000000000000000000	
Main Clain	nant:	VINCENT 51	M CHEE HUI,	D; 5	1795885B				
Vehicle Re	g. No.:	SLJ579C			Date of Loss			12/01/2018 18:0	0 - :59
Claim Type:		TP / 52482	292523SG		Policy/Cover	Policy/Cover Note No.:		2100492373	
Vehicle Re	g, No. (Insured):	SBU7510P			Policy No. (C	Policy No. (Claimant):		VPA/P2033249	
					Excess:				
Repairer:		MG Solution Tel: 9188693		Kal	d Bukit Avenue 4	#02-03	B, VICOM	Inspection Centre,	415933 Kaki Bukit -
Handling I	nsurer:	AIG Asia Pad Shawnkaijye.		te.	Ltd. (Express) -	Tel: 65	-6419-300	0 [Handled by <b>V</b>	/ui, Shawn-KJ]
Claimant's	Insurer:	AXA Insurar	ce Pte Ltd (HQ)	- Tr	el: 6338 7288				
Adjuster:		29/01/2018		d ()	<b>IQ)</b> - Tel: 6256-3	561	[Handled b	y ADRIAN LING]	[Final Rpt du
ASSOCIA	TED MAIL REC	EIVED						View All	Compose Case Mail
There are	no mail for this ca	ise.							
ALL ASS	OCIATED TASK	s⊟			V	ew All	Search T	asks   Create Nev	v Task   Complete
Due Dat	te Priority	Type Task Gro	up Subject	н	0.00	ned By			eated On Done

## Claim Documents

\*SLJ579C (5248292523SG)

[SBU7510P]

TP

VINCENT SIM CHEE HUI

Jan 12 2018 6:00PM

[Rauff How Jing Mary Nee Ting]

MG Solution Pte Ltd

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No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	30/01/18 14:47	Video - Accident		Load AVI	
Ass	essment Reports		1 pe	r page 🔍	$\square$
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	19/01/18 11:38	Accident Statement From:SC - Reg. No: 58U7510P, Claimant: RAUFF HOW JING MARY NEE TING	0	Load HTM	
Pho	otos/Images		3 pe	r page 🔍	$\square$
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Lantas	Thumbnail	Print
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2	22/02/18 16:02	Chassis Number	0	Load JPG	V
3	22/02/18 16:02	General View	0	Load JPG	V
4	22/02/18 16:02	General View	0	Load JPG	1
5	22/02/18 16:02	General View	0	Load JPG	V
б	22/02/18 16:02	General View	6	Load JPG	V
7	22/02/18 16:02	General View	0	Load JPG	<b>S</b>
8	22/02/18 16:02	General View	0	Load JPG	Ø
9	22/02/18 16:02	General View	0	Load JPG	V
10	22/02/18 16:02	General View	0	Load JPG	V
11	22/02/18 16:02	General View	0	Load JPG	V
12	22/02/18 16:02	Reinspection Photo	0	Load JPG	50
13	22/02/18 16:02	Reinspection Photo	0	Load JPG	V
14	22/02/18 16:02	Reinspection Photo	0	Load JPG	☑
15	22/02/18 16:02	Reinspection Photo	0	Load JPG	<b>V</b>
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1	18/01/18 18:18	TP GIA REPORT	0	Load PDF	

Page 2 of 2 Merimen e-Claims

3	03/02/18 12:46	EMAIL FROM AIG APPROVAL TO REJECT CLAIM	0	Load PDF	
4	03/02/18 13:22	EMAIL TO TP REJECT CLAIM	0	Load PDF	
5	22/02/18 16:42	TP ESTIMATE - MARKED	0	Load PDF	

# **Documents Checklist**

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured,	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	^
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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	_

# LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

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## VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC6/AIG18001154/AHB3Q2

Date:

26/02/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

2100492373

Claimant Vehicle SLJ579C

Insured Vehicle No: SBU7510P

No: Date of Loss:

12/01/2018

Nature of Claim:

TP

Claim No: 5248292523SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SLJ579C

Make & Model:

OPEL ASTRA, 1.4 J (A)

Engine No:

B1162517GSGX0526

Reg. Date: Colour:

28/11/2016 (Man. Year: 2016)

Chassis No: Odometer:

W0LBE6EC4HG016333 18637 km

Engine Capacity:

White

1399 cc

Market Value/New Car Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

225/45 R17

Rear Tyre Size:

225/45 R17

Front Left Side: Front Right Side: Michelin 6 mm Michelin 6 mm

Rear Left Side: Rear Right Side: Michelin 6 mm Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,665.46	4,078.10	4,587.36	52.94
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,880.00	1,050.00	1,830.00	63.54
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	4,587.36 0.00 1,830.00	
Calculated Gross Total (S\$)	11,545.46	5,128.10	6,417.36	55.58
Approved Total (Overridden) (S\$)		4,100.00		
(S\$)	11,545.46	4,100.00	7,445.46	64.49
+ GST 7.00/7.00% (S\$)	808.18	287.00	521.18	64.49
Nett Amount (S\$)	12,353.64	4,387.00	7,966.64	64.49
Global Sum S	Settlement (S\$)	0.00		

