

REF CS/FCI 18001147/ Tlv d3 n2

ASSIGNMENT (Office)

CWS

From (Parent)

Luvhe Jaw

FCI

Est Time 18/01/2018 @ 3.56pm

Estimated Cost

Bill to

OD / TP / WS / TP RES / OD RES / EVA / DV / MV / CS

To Inspect Vehicle No.

SLH 7965K

Insured

SHA 9409X

at Workshop title

World Auto

Tel

97588347

of

No. 1 Kranji Loop

Policy No.

Claim No.

D18000346 MFSH

Sum Insured

Excess

Make of Veh.

D.O.A

13/01/2018

(Client's Record)

11/01/2018

CA / REV / REP. / REV 24 HRS

lwp

HOLD Endorsement

Date/Time

1.43pm @ 18/1/18

Person Contacted

Mr. Sim

Veh

IN-OUT

Date/Time

Action/Instruction

(✓)

Estimate

SLH 7965K-X

SHA 9409X-NA/INC 1500.0056/r3

d.o.A: 05/03/14

22/1/18

Email preli revised to FCI

12/2/18

Final fig \$ 2980 confirmed by email (Ref 640, 18/1)

Tanjah

REF: FCI

ASSIGNMENT

From: _____ Date: **19/01/2018**
 Estimated Cost: _____
 OD: ☒ WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: **SLH 7965K**
 at Workshop no: **World Auto**
 of: **No. 1 Kranji Loop**
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____



(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / FR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS **Wp**

Date: _____ Person Contacted: _____ Vehicle IN / OUT

Veh No: **SLH 7965K** Yr Regn: **2016 Nov.**
 Type: ☒ M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: **Honda Shuttle** No: **1496**
 Colour: **Silver** A/C: _____ Insured / Std / NI / NA
 Sp. Reading: **76877** T. Radio: Insured / Std / NI / NA
 Eng. No: _____
 C.No: **GP71043471**
 Gen. Cond: ☒ Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Mod: Nil / S/Rim / STD A/Rim or
 Tyre Size: **185/60R15**
 R: **27**
☒ DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front	Rear
R/Bal. 6 mm	R/Bal. 6 mm
L/Bal. 6 mm	L/Bal. 6 mm
D.O.A. _____	D.O.I. 19/1/18 @ 1225

Survey held at: **World Auto Kranji**
 Des. of Damages: Frt / Rear / O/S / ☒ N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

[Signature]

12/2/2018

RECEIVED 12 FEB 2018

Date/Time: File Pass to? ☐ : Prelim. Report

☐ : Final Report

Date/Time: File Return to?

12/2- typist

Report Format: **CWS**

Lump Sum / LB: **2980/2**

Days Of Repair: **6**

Resurvey No. of Trip: **1**

Add Fee: ☐ Site Insp: \$

☐ Interview: \$

☐ Tech. Insp: \$

☐ Freshen: \$

Survey Fee

Transportation

Sub-PR: \$

Phone

Other

Total

130
50
50
40
270



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI18001147/T1vd3	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 18-01-2018	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHA 9409X	Veh. Inspected	SLH 7965K	
Policy No.		Coverage (\$)	0.00	
Claim No.	D18000346MFSH	Excess (\$)	0.00	
Assign From	CWS (LURENE JAW)	Assign Date	18/01/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	13/01/2018	Inspection Date	19/01/2018	
Survey held at	NO.1 KRANJI LOOP			
Repairer	WORLD AUTO PTE LTD			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D18000346MFSH
Our ref: CS/FCI18001147/T1vd3

Date : 22/1/2018

The Motor Claims Department
M/s FIRST CAPITAL INSURANCE LTD

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. SLH 7965K

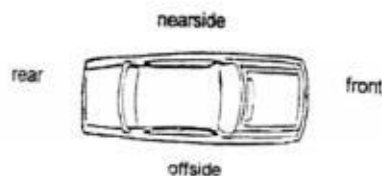
We thank you for your instruction on 18/1/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on 19/1/2018 at the premises of M/s WORLD AUTO PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$3,620.00
Revised Estimate Amount	: S\$2,980.00
"Check" Items Amount	: S\$240.00
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the n/s body



Comments/Present Status:
Damages Consistent

Yours faithfully,

ADRIAN LING WAI PING
B.Eng,AMSOE,AMIRTE,AMSAE-A.M.MATAI
Licensed Appraiser

MOTOR SURVEY ASSIGNMENT

Date	16-01-2018	Our Ref No. D18000346MFSH
Accident Date	13-01-2018	Claim Type. Third Party
Insured Vehicle	SHA9409X	Third Party Vehicle. SLH7965K
Survey Location	NO 1 KRANJI LOOP	
Contact Person.	S.T.SIM	
Contact No.	64513933/ 97588347	Fax No. 64557576
Survey Type	WITHOUT PREJUDICE:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	WORLD AUTO PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	LURENE	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/233574)



PRI Documents



Close X

PRI Header Details

Claim No	D18000346MFSH	Policy No	D-18088937MFSH	Claimant S.No & Name	1 & WORLD A
Workshop Name	WORLD AUTO PTE LTD (Contact Person : S.T.SIM)	Survey Location & Contact Details	NO 1 KRANJI LOOP Mobile: 97588347 , Phone: 64513933 , Fax: 64557570 EmailId: SIM@WORLDAUTO.COM.SG		
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	WITHOUT PREJUDICE:		
Insured Name	CITYCAB PTE LTD	Insured Vehicle No	SHA9409X	TP Vehicle No	SLH7965K
PRI Recieved Date	16-01-2018 09:18:30 PM	Surveyor Appointed Date	18-01-2018 03:55:40 PM	Surveyor Accept Date	18-01-2018 0

Survey Report Upload

Surveyor Inspection Date *:		Surveyor Report Date	18-01-2018	Upload Survey Report *:	Choose File
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Vehicle Particulars

Make	Please Select Make	Model	Please Select Model	Year	Select Year
Chasis No		Engine No		Mileage	
Color		Cubic Capacity			

Multiple Documents Upload

File Name

Action

Surveyor Job Remarks

Remarks

Survey Department Check List (Case Handler)

Reference No.: CS/ FCS/ R001147/ Tivd3
Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all information created by the assignment team are ACCURATE.

(1) Office Assign Form		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From	✓			
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No				
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type				
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form		Y-Date	N-Date	Y-Date	N-Date
C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)		Y-Date	N-Date	Y-Date	N-Date
C	Damaged Vehicle Photographs Uploaded	✓			

(3) Workshop Estimate/Assignment Form		Y-Date	N-Date	Y-Date	N-Date
N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)		Y-Date	N-Date	Y-Date	N-Date
C	Resurvey photo Uploaded	✓			

Check By: VERON 12/2/18
Case Handler Date

*C: Critical *N: Non-Critical

21/05/2014

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 12 February 2018 9:24 AM
To: 'tggtan@worldauto.com.sg'; SUR
Subject: RE: SLH7965K Our ref: TP/1789-18

Dear Sophia,

Confirm acceptance of \$2,980.00 and 6 days of repairs.

Final invoice and all supporting documents sent to First Capital Ins Ltd.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: tggtan@worldauto.com.sg [mailto:tggtan@worldauto.com.sg]
Sent: Friday, 9 February 2018 6:18 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: RE: SLH7965K Our ref: TP/1789-18

Hi Veron

Attach please find the paint photos.

Rdgs

Sophia Tan

World Auto Pte Ltd (Kranji)

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Friday, 9 February 2018 3:07 PM
To: tggtan@worldauto.com.sg; SUR <sur@lkkauto.com>
Subject: RE: SLH7965K Our ref: TP/1789-18

Dear Sophia,

Kindly forward us before paint photos.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: tggtan@worldauto.com.sg [<mailto:tggtan@worldauto.com.sg>]

Sent: Friday, 9 February 2018 1:44 PM

To: SUR <sur@lkkauto.com>

Subject: SLH7965K Our ref: TP/1789-18

Dear Taufil

Kindly confirm acceptance of \$2,980.00 and 6 days of repairs.