INSPECTION

Date of Assignment:

17/01/2018

Date Inspected:

17/01/2018 Inspected At:

MG Solution Pte Ltd (HQ)

23 Kaki Bukit Avenue 4 #02-03B, VICOM

Inspection Centre Singapore 415933

Estimated Period of Repair:

5.0 days

Adjuster:	ADRIAN LING	Mana	ager: V	IC ALPEH	

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

# REPAIR DETAILS

# Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BONNET	Not Necessary	1,520.00 FL	*- FL
2	1		*FRONT BUMPER	Deformed	1,280,40 FL	*1,280.40 FL
3	1		*FRONT BUMPER SIDE RETAINER	N/S Necessary	124.80 FL	*62.40 FL
4	1		*FRONT FENDER LH	Dented	670.20 FL	*670.20 FL
5	1		*FRONT FENDER INNER COWLING LH	Deformed	290.40 FL	*290.40 FL
3	1		*HEADLAMP LH	Cracked	610.00 FL	*610.00 FL
7	1		*FRONT KNUCKLE ARM	Not Necessary	1,122.30 FL	*-FL
8	1		*FRONT WHEEL HUP	Damaged	955.30 FL	*540.00 FL
9	1		*FRONT WHEEL HUP BEARING	Necessary	255.60 FL	*255.60 FL
10	1		*FRONT SHOCK ABSORBER	Not Necessary	455.20 FL	*-FL
11	1		*FRONT LOWER ARM	Not Necessary	355.20 FL	*-FL
12	1		*SET FRONT BUMPER CLIP	Necessary	20.00 FS	*20.00 FS
13	1		*SET FRONT FENDER INNER COWLING	Necessary	20.00 FS	*20.00 FS
14	1		*WHEEL TYRE	Not Necessary	550.00 FS	*-FS
15	1		*WHEEL RIM	Cut	1,200.00 FS	*700.00 FS
=Fra	nchise	part S=SpcN	lett. L=ListItemDisc.	ELANGAN DE WEALHAN	PERMITTERS	Chromosop +CV Cr
			PRESENTATION OF THE PROPERTY O	Sub Total (S\$)	9,429.40	4,449.00
			- List Item Discount on L Ite	ms 10.00/10.00% (S\$)	763.94	370.90
				Total Parts (S\$)	8,665.46	4,078.10

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

# Recommended Labour

Particulars	Lab.Type	Repairer's	Amount
our Items			
PANEL BEATING , REMOVAL AND REPLACING PARTS	New	1,000.00	400.00
TO SPRAY PAINT AFFECTED AREA	New	1,000.00	400.00
TUFF COAT	New	180.00	0.00
WIRING CHECK	New	80.00	30.00
UPHOLSTERY AND ROOF LINING TO FACILITATE REPAIR	New	120.00	0.00
REMOVE AND REFIX REVERSE SENSOR AND DISTANCE SETTING	New	100.00	60.00
REMOVE AND REFIX FRONT UNDERCARRIAGE	New	300.00	80.00
FOUR WHEEL ALIGNMENT	New	100.00	80.00
Gross Labo	ur Cost (S\$)	2,880.00	1,050.00
	PANEL BEATING ,REMOVAL AND REPLACING PARTS TO SPRAY PAINT AFFECTED AREA TUFF COAT WIRING CHECK UPHOLSTERY AND ROOF LINING TO FACILITATE REPAIR REMOVE AND REFIX REVERSE SENSOR AND DISTANCE SETTING REMOVE AND REFIX FRONT UNDERCARRIAGE FOUR WHEEL ALIGNMENT	PANEL BEATING ,REMOVAL AND REPLACING PARTS  TO SPRAY PAINT AFFECTED AREA  TUFF COAT  WIRING CHECK  UPHOLSTERY AND ROOF LINING TO FACILITATE REPAIR  REMOVE AND REFIX REVERSE SENSOR AND DISTANCE  REMOVE AND REFIX FRONT UNDERCARRIAGE  New  New	OUR Items         OUR Items           PANEL BEATING ,REMOVAL AND REPLACING PARTS         New         1,000.00           TO SPRAY PAINT AFFECTED AREA         New         1,000.00           TUFF COAT         New         180.00           WIRING CHECK         New         80.00           UPHOLSTERY AND ROOF LINING TO FACILITATE REPAIR         New         120.00           REMOVE AND REFIX REVERSE SENSOR AND DISTANCE         New         100.00           SETTING         New         300.00           REMOVE AND REFIX FRONT UNDERCARRIAGE         New         300.00           FOUR WHEEL ALIGNMENT         New         100.00

< END OF ESTIMATES >

Report was unsubmitted during this print-out.