Rdgs

Sophia Tan

World Auto Pte Ltd (Kranji)

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 22 January 2018 11:38 AM
To: 'Claim Workflow System'
Cc: CWSMOTORCLAIMS@FIRST-INSURANCE.COM.SG;
LURENEJAW@MSFIRSTCAPITAL.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D18000346MFSH/1, SLH 7965K
Attachments: SLH 7965K PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SLH 7965K
Date of survey: 19/1/2018
Number of days: 6 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Thursday, 18 January 2018 4:46 PM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: CWSMOTORCLAIMS@FIRST-INSURANCE.COM.SG; LURENEJAW@MSFIRSTCAPITAL.COM.SG; SUR
<sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18000346MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Thursday, 18 January 2018 3:55 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@FIRST-INSURANCE.COM.SG; LURENEJAW@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D18000346MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.
Kindly submit your report via CWS within the next 14 days.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03

Halcyon 2, S'pore 577200

Tel No. : 6451 3933 Fax No. : 6455 7576

E-Mail : worldaut@singnet.com.sg

Website : www.worldauto.com.sg

Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

FIRST CAPITAL INSSURANCE LIMITED

80 ROBINSON RD #09-02/03

068898

Attention : Motor Claim Department

Contact : 6222 2311 Fax No. : 6222 3547

Estimate : ES005735

Date : 15/01/2018

Vehicle Num. : SLH 7965K (LCR)

Make/Model : HONDA SHUTTLE HYBRID

Chassis/Eng# :

Accident Date : 13/01/2018

Claim No. :

Reference :

Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
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LIST ITEMS :

1.	1	REAR LH DOOR(SHUTTLE)	1,200.00	bt
2.	1	REAR LH DOOR WEATHERSTRIP (SHUTTLE)	150.00	ner
3.	1	REAR LH DOOR WINDOW REGULATOR (SHUTTLE)	300.00	? photo xan
4.	1	LH SIDE SILL PANEL (SHUTTLE)	500.00	buc

List TotalS\$:

2,150.00

20.00% Discount S\$:

430.00

1,720.00

LABOUR :

To labour charge for removing R/L door out to facilitate repairs and replacement of damaged parts. Include repairing R/L fender

900.00 800

To respray R/L door, R/L fender, LH side panel

1,000.00 700

Labour Total S\$:

1,900.00

E. & O.E.

Total S\$:

3,620.00

for WORLD AUTO PTE LTD

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Taufik 97445749/62563561

wp
19/1/18 @ 1225

* Resurvey before paint

sur @ lkkauto.com

6 days

23/1/18



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI18001147/T1vd3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 13-02-2018	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHA 9409X	Veh. Inspected	SLH 7965K	
Policy No.	D-18088937MFSH	Coverage (\$)	0.00	
Claim No.	D18000346MFSH	Excess (\$)	0.00	
Assign From	LURENE	Assign Date	18/01/2018	
2. Vehicle Particulars & Condition				
Make & Model	HONDA SHUTTLE	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	GP71043471	Colour	SILVER	
Odometer	76877	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	185/60 R15	BRIDGESTONE	6 mm	
L/H Front Tyre	185/60 R15	BRIDGESTONE	6 mm	
R/H Rear Tyre	185/60 R15	BRIDGESTONE	6 mm	
L/H Rear Tyre	185/60 R15	BRIDGESTONE	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	13/01/2018	Inspection Date	19/01/2018	
Survey held at	NO.1 KRANJI LOOP			
Repairer	WORLD AUTO PTE LTD			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLH 7965K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR LH DOOR (SHUTTLE)	BENT	1,200.00	1,200.00
1	REAR LH DOOR WEATHERSTRIP (SHUTTLE)	NECESSARY	150.00	150.00
1	REAR LH DOOR WINDOW REGULATOR (SHUTTLE)	NOT NECESSARY	300.00	-
1	LH SIDE SILL PANEL (SHUTTLE)	BUCKLED	500.00	500.00
	LESS 20% DISCOUNT		-430.00	-370.00
			1,720.00	1,480.00
LABOUR				
	TO LABOUR CHARGE FOR REMOVING R/L DOOR OUT TO FACILITATE REPAIRS AND REPLACEMENT OF DAMAGED PARTS INCLUDE REPAIRING R/L FENDER. TO RESPRAY R/L DOOR, R/L FENDER, LH SIDE PANEL.		900.00	800.00
			1,000.00	700.00
			1,900.00	1,500.00
GRAND TOTAL			3,620.00	2,980.00
RECOMMENDED COST OF REPAIRS				2,980.00

Report Ref No. CS/FCI18001147/T1vd3n2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.